

ORIGINAL

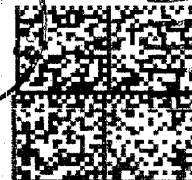
FPSC-COMMISSION CLERK  
FPSC-04003 APR-6-04  
DOCUMENT NUMBER-CAT1

MISSISSIPPI  
CLERK  
State of Florida  
**Public Service Commission**  
2540 Shumard Oak Boulevard  
Tallahassee, Florida 32399-0850

CERTIFIED MAIL



7002 0860 0001 1758 7464



047J02004132  
\$04.420  
03/23/2004  
Mailed From 32399  
US POSTAGE

ESS.COM, L.L.C.  
Mr. William R. Heitz  
[Redacted]  
777 CONVENTION WAY STE 110  
ANAHEIM, CA 92802

SENDER: COMPLETE THIS SECTION

- Complete items 1, 2, and 3. Also complete item 4 if Restricted Delivery is desired.
- Print your name and address on the reverse so that we can return the card to you. Attach this card to the back of the mailpiece, or on the front if space permits.

1. Article Addressed to:  
0470016  
ESS.COM, L.L.C.  
Mr. William R. Heitz  
300 West Pratt Street, SU530  
Baltimore MD 21201-6500

2. Article Number  
(Transfer from ser)

COMPLETE THIS SECTION ON DELIVERY

A. Received by (Please Print Clearly) B. Date of Delivery

C. Signature  
X  Agent  
 Addressee

D. Is delivery address different from item 1?  Yes  
If YES, enter delivery address below:  No

3. Service Type  
 Certified Mail  Express Mail  
 Registered  Return Receipt for Merchandise  
 Insured Mail  C.O.D.

4. Restricted Delivery?(Extra fee)  Yes

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RECEIVED FPSC  
04 APR -6 AM 9:28  
COMMISSION CLERK

AUS  
CAF  
CMP  
COM  
CTR  
ECR  
GCL  
OPC  
MMS  
SEC  
OTH