BEFORE THE FLORIDA PUBLIC SERVICE COMMISSION

UNDOCKETED

IN RE: AMENDMENT TO RULE 25-6.049, MEASURING CUSTOMER SERVICE, F.A.C.

REVISED NOTICE OF PROPOSED RULE DEVELOPMENT

TO

ALL INTERESTED PERSONS

ISSUED: <u>April 5, 2004</u>

NOTICE is hereby given pursuant to Section 120.54, Florida Statutes, that the Florida Public Service Commission staff has initiated the development of Rule 25-6.049, Florida Administrative Code, to amend provisions relating to measuring customer service.

The workshop on this rule was initially scheduled to begin at 9:30 a.m. on April 13, 2004. The starting time of the workshop has been changed to 12:30 p.m. on April 13, 2004. The location has not been changed and is provided below.

Florida Public Service Commission 12:30 p.m., April 13, 2004 Betty Easley Conference Center Room 152, 4075 Esplanade Way Tallahassee, Florida

If you have any questions about this change, please contact Marlene Stern at (850) 413-6230. The text of the rule is attached and is the same as appeared in the Florida Administrative Weekly on March 19, 2004, and in the notice from the Commission mailed between March 10 and 12, 2004.

Any person requiring some accommodation at this workshop because of a physical impairment should call the Division of the Commission Clerk and Administrative Services at (850) 413-6770 at least 48 hours prior to the hearing. Any person who is hearing or speech impaired should contact the Florida Public Service Commission using the Florida Relay Service, which can be reached at: 1-800-955-8771 (TDD).

DOCUMENT NUMBER-DATE

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By DIRECTION of the Florida Public Service Commission, this 5th day of April, 2004.

BLANCA S. BAYÓ, Director Division of the Commission Clerk and Administrative Services

Kay Flynn, Chief Bureau of Records

(SEAL)

MKS

25-6.049 Measuring Customer Service.

- (1) (5)(a)5. No change.
- 6. For condominiums that meet the following criteria:
 - a. The declaration of condominium requires that at least 95% of the units are used solely for overnight occupancy as defined in sub-paragraph (5)(c)3 of this rule;
 - b. A registration desk, lobby and central telephone switchboard are maintained; and,
- c. A guest register is maintained, signed by guests who occupy the units, showing, in chronological order, the dates on which the units were occupied by such guests.

 When a condominium meeting the above criteria is converted from individual metering to master metering, the utility shall be reimbursed by the customer for the costs it incurred for the conversion. These costs shall include, but not be limited to, the undepreciated cost of any existing distribution equipment that is removed or transferred to the ownership of the customer, plus the cost of removal or relocation of any distribution equipment, less the salvage value of any removed equipment.
- (b) It is the utility's responsibility to ensure, before installing the master meter, that the criteria for at least one of the six subparagraphs in 6.049(5)(a)1.-6. are satisfied or will be satisfied upon completion of construction, and that the criteria remain satisfied for as long as the master meter remains in place. If a structure later fails to meet at least one of the six sets of criteria for master metering, the utility shall promptly notify the Commission.
 - (b c) For purposes of this rule:

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- 1. "Occupancy unit" means that portion of any commercial establishment, single and multi-unit residential building, condominium, or trailer, mobile home or recreational vehicle park, or marina which is set apart from the rest of such facility by clearly determinable boundaries as described in the rental, lease, or ownership agreement for such unit.
- 2. 4. No change.

(6)(a) - (7) No change.

Specific Authority 366.05(1) FS.

Law Implemented 366.05(1), 366.05(3), 366.80, 366.81, and 366.82, FS.

History--Amended 7-29-69, 11-26-80, 12-23-82, 12-28-83, Formerly 25-6.49, Amended 7-14-87, 10-5-88, 3-23-97.