Nancy B. White General Counsel - Florida BellSouth Telecommunications, Inc. 150 West Flagler Street Suite 1910 Miami, FL 33130 (305) 347-5558

October 20, 2003

Mrs. Blanca S. Bayó Director, Division of the Commission Clerk and Administrative Services Florida Public Service Commission 2540 Shumard Oak Boulevard Tallahassee, FL 32399-0850

underbester

Re: Slamming Data Report (September)

Dear Mrs. Bayó:

In a Memorandum dated October 24, 1997, the Florida Public Service Commission ("Commission"), requested BellSouth to begin reporting slamming data on a monthly basis to include the number of consumer contacts to the company related to each carrier (name & CIC), whether the slam is interLATA, intraLATA or both and the number of local slamming contacts.

BellSouth considers the above information provided in this response to be proprietary and requests appropriate treatment thereof pursuant to 364.183(1), Florida Statutes and Rule 25-22.006(5), Florida Administrative Code. This information includes customer specific information.

In that regard, I have Appended hereto two redacted copies of the requested documents and a sealed envelope containing one highlighted copy of the documents including the material which is confidential and proprietary.

Sincerely, Man ly B. U Nancy B. White

NBW/vf Enclosures

cc: Marshall M. Criser III R. Douglas Lackey Beth Salak

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CERTIFICATE OF SERVICE Slamming Data - Monthly Report

I HEREBY CERTIFY that a true and correct copy of the foregoing was

served by Hand-delivery this 20th day of October, 2003 to the following:

Beth Salak Director Division of Communications Florida Public Service Commission 2540 Shumard Oak Boulevard Tallahassee, FL 32399-0850

Nancy B. White

#153340