

State of Florida



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COMMISSION
CLERK

DATE: January 16, 2004

TO: Blanca S. Bayó, Commission Clerk and Administrative Services Director

FROM: *can* *JH* Jerry M. Hallenstein, Government Analyst II, Division of Competitive Markets & Enforcement

RE: Notice of Settlement Conference Regarding an Annual Audit of Verizon's OSS Performance Measures

Please enter the attached document into the record in Docket No. 000121C-TP.

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December 18, 2003

RE: R.97-10-016/I.97-10-017 – OSS PROCEEDING

**Notice of Settlement Conference Regarding An Annual Audit of Verizon's
OSS Performance Measures**

NOTICE TO ALL PARTICIPANTS, PARTIES AND INTERESTED PERSONS IN
STATE OSS COLLABORATIVE MEETINGS AND PROCEEDINGS FOR THE
STATES OF CALIFORNIA, HAWAII, ILLINOIS, INDIANA, NORTH CAROLINA,
AND OHIO OF A SETTLEMENT CONFERENCE REGARDING AN ANNUAL
AUDIT OF VERIZON'S OSS PERFORMANCE MEASURES

TIME OF MEETING: 1:00 P.M. Pacific Time , January 20, 2004

PLACE OF MEETING: VIA CONFERENCE CALL BY DIALING
972-893-7111, PASSCODE 9688814010#

Over the past few years, Verizon has been conducting state collaborative meetings in California, Hawaii, Illinois, Indiana, North Carolina, and Ohio regarding its Operational Support System (OSS) Performance Measures. These meetings have resulted in the adoption of a common set of OSS Performance Measures for use in each of these states. The Performance Measures and related processes are contained in a Joint Partial Settlement Agreement (JPSA) that is applicable in each such state. The JPSA for each state provides that a Joint Steering Committee (JSC) shall convene and determine whether an annual audit of Verizon's OSS is necessary, and if so, the scope of the audit.

The purpose of this notice is to apprise all participants, parties, and interested persons in these collaborative processes and proceedings of a settlement conference at the time and place indicated above to discuss whether an annual audit of Verizon's OSS Performance Measures should occur, and if so, the scope of the audit.

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To: OSS Participants
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The meeting will be deemed a meeting of the JSC, and any collaborative participant, party, or interested person may join and be heard during the settlement conference.

This Notice is being served by e-mail and by direct mail on all active participants in each of the state collaborative processes, including all parties and entities on the current service list of each applicable state proceeding, as follows: California Rulemaking 97-10-016, Investigation 97-10-017 Service List; Hawaii Docket No. 7702 Service List; Illinois Docket No. 98-0866 Service List; Indiana Cause No. 41324 Service List; North Carolina Docket No. P-100, Sub 133K Service List; and, Ohio Case No. 98-1398-TP-AMT Service List.

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