COMPANY: FLORIDA PUBLIC UTILITIES COMPANY - MARIANNA

SCHEDULE C-1 PAGE 1 OF 1

ENERGY CONSERVATION ADJUSTMENT SUMMARY OF COST RECOVERY CLAUSE CALCULATION

FOR MONTHS January-04 THROUGH December-04

| 1. | TOTAL INCREMENTAL COSTS (SCHEDULE C-2,PAGE 1, LINE 33) | 240,000 |
|----|--|-------------|
| 2. | TRUE-UP (SCHEDULE C-3,PAGE 4,LINE 11) | (31,246) |
| 3 | TOTAL (LINE 1 AND LINE 2) | 208,754 |
| 4 | RETAIL KWH/THERM SALES | 302,286,000 |
| 5. | COST PER KWH/THERM | 0 00069100 |
| 6 | REVENUE TAX MULTIPLIER | 1 00072 |
| 7. | ADJUSTMENT FACTOR ADJUSTED FOR TAXES (LINE 5 X LINE 6) | 0 00069100 |
| 8. | CONSERVATION ADJUSTMENT FACTOR- (ROUNDED TO THE NEAREST .001 CENTS PER KWH/THERM) | 0 00069 |

EXHIBIT NO. _____ DOCKET NO. 030002-EG FLORIDA PUBLIC UTILITIES COMPANY (MAP-2) PAGE 1 OF 40

COMPANY: FLORIDA PUBLIC UTILITIES COMPANY - MARIANNA

JANUARY FEBRUARY

MARCH

SCHEDULE C-2 PAGE 1 OF 3

JUNE

JULY

MAY

AUGUST SEPTEMBER OCTOBER NOVEMBER DECEMBER TOTAL

ESTIMATED CONSERVATION PROGRAM COSTS

| FOR MONTHS | January-04 | THROUGH | December-04 |
|------------|------------|---------|-------------|
| | | | |

A. ESTIMATED EXPENSE BY PROGRAM

| 10 11 12. 13. 14. 15. 16. 17. 18. | Common Residential Geothermat Heat Pump GoodCents Home/Energy Star Program GoodCents Energy Survey Program GoodCents Loan Program GoodCents Commercial Building Program GoodCents Commercial Tech Assist Program Low Income Affordable Housing Builders & Providers Program | 5,450 150 4,120 4,120 500 2,670 3,020 40 40 | 5,450 150 4,080 4,080 5,030 2,630 2,980 60 0 | 5,450 150 4,080 4,080 500 2,630 2,980 60 0 | 5,450 150 4,080 4,080 500 2,630 2,980 60 0 | 5,450 150 4,080 4,080 500 2,630 2,980 60 60 | 5,450 150 4,080 4,080 500 2,630 2,980 60 60 | 5,450 150 4,080 4,080 500 2,630 2,980 60 60 | 5,450 150 4,080 4,080 500 2,630 2,980 60 60 | 5,450 150 4,080 4,080 500 2,630 2,980 60 60 | 5,450 150 4,080 4,080 500 2,630 2,980 60 60 | 5,450 150 4,080 4,080 500 2,630 2,930 60 60 | 5,450 150 4,080 4,080 500 2,630 2,980 60 60 | 65,400 1,800 49,000 49,000 6,000 31,600 35,800 700 700 |
|---|---|---|--|--|--|---|---|---|---|---|---|---|---|--|
| 31. | TOTAL ALL PROGRAMS | 20,110 | 19,990 | 19,990 | 19,990 | 19,990 | 19,990 | 19,990 | 19,990 | 19,990 | 19,990 | 19,990 | 19,990 | 240,000 |
| 32. | LESS AMOUNT INCLUDED IN RATE BASE | | | | | | | | | | | | | |
| 33 | RECOVERABLE CONSERVATION EXPENSES | 20,110 | 19,990 | 19,990 | 19,990 | 19,990 | 19,990 | 19,990 | 19,990 | 19,990 | 19,990 | 19,990 | 19,990 | 240,000 |

APRIL

EXHIBIT NO DOCKET NO 030002-EG FLORIDA PUBLIC UTILITIES COMPANY (MAP-2) PAGE 2 OF 40

COMPANY: FLORIDA PUBLIC UTILITIES COMPANY - MARIANNA

ESTIMATED CONSERVATION PROGRAM COSTS PER PROGRAM

FOR MONTHS January-04 THROUGH December-04

| | | LABOR | | | | | MATERIALS | | GENERAL | | | | | |
|----------|---|---------|-------------|-------|----------|---------|-----------|--------|---------|------------|-------|---------|----------|---------|
| | | 8. | | | QUTSIDE | VEHICLE | & | | 8. | | | SUB | PROGRAM | |
| | PROGRAM NAME | PAYROLL | ADVERTISING | LEGAL | SERVICES | COST | SUPPLIES | TRAVEL | ADMIN. | INCENTIVES | OTHER | TOTAL | REVENUES | TOTAL |
| | - | | | | | | | | | | | | | |
| 10 | Common | 35,000 | 0 | 3,000 | 0 | 9,000 | 3,400 | 5,000 | 10,000 | 0 | 0 | 65,400 | | 65,400 |
| 11 | Residential Geothermal Heat Pump | 1,000 | 0 | 0 | 500 | 0 | 300 | 0 | 0 | 0 | 0 | 1,800 | | 1,800 |
| 12 | GoodCents Home/Energy Star Program | 15,000 | 25,000 | 0 | 500 | 0 | 5,000 | 1,500 | 2,000 | 0 | 0 | 49,000 | | 49,000 |
| 13 | GoodCents Energy Survey Program | 15,000 | 25,000 | 0 | 1,000 | 0 | 5,000 | 1,000 | 2,000 | 0 | ٥ | 49,000 | | 49,000 |
| 14 | GoodCents Loan Program | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 6,000 | 0 | 0 | 6,000 | | 6,000 |
| 15 | GoodCents Commercial Building Program | 9,000 | 15,700 | 0 | 600 | 0 | 3,000 | 1,300 | 2,000 | 0 | 0 | 31,600 | | 31,600 |
| 16. | GoodCents Commercial Tech. Assist. Program | 9,000 | 20,000 | 0 | 600 | ٥ | 3,000 | 1,200 | 2,000 | 0 | 0 | 35,800 | | 35,800 |
| 17. | Low Income | 500 | 0 | 0 | 0 | 0 | 100 | 0 | 100 | 0 | 0 | 700 | | 700 |
| 18 | Affordable Housing Builders & Providers Program | 500 | O | 0 | 0 | 0 | 100 | 0 | 100 | 0 | 0 | 700 | | 700 |
| 19 | | | | | | | | | | | | | | |
| | | | | | | | | | | | | | | |
| 31 32 | TOTAL ALL PROGRAMS LESS. BASE RATE RECOVERY | 85,000 | 85,700 | 3,000 | 3,200 | 9,000 | 19,900 | 10,000 | 24,200 | 0 | Ö | 240,000 | 0 | 240,000 |
| 33 | NET PROGRAM COSTS | 85,000 | 85,700 | 3,000 | 3,200 | 9,000 | 19,900 | 10,000 | 24,200 | 0 | 0 | 240,000 | 0 | 240,000 |
| | - | | | | | | | | | | | | | |

EXHIBIT NO DOCKET NO 030002-EG FLORIDA PUBLIC UTILITIES COMPANY (MAP-2) PAGE 3 OF 40

SCHEDULE C-2 PAGE 3 OF 3

COMPANY: FLORIDA PUBLIC UTILITIES COMPANY - MARIANNA
SCHEDULE OF CAPITAL INVESTMENT, DEPRECIATION & RETURN
ESTIMATED FOR MONTHS January-04 THROUGH December-04

| | PROGRAM NAME: | BEGINNING | | | | | | | | | | | | | |
|----|---|-------------|---------|----------|-------|-------|-----|------|--------------|--------|-----------|---------|----------|----------|-------|
| | | OF PERIOD | JANUARY | FEBRUARY | MARCH | APRIL | MAY | JUNE | JULY | AUGUST | SEPTEMBER | OCTOBER | NOVEMBER | DECEMBER | TOTAL |
| 1 | INVESTMENT | | | | | | | | | | | | | | |
| 2 | DEPRECIATION BASE | | | | | | | | | | | | | | |
| 3 | DEPRECIATION EXPENSE | | | | | | | | - | | | · | | - : - 17 | |
| | | | | | | | | | | | | | | | |
| 4 | CUMULATIVE INVESTMENT | | | | | | | | | | | | | | |
| 5 | LESS ACCUMULATED DEPRECIATION | | | | | | | | | | | | | | |
| 6 | NET INVESTMENT . | | | | | | | | | | | | | | |
| 7 | AVERAGE NET INVESTMENT | | | | | | | | | | | | | | |
| 8 | RETURN ON AVERAGE INVESTMENT | | | | | | | | | | | | | | |
| 9 | EXPANSION FACTOR | | | | | | | | | | | | | | |
| 10 | RETURN REQUIREMENTS | | | | | | | | | | | | | | |
| 11 | TOTAL DEPRECIATION EXPENSE AND RETURN REQUIREMENT | | | | | | | | | | | | | | NONE |

COMPANY: FLORIDA PUBLIC UTILITIES COMPANY - MARIANNA CONSERVATION PROGRAM COSTS

ACTUAL FOR MONTHS January-03 THROUGH August-03
ESTIMATED FOR MONTHS September-03 THROUGH December-03

| | PROGRAM NAME | LABOR & PAYROLL | ADVERTISING | LEGAL | OUTSIDE SERVICES | VEHICLE COST | MATERIALS & SUPPLIES | TRAV <u>EL</u> | GENERAL & ADMIN. | INCENTIVES | OTHER | SUB TOTAL | PROGRAM REVENUES | TOTAL_ |
|-----|------------------------------------|-----------------------|-------------|-------|---------------------|-----------------|----------------------------|----------------|------------------------|------------|-------|--------------|---------------------|---------|
| 10 | Common | | | | | | | | | | | | | |
| | A. ACTUAL | 25,956 | 380 | ٥ | 11 | 5,285 | 4,354 | 2,172 | 6,689 | 0 | 842 | 45,689 | | 45,689 |
| | B ESTIMATED | 15,650 | 0 | 1,000 | 0 | 4,030 | 480 | 1,670 | 3,330 | | 0 | 26,160 | | 26,160 |
| | C TOTAL | 41,606 | 380 | 1,000 | 11 | 9,315 | 4,834 | 3,842 | 10,019 | 0 | 842 | 71,849 | | 71,849 |
| 11 | Residential Geothermal Heat Pump | | | | | | | | | | | | | |
| | A ACTUAL | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | | 0 |
| | B ESTIMATED | 660 | 330 | 0 | 0 | ٥ | 30 | 70 | 70 | 0 | C | 1,160 | | 1,160 |
| | C TOTAL | 660 | 330 | 0 | 0 | 0 | 30 | 70 | 70 | 0 | 0 | 1,160 | | 1,160 |
| 12. | GoodCents Home/Energy Star Program | | | | | | | | | | | | | |
| | A. ACTUAL | 14,431 | 19,151 | 0 | 203 | 0 | 3,434 | 565 | 2,127 | 700 | 0 | 40,611 | | 40,611 |
| | B. ESTIMATED | 2,870 | 7,210 | 0 | 0 | 0 | 380 | 590 | 670 | 0 | 0 | 11,720 | | 11,720 |
| | C TOTAL | 17,301 | 26,361 | 0 | 203 | 0 | 3,814 | 1,155 | 2,797 | 700 | 0 | 52,331 | | 52,331 |
| 13. | GoodCents Energy Survey Program | | | | | | | | | | | | | |
| | A ACTUAL | 12,026 | 11,868 | 0 | 0 | 0 | 0 | 541 | 826 | 0 | 0 | 25,261 | | 25,261 |
| • | B. ESTIMATED | 2,860 | 5,830 | 0 | 0 | 0 | 380 | 580 | 670 | 0 | 0 | 10,320 | | 10,320 |
| | C TOTAL | 14,886 | 17,698 | 0 | 0 | 0 | 380 | 1,121 | 1,496 | 0 | 0 | 35,581 | | 35,581 |
| 14 | GoodCents Loan Program | | | | | | | | | | | | | |
| | A ACTUAL | 227 | 0 | 46 | 2,798 | G | 10 | 0 | (480) | | 0 | 2,601 | | 2,601 |
| | B ESTIMATED | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 6,000 | 0 | 0 | 6,000 | | 6,000 |
| | C TOTAL | 227 | | 46 | 2,798 | 0 | 10 | 0 | 5,520 | C | 0 | 8,601 | | 8,601 |
| | SUB-TOTAL ACTUAL | 52,640 | 31,399 | 46 | 3,012 | 5,285 | 7,798 | 3,278 | 9,162 | 700 | 842 | 114,162 | | 114,162 |
| | SUB-TOTAL ESTIMATED | 22,040 | 13,370 | 1,000 | 0 | 4,030 | 1,270 | 2,910 | 10,740 | . 0 | 0 | 55,360 | | 55,360 |
| | LESS INCLUDED IN RATE BASE | | | | | | | | | | | | | |

LESS INCLUDED IN RATE BASE ACTUAL ESTIMATED TOTAL

NET PROGRAM COSTS

SEE PAGE 1A

EXHIBIT NO
DOCKET NO 030002-EG
FLORIDA PUBLIC UTILITIES COMPANY
(MAP-2)
PAGE 5 OF 40

COMPANY: FLORIDA PUBLIC UTILITIES COMPANY - MARIANNA CONSERVATION PROGRAM COSTS

SCHEDULE C-3 PAGE 1A OF 5

| | ACTUAL FOR MONTHS ESTIMATED FOR MONTHS | January-03 September-03 | THROUGH THROUGH | August-03 December-03 | | | | | | | | | | |
|-----|---|----------------------------|--------------------------|--------------------------|-----------------------|-----------------|----------------------------|---------------------|------------------------|-------------|-------------|----------------------------|---------------------|----------------------------|
| | PROGRAM NAME | LABOR & PAYROLL | ADVERTISING | LEGAL | OUTSIDE SERVICES | VEHICLE COST | MATERIALS & SUPPLIES | TRAVEL | GENERAL & ADMIN. | INCENTIVES | OTHER | SUB TOTAL | PROGRAM REVENUES | TOTAL |
| 15 | GoodCents Commercial Building Program A. ACTUAL B. ESTIMATED C. TOTAL | 3,584 2,870 6,454 | 125 7,280 7,405 | 0 0 0 | 0 340 340 | 0 0 0 | 0 389 380 | 447 580 1,027 | 0 670 670 | 0 0 0 | 0 0 0 | 4,156 12,120 16,276 | | 4,156 12,120 16,276 |
| 16 | GoodCents Commercial Tech Assist, Program A ACTUAL B ESTIMATED C TOTAL | 5,582 2,860 8,442 | 5,549 6,420 11,969 | 0 0 0 | 1,344 330 1,674 | 0 0 0 | 0 380 380 | 473 580 1,053 | 761 670 1,431 | 0 0 0 | 0 0 0 | 13,709 11,240 24,949 | | 13,709 11,240 24,949 |
| 17 | Low income A. ACTUAL B. ESTIMATED C. TOTAL | 0 160 160 | 0 0 0 | 0 0 0 | 0 0 | 0 0 0 | 0 50 50 | 0 0 0 | 0 30 30 | 0 0 0 | 0 0 0 | 0 240 240 | | 0 240 240 |
| 18 | Affordable Housing Builders & Providers Program A ACTUAL B ESTIMATED C TOTAL | 0 170 170 | 0 0 0 | 0 0 0 | 0 0 0 | 0 0 0 | 0 50 50 | 0 0 | 0 20 20 | 0 0 0 | 0 0 0 | 0 240 240 | | 0 240 240 |
| 19 | A. ACTUAL B. ESTIMATED C. TOTAL | 0 0 0 | 0 0 0 | 0 0 0 | 0 0 0 | 0 0 0 | 0 0 0 | 0 0 0 | 0 0 0 | 0 0 0 | 0 0 0 | 0 | | 0 0 0 |
| | TOTAL ACTUAL TOTAL ESTIMATED | 61,806 28,100 | 37,073 27,070 | 46 1,000 | 4,356 670 | 5,285 4,030 | 7,798 2,130 | 4,198 4,070 | 9,923 12,130 | 700 0 | 842 0 | 132,027 79,200 | 0 0 | 132,027 79,200 |
| LE | SS. INCLUDED IN RATE BASE ACTUAL ESTIMATED TOTAL | | | | | | | | | | | | | |
| NET | PROGRAM COSTS | 89,906 | 64,143 | 1,046 | 5,026 | 9,315 | 9 928 | 8,268 | 22,053 | 700 | 842 | 211,227 | 0 | 211,227 |

EXHIBIT NO DOCKET NO 030002-EG FLORIDA PUBLIC UTILITIES COMPANY (MAP-2) PAGE 6 OF 40

COMPANY: FLORIDA PUBLIC UTILITIES COMPANY - MARIANNA SCHEDULE OF CAPITAL INVESTMENT, DEPRECIATION AND RETURN

SCHEDULE C-3 PAGE 2 OF 5

| ACTUAL FOR MONTHS | January-03 | THROUGH | August-03 | |
|----------------------|--------------|---------|-------------|--|
| ESTIMATED FOR MONTHS | September-03 | THROUGH | December-03 | |

| | | BEGINNING OF PERIOD | JANUARY | FEBRUARY | MARCH | APRIL | MAY | JUNE | JULY | AUGUST | SEPTEMBER OCTOBER | NOVEMBER | DECEMBER | TOTAL |
|----|---|------------------------|-----------------|----------|-------|-------|-----|------|------|--------|-------------------|----------|----------|-------|
| 1. | INVESTMENT | | | | | | | | | | | | | |
| 2. | DEPRECIATION BASE | | | | | | | | | | | | | |
| 3 | DEPRECIATION EXPENSE | (| · · · · - · · · | | | | | | **** | ···. | | | | |
| 4 | CUMULATIVE INVESTMENT | | | | | | | | | | | | | |
| 5 | LESS ACCUMULATED DEPRECIATION | | | | | | | | | | | | | |
| 6. | NET INVESTMENT . | | | | | | | | | | | | | |
| 7 | AVERAGE NET INVESTMENT | | | | | | | | | | | | | |
| 8 | RETURN ON AVERAGE INVESTMENT | | | | | | | | | | | | | |
| 9 | EXPANSION FACTOR | | | | | | | | | | | | | |
| 10 | RETURN REQUIREMENTS | | | | | | | | | | | | | |
| 11 | TOTAL DEPRECIATION EXPENSE AND RETURN REQUIREMENT | | | | | | | | | | | | | NONE |

EXHIBIT NO DOCKET NO. 030002-EG FLORIDA PUBLIC UTILITIES COMPANY (MAP-2) PAGE 7 OF 40

COMPANY: FLORIDA PUBLIC UTILITIES COMPANY - MARIANNA CONSERVATION PROGRAM COSTS

ACTUAL FOR EIGHT MONTHS ESTIMATED FOR FOUR MONTHS

September-03 THROUGH December-03

January-03 THROUGH August-03

| | | | | ACTUAL- | | | | | TOTAL ACTUAL | | ESTI | MATED | | TOTAL ESTIMATED | GRAND TOTAL |
|--|---------|----------|--------|---------|--------|----------|--------|--------|-----------------|-----------|-----------|---------|----------|--------------------|----------------|
| A ESTIMATED EXPENSE BY PROGRAM | JANUARY | FEBRUARY | MARCH | APRIL | MAY | JUNE | JULY | AUGUST | | SEPTEMBER | OCTOBER N | OVEMBER | DECEMBER | - | |
| 10 Common | 5,434 | 7,514 | 5,554 | 5,244 | 4,861 | 5,476 | 5,551 | 6,055 | 45,689 | 6,540 | 6,540 | 6,540 | 6,540 | 26,160 | 71,849 |
| 11 Residential Geothermal Heat Pump | 0 | 0 | 0 | ٥ | 0 | ٥ | 0 | 0 | 0 | 290 | 290 | 290 | 290 | 1,160 | 1,160 |
| 12 GoodCents Home/Energy Star Program | 5,940 | 3,596 | 3,683 | 3,677 | 4,555 | 5,801 | 4,655 | 8,704 | 40,611 | 2,930 | 2,930 | 2,930 | 2,930 | 11,720 | 52,331 |
| 13 GoodCents Energy Survey Program | 3,188 | 4,523 | 1,758 | 7,305 | 2,129 | 2,263 | 3,687 | 408 | 25,261 | 2,580 | 2,580 | 2,580 | 2,580 | | 35,581 |
| 14 GoodCents Loan Program | (60) | 2,718 | 7 | 97 | 19 | (60) | (60) | (60) | 2,601 | 1,500 | 1,500 | 1,500 | 1,500 | 6,000 | 8,601 |
| 15 GoodCents Commercial Building Program | 187 | 402 | 257 | 715 | 295 | 998 | 1,017 | 285 | 4,156 | 3,030 | 3,030 | 3,030 | 3,030 | 12,120 | 16,276 |
| 16 GoodCents Commercial Tech. Assist. Program | 1,571 | 1,325 | 963 | 5,244 | 682 | 1,437 | 1,588 | 899 | 13,709 | 2,810 | 2,810 | 2,810 | 2,810 | 11,240 240 | 24,949 240 |
| 17 Low Income | 0 | 0 | 0 | 0 | 1,198 | (1,198) | 0 | 0 | 0 | 60 | 60 | 60 | 60 60 | 240 | 240 240 |
| 18 Affordable Housing Builders & Providers Progra Last Years Programs | 0 | 0 | 0 | 0 | 0 | 0 875 | (495) | (380) | 0 | 60 0 | 60 0 | 60 0 | 0.0 | 240 | 240 |
| | | | | | | | | | | | | | | | |
| 31 TOTAL ALL PROGRAMS | 16,260 | 20,078 | 12,222 | 22,282 | 13,739 | 15,592 | 15,943 | 15,911 | 132,027 | 19,800 | 19,800 | 19,800 | 19,800 | 79,200 | 211,227 |
| 32 LESS AMOUNT INCLUDED IN RATE BASE | | | | | | | | | | | | | | | |
| 33 RECOVERABLE CONSERVATION EXPENSES | 16,260 | 20,078 | 12,222 | 22,282 | 13,739 | 15,592 | 15,943 | 15,911 | 132 027 | 19,800 | 19,800 | 19,800 | 19,800 | 79,200 | 211,227 |

(MAP-2) PAGE 8 OF 40

COMPANY: FLORIDA PUBLIC UTILITIES COMPANY - MARIANNA ENERGY CONSERVATION ADJUSTMENT CALCULATION OF TRUE UP AND INTEREST PROVISION

ACTUAL FOR MONTHS ESTIMATED FOR MONTHS

THROUGH January-03 September-03 THROUGH

August-03 December-03

| | | JANUARY | FEBRUARY | MARCH | APRIL | MAY | JUNE | JULY | AUGUST | SEPTEMBER | OCTOBER | NOVEMBER | DECEMBER | TOTAL |
|--------|--|------------|------------|-------------|-------------|------------|--------------|--------------|--------------|--------------|---------------|--------------|--------------|--------------|
| В 1 | CONSERVATION REVENUES RCS AUDIT FEES a. b | • | | | | | | | | | | | | |
| 2. | c. CONSERVATION ADJ REVENUE (NET OF REVENUE TAXES) | 22,751 | 19,525 | 16,430 | 15,882 | 18.774 | 21,369 | 22,206 | 22,471 | 22,991 | 19,551 | 18,871 | 19,447 | 240,268 |
| 3 | TOTAL REVENUES | 22,751 | 19,525 | 16,430 | 15,882 | 18,774 | 21,369 | 22,206 | 22,471 | 22,991 | 19,551 | 18,871 | 19,447 | 240,268 |
| 4 | PRIOR PERIOD TRUE-UP-ADJ NOT APPLICABLE TO PERIOD | 167 | 167 | 167 | 167 | 167 | 167 | 167 | 167 | 167 | 167 | 167 | 161 | 1,998 |
| 5. | CONSERVATION REVENUES APPLICABLE TO PERIOD | 22,918 | 19,692 | 16,597 | 16,049 | 18,941 | 21,536 | 22,373 | 22,638 | 23,158 | 19,718 | 19,038 | 19,608 | 242,266 |
| 6. | CONSERVATION EXPENSES (FORM C-3,PAGE 3) | 16,260 | 20,078 | 12,222 | 22,282 | 13,739 | 15,592 | 15,943 | 15.911 | 19,800 | 19,800 | 19,800 | 19,800 | 211,227 |
| . 7 | TRUE-UP THIS PERIOD | 6,658 | (386) | 4,375 | (6,233) | 5,202 | 5,944 | 6,430 | 6,727 | 3,358 | (82) | (762) | (192) | 31,039 |
| 8 9 | INTEREST PROVISION THIS PERIOD (C-3,PAGE 5) TRUE-UP & INTEREST PROVISION | 6 1,998 | 9 8,495 | 10 7,951 | 9 12,169 | 8 5,778 | 13 10,821 | 17 16,611 | 23 22,891 | 27 29,474 | 29 32,692 | 28 32,472 | 28 31,571 | 207 1,998 |
| 9A | DEFERRED TRUE-UP BEGINNING OF PERIOD | | | | | | | | | | | | | |
| 10. | PRIOR TRUE-UP COLLECTED (REFUNDED) | (167) | (167) | (167) | (167) | (167) | (167) | (167) | (167) | (167) | (1 <u>67)</u> | (167) | (161) | (1,998) |
| 11 | END OF PERIOD TOTAL NET TRUE- UP (SUM OF LINES 7,8,9,10) | 8,495 | 7,951 | 12,169 | 5,778 | 10,821 | 16,611 | 22,891 | 29,474 | 32,692 | 32,472 | 31,571 | 31,246 | 31,246 |

EXHIBIT NO DOCKET NO 030002-EG FLORIDA PUBLIC UTILITIES COMPANY (MAP-2) PAGE 9 OF 40

COMPANY: FLORIDA PUBLIC UTILITIES COMPANY - MARIANNA ENERGY CONSERVATION ADJUSTMENT CALCULATION OF TRUE UP AND INTEREST PROVISION

ACTUAL FOR MONTHS ESTIMATED FOR MONTHS January-03

September-03

THROUGH THROUGH August-03 December-03

| | | JANUARY | FEBRUARY | MARCH | APRIL | MAY | JUNE | JULY | AUGUST | SEPTEMBER | OCTOBER | NOVEMBER | DECEMBER | TOTAL |
|-----|---|---------|----------|--------|--------|--------|--------|--------|--------|-----------|---------|----------|----------|--------|
| С | INTEREST PROVISION | | | | | | | | | | | | | |
| 1 2 | BEGINNING TRUE-UP (LINE B-9) ENDING TRUE-UP BEFORE INTEREST | 1,998 | 8,495 | 7,951 | 12,169 | 5,778 | 10,821 | 16,611 | 22,891 | 29,474 | 32,692 | 32,472 | 31,571 | 31,246 |
| | (LINE B7+B9+B10) | 8,489 | 7,942 | 12,159 | 5,769 | 10,813 | 16,598 | 22,874 | 29,451 | 32,665 | 32,443 | 31,543 | 31,218 | 31,039 |
| 3 | TOTAL BEG. AND ENDING TRUE-UP | 10,487 | 16,437 | 20,110 | 17,938 | 16,591 | 27,419 | 39,485 | 52,342 | 62,139 | 65,135 | 64,015 | 62,789 | 62,285 |
| 4 | AVERAGE TRUE-UP (LINE C-3 X 50 %) | 5,244 | 8,219 | 10,055 | 8,969 | 8,296 | 13,710 | 19,743 | 26,171 | 31,070 | 32,568 | 32,008 | 31,395 | 31,143 |
| 5 | INTEREST RATE-FIRST DAY OF REPORTING BUSINESS MONTH | 1 29% | 1.27% | 1.25% | 1 18% | 1 19% | 1 21% | 1 00% | 1 05% | 1 06% | 1 06% | 1 06% | 1 06% | |
| 6 | INTEREST RATE-FIRST DAY OF SUBSEQUENT BUSINESS MONTH | 1 27% | 1 25% | 1 18% | 1 19% | 1 21% | 1 00% | 1 05% | 1 06% | 1 06% | 1 06% | 1 06% | 1 06% | |
| 7. | TOTAL (LINE C-5 + C-6) | 2 56% | 2 52% | 2 43% | 2 37% | 2 40% | 2.21% | 2 05% | 2 11% | 2.12% | 2 12% | 2 12% | 2 12% | |
| 8 | AVG INTEREST RATE (C-7 X 50%) | 1 28% | 1 26% | 1.22% | 1 19% | 1 20% | 1 11% | 1.03% | 1 06% | | 1 06% | 1 06% | 1 06% | |
| . 9 | MONTHLY AVERAGE INTEREST RATE | 0 107% | 0 105% | 0 101% | 0.099% | 0.100% | 0 092% | 0 085% | 0 088% | 0 088% | 0 088% | 0 088% | 0 088% | |
| 10. | INTEREST PROVISION (LINE C-4 X C-9) | 6 | 9 | 10 | 9 | 8 | 13 | 17 | 23 | 27 | 29 | 28 | 28 | 207 |

(MAP-2) PAGE 10 OF 40

COMPANY: FLORIDA PUBLIC UTILITIES COMPANY - MARIANNA CALCULATION OF CONSERVATION REVENUES

SCHEDULE C-4 PAGE 1 OF 1

FOR THE PERIOD January-03 THROUGH December-04

| | | · | |
|--------------|--------------------|------------------------------|---------|
| | KWH/THERM | | |
| | SALE\$ (000) | CONSERVATION ADJUSTMENT REVE | NUE |
| MONTH | (NET OF 3RD PARTY) | (NET OF REVENUE TAXES) | RATE |
| 2002 JANUARY | 28,828 | 22,751 | ACTUAL |
| FEBRUARY | 24.736 | 19,525 | ACTUAL |
| MARCH | 20,818 | 16,430 | ACTUAL |
| APRIL | 20,126 | 15,882 | ACTUAL |
| MAY | 23,786 | 18,774 | ACTUAL |
| JUNE | 27.074 | 21,369 | ACTUAL |
| JULY | 28.134 | 22,206 | ACTUAL |
| AUGUST | 28,471 | 22,471 | ACTUAL |
| SEPTEMBER | 29,213 | 22,991 | 0 07870 |
| OCTOBER | 24,843 | 19.551 | 0 07870 |
| NOVEMBER | 23,978 | 18.871 | 0 07870 |
| DECEMBER | 24,710 | 19,447 | 0.07870 |
| SUB-TOTAL | 304,717 | 240,268 | |
| 2003 JANUARY | 28,309 | 19,562 | 0.06910 |
| FEBRUARY | 25,989 | 17.958 | 0.06910 |
| MARCH | 23,124 | 15,979 | 0 06910 |
| APRIL | 24,367 | 16,838 | 0.06910 |
| MAY | 23,367 | 16,147 | 0 06910 |
| JUNE | 25,750 | 17,793 | 0 06910 |
| JULY | 25,223 | 17,429 | 0 06910 |
| AUGUST | 25,207 | 17,418 | 0 06910 |
| SEPTEMBER | 25,234 | 17,437 | 0.06910 |
| OCTOBER | 25,239 | 17,440 | 0.06910 |
| NOVEMBER | 25,225 | 17,430 | 0.06910 |
| DECEMBER | 25,252 | 17,449_ | 0.06910 |
| SUB-TOTAL | 302,286 | 208,880 | |
| TOTALS | 607,003 | 449,148 | |

EXHIBIT NO
DOCKET NO. 030002-EG
FLORIDA PUBLIC UTILITIES COMPANY
(MAP-2)
PAGE 11 OF 40

- 1. Residential Geothermal Heat Pump
- 2. GoodCents Home/Energy Star Program
- 3. GoodCents Energy Survey Program
- 4. GoodCents Loan Program
- 5. GoodCents Commercial Building Program
- 6. GoodCents Commercial Technical Assistance Program
- 7. Educational/Low Income
- 8. Educational/Affordable Housing Builders and Providers Program

SCHEDULE C-5 PAGE 2 OF 9

FLORIDA PUBLIC UTILITIES COMPANY MARIANNA DIVISION PROGRAM DESCRIPTION AND SUMMARY

PROGRAM TITLE: Residential Geothermal Heat Pump Program

PROGRAM DESCRIPTION: The objective of the Residential Geothermal Heat Pump Program is to reduce the demand and energy requirements of new and existing residential customers through the promotion and installation of advanced and emerging geothermal systems. Geothermal heat pumps provide significant benefits to participating customers in the form of reduced operating costs and increased comfort levels, and are superior to other available heating and cooling technologies with respect to source efficiency and environmental impacts. FPUC's Geothermal Heat Pump Program is designed to overcome existing market barriers, specifically, lack of consumer awareness, knowledge, and acceptance of this technology.

This program will promote efficiency levels well above current market conditions, specifically those units with an Energy Efficiency Ratio (EER) of 13.0 or higher. According to the Department of Energy (DOE) geothermal technology is the most energy-efficient and environmentally clean space-conditioning system available today. Additionally, a recent DOE study indicates that geothermal systems have the lowest life-cycle cost of any HVAC system today.

PROGRAM PROJECTIONS: For January 2004 through December 2004: At this time no participation goals have been set.

PROGRAM FISCAL EXPENDITURES: For January 2004 through December 2004, projected expenses are \$1,800.

PROGRAM SUMMARY: Even though there is no particular goal for this program we continue our efforts to promote this technology and hope we will see a number of geothermal installations in the future. This program also receives the benefits from the advertising of the GoodCents Home/Energy Star Program, which promotes high efficient heating and cooling systems.

EXHIBIT NO. DOCKET NO. 030002-EG FLORIDA PUBLIC UTILITIES CO. (MAP-2) PAGE 13 OF 40

PROGRAM TITLE: GoodCents Home/Energy Star Program

PROGRAM DESCRIPTION: The GoodCents Home Program has long been the standard for energy efficient construction in Northwest Florida and throughout other parts of the country where the GoodCents Program has been utilized by as many as 270 different utilities. For FPUC and our customers, GoodCents homes provides guidance concerning energy efficiency in new construction by promoting energy efficient home construction techniques by evaluating components in the categories of design and construction practices.

In an effort to further enhance the GoodCents Home Program and market it more efficiently and effectively, GoodCents signed a Memorandum of Understanding with the Department of Energy (DOE) and the Environmental Protection Agency (EPA). Since FPUC is a member of GoodCents this agreement provides the opportunity to offer the Energy Star Home Program to builders and customers and correlates the performance of GoodCents homes to the nationally recognized Energy Star efficiency label. In many cases, a standard GoodCents home will also qualify as an Energy Star Home. The GoodCents Home standards continue to exceed the minimum efficiency standards for new construction as set forth by the Florida Model Energy Code.

PROGRAM PROJECTION: For January 2004 through December 2004 the goal for the number of program participants is 29.

PROGRAM FISCAL EXPENDITURES: For January 2004 through December 2004 the projected expenses are \$49,000.

PROGRAM SUMMARY: Through this program, participating customers will experience lower utility bills, increased comfort, and the eligibility to utilize energy efficient home mortgage products. We continue to see a positive participation in this program due to the continuous effort in educating and advertising the benefits of this program to our customers and builders. We will continue to build a good working relationship with our builders and customers to ensure the success of this program.

PROGRAM TITLE: GoodCents Energy Survey Program

PROGRAM DESCRIPTION: The objective of the GoodCents Energy Survey Program is to provide FPUC's residential customers with energy conservation advice that encourages the implementation of efficiency measures resulting in energy savings for the customer. FPUC views this program as a vehicle to promote the installation of cost-effective conservation features. During the survey process, the customer is provided with specific whole-house recommendations. Also during the survey process duct leakage will be addressed. If a problem is identified recommendations will be made for further analysis and repairs. Through follow-up survey work, FPUC monitors and tracks the installation of the cost-effective conservation features and/or duct leakage repairs.

The conservation measures, once implemented, also lower FPUC's energy requirements, as well as improve operating efficiencies. As a result, the increase in operating efficiencies provides for a reduction in weather-sensitive peak demand, as well as a reduction in energy consumption.

PROGRAM PROJECTIONS: For January 2004 through December 2004 the goal for the number of program participants is 150.

PROGRAM FISCAL EXPENDITURES: For January 2004 through December 2004 the projected expenses are \$49,000.

PROGRAM SUMMARY: This program provides participating customers with the information needed to determine which energy saving measures are best suited to their individual needs and requirements. We feel confident that by advertising the benefits of this program through bill stuffers, promotional materials, newspaper, and cable TV we will continue to see a high participation level in this program.

EXHIBIT NO. DOCKET NO. 030002-EG FLORIDA PUBLIC UTILITIES CO. (MAP-2) PAGE 15 OF 40

PROGRAM TITLE: GoodCents Loan Program

PROGRAM DESCRIPTION: The objective of the GoodCents Loan Program is to provide FPUC's residential customers a vehicle to encourage installation of energy conservation features in their homes. The GoodCents Loan Program provides financing for up to \$20,000 for a period of 12 years to customers that choose to install energy conservation features in their existing homes.

The program is designed to work in conjunction with FPUC's approved GoodCents Energy Survey Program. During the survey process, the customer is provided with specific whole-house recommendations. A FPUC representative will submit a completed loan application once the customer decides to install the conservation features. After the application has been approved, the customer will contact a contractor from the approved list of participating contractors, which is approved by FPUC. After the work is completed, an inspection is performed by FPUC to ensure all energy conservation features covered by the loan are installed. The increased operating efficiencies of the installed features provide a reduction in weather sensitive peak demand as well as a reduction in overall energy consumption.

PROGRAM PROJECTIONS: This program was approved to be removed, so there are no goals.

PROGRAM FISCAL EXPENDITURES: For January 200 through December 2003 the projected expenses are \$6,000.

PROGRAM SUMMARY: FPUC requested the removal of this program due to the program no longer being competitive thus causing reduced participation. To have continued the program would not have been in the best interest of FPUC or its customers. Expenditures have still been assigned to this program to cover any possible loan defaults.

PROGRAM TITLE: GoodCents Commercial Building Program

PROGRAM DESCRIPTION: The commercial/industrial market is comprised of a wide range of diverse businesses with variable size and operational characteristics. The success of the Commercial/Industrial Good Cents Building program lies in its ability to address this diversity by focusing on the mutual characteristics of commercial buildings. The most common critical areas in commercial buildings that affect summer peak demand are the thermal efficiency of the building and HVAC equipment efficiency. The Commercial/Industrial GoodCents Building Program provides requirements for these areas that, if adhered to, will help reduce peak demand and energy consumption.

The promotion of the GoodCents Commercial Building Program through the years has featured a positive relationship with trade allies, the public, and local commercial/industrial customers. The program's design continues to be sufficiently flexible to allow an architect or designer to use initiative and ingenuity to achieve results that are meaningful to both the customer and FPUC.

To provide an accurate quantitative analysis of the kW and kWh savings due to the GoodCents Commercial Building Program, the GoodCents standards for average commercial buildings are compared to the Florida Model Energy Code. The features used to prepare the customer's analysis include: wall and ceiling R-values; glass area; description of glass; and equipment used in determining the kW and kWh differences for the two types of structures. The <u>AXCESS - Energy Analysis Computer Program (AXCESS)</u> is used to calculate the kW and kWh difference.

PROGRAM PROJECTIONS: For January 2004 through December 2004 the goal for the number of program participants is 5.

PROGRAM FISCAL EXPENDITURES: For January 2004 through December 2004 the projected expenses are \$31,600.

PROGRAM SUMMARY: The GoodCents Building Program is designed to ensure that buildings are constructed with energy efficiency levels above the Florida Model Energy Code standards. These standards include both HVAC efficiency and thermal envelope requirements. This program will continue to be successful as FPUC builds on its efforts in working with builders and architects.

EXHIBIT NO. DOCKET NO. 030002-EG FLORIDA PUBLIC UTILITIES CO. (MAP-2) PAGE 17 OF 40

SCHEDULE C-5 PAGE 7 OF 9

PROGRAM TITLE: GoodCents Commercial Technical Assistance Audit Program

PROGRAM DESCRIPTION: The GoodCents Commercial Technical Assistance Audit Program is an interactive program that provides commercial customers assistance in identifying advanced energy conservation opportunities. It is customized to meet the individual needs of large customers as required; therefore, it is an evolving program.

The Technical Assistance Audit process consists of an on-site review by FPUC Conservation Specialist of the customer's facility operation, equipment and energy usage pattern. The specialist identifies areas of potential reduction in kW demand and kWh consumption as well as identifying end-use technology opportunities. A technical evaluation is then performed which often includes performing an AXCESS simulation in order to ascertain an economic payback or life cycle cost analysis for various improvements to the facility. When necessary FPUC will subcontract the evaluation process to an independent engineering firm and/or contracting consultant.

PROGRAM PROJECTION: For January 2004 through December 2004 the goal for the number of program participants is 17.

PROGRAM FISCAL EXPENDITURES: For January 2004 through December 2004 the projected expenses are \$35,800.

PROGRAM SUMMARY: In recent research of commercial/industrial customers, consistent response for areas of improvement from this class of customer include individualized attention and service in helping them improve their cost of operation and efficiency. We have built trusting relationships with many of these customers by educating them concerning new technologies and by offering expertise in energy conservation. The work we have done in this area will continue to benefit FPUC.

SCHEDULE C-5 PAGE 8 OF 9

PROGRAM TITLE: Low Income Program

PROGRAM DESCRIPTION: FPUC presently has energy education programs that identify low cost and or no cost conservation measures. In order to better assist low-income customers in managing their energy purchases, the presentation and format of these energy education programs are tailored to the audience. These programs provide basic energy education, as well as inform the customers of other specific services, such as free energy surveys, that FPUC currently offers.

PROGRAM PROJECTION: For January 2004 through December 2004: There are no goals set for this program.

PROGRAM FISCAL EXPENDITURES: For January 2004 through December 2004 the projected expenses for this period are \$700.

PROGRAM SUMMARY: This program will benefit Florida Public Utilities Company by providing opportunities to educate low-income customers on the benefits of an energy efficient home.

PROGRAM TITLE: Affordable Housing Builders and Providers Program

PROGRAM DESCRIPTION: FPUC will identify the affordable housing builders within the service area and will encourage them to attend education seminars and workshops related to energy efficient construction, retro-fit programs, financing programs, etc., and to participate in the GoodCents Home Program. FPUC will work with the Florida Energy Extension Service and other seminar sponsors to offer a minimum of two seminars and/or workshops per year. FPUC will work with all sponsors to reduce or eliminate attendances fees for affordable housing providers.

PROGRAM PROJECTION: For January 2004 through December 2004: There is no goal for this program.

PROGRAM FISCAL EXPENDITURES: For January 2004 through December 2004 the projected expenses for this period are \$700.

PROGRAM SUMMARY: This program will provide FPUC the opportunity to educate contractors on the benefits of building a home to GoodCents standards as well as introduce new and innovative energy efficient building technology.

EXHIBIT NO. DOCKET NO. 030002-EG FLORIDA PUBLIC UTILITIES CO. (MAP-2) PAGE 20 OF 40

COMPANY: FLORIDA PUBLIC UTILITIES COMPANY - FERNANDINA PAGE 1 OF 1 **ENERGY CONSERVATION ADJUSTMENT** SUMMARY OF COST RECOVERY CLAUSE CALCULATION FOR MONTHS January-04 THROUGH December-04 269,000 TOTAL INCREMENTAL COSTS (SCHEDULE C-2,PAGE 1, LINE 33) 1. 2. TRUE-UP (SCHEDULE C-3,PAGE 4,LINE 11) (60,587) 3. TOTAL (LINE 1 AND LINE 2) 208,413 4. RETAIL KWH/THERM SALES 466,300,000 5. COST PER KWH/THERM 0.00044695 6. **REVENUE TAX MULTIPLIER** 1.01597 7. ADJUSTMENT FACTOR ADJUSTED FOR TAXES (LINE 5 X LINE 6) 0.00045400

8.

CONSERVATION ADJUSTMENT FACTOR-

(ROUNDED TO THE NEAREST .001 CENTS PER KWH/THERM)

EXHIBIT NO. _ DOCKET NO. 030002-EG FLORIDA PUBLIC UTILITIES COMPANY (MAP-2) PAGE 21 OF 40

SCHEDULE C-1

0.00045

COMPANY: FLORIDA PUBLIC UTILITIES COMPANY - FERNANDINA

ESTIMATED CONSERVATION PROGRAM COSTS

FOR MONTHS

January-04 THROUGH

December-04

| A. | ESTIMATED EXPENSE BY PROGRAM | JANUARY | FEBRUARY | MARCH | APRIL | MAY | JUNE | JULY | AUGUST | SEPTEMBER (| OCTOBER | NOVEMBER DE | CEMBER | TOTAL |
|---|---|---|---|---|---|---|---|---|---|---|---|---|---|--|
| 1. 2. 3. 4 5. 6. 7. | In Concert with the Environment (program eliminated) Direct Leakage Repair Residential Geothermal Heat Pump Residential Energy Audits Low Income Customer Energy Audits FPU Express Enhanced Good Cents Home Commercial/Industrial Good Cents Building | | | | | | | | | | | | | 0 0 0 0 0 0 |
| 9. 10 11. 12. 13. 14. 15 16 17 18. | Commercial/Industrial Energy Audits & Tech. Assit. Common Residential Geothermal Heat Pump GoodCents Home/Energy Star GoodCents Energy Survey Program GoodCents Loan Program GoodCents Commercial Building GoodCents Commercial Tech. Assistance Low Income Affordayle Housing/Builders Program | 5,600 250 4,370 4,450 620 3,170 3,690 60 82 | 5,650 250 4,430 4,450 580 3,230 3,660 90 88 | 0 67,750 3,000 53,100 53,400 7,000 38,700 43,950 1,050 |
| 31 32. | TOTAL ALL PROGRAMS LESS AMOUNT INCLUDED IN RATE BASE | 22,292 | 22,428 | 22,428 | 22,428 | 22,428 | 22,428 | 22,428 | 22,428 | 22,428 | 22,428 | 22,428 | 22,428 | 269,000 |
| 33. | RECOVERABLE CONSERVATION EXPENSES | 22,292 | 22,428 | 22,428 | 22,428 | 22,428 | 22,428 | 22,428 | 22,428 | 22,428 | 22,428 | 22,428 | 22,428 | 269,000 |

EXHIBIT NO ________
DOCKET NO 030002-EG
FLORIDA PUBLIC UTILITIES COMPANY (MAP-2)
PAGE 22 OF 40

COMPANY: FLORIDA PUBLIC UTILITIES COMPANY - FERNANDINA

ESTIMATED CONSERVATION PROGRAM COSTS PER PROGRAM

FOR MONTHS

January-04 THROUGH December-04

| | PROGRAM NAME | LABOR & PAYROLL | ADVERTISING | LEGAL | OUTSIDE SERVICES | VEHICLE COST | MATERIALS & SUPPLIES | TRAVEL | GENERAL & ADMIN. | INCENTIVES | OTHER | ŞUB TOTAL | PROGRAM REVENUES | TOTAL |
|----------------|---|---------------------------|-----------------------|-----------------|---------------------|------------------|----------------------------|------------------------------|-------------------------|-------------|-------------|-------------------------------------|---------------------|-------------------------------------|
| | In Concert with the Environment (program eliminated) Direct Leakage Repair Residential Geothermal Heat Pump Residential Energy Audits | | | | | | | | | | | | | 0 0 0 |
| 5 7 8 | Low Income Customer Energy Audits FPU Express Enhanced Good Cents Home Commercial/Industrial Good Cents Building | | | | | | | | | | | | | 0 0 0 |
| 1 | Commercial/Industrial Energy Audits & Tech Assit. Common Residential Geothermal Heat Pump GoodCents Home/Energy Star | 35,000 2,000 20,000 | | 3,000 0 0 | 0 500 500 | 11,350 0 0 | 3,400 500 5,100 | 5,000 0 1,500 | 10,000 0 3,000 | 0 0 0 | 0 0 0 | 67,750 3,000 53,100 | 0 0 0 | 67,750 3,000 53,100 |
| 1: 1: 1: | 3 GoodCents Energy Survey Program 4. GoodCents Loan Program 5 GoodCents Commercial Building | 20,000 0 16,000 | 23,000 0 12,800 | 0 | 1,300 0 2,600 | 0 0 0 | 5,100 0 3,000 | 1,000 0 1,300 1,200 | 3,000 7,000 3,000 | 0 0 0 | 0 0 0 | 53,400 7,000 38,700 43,950 | 0 0 0 | 53,400 7,000 38,700 43,950 |
| 17 11 | 6 GoodCents Commercial Tech Assistance 7 Low Income 8 Affordavle Housing/Builders Program 9. | 16,000 500 500 | 18,000 0 0 | 0 | 2,600 0 0 | 0 | 3,150 100 100 | 1,200 0 0 | 3,000 450 450 | 0 | 0 | 1,050 1,050 | 0 | 1,050 1,050 |
| 3: 3: | | 110,000 | 76,800 | 3,000 | 7,500 | 11,350 | 20,450 | 10,000 | 29,900 | 0 | 0 | 269,000 | 0 | 269,000 |
| 3 | 3. NET PROGRAM COSTS | 110,000 | 76,800 | 3,000 | 7,500 | 11,350 | 20 450 | 10,000 | 29,900 | 0 | 0 | 269,000 | 0 | 269,000 |

EXHIBIT NO DOCKET NO 030002-EG FLORIDA PUBLIC UTILITIES COMPANY (MAP-2) PAGE 23 OF 40

SCHEDULE C-2 PAGE 3 OF 3

COMPANY: FLORIDA PUBLIC UTILITIES COMPANY - FERNANDINA
SCHEDULE OF CAPITAL INVESTMENT, DEPRECIATION & RETURN
ESTIMATED FOR MONTHS January-04 THROUGH December-04

| | PROGRAM NAME: | | | | | | | | | | | | | | |
|----|---|------------------------|---------|----------|-------|-------|-----|------|------|--------|-----------|---------|----------|----------|-------|
| | | BEGINNING OF PERIOD | JANUARY | FEBRUARY | MARCH | APRIL | MAY | JUNE | JULY | AUGUST | SEPTEMBER | OCTOBER | NOVEMBER | DECEMBER | TOTAL |
| 1. | INVESTMENT | | | | | | | | | | | | | | |
| 2. | DEPRECIATION BASE | | | | | | | | | | | | | | |
| 3 | DEPRECIATION EXPENSE | | | | | | | | 440 | | <u></u> | | | | |
| | | | | | | | | | | | | | | | |
| 4 | CUMULATIVE INVESTMENT | | | | | | | | | | | | | | |
| 5 | LESS ACCUMULATED DEPRECIATION | | | | | | | | | | | | | | |
| 6 | NET INVESTMENT | | | | | | | | 1 | | | | | | |
| 7 | AVERAGE NET INVESTMENT | | | | | | | | | | | | | | |
| 8 | RETURN ON AVERAGE INVESTMENT | | | | | | | | | | | | | | |
| 9 | EXPANSION FACTOR | | | | | | | | | | | | | | |
| 10 | RETURN REQUIREMENTS | | | | | | | | | | | | | | |
| 11 | TOTAL DEPRECIATION EXPENSE AND RETURN REQUIREMENT | | | | | | | | | | | | | | NONE |

EXHIBIT NO DOCKET NO 030002-EG FLORIDA PUBLIC UTILITIES COMPANY (MAP-2) PAGE 24 OF 40

COMPANY: FLORIDA PUBLIC UTILITIES COMPANY - FERNANDINA CONSERVATION PROGRAM COSTS

SCHEDULE C-3 PAGE 1 OF 5

ACTUAL FOR MONTHS **ESTIMATED FOR MONTHS**

January-03 September-03

August-03 THROUGH THROUGH December-03

| | PROGRAM NAME | LABOR & PAYROLL | ADVERTISING | LEGAL | OUTSIDE SERVICES | VEHICLE | MATERIALS & SUPPLIES | TRAVEL | GENERAL & ADMIN. | INCENTIVES | OTHER | SUB TOTAL | PROGRAM REVENUES | TOTAL |
|-----|----------------------------------|-----------------------|-------------|-------|---------------------|---------|----------------------------|--------|------------------------|------------|-------|--------------|---------------------|--------|
| 10 | Common | | | | | | | | | | | | | |
| | A. ACTUAL | 16,843 | 1,489 | 0 | 356 | 6,654 | 1,246 | 2,172 | 14,105 | 0 | 160 | 43,025 | | 43,025 |
| | B ESTIMATED | 27,340 | . 0 | 1,330 | 0 | 3,130 | . 0 | 2,000 | . 0 | 0 | 0 | 33,800 | | 33,800 |
| | C TOTAL | 44,183 | 1,489 | 1,330 | 356 | 9,784 | 1,246 | 4,172 | 14,105 | 0 | 160 | 76,825 | | 76,825 |
| 11 | Residential Geothermat Heat Pump | | | | | | | | | | | | | |
| | A. ACTUAL | 196 | 0 | 0 | 0 | 0 | 0 | C | 0 | 0 | O- | 196 | | 196 |
| | B ESTIMATED | 1,000 | 330 | 0 | 0 | 0 | 170 | 920 | 920 | 0 | 0 | 3,340 | | 3,340 |
| | C TOTAL | 1,196 | 330 | 0 | 0 | 0 | 170 | 920 | 920 | 0 | 0 | 3,536 | | 3,536 |
| 12. | GoodCents Home/Energy Star | | | | | | | | | | | | | |
| | A. ACTUAL | 5,196 | 25,671 | 0 | (441) | 600 | 2,588 | 0 | 2,603 | 0 | 0 | 36,217 | | 36,217 |
| | B ESTIMATED | 3,250 | 6,830 | 0 | 0 | 0 | 420 | 1,250 | 1,510 | 0 | 0 | 13,260 | | 13,260 |
| | C TOTAL | 8,446 | 32,501 | 0 | (441) | 600 | 3,008 | 1,250 | 4,113 | 0 | 0 | 49,477 | | 49,477 |
| 13 | GoodCents Energy Survey Program | | | | | | | | | | | | | |
| | A ACTUAL | 8,963 | 5,433 | 0 | 0 | 0 | 0 | 0 | 1,155 | 0 | 0 | 15,551 | | 15,551 |
| • | B ESTIMATED | 3,250 | 6,830 | 0 | 0 | 0 | 420 | 1,080 | 1,500 | 0 | 0 | 13,080 | | 13,080 |
| | C TOTAL | 12,213 | 12,263 | 0 | 0 | 0 | 420 | 1,080 | 2,655 | 0 | 0 | 28,631 | | 28,631 |
| 14 | GoodCents Loan Program | | | | | | | | | | | | | |
| | A ACTUAL | 178 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 178 | | 178 |
| | B ESTIMATED | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | | 0 |
| | C. TOTAL | 178 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 178 | | 178 |
| | SUB-TOTAL ACTUAL | 31,376 | 32,593 | 0 | (85) | 7,254 | 3,834 | 2,172 | 17,863 | 0 | 160 | 95,167 | | 95,167 |
| | SUB-TOTAL ESTIMATED | 34,840 | 13,990 | 1,330 | 0 | 3,130 | 1,010 | 5,250 | 3,930 | | 0_ | 63,480 | | 63,480 |

LESS INCLUDED IN RATE BASE ACTUAL ESTIMATED TOTAL

NET PROGRAM COSTS

SEE PAGE 1A

SCHEDULE C-3 PAGE 1A OF 5

COMPANY: FLORIDA PUBLIC UTILITIES COMPANY - FERNANDINA CONSERVATION PROGRAM COSTS

| | ACTUAL FOR MONTHS ESTIMATED FOR MONTHS | January-03 September-03 | THROUGH THROUGH | August-03 December-03 | | | • | | | | | | | |
|-----|--|----------------------------|-----------------------|--------------------------|-------------------------|-----------------|----------------------------|-----------------|------------------------|-------------|-----------------|--------------------------|---------------------|--------------------------|
| | PROGRAM NAME | LABOR & PAYROLL | ADVERTISING | LEGAL | OUTSIDE SERVICES | VEHICLE COST | MATERIALS & SUPPLIES | TRAVEL | GENERAL & ADMIN. | INCENTIVES | OTHER | SUB TOTAL | PROGRAM REVENUES | TOTAL |
| 15. | GoodCents Commercial Building A. ACTUAL B. ESTIMATED C. TOTAL | 1,172 1,350 2,522 | 0 330 330 | 0 0 0 | 0 670 670 | 0 0 0 | 0 330 330 | 0 90 90 | 0 830 830 | 0 0 0 | 0 0 0 | 1,172 3,600 4,772 | | 1,172 3,600 4,772 |
| 16. | GoodCents Commercial Tech. Assistance A. ACTUAL B. ESTIMATED C. TOTAL | 1,628 2,820 4,448 | 2,338 670 3,008 | 0 0 0 | 4,120 3,170 7,290 | 0 0 0 | 0 330 330 | 0 100 100 | 761 830 1,591 | 0 0 | 150 0 150 | 8,997 7,920 16,917 | | 8,997 7,920 16,917 |
| 17. | Low income A. ACTUAL B. ESTIMATED C TOTAL | 145 330 475 | 0 0 0 | 0 0 0 | 0 0 0 | 0 0 0 | 0 70 70 | 0 0 0 | 0 100 100 | 0 0 0 | 0 0 0 | 145 500 645 | | 145 500 645 |
| 18. | Affordavie Housing/Builders Program A. ACTUAL B. ESTIMATED C. TOTAL | 44 330 374 | 0 0 0 | 0 0 | 0 0 0 | 0 0 0 | 0 70 70 | 0 0 0 | 0 100 100 | 0 0 0 | 0 0 0 | 44 500 544 | | 44 500 544 |
| 19. | 2000 Programs remaining Expenses A ACTUAL B. ESTIMATED C. TOTAL | 0 0 0 | 0 0 0 | 0 0 0 | 0 0 0 | 0 0 0 | 0 0 0 | 0 0 0 | 0 0 0 | 0 0 0 | 0 0 0 | 0 0 0 | | 0 0 0 |
| | TOTAL ACTUAL TOTAL ESTIMATED | 34,365 39,670 | 34,931 14,990 | 0 1,330 | 4,035 3,840 | 7,254 3,130 | 3,834 1,810 | 2,172 5,440 | 18,624 5,790 | 0 | 310 0 | 105,525 76,000 | 0 | 105,525 76,000 |
| L | ESS. INCLUDĒD IN RATE BASE ACTUAL ESTIMATED TOTAL | | | | | | | | | | | | | |
| NE. | T PROGRAM COSTS | 74,035 | 49,921 | 1,330 | 7,875 | 10,384 | 5,644 | 7,612 | 24,414 | 0 | 310 | 181,525 | 0 | 181,525 |

EXHIBIT NO DOCKET NO. 030002-EG FLORIDA PUBLIC UTILITIES COMPANY (MAP-2) PAGE 26 OF 40

SCHEDULE C-3 PAGE 2 OF 5

COMPANY: FLORIDA PUBLIC UTILITIES COMPANY - FERNANDINA SCHEDULE OF CAPITAL INVESTMENT, DEPRECIATION AND RETURN

ACTUAL FOR MONTHS ESTIMATED FOR MONTHS

January-03 THROUGH August-03 September-03 THROUGH December-03

| | | DEGINNING OF PERIOD | JANUARY | FEBRUARY | MARCH | APRIL | MAY | JUNE | JULY | AUGUST | SEPTEMBER | OCTOBER | NOVEMBER | DECEMBER | TOTAL |
|------------|---|------------------------|---------|----------|-------|-------|-----|------|------|--------|-----------|---------|----------|----------|-------|
| 1. | INVESTMENT | | | | | | | | | | | | | | |
| 2. | DEPRECIATION BASE | | | | | | | | | | | | | | |
| 3. | DEPRECIATION EXPENSE | | | | | | | | | | | | | | |
| 4. | CUMULATIVE INVESTMENT | | | | | | | | | | | | | | |
| 5 . | LESS ACCUMULATED DEPRECIATION | | | | | | | | | | | | | | |
| 6. | NET INVESTMENT | | | | | | | | | | | | | | |
| 7. | AVERAGE NET INVESTMENT | | | | | | | | | | | | | | |
| В | RETURN ON AVERAGE INVESTMENT | | | | | | | | | | | | | | |
| 9. | EXPANSION FACTOR | | | | • | | | | | | | | | | |
| 10 | RETURN REQUIREMENTS | | | | | | | | | | | | | | |
| 11. | TOTAL DEPRECIATION EXPENSE AND RETURN REQUIREMENT | | | | | | _ | | | | | | | | NONE |

EXHIBIT NO.

DOCKET NO 030002-EG
FLORIDA PUBLIC UTILITIES COMPANY
(MAP-2)
PAGE 27 OF 40

COMPANY: FLORIDA PUBLIC UTILITIES COMPANY - FERNANDINA CONSERVATION PROGRAM COSTS

SCHEDULE C-3 PAGE 3 OF 5

ACTUAL FOR MONTHS ESTIMATED FOR MONTHS

January-03 THROUGH August-03 September-03 THROUGH December-03

| | | | | ——ACTUAL- | | _ | | | TOTAL ACTUAL | | ESTI | MATED | | TOTAL ESTIMATED | GRAND TOTAL |
|--|---|--|--|---|--|--|---|---|--|--|--|---|--|--|---|
| A ESTIMATED EXPENSE BY PROGRAM | JANUARY | FEBRUARY | MARCH | APRIL | MAY | JUNE | JULY | AUGUST | , ATTOME | SEPTEMBER | OCTOBER | NOVEMBER D | DECEMBER | | JOINE |
| 10 Common 11 Residential Geothermal Heat Pump 12 GoodCents Home/Energy Star 13 GoodCents Energy Survey Program 14 GoodCents Loan Program 15 GoodCents Commercial Building 16 GoodCents Commercial Tech Assistance 17 Low Income 18 Affordavle Housing/Builders Program 19 2002 Programs Remaining Expenses | 5,414 0 668 1,647 0 (2) 5,492 0 0 | 5,272 0 1,022 1,214 52 445 566 0 0 | 5,353 48 8,299 1,380 47 352 713 96 48 (116) | 4,315 47 2,977 2,059 0 22 272 (4) (4) | 4,765 31 5,881 941 0 44 337 0 | 6,322 14 1,277 1,054 0 0 1,069 0 875 | 6,355 56 8,522 3,973 0 340 655 0 0 (414) | 5,229 0 7,571 3,283 79 (29) (107) 53 0 (461) | 43,025 196 36,217 15,551 178 1,172 8,997 145 44 0 | 8,450 835 3,315 3,270 0 900 1,980 125 125 0 | 8,450 835 3,315 3,270 0 900 1,980 125 125 0 | 8,450 835 3,315 3,270 0 900 1,980 125 125 | 8,450 835 3,315 3,270 0 900 1,980 125 125 0 | 33,800 3,340 13,260 0 3,600 7,920 500 0 | 76,825 3,536 49,477 28,631 178 4,772 16,917 645 544 |
| 31 TOTAL ALL PROGRAMS 32 LESS AMOUNT INCLUDED IN RATE BASE | 13,219 | 8,687 | 16,220 | 9,684 | 11,999 | 10,611 | 19,487 | 15,618 | 105,525 | 19,000 | 19,000 | 19,000 | 19,000 | 76,000 | 181,525 |
| 33 RECOVERABLE CONSERVATION EXPENSES | 13,219 | 8,687 | 16,220 | 9,684 | 11,999 | 10,611 | 19,487 | 15,618 | 105,525 | 19,000 | 19,000 | 19,000 | 19,000 | 76,000 | 181,525 |

EXHIBIT NO DOCKET NO 030002-EG FLORIDA PUBLIC UTILITIES COMPANY (MAP-2) PAGE 28 OF 40

COMPANY: FLORIDA PUBLIC UTILITIES COMPANY - FERNANDINA **ENERGY CONSERVATION ADJUSTMENT** CALCULATION OF TRUE UP AND INTEREST PROVISION

ACTUAL FOR MONTHS ESTIMATED FOR MONTHS January-03

THROUGH September-03 THROUGH

August-03 December-03

| | | JANUARY | FEBRUARY | MARCH | APRIL | MAY | JUNE | JULY | AUGUST | SEPTEMBER | OCTOBER | NOVEMBER | DECEMBER | TOTAL |
|--------|---|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|---------------|
| В 1 | CONSERVATION REVENUES RCS AUDIT FEES | | | | | | | | | | | | | |
| | a b | | | | | | | | | | | | | |
| 2 | c CONSERVATION ADJ REVENUE | | | | | | | | | | | | | |
| - | (NET OF REVENUE TAXES) | 18,390 | 16,615 | 14,508 | 12,455 | 15,584 | 17,284 | 18,720 | 18,205 | 18,645 | 17,012 | 15,901 | 15,458 | 198,777 |
| 3 | TOTAL REVENUES | 18,390 | 16,615 | 14,508 | 12,455 | 15,584 | 17,284 | 18,720 | 18,205 | 18,645 | 17,012 | 15,901 | 15,458 | 198,777 |
| 4 | PRIOR PERIOD TRUE-UP-ADJ NOT APPLICABLE TO PERIOD | 3,555 | 3,555 | 3,555 | 3,555 | 3,555 | 3,555 | 3,555 | 3,555 | 3,555 | 3,555 | 3,555 | 3,552 | 42,657 |
| 5. | CONSERVATION REVENUES | | | | | | | | | | | | | |
| 6 | APPLICABLE TO PERIOD CONSERVATION EXPENSES | 21,945 | 20,170 | 18,063 | 16,010 | 19,139 | 20,839 | 22,275 | 21,760 | 22,200 | 20,567 | 19,456 | 19,010 | 241,434 |
| 0. | (FORM C-3,PAGE 3) | 13,219 | 8,687 | 16 220 | 9,684 | 11,999 | 10,611 | 19,487 | 15,618 | 19,000 | 19,000 | 19,000 | 19,000 | 181,525 |
| . 7. | TRUE-UP THIS PERIOD | 8,726 | 11,483 | 1,843 | 6,326 | 7,140 | 10,228 | 2,788 | 6,142 | 3,200 | 1,567 | 456 | 10 | 59,909 |
| 8 | INTEREST PROVISION THIS | | | | . | | | | | | | | | 070 |
| 9 | PERIOD (C-3,PAGE 5) TRUE-UP & INTEREST PROVISION | 47 42,657 | 53 47,875 | 55 55,856 | 54 54,199 | 59 57,024 | 59 60,668 | 57 67,400 | 60 66,690 | 61 69,337 | 60 69,043 | 58 67,115 | 55 64,074 | 678 42,657 |
| 9A | DEFERRED TRUE-UP BEGINNING OF PERIOD | | | | | | | | | | | | | |
| 10 | PRIOR TRUE-UP COLLECTED | (3,555) | (3,555) | (3,555) | (3,555) | (3,555) | (3,555) | (3,555) | (3,555) | (3,555) | (3,555) | (3,555) | (3.552) | (42,657) |
| | (REFUNDED) | (3,333) | (3,335) | (3,338) | (3,000) | (3,333) | (0,000) | (3,555) | (0,000) | (0,000) | (3,333) | (3,333) | (3,332) | (42,001) |
| 11 | END OF PERIOD TOTAL NET TRUE- UP (SUM OF LINES 7,8,9,10) | 47,875 | 55 856 | 54 199 | 57,024 | 60,668 | 67,400 | 66,690 | 69,337 | 69,043 | 67,115 | 64,074 | 60,587 | 60,587 |

EXHIBIT NO DOCKET NO 030002-EG FLORIDA PUBLIC UTILITIES COMPANY (MAP-2) PAGE 29 OF 40

COMPANY: FLORIDA PUBLIC UTILITIES COMPANY - FERNANDINA ENERGY CONSERVATION ADJUSTMENT CALCULATION OF TRUE UP AND INTEREST PROVISION

ACTUAL FOR MONTHS ESTIMATED FOR MONTHS

January-03 THROUGH September-03 THROUGH

August-03 December-03

| | | JANUARY | FEBRUARY | MARCH | APRIL | MAY | JUNE | JULY | AUGUST | SEPTEMBER | OCTOBER | NOVEMBER | DECEMBER | TOTAL |
|----|--|----------------|----------|---------|---------|---------|---------|---------|---------|-----------|---------|----------|----------|-------------|
| C. | INTEREST PROVISION | | | | | | | | | | | | | |
| 1. | BEGINNING TRUE-UP (LINE B-9) ENDING TRUE-UP BEFORE INTEREST | 42,657 | 47,875 | 55,856 | 54,199 | 57,024 | 60,668 | 67,400 | 66,690 | 69,337 | 69,043 | 67,115 | 64,074 | 60,587 |
| ۷. | (LINE B7+B9+B10) | 47,8 <u>28</u> | 55,803 | 54,144 | 56,970 | 60,609 | 67,341 | 66,633 | 69,277 | 68,982 | 67,055 | 64,016 | 60,532 | 59,909 |
| 3. | TOTAL BEG AND ENDING TRUE-UP | 90,485 | 103,678 | 110,000 | 111,169 | 117,633 | 128,009 | 134,033 | 135,967 | 138,319 | 136,098 | 131,131 | 124,606 | 120,496 |
| 4. | AVERAGE TRUE-UP (LINE C-3 X 50 %) INTEREST RATE-FIRST DAY OF | 45,243 | 51,839 | 55,000 | 55,585 | 58,817 | 64,005 | 67,017 | 67,984 | 69,160 | 68,049 | 65,566 | 62,303 | 60,248 |
| 5 | REPORTING BUSINESS MONTH | 1.29% | 1 27% | 1.25% | 1.18% | 1 19% | 1.21% | 1,00% | 1.05% | 1.06% | 1 06% | 1.06% | 1 06% | |
| 6. | INTEREST RATE-FIRST DAY OF SUBSEQUENT BUSINESS MONTH | 1.27% | 1.25% | 1.18% | 1 19% | 1 21% | 1.00% | 1.05% | 1.06% | 1 06% | 1 06% | 1.06% | 1 06% | |
| | SUBSEQUENT BUSINESS MONTH | 1.21 /6 | 1.25 /4 | 1.10% | 1 1370 | 12170 | 1.0072 | 1,0070 | 1.00% | | | | | |
| 7 | TOTAL (LINE C-5 + C-6) | 2.56% | 2 52% | 2.43% | 2.37% | 2.40% | 2 21% | 2 05% | 2.11% | | 2 12% | | 2 12% | |
| 8 | AVG INTEREST RATE (C-7 X 50%) | 1.28% | 1.26% | 1 22% | 1 19% | 1 20% | 1.11% | 1.03% | 1,06% | | 1.06% | | 1.06% | |
| 9. | MONTHLY AVERAGE INTEREST RATE | 0.107% | 0.105% | 0 101% | 0 099% | 0.100% | 0.092% | 0 085% | 0.088% | 0.088% | 0.088% | 0.088% | 0.088% | |
| 10 | INTEREST PROVISION (LINE C-4 X C-9) | 47 | 53 | 55 | 54 | 59 | 59 | 57 | 60 | 61 | 60 | 58 | 55 | 678 |

(MAP-2) PAGE 30 OF 40

COMPANY: FLORIDA PUBLIC UTILITIES COMPANY - FERNANDINA **CALCULATION OF CONSERVATION REVENUES**

SCHEDULE C-4 PAGE 1 OF 1

FOR THE PERIOD January-03 THROUGH December-04

| | | KWH/THERM | | |
|------|-----------|--------------------|------------------------------|----------|
| | | SALES (000) | CONSERVATION ADJUSTMENT REVE | NUE |
| | MONTH | (NET OF 3RD PARTY) | (NET OF REVENUE TAXES) | RATE |
| 2003 | JANUARY | 36,681 | 18,390 | ACTUAL |
| 2003 | FEBRUARY | 35,883 | 16,615 | ACTUAL |
| | MARCH | · | · | ACTUAL |
| | APRIL | 30,079 | 14,508 | |
| | MAY | 25,824 | 12,455 | ACTUAL |
| | JUNE | 32,309 | 15,584 | ACTUAL |
| | | 35,835 | 17,284 | ACTUAL |
| | JULY | 38,815 | 18,720 | ACTUAL |
| | AUGUST | 37,746 | 18,205 | ACTUAL |
| | SEPTEMBER | 39,056 | 18,645 | 0.04774 |
| | OCTOBER | 35,634 | 17,012 | 0.04774 |
| | NOVEMBER | 33,308 | 15,901 | 0 04774 |
| | DECEMBER | 32,379 | 15,458 | 0.04774 |
| | SUB-TOTAL | 413,549 | 198,777 | |
| 2004 | JANUARY | 39,417 | 17,617 | 0.044695 |
| | FEBRUARY | 39,053 | 17,455 | 0.044695 |
| | MARCH | 39,233 | 17,535 | 0.044695 |
| | APRIL | 39,287 | 17,559 | 0.044695 |
| | MAY | 39,234 | 17,536 | 0.044695 |
| | JUNE | 38,872 | 17,374 | 0.044695 |
| | JULY | 37,427 | 16,728 | 0 044695 |
| | AUGUST | 38,221 | 17,083 | 0 044695 |
| | SEPTEMBER | 38,696 | 17,295 | 0 044695 |
| | OCTOBER | 38,738 | 17,314 | 0 044695 |
| | NOVEMBER | 38,780 | 17,333 | 0.044695 |
| | DECEMBER | 39,342 | 17,584 | 0.044695 |
| | SUB-TOTAL | 466,300 | 208,413 | |
| | TOTALS | 879,849 | 407,190 | |
| | | | | |

FLORIDA PUBLIC UTILITIES COMPANY (MAP-2) PAGE 31 OF 40

SCHEDULE C-5

FLORIDA PUBLIC UTILITIES COMPANY FERNANDINA BCH. DIVISION PAGE 1 OF 9 PROGRAM DESCRIPTION AND SUMMARY

- 1. Residential Geothermal Heat Pump
- 2. GoodCents Home/Energy Star Program
- 3. GoodCents Energy Survey Program
- 4. GoodCents Loan Program
- 5. GoodCents Commercial Building Program
- 6. GoodCents Commercial Technical Assistance Program
- 7. Educational/Low Income
- 8. Educational/Affordable Housing Builders and Providers Program

EXHIBIT NO. ______

DOCKET NO. 030002-EG
FLORIDA PUBLIC UTILITIES CO. (MAP-2)

FLORIDA PUBLIC UTILITIES COMPANY FERNANDINA BCH. DIVISION PAGE 2 OF 9 PROGRAM DESCRIPTION AND SUMMARY

PROGRAM TITLE: Residential Geothermal Heat Pump Program

PROGRAM DESCRIPTION: The objective of the Residential Geothermal Heat Pump Program is to reduce the demand and energy requirements of new and existing residential customers through the promotion and installation of advanced and emerging geothermal systems. Geothermal heat pumps provide significant benefits to participating customers in the form of reduced operating costs and increased comfort levels, and are superior to other available heating and cooling technologies with respect to source efficiency and environmental impacts. FPUC's Geothermal Heat Pump Program is designed to overcome existing market barriers, specifically, lack of consumer awareness, knowledge, and acceptance of this technology.

This program will promote efficiency levels well above current market conditions, specifically those units with an Energy Efficiency Ratio (EER) of 13.0 or higher. According to the Department of Energy (DOE) geothermal technology is the most energy-efficient and environmentally clean space-conditioning system available today. Additionally, a recent DOE study indicates that geothermal systems have the lowest life-cycle cost of any HVAC system today.

PROGRAM PROJECTIONS: For January 2004 through December 2004: At this time no participation goals have been set.

PROGRAM FISCAL EXPENDITURES: For January 2004 through December 2004, projected expenses are \$3000.00.

PROGRAM SUMMARY: Even though there is no particular goal for this program we continue our efforts to promote this technology and hope we will see a number of geothermal installations in the future. This program also receives the benefits from the advertising of the GoodCents Home/Energy Star Program, which promotes high efficient heating and cooling systems.

FLORIDA PUBLIC UTILITIES COMPANY FERNANDINA BCH. DIVISION PAGE 3 OF 9 PROGRAM DESCRIPTION AND SUMMARY

PROGRAM TITLE: GoodCents Home/Energy Star Program

PROGRAM DESCRIPTION: The GoodCents Home Program has long been the standard for energy efficient construction in Northwest Florida and throughout other parts of the country where the GoodCents Program has been utilized by as many as 270 different utilities. For FPUC and our customers, GoodCents homes provides guidance concerning energy efficiency in new construction by promoting energy efficient home construction techniques by evaluating components in the categories of design and construction practices.

In an effort to further enhance the GoodCents Home Program and market it more efficiently and effectively, GoodCents signed a Memorandum of Understanding with the Department of Energy (DOE) and the Environmental Protection Agency (EPA). Since FPUC is a member of GoodCents this agreement provides the opportunity to offer the Energy Star Home Program to builders and customers and correlates the performance of GoodCents homes to the nationally recognized Energy Star efficiency label. In many cases, a standard GoodCents home will also qualify as an Energy Star Home. The GoodCents Home standards continue to exceed the minimum efficiency standards for new construction as set forth by the Florida Model Energy Code.

PROGRAM PROJECTION: For January 2004 through December 2004 the goal for the number of program participants is 29.

PROGRAM FISCAL EXPENDITURES: For January 2004 through December 2004 the projected expenses are \$53,100.

PROGRAM SUMMARY: Through this program, participating customers will experience lower utility bills, increased comfort, and the eligibility to utilize energy efficient home mortgage products. We continue to see a positive participation in this program due to the continuous effort in educating and advertising the benefits of this program to our customers and builders. We will continue to build a good working relationship with our builders and customers to ensure the success of this program.

EXHIBIT NO. DOCKET NO. 030002-EG FLORIDA PUBLIC UTILITIES CO. (MAP-2) PAGE 34 OF 40

FLORIDA PUBLIC UTILITIES COMPANY FENANDINA BCH. DIVISION PAGE 4 OF 9 PROGRAM DESCRIPTION AND SUMMARY

PROGRAM TITLE: GoodCents Energy Survey Program

PROGRAM DESCRIPTION: The objective of the GoodCents Energy Survey Program is to provide FPUC's residential customers with energy conservation advice that encourages the implementation of efficiency measures resulting in energy savings for the customer. FPUC views this program as a vehicle to promote the installation of cost-effective conservation features. During the survey process, the customer is provided with specific whole-house recommendations. Also during the survey process duct leakage will be addressed. If a problem is identified recommendations will be made for further analysis and repairs. Through follow-up survey work, FPUC monitors and tracks the installation of the cost-effective conservation features and/or duct leakage repairs.

The conservation measures, once implemented, also lower FPUC's energy requirements, as well as improve operating efficiencies. As a result, the increase in operating efficiencies provides for a reduction in weather-sensitive peak demand, as well as a reduction in energy consumption.

PROGRAM PROJECTIONS: For January 2004 through December 2004 the goal for the number of program participants is 150.

PROGRAM FISCAL EXPENDITURES: For January 2004 through December 2004 the projected expenses are \$53,400.

PROGRAM SUMMARY: This program provides participating customers with the information needed to determine which energy saving measures are best suited to their individual needs and requirements. We feel confident that by advertising the benefits of this program through bill stuffers, promotional materials, newspaper, and cable TV we will continue to see a high participation level in this program.

EXHIBIT NO. DOCKET NO. 030002-EG FLORIDA PUBLIC UTILITIES CO. (MAP-2)
PAGE 35 OF 40

SCHEDULE C-5

FLORIDA PUBLIC UTILITIES COMPANY FERNANDINA BCH. DIVISION PAGE 5 OF 9 PROGRAM DESCRIPTION AND SUMMARY

PROGRAM TITLE: GoodCents Loan Program

PROGRAM DESCRIPTION: The objective of the GoodCents Loan Program is to provide FPUC's residential customers a vehicle to encourage installation of energy conservation features in their homes. The GoodCents Loan Program provides financing for up to \$20,000 for a period of 12 years to customers that choose to install energy conservation features in their existing homes. *

The program is designed to work in conjunction with FPUC's approved GoodCents Energy Survey Program. During the survey process, the customer is provided with specific whole-house recommendations. A FPUC representative will submit a completed loan application once the customer decides to install the conservation features. After the application has been approved, the customer will contact a contractor from the approved list of participating contractors, which is approved by FPUC. After the work is completed, an inspection is performed by FPUC to ensure all energy conservation features covered by the loan are installed. The increased operating efficiencies of the installed features provide a reduction in weather sensitive peak demand as well as a reduction in overall energy consumption.

PROGRAM PROJECTIONS: This program was approved to be removed, so there are no goals.

PROGRAM FISCAL EXPENDITURES: For January 200 through December 2003 the projected expenses are \$7,000.

PROGRAM SUMMARY: FPUC requested the removal of this program due to the program no longer being competitive thus causing reduced participation. To have continued the program would not have been in the best interest of FPUC or its customers. Expenditures have still been assigned to this program to cover any possible loan defaults.

FLORIDA PUBLIC UTILITIES COMPANY FERNANDINA BCH. DIVISION PAGE 6 OF 9 PROGRAM DESCRIPTION AND SUMMARY

PROGRAM TITLE: GoodCents Commercial Building Program

PROGRAM DESCRIPTION: The commercial/industrial market is comprised of a wide range of diverse businesses with variable size and operational characteristics. The success of the Commercial/Industrial Good Cents Building program lies in its ability to address this diversity by focusing on the mutual characteristics of commercial buildings. The most common critical areas in commercial buildings that affect summer peak demand are the thermal efficiency of the building and HVAC equipment efficiency. The Commercial/Industrial GoodCents Building Program provides requirements for these areas that, if adhered to, will help reduce peak demand and energy consumption.

The promotion of the GoodCents Commercial Building Program through the years has featured a positive relationship with trade allies, the public, and local commercial/industrial customers. The program's design continues to be sufficiently flexible to allow an architect or designer to use initiative and ingenuity to achieve results that are meaningful to both the customer and FPUC.

To provide an accurate quantitative analysis of the kW and kWh savings due to the GoodCents Commercial Building Program, the GoodCents standards for average commercial buildings are compared to the Florida Model Energy Code. The features used to prepare the customer's analysis include: wall and ceiling R-values; glass area; description of glass; and equipment used in determining the kW and kWh differences for the two types of structures. The AXCESS - Energy Analysis Computer Program (AXCESS) is used to calculate the kW and kWh difference.

PROGRAM PROJECTIONS: For January 2004 through December 2004 the goal for the number of program participants is 5.

PROGRAM FISCAL EXPENDITURES: For January 2004 through December 2004 the projected expenses are \$38,700.

PROGRAM SUMMARY: The GoodCents Building Program is designed to ensure that buildings are constructed with energy efficiency levels above the Florida Model Energy Code standards. These standards include both HVAC efficiency and thermal envelope requirements. This program will continue to be successful as FPUC builds on its efforts in working with builders and architects.

FLORIDA PUBLIC UTILITIES COMPANY FERNANDINA BCH. DIVISION PAGE 7 OF 9 PROGRAM DESCRIPTION AND SUMMARY

PROGRAM TITLE: GoodCents Commercial Technical Assistance Audit Program

PROGRAM DESCRIPTION: The GoodCents Commercial Technical Assistance Audit Program is an interactive program that provides commercial customers assistance in identifying advanced energy conservation opportunities. It is customized to meet the individual needs of large customers as required; therefore, it is an evolving program.

The Technical Assistance Audit process consists of an on-site review by FPUC Conservation Specialist of the customer's facility operation, equipment and energy usage pattern. The specialist identifies areas of potential reduction in kW demand and kWh consumption as well as identifying end-use technology opportunities. A technical evaluation is then performed which often includes performing an AXCESS simulation in order to ascertain an economic payback or life cycle cost analysis for various improvements to the facility. When necessary FPUC will subcontract the evaluation process to an independent engineering firm and/or contracting consultant.

PROGRAM PROJECTION: For January 2004 through December 2004 the goal for the number of program participants is 18.

PROGRAM FISCAL EXPENDITURES: For January 2004 through December 2004 the projected expenses are \$43,950.

PROGRAM SUMMARY: In recent research of commercial/industrial customers, consistent response for areas of improvement from this class of customer include individualized attention and service in helping them improve their cost of operation and efficiency. We have built trusting relationships with many of these customers by educating them concerning new technologies and by offering expertise in energy conservation. The work we have done in this area will continue to benefit FPUC.

EXHIBIT NO. DOCKET NO. 020002-EG
FLORIDA PUBLIC UTILITIES CO. (MAP-2)
PAGE 38 OF 40

SCHEDULE C-5

FLORIDA PUBLIC UTILITIES COMPANY FERNANDINA BCH. DIVISION PAGE 8 OF 9 PROGRAM DESCRIPTION AND SUMMARY

PROGRAM TITLE: Low Income Program

PROGRAM DESCRIPTION: FPUC presently has energy education programs that identify low cost and or no cost conservation measures. In order to better assist low-income customers in managing their energy purchases, the presentation and format of these energy education programs are tailored to the audience. These programs provide basic energy education, as well as inform the customers of other specific services, such as free energy surveys, that FPUC currently offers.

PROGRAM PROJECTION: For January 2004 through December 2004: There are no goals set for this program.

PROGRAM FISCAL EXPENDITURES: For January 2004 through December 2004 the projected expenses for this period are \$1050.

PROGRAM SUMMARY: This program will benefit Florida Public Utilities Company by providing opportunities to educate low-income customers on the benefits of an energy efficient home.

SCHEDULE C-5

FLORIDA PUBLIC UTILITIES COMPANY FERNANDINA BCH. DIVISION PAGE 9 OF 9 PROGRAM DESCRIPTION AND SUMMARY

PROGRAM TITLE: Affordable Housing Builders and Providers Program

PROGRAM DESCRIPTION: FPUC will identify the affordable housing builders within the service area and will encourage them to attend education seminars and workshops related to energy efficient construction, retrofit programs, financing programs, etc., and to participate in the GoodCents Home Program. FPUC will work with the Florida Energy Extension Service and other seminar sponsors to offer a minimum of two seminars and/or workshops per year. FPUC will work with all sponsors to reduce or eliminate attendances fees for affordable housing providers.

PROGRAM PROJECTION: For January 2004 through December 2004: There is no goal for this program.

PROGRAM FISCAL EXPENDITURES: For January 2004 through December 2004 the projected expenses for this period are \$1050.

PROGRAM SUMMARY: This program will provide FPUC the opportunity to educate contractors on the benefits of building a home to GoodCents standards as well as introduce new and innovative energy efficient building technology.