



Public Service Commission
-M-E-M-O-R-A-N-D-U-M-

DATE: September 17, 2003
TO: All Interested Persons
FROM: Adrienne Vining - Office of the General Counsel - Economic Regulation Section *AEV*
RE: Undocketed Matter - Distribution Reliability Briefing by Progress Energy Florida, Inc.

Please note that the Commission Staff will conduct an informal meeting with Progress Energy Florida, Inc. (PEFI) in the above-referenced matter at the following time and place:

10:00 a.m., Wednesday, October 8, 2003
Florida Public Service Commission
Room 152, Betty Easley Conference Center
4075 Esplanade Way
Tallahassee, Florida

The purpose of this meeting is for Progress Energy Florida, Inc. to update Commission Staff on quality of service matters, including distribution reliability and consumer complaints.

If you have any questions concerning this meeting, please call me at (850) 413-6183.

AEV/jb
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Office of the General Counsel (C. Keating)
Division of Economic Regulation (Breman, McNulty, D. Lee, Matlock)
Division of Consumer Affairs (Lowery, Rasberry)
Commission Suite (Tew, Chase, Chamizo, Harris, Hinton)

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