

ORIGINAL

Legal Department

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September 5, 2003

Mrs. Blanca S. Bayó
Division of the Commission Clerk and
Administrative Services
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

RECEIVED FPSC
03 SEP -5 PM 4:53
COMMISSION
CLERK

Re: **030349-TP (Supra \$75 Cash Back Promotion)**

Dear Ms. Bayó:

Enclosed is an original and fifteen copies of BellSouth Telecommunications, Inc.'s Late-Filed Hearing Exhibits Nos. 13 and 14, which we ask that you file in the captioned docket. Please also note Late-Filed Hearing Exhibit No. 7 will be filed under a Notice of Intent today.

A copy of this letter is enclosed. Please mark it to indicate that the original was filed and return the copy to me. Copies have been served to the parties shown on the attached Certificate of Service.

Sincerely,

James Meza III (KA)

Enclosures

cc: All Parties of Record
Marshall M. Criser III
R. Douglas Lackey
Nancy B. White

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CAF _____
CMP _____
COM _____
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OPC _____
MMS _____
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OTH _____

DOCUMENT NUMBER-DATE

08375 SEP-5 03

FPSC-COMMISSION CLERK

**CERTIFICATE OF SERVICE
DOCKET NO. 030349-TP**

I HEREBY CERTIFY that a true and correct copy of the foregoing was served via Electronic Mail and Federal Express this 5th day of September, 2003 to the following:

Linda Dodson
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Commission
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James Meza III

CEAD

REQUEST: Please define the following action codes which are discussed on page 79 of Mr. Pate's Deposition.

- (a). "O"
- (b). "C"
- ©. "T"

RESPONSE: O, C, and T are service and equipment details ("S&E") action codes and refer to service and equipment that is being added, changed, deleted, etc. in accordance with the instructions on the LSR. O means removing feature, line, etc.; C means change to existing feature, line, etc. and shows existing information; and T means change to existing feature line and shows new information. Attached to this exhibit is an excerpt from BellSouth's CLEC Service Order Tracking System ("CSOTS") Guide referencing the above-defined S&E action codes.

- continued -

Section	Definition																		
Billing Information	<p>Billing information on the service order is indicated by the “__BILL” section and may include, but is not limited to, the following information:</p> <hr/> <table border="1"> <thead> <tr> <th data-bbox="500 570 573 597">Prefix</th> <th data-bbox="1011 570 1109 597">Meaning</th> </tr> </thead> <tbody> <tr> <td data-bbox="500 634 573 661">IBNx</td> <td data-bbox="618 634 1081 661">IBNx Billing Name followed by the address</td> </tr> <tr> <td data-bbox="500 661 573 715">RESH</td> <td data-bbox="618 661 1344 715">Four digits preceded by an "R" used to identify the CLEC on resale orders</td> </tr> <tr> <td data-bbox="500 715 573 742">IPON</td> <td data-bbox="618 715 935 742">CLEC purchase order number</td> </tr> <tr> <td data-bbox="500 742 573 770">IBTN</td> <td data-bbox="618 742 1146 770">The CLEC billing account or "Q" account number</td> </tr> </tbody> </table>	Prefix	Meaning	IBNx	IBNx Billing Name followed by the address	RESH	Four digits preceded by an "R" used to identify the CLEC on resale orders	IPON	CLEC purchase order number	IBTN	The CLEC billing account or "Q" account number								
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Service and Equipment Details	<p>The service and equipment section of the order is indicated by "- - - S&E" It refers to service and equipment that is being added, changed, deleted, etc. in accordance with the instructions on the LSR. The USOC codes for BellSouth's products and services can be found in the USOC Manual or the various state subscriber tariffs and will not be discussed in this guide. The codes that indicate the action taken on a product or service are listed below. One or more action code(s) will be indicated for each item influenced by the service order. The following table lists and describes the S&E Action Codes.</p> <hr/> <table border="1"> <thead> <tr> <th data-bbox="500 1081 565 1108">Code</th> <th data-bbox="1011 1081 1109 1108">Meaning</th> </tr> </thead> <tbody> <tr> <td data-bbox="500 1144 516 1172">I</td> <td data-bbox="618 1144 951 1172">Adding a new feature, line, etc.</td> </tr> <tr> <td data-bbox="500 1172 516 1200">O</td> <td data-bbox="618 1172 911 1200">Removing feature, line, etc.</td> </tr> <tr> <td data-bbox="500 1200 516 1227">R</td> <td data-bbox="618 1200 1154 1227">(Recapped) No change to existing feature, line, etc.</td> </tr> <tr> <td data-bbox="500 1227 516 1255">C</td> <td data-bbox="618 1227 1373 1281">Change to existing feature, line, etc. Shows existing information (works with "T" action)</td> </tr> <tr> <td data-bbox="500 1281 516 1308">T</td> <td data-bbox="618 1281 1373 1334">Change to existing feature, line, etc. Shows the new information (works with "C" action)</td> </tr> <tr> <td data-bbox="500 1334 516 1361">D</td> <td data-bbox="618 1334 1344 1387">(Delete) Change to existing feature, line, etc. (paired with "E" action code)</td> </tr> <tr> <td data-bbox="500 1387 516 1415">E</td> <td data-bbox="618 1387 1312 1415">Change to existing feature, line, etc. (paired with "D" action code)</td> </tr> <tr> <td data-bbox="500 1415 516 1442">G</td> <td data-bbox="618 1415 1230 1442">Grouping of information for individual telephone numbers</td> </tr> </tbody> </table>	Code	Meaning	I	Adding a new feature, line, etc.	O	Removing feature, line, etc.	R	(Recapped) No change to existing feature, line, etc.	C	Change to existing feature, line, etc. Shows existing information (works with "T" action)	T	Change to existing feature, line, etc. Shows the new information (works with "C" action)	D	(Delete) Change to existing feature, line, etc. (paired with "E" action code)	E	Change to existing feature, line, etc. (paired with "D" action code)	G	Grouping of information for individual telephone numbers
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REQUEST: Please provide a definition for the following disconnect reason codes: AL, BP, CV, G, LC, NS, OL.

RESPONSE: BellSouth has diligently attempted to ascertain the definition of the above-referenced disconnect reason codes. To the best of BellSouth's knowledge, these codes have the following definitions:

AL	=	Alteration
BP	=	Bypass
CV	=	Converted to another BST service
G	=	General
LC	=	Leaving City
NS	=	Customer Needs Space
OL	=	Olympics