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August 29, 2003
VIA HAND DELIVERY

RECEIVED FPSC
AUG 29 PM 3:49
COMMISSION
CLERK

Ralph Jaeger, Esquire
General Counsel
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, Florida 32399-0873

Re: Service Management Systems, Inc.; PSC Docket No. 021228-WS
Application for Staff Assisted Water and Sewer Rate Increase in Brevard County
Our File No. 36082.02

Dear Ralph:

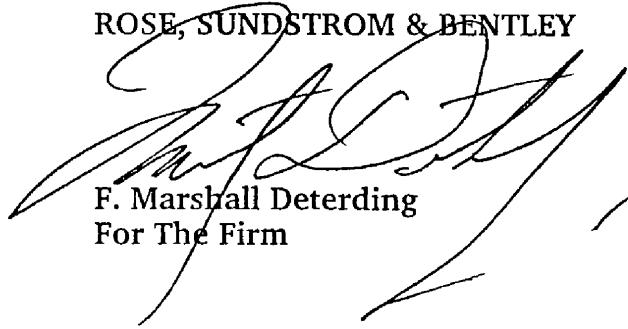
As a result of our discussions on Wednesday, I promised to send you an additional letter from Service Management Systems granting an additional 76 day waiver from the 15 month statutory time frame for processing this case.

In order to have the staff review and consider the additional information we are preparing to file in the next few days, I hereby am authorized by the Utility to grant the additional 76 day waiver as requested.

If you need anything further, please let me know.

Sincerely,

ROSE, SUNDSTROM & BENTLEY



F. Marshall Deterding
For The Firm

AUS _____
CAF _____
CMP _____
COM _____
CTR _____
ECR _____
GCL _____
GPC _____
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