



ORIGINAL

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1311 Executive Center Drive, Suite 220  
Tallahassee, FL 32301-5027

February 9, 2004

Mrs. Blanca Bayo, Director  
Division of Commission Clerk and Administrative Services  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, FL 32399-0850

RECEIVED FPSC  
04 FEB - 9 PM 4:15  
COMMISSION  
CLERK

**RE: Docket No. 030851-TP -  
SUPRA'S SURREBUTTAL EXHIBITS OF DAVID A. NILSON**

Dear Mrs. Bayo:

Enclosed is the original and fifteen (15) copies of Supra Telecommunications and Information Systems, Inc.'s (Supra) Surrebuttal Exhibits of David A. Nilson to be filed in the captioned docket. These exhibits were inadvertently not filed along with Mr. Nilson's Surrebuttal Testimony of January 28, 2004. Also, these exhibits were served on both BellSouth and Staff late Friday afternoon.

A copy of this letter is enclosed. Please mark it to indicate that the original was filed and return it to me.

RECEIVED & FILED

*dh*

FPSC-BUREAU OF RECORDS

Sincerely,

*Jorge Cruz-Bustillo/JWA*

Jorge Cruz-Bustillo  
Assistant General Counsel

AUS \_\_\_\_\_  
CAF \_\_\_\_\_  
CMP \_\_\_\_\_  
COM 5  
CTR \_\_\_\_\_  
ECR \_\_\_\_\_  
GCL 1  
OPC \_\_\_\_\_  
MMS 2  
SEC 1  
OTH \_\_\_\_\_

DOCUMENT NUMBER-DATE

01843 FEB-9 3

FPSC-COMMISSION CLERK

**CERTIFICATE OF SERVICE**

**Docket No. 030851-TP**

**I HEREBY CERTIFY** that a true and correct copy of the following was served via e-mail, Hand Delivery, and/or U.S. Mail this 9<sup>th</sup> day of February 2004 to the following:

**Jeremy Susac**  
Office of the General Counsel  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, FL 32399-0850

AARP \*  
200 West College Street  
Tallahassee, FL 32301

AT&T  
**Tracy Hatch\***  
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**R.Lackey/M.Mays/N.White/J.Meza/A.Shore\***  
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*Firstmile Technologies, LLC*  
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Westfield, IN 46074-8844  
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*Florida Cable Telecommunications Assoc., Inc.*  
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*Florida Competitive Carriers Assoc.*  
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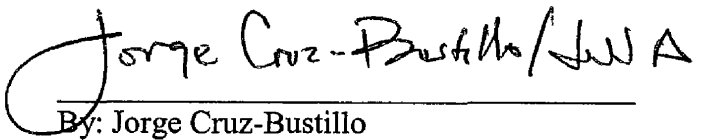
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\* -- Electronically served by E-mail.

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Facsimile: 305/ 443-1078

  
By: Jorge Cruz-Bustillo

**Shelfer, Ann**

---

**From:** Tech.Talk@BellSouth.com  
**Sent:** Thursday, February 05, 2004 6:23 AM  
**To:** Smith, Bette  
**Subject:** BellSouth

BELLSOUTH --- Go-Ahead Notification

BellSouth has completed The transfer of the following circuit(s) to your facilities:

Order Type and Number: NQFJTB58  
Due Date: 20040205  
Wire Center: 305651

Exchange Carrier ID: 206A  
Purchase Order Number: STIPLR18367  
Billing Account Number: 305 W90-0649

Local Serving Office: 305651  
BellSouth Circuit Identification: 70.TYNU.585015..SB  
Your Circuit Identification (if provided):

**Shelfer, Ann**

---

**From:** Tech.Talk@BellSouth.com  
**Sent:** Wednesday, January 07, 2004 7:01 PM  
**To:** Smith, Bette  
**Subject:** BellSouth

BELLSOUTH --- Go-Ahead Notification

BellSouth has completed The transfer of the following circuit(s) to your facilities:

Order Type and Number: NQC0MD55  
Due Date: 20040107  
Wire Center: 305651

Exchange Carrier ID: 206A  
Purchase Order Number: STIPLR10544  
Billing Account Number: 305 W17-7318

Local Serving Office: 305651  
BellSouth Circuit Identification: 70.TYNU.580810..SB  
Your Circuit Identification (if provided):

**Shelfer, Ann**

---

**From:** Tech.Talk@BellSouth.com  
**Sent:** Wednesday, January 07, 2004 9:27 PM  
**To:** Smith, Bette  
**Subject:** BellSouth

BELLSOUTH --- Go-Ahead Notification

BellSouth has completed The transfer of the following circuit(s) to your facilities:

Order Type and Number: NR5F5KF4  
Due Date: 20040107  
Wire Center: 561964

Exchange Carrier ID: 206A  
Purchase Order Number: STIPLR07985  
Billing Account Number: 954 V14-7720

Local Serving Office: 561964  
BellSouth Circuit Identification: 80.TYNU.664843..SB  
Your Circuit Identification (if provided):



**Shelfer, Ann**

---

**From:** Tech.Talk@BellSouth.com  
**Sent:** Monday, January 19, 2004 3:54 PM  
**To:** Smith, Bette  
**Subject:** BellSouth

BELLSOUTH --- Go-Ahead Notification

BellSouth has completed The transfer of the following circuit(s) to your facilities:

Order Type and Number: NQBTB864  
Due Date: 20040119  
Wire Center: 305252

Exchange Carrier ID: 206A  
Purchase Order Number: STIPLR14161  
Billing Account Number: 305 W90-6139

Local Serving Office: 305252  
BellSouth Circuit Identification: 70.TYNU.582136..SB  
Your Circuit Identification (if provided):

**Shelfer, Ann**

---

**From:** Tech.Talk@BellSouth.com  
**Sent:** Wednesday, January 07, 2004 7:02 PM  
**To:** Smith, Bette  
**Subject:** BellSouth

BELLSOUTH --- Go-Ahead Notification

BellSouth has completed The transfer of the following circuit(s) to your facilities:

Order Type and Number: NQG2N4G2  
Due Date: 20040107  
Wire Center: 305651

Exchange Carrier ID: 206A  
Purchase Order Number: STIPLR09987  
Billing Account Number: 305 W58-8763

Local Serving Office: 305651  
BellSouth Circuit Identification: 70.TYNU.580569..SB  
Your Circuit Identification (if provided):

**Shelfer, Ann**

---

**From:** Tech.Talk@BellSouth.com  
**Sent:** Wednesday, January 07, 2004 9:28 PM  
**To:** Smith, Bette  
**Subject:** BellSouth

BELLSOUTH --- Go-Ahead Notification

BellSouth has completed The transfer of the following circuit(s) to your facilities:

Order Type and Number: NR8H84N8  
Due Date: 20040107  
Wire Center: 561964

Exchange Carrier ID: 206A  
Purchase Order Number: STIPLR07986  
Billing Account Number: 561 V78-1043

Local Serving Office: 561964  
BellSouth Circuit Identification: 80.TYNU.664850..SB  
Your Circuit Identification (if provided):

**Shelfer, Ann**

---

**From:** Tech.Talk@BellSouth.com  
**Sent:** Wednesday, January 21, 2004 7:57 AM  
**To:** Smith, Bette  
**Subject:** BellSouth

BELLSOUTH --- Go-Ahead Notification

BellSouth has completed The transfer of the following circuit(s) to your facilities:

Order Type and Number: NR0HB772  
Due Date: 20040121  
Wire Center: 954761

Exchange Carrier ID: 206A  
Purchase Order Number: STIPLR12527  
Billing Account Number: 954 V14-1655

Local Serving Office: 954761  
BellSouth Circuit Identification: 80.TYNU.667244..SB  
Your Circuit Identification (if provided):

**Shelfer, Ann**

---

**From:** Tech.Talk@BellSouth.com  
**Sent:** Wednesday, January 07, 2004 7:39 PM  
**To:** Smith, Bette  
**Subject:** BellSouth

BELLSOUTH --- Go-Ahead Notification

BellSouth has completed The transfer of the following circuit(s) to your facilities:

Order Type and Number: NQ4118N4  
Due Date: 20040107  
Wire Center: 305591

Exchange Carrier ID: 206A  
Purchase Order Number: STIPLR10995  
Billing Account Number: 305 W20-9933

Local Serving Office: 305591  
BellSouth Circuit Identification: 70.TYNU.581206..SB  
Your Circuit Identification (if provided):

**Shelfer, Ann**

---

**From:** Tech.Talk@BellSouth.com  
**Sent:** Wednesday, January 07, 2004 9:28 PM  
**To:** Smith, Bette  
**Subject:** BellSouth

BELLSOUTH --- Go-Ahead Notification

BellSouth has completed The transfer of the following circuit(s) to your facilities:

Order Type and Number: NR8X27C4  
Due Date: 20040107  
Wire Center: 561964

Exchange Carrier ID: 206A  
Purchase Order Number: STIPLR07982  
Billing Account Number: 561 V78-0643

Local Serving Office: 561964  
BellSouth Circuit Identification: 80.TYNU.664847..SB  
Your Circuit Identification (if provided):

**Shelfer, Ann**

---

**From:** Tech.Talk@BellSouth.com  
**Sent:** Wednesday, January 21, 2004 7:59 AM  
**To:** Smith, Bette  
**Subject:** BellSouth

BELLSOUTH --- Go-Ahead Notification

BellSouth has completed The transfer of the following circuit(s) to your facilities:

Order Type and Number: NRB11LV0  
Due Date: 20040121  
Wire Center: 954761

Exchange Carrier ID: 206A  
Purchase Order Number: STIPLR12537  
Billing Account Number: 954 V14-1850

Local Serving Office: 954761  
BellSouth Circuit Identification: 80.TYNU.667269..SB  
Your Circuit Identification (if provided):

**Shelfer, Ann**

---

**From:** Tech.Talk@BellSouth.com  
**Sent:** Wednesday, January 07, 2004 9:16 PM  
**To:** Smith, Bette  
**Subject:** BellSouth

BELLSOUTH --- Go-Ahead Notification

BellSouth has completed The transfer of the following circuit(s) to your facilities:

Order Type and Number: NR92G5C0  
Due Date: 20040107  
Wire Center: 561964

Exchange Carrier ID: 206A  
Purchase Order Number: STIPLR08037  
Billing Account Number: 954 V02-9135

Local Serving Office: 561964  
BellSouth Circuit Identification: 80.TYNU.664863..SB  
Your Circuit Identification (if provided):



**Shelfer, Ann**

---

**From:** Tech.Talk@BellSouth.com  
**Sent:** Wednesday, January 07, 2004 9:29 PM  
**To:** Smith, Bette  
**Subject:** BellSouth

BELLSOUTH --- Go-Ahead Notification

BellSouth has completed The transfer of the following circuit(s) to your facilities:

Order Type and Number: NR8Y3K29  
Due Date: 20040107  
Wire Center: 561964

Exchange Carrier ID: 206A  
Purchase Order Number: STIPLR08022  
Billing Account Number: 954 V02-8234

Local Serving Office: 561964  
BellSouth Circuit Identification: 80.TYNU.664744..SB  
Your Circuit Identification (if provided):

**Shelfer, Ann**

---

**From:** Tech.Talk@BellSouth.com  
**Sent:** Wednesday, January 21, 2004 7:59 AM  
**To:** Smith, Bette  
**Subject:** BellSouth

BELLSOUTH --- Go-Ahead Notification

BellSouth has completed The transfer of the following circuit(s) to your facilities:

Order Type and Number: NRB11LV0  
Due Date: 20040121  
Wire Center: 954761

Exchange Carrier ID: 206A  
Purchase Order Number: STIPLR12537  
Billing Account Number: 954 V14-1850

Local Serving Office: 954761  
BellSouth Circuit Identification: 80.TYNU.667269..SB  
Your Circuit Identification (if provided):

**Shelfer, Ann**

---

**From:** Tech.Talk@BellSouth.com  
**Sent:** Wednesday, January 07, 2004 9:16 PM  
**To:** Smith, Bette  
**Subject:** BellSouth

BELLSOUTH --- Go-Ahead Notification

BellSouth has completed The transfer of the following circuit(s) to your facilities:

Order Type and Number: NR92G5C0  
Due Date: 20040107  
Wire Center: 561964

Exchange Carrier ID: 206A  
Purchase Order Number: STIPLR08037  
Billing Account Number: 954 V02-9135

Local Serving Office: 561964  
BellSouth Circuit Identification: 80.TYNU.664863..SB  
Your Circuit Identification (if provided):

**Shelfer, Ann**

---

**From:** Tech.Talk@BellSouth.com  
**Sent:** Wednesday, January 07, 2004 9:29 PM  
**To:** Smith, Bette  
**Subject:** BellSouth

BELLSOUTH --- Go-Ahead Notification

BellSouth has completed The transfer of the following circuit(s) to your facilities:

Order Type and Number: NR8Y3K29  
Due Date: 20040107  
Wire Center: 561964

Exchange Carrier ID: 206A  
Purchase Order Number: STIPLR08022  
Billing Account Number: 954 V02-8234

Local Serving Office: 561964  
BellSouth Circuit Identification: 80.TYNU.664744..SB  
Your Circuit Identification (if provided):

**Shelfer, Ann**

---

**From:** Tech.Talk@BellSouth.com  
**Sent:** Monday, January 05, 2004 12:12 PM  
**To:** Smith, Bette  
**Subject:** BellSouth

BELLSOUTH --- Go-Ahead Notification

BellSouth has completed The transfer of the following circuit(s) to your facilities:

Order Type and Number: NQBWKP48  
Due Date: 20040105  
Wire Center: 305252

Exchange Carrier ID: 206A  
Purchase Order Number: STIPLR04370  
Billing Account Number: 305 W80-6453

Local Serving Office: 305252  
BellSouth Circuit Identification: 70.TYNU.579935..SB  
Your Circuit Identification (if provided):

**Shelfer, Ann**

---

**From:** Tech.Talk@BellSouth.com  
**Sent:** Wednesday, January 07, 2004 9:18 PM  
**To:** Smith, Bette  
**Subject:** BellSouth

BELLSOUTH --- Go-Ahead Notification

BellSouth has completed The transfer of the following circuit(s) to your facilities:

Order Type and Number: NR68YBK6  
Due Date: 20040107  
Wire Center: 561964

Exchange Carrier ID: 206A  
Purchase Order Number: STIPLR08005  
Billing Account Number: 954 V02-7534

Local Serving Office: 561964  
BellSouth Circuit Identification: 80.TYNU.664727..SB  
Your Circuit Identification (if provided):

**Shelfer, Ann**

---

**From:** Tech.Talk@BellSouth.com  
**Sent:** Wednesday, January 07, 2004 6:53 PM  
**To:** Smith, Bette  
**Subject:** BellSouth

BELLSOUTH --- Go-Ahead Notification

BellSouth has completed The transfer of the following circuit(s) to your facilities:

Order Type and Number: NQ6D2DQ4  
Due Date: 20040107  
Wire Center: 305651

Exchange Carrier ID: 206A  
Purchase Order Number: STIPLR09996  
Billing Account Number: 305 W68-1750

Local Serving Office: 305651  
BellSouth Circuit Identification: 70.TYNU.580613..SB  
Your Circuit Identification (if provided):

**Shelfer, Ann**

---

**From:** Tech.Talk@BellSouth.com  
**Sent:** Wednesday, January 07, 2004 9:26 PM  
**To:** Smith, Bette  
**Subject:** BellSouth

BELLSOUTH --- Go-Ahead Notification

BellSouth has completed The transfer of the following circuit(s) to your facilities:

Order Type and Number: NR41KCR7  
Due Date: 20040107  
Wire Center: 561964

Exchange Carrier ID: 206A  
Purchase Order Number: STIPLR07989  
Billing Account Number: 561 V78-1042

Local Serving Office: 561964  
BellSouth Circuit Identification: 80.TYNU.664849..SB  
Your Circuit Identification (if provided):



**Shelfer, Ann**

---

**From:** Tech.Talk@BellSouth.com  
**Sent:** Wednesday, January 07, 2004 6:57 PM  
**To:** Smith, Bette  
**Subject:** BellSouth

BELLSOUTH --- Go-Ahead Notification

BellSouth has completed The transfer of the following circuit(s) to your facilities:

Order Type and Number: NQDKQL81  
Due Date: 20040107  
Wire Center: 305591

Exchange Carrier ID: 206A  
Purchase Order Number: STIPLR10851  
Billing Account Number: 305 W80-7302

Local Serving Office: 305591  
BellSouth Circuit Identification: 70.TYNU.580945..SB  
Your Circuit Identification (if provided):

**Shelfer, Ann**

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**From:** Tech.Talk@BellSouth.com  
**Sent:** Wednesday, January 07, 2004 9:26 PM  
**To:** Smith, Bette  
**Subject:** BellSouth

BELLSOUTH --- Go-Ahead Notification

BellSouth has completed The transfer of the following circuit(s) to your facilities:

Order Type and Number: NR46L458  
Due Date: 20040107  
Wire Center: 561964

Exchange Carrier ID: 206A  
Purchase Order Number: STIPLR08042  
Billing Account Number: 954 V02-9140

Local Serving Office: 561964  
BellSouth Circuit Identification: 80.TYNU.664865..SB  
Your Circuit Identification (if provided):

**Shelfer, Ann**

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**From:** Tech.Talk@BellSouth.com  
**Sent:** Wednesday, January 07, 2004 7:01 PM  
**To:** Smith, Bette  
**Subject:** BellSouth

BELLSOUTH --- Go-Ahead Notification

BellSouth has completed The transfer of the following circuit(s) to your facilities:

Order Type and Number: NQDWF4L9  
Due Date: 20040107  
Wire Center: 305651

Exchange Carrier ID: 206A  
Purchase Order Number: STIPLR10534  
Billing Account Number: 305 W22-1651

Local Serving Office: 305651  
BellSouth Circuit Identification: 70.TYNU.580794..SB  
Your Circuit Identification (if provided):

**Shelfer, Ann**

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**From:** Tech.Talk@BellSouth.com  
**Sent:** Wednesday, January 07, 2004 9:27 PM  
**To:** Smith, Bette  
**Subject:** BellSouth

BELLSOUTH --- Go-Ahead Notification

BellSouth has completed The transfer of the following circuit(s) to your facilities:

Order Type and Number: NR5VP6M5  
Due Date: 20040107  
Wire Center: 561964

Exchange Carrier ID: 206A  
Purchase Order Number: STIPLR07971  
Billing Account Number: 954 V14-7721

Local Serving Office: 561964  
BellSouth Circuit Identification: 80.TYNU.664844..SB  
Your Circuit Identification (if provided):

**Supra Exhibit – DAN-RT-2  
Docket No. 030851-TP**

**Nilson, Dave**

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**From:** Neptune, Mark  
**Sent:** Tuesday, January 27, 2004 12:59 PM  
**To:** Nilson, Dave  
**Subject:** FW: Trouble calling our numbers in Red Road with LRN 7864769999 from Cingular phones  
**Importance:** High

Here is the biggy where they were found at fault

*Mark T. Neptune*  
VP Engineering & Operations  
SUPRA Telecom  
305-476-4224

-----Original Message-----

**From:** Lekanides , Gregory  
**Sent:** Tuesday, January 27, 2004 12:27 PM  
**To:** Neptune, Mark  
**Subject:** FW: Trouble calling our numbers in Red Road with LRN 7864769999 from Cingular phones

Here is the main one.

-----Original Message-----

**From:** Shoemaker, Janet  
**Sent:** Tuesday, January 27, 2004 12:22 PM  
**To:** Lekanides , Gregory  
**Subject:** FW: Trouble calling our numbers in Red Road with LRN 7864769999 from Cingular phones

-----Original Message-----

**From:** Shoemaker, Janet  
**Sent:** Thursday, October 30, 2003 7:58 PM  
**To:** Shoemaker, Janet; Lekanides , Gregory; Kienzle, Gary; Mikulec, Joseph; Lisandrillo, Daniel; Cuadrado, Catalino; Neptune, Mark  
**Subject:** RE: Trouble calling our numbers in Red Road with LRN 7864769999 from Cingular phones

This was finally resolved about 15:00. What the issue was: Bell South was routing NPA/Nxx 786-476 ( our Red Road LRN NPA/Nxx) to Golden Glades instead of Red Road. Cingular and other CLECs who were routing our calls to Bell South were failing because of this mis-routing by Bell South. I worked with Jerry at Bell South who had his translations people on and they corrected the routing. We made a number of test calls of the ones that were failing that we knew of and they are all now completing.

If, from today on, anyone has any issues of this type, please let me know.

Janet

-----Original Message-----

**From:** Shoemaker, Janet  
**Sent:** Thursday, October 30, 2003 2:11 PM  
**To:** Shoemaker, Janet; Lekanides , Gregory; Kienzle, Gary; Mikulec, Joseph; Lisandrillo, Daniel; Cuadrado, Catalino; Neptune, Mark

**Subject:** RE: Trouble calling our numbers in Red Road with LRN 7864769999 from Cingular phones

I got a call from Janet at Tier III at Cingular. She said they did a reset in their LNP group for our LNR (7864769999) and asked me to re-try call. I got hold of George (TT#104). He made a call from his Cingular Cell phone (305-283-7830) to our customer 305-661-6391 and still got recording, "call cannot be completed as dialed". He got same thing trying to call my number here at the NOC (786-260-6397) which has the same LRN (7864769999).

Janet at Cingular Tier III got her engineering person on the line who set up traps. After George made the call, she saw the call fail to Bell South Tandem NDADFLGG01T, DPC 252-047-028.

I have also been working a similar issue with Bell South. There are Bell South customers who also cannot call to this same LRN. One is on TT 114. Dialing number is Bell South number 305-861-5544 (MIAMFLICDS0) cannot call to our customer at 305-663-0793 or to our NOC numbers. I opened a TT with Bell South (800-482-1675, op 1). TT # HL057802. Last night I worked with Jerry at Bell South and he did traces and found that they are incorrectly routing to their tandem NDADFLGG01T, DPC 252-047-028. It should be routing to MIAMFLGRT05T, DPC 252-047-012. It appears that Cingular trouble is actually a Bell trouble. I am waiting for a call back from Bell on TT.

-----Original Message-----

**From:** Shoemaker, Janet

**Sent:** Thursday, October 30, 2003 10:29 AM

**To:** Shoemaker, Janet; Lekanides, Gregory; Kienzle, Gary; Mikulec, Joseph; Lisandrillo, Daniel; Cuadrado, Catalino; Neptune, Mark

**Subject:** RE: Trouble calling our numbers in Red Road with LRN 7864769999 from Cingular phones

I got a call this morning from Karen Casper. I told her I was expecting a call from Brenda Boatner and she said she would follow up. I am waiting to hear from Brenda.

-----Original Message-----

**From:** Shoemaker, Janet

**Sent:** Wednesday, October 29, 2003 5:44 PM

**To:** Shoemaker, Janet; Lekanides, Gregory; Kienzle, Gary; Mikulec, Joseph; Lisandrillo, Daniel; Cuadrado, Catalino; Neptune, Mark

**Subject:** RE: Trouble calling our numbers in Red Road with LRN 7864769999 from Cingular phones

I called Cingular again and got the same run-around. I asked to talk to another manger and got Philip Stires who was in Ashland, KY. He gave me the name and number of Brenda Boatner's boss who is Karen Casper, Phone: 770-749-5926, Cell: 404-444-5667. Her voice mail referred me to Regina at 770-749-5983. He gave me the name of Karen and Regina's boss who is Thomas Creadmore, VP with a number of 770-749-5905. Apparently that number is incorrect as it goes to a woman's voice mail.

I called Brenda, Karen & Regina and left VM messages. At approximately 17:00 I received a call from Tammy in the President's office. I called her back at 866-349-9611. She wanted to check and see if I was being helped. While I was on the phone with Tammy, I got a call from Brenda Boatner. Tammy said if I did not get any satisfaction from Brenda to call her back. Brenda assured me that this will be taken care of tomorrow. She is to call me shortly after I get in at 10:00 AM, Thursday. If I get no resolution, I will go back to the office of the President.

Janet

-----Original Message-----

**From:** Shoemaker, Janet

**Sent:** Tuesday, October 28, 2003 7:32 PM

**To:** Shoemaker, Janet; Lekanides , Gregory; Kienzle, Gary; Mikulec, Joseph; Lisandrillo, Daniel; Cuadrado, Catalino

**Subject:** RE: Trouble calling our numbers in Red Road with LRN 7864769999 from Cingular phones

I got no further call back. I called Cingular back. After much ado, Tammy called me back and said she was told by Janet, their Tier III, that their fix had to be done out of hours and would be fixed by morning. She is to call me when she gets in.

Janet

-----Original Message-----

**From:** Shoemaker, Janet

**Sent:** Tuesday, October 28, 2003 12:59 PM

**To:** Shoemaker, Janet; Lekanides , Gregory; Kienzle, Gary; Mikulec, Joseph; Lisandrillo, Daniel; Cuadrado, Catalino

**Subject:** RE: Trouble calling our numbers in Red Road with LRN 7864769999 from Cingular phones

Just got a call back from Janet, Cingular Tier III support, that she is working this issue.

Janet

-----Original Message-----

**From:** Shoemaker, Janet

**Sent:** Tuesday, October 28, 2003 12:27 PM

**To:** Lekanides , Gregory; Kienzle, Gary; Mikulec, Joseph; Lisandrillo, Daniel; Cuadrado, Catalino

**Subject:** Trouble calling our numbers in Red Road with LRN 7864769999 from Cingular phones

I started working this issues last Tuesday, Oct 21. I called Cingular at 800-331-0500. I have spoken with many, many people there with no results. The latest have been Jason, John Burbunk Tier II techs, and Carol Hatch, Supervisor. All of whom assured me this issue was being worked. Firiday I got a Fast Track Trouble ticket #4061060, which Tammy in Tier II tells me has been closed for no trouble found. Of course no one has called me back on any of this. I called again today and spoke with Aaron who transferred me to Tammy in Tier II who opened a new generic (not TT #) ticket which she handed to Manager, Brenda Boatner who is to walk it to their engineering department to be worked. Tammy would not give me Brenda's phone number without her permission and she could not find her. Tammy gave me her personal cell phone number which is 706-346-9737. She said as soon as she got hold of Brenda, she would get her reach number and call me with it. I said I would call back in a half hour if I heard nothing. I just got a call back from Tammy who gave me Brenda's number which is 770-749-5953. Janet at Tier III is working this issue. Tammy said she will get back to me within the hour.

The following are the numbers and TTs that we have so far that are impacted by by this issue:

TT# 100 Customer number: 305-666-2822  
Cingular number 305-302-8343 Office:  
FTLDFLAMDC8

TT# 104 Customer number 305-661-6391  
Cingular numbers 305-431-7014  
FTLDFLAMDC8  
305-283-7830

TT# 107 Customer number 305-666-1798  
Cingular number 305-815-6826  
FTLDFLAMDC8

TT# 95 Customer number 305-661-3264  
Cingular number 786-202-9183  
FTLDFLAMCM2

TT# 110 Customer number 305-661-7279  
Cingular number 305-281-0677  
PRRNFLAECM1

TT# 106 Customer number 305-740-0484  
Cingular number 786-473-1242  
BCRTFLSNM1 (Priority Communications)

As I get more information, I will keep everyone updated.

Janet



**Nilson, Dave**

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**From:** Lēkanides , Gregory  
**Sent:** Wednesday, January 28, 2004 10:38 AM  
**To:** Nilson, Dave  
**Subject:** FW: letter

I've been told that you would be willing to pay a lot of money for this document, so my sources tell me. Mark asked me to forward this to you.

-----Original Message-----

**From:** Lekanides , Gregory  
**Sent:** Wednesday, January 28, 2004 9:32 AM  
**To:** Neptune, Mark  
**Subject:** letter

**Mark I found the letter.**

## **DRAFT MEMO**

Mark, we have done some head scratching here, and talked with a number of our SME's, about the question you asked on Monday regarding routing of calls from cellular carriers to ported numbers. From what we recall from the meeting, we think the issue is with the cellular carriers. But to make certain, I want to restate what I think the problem is, and then ask for a number or two that we can chase down just to be sure.

The problem: After a number ports from a BellSouth switch to a Supra switch, calls from cellular carriers (multiple carriers, not just one) do not complete properly. But calls from landline phones do complete properly. The results from at least one cellular carrier (AT&T) include both "dead air", i.e., does not route to a proper termination or recording treatment, and recordings of number being disconnected or no longer in service. I don't recall any reports of Ring No Answer, but it would seem to me a possibility that these could occur also if the source of the problem is as described below.

Before going into why we believe it is a cellular issue, I would like to lay some groundwork on how LNP works, at least in BellSouth's network. If a call is placed from within our network to a number in a switch that offers number portability, that call is queried at the originating office. (One exception is an intra switch call, which generally does not query, but I'll address that later). The call is then routed either on dialed digits if the called number is not in the LNP database, or on the LRN that the database returns if the called number has been ported and the broadcast from NPAC has been received and deployed.

If a call enters our network from another carrier, and that call has not been queried (a bit in the SS7 message indicates whether or not the call has already been queried), we will query it and then route the call in the same manner as above.

If a call arrives at an end office which offers LNP, and the call has not been queried, then we will also do a query (called a "donor office query") just to be sure the number has not been ported. If, however, the call arrives and has already been queried, we do not do a second query. The switch attempts to

complete the call. If the number is still working in the switch, it will ring the number. If the call is no longer working in that switch, it will play the disconnected recording.

Intra-switch calls are not normally queried, as it is assumed the switch knows the status of its own numbers. An exception is if a number is in the process of being ported. When the create message is received, a special, LNP trigger is placed on the number in the donor switch so that even intra-switch calls are queried. That allows intra-switch calls to complete to the proper place as soon as the broadcast message from NPAC is received, prior to the number actually being disconnected in the switch software.

Let's first take the case of the recording saying number is disconnected. About the only way that can happen is if the call is queried somewhere, and still routes to the donor office, arriving after the number has in fact been disconnected. That would happen if someone's LNP database is not updated. However, you said calls from landline phones went through ok. BellSouth uses the same LNP database for queries from landline phones as for calls arriving from other carriers. So, if BellSouth did the query, the results would be the same no matter where the call originated. This makes us believe that the problem is that the cellular carrier had not updated their LNP database.

There is one specific instance in which I think this could have occurred as a result of the LNP process you had in place at the start of the porting. Last Monday, 9/22, I was called late in the day and told that you could not port because NPAC had not received the concurrences from BellSouth. We determined that your create messages had only been sent that afternoon, rather than when the FOC's were sent the previous Wednesday. We verified that all of our concurrences had been sent and I related that information to Supra around 9:30 or 10 pm. From what I understand, the activate messages on these 39 tns were not sent to NPAC by Supra until the following morning. Our orders disconnecting the service in our switch completed Monday evening. Therefore, any calls to these numbers the next morning, until the activates were sent and the broadcasts were distributed, would have resulted in a query to LNP databases showing the number not ported. The call would then have arrived at our switch and been met with the disconnected recording. But, this would have been true for all calls, not just from wireless, so it doesn't really explain the trouble as described.

Now for the dead air. If a carrier, wireless, IXC, or ILEC, makes a query to the LNP database and the number is found, the database returns a LRN. This routing number is a specific tn within the NPA/NXX of the receiving switch (i.e., Supra's NPA/NXX). That tn is used to route the call within all networks to get to the switch in which the end user now resides. If a wireless carrier failed to build routing tables for the Supra NPA/NXX based on information which Supra placed in the LERG, then they might send it to "dead air". They should provide some kind of treatment for the call, but they might not.

The lack of routing information could be in the wireless network, or in any network lying between that carrier and Supra's switch. That would of course include BellSouth's network. However, if the problem was at the Equal Access Tandem, then problems should be seen from not only wireless carriers, but from any other carriers who use the EAT, such as Interexchange carriers. As I recall, you said that the only calls you were having trouble with were wireless, so that would seem to eliminate a common point such as the EAT.

So, based on the problem description and the LNP process, we have conclude that the problems are within the wireless provider's network. Either lack of updating their LNP database when a number ports, and lack of routing the NPA/NXX for Supra's LRN.

If in fact this is the case, you might also find that calls from certain hotels and motels and other places where PBX's are in place could have troubles for the same reasons. Some PBX's have routing tables in them which have to be updated by the vendor when new NPA/NXX's go in service, and over the years,

there have been problems with some of them keeping updated.

On Wednesday, you provided me with one of the ported numbers which had been unreachable from AT&T. (305-593-0404). You also provided me with the NPA/NXX's in your two switches. Red Road is 786/476,260,232 and Golden Glades is 786/456,455,207. You gave me a time frame in which the troubles with the specific number occurred (8/25 through 9/15).

We verified the routing for cellular trunk groups in our NDADFLGG01T Equal Access Tandem and confirmed that if the call had come in there without being queried, we would have queried it in our LNP database. The query would have returned an LRN of 7864769999, the LRN for your Red Road office. The call would have routed to your switch properly.

So for this one number ported to this one switch at this time, the specifics match the analytical description above. Namely, if it had reached us unqueried, we would have queried it and sent it on to its proper termination.

One thought that comes to mind is that occasionally, when NPAC broadcasts a port activation, some providers fail to receive it. That is called a partial failure, and your LNP provider should be able to detect that and alert you, if you so desire. That gives you a heads up that some service providers may have trouble completing calls to your ported numbers. I don't know if you are using this information or not, so thought I would mention it.

This is a lengthy note, I know, but I hope it makes sense to you. If you experiences in getting these problems resolved provides any further insights, please provide.

Thanks,

Don Smith

Thanking You In Advance  
NOC Manager  
Gregory A. Lekanides  
[Gregory.Lekanides@stis.com](mailto:Gregory.Lekanides@stis.com)  
[glek@stis.net](mailto:glek@stis.net)  
305 476 4267 office  
775 703 1389 fax

Date	Party	Action	Exhibit Number	Have Document	Sent / Received Answer	Have Answer Document	Have Precedent Document
4/24/1998	Supra	<b>Files Collocation application</b>		YES			
5/19/1998	BST	Begins processing applications					
5/25/1998	Supra	<b>Application response due - According to Supra</b>					
6/4/1998	Joint	Planning meeting for interconnection		YES			
		Supra was informed of FCC exemption for NDADFLGG and WPBHFLGR at this meeting					
6/8 vs. 6/9/98	Joint	Birmingham meeting - statements alleged regarding Internet equipment					
6/13/1998	Supra	Applied to Belcore for point codes		YES			
6/25/1998	Joint	2nd Planning meeting for interconnection		YES			
6/30/1998	BST	<b>Application response due - Per BellSouth</b>			6/30/98 - 7/7/98		
6/30/1998	BST	Application response - ORDLFLMA - BSTE1PIN.doc included		YES	26-Aug	YES	
7/2/1998	BST	Application response - HLWDFLWH, HLWDFLPE, BCRTFLMA		YES	26-Aug	YES	
7/6/1998	BST	Application response - FTLDFLCY, FTLDFLMR, MIAMFLAE, FTLDLPL, MIAMFLBC		YES	26-Aug	YES	
7/6/1998	BST	email Rick LaGrange to dnilson, Minutes of 6/4/1998 meeting on interconnection			26-Aug	YES	
7/7/1998	BST	Application response - MIAMFLGR, MAMFLHL, MLBRFLMA, PRRNFLMA, WPBHFLGA		YES	26-Aug	YES	
7/13/1998	BST	Application Response for MIAMFLPL, + ????????????		YES	26-Aug	YES	
7/14/1998	BST	Marcus Cathey response to O.A. Ramos 7/1/98 letter. BST REQUIRES physical for switch colo and further warnings against enhanced equipment.		YES	26-Aug	YES	
8/24/1998	Supra	Informed BST via telecon to N. Nelson Supra would execute FOC on all 15 offices			8/25/1998	YES	
8/25/1998	BST	Email N. Nelson to D. Nilson documenting Supras intention of go FOC on 15 offices and correcting the prices on 2 offices. WPBHFLGA, and HLWDFLPE Revised Application Responses attached. Also BellSouth requesting "PRIORITY" on implementing collocation against Supra wish for all 15 to be simultaneously worked. Provided BANs for these projects, and agreed that dnilson comments regarding incorrect pricing on WPBHFLGA hand HLWDFLPE were miscalculated and correct info submitted.		YES	---		
	Supra	<b>Files FOC on 15 offices</b> ORDLFLMA, HLWDFLWH, HLWDFLPE, BCRTFLMA, FTLDFLCY, FTLDFLMR, MIAMFLAE, FTLDLPL, MIAMFLBC, MIAMFLGR, MAMFLHL, MLBRFLMA, PRRNFLMA, WPBHFLGA, MIAMFLPL					
8/27/1998	Supra	email dnilson to N. Nelson documenting transmission of 15 FOC's, and requesting participation in permitting process. Request meeting in Miami the following week (BellSouth refused) to plan and prioritize tasks. Request instructions to "quickly achieve collocation".		YES			
9/1/1998	Supra	IC letter d.Nilson to P.Wanner response to her 8/28(?) letter regarding her misconception of Supra wanting to "wait" for new IC for requested prices, her delay in providing, etc		YES			
9/9/1998	Supra	<b>Letter D. Nilson to N. Nelson filing Phase 3 Colo applications</b> ORLDFLCL, GSVLFLMA, PNSCFLLWA, JCVLFLSM, DBYHFLPO, PNCYFLMA		YES			
9/10/1998	Joint	Testimony filed 98-0800		YES			
9/21/1998	BST	email N. Nelson to D. Nilson answering question regarding Supra becoming a certified Vendor, by referring us to the program administrator, Lawrence Lyles.		YES			
9/22/1998	BST	email N. Nelson to D. Nilson answering question of providing a list of already certified vendors.		YES			
9/22/1998	Joint	Telephone conference regarding walkthru of Miami offices Grande and Palmetto.		YES			

Date	Party	Action	Exhibit Number	Have Document	Sent / Received Answer	Have Answer Document	Have Precedent Document
9/22/1998	Supra	email D. Nilson to N. Nelson regarding clarification of whether Supra of BellSouth makes frame positioning discussion , Jay Quarries, Miami Engineer stated that Supra would be making that decision which nearly gagged Nancy Nelson who previously told us th□□□□□□□□□□we had no say.		YES			
9/30/1998	Supra	<b>Files FOC on 15 offices - Second submission.</b>		YES			
		Include check for \$2250 for Palmetto (MIAMFLPL) offered on a "I have 100 sq. feet take it or leave it basis."		YES			
		Written statement of space < 2 year forecast.		YES			
		Power changes caused by Nortel Engineering Change		YES			
		Put BST on notice that based upon Grande walkthru, insufficient space has been allocated to Supra due to BST engineers using formula for enclosed space, not un-enclosed space.		YES			
10/1/1998	BST	Letter N. Nelson to D. Nilson stating that BellSouth concludes Supra did not ask for enough space.		YES			
10/3/1998	Supra	email D. Nilson to W. Mayes regarding BST supplying Supra with permit numbers for our FOC's on 15 offices. Never happened.		YES			
10/5/1998	Supra	Letter D. Nilson to N. Nelson detailed walkthru analysis of the space problem and why BellSouth made the mistake, based upon their own documentation		YES			
10/8/1998	Supra	Letter D. Nilson to N. Nelson was sent to P. McKay because N. Nelson was "In Training" (i.e. BellSouth Regulatory class for 98-0800 depositions) and couldn't be reached, and couldn't respond to my letter		YES			
10/9/1998	Supra	<b>Application Response due for Phase 3 - per Supra</b>		YES			
#####	Supra	<b>Files Corrected pages after Nortel Engineering Change on DC power</b>		YES			
#####	BST	Email from P. Solin requesting Conference Call 'Next Week wed or Thursd' to discuss applications being processed.					
#####	BST	Second Email from Pat Solin Documenting Offices under discussion.					
		BCRTFLMA, FTLDFLCY, FTLDFLMR, FTLDFLPL,GSVFLMA,HLWDFLPE,HLWDFLWH,JCVLFLSM,MIAMFLAE,MIAMFLBC,MIAMFLGR,MIAMFLHL,MLBRFLMA,WPBHFLGA,ORLDFLMA,PNSCFLWA,PNCYFLMA,PRRNFLMA					
#####	BST	Rejects application for DBYHFLPO due to space.		YES			
10/3/1998	Supra	<b>FOC - Second submission Response back from BST per Supra</b>					
		<b>98-0800 hearings - Tallahassee Florida.</b>					
#####	Supra	email D. Nilson to N. Nelson regarding status of 15 FOC's "under review". Supra states that we have heard that a finalized list is in the Possession of K. Milner, that there are "errors", and that he plans to spring this on Supra during the space availability docket 98-0800. Request a resumption of normal communications interrupted by BellSouth's response to 98-0800, and a request to see the errors "today"		YES			
#####	Joint	Telephone conference d. Nilson, N. Nelson, P. Solin, J. Bloomer.					

Date	Party	Action	Exhibit Number	Have Document	Sent / Received Answer	Have Answer Document	Have Precedent Document
		Supra was "the first" to request unenclosed. BST had "problems" processing our FOC as a result. We have not changed our request. They ar just now understanding it. INAC, Pat Soling told us Supra "cannot have unenclosed space because you are collocating switching equipment." Claimed reason was "security". No explanation of the basis for this policy was available when asked.					
		Supra was requested to file non-standard layout drawings that conformed to neither set of rules in BSTEIP1. D. Nilson requested this in writing. Never got it.					
		All of this was to be handled as an amendment to the FOC after all BST made the mistake.					
#####	BST	Letter denying FOC on 15 offices, and requiring "corrected and revised " forms. BellSouth has not admitted space issues are its fault and is trying to get Supra to re-apply to make the space calculation errors moot, or Supras fault. Return of the \$344,526.50 check.		YES			
		ORDFLMA, HLWDFLWH, HLWDFLPE, BCRTFLMA, FTLDFLCY, FTLDFLMR, MIAMFLAE, FTLDLPL, MIAMFLBC, MIAMFLGR, MAMFLHL, MLBRFLMA, PRRNFLMA,WPBHFLGA, MIAMFLPL					
#####	BST	Letter denying collocation in the Daytona Port Orange DYBHLPO office					
#####	Supra	Letter detailing the 10/28 phone call, our receipt that morning of the returned check and our outrage at BellSouth's tactics. Returned the \$344,526.50 check.					
		1. Detailing in writing the fact Supra had filed apps according to BSTEI and BellSouth had incorrectly processed them according to virtual space rules.		YES			
		2. BST (Pat Solin, INAC) refusing Supra in line (cageless) collocation method. Stated reason - "Security"		YES			
		3. Supra need to re-file our FOC using non-documented, non-official instructions given to me verbally on the 10/28 call regarding HOW to document the desired space.		YES			
		4. That BellSouth had that morning returned Supra's FOC and a check for \$344,526.50 (check no 2892) Saying the "FOC is not accepted"		YES			
		5. Supra floorspace need is properly documented and they need to process it correctly.		YES			
#####	Supra	letter from M. Graham to P. McKay stating Supra's intentions to assume the burden of contracting BST certified vendors to perform Space preparation work, in addition to installation, and NOT use BST for this portion of collocation. Requesting the work statement to be presented to potential contractors.					
#####	Supra	Letter from L. Bender to M. Cathey regarding Supra right to use Certified contractors OTHER than BellSouth to prepare the collocation space		YES			
#####	Supra	Application Response due Phase 3 - Second submission - per Supra					
12/5/1998	FPSC	Awards Supra colo space in NDADFLGG and WPBHFLGR					
12/7/1998	Supra	Supra files collocation applications for 19 Georgia Central offices and submits a check for \$73,150.					

Date	Party	Action	Exhibit Number	Have Document	Sent / Received Answer	Have Answer Document	Have Precedent Document
		AGSTGAMT, GSVLGAMA, ALPHGAMA, NRCRGAMA, LLBNGAMA, TUKRGAMA, ATHNGAMA, ATLNGASS, SMYRGAPF, ATLNGAIC, ATLNGABU, SVNHGABS, ASTLGAMA, RVDLGAMA, MACNGAMT, WYCRRGAMA, CLMBGAMT, ALBYGAMA, VLD SGAMA					
7/2/1999							
6/1/1999	BST	Letter Robert T. Blau to Lawrence Strickling (FCC Chief CCB) stating BellSouth's interpretation of the FCC words their own way.		YES			
6/15/1999	BST	Notice to re-apply for Florida Exemption offices		YES			
		(included in error), omitted unintentionally was MIAMFLPL		YES			
6/23/1999	Supra	Applied for the previously denied Florida Exemption offices FPSC Docets 98-0046, -0047, -0048, -0049, -1011, -1012, -1250	S00064	YES			
		NDADFLGG, MIAMFLPL, WPBHFLGR, DBYHFLPO	S00064	YES			
7/18/1999	BST	<b>BST Finally understand the floorspace Issue and their error in interpreting the instructions . "First time anybody applied for this."</b>					
7/26/1999	FPSC/BST	BST withdraws exemption request - space is available to all					
		CLEC has 60 days to file FOC (i.e. 9/26/99) CLECs get paperwork August 1 showing space and cost.					
8/1/1999		Acceptance Due on 4 Florida exemption office -- according to SUPRA based on Nancy Whites statements to the FPSC					
8/1/1999	Supra	Email to Nancy Nelson regarding the overdue responses.		YES			
8/19/1999	3ST	N.Nelson email stating there is no July response date, their response date is August 31, 1999		YES			
8/13/1999	3ST	Letter not received by Supra until AFTER 8/25/1999 Acceptance of 4 Florida Exemption offices		YES			
		NDADFLGG, WPBHFLGR, DYBHFLPO, MIAMFLPL					
8/25/1999	Supra	Email dnilson to n. Nelson regarding app checks, 4 or 5 offices the promised 7/26/99 promise for application acceptance packages,		YES			
8/31/1999	3ST	Acceptance Due on 4 Florida exemption office -- according to BST					
8/31/1999	3ST	Acceptance of 4 Florida Offices -- Very high prices for colo prep, no breakdown of any sort.		YES			
9/2/1999	Joint	Interconnection Conference Call - Email to document it.		YES			
		1. Justifv prices					
		2. Notice of Supras intention to use Certified Contractors,					
		3. Orlando Colonial was an error on BST part, but acceptance is good <b>EVEN THOUGH THE APPLICATION WAS SUBMITTED WITH NO FUNCTIONAL CHANGES SINCE ORIGINAL REJECTION ON 9/1/1998</b>					
		4. Supra will not be in CLEC Common area is one does not exist or is full. Cageless					
		5. Supra will connect to the MDF, not IDC, even in common space					
		No colo agreement in Georgia is in faces					
9/2/1999	Joint	Conference Call to demand cost breakdowns on 4 application responses		YES			
9/8/1999	Supra	Letter demanding breakdown of costs requested in 9/2/1999 Conf call	S00065	YES			

Date	Party	Action	Exhibit Number	Have Document	Sent / Received Answer	Have Answer Document	Have Precedent Document
9/10/1999	BST	Rejects Supras 19 applications filed between May 19, 1998 and September 18, 1998 for "errors" even though all issues except BellSouths improper allocation of space have been resolved for over a year.	S00066				
		BCRTFLMA, FTLDFLCY, FTLDFLMR, FTLDFLPL, GSVLFLMA, HLWDFLPE, HLWDFLWH, JCVLFLSM, MAIMFLAE, MAIMFLBC, MIAMFLGR, MIAMFLHL, MLBRFLMA, ORLDLCL, ORLDLMA, PNCYFLMA, PNSCFLMA, PRRNFLMA, WPBHFLGA	S00066				
		BellSouth had previously accepted 14 of the 19 applications.	S00066				
9/10/1999	bst	p. Finlen to OA Ramos - Supra cannot use contractors.	S00067	NO			
9/20/1999	Supra	Request t\FCC Accelerated Docket		YES			
9/23/1999	Supra	D. Nilson to P. Finlen regarding Finlens 9/10 letter denying Supra the right to use contractors.		YES			
9/30/1999	Supra	Letter Documenting 9/29/99 telecom with Peggy McKay regarding cost breakdowns not yet available.		YES			
10/1/1999	BST	Application ACCEPTED - ORDLFLCO application is unchanged from version filed 9/9/1998, but rejected for "errors"		YES			
??????	Supra	Letter to Nancy Nelson formally requesting extension of BST deadline on the Four Florida Exemption offices as BST response to the FCC contains errors.					
	Supra	Re-files 11 applications on new BellSouth forms.					
		MLBRFLMA, BCRTFLMA, FTLDFLCY, HLWDFLWH, HLWDFLWH, HLWDFLPE, MIAMFLHL, MAIMFLBC, MAIMFLGR, MAIMFLAE, PRRNFLMA, MAIMFLRR					
10/6/1999	???	Deadline to file FOC on 4 Florida Offices					
10/6/1999	Supra	Letter to d. Nilson Mary Jo Peed regarding three unanswered letters re. Colo at BellSouth not answered in September		YES			
10/8/1999	BST	R. Blau letter to GT Reynolds (FCC Enforcement) in response to Supras collocation complaint. The ONLY cost breakdown EVER provided to Supra.	S00069				
#####	Supra	Supra letter to FCC Glenn T. Reynolds requesting Accelerated Docket.		YES			
#####	BST	Letter from P. Finlen to D. Nilson . Copy of BellSouth response to FCC that purports to answer my written request to Nancy Nelson on 9/8 and my letter to P. Fineln on 9/23/1999		YES			
#####	BST	Letter from N. Nelson to D. Nilson regarding a revised process and access request document for Collocatoirs and Certified Vendors.		YES			
#####	Bjoint	email(s) attempting to clarify BellSouths intent in requiring "706" Contract amendments prior to accepting collocation for Florida Exemption Dockets.					
#####	BST	Letter P. Finlen to OA Ramos follow-up of 10/5 Conf call with Beth Shiroshi regarding 706 modifications to Supras IC,		YES	YES	YES	
#####	Supra	Letter OA Ramos to P. Finlen regarding outrage at the underhanded tactics used to stall. BellSouth required "706" amendment to the IC to allow Supra to file FOC for the 4 Florida offices. Expressing outrage over tactics and delay and demanding colo go forward on existing contracted terms. BellSouth insists on IC amendment after previously refusing to make Amendments for Supras benefit. This amendment also "Snuck in" rate changes for floorspace and power outside of the ASO.		YES			
11/1/1999	Supra	Letter from D. Nilson to N. Nelson formally objecting to specific issues l the pricing of the 4 Florida Exemption office., based on rulings in 98-0810-FOF-TP and the contract.	S00070	YES			
		1. NR Expansion of the power plant in violation of the IC and 98-0604	S00070				



Date	Party	Action	Exhibit Number	Have Document	Sent / Received Answer	Have Answer Document	Have Precedent Document
		2. Explanation that the letter to the FCC did NOT address all the items requested in the 9/2 Conf, 9/8 letter to N. Nelson	S00070				
		3. Demanding three quotes for space preparation and to prove same to Supra, as required by BST policy manual	S00070				
11/2/1999	SUPRA	email D. Nilson to N. Nelson reflecting corrections to N. Nelsons published notes regarding this conference call.	S00071				
#####	Supra	Letter M. Buchelle to GT Reynolds regarding -- ??????????		NO			
#####	BST	Letter Nancy White to D. Dimlich stating 30 day timeline is expired "some time ago" and BellSouth can no longer hold offices beyond 12/6/1999 even though they are in dispute.	S00072				
#####	Supra	Letter A. Shelfer to G.T. Reynolds, FCC Regarding BST letter 11/22 stating they no longer could hold colo space for Supra					
#####	BST	Letter W. Jordan to G.T. Reynolds re: BellSouth's response to Supra's Follow-up Letter regarding Accelerated Docket request.		YES			
#####	Supra	Letter M. Buechelle to GT Reynolds Re. Supra requesting Accelerated Docket and Pre-Filing Mediation		YES			
12/6/1999	BST	Ultimatum Deadline for FOC on 4 Florida Exemption offices					YES
12/6/1999	Supra	Letter D. Nilson to P. McKay with FOC for 4 Florida exemption offices, specific price discrepancies being disputed, a check for the non-disputed portion and all collocation documents for FOC.	S00073		YES		
12/7/1999	Supra						
#####	BST	Letter from P. Finlen to D. Nilson answering my 11/1/99 letter to Scott Kunze requesting prices on UNE loop and crossconnect with and without number portability.		YES			
		Finlens answer was that all 4 possibilities ALL required the maximum NR for loop and crossconnect. Justification - if Some work is done, the Max NR is charged, even if the ONLY work is on the Crossconnect. (I.e. Loop NR is not applicable in this case) No switch as is allowed. Must be disconnect - reconnect in violation of FCC orders.					
#####	Supra	Letter D. Nilson to S. Kunze requesting BellSouth provide pricing on UNEs requested 11/1/1999, and follow-up to get UNE-P information requested 11/1/1999 and promised as "No problem" on 11/8/1999		YES			
#####	Supra	Letter D. Nilson to P. McKay FOC on 11 central offices	S00074				
		MLBRFLMA, BCRTFLMA, FTLDFLCY, HLWDFLWH, HLWDFLWH, HLWDFLPE, MIAMFLHL, MAIMFLBC, MAIMFLGR, MAIMFLAE, PRRNFLMA, MAIMFLRR	S00074				
1/6/2000	bst	FOC Response due on 4 Florida Exemption offices - per Supra					
1/17/2000	BST	Letter Peggy McKay denying FOC to D.Nilsons 12/6 and 12/30 FOC returning Supra checks, restating their right to \$2,263,421 in colo prep costs for 15 offices (\$150,894 avg. per office) and \$1,131,710.50 up front to begin work.	S00075		YES		
		They further go on to claim that the FCC complaint is material and a "serious omission" as if they can be removed of blame for lack of response due to a legal challenge. Claim they fully addressed the cost to the FCC for 4 offices and that Supra is "well aware" that a true up will take place after the project is complete. They point by point defend themselves and refuse to alter on penny of pricing.	S00075		YES		

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1/17/2000	BST	<b>Outright denial of 12/6 and 12/30 FOC's. Letter P. McKay to D. Nilson. BST returned checks for \$127,575 in non-disputed FOC costs.</b>	S00075				
		1. Reject because Supra did not supply 50% of \$1,131,710.50 In other words BellSouth has claimed that EACH AND EVERY CHARGE RENDERED TO SUPRA IS VALID.	S00075				
		2. BellSouth claims "serious omission" in my summary letter because the FCC Complaint was not listed. As if it were a gating factor instead of a parallel issue.	S00075				
		3. BST Completely addressed the cost breakdown.	S00075				
		4. BST is allowed to recover card reader costs - issue of improperly dividing cost is not addressed	S00075				
		5. HVAC Charges are appropriate regardless of what Lucent says. No detail, no data, no way to investigate or re but the issues.	S00075				
		6. 98-0604 \$0 NR cost for power does not apply to Supra.	S00075				
		7. BellSouth can charge Supra for demolition in NDADFLGG even though the FPSC said none was necessary as "usual, necessary costs". No mention of the fact this demolition was to site another CLEC from the exemption docket and Supra was paying an apportioned percent.	S00075				
		8. BellSouth is justified in its lighting costs. No answer regarding Supra photographs that the lighting was already there.	S00075				
		9. BellSouth denies the 1.3 multiplier.	S00075				
		10. Despite IC N/A for racking and cabling non-recurring costs, BellSouth insists that Supra is wrong and owes the monies.	S00075				
		11. The FCC response is correct - no changes.	S00075				
		12. Despite order 99-0060 in 98-0800, BellSouth "re-evaluated" Supras apps under 98-48 and the racking and cabling charges are thus appropriate. No cite to the law, and no answer regarding our IC having an N/A under NR costs.	S00075				
1/28/2000	BST	<b>FOC Response due on 11 offices - per Supra</b>					
1/31/2000	Supra	Letter D. Nilson to P. McKay , detailing lack of response from BellSouth regarding Supra use of contractors since the 9/2/1999 telecon. Letter rebuts P. McKay's 1/17/2000 letter	S00076				
2/17/2000	BST	Settlement Proposal from M.J. Peed to M. Buechelle		YES			
3/1/2000	Joint	Walkthru of 4 affected offices					
		Promises made by Mary Jo Peed					
		1. Supra can employ HVAC, electrical, and building contractors to do work in its own space.					
		2. Supra need not pay for power racking if BST turf vendor (Lucent) says space is available.					
		3. Supra need not pay for VF racking if BST turf vendor (Lucent) says space is available.					
		4. Supra may contract to run VF cables to DSx and MDF					
		5. Supra will not pay NR for Power.					
		6. BST will reprice Supra application responses.					
3/28/2000	BST	Files Collocation Tariff containing all elements Supra is fighting for. Supra is not entitled to enjoy this relief, however.		YES			
		Additionally Supra cannot buy from both the Tariff and IC, as Collocation must be bought one place or the other only.					
4/7/2000		Settlement Draft		YES			
6/9/2000		Settlement draft		YES			

Date	Party	Action	Exhibit Number	Have Document	Sent / Received Answer	Have Answer Document	Have Precedent Document
6/28/2000	BST	Carrier Notification SN91081846 Collocation Interval (15 days) and rate changes. Includes HVAC, Ground bar, cable racking, Frame/Aisle lighting , listing power as ALWAYS HAVING BEEN JUST A RECURRING CHARGE (and then doubling the rate). Changes as a result of the generic collocation docket, but are still unavailable to Supra.					
8/30/2000	SUPRA	Letter D. Nilson to P. McKay requesting BellSouth proceed with collocation during billing dispute per FCC order Fifth Report and order In the Advanced Services Docket.	S00077				
10/4/2000		Letter MJ. Peed to B. Chaiken regarding 10/3/2000 letter and previous days telecom demanding Supra deploy offices in BellSouth's preferred order, not Supras order		YES			
#####	Supra	Letter B. Chaiken to MJ Peed clearly stating collocation on terms of the IC, and requests IMMEDIATE processing of the 4 Florida exemption offices.		YES			
6/5/2001	Legal	Arbital Tribunal Issues order on collocation to proceed "Immediately"	1	YES			
6/10/2001	Legal	Deadline to effect colloc comes and goes with no response.		YES			
6/15/2001	BST	Missing the 6/10/2001 date, BellSouth provides outrageous cost estimates inconsistant building practices and Non-recurring costs that vary wildy for same work in differenet offices by different engineers	10	YES			
6/25/2001	Supra	Supra announces its intention to deliver Class 5 switches on June 27, 2001 and demands walkthrus beginneing 6/26/2001 -- Letter L. Williams to T.Twomey.	11	YES		12	
6/25/2001	BST	Letter T.Twomey to L. Williams. BellSouth requires Supra to 1) confirm accuracy of assumptions, 2) Indicate agreement or disagreement, and insists Supra must file NEW Firm Order Commitments to replace those filed in Dec 1999.	12	YES		13	
6/28/2001	Supra	Implementation letter P/Turner to T.Twomey in response to 6/25 letter. Supra re-iterates it is NOT require to file FOC, and that 15 such FOCS were already filed in December 1999. Also that Supra will respond to price issues under seperate cover.	13	YES		N/A	
		Site Visits					
		Conference call with Greg Follensbee, formerly of AT&T negotiation team, the new BellSouth negotiator for Supra.					
7/11/2001	Supra	Letter D.Nilson to G. Follensbee, newly appointed collocation implementation contact. Letter documenting telephone call with Follensbee who indicatd power charges were "wrong" as were racking and Common systems Modifications. disputing assumptions made on Power, racking and space preparation, i.e. Disputes charges in two of three collocation copnstruction categories. Ref FPSC arbitration on power cost, rack cost, previous FOC's and previous cost disputes.	15	YES			
7/29/2001	Joint	Conference call with G. Follensbee and d.Nilson (others?) where Follensbee had reviewed Supra's pricing issuses and "found merit" in Supra's complaint					
7/30/2001	Supra	Letter D. Nilson to T.Twomwy documenting call of 7/29/2001 on requested price quotations, Supra accepts 18 offices, and identified a 30 day window for office completion witch was subsequently ignored. Supra specifically disputes space in 6 remaining offices a s being environmentally unsound	17	YES			

Date	Party	Action	Exhibit Number	Have Document	Sent / Received Answer	Have Answer Document	Have Precedent Document
8/3/2001	BST	Undated letter from G. Follensbee to D. Nilson CORRECTING price quotes of June 15, 2001. BellSouth acknowledges that Supra application ask for BellSouth to do ALL work.	18	YES			
		1) BellSouth claims charges include Supra's costs for BellSouth NOT providing POTS bays and NOT provisioning cages, although how this can be is never detailed or explained.	18	-			
		2) Follensbee acknowledges the 7/30 letter to T.Twomey accepting space, despite future testimony that such acceptance never occurred.	18	-			
		3) BellSouth place NEW requirements BEYOND the 6/25 letter from T.Twomey. Specifically:	18	-			
		a) During site walkthrus the BellSouth Engineers strongly encouraged Supra to use BDFB's instead of heavy power feeds that cost BellSouth more, and would save Supra monthly charges. This letter states that Supra indicated it wanted to make the change, but nothing about the pressure from bellSouth to do so.	18	-			
		b) Despite acknowledging that Supra applications ask for BellSouth to do all work, suddenly Supra is now required to state who will place the feeds. This due to Bellsouths position that it is not responsible for this cost despite FPSC order PSC-980604-FOF-TP	18	-			
		c) Because Supra elects not to use POTS bays, an ILEC mandated schem that hte D+FCC outlawed in its "706" collocation order, Supra must now confirm that what we asked for on the applications is still valid. Why this is so is not explained.	18	-			
		d) BellSouth now requires Supra to confirm that the space engineered by BellSouth, which includes Supra's equipment space and common aisle areas outside Supra's control. BellSouh has used this as a disputed issue since 1998, despite the equipment remaining unchanged. Naturally there are errors in the calcuatlions. However the underlying applications remain unchanged.	18	-			
		e) Supra must now state which work it wants to do itslef, despite the acknowledgement, earlier in the letter that Supra has requested that BellSouth do all work, and that we have disputed prices only for them doing work.	18	-			
		4) BellSouth states Supra can gain early entry into the office, ONLY if Supra does the above, unnecessary work.	18	-			
8/21/2001	Joint	Conference Call - BST Action Items	88				
		1) When will colloc charges be due from Supra	88	-			
		2) SMEs to relook at 6 offices rejected in 7/30/01 ;letter.	88	-			
		3) Although Follensbee has yet to "find" the cost studies for the arbitration of the October 5, 1999 Conrtract, he has now reversed himself and states that Supra, not bellSouth is responsible for the charges. Of high cap power feeders, despite PSC-98-0604-FOF-TP which is clear as cavil that they are not to do so any longer, and that they must re-educate their personeell. ----- Further a commitment is made to provide a reduced charge due to reduced cost	88	-			
		4) Letter misreprets Supras statments regarding space acceptance, power needs (critical data still not supplied by BST here) and where Supra intends to do its own work.	88	-			
#####	BST	Letter G. Follensbee "offering" a 25 cent reuction in power per amp per month for the isolated swich feeds. No formal statement of non-recurring costs which was the initial issue to begin with.	23	YES			

Date	Party	Action	Exhibit Number	Have Document	Sent / Received Answer	Have Answer Document	Have Precedent Document
		b) Now the is a new demand. Since Supra agreed to investigate the BDFB supplied power AT BELLSOUTHS INSISTENCE, Follensbee is now demanding a letter from Supra explaining what we really want, state this is outside our current contract (after just stting it ws the oly power IN the contract) and telling Supra to file a Bona Fide request "for BellSouth to evaluate."	23	-			
		Follensbee demands	23	-			
		1) Supra indiacte what offices it will be doing work in despite our acceptance of the offices based on the applications and their acceptances which CLEARLY allow fo only BellSouth to do work.	23	-			
		2) Demanding revised collocation application forms	23	-			
		3) Demanding FOC's AGAIN!!!!!!!!!!!!	23	-			
		4) Demanding a response to BellSouth's prior "take it or leave it" offer in the 6 rejected offices.	23	-			
12/5/2001	BST	Further demand for items 1,2,3,4 above response for which has already been given, except 2. Power. However BellSouth seems to no longer need an explanatory letter or a Bona fide request as demanded on 10/20/2001	24	YES			
		Recants D.Nilson sworn testimony that Supra accepted the space on 7/30/2001 after site visits to see the space.	24	-			
		Tries to create an issue with D. Nilsons sworn testimony that only BellSouth has delayed doing the actual work, short of power work, depsite the 7/30/2001 acceptance letter.	24	-			
		Tries to declare Supra in violation of the award for not telling BellSouth what work to do, despite the 7/30/2001 letter of acceptance.	24	-			
		With the post hearing brief due in 48 hours, BellSouth gives Supra a 48 hour notice to respond or "BellSouth will issue contracts for the netire sope of work in the 18 office" which is EXACTLY what Supra wantd since 7/30/2001 (December 1999 actually)	24	-			
12/6/2001	Supra	Letter D. Nilson to G.Follensbee tetifying to BellSouth's Bad faith, lack of SOW, erros in the price sheets,	25	YES			
#####	sUPRA	Letter D.Nilson to G.Follensbee stating that based on the 12/5 letter, BellSouth should indeed go ahead and contract for all work. Indicates that the cost issue has still not been resolved and a cost dispute still exists.	26	YES			
		1) the work Supra would be performing. The 7/30/2001 letter said it all - BellSouth should proceed.	26	-			
		2) Promised power figures to come when complete.	26	-			
		3) Refused to supply FOC for a third time.	26	-			
		4) Space a ailable is unsuitable.	26	-			
#####	BST	Letter G. Follensbee to D. Nilson	27	YES			
		1) Make Ready Work. Supra cannot get a SOW until it decidess to do its own work. AT that point the SOW would be determined. No explanation of how cost wuoted are arrived at. No explanation as to how Supra can engage a contractor without a SOW unless on an open ended contract basis.	27	-			
		2) BellSouth claims Supra never told them that we wanted to do all the make ready work despite his 8/3/2001 letter which says otherwise.	27	-			
		3) BellSouth has the HLWDFLPE, HLWDFLWH, NDADFLGG, MIAMFLBC, AND WPBHFLGA offices ready for early acceptance.	27	-			
		3) DC power - complain over wait	27	-			
		4) FOC -- Claim Supra wanted to do own work until December 12.	27	-			
		5) Space formula agreed to	27	-			
		5) Security card forms. Must be filed.	27	-			
1/31/2002	SUPRA	Letter D. Nilson to G. Follensbee regarding issues raised in the 12/19/2001 letter	28	YES	NO		27

Date	Party	Action	Exhibit Number	Have Document	Sent / Received Answer	Have Answer Document	Have Precedent Document
			29	YES			
			30	YES			
			31	YES			
			32	YES			
			33	YES			
			34	YES			
			35	YES			
			36	YES			
			37	YES			
			38	YES			
			39	YES			
			40	YES			
			41	YES			
			42	YES			
			43	YES			
			44	YES			
			45	YES			
			46	YES			
			47	YES			
			48	YES			
			49	YES			
			50	YES			
			51	YES			
			52	YES			
			53	YES			
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			55	YES			
			56	YES			
			57	YES			
			58	YES			
			59	YES			
			60	YES			
			61	YES			
			62	YES			
			63	YES			
			64	YES			
			65	YES			
			66	YES			
			67	YES			
			68	YES			
			69	YES			
			70	YES			
			71	YES			
			72	YES			
			73	YES			
			74	YES			