

FLORIDA PUBLIC SERVICE COMMISSION

VOTE SHEET

DECEMBER 2, 2003

RE: Docket No. 030960-TI - Investigation and determination of appropriate method for refunding overcharges assessed on intrastate calls made using calling card services provided by AmeriVision Communications, Inc. d/b/a LifeLine Communications.

ISSUE 1: Should the Commission accept AmeriVision Communications, Inc. d/b/a LifeLine Communications' proposal to issue a credit of \$438.90, plus interest of \$6.29, for a total of \$445.19, to its affected customers for overcharging end-users on intrastate calls made using calling card services provided by AmeriVision Communications, Inc. d/b/a LifeLine Communications from August 1, 2002, to June 30, 2003?

RECOMMENDATION: Yes. The Commission should accept AmeriVision Communications, Inc. d/b/a LifeLine Communications' proposal to issue a credit of \$438.90, plus interest of \$6.29, for a total of \$445.19, to its affected customers for overcharging end-users on intrastate calls made using calling card services provided by AmeriVision Communications, Inc. d/b/a LifeLine Communications. Any amount that the company determines is unrefundable should be received by the Commission within 90 calendar days after the issuance of the Consummating Order and should identify the docket number and the company's name. The Commission should forward the contribution to the Division of Financial Services for deposit into the General Revenue Fund. The company should be required to file a report with

COMMISSIONERS ASSIGNED: Full Commission

COMMISSIONERS' SIGNATURES

MAJORITY

DISSENTING

Handwritten signatures of five commissioners in the majority column.

Four horizontal lines in the dissenting column, with no signatures.

REMARKS/DISSENTING COMMENTS:

DOCUMENT NUMBER-DATE

12225 DEC-28

FPSC-COMMISSION CLERK

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the Commission within 90 days after the issuance of the Consummating Order detailing the amount refunded and identifying any monies it determined were unrefundable. If AmeriVision Communications, Inc. d/b/a LifeLine Communications fails to pay in accordance with its proposal and file its refund report with the Commission within 90 days after the issuance of the Consummating Order, the company's tariff should be canceled and Registration Number TI962 should be removed from the register. If AmeriVision Communications, Inc. d/b/a LifeLine Communications' tariff is canceled and Registration Number TI962 is removed from the register, then the company should be required to immediately cease and desist providing intrastate interexchange telecommunications service in Florida.

**APPROVED**

ISSUE 2: Should this docket be closed?

RECOMMENDATION: The Order issued from this recommendation will become final upon issuance of a Consummating Order, unless a person whose substantial interests are affected by the Commission's decision files a protest within 21 days of the issuance of the Proposed Agency Action Order. This docket should remain open pending the receipt of the refund report. If the company determines that some of the monies are unrefundable, upon receipt of the payment it should be forwarded to the Division of Financial Services for deposit in the General Revenue Fund. Upon receipt of the refund report, this docket should be closed administratively.

**APPROVED**