

ORIGINAL

STATE OF FLORIDA

COMMISSIONERS:
LILA A. JABER, CHAIRMAN
J. TERRY DEASON
BRAULIO L. BAEZ
RUDOLPH "RUDY" BRADLEY
CHARLES M. DAVIDSON



TIMOTHY DEVLIN, DIRECTOR
DIVISION OF ECONOMIC REGULATION
(850) 413-6900

RECEIVED FPSC
03 SEP 30 AM 10:19

COMMISSION
CLERK

Public Service Commission

September 24, 2003

Mr. John L. O'Brien
32814 Crooked Oaks Lane, Lot K-45
Leesburg, FL 34748

Re: Docket No. 030236-WS - Application for Authority to Transfer the Facilities of Pennbrooke Utilities, Inc. and Certificate Nos. 466-W and 400-S in Lake County Florida to Utilities, Inc. of Pennbrooke.

Dear Mr. O'Brien:

We received your letter dated September 18, 2003 (copy attached). We sent a response to your concerns on June 24, 2003. We are sorry that you did not receive our letter. Attached please find another copy.

If you have any questions, please contact me at (850) 413-6999.

Sincerely,

Richard P. Redemann, P.E.

cc: Utilities, Inc. of Pennbrooke (Flynn)
Rose, Sundstrom & Bentley (Friedman)
Division of Economic Regulation (Daniel, Johnson)
Office of the General Counsel (Crosby)
Division of the Commission Clerk & Administrative Services (Bayó)

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SEC
OTH

DOCUMENT NUMBER-DWT

09355 SEP 30 08

FPSC-COMMISSION CLERK

ORIGINAL

September 18, 2003

Mrs. Blanca Bayo
Commissioner Clerk + Admin Svcs Dir.
Florida PSC
2540 Shumard Oak Blvd.
Tallahassee FL 32399-0830

Re. Docket 030236 WS
Complaint

RECEIVED-FPSC
03 SEP 22 AM 10:11
COMMISSION
CLERK

Dear Mrs Bayo:

I am in receipt of the FPSC letter of 9/5/03 approving transfer of PU. to U.I.P.

I do not have any data on my complaint of 5/22/03 (change) or the other complaint I sent you on 5/30/03.

Mr Redemann's letter of 4/18/03 indicates that reports on the complaints are due from FDEP & the "Utility"

I have not received copies of those

Please make them available to me along with the disposition of the complaint

Cordially

John L. O'Brien

- AUS _____
- CAF _____
- CMP _____
- COM _____
- CTR _____
- *ECR Redemann
- GCL _____
- OPC _____
- MMS _____
- SEC 1
- OTH _____

* for response

DOCUMENT NUMBER-DATE
09066 SEP 22 03

FPSC-COMMISSION CLERK



STATE OF FLORIDA

COMMISSIONERS:
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TIMOTHY DEVLIN, DIRECTOR
DIVISION OF ECONOMIC REGULATION
(850) 413-6900

Public Service Commission

June 24, 2003

Mr. John L. O'Brien
32814 Crooked Oaks Lane, Lot K-45
Leesburg, FL 34748

Re: Docket No. 030236-WS - Application for Authority to Transfer the Facilities of Pennbrooke Utilities, Inc. and Certificate Nos. 466-W and 400-S in Lake County Florida to Utilities, Inc. of Pennbrooke.

Dear Mr. O'Brien:

We received your letter on June 23, 2003 (copy attached). We are sorry that you continue to have pressure concerns. The Florida Public Service Commission does not have the equipment to test the water pressure. As indicated in my previous letter, the Department of Environmental Protection is the primary agency that has jurisdiction over pressure problems. Ms. Karen Milicic, inspector of the Pennbrooke's water facility for the Florida Department of Environmental Protection (DEP), can be contacted at (407) 894-7555 Ext 2226. If you recall, she suggested that if you believe you are receiving low water pressure to document the time of day and frequency, so that she can investigate the pressure concern. Again, thank you for your correspondence and I hope that this letter addresses your concerns. If you have any questions, please contact me at (850) 413-6999.

Sincerely,

Richard P. Redemann, P.E.

cc: Utilities, Inc. of Pennbrooke (Rasmussen, Flynn)
Rose, Sundstrom & Bentley (Friedman)
Pennbrooke Utilities, Inc. (Erickson)
Florida Department of Environmental Protection (Milicic, Ansag)
Division of Economic Regulation (Daniel, Johnson)
Office of the General Counsel (Crosby)
Division of the Commission Clerk & Administrative Services (Bayó)

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REL.
FLORIDA PUB.
COMM.

OFFICE

Wednesday
June 18, 2003

Richard P Redemann
Division of Economic Reg. - D. 151
2540 Shumard Oaks Blvd
Tallahassee, FL 32399-0550

JUN 23 10:22
RELATION

Re: District # 030236-WS

Dear Mr. Redemann:

My letter of May 9, 2003 may not have been detailed enough to convey the scope of our water pressure problem.

Monday, June 2, 2003 was a text book example of our problem in high demand situations:

0500 - started sprinkler system - visual check confirmed Pop up heads not deployed - shut system down walked to "T" of Grand Vista / Crooked Oaks - observed five (5) homes in various stages of irrigation - returned home - checked both bath showers - neither would provide water to head.

0600 Pop up heads began to activate - dribble

0700 PU heads providing 3' - 4' coverage

Shower head worked if diverter lever held

0800 All systems working - no watering on street

I also request you consider the following in your evaluation:

1. Small delivery line feeding Enchanted Oaks
2. The results of Pressure / volume manipulation
3. Elevation: K+Q sections are highest in Branbrooke
4. Location: K+Q sections are furthest from supply wells

Cordially
John L. O'Brien



Mr. John L. O'Brien
32814 Crooked Oaks Ln.
Leesburg, FL 34748