

ORIGINAL

State of Florida



Public Service Commission

CAPITAL CIRCLE OFFICE CENTER • 2540 SHUMARD OAK BOULEVARD
TALLAHASSEE, FLORIDA 32399-0850

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APR -5 PM 12:08

-M-E-M-O-R-A-N-D-U-M COMMISSION
CLERK

DATE: April 1, 2004
TO: Blanca S. Bayó, Commission Clerk and Administrative Services Director
FROM: Melinda H. Watts, Engineer III, Division of Competitive Markets & Enforcement *MW/A*
RE: Docket No. 040196-TI – Compliance investigation of Globcom, Inc. for apparent violations of Sections 364.02(13) and 364.336, Florida Statutes.

Please add this document to the Docket file for Docket No. 040196-TI.

- AUS _____
- CAF _____
- CMP _____
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- MMS** _____
- SEC 1
- OTH _____

DOCUMENT NUMBER-DATE
04270 APR-5 3
FPSC-COMMISSION CLERK



September 26, 2003

State of Florida Public Service Commission
Capital Circle Office Center
2540 Shumard Oak Blvd.
Tallahassee FL. 32399

Attn: Melinda Watts
Re: Intrastate Interexchange Toll Call Overcharges

Dear Mrs. Watts,

Please find the following answers to your letter dated September 10, 2003.

- 1) There was a total amount of 164,194 minutes caused by per minute rate erroneously charged resulting in an overcharge of \$ 4104.00.
- 2) There was a total amount of 50,438 minutes caused by rounding errors resulting in an overcharge of \$ 1261.00
- 3) We are currently in process of changing our tariff with our regulatory attorney we should have an updated tariff within 2 weeks.

If you have any questions you can reach me at (847) 272-8481

Sincerely,

A handwritten signature in black ink, appearing to read "Joseph A. Vitale".

Joseph A. Vitale
Chief Operating Officer