BEFORE THE FLORIDA PUBLIC SERVICE COMMISSION

NOTICE OF COMMISSION CUSTOMER HEARINGS

TO

VERIZON FLORIDA, INC.

SPRINT-FLORIDA, INCORPORATED

BELLSOUTH TELECOMMUNICATIONS, INC.

OFFICE OF PUBLIC COUNSEL

AMERICAN ASSOCIATION OF RETIRED PERSONS

AND

ALL OTHER INTERESTED PERSONS

DOCKET NO. 030867-TL

Petition by Verizon Florida Inc. to reform intrastate network access and basic local telecommunications rates in accordance with Section 364.164, Florida Statutes.

DOCKET NO. 030868-TL

Petition by Sprint-Florida, Incorporated to reduce intrastate switched network access rates to interstate parity in revenue-neutral manner pursuant to Section 364.164(1), Florida Statutes.

DOCKET NO. 030869-TL

Petition for implementation of Section 364.164, Florida Statutes, by rebalancing rates in a revenue-neutral manner through decreases in intrastate switched access charges with offsetting rate adjustments for basic services, by BellSouth Telecommunications, Inc.

ISSUED: October 8, 2003

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NOTICE is hereby given that the Florida Public Service Commission will hold customer hearings in the above-referenced dockets. The hearings will be held at the following times and places:

October 23, 2003 - 6:00 p.m. St. Petersburg City Council Chambers 175 5th Street North, 2nd Floor St. Petersburg, FL 33731

October 29, 2003 - 1:30 p.m. West Palm Beach City Hall 200 2nd Street West Palm Beach, FL 33401

October 27, 2003 - 6:00 p.m. Daytona Beach City Commission Chambers 301 S. Ridgewood Avenue Daytona Beach, FL 32114

November 4, 2003 - 6:00 p.m. (CST)

Okaloosa County Water & Sewer Administration

3rd Floor Board Room

1804 Lewis Turner Boulevard

Ft. Walton Beach, FL 32547

In addition, the hearing scheduled for:

November 4, 2003 - 9:30 a.m. Betty Easley Conference Center 4075 Esplanade Way - Room 148 Tallahassee, FL

has been rescheduled for:

December 10, 2003 - 9:30 a.m. Betty Easley Conference Center 4075 Esplanade Way - Room 148 Tallahassee, FL

Customers will be given the opportunity to present testimony regarding the factors outlined in the statute that the Commission must consider in making its decision in this matter.

All customers wishing to testify are urged to be present at the beginning of the hearing, since the hearing may be adjourned

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early if no customers are present. To be listed as an interested person in this matter, and to receive filings and correspondence, contact the Florida Public Service Commission, Division of Records and Reporting at (850) 413-6770.

PURPOSE

The purpose of these public customer hearings is to permit customers to be heard on any and all issues in this case. All witnesses shall be subject to cross-examination at the conclusion of their testimony.

The hearing will begin as scheduled and will continue until all witnesses have been heard. If no witnesses are present, the service hearing may be adjourned. All persons desiring to present testimony are urged to appear at the beginning of the service hearing.

Any person requiring some accommodation at this hearing because of a physical impairment should call the Division of the Commission Clerk and Administrative Services at (850) 413-6770, at least 48 hours prior to the hearing. Any person who is hearing or speech impaired should contact the Florida Public Service Commission by using the Florida Relay Service, which can be reached at 1-800-955-8771 (TDD).

JURISDICTION

This Commission is vested with jurisdiction over the subject matter of this proceeding by the provisions of Chapter 364, Florida Statutes and the Telecommunications Act. This proceeding will be governed by Chapter 364, Florida Statutes, in addition to Chapter 120, Florida Statutes, and Rules 25-22 and 28-106, Florida Administrative Code.

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By DIRECTION of the Florida Public Service Commission this 8th Day of October, 2003.

> BLANCA S. BAYÓ, Director Division of the Commission Clerk and Administrative Services

Kay Flynn, Chief

Bureau of Records and Hearing

Services

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