

# ORIGINAL

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REPLY TO ALTAMONTE SPRINGS

CENTRAL FLORIDA OFFICE  
600 S. NORTH LAKE BLVD., SUITE 160  
ALTAMONTE SPRINGS, FLORIDA 32701  
(407) 830-6331  
FAX (407) 830-8522

MARTIN S. FRIEDMAN, P.A.  
VALERIE L. LORD, *OF COUNSEL*  
(LICENSED IN TEXAS ONLY)

VIA HAND DELIVERY

November 24, 2003

Ms. Blanca Bayo  
Commission Clerk  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, FL 32399

RECEIVED FPSC  
03 NOV 24 PM 12:24  
COMMISSION  
CLERK

RE: O & S Water Company, Inc.'s Application to Amend Tariff  
Docket No.: 030956-WU  
Our File No.: 35012.07

Dear Ms. Bayo:

The Commission Staff has requested information from O & S Water Company, Inc. (hereinafter "O & S") in connection with its Application to Amend Tariff. O & S hereby submits the following information in response to such requests for information.

The enclosed copies of invoices show that the meters' increased cost is primarily due to the cost of the ERTs which will be affixed to each meter. The unit cost of each meter is \$82.50, including the labor cost for the installation. The unit cost of each ERT is \$96.50.

In the long run, these meters will be more cost effective and efficient from both the utility and the customers' standpoint for the following reasons:

- Standard meters are labor-intensive. They must be read manually and readings require access to each property where a meter is installed.
- Meters with ERTs do not require access to the property. They can be read remotely from the street by a utility employee with a hand-held device that records the readings. The readings are then downloaded into the utility's computer for bill processing.

AUS	_____
CAF	_____
CMP	_____
COM	_____
CTR	_____
ECR	_____
GCL	_____
OPC	_____
WMS	_____
SEC	_____
OTH	_____

DOCUMENT NUMBER-DATE

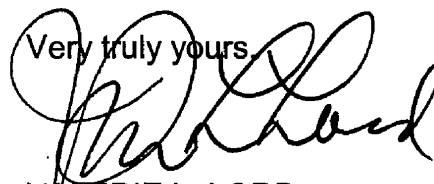
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FPSC-COMMISSION CLERK

Ms. Blanca Bayo  
November 24, 2003  
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- The utility company will be able to read all meters in its service area time in four or five days (about 4,500 to 4,600 meters). This will enable the utility company to implement and maintain a monthly billing cycle, and result in savings in labor costs which will be passed on to the customer.
- ERTs operate by sending radio signals which are read with a hand-held device. The utility company has registered its radio frequency with the Federal Communications Commission, therefore, has the exclusive right to that frequency. The meters will be locked, and only the utility company will have access. This is a protective measure that will prevent tampering and theft. The added level of security will produce a savings in maintenance and trouble-shooting costs which will be passed onto the customer.
- In addition, the utility company will be able to produce quality readings for the local wastewater utilities, which revenues will help reduce even further the utility company's costs which are normally passed onto the customers.
- Lastly, the utility company researched various models of ERTs and chose the model with the best record for efficiency, reliability, and accuracy. The utility company proposes to use a model primarily employed by public utilities, which gives added assurances of reliability and accuracy.

Please contact me if you require any further information.

Very truly yours,  
  
VALERIE L. LORD  
Of Counsel

MSF/lm  
Enclosures

cc: Jennifer Iwenjiora (Via regular mail w/enclosures)  
Jack Olsen (Via facsimile w/enclosures)  
Troy Rendell (Via facsimile w/enclosures)

M:\1 ALTAMONTE\O&S WATER CO\07) APP INCREASE METER INSTALL FEES\PSC Clerk 05.ltr.wpd

**SOFTWARE INSTALLED, INC.**  
**SWI**  
**METER READING SERVICES**

17729 Currie Ford Drive  
 Lutz, FL 33549  
 813-968-9277 Phone  
 813-968-9477 Fax

*paid ck # 2988  
 10/10/03*

**INVOICE**

O&S Utilities  
 1166 S Goodman Road  
 Champions Gate, FL 33896

**INVOICE # 030910-1**  
**DATE 09/10/03**

ITEM	DESCRIPTION	AMOUNT
ERW-0153-302	Itron 50W-1 ERTs 96 @ \$96.50	9,264.00
	Freight	80.18
<b>TOTAL DUE</b>		<b>\$ 9,344.18</b>

Make check payable to **SWI SoftWare Installed**  
**17729 Currie Ford Drive**  
**Lutz, Florida 33558**

All taxes payable by the Utility

**Invensys**

Metering Systems

450 N. Gallatin Avenue  
P.O. Box 487  
Uniontown, PA 15401  
1-800-METER-IT  
1-800-638-3748

CUSTOMER ORDER # RON CLARK	INVENSYS ORDER # 257412	INVOICE NUMBER 2240012483	INVOICE DATE 7/05/03	PAGE PAGE 1
DATE SHIPPED 8/05/03	SHIPPED VIA PICK UP		TERMS NET 30 DAYS	
REGION 031	SALESPERSON LUTZ ROBERT		SEND REMITTANCE TO: INVENSYS METERING SYSTEMS DEPT 0200 PO BOX 12000 DALLAS, TX 75212-0200	

BILL TO 000125

O & S WATER COMPANY  
501 EAST OAK ST  
KISSIMMEE FL 34741

SHIP TO 2

O & S WATER COMPANY  
CALL RON 4077870-3651  
KISSIMMEE FL 34741

FEDERAL TAX I.D. # 25-1593089

P.4

407-846-3790

P.04

067

LINE	WHSE	DESCRIPTION	ORDERED	SHIPPED	BACKORDERED	UNIT PRICE	AMOUNT
1	72	7765956461505A METER 5/8 X 3/4" PPM EXAMPLE 1000 GALLONS, BRONZE BOTTOM BROWN PLASTIC BONNET, TITRON END CAPS. SN: 62,079,265 - 62,079,335 QUOTE# 11096 END CAPS TO BE DROPPED OFF IN ORLANDO PER DON LUTZ CAPS RCVD 8/8/03 - ORDER CHANGED TO 75 PCS PER RON CLARK 8/12/03 TO TND CUST. TO PICK UP 9/5/03	75	75		82.300	6,187.50
SUB-TOTAL							6,187.50
SALES/USE TAX TAX SUMMARY							421.25
TOTAL TAX							421.25

**RECEIVED**  
DATE  
9/10/03

DUPLICATE INVOICE

PLEASE PAY

Nov 07 03 04:33P