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October 8, 2003

Mrs. Blanca S. Bayó
Director, Division of the Commission Clerk and
Administrative Services
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

Re: Docket No. 000121A-TP (OSS)

Dear Ms. Bayó:

Enclosed are an original and 15 copies of BellSouth Telecommunications, Inc.'s Data Notification Report for the data month of November 2003 and a Preliminary Notification Report for the data month of December 2003. We ask that you file these documents in the referenced docket.

A copy of this letter is enclosed. Please mark it to indicate that the original was filed and return the copy to me. Copies have been served to the parties shown on the attached Certificate of Service.

Sincerely,



J. Phillip Carver

Enclosures

cc: All parties of record
Marshall M. Criser, III
Nancy B. White
R. Douglas Lackey

DOCUMENT NUMBER DATE
09793 OCT-8 8
FPSC-COMMISSION CLERK

CERTIFICATE OF SERVICE
Docket No. 000121A-TP

I HEREBY CERTIFY that a true and correct copy of the foregoing was served via

First Class U. S. Mail this 8th day of October, 2003 to the following:

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**(+) Signed Protective
Agreement**

#237366



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October 1, 2003

RECEIVED

OCT 01 2003

EXECUTIVE SECRETARY
G.P.S.C.

DELIVERED BY HAND

Mr. Reece McAlister
Executive Secretary
Georgia Public Service Commission
244 Washington Street, S.W.
Atlanta, Georgia 30334-5701

Re: *Performance Measurements for Telecommunications Interconnection,
Unbundling and Resale*; Docket No. 7892-U

Dear Mr. McAlister:

Consistent with the Commission's July 19, 2002 Order, BellSouth Telecommunications, Inc. ("BellSouth") is filing a Notification Report for the November 2003 data month and a Preliminary Notification Report for the data month of December 2003. These proposed changes will be discussed at the October 7, 2003 industry conference call.

There are four additional matters that BellSouth would like to bring to the attention of the Commission and the parties. First, in its September 2003 Data Notification filed on August 1, 2003, BellSouth provided notice of a change to Measure PO-1 to correctly capture the benchmark interval of less than or equal to three (3) days (Item No. 2). Although BellSouth expected to implement this change with September 2003 data, the change will be implemented with November 2003 data instead.

Second, in its October 2003 Data Notification filed on September 2, 2003, BellSouth provided notice of a change to Measure O-11 to combine the EDI and TAG data and to cease reporting this data separately consistent with the Service Quality Measurement ("SQM") plan (Item No. 2). Although BellSouth expected to implement this change with October data, the change will be implemented with November 2003 data instead.

Third, in its October 2003 Data Notification filed on September 2, 2003, BellSouth provided notice of a change to Measure P-13C to correct the code for the interval for this measure from ≤ 60 minutes to < 60 minutes and from > 60 minutes to ≥ 60 minutes consistent

Mr. Reece McAlister
October 1, 2003
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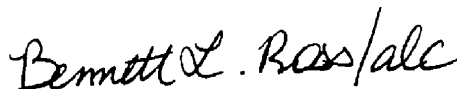
with the SQM (Item No. 9). Although BellSouth expected to implement this change with October data, the change will be implemented with November 2003 data instead.

Finally, in its June 2003 Data Notification filed on May 1, 2003, BellSouth provided notice of coding changes necessary to correctly capture and report PMAP information due to ENCORE Release 13.0. This change, which was item No.1 on the Proposed June 2003 Data Notification, was not implemented completely for OSS-1 TAG, and BellSouth made additional coding changes with August 2003 data to address this problem

Enclosed herein please find an original and seventeen (17) copies, as well as an electronic version, of these Data Notification Reports. I would appreciate your filing same in the above-referenced docket and returning the two (2) extra copies stamped "filed" in the enclosed stamped, self-addressed envelopes.

Thank you for your attention to this matter.

Yours very truly,

A handwritten signature in cursive script that reads "Bennett L. Ross/alc".

Bennett L. Ross

BLR:nvd
Enclosures

cc: Mr. Leon Bowles (w/enclosure) (via electronic mail)
Mr. Patrick Reinhardt (w/enclosure) (via electronic mail)
Parties of Record (w/enclosure) (via electronic mail)

506895/506347/506986

PROPOSED NOVEMBER 2003 DATA NOTIFICATION

BellSouth proposes making the changes described in this document to generate results for the November 2003 data month. Results for the November 2003 data month will be posted as follows:

Preliminary results December 22, 2003
Final results December 31, 2003

BellSouth provides Data Notifications each month in compliance with the Georgia Public Service Commission's Order of July 19, 2002. This order specifies that when BellSouth proposes making any changes to the methods by which performance data is calculated, it must provide written notice. This notice must be provided on the first business day of the month before the data month in which the change will be made. BellSouth must also provide notification if it is considering making changes to the method of calculating data for the following month.

The "Affected Measures" described in this notice are those set forth in the Georgia Service Quality Measurement (SQM) Plan, unless otherwise noted. All "Impact of Change" descriptions are stated at the measurement level, unless the sub-metric level is specified.

Ordering Measurements

- (1) *Affected Measures:* OSS-1, OSS-2, Pre-Ordering & Ordering Measures

Description of Change: In anticipation of Encore Release 14.0 and the associated modifications to the sequence of data fields from BellSouth's source systems (e.g., LEO, LESOG, etc.), BellSouth proposes changes to PMAP to ensure that data is being correctly captured and reported. This proposed change was Item (1) on the Preliminary November 2003 Data Notification filed on September 2, 2003.

Impact of Change: None

- (2) *Affected Measures:* O-3, O-4, O-7, O-8, O-9, O-11 (all states), O-13, O-14 and O-15 (Alabama, Kentucky, Louisiana, Mississippi and South Carolina)

Description of Change: With Encore Release 14.0, BellSouth will implement the ability to electronically process groups of related PONs (RPONs) submitted by CLECs. To accommodate this new capability, BellSouth proposes to use the timestamp associated with the last PON received of any RPON group. This proposed change was Item (2) on the Preliminary November 2003 Data Notification filed on September 2, 2003. (RQ4381)

Impact of Change: Information required to determine the impact is not available.

- (3) *Affected Measures:* O-8 and O-9

Description of Change: The data reported in the interval buckets for Non-Mechanized, Partial Mechanized and Total-Mechanized LSRs do not match the interval assignments contained in the SQM. BellSouth proposes to implement the coding changes necessary to assign correctly the intervals as required by the SQM. (RQ 3790)

Impact: The reports will reflect the correct interval buckets.

- (4) *Affected Measures:* PO-1 & PO-2

Description of Change: PMAP is currently reporting regional level data for both the region and state specific SQM reports. BellSouth proposes changes to PMAP to correct the state specific reports to include state specific data. This proposed change was Item (3) on the Preliminary November 2003 Data Notification filed on September 2, 2003. (RQ4215)

Impact of Change: State specific data will be reported as reflected on the MSS.

Provisioning Measurements

- (5) *Affected Measures:* P-10 (All States except Georgia)

Description of Change: BellSouth is currently producing a TSOCT-Offered report that is not required by any SQM. TSOCT-Offered only include orders where the customer accepts the offered interval. BellSouth proposes ceasing production of this report for all states. This proposed change was Item (7) on the Preliminary November 2003 Data Notification filed on September 2, 2003. (RQ3888)

Impact of Change: Report will no longer be produced.

- (6) *Affected Measures:* P-3 (Georgia only)

Description of Change: Some of the USOCs associated with EELs are not being assigned to the EEL products on the MSS. BellSouth proposes to correct this problem. This proposed change was Item (8) on the Preliminary November 2003 Data Notification filed on September 2, 2003. (RQ3921)

Impact of Change: For May 2003, the result would have changed by less than 0.5%.

- (7) *Affected Measures:* P-7A (Florida & Tennessee only)

Description of Change: The raw data file incorrectly displays whether orders for loops with IDLC are early, on time or late. The required interval for loops with IDLC is 4 hours, but the raw data is reflecting early/on time/late based on an interval of 15 minutes. BellSouth proposes changing the display in the raw data file. This proposed change was Item (9) on the Preliminary November 2003 Data Notification filed on September 2, 2003. (RQ3883).

Impact of Change: None.

- (8) *Affected Measures:* P -4B (Georgia), P -10 (all states except Georgia) and P -14 (Alabama, Kentucky, Louisiana, Mississippi and South Carolina)

Description of Change: With Encore Release 14.0. BellSouth will implement the ability to electronically process groups of related PONs (RPONs) submitted by CLECs. To accommodate this new capability, BellSouth proposes to use the timestamp associated with the last PON received of any RPON group. This proposed change was Item (10) on the Preliminary November 2003 Data Notification filed on September 2, 2003. (RQ4381)

Impact of Change: Information required to determine the impact is not available.

Special Access Measurements

- (9) *Affected Measures:* SA-1, SA-2 & SA-3 (Tennessee)

Description of Change: BellSouth has used the Sales Code and the Work Group to identify Switched Access Trunk ASRs. However, because these identifiers no longer uniquely identify trunk ASRs, BellSouth proposes to use the Traffic Type code on the ASR, which would allow BellSouth to continue to identify Switched Access Trunks. This proposed change was Item (12) on the Preliminary November 2003 Data Notification filed on September 2, 2003. (RQ4336)

Impact of Change: None

General

As part of ongoing process improvements to provide meaningful reports to the CLEC community and the State Public Service Commissions, BellSouth proposes to implement a single, streamlined report that presents SQM data in a format similar to that in the MSS. The new, streamlined report will allow the user community to view a complete set of state ordered measurements in a summary format. It also will eliminate the need to maintain semi-redundant reporting structures and reports and will allow use of the same product rollups as are used in the SQM.

The new report format will contain the following: (i) a single month report showing the CLEC specific data in an MSS like format; (ii) a single month report showing the CLEC aggregate data and the BST aggregate data in an MSS like format; and (iii) a 12-month report showing state CLEC and BST aggregate data and an equity calculation for each of the months with a chart that will provide a graphical representation of the aggregate data. A sample of the new report format will be made public when it becomes available.

506347

PRELIMINARY DECEMBER 2003 DATA NOTIFICATION

BellSouth is considering making the changes described in this document to generate results for the December 2003 data month. Results for the December 2003 data month will be posted as follows:

Preliminary results January 21, 2004
Final results January 31, 2004

BellSouth provides Data Notifications each month in compliance with the Georgia Public Service Commission's Order of July 19, 2002. This order specifies that when BellSouth proposes making any changes to the methods by which performance data is calculated, it must provide written notice. This notice must be provided on the first business day of the month before the data month in which the change will be made. BellSouth must also provide notification if it is considering making changes to the method of calculating data for the following month.

The "Affected Measures" described in this notice are those set forth in the Georgia Service Quality Measurement (SQM) Plan, unless otherwise noted. All "Impact of Change" descriptions are stated at the measurement level, unless the sub-metric level is specified.

Ordering Measurements

- (1) *Affected Measures:* OSS-1

Description of Change: Due to an error in the calculation of the interval for Customer Record Information System (CRIS) requests that come through LENS, some transactions are receiving a zero duration. BellSouth proposes to correct this error so that the calculation will include the actual duration. (RQ4499)

Impact of Change: Based on July 2003 data, the Average OSS Response Interval would increase from 2.74 seconds to approximately 3.02 seconds.

Provisioning Measurements

- (2) *Affected Measures:* P-7

Description of Change: Currently, hot cuts with durations equal to fifteen minutes are being counted as misses. BellSouth proposes counting these hot cuts as met consistent with the SQM. (RQ4326)

Impact of Change: Regional results for June 2003 would increase by 0.28%.

- (3) *Affected Measures:* P-9

Description of Change: Currently, BellSouth is reporting data for UNE xDSL and ADSL products with conditioning separately from those without conditioning in all states except Florida and Tennessee. Because the SQM requires data to be reported with conditioned and non-conditioned circuits combined for these products in this measure, BellSouth proposes to correct the reporting to agree with the SQM. (RQ4526)

Impact of Change: The ADSL Provided to Retail with and without conditioning and UNE xDSL with and without conditioning product groups would no longer be reported separately.

M&R Measurements

- (4) *Affected Measures:* MR-1, MR-2, MR-3, MR-4 & MR-5

Description of Change: Currently, BellSouth is unable to identify the wire center on some retail services provided over Fiber in the Loop (F/TL). BellSouth proposes using the wire frame code for these services to identify the wire center. (RQ4366)

Impact of Change: Based on August 2003 data the ADSL provided to Retail trouble report rate would increase .36%.

Special Access Measurements

- (5) *Affected Measures:* SA-9

Description of Change: BellSouth omitted the ACNA for one carrier from the company look up table for this measure, which caused that carrier's data to be omitted. BellSouth proposes to update the Special Access Company Lookup table to correct this problem. (RQ4258)

Impact of Change: Based on August 2003 data the IXC trouble report rate would decrease .0007%.

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Docket No. 7892-U

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(09/16/03)