

Section 1 - Bureau of Records and Hearing Services Completes

Docket No. 021251-WU      Date Docketed: 12/19/2002      Title: Request for acknowledgment of nonprofit exemption in Lee County and for cancellation of Certificate No. 056-W, by Mobile Manor, Inc.

Official Filing Date: \_\_\_\_\_  
 Last Day to Suspend: \_\_\_\_\_      Expiration: \_\_\_\_\_

Referred to:                      AUS   CAF   CCA   CMP (ECR)   EXT   GCL   MMS   PIF  
 ("()") indicates OPR)            \_\_\_\_\_   \_\_\_\_\_   \_\_\_\_\_   \_\_\_\_\_   X   \_\_\_\_\_   X   \_\_\_\_\_

Section 2 - OPR Completes and returns to CCA in 10 workdays.

Time Schedule

Program/Module    B1(f);B1(i)

Staff Assignments

**WARNING: THIS SCHEDULE IS AN INTERNAL PLANNING DOCUMENT. IT IS TENTATIVE AND SUBJECT TO REVISION.**  
 FOR UPDATES CONTACT THE RECORDS SECTION: (850) 413-6770  
 Current CASR revision level

Due Dates

<u>OPR Staff</u>	_____		<div style="border: 1px solid black; padding: 2px;">0</div>	Previous
	_____			Current
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<u>OCRs ( )</u>	_____	2. _____		
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Recommended assignments for hearing and/or deciding this case:

Full Commission \_\_\_\_\_      Commission Panel \_\_\_\_\_  
 Hearing Examiner \_\_\_\_\_      Staff \_\_\_\_\_

Date filed with CCA: \_\_\_\_\_

Initials: OPR \_\_\_\_\_  
 Staff Counsel \_\_\_\_\_

Section 3 - Chairman Completes

Assignments are as follows:

- Hearing Officer(s)

Commissioners						Hrg. Exam.	Staff
ALL	JB	DS	BZ	PL	BD		

- Prehearing Officer

Commissioners					ADM
JB	DS	BZ	PL	BD	

DOCUMENT NO

Where panels are assigned the senior Commissioner is Panel Chairman; the identical panel decides the case.  
 Where one Commissioner, a Hearing Examiner or a Staff Member is assigned the full Commission decides the case.

Approved: \_\_\_\_\_ 14289-03  
 Date:    /    /

Case Assignment and Scheduling Record

Section 1 - Bureau of Records and Hearing Services Completes

Docket No. 021251-WU Date Docketed: 12/19/2002 Title: Request for acknowledgment of nonprofit exemption in Lee County and for cancellation of Certificate No. 056-W, by Mobile Manor, Inc. Company: Mobile Manor, Inc.

Official Filing Date: \_\_\_\_\_ Expiration: \_\_\_\_\_ Last Day to Suspend: \_\_\_\_\_

Referred to: AUS CAF CCA CMP (ECR) EXT GCL MMS PIF ("(") indicates OPR) \_\_\_\_\_ X \_\_\_\_\_ X \_\_\_\_\_

Section 2 - OPR Completes and returns to CCA in 10 workdays. Time Schedule

Program/Module B1(f):B1(i)

Staff Assignments

OPR Staff P Brady, E Bass

Staff Counsel L Holley

OCRs ( )

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Recommended assignments for hearing and/or deciding this case:

Full Commission \_\_\_\_\_ Commission Panel \_\_\_\_\_ Hearing Examiner \_\_\_\_\_ Staff \_\_\_\_\_ X

Date filed with CCA: 12/23/2002

Initials: OPR \_\_\_\_\_ Staff Counsel \_\_\_\_\_

WARNING: THIS SCHEDULE IS AN INTERNAL PLANNING DOCUMENT. IT IS TENTATIVE AND SUBJECT TO REVISION. FOR UPDATES CONTACT THE RECORDS SECTION: (850) 413-6770 Current CASR revision level

0

- 1. Recommendation to Office of General Counsel
2. Administrative Order
3. Close Docket or Revise CASR
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Due Dates

Previous Current

Table with 2 columns: Previous, Current. Row 1: NONE, 03/20/2003. Row 2: NONE, 04/21/2003. Row 3: NONE, 04/21/2003.

Section 3 - Chairman Completes

Assignments are as follows:

- Hearing Officer(s)

Table for Hearing Officer(s) with columns: Commissioners (ALL, JB, DS, BZ, PL, BD), Hrg. Exam., Staff. Staff cell contains X.

- Prehearing Officer

Table for Prehearing Officer with columns: Commissioners (JB, DS, BZ, PL, BD), ADM. ADM cell contains X.

Where panels are assigned the senior Commissioner is Panel Chairman; the identical panel decides the case. Where one Commissioner, a Hearing Examiner or a Staff Member is assigned the full Commission decides the case.

Approved: [Signature] Date: 12/23/2002

C

**Case Assignment and Scheduling Record**

Section 1 - Bureau of Records and Hearing Services Completes

Docket No. 021251-WU Date Docketed: 12/19/2002 Title: Request for acknowledgment of nonprofit exemption in Lee County and for cancellation of Certificate No. 056-W, by Mobile Manor, Inc.

Official Filing Date: \_\_\_\_\_ Expiration: \_\_\_\_\_  
 Last Day to Suspend: \_\_\_\_\_

Referred to: AUS CAF CCA CMP (ECR) EXT GCL MMS PIF  
 ("() " indicates OPR) \_\_\_\_\_ X \_\_\_\_\_ X \_\_\_\_\_

Section 2 - OPR Completes and returns to CCA in 10 workdays. Time Schedule

Program/Module B1(f):B1(i)

Staff Assignments

OPR Staff P Brady, E Bass

Staff Counsel L Holley, J Rodan

OCRs ( ) \_\_\_\_\_

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**WARNING: THIS SCHEDULE IS AN INTERNAL PLANNING DOCUMENT. IT IS TENTATIVE AND SUBJECT TO REVISION. FOR UPDATES CONTACT THE RECORDS SECTION: (850) 413-6770**  
 Current CASR revision level

1

	Due Dates	
	Previous	Current
1. Staff Recommendation	NONE	05/22/2003
2. Agenda	NONE	06/03/2003
3. Standard Order	NONE	06/23/2003
4. Close Docket or Revise CASR	NONE	07/31/2003
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Recommended assignments for hearing and/or deciding this case:

Full Commission X Commission Panel \_\_\_\_\_  
 Hearing Examiner \_\_\_\_\_ Staff \_\_\_\_\_

Date filed with CCA: 02/20/2003

Initials: OPR \_\_\_\_\_  
 Staff Counsel \_\_\_\_\_

Section 3 - Chairman Completes

Assignments are as follows:

- Hearing Officer(s)

Commissioners						Hrg. Exam.	Staff
ALL	JB	DS	BZ	BD	DV		
X							

- Prehearing Officer

Commissioners					ADM
JB	DS	BZ	BD	DV	
			X		

Where panels are assigned the senior Commissioner is Panel Chairman; the identical panel decides the case.  
 Where one Commissioner, a Hearing Examiner or a Staff Member is assigned the full Commission decides the case.

Approved: [Signature]  
 Date: 02/20/2003

C

Case Assignment and Scheduling Record

Section 1 - Bureau of Records and Hearing Services Completes

Docket No. 021051-EI Date Docketed: 10/15/2002 Title: Complaint of The Links Homeowners Association, Inc. against Tampa Electric Company, request for investigation, and request for determination that The Links is not responsible for monies TECO claims are due and owing.  
 Company: Tampa Electric Company  
 The Links Homeowners Association, Inc.

Official Filing Date: \_\_\_\_\_  
 Last Day to Suspend: \_\_\_\_\_ Expiration: \_\_\_\_\_

Referred to: AUS CAF CCA CMP ECR EXT (GCL) MMS PIF  
 ("(") indicates OPR) \_\_\_\_\_ X \_\_\_\_\_ X \_\_\_\_\_

Section 2 - OPR Completes and returns to CCA in 10 workdays.

Time Schedule

Program/Module A9

Staff Assignments

OPR Staff L Holley  
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Staff Counsel L Holley  
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OCRs (ECR) C Kummer  
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Recommended assignments for hearing and/or deciding this case:

Full Commission  Commission Panel \_\_\_\_\_  
 Hearing Examiner \_\_\_\_\_ Staff \_\_\_\_\_

Date filed with CCA: 03/19/2003

Initials: OPR \_\_\_\_\_  
 Staff Counsel \_\_\_\_\_

**WARNING: THIS SCHEDULE IS AN INTERNAL PLANNING DOCUMENT. IT IS TENTATIVE AND SUBJECT TO REVISION. FOR UPDATES CONTACT THE RECORDS SECTION: (850) 413-6770**  
 Current CASR revision level

2

Due Dates

Previous Current

1. Agenda (Deferred from 4/15/03)	NONE	05/20/2003
2. PAA Order	05/05/2003	06/09/2003
3. Protest Period Expires	05/27/2003	06/30/2003
4. Consummating Order if No Protest	05/30/2003	07/03/2003
5. Close Docket or Revise CASR	06/30/2003	08/03/2003
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Section 3 - Chairman Completes

Assignments are as follows:

- Hearing Officer(s)

Commissioners						Hrg. Exam.	Staff
ALL	JB	DS	BZ	BD	DV		
X							

- Prehearing Officer

Commissioners					ADM
JB	DS	BZ	BD	DV	
		X			

Where panels are assigned the senior Commissioner is Panel Chairman; the identical panel decides the case.  
 Where one Commissioner, a Hearing Examiner or a Staff Member is assigned the full Commission decides the case.

Approved: 

Date: 04/16/2003

Section 1 - Bureau of Records and Hearing Services Completes

Docket No. 021251-WU Date Docketed: 12/19/2002 Title: Request for acknowledgment of nonprofit exemption in Lee County and for cancellation of Certificate No. 056-W, by Mobile Manor, Inc. Company: Mobile Manor, Inc. (WU167)

Official Filing Date: Expiration: Last Day to Suspend: Referred to: ("C") indicates OPR

Table with columns: AUS, CAF, CCA, CMP, (ECR), EXT, GCL, MMS, PIF. Values: (ECR) X, GCL X.

Section 2 - OPR Completes and returns to CCA in 10 workdays. Time Schedule

Staff Assignments

Table with columns: OPR Staff, Staff Counsel, OPRs. Assignments: P Brady, E Bass; L Holley, J Rodan.

WARNING: THIS SCHEDULE IS AN INTERNAL PLANNING DOCUMENT IT IS TENTATIVE AND SUBJECT TO REVISION. FOR UPDATES CONTACT THE RECORDS SECTION: (850) 413-6770

Table with columns: Current CASR revision level, Due Dates (Previous, Current). Rows 1-40 listing tasks like Staff Recommendation, Agenda, Standard Order, Close Docket or Revise CASR.

Recommended assignments for hearing and/or deciding this case: Full Commission X Commission Panel Hearing Examiner Staff Date filed with CCA: 04/17/2003 Initials: OPR Staff Counsel

Section 3 - Chairman Completes

Assignments are as follows:

Table for Hearing Officer(s) with columns: Commissioners (ALL, JB, DS, BZ, BD, DV), Hrg Exam, Staff.

Table for Prehearing Officer with columns: Commissioners (JB, DS, BZ, BD, DV), ADM.

Where panels are assigned the senior Commissioner is Panel Chairman: the identical panel decides the case. Where one Commissioner, a Hearing Examiner or a Staff Member is assigned the full Commission decides the case.

Approved: [Signature] Date: Pending 4/22/03

C

ORIGINAL

Public Service Commission

I can't believe that you would grant a proposal like this, you would lose any revenue, if this passes you are going to put a hard ship on people, they will force people to join the association, then if you don't join they said they will cut off your water.

Can you imagine what a health ~~prob~~ problem that will cause. I hope you don't cancel the certification no. 056W, I objection to passing Docket no. 021251-W0 I didn't know they could shut your water off, only if you don't pay your water bill

Resident of Mahall Manor

AUS  
CAF  
CMP  
COM  
CTR  
ECR  
GCL  
OPC  
MMS  
SEC  
OTH

RECEIVED - FPSC

03 FEB -7 AM 9:47

COMMISSION  
CLERK

*Mobile Manor Inc.*

150 Lamer Lane  
N. Ft. Myers, FL 33917  
Phone: 543-1414  
Fax: 543-1414  
E-mail: [carol@mobilemanor.com](mailto:carol@mobilemanor.com)

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January 7, 2003

*TO: All Mobile Manor Owners/Residents*

*Dear Mobile Manor Neighbor,*

*Mobile Manor Inc. has applied for cancellation of its certificate to operate as a public water company.*

*This means that as soon as this process is complete, we will no longer be permitted to sell water to owners/residents who are not members of Mobile Manor Inc.*

*Membership fees are still \$156.00 per year or \$13.00 per month. There is no initiation fee required.*

*Once cancellation is completed our water rates will no longer be set by the Public Service Commission, but will be established by the Board of Directors and approved by the membership of Mobile Manor, Inc. at the monthly meetings of the association.*

*If you have any questions, please contact Carol at the office (543-1414).*

*Sincerely,*

*K. R. Hoffman*

*K. R. Hoffman, President  
Board of Directors*

## Hong Wang

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**From:** Jennifer Rodan  
**Sent:** Thursday, March 20, 2003 12:42 PM  
**To:** Hong Wang  
**Subject:** RE: Docket 021251

Please add them to the mailing list as interested persons. Thanks.

-----Original Message-----

**From:** Hong Wang  
**Sent:** Thursday, March 20, 2003 12:15 PM  
**To:** Jennifer Rodan  
**Subject:** FW: Docket 021251

Jennifer, since Lorena is out of the office, can you please let me know what I need to do?

Thanks!

-----Original Message-----

**From:** Hong Wang  
**Sent:** Thursday, March 20, 2003 12:10 PM  
**To:** Lorena Holley  
**Subject:** Docket 021251

Lorena, Judy Owen and Leon M. Lucas filed objections and requested a formal hearing in Docket 021251 (Documents 02620-03 and 02621-03). They are not on the mailing list now because this is the first time that they filed something. However, their letters came in in an envelope with a return address of Roger Elbel, who is on the mailing list. Should I add Judy Owen and Leon M. Lucas to the docket mailing list? If so, do you want them to be listed as "interested persons" or "parties?"

Thanks!



State of Florida



Public Service Commission

-M-E-M-O-R-A-N-D-U-M-

RECEIVED: PSC  
03 APR - 9 AM 10:38  
COMMISSION  
CLERK

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**DATE:** April 9, 2003  
**TO:** Division of the Commission Clerk and Administrative Services  
**FROM:** Lorena A. Holley, Senior Attorney, Office of the General Counsel *LAH*  
**RE:** Docket No. 021251-WU - Request for acknowledgment of nonprofit exemption in Lee County and for cancellation of Certificate No. 056-W, by Mobile Manor, Inc.

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Please place the following name on the list of interested persons for the above-referenced docket.

Mr. William Conrad  
253 Fireball Lane  
N. Ft. Myers, FL 33917

Mr. James Gardner  
130 Twinbrook Road  
N. Ft. Myers, FL 33917

Mr. Jo Yordy  
100 Fireball Circle  
N. Ft. Myers, FL 33917

Mr. Ken Rosenlieb  
104 Fireball Circle  
N. Ft. Myers, FL 33917

Ms. Shirley Parker  
254 Fireball Lane  
N. Ft. Myers, FL 33917

Mr. Charles Mashburn  
278 Fireball Lane  
N. Ft. Myers, FL 33917

Mr. William Long  
105 Fireball Circle  
N. Ft. Myers, FL 33917

LAH/dm

I:\021251-int-pers.lah

*Done 4/9/03*

State of Florida



Public Service Commission  
-M-E-M-O-R-A-N-D-U-M-

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**DATE:** April 22, 2003  
**TO:** Division of Commission Clerk and Administrative Services  
**FROM:** Lorena A. Holley, Senior Attorney, Office of the General Counsel *LAM*  
**RE:** Docket No. 021251-WU - Request for acknowledgment of nonprofit exemption in Lee County and for cancellation of Certificate No. 056-W, by Mobile Manor, Inc.

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Please file the attached letter dated April 16, 2003, in the correspondence portion of the above-referenced docket.

In addition, please add the following name to the list of interested persons in this docket:

Amanda E. Long  
105 Fireball Circle  
N. Fort Myers, FL 33917-6537

*FYI - Honey*

RECEIVED-PRSC  
03 APR 22 PM 3:35  
COMMISSION  
CLERK

*Done 4/22/03*

From Concerned Resident Mobile Manor.  
attn. Lorena Halley

4-16-03

Today I was privy to a conference call about Mobile Manor Inc about water issuance in our Park to the residents. We pay 13.00 per month main plus we pay our water bill every month but enclosed you will see the type of letter sent to the residents. We as residents believe the Board of Directors wants to raise water bills as soon as they possibly can. No way do they follow legal procedures at their meetings. I believe every resident whether member of association should be allowed to attend meetings, however they are prohibited from saying anything or to ask a question. I have lived here close 13 or 14 years and I have noticed a down hill slide on how Manager and the association board answer complaints. When I questioned the afore-mentioned letter about the water the Manager informed me, if I did not like what was being said & done, I could move out of Mobile Manor. We as residents are her employer but she refused to treat people unbiased. I do not feel we need a cancellation of the water certificate, since the present and previous way of

issuing the water bills has always worked.

I feel the letter enclosed gave people a very bad feeling about the Board of Directors and the manager. In fact several called me to ask if the office could turn their water off if they did not belong to the Association. I believe as residents we need to say what goes on here. but for the last 5 to 6 years we as residents know little if anything until they send us a letter such as this one.

There are more than 30 residents who do not belong to the association, and one thing I greatly disliked is why Carol Julius is the spokesman for the Park & Association, she ~~works~~<sup>works</sup> for us not vice a versa. She should not be the one speaking, she is only to answer questions when Board President needs a question answered.

Please do let us know what is transpiring with this Park and I would like the rules & regulations of Mobile Manor Inc. about water.

Thank you again it was a well voiced meeting, if we could have Carol Julius from interrupting everyone

A concerned resident of Mobile Manor Dr.  
Mr & Mrs. William H. Long  
105 Fireball Circle  
N. Ft. Myers, Fl. 33917  
1-239-731-7426

We are considered  
an Equity member, that states after  
20 years we do not have to pay main  
or belong to association. We went to Clerk  
of Courts of Lee County so our paper is  
legal & binding. We do not want to  
belong to the association, we do not use  
their Club house or common grounds.  
We pay 13.00 per month that for what  
we have never found out also we pay  
for street lights once a year. So  
the 13.00 doesn't really bother us it is  
the way they try to threaten people with  
water usage and we feel this isn't right  
and proper way to reach people & expect  
the residents to comply.

1-800-435-7352

*Mobile Manor, Inc.*

150 LANIER BLVD  
N. Ft. Myers, FL 33917  
(239) 543-1414

#2

479-8700

WATER DIST

479-8181 ADMIN

1-800-226-9101  
Bureau of Mobile Home

January 7, 2003

TO: All Mobile Manor Owners/Residents

Dear Mobile Manor Neighbor,

Mobile Manor Inc. has applied for cancellation of its certificate to operate as a public water company.

This means that as soon as this process is complete, we will no longer be permitted to sell water to owners/residents who are not members of Mobile Manor Inc.

Membership fees are still \$156.00 per year or \$13.00 per month. There is no initiation fee required.

Once cancellation is completed our water rates will no longer be set by the Public Service Commission, but will be established by the Board of Directors and approved by the membership of Mobile Manor, Inc. at the monthly meetings of the association.

If you have any questions, please contact Carol at the office (543-1414).

Sincerely,

*K. R. Hoffman*

K. R. Hoffman, President  
Board of Directors



Call made to see what could be done about this problem.

37  
Info  
Water  
members  
Dep.

## Hong Wang

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**From:** Hong Wang  
**Sent:** Monday, June 02, 2003 11:03 AM  
**To:** Pat Brady  
**Subject:** RE: Dkt. No. 021251-WU, Mobile Manor

Done.

-----Original Message-----

**From:** Pat Brady  
**Sent:** Monday, June 02, 2003 10:44 AM  
**To:** Hong Wang  
**Cc:** Lorena Holley; Jennifer Rodan; Edward Bass; Patti Daniel  
**Subject:** Dkt. No. 021251-WU, Mobile Manor

Please change the contact for Mobile Manor, Inc. to:

Katherine Hoffman, President  
345 Lantern Lane  
North Fort Myers, FL 33917-6515

Tel: (239) 731-8797

For the time being, cancel the e-mail address, as well.

Thanks.