

STATE OF FLORIDA

COMMISSIONERS:
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OFFICE OF THE GENERAL COUNSEL
HAROLD A. MCLEAN
GENERAL COUNSEL
(850) 413-6199

Public Service Commission

November 10, 2003

Mr. Harold Shriver
11130 Baker Road
Keymar, MD 21757-8126

and

Mr. Harold Shriver
122 Ash Street
Terra Mar Village MHP
Edgewater, FL 32141

Re: Docket No. 030828-WS - Complaint Nos. 512346W and 533120W
contesting high water and wastewater bills for December 2002 and April
2003, respectively, filed by Mr. Harold Shriver against Terra Mar Village
Utilities, Inc., in Volusia County.

Dear Mr. Shriver:

Attached are the two statutes that you requested – Sections 120.569 and 120.57, Florida
Statutes. I have also attached the two rules – Rules 25-22.029 and 28-106.20, that were mentioned
in Proposed Agency Action Order No. PS-03-1248-PAA-WS (PAA Order), issued November 5,
2003, in this docket.

Also, you expressed concern about whether either the State Attorney or the Attorney General
would take any action prior to the Commission's completion of its proceedings. As discussed, if
you do not file a protest and request for hearing by November 26, 2003, the Commission will issue
a Consummating Order making the PAA Order final and closing the docket. This would make the
Commission's actions complete.

DOCUMENT NUMBER DATE

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EPSC-COMMISSION CLERK

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If you have any questions or if I can be of any further assistance, please do not hesitate to call me at (850) 413-6234.

Sincerely,



Ralph R. Jaeger
Senior Staff Counsel

RRJ/dm

Enclosures (2): Rules 25-22.029 and 28-106.201, Florida Administrative Code
Sections 120.569 and 120.57, Florida Statutes

cc: Division of the Commission Clerk and Administrative Services (Bayó)
Division of Consumer Affairs (Pena)
Mr. Frank Uddo