VOTE SHEET

NOVEMBER 3, 2003

RE: Docket No. 030575-PU - Proposed amendment to Rule 25-22.032, F.A.C., Customer Complaints.

<u>ISSUE 1</u>: Should the Commission adopt changes to the proposed amendment of Rule 25-22.032, Florida Administrative Code, entitled Customer Complaints, to address JAPC's comments?

<u>RECOMMENDATION</u>: Yes. The Commission should adopt proposed Rule 25-22.032 with changes, as set forth in Attachment A of staff's October 22, 2003 memorandum.

NOVOTE - Staff was directed to run Commissioner Davidson's suggested changes by IAPC for consideration prior to bringing the docket back to agarda.

COMMISSIONERS ASSIGNED: Full Commission

COMMISSIONERS' SIGNATURES

MAJORITY	DISSENTING

REMARKS/DISSENTING COMMENTS:

DOCUMENT NUMBER-DATE

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(Continued from previous page)

ISSUE 2: Should the rule be filed for adoption with the Secretary of State and the docket closed?

RECOMMENDATION: Yes. A Notice of Change should be published in the Florida Administrative Weekly. After the notice is published, the rule may be filed for adoption with the Secretary of State and the docket may then be closed.