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State of Florida



Public Service Commission

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RECEIVED-FPSC

SEP 16 AM 9:51

COMMISSION CLERK

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**DATE:** September 12, 2003  
**TO:** Division of Commission Clerk and Administrative Services  
**FROM:** Lisa Harvey, Chief Bureau of Regulatory Review  
**RE:** Undocketed Matter – Document Number 08616-03  
 Letter to BellSouth Requesting Information on Release Capacity Allocations.

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On September 12, 2003, BellSouth filed a Request for Specified Confidential Classification for several of BellSouth's responses to the attached letter from staff. Please include the attached letter in the file. The attached letter is a public record and in case of any further proceedings on this matter, any reviewer should have access to it.

Please call me if you have any questions. Thank you for your assistance.

LSH/JJD/bjm  
cc: Carl Vinson  
John Duffey

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DIVISION OF COMPETITIVE MARKETS &  
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BETH W. SALAK  
DIRECTOR  
(850) 413-6600

## Public Service Commission

August 28, 2003

Ms. Nancy Sims  
Director of Regulatory Affairs  
BellSouth Telecommunications, Inc.  
150 S. Monroe St.  
Suite 400  
Tallahassee, Florida 32301

Dear Ms. Sims:

We have learned that BellSouth announced on August 14, 2003, that it had hired PricewaterhouseCoopers (PwC) to conduct a review of BellSouth's release capacity allocations for systems included in the Change Control Process (CCP).

At this writing, we have no information from BellSouth concerning the matter, although we note that in an e-mail to all CCP participants, BellSouth said that the audit was "... being conducted under the purview of ...." the Florida and Georgia Public Service Commissions. The FPSC has not yet been asked to provide BellSouth with input on the audit.

To give us an understanding of what is entailed in the audit, please provide answers to the questions below. Any additional information concerning scope, methods, purpose, deliverables, etc. would be helpful.

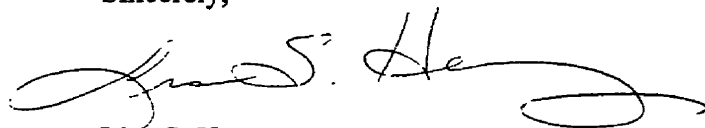
1. What impelled BellSouth to undertake the audit of its capacity allocation process at this time?
2.
  - a. Was a Request For Proposal distributed to potentially interested auditors prior to selecting PwC to perform the audit? If so, please provide.
  - b. Please list other projects currently being conducted by PwC for BellSouth.
3.
  - a. Who made the decision to hire PwC? Please describe the factors weighed in PwC's selection.
  - b. Who will oversee PwC in the course of its work?

Ms. Nancy Sims  
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- c. Will PwC have full access to any and all personnel including vendors and to documents and processes?
4.
  - a. Please define the scope of the work to be done by PwC and provide documentation concerning its scope, objectives, methodologies, project plan and the operational practices it will review.
  - b. Did BellSouth receive input outside of PwC and internal parties regarding the scope?
5. Does the audit provide for input from parties other than internal BellSouth functions or PwC personnel? If so, what parties, how and when?
6. Please discuss the report's timing and content and to whom the final reports will be distributed.
7. Please provide the contract and any other relevant documents between BellSouth and PwC for the audit. Include all related correspondence between BellSouth personnel and PwC prior to the consummation of the contract for the audit.
8. Please list the names of PwC personnel who will work on the audit, their backgrounds, and contact information.
9. Please identify a mechanism by which FPSC might monitor audit progress.

We ask that you provide the answers to these questions to this office by **September 9, 2003**. If you have any questions relating to this request, please contact John Duffey at (850) 413-6828.

Sincerely,



Lisa S. Harvey  
Chief, Bureau of Regulatory Review

LSH/JDD/bjm  
cc: Beth Salak  
Bob Trapp