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Judith A. Riley, J.D.

April 9, 2004

Ms. Blanca S. Bayo, Director
Division of Records and Reporting
Florida Public Service Commission
2540 Shumard Oak Boulevard
Gerald Gunter Building
Tallahassee, Florida 32399

Re: Price List No. 2
Atlantic.Net Broadband, Inc.
T-99-0241

Dear Ms. Bayo:

On behalf of Atlantic.Net Broadband, Inc., we hereby submit an original and five (5) copies of revisions to Price List No. 2 for the State of Florida. The Revised Pages bear an issued date of April 12, 2004, and an effective date of April 14, 2004.

We have included an extra copy of this transmittal letter, as well as a self-addressed stamped envelope. Please stamp and return the extra copy to confirm your receipt.

Please direct any inquiries regarding this filing to the undersigned.

Respectfully submitted,

Judith A. Riley

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CHECK SHEET

Pages 1 through 179 of this Price List are effective as of the date shown at the bottom of the respective page(s). Original and revised pages, as named below, comprise all changes from the original Price List that are currently in effect as of the date on the bottom of this sheet.

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Issued: April 12, 2004

Effective: April 14, 2004

Matt Miller, Carrier Relations Manager
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2815 NW 13th Street, Suite 201
Gainesville, Florida 32609

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SECTION 2 - RULES AND REGULATIONS2.5 Payment Arrangement (Cont'd)

2.5.4 Disconnection of Service by the Company (cont'd)

2.5.4.8 The Company's Notice of Disconnection shall contain the following information:

2.5.4.8.A The words "NOTICE OF DISCONNECTION" or words with the same meaning, in print type larger than the print type of the notice text.

2.5.4.8.B The name, address and telephone number of the Customer.

2.5.4.8.C A statement of the reason for the proposed disconnection. (D)

2.5.4.8.D The date on or after which service will be disconnected unless appropriate action is taken.

2.5.4.8.E The telephone number in bold print of the Company where the Customer may make an inquiry.

2.5.4.8.F A statement that the Customer must contact the Company regarding the disconnection, prior to contacting the Commission's Consumer Affairs Division.

2.5.4.8.G The address and telephone number of the Commission's Consumer Affairs Division, in print size which is smaller than the print size used for the Company's telephone number

2.5.4.8.H The services that are being disconnected, whether local and/or toll, and if the service to be disconnected is local service, a statement that the Customer must also contact their IXC if such Customer wishes to terminate such service in order to avoid incurring additional charges for such service.

2.5.4.9. The following additional information shall be in the notice unless said information can be obtained in the telephone directory and the notice refers the Customer to the location in the directory where the information can be obtained:

2.5.4.9.A A statement of how a Customer may avoid the disconnection of service, including a statement that the Customer must notify the Company on the day of payment as to the place and method of such payment when the bill is paid at a place other than the office of the Company.

2.5.4.9.B A statement that informs the Customer where payments may be made or how to obtain a listing of authorized payment agencies.

SECTION 2 - RULES AND REGULATIONS2.11 Restoration of Service

If service is disconnected for nonpayment, service will be reestablished only upon receipt of payment of all charges due, which include charges for service and facilities during the period of disconnection and which may include a service restoration fee. The Company may require payment by cash, money order, or certified check. If payment is made by personal check, restoration will be effected upon clearance of the check. When a Customer's service has been disconnected in accordance with this Price List and the service has been terminated through the completion of the Company's service order, service will be reestablished only upon a basis of an application for new service and prepayment of the Line Disconnection Charge (if applicable) and the Line Connection Charge. (T)

During the period of disconnection, Customer's telephone number will not be reassigned. Once service has been terminated, the telephone number may be reassigned to another Customer. (T)

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SECTION 3 - SERVICE DESCRIPTIONS AND RATES**3.4 Basic Local Exchange Service**

- 3.4.1 Basic local exchange service as offered in this Price List, is comprised of exchange access lines.
- 3.4.2 Rates and service for basic local exchange service are issued as UNE-P, unless otherwise stated. These rates are applied on the basis of statewide groupings called Zones (1, 2, and 3).
- 3.4.3 Unless otherwise indicated herein, all basic local exchange services are ordered as UNE-P. The service availability/zone information is listed per local exchange access line. Street2Street UNE-P service will not be provided to residential or business Customers who are attempting to order greater than three lines AND whose NPA-NXX resides in an appointed MSA CLLI.
- 3.4.4 Pursuant to passage of the Telecommunications Access System Act of 1991 by the Florida Legislature during the 1991 session, a monthly surcharge shall be imposed on all local exchange telecommunications company Customers on an individual access line basis, except that such surcharge shall not be imposed upon more than 25 basic telecommunications access lines per account bill rendered. The Commission shall determine the amount of the surcharge; however, in no case shall the amount exceed 25 cents per line per month. The surcharge shall appear on the initial bill to the Customer and itemized at least once annually.
- 3.4.5 Exchange access lines are also subject to the service charges specified herein.
- 3.4.6 The flat rate specified for all Street2Street Services, except for Street2Street Unlimited, entitles a Customer to make calls within the Customer's exchange and in the associated Extended Area Service (EAS) (as listed below). A measured rate applies to all calls within the Customer's Extended Calling Service (ECS) (as listed below) and all other exchanges in the Customer's Local Access Transport Area (LATA) (as listed below). A \$0.25 per call rate applies to all calls within the Customer's Extended Calling Service (ECS) (as listed below). A measured rate applies to all calls within all other exchanges in the Customer's Local Access Transport Area (LATA) (as listed below).
- 3.4.7 Street2Street Unlimited service provides residence Customers a flat rate access line with unlimited calling to all access lines within the serving exchange, the additional exchanges in the associated Extended Area Service (EAS) and Extended Calling Service (ECS) categories as specified herein, and all other exchanges in the Customer's Local Access Transport Area (LATA). The exchanges in each LATA are listed below. The rates specified for Street2Street Unlimited service entitle Customers to access all exchange access lines bearing the central office designations of the Customer's exchange, all exchange access lines bearing the central office designations of additional exchanges in the EAS categories, ECS categories, and all exchanges in the Customer's LATA as shown below on a flat rate basis.
- 3.4.8 Dolfone service provides residence Customers with a local phone line bundled with free in-state and out-of-state (continental) long distance service from 9PM to 7AM and a low per minute rate for long distance calling at other times of the day.

(N)
(N)

SECTION 3 - SERVICE DESCRIPTIONS AND RATES

3.10 Resale-Based Offerings (Cont'd)

3.10.7 Resale-Based Offerings Rates (cont'd)

Services/Features

Calling Features 1 (CF1) – Residence	Monthly Rate	USOC	
(a) Call Forwarding Variable ²	\$4.80	ESM	(I)
(b) Three-Way Calling ²	\$5.75	ESC	(I)
(c) Call Waiting ²	\$5.23	ESX	
(d) Speed Calling (8-Code) ²	\$4.25	ESL	(I)
(e) Speed Calling (30-Code) ²	\$4.75	ESF	(I)
(f) Call Forwarding Busy Line ²	\$1.45	GCE	(I)
(g) Call Forwarding Don't Answer ²	\$1.45	GCJ	(I)
(h) Customer Control Call Forwarding Busy Line ²	\$3.85	GJP	(I)
(i) Customer Control Call Forwarding Don't Answer ²	\$3.85	GJC	(I)
(j) Call Forwarding Busy Line Multipath or Customer Control Call Forwarding Busy Line Multipath ³	\$2.90	CFSBX	(I)
(k) Call Forwarding Don't Answer Multipath or Customer Control Call Forwarding Don't Answer Multipath ³	\$2.90	CFSDX	(I)
(l) Call Forwarding Variable Multipath or Remote Access Call Forwarding Variable Multipath ³	\$3.85	CFSVX	(I)
(m) Remote Access Call Forwarding Variable ²	\$6.70	GCZ	(I)
(n) Call Waiting Deluxe ²	\$7.18	ESXD+	(I)
(o) Call Forwarding Don't Answer <i>with</i> Ring Control ²	\$1.40	GCJRC	(I)
(p) Three-Way Calling with Transfer ⁴	\$5.70	ESCWT	(I)
(q) Star 98 Access ²	\$0.95	S98AF	

Note 1: A Secondary Service Charge is applicable to all listed services when provided on a separate order. No other service charges are applicable.

Note 2: Monthly rate per central office line equipped.

Note 3: Monthly rate for each path in excess of ten paths.

Note 4: Appropriate local or toll usage charges apply for calls originated by the Customer, including connections which continue after the Customer exits the call.

Issued: April 12, 2004

Effective: April 14, 2004

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SECTION 3 - SERVICE DESCRIPTIONS AND RATES

3.10 Resale-Based Offerings (Cont'd)

3.10.7 Resale-Based Offerings Rates (cont'd)

Services/Features (cont'd)		NRC	Monthly Rate	USOC	
Calling Features 2 (CF2) – Residence					
1.	Call Return				
	(a) Per line ³		\$5.75	NSS	(I)
	(b) Per activation ³	\$0.95(I)	--	NA	
2.	Repeat Dialing				
	(a) Per line ⁵		\$4.80	NSQ	(I)
	(b) Per activation ³	\$0.90	--	NA	
3.	Call Selector				
	(a) Per line		\$4.80	NSK	(I)
4.	Preferred Call Forwarding				
	(a) Per line		\$4.80	NCE	(I)
5.	Call Block				
	(a) Per line		\$4.80	NSY	(I)
6.	Call Tracing				
	(a) Per line		\$4.80	NST	(I)
	(b) Per Successful Trace ³ (non-subscription)	\$3.50		NA	
7.	Caller ID – Basic				
	(a) Per line		\$7.65	NSD	(I)
8.	Caller ID – Deluxe (With ACR)				
	(a) Per line		\$7.55	NXMCR	
9.	Caller ID – Deluxe (Without ACR)				
	(a) Per line for Multi-Line Hunt Group arrangements		\$7.55	NXMMN	
10.	Calling Number Delivery Blocking - Permanent				
	(a) Per line	N/C	N/C	NOB	
11.	Calling Number Delivery Blocking - Per Call				
	(a) Per activation	N/C	N/C	NA	
12.	Anonymous Call Rejection				
	(a) Per line		\$3.85	HBV	(I)
13.	CallControl				
	(a) Per activation ^{3,4}	\$0.90		NA	

Note 1: This feature is only offered to certain Customers as specified herein.

Note 2: (deleted)

Note 3: These features are available to the following types of service where facilities permit: single line business, multi-line business and PBX trunks.

Note 4: Denial of per activation of CallControl can be obtained using the Repeat Dialing Denial of Per Activation USOC BRD.

Note 5: Due to technological limitations, in some locations Call Return and Repeat Dialing cannot be ordered separately.

Note 6: Call forwarding Don't Answer (CFDA) must be ordered separate from this offering. Rates and regulations for CFDA are specified herein.

Note 7: A Secondary Service Charge is applicable to all listed services when provided on a separate order. No other service charges are applicable.

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SECTION 3 - SERVICE DESCRIPTIONS AND RATES

3.10 Resale-Based Offerings (Cont'd)

3.10.8 Resale Service Charges

3.10.8.A A Service Charge is a non-recurring charge or charges applying to the ordering, installing, moving, changing, rearranging or furnishing of telecommunication services or facilities. Service Charges are categorized as:

3.10.8.A.1 **Line Connection Charge** (First Line and/or Additional Line) applies for establishing an exchange access line or trunk. The charge includes service ordering, central office work, exchange access line work and a standard voice miniature six position network interface. The charge also applies to requests to reestablish service after service has been terminated by Company for lack of payment. (N)
(N)

3.10.8.A.2 **Line Change Charge** (First Line and/or Additional Line) applies per line to miscellaneous Customer requested changes on existing service for, but not limited to, number change and suspension and restoration of customer-requested suspension of service. (N)
(N)

3.10.8.A.3 **Secondary Service Charge** applies per Customer request for the receiving, recording, and processing of Customer requests to change services or add new or additional services.

3.10.8.A.4 **Premises Work Charge** is a non-recurring charge based on the labor time and miscellaneous materials required to rearrange the drop wire, protector and/or network interface.

3.10.8.B Except as provided hereinafter, the following are subject to service charges:

- All classes of Basic Exchange Service
- Miscellaneous service arrangements

3.10.8.C Installation charges throughout this Price List may be applicable in addition to the charges in this section.

3.10.8.D Service charges may be required to be paid at the time of application for service.

3.10.8.E **Line Connection Charge Application**

3.10.8.E.1 The Line Connection Charge First Line is applicable if the Customer is requesting only one line or for the first line if multiple lines are being ordered.

Issued: April 12, 2004

Effective: April 14, 2004

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SECTION 3 - SERVICE DESCRIPTIONS AND RATES

3.10 Resale-Based Offerings (Cont'd)

3.10.8 Resale Service Charges (Cont'd)

- 3.10.8.M.1 Changing the primary listing of a residence Customer to the name of the remaining spouse in event of death or divorce of the spouse currently listed.
- 3.10.8.M.2 The move from a premises which has been destroyed or made untenable by a disaster such as a hurricane, tornado, fire, flood, etc., when equivalent service is established, at the new/temporary location or for the move back into the original location.
- 3.10.8.M.3 Changing telephone numbers when in the judgment of the Company such changes are necessary for continuation of satisfactory service.

When a Customer's request is provided:

- 3.10.8.M.7 In accordance with a promotional waiver, additional service subject to an equal or lesser Service Charge may be made a part of the promotional service request. Charges for Line Connection, Line Change, or Premises Work will apply, if applicable, for additional service.
- 3.10.8.M.8 In accordance with the Service Charge waivers listed above, additional features or services subject to the Secondary Service Charge may be made a part of the waiver service request.
- 3.10.8.M.9 Service charges for connection, move or change do not apply to telephone service previously provided over a Government System in military housing where there is no break in the continuity of service.

3.10.8.N **Line Disconnection Charge**

- 3.10.8.N.1 The Disconnection Charge applies for full or partial disconnection.

(N)
|
(N)

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SECTION 3 - SERVICE DESCRIPTIONS AND RATES

3.10 Resale-Based Offerings (Cont'd)

3.10.8 Resale Service Charges (Cont'd)

		Residence	Business	USOC
A.	Line Connection Charge			
1.	Applies per exchange access line or trunk			
	(a) First Line (per Customer request)	\$50.00	\$66.00	NA
	(b) Additional Line (each)	\$18.00	\$18.00	NA
B.	Line Change Charge			
1.	Applies per exchange access line or trunk			
	(a) First Line (per Customer request)	\$33.00	\$48.00	NA
	(b) Additional Line (each)	\$16.00	\$16.00	NA
C.	Secondary Service Charge			
1.	Applies per Customer request			
	(a) Each	\$15.00	\$24.00	NA
D.	Premises Work Charge			
1.	First 15-minute increment or fraction thereof			
	(a) Per Increment	\$30.00	\$33.00	NA
2.	Each additional 15-minute increment or fraction thereof			
	(a) Per Increment	\$12.00	\$12.00	NA
E.	Line Disconnection Charge			
	(a) Residence, Per Line	\$10.00	\$1.00	NA
	(b) Business, Per Line	\$10.00	\$1.00	NA

(N)
|
(N)

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SECTION 3 - SERVICE DESCRIPTIONS AND RATES

3.20 **Service Charges**

3.20.1 A service charge is a non-recurring charge or charges applying to the ordering, installing, moving, changing, rearranging or furnishing of telecommunication services or facilities. Service Charges are categorized as follows:

3.20.1.A **Line Connection Charge** (First Line and/or Additional Line) applies for establishing an exchange access line or trunk. The charge includes service ordering, central office work, exchange access line work and a standard voice miniature six position network interface. The charge also applies to requests to reestablish service after service has been terminated by Company for lack of payment.

(N)
|
(N)

3.20.1.B **Line Change Charge** (First Line and/or Additional Line) applies per line to miscellaneous Customer requested changes on existing service for, but not limited to, number change and suspension and restoration of customer-requested suspension of service.

(N)
(N)

3.20.1.C **Secondary Service Charge** applies per Customer request for the receiving, recording, and processing of Customer requests to change services or add new or additional services.

3.20.1.D **Premises Work Charge** is a non-recurring charge based on the labor time and miscellaneous materials required to rearrange the drop wire, protector and/or network interface.

3.20.5 Except as provided herein after, the following are subject to service charges:

- All classes of Basic Exchange Service
- PBX, DID, and PRI Services
- Miscellaneous service arrangements

3.20.6 Installation charges throughout this Price List may be applicable in addition to the charges in this section.

3.20.7 Service charges may be required to be paid at the time of application for service.

3.20.8 There is not a Line Connection Charge if the Customer currently has service with another ILEC or CLEC and is switching to Company's services. If the service is "New," the Customer does not currently have phone service, then the Customer will be charged the appropriate fees as specified. The Line Connection Charge shall also apply to the reestablishment of service for Customers that Company has terminated for lack of payment, in which case the charge will be required to be remitted in full prior to the (re)establishment of service.

(N)

(N)
|
(N)

3.20.9 The Line Change Charge First Line is applicable if the Customer is requesting changes on only one line or for the first line if changes are being made on multiple lines.

3.20.10 On multiple line requests, the Line Change Charge Additional Line applies for each additional line requested changed per Customer request after the first line.

3.20.11 If the Line Connection Charge First Line applies on a Customer request, any additional Line Change Charges applicable for the same Customer request will be billed at the Line Change Charge Additional Line rate.

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SECTION 3 - SERVICE DESCRIPTIONS AND RATES3.20 Service Charges (cont'd)3.20.12 **The Line Change Charge applies:**

- 3.20.12.A For each telephone number changed when requested by the Customer. This charge is applicable in addition to the appropriate charge for station number changes when a change of basic exchange telephone number is requested coincident with a change of station number.
- 3.20.12.B For each line or trunk being **temporarily disconnected for non-payment**. (T)
(T)
- 3.20.12.C For each line or trunk being temporarily suspended at the request of a Customer.
- 3.20.12.D For each line or trunk being restored after service is temporarily disconnected for nonpayment or temporarily suspended. (T)
(T)
- 3.20.12.E For changing from loop start to ground start and vice versa and for changing from a line to a trunk and vice versa, for changes in direction, etc. (D) (T)
- 3.20.12.F For changing from Foreign Central Office Service to home wire center and vice versa. (D) (T)

3.20.13 The Secondary Service Charge will not apply if a Line Connection Charge or Line Change Charge is applicable.

3.20.13.A **The Secondary Service Charge applies for adding or rearranging.**

- Calling Features 1 (CF1) service
- Calling Features 2 (CF2) service
- Calling Features 3 (CF3) service
- Customized Code Restriction
- Customer requested directory listing changes
- Long Distance services
- RingControl service
- Voice Mail services
- Other features or services for which the Line Connection Charge and Line Change Charge are not applicable.

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SECTION 3 - SERVICE DESCRIPTIONS AND RATES

3.20 Service Charges (cont'd)**3.20.16 Paper Billing Charge and Online Billing Credit**

Once Atlantic.Net Broadband's Online Billing is available (scheduled for Summer 2003), new Customers will be charged a "Paper Billing Charge". If the new Customer decides to choose Online Billing, they will be issued a credit for the "Paper Billing Charge".

3.20.17 Manual Service Order Charge

The manual service order charge may take effect if a manual service order is required from the ILEC. The manual service order charge is in addition to any other service charges that may apply. An example of an instance where a manual service order charge would take effect would be when a line is moved to another location.

3.20.18 Service Charge Exceptions**3.20.18.A Service Charges do not apply for:**

- Changing the primary listing of a residence Customer to the name of the remaining spouse in event of death or divorce of the spouse currently listed.
- The move from a premises which has been destroyed or made untenable by a disaster such as a hurricane, tornado, fire, flood, etc., when equivalent service is established, at the new/temporary location or for the move back into the original location.
- Changing telephone numbers when in the judgment of the Company such changes are necessary for continuation of satisfactory service.

3.20.18.B When a Customer's request is provided:

In accordance with a promotional waiver, additional service subject to an equal or lesser Service Charge may be made a part of the promotional service request. Charges for Line Connection, Line Change, or Premises Work will apply, if applicable, for additional service.

In accordance with the Service Charge waivers listed in 3.20.18.A preceding, additional features or services subject to the Secondary Service Charge may be made a part of the waiver service request.

3.20.18.C Service charges for connection, move or change do not apply to telephone service previously provided over a Government System in military housing where there is no break in the continuity of service.**3.20.19 Excessive Usage Charge and Move Charge**

The excessive usage charge may take effect if a customer has local usage in excess of 5000 minutes per month for 3 consecutive months. Street2Street service (besides Street2Street Basic Resale) is not meant to be used as a dedicated dial-up Internet access line.

Move Charges applies for each line or trunk being moved to another location.

(N)

SECTION 3 - SERVICE DESCRIPTIONS AND RATES

3.20 Service Charges (cont'd)

3.20.20 Service Charges

		First	Additional	
A.	Line Connection Charge, Switch (per Customer request)			
	(a) Residence, Per Line	NC	NC	
	(b) Business, Per Line	NC	NC	
B.	Line Connection Charge, New (per Customer request)			
	(a) Residence, Per Line	\$70.00	\$30.00	
	(b) Business, Per Line	\$75.00	\$35.00	
C.	Line Change Charge (per Customer request)			
	(a) Residence, Per Line	\$10.00	\$1.00	(I)
	(b) Business, Per Line	\$10.00	\$1.00	(I)
D.	Secondary Service Charge (per Customer request)			
	(a) Residence, Each	\$4.50	\$0.50	
	(b) Business, Each	\$5.00	\$1.00	
E.	Line Disconnection Charge, Switch (per Customer request)			
	(a) Residence, Per Line	\$10.00	\$1.00	(I)
	(b) Business, Per Line	\$10.00	\$1.00	(I)
F.	Line Disconnection Charge, New (per Customer request)			
	(a) Residence, Per Line	\$40.00	\$10.00	
	(b) Business, Per Line	\$45.00	\$15.00	
G.	Premises Work Charge	Residential	Business	
1.	First 15-minute increment or fraction thereof			
	(a) Per Increment	\$35.00	\$38.00	
2.	Each additional 15-minute increment or fraction thereof			
	(a) Per Increment	\$12.00	\$12.00	
H.	Paper Bill Charge	Residential	Business	
	(a) Per Bill	\$3.00	\$6.00	
I.	Online Bill Credit			
	(a) Per Bill	-\$3.00	-\$6.00	
J.	Manual Service Order Charge			
	(a) Per Manual Service Order	\$15.00		
K.	Excessive Usage Charge			
	(a) Per 5000+ minutes/3 months		\$50.00	(N)
L.	Move Charge	First	Additional	
	(a) Residence, Per Line	\$25.00	\$1.00	
	(b) Business, Per Line	\$25.00	\$1.00	(N)

SECTION 3 - SERVICE DESCRIPTIONS AND RATES

3.25 Dolphone Products

3.25.1 Dolphone Rates and Charges

3.25.1.A. Sweet Talk

		Zone	Monthly Rate
1.	Sweet Talk	1-2	\$34.95
	(a) Sweet Talk - Local - Basic local exchange access line - No Calling Features included - Available only via UNE-P - EAS and ECS calling areas still apply. - EAS calls are free. - ECS calls will be charged at a rate of .25/call. - Sweet Talk - Local is not to be sold separately. Available only as Sweet Talk or Sweet Talk Plus.		\$34.95
	(b) Sweet Talk - Free Nights - Sweet Talk – Free Nights will consist of free local toll, in-state and out-of-state calls originating after 8:59PM EST and before 7:00AM EST - Local toll, in-state, and out-of-state calls originating after 6:59AM EST and before 9:00PM EST will be charged at the rate of .10/minute. - A call initiated before 9:00PM EST but ends during the free window of time will be charged at the per minute rate. - A call initiated before 7:00AM EST but ends during the chargeable window of time (.10/min) will be charged as a free night call. - Offshore and International calls are not included in the free nights. International and Offshore rates will apply when applicable. - Sweet Talk - Free nights is not to be sold separately. Available only as Sweet Talk or Sweet Talk Plus.		\$0.00

(N)

(N)

Issued: April 12, 2004

Effective: April 14, 2004

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SECTION 3 - SERVICE DESCRIPTIONS AND RATES

3.25 Dolfone Products (cont'd)

3.25.1 Dolfone Rates and Charges (cont'd)

3.25.1.B Sweet Talk Plus

2.	Sweet Talk Plus	1-2	\$39.95
	(a) Sweet Talk Plus – Local Same rules apply as Sweet Talk – Local except Sweet Talk Plus adds the following calling features: a. Call Block (*60) b. Call Forwarding c. Call Forwarding—Busy Line d. Call Forwarding—Don't Answer e. Call Forwarding—Don't Answer with Ring Control f. Call Forwarding—Preferred g. Call Forwarding—Remote Access h. Call Rejection—Anonymous i. Call Return (*69) j. Call Selector (*61) k. Call Tracing (*57) l. Call Waiting m. Call Waiting Deluxe n. Caller ID Basic o. Caller ID Deluxe p. Customized Code Restrictions – 1 q. Customized Code Restrictions – 3 r. Customized Code Restrictions – 4 s. Customized Code Restrictions – 6 t. Message Waiting Indicator—Audible u. Message Waiting Indicator—Audible/Visual v. Repeat Dialing (*66) w. RingControl I x. RingControl II y. Speed Calling 8 z. Star 98 Access to Voice Mail (*98) aa. Three-Way Calling		\$39.95
	(b) Sweet Talk Plus – Free Nights - Same rules apply as Sweet Talk – Free Nights.	-	-

(N)

(N)

Issued: April 12, 2004

Effective: April 14, 2004

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SECTION 3 - SERVICE DESCRIPTIONS AND RATES

3.25 Dofone Products (cont'd)

3.25.1 Dofone Rates and Charges (cont'd)

3.25.1.C. Miscellaneous

1.	Secondary Line	Rate Group 1-12	\$14.95	<ul style="list-style-type: none"> - (a) Dofone - Secondary Line - Basic local exchange access line - No calling features included - Available only via Resale - EAS calling areas still apply. ECS calling areas do not apply. - Voice Mail can not be added to Dofone - Secondary Line - Long distance is not available on the Secondary Line - Secondary line can only be packaged with a Sweet Talk plan as a secondary line
			\$14.95	

2.	Directory Listings			<ul style="list-style-type: none"> (a) Additional listing, residence \$1.50 (b) Non-Published, residence \$2.50 (c) Non-Listed, residence \$0.50
3.	Voice Mail Service			<ul style="list-style-type: none"> (a) Each mail box - Voice Mail can be added to either Sweet Talk or Sweet Talk Plus \$7.75 (b) Each submail box - Voice Mail can be added to either Sweet Talk or Sweet Talk Plus \$7.75
4.	Service Charges			<ul style="list-style-type: none"> (a) Sweet Talk and Sweet Talk Plus See Section 3.20 (b) Dofone - Secondary Line See Section 3.10.8
5.	Inside Wiring Charges			<ul style="list-style-type: none"> (a) Sweet Talk and Sweet Talk Plus See Section 3.21 (b) Dofone - Secondary Line See Section 3.10.9
6.	Local Calling Areas			<ul style="list-style-type: none"> (a) Sweet Talk, Sweet Talk Plus and Secondary Line - Please see Price List section 3.5.1 and 3.5.2

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(N)

(N)

SECTION 3 - SERVICE DESCRIPTIONS AND RATES

3.25 Dolphone Products (cont'd)

3.25.1 Dolphone Rates and Charges (cont'd)

3.25.1.C. Miscellaneous

9.	Promotion		
	(a) Free Phone - Customers who meet the following qualifications may receive a free phone: a. New customers who pay the "Line Connection Charge, New" of \$70.00 b. Customers who order Sweet Talk Plus c. Customers who order the Second Line - The promotion will start on 4/18/2004 and will end on 12/31/2004; subject to availability;		

3.26 Individual Case Basis ("ICB") Arrangements

Arrangements will be developed on a case-by-case basis in response to a bona fide request from a Customer or prospective Customer to develop a competitive bid for a service offered under this tariff. Rates quoted in response to such competitive rates will be offered to the Customer in writing and on a non-discriminatory basis.

(N)

(N)

(M)

(M)

SECTION 3 - SERVICE DESCRIPTIONS AND RATES3.27 Special Promotions

The Company may, from time to time, waive or vary the rates and charges associated with certain services for promotional, market research, or other similar purposes. Examples of potential promotions include, but are not limited to, price reductions, waiver of installation charges, or a free service with a purchase of another service. In no case, shall the resulting rates and charges exceed the rates and charges listed in this tariff for the same services.

The Company will file a written notice with the Commission at least one (1) day prior to the effective date of each promotion period that contains information regarding the promotion(s) to be offered, the specific charges to be reduced or waived, the promotion price, a description of the customers who are eligible for the promotional rate, the conditions under which customers will receive the promotional rate, and the beginning and ending dates of the promotion. All promotion offered by the Company will be filed in the Company's Price List.

3.27.1 Promotion.

The Company will provide 3 months of free Dial-up Internet Service for customers that sign-up for local phone service beginning 11/03/2003. This promotion shall end on 11/30/2003.

(M)

(M)

3.28 RESERVED FOR FUTURE USE

(M)

3.29 End User Subscriber Line Charge (EUCL)**3.29.1 End User Subscriber Line Charges**

1.	EUCL	First	Additional
	(a) EUCL, residence per line	\$6.50	\$7.00
	(b) EUCL, business per line	\$6.50	\$7.00

(M)

(M)