

Sec.

REQUEST TO ESTABLISH DOCKET (Please Type)			
Date	September 4, 2003	Docket No.	030918-TV
1. Division Name/Staff Name:		Competitive Markets & Enforcement/HAWKINS	
2. OPR:	HAWKINS		
3. OCR:			
4. Suggested Docket Title:	Request for name change on ALEC Certificate No.4752 from Broward Business Service Inc. d/b/a Festival Telephone Services, Inc. and d/b/a Communication Service Centers to Global Response Corporation		
5. Suggested Docket Mailing List (attach separate sheet if necessary)			
A. Provide NAMES OR ACRONYMS ONLY if a regulated company.			
B. Provide COMPLETE NAME AND ADDRESS for all others. (Match representatives to companies.)			
1. Parties and their representatives (if any):			
2. Interested persons and their representatives (if any):			
6. Check one:			
<input checked="" type="checkbox"/> <u>Yes</u> Documentation is attached.			
<input type="checkbox"/> Documentation will be provided with recommendation.			

9/3/03
BHH

**Florida Public Service Commission
Consumer Liaison Update Request**

SEP 2 - 2003

August 20, 2003

Company Code: TX049

Complete Company Name: Broward Business Service, Inc. dba Festival Telephone Services, Inc. and dba Communication Service Centers

Current FPSC Records:

Name	Stephen Shooster
Title	President
Address	777 South State Road 7 Margate, FL 33306-8288 33068
Telephone	(954) 969-2314 954-973-7300
Fax	954-968-9861
E-Mail	shoosty@multitalk.com STEPHENS@GLOBALRESPONSE.COM
Web Address	WWW.GLOBALRESPONSE.COM
E-Transfer Address	

Updated Consumer Liaison:

Name	<i>Same</i>
Title	
Address	
Telephone	
Fax	
E-Mail	
Web Address	
E-Transfer Address	



FLORIDA DEPARTMENT OF STATE
Katherine Harris
Secretary of State

May 16, 2001

FRANK M. SHOOSTER
COMMUNICATION SERVICE CENTERS
777 S. STATE ROAD 7
MARGATE, FL 33068-2823

SEP 2 - 2003

Re: Document Number 463199

The Articles of Amendment to the Articles of Incorporation for BROWARD BUSINESS SERVICES, INC. which changed its name to GLOBAL RESPONSE CORPORATION, a Florida corporation, were filed on May 14, 2001.

The certification requested is enclosed.

Should you have any question regarding this matter, please telephone (850) 487-6050, the Amendment Filing Section.

Teresa Brown
Corporate Specialist
Division of Corporations

Letter Number: 801A00029601

State of Florida



Department of State

I certify the attached is a true and correct copy of the Articles of Amendment, filed on May 14, 2001, to Articles of Incorporation for BROWARD BUSINESS SERVICES, INC. which changed its name to GLOBAL RESPONSE CORPORATION, a Florida corporation, as shown by the records of this office.

The document number of this corporation is 463199.

Given under my hand and the
Great Seal of the State of Florida
at Tallahassee, the Capitol, this the
Sixteenth day of May, 2001



CR2EO22 (1-99)

Katherine Harris

Katherine Harris
Secretary of State

ARTICLES OF AMENDMENT
TO
ARTICLES OF INCORPORATION
OF

FILED
01 MAY 14 PM 3:56
SECRETARY OF STATE
TALLAHASSEE, FLORIDA

Broward Business Services, Inc.
(present name)

Pursuant to the provisions of section 607.1006, Florida Statutes, this Florida profit corporation adopts the following articles of amendment to its articles of incorporation:

FIRST: Amendment(s) adopted: *(indicate article number(s) being amended, added or deleted)*

The First Article is being amended
from Broward Business Services, Inc.
to Global Response Corporation

SECOND: If an amendment provides for an exchange, reclassification or cancellation of issued shares, provisions for implementing the amendment if not contained in the amendment itself, are as follows:

THIRD: The date of each amendment's adoption: 4/23/01

FOURTH: Adoption of Amendment(s) (CHECK ONE)

- The amendment(s) was/were approved by the shareholders. The number of votes cast for the amendment(s) was/were sufficient for approval.
- The amendment(s) was/were approved by the shareholders through voting groups. *The following statement must be separately provided for each voting group entitled to vote separately on the amendment(s):*

"The number of votes cast for the amendment(s) was/were sufficient for approval by _____"
voting group

- The amendment(s) was/were adopted by the board of directors without shareholder action and shareholder action was not required.
- The amendment(s) was/were adopted by the incorporators without shareholder action and shareholder action was not required.

Signed this 23 day of April, 2001

Signature

Herman Shoaster
(By the Chairman or Vice Chairman of the Board of Directors, President or other officer if adopted by the shareholders)

OR

(By a director if adopted by the directors)

OR

(By an incorporator if adopted by the incorporators)

Herman Shoaster
Typed or printed name

Chairman of the Board
Title