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BELL SOUTH
and
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BellSouth Telecommunications, Inc.
Regulatory Relations
150 South Monroe Street
Suite 400
Tallahassee, FL 32301

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Director
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April 8, 2004

Mrs. Blanca Bayó
Director – Commission Clerk &
Administrative Services
2540 Shumard Oak Boulevard
Tallahassee, Florida 32399-0850

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COMMISSION
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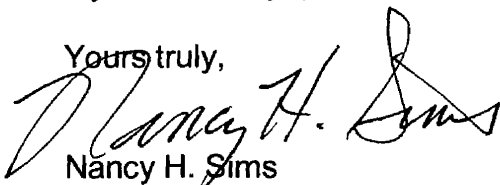
Subject: Cancellation of Pay Telephone and Operator Service
Provider Certificates for BellSouth Public Communications, Inc.

Dear Mrs. Bayó:

In accordance with Rule 25-24.514(2), Florida Administrative Code, this letter is to request that the Florida Pay Telephone Certificate no. 4287 and the Operator Service Provider Certificate No. 4788 issued to BellSouth Public Communications, Inc. (company nos. TF790 & TI572 respectively) be cancelled effective April 1, 2004. BellSouth Public Communications, Inc. (BSPC) has discontinued providing pay telephone service and operator services in the state of Florida. All BSPC pay telephones have been removed or sold as of March 31, 2004.

BSPC will submit a final Regulatory Assessment Fee (RAF) payment for the 1st quarter of 2004 on or before May 15, 2004.

If you have any questions, please let me know.

Yours truly,

Nancy H. Sims

Copy to: Beth Salak
Nancy White

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