



Florida Power & Light Company  
PO Box 025578  
Miami, FL 33102

FPL

2 500143

27

5506849247939206095420000

Please request changes on the back.  
Notes on the front will not be detected.

I added my donation for the Care to Share Energy Fund  
to help those in need. (Fill in  or other amount)

A V

5506 0

\$1  \$2  \$5  \$10  Other 040184-EI

#BWNDJNQ \*\*\*  
#4204843AV296972#

[REDACTED]

PLEASE ENTER TOTAL AMOUNT PAID

Make check payable to FPL in U.S. funds  
and mail along with this coupon to:

FPL  
GENERAL MAIL FACILITY  
MIAMI FL 33188-0001

Account Number	NEW Charges Past Due	Total Now Due
[REDACTED]	JAN 27 2003	[REDACTED]

FOLD ON PERFORATION BEFORE TEARING

**CUSTOMER STATEMENT**

Statement Date: JAN 08 2003  
Customer Name: [REDACTED]  
Service Address: [REDACTED]

Account Number: [REDACTED]  
Service Dates: DEC 04 02 to JAN 08 03  
Service Days: 33  
NEXT SCHEDULED READ DATE: FEB 05 2003

Previous Statement Balance	Payments	Additional Activity	Balance Before NEW Charges	NEW Charges	NEW Charges Past Due	Total Now Due (=)
[REDACTED]	[REDACTED]	0.00	0.00	[REDACTED]	JAN 27 2003	[REDACTED]

**Meter Reading - Meter**

Current Reading [REDACTED]  
Previous Reading [REDACTED]  
KWH Constant [REDACTED]  
KWH Used [REDACTED]

Demand Reading [REDACTED]  
KW Constant [REDACTED]  
Demand KW [REDACTED]

**Energy Usage**

	Last Year	This Year
KWH This Month	[REDACTED]	[REDACTED]
Service Days	[REDACTED]	[REDACTED]
KWH/Day	[REDACTED]	[REDACTED]

**Account Activity**

Previous Statement Balance [REDACTED]  
Payments Received - THANK YOU [REDACTED]  
Billing for Electric Use on Rate: [REDACTED]  
Electric Service Amount [REDACTED]  
Gross Receipts Tax Increase [REDACTED]  
Franchise Charge [REDACTED]  
Florida Sales Tax [REDACTED]  
Current Electric Charges [REDACTED]

**TOTAL NOW DUE:** [REDACTED]

\*Amt includes the following charges:

Customer Charge: [REDACTED]  
Non-Fuel Energy Charge: [REDACTED]  
Fuel Charge: [REDACTED]  
Demand Charge: [REDACTED]

**Messages**

- A late payment charge of 1.5% will apply if not paid by JAN 27, 2003,  
and your account may be subject to being billed an additional deposit.

DOCUMENT NUMBER - DATE  
03019 MAR -18  
FPSC-COMMISSION CLERK

Please have your account number ready when calling FPL



Florida Power & Light Company  
PO Box 025578  
Miami, FL 33102

\*REPLACEMENT BILL\*  
Print Date: FEB 25, 2004



**USEFUL TELEPHONE NUMBERS**  
Customer Service: 1-800-375-2434  
Outside Florida: 1-800-228-3548  
To Report Power Outages: 1-800-4OUTAGE (488-8243)  
Hearing/Speech Impaired: 1-800-432-6554 (TTY/TDD)  
Visit FPL's Web Site at <http://www.fpl.com>



3 500143

27

4435 5506849247939263404920000

Please request changes on the back.  
Notes on the front will not be detected.

I added my donation for the Care to Share Energy Fund  
to help those in need. (Fill in  or other amount)

A V

5506 6

\$1  \$2  \$5  \$10  Other \_\_\_\_\_

#BWNDJNQ \*\*\*  
#4204843AV296972#



\$ \_\_\_\_\_

PLEASE ENTER TOTAL AMOUNT PAID

Make check payable to FPL in U.S. funds  
and mail along with this coupon to:

FPL  
GENERAL MAIL FACILITY  
MIAMI FL 33188-0001

Account Number: [REDACTED]	NEW Charges Past Due FEB 26 2003	Total Now Due [REDACTED]
----------------------------	-------------------------------------	-----------------------------

FOLD ON PERFORATION BEFORE TEARING

### CUSTOMER STATEMENT

Statement Date: FEB 05 2003  
Customer Name: [REDACTED]  
Service Address: [REDACTED]

Account Number: [REDACTED]  
Service Dates: JAN 06 03 to FEB 05 03  
Service Days: See message below  
NEXT SCHEDULED READ DATE: MAR 07 2003

Previous Statement Balance	Payments Received	Additional Activity	Balance Before NEW Charges	NEW Charges	NEW Charges Past Due	Total Now Due (=)
[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	FEB 26 2003	[REDACTED]

**Multiple-Month Usage**  
Meter N [REDACTED]  
Total KWH [REDACTED]

#### Account Activity

Previous Statement Balance  
Payments Received - THANK YOU  
Additional Activity:  
Credit

#### BALANCE BEFORE NEW CHARGES:

Billing for Electric Use on Rate:  
Electric Service Amount  
Gross Receipts Tax Increase  
Franchise Charge  
Florida Sales Tax  
Current Electric Charges

#### TOTAL NEW CHARGES:

**TOTAL NOW DUE:** [REDACTED]

#### Messages

- A late payment charge of 1.5% will apply if not paid by FEB 26, 2003, and your account may be subject to being billed an additional deposit.
- This bill is for multiple (2) billing periods; bill factors are available upon request.

Please have your account number ready when calling FPL



Florida Power & Light Company  
PO Box 025576  
Miami, FL 33102

**\*REPLACEMENT BILL\***  
Print Date: FEB 25, 2004



**USEFUL TELEPHONE NUMBERS**  
Customer Service: 1-800-375-2434  
Outside Florida: 1-800-226-3545

To Report Power Outages: 1-800-4OUTAGE (468-8243)  
Hearing/Speech Impaired: 1-800-432-6554 (TTY/TDD)  
Visit FPL's Web Site at <http://www.fpl.com>

Please request changes on the back.  
Notes on the front will not be detected.

I added my donation for the Care to Share Energy Fund  
to help those in need. (Fill in  or other amount)

A V 5506 0  \$1  \$2  \$5  \$10  Other \_\_\_\_\_

#BWNDJNQ \*\*\*  
#4204843AV296972#



\$ \_\_\_\_\_

PLEASE ENTER TOTAL AMOUNT PAID

Make check payable to FPL in U.S. funds  
and mail along with this coupon to:

FPL  
GENERAL MAIL FACILITY  
MIAMI FL 33188-0001

Account Number	NEW Charges Past Due	Total Now Due
[REDACTED]	MAR 28 2003	[REDACTED]

FOLD ON PERFORATION BEFORE TEARING

**CUSTOMER STATEMENT**

Statement Date: MAR 07 2003  
Customer Name: [REDACTED]  
Service Address: 10 [REDACTED]

Account Number: [REDACTED]  
Service Dates: FEB 05 03 to MAR 07 03  
Service Days: See message below  
NEXT SCHEDULED READ DATE: APR 07 2003

Previous Statement Balance	Payments	Additional Activity	Balance Before NEW Charges	NEW Charges	NEW Charges Past Due	Total Now Due (=)
[REDACTED]	[REDACTED]	0.00	0.00	[REDACTED]	[REDACTED]	[REDACTED]

**Account Activity**

Multiple-Month Usage  
Meter Non-Response  
Total KWH [REDACTED]

Previous Statement Balance [REDACTED]  
Payments Received - THANK YOU [REDACTED]  
Billing for Electric Use on Rate: [REDACTED]  
Electric Service Amount [REDACTED]  
Gross Receipts Tax Increase [REDACTED]  
Franchise Charge [REDACTED]  
Florida Sales Tax [REDACTED]  
Current Electric Charges [REDACTED]

**TOTAL NOW DUE:** [REDACTED]

**Messages**

- A late payment charge of 1.5% will apply if not paid by MAR 28, 2003, and your account may be subject to being billed an additional deposit.
- This bill is for multiple (3) billing periods; bill factors are available upon request.

Please have your account number ready when calling FPL



Florida Power & Light Company  
PO Box 025578  
Miami, FL 33102

\*REPLACEMENT BILL\*  
Print Date: FEB 25, 2004



**USEFUL TELEPHONE NUMBERS**  
Customer Service: 1-800-375-2434  
Outside Florida: 1-800-226-3545  
To Report Power Outages: 1-800-4OUTAGE (468-8243)  
Hearing/Speech Impaired: 1-800-432-6554 (TTY/TDD)  
Visit FPL's Web Site at <http://www.fpl.com>

Please request changes on the back.  
Notes on the front will not be detected.

I added my donation for the Care to Share Energy Fund  
to help those in need. (Fill in  or other amount)

A V 5506 1

\$1  \$2  \$5  \$10  Other \_\_\_\_\_

#BWNDJNQ \*\*\*  
#4204843AV296972#

\$ \_\_\_\_\_

PLEASE ENTER TOTAL AMOUNT PAID

Make check payable to FPL in U.S. funds  
and mail along with this coupon to:

FPL  
GENERAL MAIL FACILITY  
MIAMI FL 33188-0001

Account Number: [REDACTED]	NEW Charges Past Due APR 28 2003	Total Now Due [REDACTED]
----------------------------	-------------------------------------	-----------------------------

FOLD ON PERFORATION BEFORE TEARING

**CUSTOMER STATEMENT**

Statement Date: APR 07 2003  
Customer Name: [REDACTED]  
Service Address: [REDACTED]

Account Number: [REDACTED]  
Service Dates: MAR 07 03 to APR 07 03  
Service Days: See message below  
NEXT SCHEDULED READ DATE: MAY 08 2003

Previous Statement Balance	Payments	Additional Activity	Balance Before New Charges	New Charges	NEW Charges Past Due	Total Now Due
[REDACTED]	[REDACTED]	0.00	0.00	[REDACTED]	APR 28 2003	[REDACTED]

**Account Activity**

**Multiple-Month Usage**  
Meter No. [REDACTED]  
Total KWH [REDACTED]

Previous Statement Balance  
Payments Received - THANK YOU  
Billing for Electric Use on Rate:  
Electric Service Amount  
Gross Receipts Tax Increase  
Franchise Charge  
Florida Sales Tax  
Current Electric Charges

**TOTAL NOW DUE:** [REDACTED]

**Messages**

- A late payment charge of 1.5% will apply if not paid by APR 28, 2003, and your account may be subject to being billed an additional deposit.
- This bill is for multiple (4) billing periods; bill factors are available upon request.
- Transactions involving connects, disconnects, name changes and payment extensions may require positive identification.

Please have your account number ready when calling FPL



Florida Power & Light Company  
PO Box 025576  
Miami, FL 33102

\*REPLACEMENT BILL\*  
Print Date: FEB 23, 2004



**USEFUL TELEPHONE NUMBERS**  
Customer Service: 1-800-375-2434  
Outside Florida: 1-800-228-3545  
To Report Power Outages: 1-800-4OUTAGE (468-8243)  
Hearing/Speech Impaired: 1-800-432-6554 (TTY/TDD)  
Visit FPL's Web Site at <http://www.fpl.com>

Please request changes on the back.  
Notes on the front will not be detected.

I added my donation for the Care to Share Energy Fund  
to help those in need. (Fill in  or other amount)

A V

5506 3

\$1    \$2    \$5    \$10    Other \_\_\_\_\_

BWNDJNQ \*\*\*  
#4204843AV296972#

\$ \_\_\_\_\_

PLEASE ENTER TOTAL AMOUNT PAID

Make check payable to FPL in U.S. funds  
and mail along with this coupon to:

FPL  
GENERAL MAIL FACILITY  
MIAMI FL 33188-0001

Account Number	NEW Charges Past Due	Total Now Due
	MAY 27 2003	

FOLD ON PERFORATION BEFORE TEARING

**CUSTOMER STATEMENT**

Statement Date: MAY 08 2003

Customer Name:

Service Address:

Account Number

Service Dates: APR 07 03 to MAY 06 03

Service Days: See message below

NEXT SCHEDULED READ DATE: JUN 05 2003

Previous Statement Balance	Payments	Additional Activity	Balance Before NEW Charges	NEW Charges	NEW Charges Past Due	Total Now Due (=)
		0.00			MAY 27 2003	

<b>Multiple-Month Usage</b>	
Meter No.	
Total KWH	32,160

**Account Activity**

Previous Statement Balance  
Payments Received - THANK YOU  
**BALANCE BEFORE NEW CHARGES**

Billing for Electric Use on Rate  
Electric Service Amount  
Gross Receipts Tax Increase  
Franchise Charge  
Florida Sales Tax  
Late Payment Charge  
Current Electric Charges

**TOTAL NEW CHARGES:**

**TOTAL NOW DUE:**

**Messages**

- A late payment charge of 1.5% will apply if not paid by MAY 27, 2003, and your account may be subject to being billed an additional deposit.
- This bill is for multiple (5) billing periods; bill factors are available upon request.

Please have your account number ready when calling FPL



Florida Power & Light Company  
PO Box 025576  
Miami, FL 33102

\*REPLACEMENT BILL\*  
Print Date: FEB 25, 2004



**USEFUL TELEPHONE NUMBERS**

Customer Service: 1-800-375-2434

Outside Florida: 1-800-226-3545

To Report Power Outages: 1-800-4OUTAGE (468-8243)

Hearing/Speech Impaired: 1-800-432-8554 (TTY/TDD)

Visit FPL's Web Site at <http://www.fpl.com>



PO Box 025578  
Miami, FL 33102

FPL

7 500143

/ 27

27147 5506849247939264915030000

Please request changes on the back.  
Notes on the front will not be detected.

I added my donation for the Care to Share Energy Fund  
to help those in need. (Fill in  or other amount)

A V

5506 6

\$1  \$2  \$5  \$10  Other \_\_\_\_\_

#BWNDJNQ \*\*\*  
#4204843AV296972#

\$ \_\_\_\_\_

PLEASE ENTER TOTAL AMOUNT PAID

Make check payable to FPL in U.S. funds  
and mail along with this coupon to:

FPL  
GENERAL MAIL FACILITY  
MIAMI FL 33188-0001

Account Number	NEW Charges Past Due	Total Now Due
[REDACTED]	JUN 26 2003	[REDACTED]

FOLD ON PERFORATION BEFORE TEARING

**CUSTOMER STATEMENT**

Statement Date: JUN 05 2003

Customer Name: [REDACTED]

Service Address: [REDACTED]

Account Number: [REDACTED]

Service Dates: MAY 06 03 to JUN 05 03

Service Days: See message below

NEXT SCHEDULED READ DATE: JUL 07 2003

Previous Statement Balance	Payments	Additional Activity	Balance Before NEW Charges	NEW Charges	NEW Charges Past Due	Total Now Due (\$)
[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	JUN 26 2003	[REDACTED]

**Account Activity**

Multiple-Month Usage  
Meter No. [REDACTED]  
Total KWH [REDACTED]

Previous Statement Balance  
Payments Received - THANK YOU  
Additional Activity:  
Deposit Interest

**BALANCE BEFORE NEW CHARGES**

Billing for Electric Use on Rate: [REDACTED]  
Electric Service Amount [REDACTED]  
Gross Receipts Tax Increase [REDACTED]  
Franchise Charge [REDACTED]  
Florida Sales Tax [REDACTED]  
Current Electric Charges [REDACTED]

**TOTAL NEW CHARGES:** [REDACTED]

**TOTAL NOW DUE:** [REDACTED]

**Messages**

- A late payment charge of 1.5% will apply if not paid by JUN 26, 2003, and your account may be subject to being billed an additional deposit.
- This bill is for multiple (6) billing periods; bill factors are available upon request.

Please have your account number ready when calling FPL



Florida Power & Light Company  
PO Box 025578  
Miami, FL 33102

\*REPLACEMENT BILL\*  
Print Date: FEB 25, 2004



**USEFUL TELEPHONE NUMBERS**

Customer Service: 1-800-375-2434

Outside Florida: 1-800-226-3545

To Report Power Outages: 1-800-4OUTAGE (468-8243)

Hearing/Speech Impaired: 1-800-432-6554 (TTY/TDD)

Visit FPL's Web Site at <http://www.fpl.com>

Please request changes on the back.  
Notes on the front will not be detected.

I added my donation for the Care to Share Energy Fund  
to help those in need. (Fill in  or other amount)

A V 5506 6

\$1  \$2  \$5  \$10  Other \_\_\_\_\_

#BWNDJNQ \*\*\*  
#4204843AV296972#



\$ \_\_\_\_\_

PLEASE ENTER TOTAL AMOUNT PAID

Make check payable to FPL in U.S. funds  
and mail along with this coupon to:

FPL  
GENERAL MAIL FACILITY  
MIAMI FL 33188-0001

Account Number	NEW Charges Past Due	Total Now Due
[REDACTED]	JUL 28 2003	[REDACTED]

FOLD ON PERFORATION BEFORE TEARING

**CUSTOMER STATEMENT**

Statement Date: JUL 07 2003  
Customer Name: [REDACTED]  
Service Address: [REDACTED]

Account Number: [REDACTED]  
Service Dates: JUN 05 03 to JUL 07 03  
Service Days: See message below  
NEXT SCHEDULED READ DATE: AUG 05 2003

Previous Statement Balance	Payments (P)	Additional Activity (A/C/S)	Balance Before NEW Charges	NEW Charges	NEW Charges Past Due	Total Now Due (=)
[REDACTED]	[REDACTED]	0.00	0.00	[REDACTED]	JUL 28 2003	[REDACTED]

Multiple-Month Usage  
Meter No. [REDACTED]  
Total KWH [REDACTED]

**Account Activity**

Previous Statement Balance  
Payments Received - THANK YOU  
Billing for Electric Use on Rate: [REDACTED]  
Electric Service Amount  
Gross Receipts Tax Increase  
Franchise Charge  
Florida Sales Tax  
Current Electric Charges

**TOTAL NOW DUE:** [REDACTED]

**Messages**

- A late payment charge of 1.5% will apply if not paid by JUL 28, 2003, and your account may be subject to being billed an additional deposit.
- This bill is for multiple (7) billing periods; bill factors are available upon request.

Please have your account number ready when calling FPL



Florida Power & Light Company  
PO Box 025576  
Miami, FL 33102

**\*REPLACEMENT BILL\***  
Print Date: FEB 25, 2004



**USEFUL TELEPHONE NUMBERS**

Customer Service: 1-800-375-2434  
Outside Florida: 1-800-226-3545  
To Report Power Outages: 1-800-4OUTAGE (468-8243)  
Hearing/Speech Impaired: 1-800-432-8554 (TTY/TDD)  
Visit FPL's Web Site at <http://www.fpl.com>



Florida Power & Light Company  
 PO Box 025576  
 Miami, FL 33102

FPL

9 500143

27

5506849247939232928430000

Please request changes on the back.  
 Notes on the front will not be detected.

I added my donation for the Care to Share Energy Fund  
 to help those in need. (Fill in  or other amount)

A V

5506 3

\$1    \$2    \$5    \$10    Other \_\_\_\_\_

#BWNDJNQ \*\*\*  
 #4204843AV296972#

\$ \_\_\_\_\_

PLEASE ENTER TOTAL AMOUNT PAID

Make check payable to FPL in U.S. funds  
 and mail along with this coupon to:

FPL  
 GENERAL MAIL FACILITY  
 MIAMI FL 33188-0001

Account Number: [REDACTED]	NEW Charges Past Due AUG 26 2003	Total Now Due [REDACTED]
----------------------------	-------------------------------------	-----------------------------

FOLD ON PERFORATION BEFORE TEARING

**CUSTOMER STATEMENT**

Statement Date: AUG 05 2003

Customer Name: [REDACTED]

Service Address: [REDACTED]

Account Number: [REDACTED]

Service Dates: JUL 07 03 to AUG 05 03

Service Days: See message below

NEXT SCHEDULED READ DATE: SEP 04 2003

Previous Statement Balance	Payments	Additional Activity	Balance Before NEW Charges	NEW Charges	NEW Charges Past Due	Total Now Due (=)
[REDACTED]	[REDACTED]	0.00	0.00	[REDACTED]	AUG 26 2003	[REDACTED]

**Account Activity**

Multiple-Month Usage  
 Meter No. [REDACTED]  
 Total KWH [REDACTED]

Previous Statement Balance  
 Payments Received - THANK YOU  
 Billing for Electric Use on Rate  
 Electric Service Amount  
 Gross Receipts Tax Increase  
 Franchise Charge  
 Florida Sales Tax  
 Current Electric Charges

**TOTAL NOW DUE:** [REDACTED]

**Messages**

- A late payment charge of 1.5% will apply if not paid by AUG 26, 2003, and your account may be subject to being billed an additional deposit.
- This bill is for multiple (8) billing periods; bill factors are available upon request.

Please have your account number ready when calling FPL



Florida Power & Light Company  
 PO Box 025576  
 Miami, FL 33102

\*REPLACEMENT BILL\*  
 Print Date: FEB 25, 2004



**USEFUL TELEPHONE NUMBERS**

Customer Service: 1-800-375-2434

Outside Florida: 1-800-228-3545

To Report Power Outages: 1-800-4OUTAGE (468-8243)

Hearing/Speech Impaired: 1-800-432-6554 (TTY/TDD)

Visit FPL's Web Site at <http://www.fpl.com>





FLORIDA POWER & LIGHT COMPANY  
PO Box 025576  
Miami, FL 33102

FPL

7 500145

/ 27

348292 5506849247939202456960000

Please request charges on the back.  
Notes on the front will not be detected.

I added my donation for the Care to Share Energy Fund  
to help those in need. (Fill in  or other amount)

\$1  \$2  \$5  \$10  Other \_\_\_\_\_

A W 7,8 5506 0

#BWNDJNQ \*\*\*  
#4204843AW296970#

\$ \_\_\_\_\_

PLEASE ENTER TOTAL AMOUNT PAID

Make check payable to FPL in U.S. funds  
and mail along with this coupon to:

FPL  
GENERAL MAIL FACILITY  
MIAMI FL 33188-0001



Account Number	NEW Charges Past Due	Total Now Due
[REDACTED]	SEP 25 2003	[REDACTED]

FOLD ON PERFORATION BEFORE TEARING

**CUSTOMER STATEMENT**

Statement Date: SEP 04 2003

Customer Name: [REDACTED]

Service Address: [REDACTED]

Account Number: [REDACTED]

Service Dates: AUG 05 03 to SEP 04 03

Service Days: 30

NEXT SCHEDULED READ DATE: OCT 03 2003

Previous Statement Balance	Payments	Additional Activity	Balance Before NEW Charges	NEW Charges	NEW Charges Past Due	Total Now Due (est)
[REDACTED]	0.00	0.00	[REDACTED]	[REDACTED]	SEP 25 2003	[REDACTED]

**Meter Reading - Meter**

Current Reading  
Previous Reading  
KWH Constant  
KWH Used

Demand Reading  
KW Constant  
Demand KW

**Energy Usage**

KWH This Month  
Service Days  
KWH/Day

Last Year This Year

**Account Activity**

Previous Statement Balance

**BALANCE BEFORE NEW CHARGES**

Billing for Electric Use on Rate:

Electric Service Amount  
Gross Receipts Tax Increase  
Franchise Charge  
Florida Sales Tax  
Late Payment Charge  
Current Electric Charges

**TOTAL NEW CHARGES:**

**TOTAL NOW DUE:**

\*\*Amt includes the following charges:

Customer Charge:  
Non-Fuel Energy Charge:

Fuel Charge:  
Demand Charge:

**Messages**

- Did you forget? \$3,482.92 of this bill is past due. If payment has been made, we thank you and apologize for this reminder.
- A late payment charge of 1.5% will apply if not paid by SEP 25, 2003, and your account may be subject to being billed an additional deposit.

Please have your account number ready when calling FPL.



Florida Power & Light Company  
PO Box 025576  
Miami, FL 33102

FPL

\*REPLACEMENT BILL\*  
Print Date: FEB 25, 2004



**USEFUL TELEPHONE NUMBERS**

Customer Service: 1-800-375-2434  
Outside Florida: 1-800-228-3545  
To Report Power Outages: 1-800-4OUTAGE (468-8243)  
Hearing/Speech Impaired: 1-800-432-8554 (TTY/TDD)  
Visit FPL's Web Site at <http://www.fpl.com>



PO Box 025578  
Miami, FL 33102

6 500145

27

55068492479392 9459030000

Please request changes on the back.  
Notes on the front will not be detected.

I added my donation for the Care to Share Energy Fund  
to help those in need. (Fill in  or other amount)

\$1    \$2    \$5    \$10    Other \_\_\_\_\_

A W 8                      3506

#BWNDJNQ \*\*\*  
#4204843AW296970#



PLEASE ENTER TOTAL AMOUNT PAID

Make check payable to FPL in U.S. funds  
and mail along with this coupon to:

FPL  
GENERAL MAIL FACILITY  
MIAMI FL 33188-0001

Account Number	NEW Charges Past Due	Total Now Due
[REDACTED]	OCT 24 2003	[REDACTED]

FOLD ON PERFORATION BEFORE TEARING

**CUSTOMER STATEMENT**

Account Number [REDACTED]

Statement Date: OCT 03 2003

Service Dates: SEP 04 03 to OCT 03 03

Customer Name: [REDACTED]

Service Days: 29

Service Address: [REDACTED]

NEXT SCHEDULED READ DATE: NOV 03 2003

Previous Statement Balance	Payments	Additional Activity	Balance Before NEW Charges	NEW Charges	NEW Charges Past Due	Total Now Due (=)
[REDACTED]	[REDACTED]	0.00	0.00	[REDACTED]	OCT 24 2003	[REDACTED]

**Meter Reading**

Current Reading  
Previous Reading  
KWH Constant  
KWH Used

Demand Reading  
KW Constant  
Demand KW

**Energy Usage**

KWH This Month  
Service Days  
KWH/Day

Last Year      This Year

**Account Activity**

Previous Statement Balance  
Payments Received - THANK YOU

Billing for Electric Use on Rate:  
Electric Service Amount  
Gross Receipts Tax Increase  
Franchise Charge  
Florida Sales Tax  
Current Electric Charges

**TOTAL NOW DUE:** [REDACTED]

**Messages**

\*\*Amt includes the following charges:

Customer Charge: \$32.64 per Month  
Non-Fuel Energy Charge: [REDACTED]

Fuel Charge:  
Demand Charge:

- A late payment charge of 1.5% will apply if not paid by OCT 24, 2003, and your account may be subject to being billed an additional deposit.
- Transactions involving connects, disconnects, name changes and payment extensions may require positive identification.

Please have your account number ready when calling FPL.



Florida Power & Light Company  
PO Box 025578  
Miami, FL 33102



**USEFUL TELEPHONE NUMBERS**

Customer Service: 1-800-375-2434  
Outside Florida: 1-800-226-3545  
To Report Power Outages: 1-800-4OUTAGE (488-8243)  
Hearing/Speech Impaired: 1-800-432-6554 (TTY/TDD)  
Visit FPL's Web Site at <http://www.fpl.com>

"REPLACEMENT BILL"  
Print Date: FEB 25, 2004



PO Box 025576  
Miami, FL 33102

FPL

5 500145

27

5506849247939208581520000

Please request changes on the back.  
Notes on the front will not be detected.

I added my donation for the Care to Share Energy Fund  
to help those in need. (Fill in  or other amount)

A W 8

5506 0

\$1  \$2  \$5  \$10  Other \_\_\_\_\_

#BWNDJNQ \*\*\*  
#4204843AW296970#

\$ \_\_\_\_\_

PLEASE ENTER TOTAL AMOUNT PAID

Make check payable to FPL in U.S. funds  
and mail along with this coupon to:

FPL  
GENERAL MAIL FACILITY  
MIAMI FL 33188-0001



Account Number: [REDACTED]	NEW Charges Past Due	Total Now Due
[REDACTED]	NOV 24 2003	[REDACTED]

FOLD ON PERFORATION BEFORE TEARING

**CUSTOMER STATEMENT**

Statement Date: NOV 03 2003

Customer Name: [REDACTED]

Service Address: [REDACTED]

Account Number: [REDACTED]

Service Dates: OCT 03 03 to NOV 03 03

Service Days: 31

NEXT SCHEDULED READ DATE: DEC 04 2003

Previous Statement Balance	Payments	Additional Activity	Balance Before NEW Charges	NEW Charges	NEW Charges Past Due	Total Now Due (=)
[REDACTED]	[REDACTED]	0.00	0.00	[REDACTED]	NOV 24 2003	[REDACTED]

**Meter Reading**

Current Reading  
Previous Reading  
KWH Constant  
KWH Used

Demand Reading  
KW Constant  
Demand KW

**Energy Usage**

Last Year This Year

KWH This Month  
Service Days  
KWH/Day

**Account Activity**

Previous Statement Balance  
Payments Received - THANK YOU  
Billing for Electric Use on Rate:  
Electric Service Amount  
Gross Receipts Tax Increase  
Franchise Charge  
Florida Sales Tax  
Current Electric Charges

**TOTAL NOW DUE:** [REDACTED]

**Messages**

\*\*AMI includes the following charges:

Customer Charge: [REDACTED]  
Non-Fuel Energy Charge: [REDACTED]  
Fuel Charge: [REDACTED]  
Demand Charge: [REDACTED]

-- A late payment charge of 1.5% will apply if not paid by NOV 24, 2003,  
and your account may be subject to being billed an additional deposit.

Please have your account number ready when calling FPL



Florida Power & Light Company  
PO Box 025576  
Miami, FL 33102

\*REPLACEMENT BILL\*  
Print Date: FEB 25, 2004



**USEFUL TELEPHONE NUMBERS**

Customer Service: 1-800-375-2434  
Outside Florida: 1-800-228-3545  
To Report Power Outages: 1-800-4OUTAGE (468-8243)  
Hearing/Speech Impaired: 1-800-432-8554 (TTY/TDD)  
Visit FPL's Web Site at <http://www.fpl.com>

Please request changes on the back.  
Notes on the front will not be detected.

I added my donation for the Care to Share Energy Fund  
to help those in need. (Fill in  or other amount)

\$1     \$2     \$5     \$10     Other \_\_\_\_\_

A W 7,8                      5506 8

#BWN0JNQ \*\*\*  
#4204843AW296970#

\$ \_\_\_\_\_

PLEASE ENTER TOTAL AMOUNT PAID

Make check payable to FPL in U.S. funds  
and mail along with this coupon to:

FPL  
GENERAL MAIL FACILITY  
MIAMI FL 33188-0001



MEMBER NUMBER	NEW Charges Past Due	Total Now Due
[REDACTED]	DEC 26 2003	[REDACTED]

FOLD ON PERFORATION BEFORE TEARING

**CUSTOMER STATEMENT**

Statement Date: DEC 04 2003

Customer Name: [REDACTED]

Service Address: [REDACTED]

Account Number: [REDACTED]

Service Dates: NOV 03 03 to DEC 04 03

Service Days: 31

NEXT SCHEDULED READ DATE: JAN 07 2004

Previous Statement Balance	Payments	Additional Activity	Balance Before NEW Charges	NEW Charges	NEW Charges Past Due	Total Now Due (=)
[REDACTED]	[REDACTED]	0.00	0.00	[REDACTED]	DEC 26 2003	[REDACTED]

**Meter Reading**

Current Reading  
Previous Reading  
KWH Constant  
KWH Used

Demand Reading  
KW Constant  
Demand KW

**Energy Usage**

Last Year    This Year

KWH This Month  
Service Days  
KWH/Day

**Account Activity**

Previous Statement Balance  
Payments Received - THANK YOU  
Billing for Electric Use on Rate:  
Electric Service Amount  
Gross Receipts Tax Increase  
Franchise Charge  
Florida Sales Tax  
Current Electric Charges

**TOTAL NOW DUE:** [REDACTED]

**Messages**

\*Amt includes the following charges:

Customer Charge:  
Non-Fuel Energy Charge:  
  
Fuel Charge:  
Demand Charge:

-- A late payment charge of 1.5% will apply if not paid by DEC 26, 2003,  
and your account may be subject to being billed an additional deposit.

Please have your account number ready when calling FPL



Florida Power & Light Company  
PO Box 025576  
Miami, FL 33102



\*REPLACEMENT BILL\*  
Print Date: FEB 25, 2004

**USEFUL TELEPHONE NUMBERS**

Customer Service: 1-800-375-2434  
Outside Florida: 1-800-226-3545  
To Report Power Outages: 1-800-4OUTAGE (468-8243)  
Hearing/Speech Impaired: 1-800-432-6554 (TTY/TDD)  
Visit FPL's Web Site at <http://www.fpl.com>



PO Box 025578  
Miami, FL 33102

3 500145

27

5506849247939229782620000

Please request changes on the back.  
Notes on the front will not be detected.

I added my donation for the Care to Share Energy Fund  
to help those in need. (Fill in  or other amount)

A W 5,8

5506 2

\$1  \$2  \$5  \$10  Other \_\_\_\_\_

#BWNDJNQ \*\*\*  
#4204843AW296970#



\$ \_\_\_\_\_

PLEASE ENTER TOTAL AMOUNT PAID

Make check payable to FPL in U.S. funds  
and mail along with this coupon to:

FPL  
GENERAL MAIL FACILITY  
MIAMI FL 33188-0001



NEW Charges Past Due	Total Now Due
JAN 28 2004	

FOLD ON PERFORATION BEFORE TEARING

### CUSTOMER STATEMENT

Statement Date: JAN 07 2004

Customer Name: [REDACTED]

Service Address: [REDACTED]

Account Number: 84924-79392

Service Dates: DEC 04 03 to JAN 07 04

Service Days: 34

NEXT SCHEDULED READ DATE: FEB 06 2004

Previous Statement Balance	Payments	Additional Monthly	Balance Before NEW Charges	NEW Charges	NEW Charges Past Due	Total Now Due (=)
[REDACTED]	[REDACTED]	0.00	0.00	[REDACTED]	JAN 28 2004	[REDACTED]

### Meter Reading

Current Reading  
Previous Reading  
KWH Constant  
KWH Used

Demand Reading  
KW Constant  
Demand KW

### Energy Usage

Last Year      This Year

KWH This Month  
Service Days  
KWH/Day

### Account Activity

Previous Statement Balance  
Payments Received - THANK YOU  
Billing for Electric Use on Rate  
Electric Service Amount  
Gross Receipts Tax Increase  
Franchise Charge  
Florida Sales Tax  
Current Electric Charges

**TOTAL NOW DUE:** [REDACTED]

### Messages

- A late payment charge of 1.5% will apply if not paid by JAN 28, 2004, and your account may be subject to being billed an additional deposit.
- Looking for ways to keep your electric costs under control and help pay for some improvements? Call 1-800-FPL-5588 for a free Business Energy Evaluation.

### \*\*Amt includes the following charges:

Customer Charge: [REDACTED]  
Non-Fuel Energy Charge: [REDACTED]  
Fuel Charge: [REDACTED]  
Demand Charge: [REDACTED]

Please have your account number ready when calling FPL



Florida Power & Light Company  
PO Box 025578  
Miami, FL 33102

\*REPLACEMENT BILL\*  
Print Date: FEB 25, 2004



### USEFUL TELEPHONE NUMBERS

Customer Service: 1-800-375-2434  
Outside Florida: 1-800-226-3545  
To Report Power Outages: 1-800-4OUTAGE (488-8243)  
Hearing/Speech Impaired: 1-800-432-6554 (TTY/TDD)  
Visit FPL's Web Site at <http://www.fpl.com>

1340 5506849247939213762620000

Please request changes on the back.  
 Notes on the front will not be detected.

I added my donation for the Care to Share Energy Fund  
 to help those in need. (Fill in  or other amount)

\$1     \$2     \$5     \$10     Other \_\_\_\_\_

A W 7,8                      5506 1

#BWNDJNQ \*\*\*  
 #4204843AW296970#



\$ \_\_\_\_\_  
**PLEASE ENTER TOTAL AMOUNT PAID**

Make check payable to FPL in U.S. funds  
 and mail along with this coupon to:

**FPL  
 GENERAL MAIL FACILITY  
 MIAMI FL 33188-0001**

Account Number	NEW Charges Past Due	Total Now Due
[REDACTED]	FEB 27 2004	[REDACTED]

FOLD ON PERFORATION BEFORE TEARING

**CUSTOMER STATEMENT**

Statement Date: FEB 06 2004  
 Customer Name: [REDACTED]  
 Service Address: [REDACTED]

Account Number [REDACTED]  
 Service Dates: JAN 07 04 to FEB 06 04  
 Service Days: 30  
 NEXT SCHEDULED READ DATE: MAR 09 2004

Previous Statement Balance	Payments	Additional Activity	Balance Before NEW Charges	NEW Charges	NEW Charges Past Due	Total Now Due (=)
[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	FEB 27 2004	[REDACTED]

**Meter Reading**

Current Reading [REDACTED]  
 Previous Reading [REDACTED]  
 KWH Constant [REDACTED]  
 KWH Used [REDACTED]

Demand Reading [REDACTED]  
 KW Constant [REDACTED]  
 Demand KW [REDACTED]

**Energy Usage**

	Last Year	This Year
KWH This Month	[REDACTED]	[REDACTED]
Service Days	[REDACTED]	[REDACTED]
KWH/Day	[REDACTED]	[REDACTED]

**Account Activity**

Previous Statement Balance [REDACTED]  
 Payments Received - THANK YOU [REDACTED]  
 Additional Activity:  
 Revenue Rebate [REDACTED]

**BALANCE BEFORE NEW CHARGES** [REDACTED]

Billing for Electric Use on Rate: [REDACTED]  
 Electric Service Amount [REDACTED]  
 Gross Receipts Tax Increase [REDACTED]  
 Franchise Charge [REDACTED]  
 Florida Sales Tax [REDACTED]  
 Current Electric Charges [REDACTED]

**TOTAL NEW CHARGES:** [REDACTED]

**\*Amt includes the following charges:**

Customer Charge:	[REDACTED]
Non-Fuel Energy Charge:	[REDACTED]
Fuel Charge:	[REDACTED]
Demand Charge:	[REDACTED]

**TOTAL NOW DUE:** [REDACTED]

**Messages**

- A late payment charge of 1.5% will apply if not paid by FEB 27, 2004, and your account may be subject to being billed an additional deposit.
- Make bill paying easier. Choose from our flexible online billing and payment options. For more information, visit [www.FPL.com](http://www.FPL.com) and click on "Pay My Bill."

Please have your account number ready when calling FPL





Florida Power & Light Company  
PO Box 025578  
Miami, FL 33102

FPL

2 500143

27

5506849247939206095420000

Please request changes on the back.  
Notes on the front will not be detected.

I added my donation for the Care to Share Energy Fund  
to help those in need. (Fill in  or other amount)

A V

5506 0

\$1    \$2    \$5    \$10    Other \_\_\_\_\_

#BWNDJNQ \*\*\*  
#4204843AV296972#

\$ \_\_\_\_\_

PLEASE ENTER TOTAL AMOUNT PAID

Make check payable to FPL in U.S. funds  
and mail along with this coupon to:

FPL  
GENERAL MAIL FACILITY  
MIAMI FL 33188-0001

Account Number	NEW Charges Past Due	Total Now Due
[REDACTED]	JAN 27 2003	[REDACTED]

FOLD ON PERFORATION BEFORE TEARING

**CUSTOMER STATEMENT**

Statement Date: JAN 08 2003  
Customer Name: [REDACTED]  
Service Address: [REDACTED]

Account Number: [REDACTED]  
Service Dates: DEC 04 02 to JAN 08 03  
Service Days: 33  
NEXT SCHEDULED READ DATE: FEB 05 2003

Previous Statement Balance	Payments	Additional Activity	Balance Before NEW Charges	NEW Charges	NEW Charges Past Due	Total Now Due (=)
[REDACTED]	[REDACTED]	0.00	0.00	[REDACTED]	JAN 27 2003	[REDACTED]

**Meter Reading - Meter**  
Current Reading [REDACTED]  
Previous Reading [REDACTED]  
KWH Constant [REDACTED]  
KWH Used [REDACTED]

Demand Reading [REDACTED]  
KW Constant [REDACTED]  
Demand KW [REDACTED]

**Energy Usage**

	Last Year	This Year
KWH This Month	[REDACTED]	[REDACTED]
Service Days	[REDACTED]	[REDACTED]
KWH/Day	[REDACTED]	[REDACTED]

**Account Activity**

Previous Statement Balance [REDACTED]  
Payments Received - THANK YOU [REDACTED]  
Billing for Electric Use on Rate: [REDACTED]  
Electric Service Amount [REDACTED]  
Gross Receipts Tax Increase [REDACTED]  
Franchise Charge [REDACTED]  
Florida Sales Tax [REDACTED]  
Current Electric Charges [REDACTED]

**TOTAL NOW DUE:** [REDACTED]

**Messages**

\*\*Amt includes the following charges:

Customer Charge: [REDACTED]  
Non-Fuel Energy Charge: [REDACTED]  
Fuel Charge: [REDACTED]  
Demand Charge: [REDACTED]

- A late payment charge of 1.5% will apply if not paid by JAN 27, 2003,  
and your account may be subject to being billed an additional deposit.

Please have your account number ready when calling FPL.



Florida Power & Light Company  
PO Box 025578  
Miami, FL 33102

REPLACEMENT BILL  
Print Date: FEB 25, 2004



**USEFUL TELEPHONE NUMBERS**

Customer Service: 1-800-375-2434  
Outside Florida: 1-800-228-3546  
To Report Power Outages: 1-800-4OUTAGE (488-8243)  
Hearing/Speech Impaired: 1-800-432-6554 (TTY/TDD)  
Visit FPL's Web Site at <http://www.fpl.com>



PO Box 025576  
Miami, FL 33102

3 500143

27

4435 5506849247939263404920000

Please request changes on the back.  
Notes on the front will not be detected.

I added my donation for the Care to Share Energy Fund  
to help those in need. (Fill in  or other amount)

A V

5506 6

\$1    \$2    \$5    \$10    Other \_\_\_\_\_

#BWNDJNQ \*\*\*  
#4204843AV296972#

\$ \_\_\_\_\_

PLEASE ENTER TOTAL AMOUNT PAID

Make check payable to FPL in U.S. funds  
and mail along with this coupon to:

FPL  
GENERAL MAIL FACILITY  
MIAMI FL 33188-0001

Account Number: [REDACTED]	NEW Charges Past Due FEB 26 2003	Total Now Due [REDACTED]
----------------------------	-------------------------------------	-----------------------------

FOLD ON PERFORATION BEFORE TEARING

### CUSTOMER STATEMENT

Account Number: [REDACTED]

Statement Date: FEB 05 2003  
Customer Name: [REDACTED]  
Service Address: [REDACTED]

Service Dates: JAN 06 03 to FEB 05 03  
Service Days: See message below  
NEXT SCHEDULED READ DATE: MAR 07 2003

Previous Statement Balance	Payments	Additional Activity	Balance Before NEW Charges	NEW Charges	NEW Charges Past Due	Total Now Due (=)
[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
					FEB 26 2003	[REDACTED]

<b>Multiple-Month Usage</b>
Meter N: [REDACTED]
Total KWH: [REDACTED]

#### Account Activity

Previous Statement Balance [REDACTED]  
Payments Received - THANK YOU [REDACTED]  
Additional Activity:  
Credit [REDACTED]

#### BALANCE BEFORE NEW CHARGES:

Billing for Electric Use on Rate: [REDACTED]  
Electric Service Amount [REDACTED]  
Gross Receipts Tax Increase [REDACTED]  
Franchise Charge [REDACTED]  
Florida Sales Tax [REDACTED]  
Current Electric Charges [REDACTED]

#### TOTAL NEW CHARGES:

#### TOTAL NOW DUE:

#### Messages

- A late payment charge of 1.5% will apply if not paid by FEB 26, 2003, and your account may be subject to being billed an additional deposit.
- This bill is for multiple (2) billing periods; bill factors are available upon request.

Please have your account number ready when calling FPL



Florida Power & Light Company  
PO Box 025576  
Miami, FL 33102

\*REPLACEMENT BILL\*  
Print Date: FEB 25, 2004



#### USEFUL TELEPHONE NUMBERS

Customer Service: 1-800-375-2434  
Outside Florida: 1-800-226-3545  
To Report Power Outages: 1-800-4OUTAGE (468-8243)  
Hearing/Speech Impaired: 1-800-432-6554 (TTY/TDD)  
Visit FPL's Web Site at <http://www.fpl.com>





4 500143

/ 27

5506849247939203456620000

Please request changes on the back.  
Notes on the front will not be detected.

I added my donation for the Care to Share Energy Fund  
to help those in need. (Fill in  or other amount)

A V

5506 0

\$1     \$2     \$5     \$10     Other \_\_\_\_\_

#BWNDJNQ \*\*\*  
#4204843AV296972#



NO

\$ \_\_\_\_\_

PLEASE ENTER TOTAL AMOUNT PAID

Make check payable to FPL in U.S. funds  
and mail along with this coupon to:

FPL  
GENERAL MAIL FACILITY  
MIAMI FL 33186-0001

Account Number	NEW Charges Past Due	Total Now Due
[REDACTED]	MAR 28 2003	[REDACTED]

FOLD ON PERFORATION BEFORE TEARING

**CUSTOMER STATEMENT**

Statement Date: MAR 07 2003  
Customer Name: [REDACTED]  
Service Address: 10 [REDACTED]

Account Number: [REDACTED]  
Service Dates: FEB 05 03 to MAR 07 03  
Service Days: See message below  
NEXT SCHEDULED READ DATE: APR 07 2003

Previous Statement Balance	Payments	Additional Activity	Balance Before NEW Charges	NEW Charges	NEW Charges Past Due	Total Now Due (=)
[REDACTED]	[REDACTED]	0.00	0.00	[REDACTED]	[REDACTED]	[REDACTED]

Multiple-Month Usage  
Meter Number [REDACTED]  
Total KWH [REDACTED]

**Account Activity**

Previous Statement Balance [REDACTED]  
Payments Received - THANK YOU [REDACTED]  
Billing for Electric Use on Rate: [REDACTED]  
Electric Service Amount [REDACTED]  
Gross Receipts Tax Increase [REDACTED]  
Franchise Charge [REDACTED]  
Florida Sales Tax [REDACTED]  
Current Electric Charges [REDACTED]

**TOTAL NOW DUE:** [REDACTED]

**Messages**

- A late payment charge of 1.5% will apply if not paid by MAR 28, 2003, and your account may be subject to being billed an additional deposit.
- This bill is for multiple (3) billing periods; bill factors are available upon request.

Please have your account number ready when calling FPL.



Florida Power & Light Company  
PO Box 025576  
Miami, FL 33102

\*REPLACEMENT BILL\*  
Print Date: FEB 25, 2004



**USEFUL TELEPHONE NUMBERS**

Customer Service: 1-800-375-2434  
Outside Florida: 1-800-226-3545  
To Report Power Outages: 1-800-40OUTAGE (468-8243)  
Hearing/Speech Impaired: 1-800-432-6554 (TTY/TDD)  
Visit FPL's Web Site at <http://www.fpl.com>

FPL

5 500143

/ 27

5506849247939215321130000

Please request changes on the back. Notes on the front will not be detected.

I added my donation for the Care to Share Energy Fund to help those in need. (Fill in  or other amount)

A V 5506 1

\$1  \$2  \$5  \$10  Other \_\_\_\_\_

#BWNDJNQ \*\*\*  
#4204843AV296972#

\$ \_\_\_\_\_

PLEASE ENTER TOTAL AMOUNT PAID

Make check payable to FPL in U.S. funds and mail along with this coupon to:

FPL  
GENERAL MAIL FACILITY  
MIAMI FL 33188-0001

Account Number	NEW Charges Past Due	Total Now Due
[REDACTED]	APR 28 2003	[REDACTED]

FOLD ON PERFORATION BEFORE TEARING

**CUSTOMER STATEMENT**

Statement Date: APR 07 2003

Customer Name: [REDACTED]

Service Address: [REDACTED]

Account Number: [REDACTED]

Service Dates: MAR 07 03 to APR 07 03

Service Days: See message below

NEXT SCHEDULED READ DATE: MAY 06 2003

Previous Statement Balance	Payments	Additional Activity	Balance Before New Charges	New Charges	NEW Charges Past Due	Total Now Due
[REDACTED]	[REDACTED]	0.00	0.00	[REDACTED]	APR 28 2003	[REDACTED]

**Account Activity**

**Multiple-Month Usage**  
Meter No. [REDACTED]  
Total KWH [REDACTED]

Previous Statement Balance  
Payments Received - THANK YOU  
Billing for Electric Use on Rate:  
Electric Service Amount  
Gross Receipts Tax Increase  
Franchise Charge  
Florida Sales Tax  
Current Electric Charges

**TOTAL NOW DUE:** [REDACTED]

**Messages**

- A late payment charge of 1.5% will apply if not paid by APR 28, 2003, and your account may be subject to being billed an additional deposit.
- This bill is for multiple (4) billing periods; bill factors are available upon request.
- Transactions involving connects, disconnects, name changes and payment extensions may require positive identification.

Please have your account number ready when calling FPL



Florida Power & Light Company  
PO Box 025576  
Miami, FL 33102

FPL

\*REPLACEMENT BILL\*  
Print Date: FEB 25, 2004



**USEFUL TELEPHONE NUMBERS**

Customer Service: 1-800-375-2434

Outside Florida: 1-800-228-3545

To Report Power Outages: 1-800-4OUTAGE (468-8243)

Hearing/Speech Impaired: 1-800-432-6554 (TTY/TDD)

Visit FPL's Web Site at <http://www.fpl.com>

Please request changes on the back.  
Notes on the front will not be detected.

I added my donation for the Care to Share Energy Fund  
to help those in need. (Fill in  or other amount)

\$1     \$2     \$5     \$10     Other \_\_\_\_\_

A V                      5506 3

SWNDJNQ \*\*\*  
#4204843AV296972#

\$ \_\_\_\_\_

PLEASE ENTER TOTAL AMOUNT PAID

Make check payable to FPL in U.S. funds  
and mail along with this coupon to:

FPL  
GENERAL MAIL FACILITY  
MIAMI FL 33188-0001

Account Number	NEW CHARGES PAST DUE	Total Now Due
	MAY 27 2003	

FOLD ON PREPARATION BEFORE TEARING

**CUSTOMER STATEMENT**

Statement Date: MAY 08 2003  
Customer Name: [REDACTED]  
Service Address: [REDACTED]

Account Number: [REDACTED]  
Service Dates: APR 07 03 to MAY 08 03  
Service Days: See message below  
NEXT SCHEDULED READ DATE: JUN 05 2003

Previous Statement Balance	Payments	Additional Activity (USD)	Balance Before NEW CHARGES (USD)	NEW CHARGES (USD)	NEW CHARGES Past Due	Total Now Due (=)
[REDACTED]	[REDACTED]	0.00	[REDACTED]	[REDACTED]	MAY 27 2003	[REDACTED]

**Multiple-Month Usage**  
Meter No. [REDACTED]  
Total KWH                      32,160

**Account Activity**

Previous Statement Balance  
Payments Received - THANK YOU  
**BALANCE BEFORE NEW CHARGES**  
Billing for Electric Use on Rate  
Electric Service Amount  
Gross Receipts Tax Increase  
Franchise Charge  
Florida Sales Tax  
Late Payment Charge  
    Current Electric Charges

**TOTAL NEW CHARGES:** [REDACTED]

**TOTAL NOW DUE:** [REDACTED]

**Messages**

- A late payment charge of 1.5% will apply if not paid by **MAY 27, 2003**, and your account may be subject to being billed an additional deposit.
- This bill is for multiple (5) billing periods; bill factors are available upon request.

Please have your account number ready when calling FPL



Florida Power & Light Company  
PO Box 025576  
Miami, FL 33102

\*REPLACEMENT BILL\*  
Print Date: FEB 25, 2004



**USEFUL TELEPHONE NUMBERS**

Customer Service: 1-800-375-2434  
Outside Florida: 1-800-226-3545  
To Report Power Outages: 1-800-4OUTAGE (468-8243)  
Hearing/Speech Impaired: 1-800-432-8554 (TTY/TDD)  
Visit FPL's Web Site at <http://www.fpl.com>

Please request changes on the back.  
Notes on the front will not be detected.

I added my donation for the Care to Share Energy Fund  
to help those in need. (Fill in  or other amount)

A V

5506 6

\$1  \$2  \$5  \$10  Other \_\_\_\_\_

#BWNDJNQ \*\*\*  
#4204843AV296972#

\$ \_\_\_\_\_

PLEASE ENTER TOTAL AMOUNT PAID

Make check payable to FPL in U.S. funds  
and mail along with this coupon to:

FPL  
GENERAL MAIL FACILITY  
MIAMI FL 33188-0001

Account Number	NEW Charges Past Due	Total Now Due
	JUN 26 2003	

**CUSTOMER STATEMENT**

Statement Date: JUN 05 2003

Customer Name

Service Address

Account Number

Service Dates: MAY 05 03 to JUN 05 03

Service Days: See message below

NEXT SCHEDULED READ DATE: JUL 07 2003

Previous Statement Balance	Payments	Additional Activity	Balance Before NEW Charges	NEW Charges	NEW Charges Past Due	Total Now Due
					JUN 26 2003	

**Account Activity**

Multiple-Month Usage Meter No.	
Total KWH	

Previous Statement Balance

Payments Received - THANK YOU

Additional Activity:

Deposit Interest

**BALANCE BEFORE NEW CHARGES**

Billing for Electric Use on Rate:

Electric Service Amount

Gross Receipts Tax Increase

Franchise Charge

Florida Sales Tax

Current Electric Charges

**TOTAL NEW CHARGES:**

**TOTAL NOW DUE:**

**Messages**

- A late payment charge of 1.5% will apply if not paid by JUN 26, 2003, and your account may be subject to being billed an additional deposit.
- This bill is for multiple (6) billing periods; bill factors are available upon request.

Please have your account number ready when calling FPL



Florida Power & Light Company  
PO Box 025576  
Miami, FL 33102

\*REPLACEMENT BILL\*  
Print Date: FEB 26, 2004



**USEFUL TELEPHONE NUMBERS**

Customer Service: 1-800-375-2434

Outside Florida: 1-800-226-3545

To Report Power Outages: 1-800-4OUTAGE (488-8243)

Hearing/Speech Impaired: 1-800-432-6554 (TTY/TDD)

Visit FPL's Web Site at <http://www.fpl.com>

Please request changes on the back. Notes on the front will not be detected.

I added my donation for the Care to Share Energy Fund to help those in need. (Fill in  or other amount)

A V 5506 6

\$1  \$2  \$5  \$10  Other

#BWNJNQ \*\*\*  
#4204843AV296972#



\$ \_\_\_\_\_

PLEASE ENTER TOTAL AMOUNT PAID

Make check payable to FPL in U.S. funds and mail along with this coupon to:

FPL  
GENERAL MAIL FACILITY  
MIAMI FL 33188-0001

Account Number	NEW Charges Past Due	Total Now Due
[REDACTED]	JUL 28 2003	[REDACTED]

FOLD ON PERFORATION BEFORE TEARING

**CUSTOMER STATEMENT**

Statement Date: JUL 07 2003

Customer Name: [REDACTED]

Service Address: [REDACTED]

Account Number: [REDACTED]

Service Dates: JUN 03 03 to JUL 07 03

Service Days: See message below

NEXT SCHEDULED READ DATE: AUG 05 2003

Previous Statement Balance	Payments	Additional Activity	Balance Before NEW Charges	NEW Charges	NEW Charges Past Due	Total Now Due (=)
[REDACTED]	[REDACTED]	0.00	0.00	[REDACTED]	JUL 28 2003	[REDACTED]

**Account Activity**

**Multiple-Month Usage**  
Meter No. [REDACTED]  
Total KWH [REDACTED]

Previous Statement Balance  
Payments Received - THANK YOU  
Billing for Electric Use on Rate: [REDACTED]  
Electric Service Amount  
Gross Receipts Tax Increase  
Franchise Charge  
Florida Sales Tax  
Current Electric Charges

**TOTAL NOW DUE:** [REDACTED]

**Messages**

- A late payment charge of 1.5% will apply if not paid by JUL 28, 2003, and your account may be subject to being billed an additional deposit.
- This bill is for multiple (7) billing periods; bill factors are available upon request.

Please have your account number ready when calling FPL



Florida Power & Light Company  
PO Box 025578  
Miami, FL 33102

\*REPLACEMENT BILL\*  
Print Date: FEB 23, 2004



**USEFUL TELEPHONE NUMBERS**

Customer Service: 1-800-375-2434  
Outside Florida: 1-800-226-3545  
To Report Power Outages: 1-800-4OUTAGE (468-8243)  
Hearing/Speech Impaired: 1-800-432-6554 (TTY/TDD)  
Visit FPL's Web Site at <http://www.fpl.com>



Florida Power & Light Company  
PO Box 025576  
Miami, FL 33102

FPL

9 500143

27

5506849247939232928430000

Please request changes on the back.  
Notes on the front will not be detected.

I added my donation for the Care to Share Energy Fund  
to help those in need. (Fill in  or other amount)

\$1     \$2     \$5     \$10     Other \_\_\_\_\_

A V                      5506 3

#BWNJNQ \*\*\*  
#4204843AV296972#

[REDACTED]

\$ \_\_\_\_\_

PLEASE ENTER TOTAL AMOUNT PAID

Make check payable to FPL in U.S. funds  
and mail along with this coupon to:

FPL  
GENERAL MAIL FACILITY  
MIAMI FL 33188-0001

Account Number: [REDACTED]	NEW Charges Past Due AUG 26 2003	Total Now Due [REDACTED]
----------------------------	-------------------------------------	-----------------------------

FOLD ON PERFORATION BEFORE TEARING

**CUSTOMER STATEMENT**

Statement Date: AUG 03 2003  
Customer Name: [REDACTED]  
Service Address: [REDACTED]

Account Number: [REDACTED]  
Service Dates: JUL 07 03 to AUG 05 03  
Service Days: See message below  
NEXT SCHEDULED READ DATE: SEP 04 2003

Previous Statement Balance	Payments	Additional Monthly	Balance Before NEW Charges	NEW Charges	NEW Charges Past Due	Total Now Due (=)
[REDACTED]	[REDACTED]	0.00	0.00	[REDACTED]	AUG 26 2003	[REDACTED]

**Account Activity**

Multiple-Month Usage  
Meter No. [REDACTED]  
Total KWH [REDACTED]

Previous Statement Balance [REDACTED]  
Payments Received - THANK YOU [REDACTED]  
Billing for Electric Use on Rate [REDACTED]  
Electric Service Amount [REDACTED]  
Gross Receipts Tax Increase [REDACTED]  
Franchise Charge [REDACTED]  
Florida Sales Tax [REDACTED]  
Current Electric Charges [REDACTED]

**TOTAL NOW DUE:** [REDACTED]

**Messages**

- A late payment charge of 1.5% will apply if not paid by AUG 26, 2003, and your account may be subject to being billed an additional deposit.
- This bill is for multiple (8) billing periods; bill factors are available upon request.

Please have your account number ready when calling FPL.



Florida Power & Light Company  
PO Box 025576  
Miami, FL 33102

\*REPLACEMENT BILL\*  
Print Date: FEB 25, 2004



**USEFUL TELEPHONE NUMBERS**

Customer Service: 1-800-375-2434  
Outside Florida: 1-800-226-3545  
To Report Power Outages: 1-800-4OUTAGE (468-8243)  
Hearing/Speech Impaired: 1-800-432-6554 (TTY/TDD)  
Visit FPL's Web Site at <http://www.fpl.com>



Florida Power & Light Company  
PO Box 025576  
Miami, FL 33102

FPL

7 500145

/ 27

348292 5506849247939202456960000

Please request changes on the back.  
Notes on the front will not be detected.

I added my donation for the Care to Share Energy Fund  
to help those in need. (Fill in  or other amount)

A W 7,8

5506 0

\$1  \$2  \$5  \$10  Other \_\_\_\_\_

#BWNDJNQ \*\*\*  
#4204843AW296970#

\$ \_\_\_\_\_

PLEASE ENTER TOTAL AMOUNT PAID

Make check payable to FPL in U.S. funds  
and mail along with this coupon to:

FPL  
GENERAL MAIL FACILITY  
MIAMI FL 33188-0001



Account Number	NEW Charges Past Due	Total Now Due
[REDACTED]	SEP 25 2003	[REDACTED]

FOLD ON PERFORATION BEFORE TEARING

**CUSTOMER STATEMENT**

Statement Date: SEP 04 2003

Account Number: [REDACTED]

Service Dates: AUG 05 03 to SEP 04 03

Customer Name: [REDACTED]

Service Days: 30

Service Address: [REDACTED]

NEXT SCHEDULED READ DATE: OCT 03 2003

Previous Statement Balance	Payments	Additional Activity	Balance Before NEW Charges	NEW Charges	NEW Charges Past Due	Total Now Due (=)
[REDACTED]	0.00	0.00	[REDACTED]	[REDACTED]	SEP 25 2003	[REDACTED]

**Meter Reading**

Current Reading  
Previous Reading  
KWH Constant  
KWH Used

Demand Reading  
KW Constant  
Demand KW

**Energy Usage**

KWH This Month  
Service Days  
KWH/Day

Last Year This Year

**Account Activity**

Previous Statement Balance  
**BALANCE BEFORE NEW CHARGES**

Billing for Electric Use on Rate:  
Electric Service Amount  
Gross Receipts Tax Increase  
Franchise Charge  
Florida Sales Tax  
Late Payment Charge  
Current Electric Charges

**TOTAL NEW CHARGES:**

**TOTAL NOW DUE:**

Bill includes the following charges:

Customer Charge:  
Non-Fuel Energy Charge:

Fuel Charge:  
Demand Charge:

**Messages**

- Did you forget? \$3,482.92 of this bill is past due. If payment has been made, we thank you and apologize for this reminder.
- A late payment charge of 1.5% will apply if not paid by SEP 25, 2003, and your account may be subject to being billed an additional deposit.

Please have your account number ready when calling FPL

**USEFUL TELEPHONE NUMBERS**

Customer Service: 1-800-375-2434  
Outside Florida: 1-800-226-3545  
To Report Power Outages: 1-800-4OUTAGE (468-8243)  
Hearing/Speech Impaired: 1-800-432-8554 (TTY/TDD)  
Visit FPL's Web Site at <http://www.fpl.com>



Florida Power & Light Company  
PO Box 025576  
Miami, FL 33102



'REPLACEMENT BILL'  
Print Date: FEB 25, 2004

FPL



Florida Power & Light Company  
PO Box 025576  
Miami, FL 33102

6 500145

27

55068492479392 9459030000

Please request changes on the back.  
Notes on the front will not be detected.

I added my donation for the Care to Share Energy Fund  
to help those in need. (Fill in  or other amount)

A W 8

5506

\$1  \$2  \$5  \$10  Other \_\_\_\_\_

#BWNDJNQ \*\*\*  
#4204843AW296970#



PLEASE ENTER TOTAL AMOUNT PAID

Make check payable to FPL in U.S. funds  
and mail along with this coupon to:

FPL  
GENERAL MAIL FACILITY  
MIAMI FL 33188-0001

Account Number	NEW Charges Past Due	Total Now Due
[REDACTED]	OCT 24 2003	[REDACTED]

FOLD ON PERFORATION BEFORE TEARING

**CUSTOMER STATEMENT**

Account Number [REDACTED]

Statement Date: OCT 03 2003

Service Dates: SEP 04 03 to OCT 03 03

Customer Name: [REDACTED]

Service Days: 29

Service Address: [REDACTED]

NEXT SCHEDULED READ DATE: NOV 03 2003

Previous Statement Balance	Payments	Additional Activity	Balance Before NEW Charges	NEW Charges	NEW Charges Past Due	Total Now Due (==)
[REDACTED]	[REDACTED]	0.00	0.00	[REDACTED]	OCT 24 2003	[REDACTED]

**Meter Reading - Mch**

Current Reading  
Previous Reading  
KWH Constant  
KWH Used

Demand Reading  
KW Constant  
Demand KW

**Energy Usage**

KWH This Month  
Service Days  
KWH/Day

Last Year This Year

**Account Activity**

Previous Statement Balance  
Payments Received - THANK YOU  
Billing for Electric Use on Rate:  
Electric Service Amount  
Gross Receipts Tax Increase  
Franchise Charge  
Florida Sales Tax  
Current Electric Charges

**TOTAL NOW DUE:** [REDACTED]

**Messages**

\*Amt includes the following charges:

Customer Charge: \$32.64 per Month  
Non-Fuel Energy Charge:  
Fuel Charge:  
Demand Charge:

- A late payment charge of 1.5% will apply if not paid by OCT 24, 2003, and your account may be subject to being billed an additional deposit.
- Transactions involving connects, disconnects, name changes and payment extensions may require positive identification.

Please have your account number ready when calling FPL.

**USEFUL TELEPHONE NUMBERS**

Customer Service: 1-800-375-2434  
Outside Florida: 1-800-226-3545  
To Report Power Outages: 1-800-4OUTAGE (468-8243)  
Hearing/Speech Impaired: 1-800-432-6554 (TTY/TDD)  
Visit FPL's Web Site at <http://www.fpl.com>



Florida Power & Light Company  
PO Box 025576  
Miami, FL 33102



\*REPLACEMENT BILL\*  
Print Date: FEB 25, 2004





PO Box 025576  
Miami, FL 33102

FPL

5 500145

27

5506849247739208581520000

Please request changes on the back.  
Notes on the front will not be detected.

I added my donation for the Care to Share Energy Fund  
to help those in need. (Fill in  or other amount)

A W 8

5506 0

\$1  \$2  \$5  \$10  Other \_\_\_\_\_

#BWNDJNQ \*\*\*  
#4204843AW296970#



\$ \_\_\_\_\_

PLEASE ENTER TOTAL AMOUNT PAID

Make check payable to FPL in U.S. funds  
and mail along with this coupon to:

FPL  
GENERAL MAIL FACILITY  
MIAMI FL 33168-0001



Account Number	NEW Charges Past Due	Total Now Due
[REDACTED]	NOV 24 2003	[REDACTED]

FOLD ON PERFORATION BEFORE TEARING

**CUSTOMER STATEMENT**

Statement Date: NOV 03 2003

Customer Name: [REDACTED]

Service Address: [REDACTED]

Account Number [REDACTED]

Service Dates: OCT 03 03 to NOV 03 03

Service Days: 31

NEXT SCHEDULED READ DATE: DEC 04 2003

Previous Statement Balance	Payments Received	Additional Activity	Balance Before NEW Charges	NEW Charges	NEW Charges Past Due	Total Now Due (=)
[REDACTED]	[REDACTED]	0.00	0.00	[REDACTED]	NOV 24 2003	[REDACTED]

**Meter Reading-Meter**

Current Reading  
Previous Reading  
KWH Constant  
KWH Used

Demand Reading  
KW Constant  
Demand KW

**Energy Usage**

Last Year	This Year
[REDACTED]	[REDACTED]

KWH This Month  
Service Days  
KWH/Day

**Account Activity**

Previous Statement Balance  
Payments Received - THANK YOU

Billing for Electric Use on Rate:  
Electric Service Amount  
Gross Receipts Tax Increase  
Franchise Charge  
Florida Sales Tax  
Current Electric Charges

**TOTAL NOW DUE:** [REDACTED]

**Messages**

\*\*Amt includes the following charges:

Customer Charge: [REDACTED]  
Non-Fuel Energy Charge: [REDACTED]

Fuel Charge: [REDACTED]  
Demand Charge: [REDACTED]

-- A late payment charge of 1.5% will apply if not paid by NOV 24, 2003,  
and your account may be subject to being billed an additional deposit.

Please have your account number ready when calling FPL



Florida Power & Light Company  
PO Box 025576  
Miami, FL 33102

\*REPLACEMENT BILL\*  
Print Date: FEB 25, 2004



**USEFUL TELEPHONE NUMBERS**

Customer Service: 1-800-375-2434  
Outside Florida: 1-800-228-3545  
To Report Power Outages: 1-800-4OUTAGE (468-8243)  
Hearing/Speech Impaired: 1-800-432-8554 (TTY/TDD)  
Visit FPL's Web Site at <http://www.fpl.com>



4 500145

27

5506849247939289579220000

Please request changes on the back.  
Notes on the front will not be detected.

I added my donation for the Care to Share Energy Fund  
to help those in need. (Fill in  or other amount)

A W 7,8

3506 8

\$1  \$2  \$5  \$10  Other \_\_\_\_\_

#BWNQJNQ \*\*\*  
#4204843AN296970#

\$ \_\_\_\_\_

PLEASE ENTER TOTAL AMOUNT PAID

Make check payable to FPL in U.S. funds  
and mail along with this coupon to:

FPL  
GENERAL MAIL FACILITY  
MIAMI FL 33168-0001



NEW Charges Past Due	Total Now Due
DEC 26 2003	

**CUSTOMER STATEMENT**

FOLD ON PERFORATION BEFORE TEARING

Statement Date: DEC 04 2003

Account Number: \_\_\_\_\_

Customer Name: \_\_\_\_\_

Service Dates: NOV 03 03 to DEC 04 03

Service Address: \_\_\_\_\_

Service Days: 315

NEXT SCHEDULED READ DATE: JAN 07 2004

Previous Statement Balance	Payments	Additional Activity	Balance Before NEW Charges	NEW Charges	NEW Charges Past Due	Total Now Due (=)
_____	_____	0.00	0.00	_____	DEC 26 2003	_____

**Meter Reading**

Current Reading  
Previous Reading  
KWH Constant  
KWH Used

Demand Reading  
KW Constant  
Demand KW

**Energy Usage**

Last Year      This Year

KWH This Month  
Service Days  
KWH/Day

**Account Activity**

Previous Statement Balance  
Payments Received - THANK YOU  
Billing for Electric Use on Rate:  
Electric Service Amount  
Gross Receipts Tax Increase  
Franchise Charge  
Florida Sales Tax  
Current Electric Charges

**TOTAL NOW DUE:** \_\_\_\_\_

**Messages**

\*Amt includes the following charges:

Customer Charge: \_\_\_\_\_  
Non-Fuel Energy Charge: \_\_\_\_\_

Fuel Charge: \_\_\_\_\_  
Demand Charge: \_\_\_\_\_

-- A late payment charge of 1.5% will apply if not paid by DEC 26, 2003,  
and your account may be subject to being billed an additional deposit.

Please have your account number ready when calling FPL



Florida Power & Light Company  
PO Box 025578  
Miami, FL 33102

\*REPLACEMENT BILL\*  
Print Date: FEB 25, 2004



**USEFUL TELEPHONE NUMBERS**

Customer Service: 1-800-375-2434  
Outside Florida: 1-800-226-3545  
To Report Power Outages: 1-800-4OUTAGE (468-8243)  
Hearing/Speech Impaired: 1-800-432-6554 (TTY/TDD)  
Visit FPL's Web Site at <http://www.fpl.com>

Please request changes on the back.  
Notes on the front will not be detected.

I added my donation for the Care to Share Energy Fund  
to help those in need. (Fill in  or other amount)

A W 5,8 5506 2  \$1  \$2  \$5  \$10  Other \_\_\_\_\_

#BWNDJNQ \*\*\*  
#4204843AW296970#



PLEASE ENTER TOTAL AMOUNT PAID  
Make check payable to FPL in U.S. funds  
and mail along with this coupon to:

FPL  
GENERAL MAIL FACILITY  
MIAMI FL 33188-0001



Account Number	NEW Charges Past Due	Total Now Due
[REDACTED]	JAN 28 2004	[REDACTED]

FOLD ON PERFORATION BEFORE TEARING

**CUSTOMER STATEMENT**

Statement Date: JAN 07 2004  
Customer Name: [REDACTED]  
Service Address: [REDACTED]

Account Number: 84924-79392  
Service Dates: DEC 04 03 to JAN 07 04  
Service Days: 34  
NEXT SCHEDULED READ DATE: FEB 08 2004

Previous Statement Balance	Payments	Additional Activity	Balance Before NEW Charges	NEW Charges	NEW Charges Past Due	Total Now Due (=)
[REDACTED]	[REDACTED]	0.00	0.00	[REDACTED]	JAN 28 2004	[REDACTED]

**Meter Reading**

Current Reading [REDACTED]  
Previous Reading [REDACTED]  
KWH Constant [REDACTED]  
KWH Used [REDACTED]

Demand Reading [REDACTED]  
KW Constant [REDACTED]  
Demand KW [REDACTED]

**Energy Usage**

	Last Year	This Year
KWH This Month	[REDACTED]	[REDACTED]
Service Days	[REDACTED]	[REDACTED]
KWH/Day	[REDACTED]	[REDACTED]

**Account Activity**

Previous Statement Balance [REDACTED]  
Payments Received - THANK YOU [REDACTED]  
Billing for Electric Use on Rate [REDACTED]  
Electric Service Amount [REDACTED]  
Gross Receipts Tax Increase [REDACTED]  
Franchise Charge [REDACTED]  
Florida Sales Tax [REDACTED]  
Current Electric Charges [REDACTED]

**TOTAL NOW DUE:** [REDACTED]

**Ami includes the following charges:**

Customer Charge: [REDACTED]  
Non-Fuel Energy Charge: [REDACTED]  
Fuel Charge: [REDACTED]  
Demand Charge: [REDACTED]

**Messages**

- A late payment charge of 1.5% will apply if not paid by JAN 28, 2004, and your account may be subject to being billed an additional deposit.
- Looking for ways to keep your electric costs under control and help pay for some improvements? Call 1-800-FPL-5588 for a free Business Energy Evaluation.



Florida Power & Light Company  
PO Box 025578  
Miami, FL 33102

FPL 2 500145 / 27

1340 5506849247939213962620000

Please request changes on the back.  
Notes on the front will not be detected.

I added my donation for the Care to Share Energy Fund  
to help those in need. (Fill in  or other amount)

A W 7,8

5506 1

\$1  \$2  \$5  \$10  Other \_\_\_\_\_

#BWNDJNQ \*\*\*  
#4204843AN296970#

\$ \_\_\_\_\_

PLEASE ENTER TOTAL AMOUNT PAID

Make check payable to FPL in U.S. funds  
and mail along with this coupon to:

FPL  
GENERAL MAIL FACILITY  
MIAMI FL 33138-0001



Account Number	NEW Charges Past Due	Total Now Due
[REDACTED]	FEB 27 2004	[REDACTED]

FOLD ON PERFORATION BEFORE TEARING

**CUSTOMER STATEMENT**

Statement Date: FEB 06 2004

Customer Name: [REDACTED]

Service Address: [REDACTED]

Account Number [REDACTED]

Service Dates: JAN 07 04 to FEB 06 04

Service Days: 30

NEXT SCHEDULED READ DATE: MAR 09 2004

Previous Statement Balance	Payments	Additional Activity	Balance Before NEW Charges	NEW Charges	NEW Charges Past Due	Total Now Due (=)
[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	FEB 27 2004	[REDACTED]

**Meter Reading**

Current Reading [REDACTED]  
Previous Reading [REDACTED]  
KWH Constant [REDACTED]  
KWH Used [REDACTED]

Demand Reading [REDACTED]  
KW Constant [REDACTED]  
Demand KW [REDACTED]

**Energy Usage**

	Last Year	This Year
KWH This Month	[REDACTED]	[REDACTED]
Service Days	[REDACTED]	[REDACTED]
KWH/Day	[REDACTED]	[REDACTED]

**Account Activity**

Previous Statement Balance [REDACTED]  
Payments Received - THANK YOU [REDACTED]  
Additional Activity:  
Revenue Rebate [REDACTED]

**BALANCE BEFORE NEW CHARGES**

Billing for Electric Use on Rate: [REDACTED]  
Electric Service Amount [REDACTED]  
Gross Receipts Tax Increase [REDACTED]  
Franchise Charge [REDACTED]  
Florida Sales Tax [REDACTED]  
Current Electric Charges [REDACTED]

**TOTAL NEW CHARGES:**

\*Amt includes the following charges:

Customer Charge: [REDACTED]  
Non-Fuel Energy Charge: [REDACTED]  
Fuel Charge: [REDACTED]  
Demand Charge: [REDACTED]

**TOTAL NOW DUE:**

**Messages**

- A late payment charge of 1.5% will apply if not paid by FEB 27, 2004, and your account may be subject to being billed an additional deposit.
- Make bill paying easier. Choose from our flexible online billing and payment options. For more information, visit [www.FPL.com](http://www.FPL.com) and click on "Pay My Bill."

Please have your account number ready when calling FPL



Florida Power & Light Company  
PO Box 025578  
Miami, FL 33102

\*REPLACEMENT BILL\*  
FEB 06 2004



**USEFUL TELEPHONE NUMBERS**

Customer Service: 1-800-375-2434  
Outside Florida: 1-800-226-3545  
To Report Power Outages: 1-800-4OUTAGE (488-8243)  
Hearing/Speech Impaired: 1-800-432-6554 (TTY/TDD)  
Visit FPL's Web Site at <http://www.fpl.com>