

BEFORE THE FLORIDA PUBLIC SERVICE COMMISSION

DOCKET NO. 030575-PU

NOTICE OF STAFF TELEPHONE CONFERENCE

TO

ALL INTERESTED PERSONS

RE: PROPOSED AMENDMENT TO RULE 25-22.032, F.A.C., CUSTOMER  
COMPLAINTS

ISSUED: December 16, 2003

NOTICE is hereby given that the staff of the Florida Public Service Commission will conduct a telephone conference in the above-referenced docket, to which all persons are invited, at the following time and place:

Wednesday, January 14, 2004, 9:30 A.M.  
Call-In Number: (850)410-0960 or SUNCOM 210-0960

The telephone conference is being held to discuss the implementation of amended Rule 25-22.032, Florida Administrative Code, Customer Complaints. If you have any questions regarding this telephone conference, please call Richard Tudor at (850)413-6516.

Any person requiring some accommodation to participate at this meeting because of a physical impairment should call the Division of the Commission Clerk and Administrative Services at (850) 413-6770 at least 48 hours prior to the meeting. Any person who is hearing or speech impaired should contact the Florida Public Service Commission by using the Florida Relay Service, which can be reached at: 1-800-955-8771.

DOCUMENT NUMBER-DATE

13044 DEC 16 8

FPSC-COMMISSION CLERK

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By DIRECTION of the Florida Public Service Commission, this  
16th day of December, 2003.

BLANCA S. BAYÓ, Director  
Division of the Commission Clerk  
and Administrative Services

By: Kay Flynn  
Kay Flynn, Chief  
Bureau of Records and Hearing  
Services

( S E A L )

SMC