

ORIGINAL

Hopping Green & Sams

Attorneys and Counselors

Writer's Direct Dial Number
(850) 425-2313

September 3, 2003

BY HAND DELIVERY

Ralph Jaeger
Office of General Counsel
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, FL 32399

RECEIVED-FPSC
03 SEP -3 PM 4:21
COMMISSION
CLERK

Re: City Gas Rate Case – Docket No. 030569-GU
Schedule, Notices, Synopsis

Dear Ralph:

Attached are revised drafts of the proposed Notice to Customers, Notice of Customer Meetings, and Rate Case Synopsis that incorporate the comments we received from you yesterday. In addition, we have made a few minor revisions to Appendix A (the rate comparison) to add references to the RS/CS/SCTS rate schedules as applicable and to restate the demand charge per DCQ on a per-term basis consistent with the way the charge will appear in the tariff. All of these changes have been highlighted for your convenience. Please confirm that the staff has "approved" these revised notices, subject to filling in the blanks for the various schedule dates and customer meeting locations that have not yet been set by the Commission.

Once we receive the staff's approval we will be able to begin the translation and typesetting process. Thanks for your quick attention to this request.

Very truly yours,

Richard D. Melson

Enclosures
cc: John Slemkewicz
Blanca Bayó (for docket file)
Gloria Lopez

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DOCUMENT NUMBER-DATE

08214 SEP-3 8

**Note: English and Spanish versions to be mailed to Miami Division customers.
English version to be mailed to customers in other divisions.
Following will appear in Creole at top or bottom of first page of the English version
mailed to Miami Division customers:**

**"A Creole language version of this notice is available upon request. Please
contact City Gas Company of Florida at ###-###-##."**

CITY GAS COMPANY OF FLORIDA

NOTICE TO CUSTOMERS

On August 15, 2003, City Gas Company of Florida ("the Company"), an operating division of NUI Utilities, Inc., filed a request for a rate increase with the Florida Public Service Commission ("Commission") in its Docket No. 030569-GU for approval to increase annual revenues by \$10,489,305. The Company also requested an interim rate increase of \$3,548,987 be put into effect pending final action on the permanent rate increase.

The general reasons for the request for an increase in rates are:

- 1) The Company's natural gas throughput from residential, commercial and industrial customers has not grown at the rate projected in its last rate case, due in part to the economic downturn following the events of September 11, 2001.
- 2) The Company has made capital additions that need to be recognized in rate base so that an adequate return on this investment can be obtained.
- 3) The Company's operating expenses have increased due, among other things, to inflation and customer growth, increased pension costs, increased medical insurance costs, increased property and liability insurance costs, and increased corporate governance costs. Many of these cost increases are due to external factors that affect businesses in all industries.

In order to more fairly recover the cost of service, the Company is proposing a substantial rate restructuring that will eliminate distinctions between residential, commercial and industrial customers, between sales and transportation customers, and between firm and interruptible customers. **Instead, a customer's rate class will be based solely on annual therm usage levels.** A comparison of the proposed final rates with the rates in effect prior to the Company's request is attached.

Customer meetings have been scheduled in Miami-Dade, St. Lucie and Brevard Counties to allow customers to express their views regarding the quality of service they receive from the Company and other matters pertaining to the requested rate increase. **One or more Commissioners may be present at the customer meetings.** The dates, times and locations of the customer meetings are as follows:

[date]
[time]
Miami-Dade County
[location]
[location]
[location]

[date]
[time]
St. Lucie County
[location]
[location]
[location]

[date]
[time]
Brevard County
[location]
[location]
[location]

Customers are urged to be present at the beginning of the meeting, since customer meetings may be adjourned once all customers present have been allowed to speak.

Any person requiring some accommodation at the customer meetings because of a physical impairment should call the Commission's Division of the Commission Clerk and Administrative Services at (850) 413-6770 at least five calendar days prior to the meeting. Any person who is hearing or speech impaired should contact the Florida Public Service Commission by using the Florida Relay Service, which can be reached at 1-800-955-8771 (TDD).

The Commission is currently scheduled to consider the Company's request for interim rate relief on October 7, 2003, and its request for permanent rate relief on January 6, 2004, in Room 148, Betty Easley Conference Center, 4075 Esplanade Way, Tallahassee, Florida, beginning at 9:30 a.m.

The following is the current rate case schedule established by the Commission that contains all the critical events and dates. This schedule is subject to change by the Commission.

| | |
|---------------------------------------|-----------|
| Staff Recommendation on Interim Rates | 10/ __/03 |
| Order Establishing Procedure | 10/6/03 |
| Agenda Conference on Interim Rates | 10/ __/03 |

CITY GAS COMPANY OF FLORIDA
NOTICE TO CUSTOMERS

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| | |
|---|----------|
| Customer meeting - Miami-Dade County | 10/__/03 |
| Customer meeting - St. Lucie County | 10/__/03 |
| Customer meeting - Brevard County | 10/__/03 |
| Audit Report Due | __/__/03 |
| Standard Order on Interim Rates | 11/__/03 |
| Staff Recommendation on Final Rates | 12/__/03 |
| Agenda Conference on Final Rates | 1/7/04 |
| Proposed Agency Action Order on Final Rates | 1/__/04 |

More detailed information on the Company's proposed rate increase is contained in the complete minimum filing requirements, located at the following Company offices:

City Gas Company of Florida
955 East 25th Street
Hialeah, Florida 33013-3498

City Gas Company of Florida
590 NW Peacock Blvd., Suite 7
Port St. Lucie, FL 34986-2213

City Gas Company of Florida
4180 South U.S. Highway No. 1
Rockledge, Florida 32955-5309

Inspection of the filing at any of these offices may be conducted during normal business hours (8:00 a.m. - 5:00 p.m., Monday - Friday).

A Synopsis of the rate case can be reviewed at the above locations and at the following Public Libraries:

St. Lucie County Public Library
Port St. Lucie Branch
180 SW Prima Vista
Port St. Lucie, FL 34983
(772) 871-5450

Martin County Public Library
Hoke Library
1150 NW Jack Williams Way
Jensen Beach, FL 34957
(772) 463-2870

Indian River County Public Library
1600 21st Street
Vero Beach, FL 32960

CITY GAS COMPANY OF FLORIDA
NOTICE TO CUSTOMERS

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(561) 770-5060

Central Brevard Library

Attention: Director
308 Forrest Avenue
Cocoa, FL 32922
(321) 633-1792

Hialeah John F. Kennedy

Memorial Library
Attention: Director
190 W. 49 Street
Hialeah, FL 33012
(305) 819-9140

Miami Dade Main Library

Attention: Director
101 West Flagler Street
Miami, FL 33128
(305) 375-2665

Broward County Main Library

Attention: Director
100 S. Andrews Avenue
Ft. Lauderdale, FL 33301
(954) 357-7444

Palm Beach County Library

Belle Glade Branch
530 South Main Street
Belle Glade, FL 33430
(561) 996-3453

Any customer comments regarding the Company's service or the proposed rate increase should be addressed to:

Director, Division of the Commission Clerk and Administrative Services
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, Florida 32399-0850

Such comments should refer to Docket No. 030569-GU, which is the docket number that has been assigned to this proceeding.

CITY GAS COMPANY OF FLORIDA
NOTICE TO CUSTOMERS

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For your information, we are also providing the address and telephone number of the Florida Public Service Commission's Consumer Affairs Division:

Division of Consumer Affairs
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, Florida 32399-0850
1-800-342-3552 (Toll Free Number)

Company personnel may be contacted to answer questions concerning the rate request at the address shown on your gas service bill, or by calling the following telephone number:

1-800-347-4427 Extension 5222

**CITY GAS COMPANY OF FLORIDA
COMPARISON OF PRESENT AND PROPOSED RATES**

The Company is proposing substantial changes to its traditional customer classes and rate schedules. As proposed, the current residential, commercial and industrial classifications are replaced by 11 volumetric-based rate schedules, without regard to customer type. Under the proposed rate structure, there is no distinction between sales and transportation service or between firm and interruptible service.

The following table provides information to enable customers to compare rates under the existing classes to the proposed classes. For example, the proposed General Service 1-99 therm volumetric class (Rate Schedule GS-1) does not distinguish between residential, commercial and industrial customers. The information below has been separated to display GS-1 residential rates and GS-1 non-residential rates to allow customers to more easily compare the current and proposed rates. The Company is not proposing two GS-1 rate classes. The information is presented in this format solely for purposes of clarifying the Company's proposal.

In addition, the Flexible Gas Service, Contract Demand Service, and Off-System Sales rate schedules are not included in the rate comparisons. Rates for these schedules are established by negotiation.

| <u>Annual Therms</u> | <u>Proposed Rate Schedule (Present Rate Schedule Shown In Parenthesis)</u> | <u>Present Rates</u> | <u>Proposed Rates</u> |
|--------------------------|--|--------------------------|---------------------------|
| 0-99 | GS-1 (Residential: RS) | | |
| | Customer Charge, per month | \$7.50 | \$9.25 |
| | Distribution Charge, per therm | \$0.49367 | \$0.5547 |
| 0-99 | GS-1 (Non-Residential Sales: CS) | | |
| | Customer Charge, per month | \$20.00 | \$9.25 |
| | Distribution Charge, per therm | \$0.23877 | \$0.5547 |
| 0-99 | GS-1 (Non-Residential Transportation: SCTS) | | |
| | Customer Charge, per month | \$25.00 | \$9.25 |
| | Distribution Charge, per therm | \$0.23877 | \$0.5547 |
| 100-219 | GS-100 (Residential: RS) | | |
| | Customer Charge, per month | \$7.50 | \$12.00 |
| | Distribution Charge, per therm | \$0.49367 | \$0.4780 |
| 100-219 | GS-100 (Non-Residential Sales: CS) | | |
| | Customer Charge, per month | \$20.00 | \$12.00 |
| | Distribution Charge, per therm | \$0.23877 | \$0.4780 |
| 100-219 | GS-100 (Non-Residential Transportation: SCTS) | | |
| | Customer Charge, per month | \$25.00 | \$12.00 |
| | Distribution Charge, per therm | \$0.23877 | \$0.4780 |

**CITY GAS COMPANY OF FLORIDA
COMPARISON OF PRESENT AND PROPOSED RATES**

| <u>Annual Therms</u> | <u>Proposed Rate Schedule (Present Rate Schedule Shown In Parenthesis)</u> | <u>Present Rates</u> | <u>Proposed Rates</u> |
|--------------------------|--|--------------------------|---------------------------|
| <u>220-599</u> | GS-220 (Residential; <u>RS</u>) Customer Charge, per month Distribution Charge, per therm | \$7.50 \$0.49367 | \$15.00 \$0.4367 |
| <u>220-599</u> | GS-220 (Non-Residential Sales; <u>CS</u>) Customer Charge, per month Distribution Charge, per therm | \$20.00 \$0.23877 | \$15.00 \$0.4367 |
| <u>220-599</u> | GS-220 (Non-Residential Transportation; <u>SCTS</u>) Customer Charge, per month Distribution Charge, per therm | \$25.00 \$0.23877 | \$15.00 \$0.4367 |
| <u>600-1,199</u> | GS-600 (Residential; <u>RS</u>) Customer Charge, per month Distribution Charge, per therm | \$7.50 \$0.49367 | \$20.00 \$0.3856 |
| <u>600-1,199</u> | GS-600 (Non-Residential Sales; <u>CS</u>) Customer Charge, per month Distribution Charge, per therm | \$20.00 \$0.23877 | \$20.00 \$0.3856 |
| <u>600-1,199</u> | GS-600 (Non-Residential Transportation; <u>SCTS</u>) Customer Charge, per month Distribution Charge, per therm | \$25.00 \$0.23877 | \$20.00 \$0.3856 |
| <u>1,200-5,999</u> | GS-1.2k (Residential; <u>RS</u>) Customer Charge, per month Distribution Charge, per therm | \$7.50 \$0.49367 | \$25.00 \$0.3062 |
| <u>1,200-5,999</u> | GS-1.2k (Non-Residential Sales; <u>CS</u>) Customer Charge, per month Distribution Charge, per therm | \$20.00 \$0.23877 | \$25.00 \$0.3062 |
| <u>1,200-5,999</u> | GS-1.2k (Non-Residential Transportation; <u>SCTS</u>) Customer Charge, per month Distribution Charge, per therm | \$25.00 \$0.23877 | \$25.00 \$0.3062 |
| <u>6,000-24,999</u> | GS-6k (Non-Residential Sales; <u>CS</u>) Customer Charge, per month Distribution Charge, per therm | \$20.00 \$0.23877 | \$33.00 \$0.2882 |
| <u>6,000-24,999</u> | GS-6k (Non-Residential Transportation; <u>SCTS</u>) Customer Charge, per month Distribution Charge, per therm | \$25.00 \$0.23877 | \$33.00 \$0.2882 |

**CITY GAS COMPANY OF FLORIDA
COMPARISON OF PRESENT AND PROPOSED RATES**

| <u>Annual Therms</u> | <u>Proposed Rate Schedule (Present Rate Schedule Shown In Parenthesis)</u> | <u>Present Rates</u> | <u>Proposed Rates</u> |
|--------------------------|--|--------------------------------|---------------------------------|
| <u>25,000-59,999</u> | GS-25k (Non-Residential Sales: CS) Customer Charge, per month Distribution Charge, per therm | \$20.00 \$0.23877 | \$130.00 \$0.2759 |
| <u>25,000-59,999</u> | GS-25k (Non-Residential Transportation: SCTS) Customer Charge, per month Distribution Charge, per therm | \$25.00 \$0.23877 | \$130.00 \$0.2759 |
| <u>60,000-119,999</u> | GS-60k (Non-Residential Sales: CS) Customer Charge, per month Demand Charge, per DCQ (in therms) Distribution Charge, per therm | \$20.00 \$ -- \$0.23877 | \$185.00 \$0.725 \$0.2580 |
| <u>60,000-119,999</u> | GS-60k (Non-Residential Transportation: SCTS) Customer Charge, per month Demand Charge, per DCQ (in therms) Distribution Charge, per therm | \$25.00 \$ -- \$0.23877 | \$185.00 \$0.725 \$0.2580 |
| <u>120,000-249,999</u> | GS-120k (Former Sales: LCS) Customer Charge, per month Demand Charge, per DCQ (in therms) Distribution Charge, per therm | \$50.00 \$ -- \$0.17847 | \$300.00 \$0.725 \$0.1430 |
| <u>120,000-249,999</u> | GS-120k (Former Transportation: CTS) Customer Charge, per month Demand Charge, per DCQ (in therms) Distribution Charge, per therm | \$55.00 \$ -- \$0.17847 | \$300.00 \$0.725 \$0.1430 |
| <u>250,000-1,249,999</u> | GS-250k (Former Interruptible Sales: IP/CI) Customer Charge, per month Demand Charge, per DCQ (in therms) Distribution Charge, per therm | \$100.00 \$ -- \$0.15787 | \$500.00 \$0.725 \$0.1309 |
| <u>250,000-1,249,000</u> | GS-250k (Former Interruptible Transportation: ITS/CI-TS) Customer Charge, per month Demand Charge, per DCQ (in therms) Distribution Charge, per therm | \$175.00 \$ -- \$0.15787 | \$500.00 \$0.725 \$0.1309 |
| <u>1,250,000+</u> | GS-1,250k (Former Interruptible Sales: IL/CI-LV) Customer Charge, per month Demand Charge, per DCQ (in therms) Distribution Charge, per therm | \$250.00 \$ -- \$0.11198 | \$800.00 \$0.725 \$0.1013 |

**CITY GAS COMPANY OF FLORIDA
COMPARISON OF PRESENT AND PROPOSED RATES**

| <u>Annual Therms</u> | <u>Proposed Rate Schedule (Present Rate Schedule Shown In Parenthesis)</u> | <u>Present Rates</u> | <u>Proposed Rates</u> |
|--------------------------|--|--------------------------|---------------------------|
| <u>1,250,000+</u> | GS-1,250k (Former Interruptible Large Volume Transportation: ILT/CI-LVT) | | |
| | Customer Charge, per month | \$400.00 | \$800.00 |
| | Demand Charge, per DCQ (in therms) | \$ -- | \$0.725 |
| | Distribution Charge, per therm | \$0.11198 | \$0.1013 |
| | GL (Gas Lighting) | | |
| | Energy Charge, per lamp | \$8.89 | \$8.60 |
| | NGV (Natural Gas Vehicles) | | |
| | Customer Charge, per month | \$15.00 | \$15.00 |
| | Distribution Charge, per therm | \$0.17500 | \$0.1750 |
| | TPS (Third Party Supplier) | | |
| | Customer Charge, per TPS per month | \$ -- | \$400.00 |
| | Charge per Customer, per month | \$ -- | \$5.92 |
| | TSS (Transportation Supply Service) | | |
| | Annual Service Charge | \$ -- | \$500 |
| | Daily Usage Charge | \$ -- | \$50 |
| | Miscellaneous Service Charges | | |
| | Residential Connect | \$30.00 | \$50.00 |
| | Non-Residential Connect | \$60.00 | \$110.00 |
| | Residential Reconnect after non-payment | \$30.00 | \$50.00 |
| | Non-Residential Reconnect after non-payment | \$60.00 | \$170.00 |
| | Change of Account | \$20.00 | \$20.00 |
| | Customer Requested Temporary Disconnection | \$ -- | \$20.00 |
| | Bill Collection in lieu of Disconnection | \$15.00 | \$20.00 |
| | Late Payment Charge, whichever is greater | 1.5% | \$5 or 1.5% |
| | Returned Check Charge, whichever is greater | \$25.00 or 5% | \$25.00 or 5% |
| | Copy of Tariff | \$25.00 | \$25.00 |

**Note: English and Spanish versions to be published in Miami-Dade County.
English version to be published in other customer meeting areas.**

CITY GAS COMPANY OF FLORIDA

NOTICE OF CUSTOMER MEETINGS

On August 15, 2003, City Gas Company of Florida ("the Company"), an operating division of NUI Utilities, Inc., filed a request for a rate increase with the Florida Public Service Commission ("Commission") in its Docket No. 030569-GU for approval to increase annual revenues by \$10,489,305.

The Commission has scheduled customer meetings at the following dates, times and locations to allow customers to express their views regarding the quality of service they receive from the Company and other matters pertaining to the requested rate increase. **One or more Commissioners may be present at the customer meetings.**

[date]

[time]

Miami-Dade County

[location]

[location]

[location]

[date]

[time]

St. Lucie County

[location]

[location]

[location]

[date]

[time]

Brevard County

[location]

[location]

[location]

Customers are urged to be present at the beginning of the meeting, since customer meetings may be adjourned once all customers present have been allowed to speak.

Any person requiring some accommodation at the customer meetings because of a physical impairment should call the Commission's Division of the Commission Clerk and Administrative

Services at (850) 413-6770 at least five calendar days prior to the meeting. Any person who is hearing or speech impaired should contact the Florida Public Service Commission by using the Florida Relay Service, which can be reached at 1-800-955-8771 (TDD).

Written comments regarding the Company's service or the proposed rate increase can be addressed to:

Director, Division of the Commission Clerk and Administrative Services
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, Florida 32399-0850

Such comments should refer to Docket No. 030569-GU, which is the docket number that has been assigned to this proceeding.

Company personnel may be contacted to answer questions concerning this rate request at the address shown on your gas service bill, or by calling the following telephone number:

1-800-347-4427 Extension 5222

CITY GAS COMPANY OF FLORIDA

RATE CASE SYNOPSIS

DOCKET NO. 030569-GU

City Gas Company of Florida (the "Company") is a natural gas utility providing natural gas service and gas transportation service to over 100,000 customers in Miami-Dade, Broward, Palm Beach, Brevard, St. Lucie, Indian River and Martin Counties. The Company is a division of NUI Utilities, Inc., headquartered in New Jersey, which operates natural gas distribution systems in three states: Florida, New Jersey, and Maryland.

On August 15, 2003, the Company filed a request for a rate increase with the Florida Public Service Commission ("Commission"). Under Florida law, the Commission regulates the rates, charges and service provided by natural gas utilities in the state. The case has been assigned Docket No. 030569-GU.

The Company is entitled by law to receive a reasonable return on its property used and useful in the public service. The Company's existing rates and charges are inadequate to provide fair and reasonable compensation for the services it provides to the public. The Company achieved an overall rate of return of 5.41% during the historic base year ended September 30, 2002. In the absence of any rate relief, the Company's overall rate of return is projected to drop to 2.91% for the year ending September 30, 2004. The existing return denies the Company the financial strength and integrity necessary to undertake capital additions designed to improve the Company's quality of service and to extend that service to more customers.

The general reasons for the request for an increase in rates are:

- 1) The Company's natural gas throughput from residential, commercial and industrial customers has not grown at the rate projected in its last rate case, due in part to the economic downturn following the events of September 11, 2001.
- 2) The Company has made capital additions that need to be recognized in rate base so that an adequate return on this investment can be obtained.
- 3) The Company's operating expenses have increased due, among other things, to inflation and customer growth, increased pension costs, increased medical insurance costs, increased property and liability insurance costs, and increased corporate governance costs. Many of these cost increases are due to external factors that affect businesses in all industries.

The Company has filed a detailed set of financial and accounting schedules, called Minimum Filing Requirements or MFRs, with the Commission. As shown on those supporting documents, the Company is seeking approval of rates that would generate additional base revenues of \$10,489,305 annually, or an overall increase of 27.7%. The requested permanent revenue

increase would give the Company the opportunity to earn a fair and reasonable rate of return of 8.10%, including a return on equity of 11.25%, plus or minus 100 basis points, on a projected 2004 average rate base of \$123,421,819.

The Company has also requested that the Commission approve interim rates that would generate additional base revenues of \$3,548,987 annually, or an overall increase of 9.7%, during the pendency of the rate case. The Commission is required to act on this interim rate request within 60 days of the Company's filing, and is currently scheduled to vote on the request on October 7, 2003. Any interim rate increase authorized by the Commission will be subject to refund, with interest, to the extent ultimately found by the Commission not to be justified.

In order to more fairly recover the cost of service from its various classes of customers, the Company is proposing a substantial rate redesign that will eliminate distinctions between residential, commercial and industrial customers, between sales and transportation customers, and between firm and interruptible customers. ~~Instead a customer's rate class will be based solely on annual therm usage levels.~~

A comparison of the proposed final rates with the rates in effect prior to the Company's request is attached. Also attached is a copy of the Executive Summary filed as part of the Company's rate application.

Pursuant to Florida law, the Company has chosen to have its request for a rate increase processed under the Commission's procedures governing Proposed Agency Action. Under this procedure, the staff of the Commission will first review the Company's request for interim rate relief and will make a recommendation to the Commission on the amount of the interim increase, if any, to be granted while the Commission considers the application for permanent rate relief. The Commission will consider its staff's recommendation at one of its regularly scheduled bi-weekly Agenda Conferences in Tallahassee, Florida within 60 days after the Company's petition was filed. The Commission is currently scheduled to consider the Company's request for interim rate relief on October 7, 2003. Any interim increase granted will be held by the Company subject to refund pending the Commission's final decision on permanent rates.

The staff of the Florida Public Service Commission will conduct a detailed review and investigation of the Company's request for permanent rate relief and will perform an audit of the Company's books. In addition, the Commission will conduct customer meetings in Miami-Dade, St. Lucie and Brevard Counties to take comments from customers on the Company's quality of service and on other matters pertaining to the Company's rate request. ~~One or more Commissioners may be present at the customer meetings.~~ Following completion of this investigation and the customer meetings, the Commission staff will make a recommendation to the Commission on what rate relief, if any, should be granted. The Commission will act on its staff's recommendation at another Agenda Conference in Tallahassee within five months after the Company's petition was filed. The Commission is currently scheduled to consider the permanent rate request on January 6, 2004.

The major issues to be considered by the Commission in this case will include the determination of the proper rate base, net operating income, earned rate of return, fair and reasonable rate of return, the proper rate structure, and the quality of service provided by the Company.

After the Commission votes on the Company's rate request, it will issue an Order on Proposed Agency Action containing its findings and conclusions. Substantially affected persons have 21 days after the written order is issued to decide whether to accept the Commission's decision or to request a formal hearing. If no party protests the order, the Commission's decision becomes final, the new rates go into effect, and the case is closed. If there is a protest, the case will proceed to a formal hearing process, which must be completed within eight months after the date the protest was filed.

If a protest is filed by a party other than the Company, the Company has the right to place its requested permanent rates in effect, subject to refund, until the case is concluded.

Customer meetings have been scheduled in Miami-Dade, St. Lucie and Brevard Counties as follows:

[date]
[time]
Miami-Dade County
[location]
[location]
[location]

[date]
[time]
St. Lucie County
[location]
[location]
[location]

[date]
[time]
Brevard County
[location]
[location]
[location]

Customers are urged to be present at the beginning of the meeting, since customer meetings may be adjourned once all customers present have been allowed to speak. One or more Commissioners may be present at the customer meetings.

The following is the current rate case schedule established by the Commission that contains all the critical events and dates. This schedule is subject to change by the Commission.

| | |
|---|-------------|
| Staff Recommendation on Interim Rates | 10/ __ /03 |
| Order Establishing Procedure | 10/ __ /03 |
| Agenda Conference on Interim Rates | 10/6/03 |
| Customer meeting - Miami-Dade County | 10/ __ /03 |
| Customer meeting - St. Lucie County | 10/ __ /03 |
| Customer meeting - Brevard County | 10/ __ /03 |
| Audit Report Due | __ / __ /03 |
| Standard Order on Interim Rates | 11/ __ /03 |
| Staff Recommendation on Final Rates | 12/ __ /03 |
| Agenda Conference on Final Rates | 1/7/04 |
| Proposed Agency Action Order on Final Rates | 1/ __ /04 |

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City Gas Company of Florida
955 East 25th Street
Hialeah, Florida 33013-3498

City Gas Company of Florida
590 NW Peacock Blvd., Suite 7
Port St. Lucie, FL 34986-2213

City Gas Company of Florida
4180 South U.S. Highway No. 1
Rockledge, Florida 32955-5309

Inspection of the filing at any of these offices may be conducted during normal business hours (8:00 a.m. - 5:00 p.m., Monday - Friday).

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Director, Division of the Commission Clerk and Administrative Services
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, Florida 32399-0850

Such comments should refer to Docket No. 030569-GU, which is the docket number that has been assigned to this proceeding.

For your information, we are also providing the address and telephone number of the Florida Public Service Commission's Consumer Affairs Division:

Division of Consumer Affairs
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, Florida 32399-0850

1-800-342-3552 (Toll Free Number)

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