#### State of Florida

### **ORIGINAL**



#### Public Service Commission -M-E-M-O-R-A-N-D-U-M-

DATE: September 25, 2003

030191

FROM: Ralph Jacger - Office of the General Counsel - Economic Regulation Section RE: KW Resorts Utilities Corp.

Attached are the two letters I talked to you about.

RRJ/jb

Attachment

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5 Sep. 23 2003 03:14PM P1

FROM : TØNY'S ROOFING CO

FAX NO.: 3052924899

# OCEAN SPRAY TRAILER PARK

6529 Maloney avenue key-West,Fla 33040 (305)-296-5932,(305)-304-0267

OH INAL

To: Public Service Commission Fax:800-511-0809 Phone:800-342-3552

Re: KW Resort Utility

SEP 2 3 2003

To Whom It May Concern ;

I would like to follow up with other mobile Home Parks and letters they are writing to you with my own problems at my park, Ocean Spray Trailer Park 6529 Maloney Avenue Stock Island Fla, 33040. In addition to everyons else's complaint, I also would like to add that with a buffer tank or main pipe running through Maloney Avenue to hook up too there would be no need for vacuum pits at my park. I also have no space available for these pits without eliminating units. The simplest way for my park would be to have one main trunk line to hook up too and gravity feed to sidewalk. We are complicating and inflating cost for no reason.

Respectfully,

Emigdio Gil, Owner

Ocean Spray Trailer Park

09/24/2003 16:38

3052961784

CAROLEE MUREYMULIS

PAGE 01/01

## WATERS EDGE COLONY MOBILE HOME PARK 5700 LAUREL AVE.

MAL

Coopertition

KEY WEST, FL. 33040

(305) 296-1709 Fax: 305 296 1784

Friday, August 29, 2003

To: Public service Commission Fax: 800 511 0809 Phone 800 342 3552

Re: KW Resort Utility

To Whom It May Concern:,

Kim spoke to PSC today they Claim no complaints have complaints have complaints have what we have complained about.
Horse's 800 # 's for you

I have tried to work with this situation locally for the last 2-1/2 yrs. \ troubled a book

We are PRO CENTRAL SEWER

I feel this is a scam or bait and switch on the part of KW utility.
On July 30,2002 Monroe County signed an agreement with KW Utility with Engineered drawings attached. We are mandated to hook-up.

The engineered drawings now being used are different then the originals, no change orders have gone before the commission.

For instance: We at Waters Edge Colony MHP were to receive a buffer tank, that is what is on the original drawings. Now we are to pay for 1800 ft of pipe and vacuum pits.

A new 2010 (standard) package plant could be up and running for \$150,000.

To book up and use this utility with capacity charge and infrastructure will be a grand total of approx. \$533,000.00 this is a pass thru to our residents and we are some of the only affordable housing around.

There were four package plants on Stock Island that were up for DEP permitting renewal this year. DEP agreed to put the permitting fee of \$2500.00 each in escrow if KW Utility would write a letter stating we were slated to hook-up. (Remember we're under county mandate). KW Utility neglected to write the letter, thus this non-refundable permit fee went to DEP instead of our capacity charges.

At this time I believe KW Utility knew the original plans would not work but it filled the 4.6 million budget, now the mobile home parks are left to absorb the cost for the changes.

I SINCERELY HOPE YOU CAN HELP IN THIS MATTER,

THANK YOU.