

ORIGINAL

The Florida Public Service Commission announces customer service hearings in the following docket, to which all interested persons are invited.

Docket No. 030438-EI - Petition for rate increase by Florida Public Utilities Company.

DATE AND TIME: December 3, 2003, 6:00 p.m. (ET)

PLACE: Fernandina Beach City Commission
City Commission Chambers
204 Ash Street
Fernandina Beach, Florida 32034

DATE AND TIME: December 4, 2003, 6:00 p.m. (CT)

PLACE: Jackson County Administration Building
County Commission Meeting Room
2864 Madison Street
Marianna, Florida 32446

These hearings will begin as scheduled and will continue until all witnesses have been heard. If no witnesses are present, the hearings may be adjourned. All persons desiring to present testimony are urged to appear at the beginning of the hearing.

PURPOSE: To permit members of the public to give testimony regarding the petition for rate increase by Florida Public Utilities Company. All witnesses shall be subject to cross-examination at the conclusion of their testimony. Any person requiring some accommodation at this hearing because of a

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physical impairment should call the Division of the Commission Clerk and Administrative Services at (850)413-6770 at least 48 hours prior to the hearing. Any person who is hearing or speech impaired should contact the Commission by using the Florida Relay Service, which can be reached at 1-800-955-8771 (TDD) or 1-800-955-8770 (VOICE).