

BEFORE THE FLORIDA PUBLIC SERVICE COMMISSION

NOTICE OF COMMISSION CUSTOMER SERVICE HEARINGS

TO

FLORIDA PUBLIC UTILITIES COMPANY

OFFICE OF PUBLIC COUNSEL

AND

ALL OTHER INTERESTED PERSONS

DOCKET NO. 030438-EI

IN RE: PETITION FOR RATE INCREASE BY
FLORIDA PUBLIC UTILITIES COMPANY.

ISSUED: November 13, 2003

NOTICE is hereby given that the Florida Public Service Commission will hold public service hearings in the above-referenced docket. The hearings will commence at the time and location shown below and will continue until all witnesses have been heard. CUSTOMERS WHO WISH TO PRESENT TESTIMONY ARE URGED TO APPEAR PROMPTLY AT EACH SCHEDULED HEARING TIME SINCE THE HEARING MAY BE ADJOURNED EARLY IF NO WITNESSES ARE PRESENT TO TESTIFY.

Wednesday, December 3, 2003
6:00 p.m. (EST)
Fernandina Beach City Hall
City Commission Chambers
204 Ash Street
Fernandina Beach, Florida

Thursday, December 4, 2003
6:00 p.m. (CT)
Jackson County Administration Bldg.
County Commission Meeting Room
2864 Madison Street
Marianna, Florida

PURPOSE

The purpose of these public service hearings is to take testimony from members of the public on the rates and service of Florida Public Utilities Company (FPUC). The procedure at these hearings shall be as follows: The Company will present a brief summary of its case and then members of the public may present

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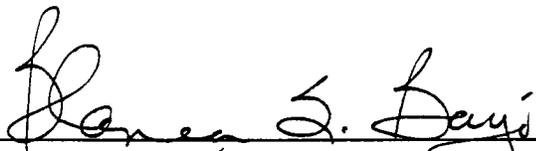
testimony. Members of the public who wish to present testimony are urged to appear promptly at each scheduled hearing time since the hearing may be adjourned early if no witnesses are present to testify. All witnesses shall be subject to cross examination at the conclusion of their testimony.

Any person requiring some accommodation at the service hearings because of a physical impairment should call the Division of the Commission Clerk and Administrative Services at (850) 413-6770 at least five calendar days prior to the service hearing. Any person who is hearing or speech impaired should contact the Florida Public Service Commission by using the Florida Relay Service, which can be reached at: 1 (800) 955-8771 (TDD).

JURISDICTION

Jurisdiction over this utility is vested in the Commission by Chapter 366, Florida Statutes; authority to approve any change in rates is governed by Sections 366.04 through 366.076, Florida Statutes. The provisions of Chapters 25-7 and 25-9, Florida Administrative Code, are also applicable.

By DIRECTION of the Florida Public Service Commission, this 13th day of November, 2003.



BLANCA S. BAYÓ, Director
Division of the Commission Clerk
and Administrative Services

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