BEFORE THE FLORIDA PUBLIC SERVICE COMMISSION

NOTICE OF COMMISSION CUSTOMER HEARING

TO

VERIZON FLORIDA, INC.

SPRINT-FLORIDA, INCORPORATED

BELLSOUTH TELECOMMUNICATIONS, INC.

OFFICE OF PUBLIC COUNSEL

AMERICAN ASSOCIATION OF RETIRED PERSONS

AND

ALL OTHER INTERESTED PERSONS

DOCKET NO. 030867-TL

Petition by Verizon Florida Inc. to reform intrastate network access and basic local telecommunications rates in accordance with Section 364.164, Florida Statutes.

DOCKET NO. 030868-TL

Petition by Sprint-Florida, Incorporated to reduce intrastate switched network access rates to interstate parity in revenue-neutral manner pursuant to Section 364.164(1), Florida Statutes.

DOCKET NO. 030869-TL

Petition for implementation of Section 364.164, Florida Statutes, by rebalancing rates in a revenue-neutral manner through decreases in intrastate switched access charges with offsetting rate adjustments for basic services, by BellSouth Telecommunications, Inc.

ISSUED: September 23, 2003

DOCUMENT MUMBER-DATE

09113 SEP 238

NOTICE OF COMMISSION CUSTOMER HEARING DOCKET NOS. 030867-TL, 030868-TL, 030869-TL PAGE 2

NOTICE is hereby given that the Florida Public Service Commission will hold customer hearings in the above-referenced dockets. The hearings will be held at the following times and places:

October 1, 2003 - 6:30 p.m. Duval County School Board 1st Floor Board Room 1701 Prudential Drive Jacksonville, FL

October 3, 2003 - 1:00 p.m. Robert J. Arenal Conference Center (26th Floor) 601 E. Kennedy Blvd. Tampa, FL

October 10, 2003 - 1:00 p.m. Marion County Commission Auditorium County Governmental Complex 601 S.E. 25th Avenue Ocala, FL

October 16, 2003 - 6:30 p.m. School Board of Lee County Dr. James A. Adams Public Education Center 2055 Central Avenue Ft. Myers, FL

October 2, 2003 - 6:30 p.m.
Orlando City Council Chambers
Orlando City Hall
400 South Orange Avenue
Orlando, FL

October 8, 2003 - 6:30 p.m.
Broward County Governmental
Center
Commission Chambers - Room 422
115 S. Andrews Avenue
Ft. Lauderdale, FL

October 13, 2003 - 6:00 p.m. (Central Time) Hagler Auditorium (Room 252) Pensacola Jr. College 1000 College Blvd. Pensacola, FL

October 17, 2003 - 10:00 a.m. Sarasota County Administration Center Commission Chambers, 1st Floor 1660 Ringling Boulevard Sarasota, FL NOTICE OF COMMISSION CUSTOMER HEARING DOCKET NOS. 030867-TL, 030868-TL, 030869-TL PAGE 3

October 30, 2003 - 6:30 p.m. Crowne Plaza Hotel - Miami International Airport 950 N.W. Lejeune Road Miami, FL November 4, 2003 - 9:30 a.m. Betty Easley Conference Center 4075 Esplanade Way - Room 148 Tallahassee, FL

Customers will be given the opportunity to present testimony regarding the factors outlined in the statute that the Commission must consider in making its decision in this matter.

All customers wishing to testify are urged to be present at the beginning of the hearing, since the hearing may be adjourned early if no customers are present. To be listed as an interested person in this matter, and to receive filings and correspondence, contact the Florida Public Service Commission, Division of Records and Reporting at (850) 413-6770.

PURPOSE

The purpose of these public customer hearings is to permit customers to be heard on any and all issues in this case. All witnesses shall be subject to cross-examination at the conclusion of their testimony.

The hearing will begin as scheduled and will continue until all witnesses have been heard. If no witnesses are present, the service hearing may be adjourned. All persons desiring to present testimony are urged to appear at the beginning of the service hearing.

Any person requiring some accommodation at this hearing because of a physical impairment should call the Division of the Commission Clerk and Administrative Services at (850) 413-6770, at least 48 hours prior to the hearing. Any person who is hearing or speech impaired should contact the Florida Public Service Commission by using the Florida Relay Service, which can be reached at 1-800-955-8771 (TDD).

NOTICE OF COMMISSION CUSTOMER HEARING DOCKET NOS. 030867-TL, 030868-TL, 030869-TL PAGE 4

JURISDICTION

This Commission is vested with jurisdiction over the subject matter of this proceeding by the provisions of Chapter 364, Florida Statutes and the Telecommunications Act. This proceeding will be governed by Chapter 364, Florida Statutes, in addition to Chapter 120, Florida Statutes, and Rules 25-22 and 28-106, Florida Administrative Code.

By DIRECTION of the Florida Public Service Commission this <u>23rd</u> Day of <u>September</u>, <u>2003</u>.

BLANCA S. BAYÓ, Director Division of the Commission Clerk and Administrative Services

Bv:

Kay Flynh, Chief

Bureau of Records and Hearing

Services

(SEAL)

BK