

NANCY B. WHITE
General Counsel - Florida

BellSouth Telecommunications, Inc.
150 South Monroe Street
Room 400
Tallahassee, Florida 32301
(305) 347-5558

August 27, 2003

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Ms. Blanca S. Bayó, Director
Division of the Commission Clerk
and Administrative Services
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

Re: Docket No. 030349-TP

Dear Ms. Bayó:

This is to advise the Florida Public Service Commission ("Commission") that while preparing for the upcoming hearing and upon the close of discovery in the referenced proceeding, BellSouth Telecommunications, Inc. ("BellSouth") discovered that modifications had been made to Operation Sunrise that were not discussed in our testimony or in discovery. Specifically, we have learned that Operation Sunrise now extracts, in a second "sweep" of the Harmonize Database, completed D orders containing specific retail initiated disconnect codes.

We then learned, yesterday afternoon, that, beginning on July 18, 2003, certain coding errors occurred that resulted in the second "sweep" extracting disconnect orders associated with at least one but no more than two wholesale disconnect codes – CC (UNE CLEC-Reseller; UNE CLEC-UNE CLEC; Reseller-UNE CLEC) and RT (Reseller-Reseller). In response to this discovery, BellSouth has immediately (1) suspended all marketing efforts or customer contact associated with any customer list that could have included customers identified through D orders containing the disconnect code of CC or RT; and (2) removed CC and RT from the list of disconnect codes that the second "sweep" of Operation Sunrise extracts.

BellSouth's review last evening and today indicates that only three D orders with the disconnect code of CC or RT in Florida have been identified through Operation Sunrise. BellSouth continues to gather information as to this matter, but we believe it to be de minimus.

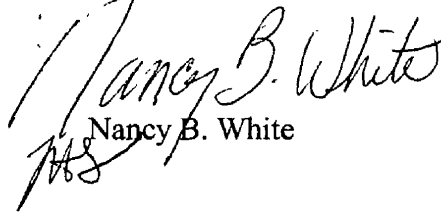
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Nevertheless, in order to make the BellSouth-sponsored testimony that is to be given this Friday as complete and accurate as we can, BellSouth intends to disclose this information on the record so that the Commission and the parties can have a full understanding of what has transpired. While we do not propose it ourselves, if Staff or Supra believe it is necessary to explore this matter outside the context of the currently scheduled hearing, BellSouth will not object to a continuance of the hearing to allow for additional discovery on the limited new information set forth above.

Sincerely,

A handwritten signature in cursive script that reads "Nancy B. White". The signature is written in dark ink and is positioned above the printed name.

Nancy B. White

cc: Beth Keating (via e-mail)
Linda Dodson (via e-mail)
Jorge Cruz-Bustillo (via e-mail)