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December 4, 2003

RECEIVED PSC
DEC-4 PM 12:37
COMMISSION
CLERK

Mr. Troy Rendell
Division of Economic Regulation
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

Re: Service Management Systems, Inc.; PSC Docket No. 021228-WS
Application for Staff Assisted Water and Sewer Rate Increase in Brevard County Our
File No. 36082.02

Dear Mr. Rendell:

In accordance with your instructions concerning the preparation of the customer notice and tariffs for implementation of the decision on the Service Management Systems Staff Assisted Rate Case. I am attaching hereto the notice as you have drafted it, but condensed down to fit on two pages. Please review this customer notice and let me know if you have any other questions or changes. We would like to prepare to distribute that immediately upon the Order becoming final, in approximately ten days from today's date.

I am also attaching two originals of each tariff sheet that have been prepared in accordance with your instructions in order to implement the rate changes authorized in the Commission's Order. Please let me know if you have any questions or changes to those and I will make them immediately. As soon as the Order becomes final, please return a stamped original of these tariff sheets to me and I will forward them on to the Utility.

If you need anything further to allow implementation of the PAA Order after it becomes final on December 15, 2003, please let me know.

Sincerely,

ROSE, SUNDBSTROM & BENTLEY, LLP

F. Marshall Deterding
For The Firm

AUS _____
CAF _____
CMP _____
COM _____
CTR _____
ECR _____
GCL _____
OPC _____
MMS _____
SEC _____
OTH _____

FMD\tms

cc: Blanca S. Bayo, Esquire
Ralph Jaeger, Esquire
Marshall Willis, CPA
Mr. Tony Sargent
Mr. Ryan Fitch
Mr. James Bates

DOCUMENT NUMBER-DATE

12400 DEC-4 8

**NOTICE
TO CUSTOMERS OF SERVICE MANAGEMENT SYSTEMS, INC.
AND ALL OTHER INTERESTED PERSONS**

DOCKET NO: 021228-WS
ORDER NO: PSC-03-1342-PAA-WS ISSUED: November 24, 2003

December _____, 2003

Notice is hereby given that the Florida Public Service Commission approved an increase in water and wastewater rates and charges for Service Management Systems, Inc. (SMS or utility) by the above referenced order. A schedule of Commission approved rates are as follows:

Monthly Rates - Water

Residential, Multi-Residential, and General Service

Base Facility Charge

<u>Meter Sizes</u>	<u>Existing Rates</u>	<u>Commission Approved Rates</u>
5/8" x 3/4"	\$16.88	\$16.88
3/4"	\$25.31	\$25.32
1"	\$42.21	\$42.20
1 1/2"	\$84.41	\$84.40
2"	\$135.05	\$135.04
3"	\$270.09	\$270.08
4"	\$422.02	\$422.00
6"	\$844.04	\$844.00
<u>Gallage Charge</u> (Per 1,000 Gallons)	\$5.24	\$6.13

Monthly Rates - Non-Potable Water

Residential and General Service

<u>Gallage Charge</u> (Per 1,000 Gallons)	<u>Existing Rate</u>	<u>Commission Approved Rate</u>
	\$0.56	\$0.69

Monthly Rates - Wastewater

RESIDENTIAL

<u>Base Facility Charge</u>	<u>Existing Rates</u>	<u>Commission Approved Rates</u>
<u>Meter Size:</u>		
All Meter Sizes	\$14.87	\$20.02
<u>Gallage Charge</u>		
Per 1,000 Gallons (6,000 gallon cap)	\$4.62	\$4.34

Monthly Rates - Wastewater

RESIDENTIAL WASTEWATER ONLY

<u>Flat Rate</u>	<u>Existing Rate</u>	<u>Commission Approved Rates</u>
All Meter Sizes	\$37.06	\$31.39

Monthly Rates - Wastewater

GENERAL SERVICE

<u>Base Facility Charge</u>	<u>Existing Rates</u>	<u>Commission Approved Rates</u>
<u>Meter Sizes</u>		
5/8" x 3/4"	\$14.87	\$20.02
3/4"	\$22.30	\$30.02
1"	\$37.17	\$50.04
1 1/2"	\$74.33	\$100.08
2"	\$118.95	\$160.13
3"	\$237.88	\$320.25
4"	\$371.68	\$500.39
6"	\$743.38	\$1,000.79
<u>Gallage Charge</u>		
Per 1,000 Gallons	\$4.62	\$5.21

The rates shall be effective for service rendered as of the Commission's stamped approval date on the tariff sheets provided the customers have received notice.

If the effective date of the new rates falls within a regular billing cycle, the initial bills at the new rate may be prorated. The old charge shall be prorated based on the number of days in the billing cycle before the effective date of the new rates. The new charge shall be prorated based on the number of days in the billing cycle on or after the effective date of the new rates. A schedule of Commission approved rates are as follows:

Water

<u>System Capacity Charge</u>	<u>Existing Charge</u>	<u>Commission Approved Charge</u>
Water	\$75.00	N/A
<u>Main Extension Charge</u>		
Residential-Per ERC (350 GPD)	N/A	\$500.00
Non-potable	\$50.00	N/A
All Others-Per Gallon	N/A	\$1.43
<u>Plant Capacity Charge</u>		
Residential-Per ERC (350 GPD)	\$835.00	\$780.00
Non-potable	\$250.00	N/A
All Others-Per Gallon	N/A	\$2.23

Wastewater

<u>System Capacity Charge</u>	<u>Existing Charge</u>	<u>Commission Approved Charge</u>
Wastewater	\$365.00	N/A
<u>Main Extension Charge</u>		
Residential-Per ERC (280 GPD)	N/A	\$635.00
All Others-Per Gallon	N/A	\$2.27
<u>Plant Capacity Charge</u>		
Residential-Per ERC (280 GPD)	\$560.00	\$0.00
All Others-Per Gallon	N/A	\$0.00

Water

Residential and General Service Customer Deposit

<u>Meter Size</u>	<u>Existing Deposit</u>	<u>Commission Approved Deposit</u>
5/8" x 3/4"	N/A	\$68.00
All over 5/8" x 3/4"	N/A	2 x Average Bill

Wastewater

Residential and General Service Customer Deposit

<u>Meter Size</u>	<u>Existing Deposit</u>	<u>Commission Approved Deposit</u>
5/8" x 3/4"	N/A	\$62.00
All over 5/8" x 3/4"	N/A	2 X Average Bill

The customer deposit and service availability charges shall be effective for connections made on or after the Commission's stamped approval date on the tariff sheets provided customers have received notice. If you have any questions about your bill, please call the utility at _____.

NAME OF COMPANY SERVICE MANAGEMENT SYSTEMS, INC.

WATER TARIFF

INDEX OF RATES AND CHARGES SCHEDULES

	<u>Sheet Number</u>
Customer Deposits	14.0
General Service, GS	12.0
Irrigation Service, IS	13.0
Meter Test Deposit	15.0
Miscellaneous Service Charges	16.0
Multi-Residential Service, MS	12.0
Residential Service, RS	12.0
Service Availability Fees and Charges	17.0

NATHAN KALICHMAN
ISSUING OFFICER

MANAGING MEMBER
TITLE

NAME OF COMPANY SERVICE MANAGEMENT SYSTEMS, INC.

WATER TARIFF

RESIDENTIAL, MULTI-RESIDENTIAL, GENERAL SERVICE

RATE SCHEDULE

- AVAILABILITY - Available throughout the area served by the Company.
- APPLICABILITY - For water service to all Customers for which no other schedule applies.
- LIMITATIONS - Subject to all of the Rules and Regulations of this tariff and General Rules and Regulations of the Commission.
- BILLING PERIOD - Monthly
- RATE -
- | <u>Meter Size</u> | |
|-------------------------|----------|
| 5/8" x 3/4 | \$16.88 |
| 3/4" | \$25.32 |
| 1" | \$42.20 |
| 1 1/2" | \$84.40 |
| 2" | \$135.04 |
| 3" | \$270.08 |
| 4" | \$422.00 |
| 6" | \$844.00 |
| <u>Gallonage Charge</u> | |
| per 1,000 gallons | \$6.13 |
- MINIMUM CHARGE - Base Facility Charge
- TERMS OF PAYMENT- Bills are due and payable when rendered. In accordance with Rule 25-30.320, Florida Administrative Code, if a Customer is delinquent in paying the bill for water service, service may then be discontinued.
- EFFECTIVE DATE -
- TYPE OF FILING - SARC

NATHAN KALICHMAN
ISSUING OFFICER
MANAGING MEMBER
TITLE

NAME OF COMPANY SERVICE MANAGEMENT SYSTEMS, INC.

WATER TARIFF

IRRIGATION SERVICE

RATE SCHEDULE IS

AVAILABILITY - Available throughout the area served by the Company.

APPLICABILITY - For non-potable water service for irrigation.

LIMITATIONS - Subject to all of the Rules and Regulations of this Tariff and General Rules and Regulations of the Commission.

BILLING PERIOD - Monthly

RATE -

All meter sizes \$ 0.69 per 1,000 gallons

MINIMUM CHARGE - Not Applicable

TERMS OF PAYMENT- Bills are due and payable when rendered. In accordance with Rule 25-30.320, Florida Administrative Code, if a Customer is delinquent in paying the bill for water service, service may then be discontinued.

EFFECTIVE DATE -

TYPE OF FILING - SARC

NATHAN KALICHMAN
ISSUING OFFICER

MANAGING MEMBER
TITLE

FIRST REVISED SHEET NO. 13.1
CANCELS ORIGINAL SHEET NO. 13.1

HELD FOR FUTURE USE

NATHAN KALICHMAN
ISSUING OFFICER

MANAGING MEMBER
TITLE

NAME OF COMPANY SERVICE MANAGEMENT SYSTEMS, INC.

WATER TARIFF

CUSTOMER DEPOSITS

ESTABLISHMENT OF CREDIT - Before rendering water service, the Company may require an Applicant for service to satisfactorily establish credit, but such establishment of credit shall not relieve the Customer from complying with the Company's rules for prompt payment. Credit will be deemed so established if the Customer complies with the requirements of Rule 25-30.311, Florida Administrative Code.

AMOUNT OF DEPOSIT - The amount of initial deposit shall be the following according to meter size:

	<u>Residential</u>	<u>General Service</u>
5/8" x 3/4"	<u>\$68.00</u>	<u>\$68.00</u>
All Over 5/8" x 3/4"	<u>2 x Avg. Bill</u>	<u>2 x Avg. Bill</u>

ADDITIONAL DEPOSIT - Under Rule 25-30.311(7), Florida Administrative Code, the Company may require a new deposit, where previously waived or returned, or an additional deposit in order to secure payment of current bills provided.

INTEREST ON DEPOSIT - The Company shall pay interest on Customer deposits pursuant to Rules 25-30.311(4) and (4a). The Company will pay or credit accrued interest to the Customers account during the month of JANUARY each year.

REFUND OF DEPOSIT - After a residential Customer has established a satisfactory payment record and has had continuous service for a period of 23 months, the Company shall refund the Customer's deposit provided the Customer has met the requirements of Rule 25-30.311(5), Florida Administrative Code. The Company may hold the deposit of a non-residential Customer after a continuous service period of 23 months and shall pay interest on the non-residential Customer's deposit pursuant to Rules 25-30.311(4) and (5), Florida Administrative Code.

Nothing in this rule shall prohibit the Company from refunding a Customer's deposit in less than 23 months.

EFFECTIVE DATE -

TYPE OF FILING - SARC

NATHAN KALICHMAN
ISSUING OFFICER
MANAGING MEMBER
TITLE

NAME OF COMPANY SERVICE MANAGEMENT SYSTEMS, INC.
 WATER TARIFF

SERVICE AVAILABILITY FEES AND CHARGES

<u>Description</u>	<u>Amount</u>	<u>Refer to Service Availability Policy Sheet No./Rule</u>
<u>Back-Flow Preventor Installation Fee</u>		
5/8" x 3/4"	\$	
1"	\$	
1 1/2"	\$	
2"	\$	
Over 2"	\$ Actual Cost ¹	
<u>Customer Connection (Tap-in) Charge</u>		
5/8" x 3/4" metered service	\$	
1" metered service	\$	
1 1/2" metered service	\$	
2" metered service	\$	
Over 2" metered service	\$ Actual Cost ¹	
<u>Guaranteed Revenue Charge</u>		
With Prepayment of Service Availability Charges:		
Residential-per ERC/month (__ GPD)	\$	
All others-per gallon/month	\$	
Without Prepayment of Service Availability Charges:		
Residential-per ERC/month (__ GPD)	\$	
All others-per gallon/month	\$	
<u>Inspection Fee</u>	\$ Actual Cost ¹	
<u>Main Extension Charge</u>		
Residential-per ERC (350GPD)	\$ 500.00	
All others-per gallon	\$ 1.43	
or		
Residential-per lot (__ foot frontage)	\$	
All others-per front foot	\$	
<u>Meter Installation Fee</u>		
5/8" x 3/4"	\$ 150.00	
1"	\$ Actual Cost ¹	
1 1/2"	\$ Actual Cost ¹	
2"	\$ Actual Cost ¹	
Over 2"	\$ Actual Cost ¹	
<u>Plan Review Charge</u>	\$ Actual Cost ¹	
<u>Plant Capacity Charge</u>		
Residential-per ERC (350GPD)	\$ 780.00	
All others-per gallon	\$ 2.23	
<u>System Capacity Charge</u>		
Residential-per ERC (__ GPD)	\$	
All others-per gallon	\$	

¹Actual Cost is equal to the total cost incurred for services rendered.

EFFECTIVE DATE -

TYPE OF FILING - SARC

NATHAN KALICHMAN
 ISSUING OFFICER

MANAGING MEMBER
 TITLE

FIRST REVISED SHEET NO. 17.1
CANCELS ORIGINAL SHEET NO. 17.1

HELD FOR FUTURE USE

NATHAN KALICHMAN
ISSUING OFFICER

MANAGING MEMBER
TITLE

FIRST REVISED SHEET NO. 24.0
CANCELS ORIGINAL SHEET NO. 24.0

NAME OF COMPANY SERVICE MANAGEMENT SYSTEMS, INC.

WATER TARIFF

SERVICE AVAILABILITY POLICY

There shall be a main extension charge of \$500.00 per ERC (350 gallons per day) and a plant capacity charge of \$780.00 per ERC for water. These charges shall apply only to new Customers who connect to the system. Customers who are currently connected to the system are not subject to these charges.

NATHAN KALICHMAN
ISSUING OFFICER

MANAGING MEMBER
TITLE

NAME OF COMPANY SERVICE MANAGEMENT SYSTEMS, INC.

WASTEWATER TARIFF

GENERAL SERVICE

RATE SCHEDULE GS

- AVAILABILITY - Available throughout the area served by the Company.
- APPLICABILITY - For wastewater service to all Customers for which no other schedule applies.
- LIMITATIONS - Subject to all of the Rules and Regulations of this tariff and General Rules and Regulations of the Commission.

BILLING PERIOD - Monthly

<u>RATE</u> -	<u>Meter Size</u>	<u>Base Facility Charge</u>
	5/8" x 3/4"	\$20.02
	3/4"	\$30.02
	1"	\$50.04
	1 1/2"	\$100.08
	2"	\$160.13
	3"	\$320.25
	4"	\$500.39
	6"	\$1,000.79
	<u>Gallonage Charge</u>	
	per 1,000 gallons	\$5.21

MINIMUM CHARGE - Base Facility Charge

TERMS OF PAYMENT- Bills are due and payable when rendered. In accordance with Rule 25-30.320, Florida Administrative Code, if a Customer is delinquent in paying the bill for wastewater service, service may then be discontinued.

EFFECTIVE DATE -

TYPE OF FILING - SARC

NATHAN KALICHMAN
ISSUING OFFICER

MANAGING MEMBER
TITLE

NAME OF COMPANY SERVICE MANAGEMENT SYSTEMS, INC.

WASTEWATER TARIFF

RESIDENTIAL AND MULTI-RESIDENTIAL SERVICE

RATE SCHEDULE RS & MS

AVAILABILITY - Available throughout the area served by the Company.

APPLICABILITY - For wastewater service for all purposes in private residences and individually metered apartment units.

LIMITATIONS - Subject to all of the Rules and Regulations of this Tariff and General Rules and Regulations of the Commission.

BILLING PERIOD - Monthly

RATE -

	<u>Base Facility Charge</u>
All Meter Sizes	\$20.02
<u>Gallorage Charge</u>	
per 1,000 gallons (10,000 gallon maximum)	\$4.34

MINIMUM CHARGE - Base Facility Charge

TERMS OF PAYMENT- Bills are due and payable when rendered. In accordance with Rule 25-30.320, Florida Administrative Code, if a Customer is delinquent in paying the bill for wastewater service, service may then be discontinued.

EFFECTIVE DATE -

TYPE OF FILING - SARC

NATHAN KALICHMAN
ISSUING OFFICER

MANAGING MEMBER
TITLE

NAME OF COMPANY SERVICE MANAGEMENT SYSTEMS, INC.

WASTEWATER TARIFF

RESIDENTIAL WASTEWATER ONLY SERVICE

RATE SCHEDULE RWO

AVAILABILITY - Available throughout the area served by the Company.
APPLICABILITY - For residential wastewater service only.
LIMITATIONS - Subject to all of the Rules and Regulations of this Tariff and General Rules and Regulations of the Commission.
BILLING PERIOD - Monthly
RATE - Flat Rate
\$ 31.39

MINIMUM CHARGE - \$ 31.39

TERMS OF PAYMENT- Bills are due and payable when rendered. In accordance with Rule 25-30.320, Florida Administrative Code, if a Customer is delinquent in paying the bill for wastewater service, service may then be discontinued.

EFFECTIVE DATE -

TYPE OF FILING - SARC

NATHAN KALICHMAN
ISSUING OFFICER

MANAGING MEMBER
TITLE

NAME OF COMPANY SERVICE MANAGEMENT SYSTEMS, INC.

WASTEWATER TARIFF

CUSTOMER DEPOSITS

ESTABLISHMENT OF CREDIT - Before rendering wastewater service, the Company may require an Applicant for service to satisfactorily establish credit, but such establishment of credit shall not relieve the Customer from complying with the Company's rules for prompt payment. Credit will be deemed so established if the Customer complies with the requirements of Rule 25-30.311, Florida Administrative Code.

AMOUNT OF DEPOSIT - The amount of initial deposit shall be the following according to meter size:

	<u>Residential</u>	<u>General Service</u>
5/8" x 3/4"	<u>\$62.00</u>	<u>\$62.00</u>
All Over 5/8" x 3/4"	<u>2 x Avg. Bill</u>	<u>2 x Avg. Bill</u>

ADDITIONAL DEPOSIT - Under Rule 25-30.311(7), Florida Administrative Code, the Company may require a new deposit, where previously waived or returned, or an additional deposit in order to secure payment of current bills provided.

INTEREST ON DEPOSIT - The Company shall pay interest on Customer deposits pursuant to Rule 25-30.311(4) and (4a). The Company will pay or credit accrued interest to the Customers account during the month of JANUARY each year.

REFUND OF DEPOSIT - After a residential Customer has established a satisfactory payment record and has had continuous service for a period of 23 months, the Company shall refund the Customer's deposit provided the Customer has met the requirements of Rule 25-30.311(5), Florida Administrative Code. The Company may hold the deposit of a non-residential Customer after a continuous service period of 23 months and shall pay interest on the non-residential Customer's deposit pursuant to Rule 25-30.311(4) and (5), Florida Administrative Code.

Nothing in this rule shall prohibit the Company from refunding a Customer's deposit in less than 23 months.

EFFECTIVE DATE -

TYPE OF FILING - SARC

NATHAN KALICHMAN
ISSUING OFFICER

MANAGING MEMBER
TITLE

NAME OF COMPANY SERVICE MANAGEMENT SYSTEMS, INC.

WASTEWATER TARIFF

SERVICE AVAILABILITY FEES AND CHARGES

<u>POLICY DESCRIPTION</u>	<u>AMOUNT</u>	<u>REFER TO SERVICE AVAILABILITY SHEET NO./RULE NO.</u>
<u>Customer Connection (Tap-in) Charge</u>		
5/8" x 3/4" metered service	\$	
1" metered service	\$	
1 1/2" metered service	\$	
2" metered service	\$	
Over 2" metered service	\$ Actual Cost ¹	
<u>Guaranteed Revenue Charge</u>		
With Prepayment of Service Availability Charges:		
Residential-per ERC/month (__)GPD	\$	
All others-per gallon/month	\$	
Without Prepayment of Service Availability Charges:		
Residential-per ERC/month (__)GPD	\$	
All others-per gallon/month	\$	
<u>Inspection Fee</u>	\$ Actual Cost ¹	
<u>Main Extension Charge</u>		
Residential-per ERC (280GPD)	\$ 635.00	
All others-per gallon	\$ 2.27	
or		
Residential-per lot (___foot frontage)	\$	
All others-per front foot	\$	
<u>Plan Review Charge</u>	\$ Actual Cost ¹	
<u>Plant Capacity Charge</u>		
Residential-per ERC (___GPD)	\$	
All others-per gallon	\$	
<u>System Capacity Charge</u>		
Residential-per ERC (___GPD)	\$	
All others-per gallon	\$	

¹Actual Cost is equal to the total cost incurred for services rendered.

EFFECTIVE DATE -

TYPE OF FILING - SARC

NATHAN KALICHMAN
 ISSUING OFFICER

MANAGING MEMBER
 TITLE

FIRST REVISED SHEET NO. 23.0
CANCELS ORIGINAL SHEET NO. 23.0

NAME OF COMPANY SERVICE MANAGEMENT SYSTEMS, INC.

WASTEWATER TARIFF

SERVICE AVAILABILITY POLICY

There shall be a main extension charge of \$635.00 per ERC (280 gallons per day) for wastewater. These charges shall apply only to new Customers who connect to the system. Customers who are currently connected to the system are not subject to these charges.

NATHAN KALICHMAN
ISSUING OFFICER

MANAGING MEMBER
TITLE