

ORIGINAL

EARLY, LENNON, CROCKER & BARTOSIEWICZ, P.L.C.

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TYREN R. CUDNEY
STEVEN M. BROWN
KRISTEN L. GETTING

OF COUNSEL
THOMPSON BENNETT
JOHN T. PETERS, JR.
VINCENT T. EARLY
(1922 - 2001)
JOSEPH J. BURGIE
(1926 - 1992)

April 21, 2004

Florida Public Service Commission
Division of Records and Reporting
2540 Shumard Oak Blvd
Tallahassee FL 32399-0850

APR 23 PM 2:47
COMMISSION
CLERK
EDWARD FPSC

Re: Awesome Communications, Inc.

Dear Sir:

Enclosed herewith for filing with the Commission, please find an original and six (6) copies of the above captioned corporation's APPLICATION FOR AUTHORITY TO PROVIDE ALTERNATIVE LOCAL EXCHANGE SERVICE WITHIN THE STATE OF FLORIDA, along with a check in the amount of \$250.00 to cover filing fees relating to same.

Also enclosed is an exact duplicate of this filing. Please stamp the duplicate received and return same in the self-addressed stamped envelope attached thereto.

Please contact the undersigned if you have additional questions or concerns.

Very truly yours,

EARLY, LENNON, CROCKER & BARTOSIEWICZ, P.L.C.

Patrick D. Crocker

PDC/tlb

RECEIVED & FILED
FPSC-BUREAU OF RECORDS

DISTRIBUTION CENTER
04 APR 23 AM 8:01

Original tariff forwarded to CMP.

Check received with filing and forwarded to Fiscal for deposit. Fiscal to forward deposit information to Records.

Initials of person who forwarded check:

LEM

DOCUMENT NUMBER - DATE

04823 APR 23 04

FPSC-COMMISSION CLERK

**** FLORIDA PUBLIC SERVICE COMMISSION ****

DIVISION OF COMPETITIVE MARKETS AND ENFORCEMENT
CERTIFICATION

APPLICATION FORM
for
AUTHORITY TO PROVIDE
ALTERNATIVE LOCAL EXCHANGE SERVICE
WITHIN THE STATE OF FLORIDA

Instructions

- ◆ This form is used as an application for an original certificate and for approval of the assignment or transfer of an existing certificate. In the case of an assignment or transfer, the information provided shall be for the assignee or transferee (See Page 12).
- ◆ Print or type all responses to each item requested in the application and appendices. If an item is not applicable, please explain why.
- ◆ Use a separate sheet for each answer which will not fit the allotted space.
- ◆ Once completed, submit the original and six (6) copies of this form along with a non-refundable application fee of **\$250.00** to:

Florida Public Service Commission
Division of the Commission Clerk and Administrative Services
2540 Shumard Oak Blvd.
Tallahassee, Florida 32399-0850
(850) 413-6770

- ◆ If you have questions about completing the form, contact:

Florida Public Service Commission
Division of Competitive Markets and Enforcement
Certification
2540 Shumard Oak Blvd.
Tallahassee, Florida 32399-0850
(850) 413-6600

APPLICATION

1. This is an application for \checkmark (check one):

- (\checkmark) **Original certificate** (new company).
- () **Approval of transfer of existing certificate:** Example, a non-certificated company purchases an existing company and desires to retain the original certificate of authority.
- () **Approval of assignment of existing certificate:** Example, a certificated company purchases an existing company and desires to retain the certificate of authority of that company.
- () **Approval of transfer of control:** Example, a company purchases 51% of a certificated company. The Commission must approve the new controlling entity.

2. **Name of company:**

Awesome Communications, Inc.

3. **Name under which the applicant will do business (fictitious name, etc.):**

4. **Official mailing address (including street name & number, post office box, city, state, zip code):**

1202 D'Antignac Street

Augusta, GA 30901

5. **Florida address (including street name & number, post office box, city, state, zip code):**

None. _____

6. **Structure of organization:**

()	Individual	()	Corporation
(<input checked="" type="checkbox"/>)	Foreign Corporation	()	Foreign Partnership
()	General Partnership	()	Limited Partnership
()	Other _____		

7. **If individual, provide:**

Name: _____

Title: _____

Address: _____

City/State/Zip: _____

Telephone No. _____ Fax No.: _____

Internet E-Mail Address: _____

Internet Website Address: _____

8. **If incorporated in Florida, provide proof of authority to operate in Florida:**

(a) **The Florida Secretary of State corporate registration number:**

9. **If foreign corporation, provide proof of authority to operate in Florida:**

(a) The Florida Secretary of State corporate registration number:

F04000000833; Attached as Exhibit A.

10. **If using fictitious name-d/b/a, provide proof of compliance with fictitious name statute (Chapter 865.09, FS) to operate in Florida:**

(a) The Florida Secretary of State fictitious name registration number:

11. **If a limited liability partnership, provide proof of registration to operate in Florida:**

(a) The Florida Secretary of State registration number:

12. **If a partnership, provide name, title and address of all partners and a copy of the partnership agreement.**

Name: _____

Title: _____

Address: _____

City/State/Zip: _____

Telephone No. _____ Fax No.: _____

Internet E-Mail Address: _____

Internet Website Address: _____

13. **If a foreign limited partnership, provide proof of compliance with the foreign limited partnership statute (Chapter 620.169, FS), if applicable.**

(a) The Florida registration number: _____

14. **Provide F.E.I. Number(if applicable):** 01-0589957

15. Indicate if any of the officers, directors, or any of the ten largest stockholders have previously been:

- (a) adjudged bankrupt, mentally incompetent, or found guilty of any felony or of any crime, or whether such actions may result from pending proceedings. Provide explanation.

None have been adjudged bankrupt, mentally incompetent, or guilty of any felony or crime.

- (b) an officer, director, partner or stockholder in any other Florida certificated telephone company. If yes, give name of company and relationship. If no longer associated with company, give reason why not.

No.

16. Who will serve as liaison to the Commission with regard to the following?

- (a) The application:

Name: Patrick D. Crocker

Title: Attorney

Address: 900 Comerica Building

City/State/Zip: Kalamazoo, MI 49007

Telephone No. (269) 381-8844 Fax No.: (269) 381-8822

Internet E-Mail Address: pcrocker@earlylennon.com

Internet Website Address: _____

(b) Official point of contact for the ongoing operations of the company:

Name: Marvin Barnwell

Title: President

Address: 1202 D'Antignac Street

City/State/Zip: Augusta, GA 30901

Telephone No. (706) 826-4833 Fax No.: (706) 432-3340

Internet E-Mail Address: awesome@surfbest.com

Internet Website Address: _____

(c) Complaints/Inquiries from customers:

Name: Marvin Barnwell

Title: President

Address: 1202 D'Antignac Street

City/State/Zip: Augusta, GA 30901

Telephone No. (706) 826-4833 Fax No.: (706) 432-3340

Internet E-Mail Address: awesome@surfbest.com

Internet Website Address: _____

17. List the states in which the applicant:

(a) has operated as an alternative local exchange company.

Georgia, Louisiana and South Carolina.

(b) has applications pending to be certificated as an alternative local exchange company.

Mississippi

(c) is certificated to operate as an alternative local exchange company.

Georgia, Louisiana and South Carolina.

- (d) has been denied authority to operate as an alternative local exchange company and the circumstances involved.

Applicant has not been denied authority to operate as an alternative local exchange company in any jurisdiction.

- (e) has had regulatory penalties imposed for violations of telecommunications statutes and the circumstances involved.

Applicant has had no regulatory penalties imposed for violations of telecommunications statutes.

- (f) has been involved in civil court proceedings with an interexchange carrier, local exchange company or other telecommunications entity, and the circumstances involved.

Applicant has not been involved in any civil court proceedings with an interexchange carrier, local exchange company or other telecommunications entity.

18. Submit the following:

- A. Managerial capability: give resumes of employees/officers of the company that would indicate sufficient managerial experiences of each.**

Attached as **Exhibit B**.

- B. Technical capability: give resumes of employees/officers of the company that would indicate sufficient technical experiences or indicate what company has been contracted to conduct technical maintenance.**

Attached as **Exhibit B**.

C. Financial capability.

The application **should contain** the applicant's audited financial statements for the most recent 3 years. If the applicant does not have audited financial statements, it shall so be stated.

The unaudited financial statements should be signed by the applicant's chief executive officer and chief financial officer **affirming that the financial statements are true and correct** and should include:

1. the balance sheet:
2. income statement: and
3. statement of retained earnings.

NOTE: *This documentation may include, but is not limited to, financial statements, a projected profit and loss statement, credit references, credit bureau reports, and descriptions of business relationships with financial institutions.*

Further, the following (which includes supporting documentation) should be provided:

1. **written explanation** that the applicant has sufficient financial capability to provide the requested service in the geographic area proposed to be served.
2. **written explanation** that the applicant has sufficient financial capability to maintain the requested service.
3. **written explanation** that the applicant has sufficient financial capability to meet its lease or ownership obligations.

Attached as **Exhibit C**.

Attached as **Exhibit D**, please find a proposed tariff.

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3. statement of retained earnings.

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2. **written explanation** that the applicant has sufficient financial capability to maintain the requested service.
3. **written explanation** that the applicant has sufficient financial capability to meet its lease or ownership obligations.

Attached as **Exhibit C**.

THIS PAGE MUST BE COMPLETED AND SIGNED

APPLICANT ACKNOWLEDGMENT STATEMENT

- 1. REGULATORY ASSESSMENT FEE:** I understand that all telephone companies must pay a regulatory assessment fee in the amount of .15 of one percent of gross operating revenue derived from intrastate business. Regardless of the gross operating revenue of a company, a minimum annual assessment fee of \$50 is required.
- 2. APPLICATION FEE:** I understand that a non-refundable application fee of \$250.00 must be submitted with the application.

UTILITY OFFICIAL:

MARVIN Barnwell
Print Name

M. Barnwell
Signature

President
Title

2-04-2004
Date

706-826-4833
Telephone No.

706-432-3340
Fax No.

Address: 1202 D'ANTIGNAC St.
Augusta, Georgia 30901

THIS PAGE MUST BE COMPLETED AND SIGNED

AFFIDAVIT

By my signature below, I, the undersigned officer, attest to the accuracy of the information contained in this application and attached documents and that the applicant has the technical expertise, managerial ability, and financial capability to provide alternative local exchange company service in the State of Florida. I have read the foregoing and declare that, to the best of my knowledge and belief, the information is true and correct. I attest that I have the authority to sign on behalf of my company and agree to comply, now and in the future, with all applicable Commission rules and orders.

Further, I am aware that, pursuant to Chapter 837.06, Florida Statutes, "Whoever knowingly makes a false statement in writing with the intent to mislead a public servant in the performance of his official duty shall be guilty of a misdemeanor of the second degree, punishable as provided in s. 775.082 and s. 775.083."

UTILITY OFFICIAL:

MARVIN Barnwell
Print Name

MA Barnwell
Signature

President
Title

2-04-2004
Date

706-826-4833
Telephone No.

706-432-3340
Fax No.

Address: 1202 D'ANTIGNAC ST.
AUGUSTA, GEORGIA 30901

INTRASTATE NETWORK (if available)

Chapter 25-24.825 (5), Florida Administrative Code, requires the company to make available to staff the alternative local exchange service areas only upon request.

1. POP: Addresses where located, and indicate if owned or leased.

1) _____	2) _____
_____	_____
3) _____	4) _____
_____	_____

2. SWITCHES: Address where located, by type of switch, and indicate if owned or leased.

1) _____	2) _____
_____	_____
3) _____	4) _____
_____	_____

3. TRANSMISSION FACILITIES: POP-to-POP facilities by type of facilities (microwave, fiber, copper, satellite, etc.) and indicate if owned or leased.

<u>POP-to-POP</u>	<u>OWNERSHIP</u>
1) _____	_____
2) _____	_____
3) _____	_____
4) _____	_____

IN DEVELOPMENT

CERTIFICATE SALE, TRANSFER, OR ASSIGNMENT STATEMENT

I, (Name) _____ NA _____
(Title) _____ of (Name of Company)

and current holder of Florida Public Service Commission Certificate Number # _____
_____, have reviewed this application and join in the petitioner's request for a:

- () sale
- () transfer
- () assignment

of the above-mentioned certificate.

UTILITY OFFICIAL:

Print Name

Signature

Title

Date

Telephone No.

Fax No.

Address: _____

EXHIBIT A

**Certificate of Authority to Transact Business as a Foreign
Corporation**

APPLICATION BY FOREIGN CORPORATION FOR AUTHORIZATION TO TRANSACT BUSINESS IN FLORIDA

IN COMPLIANCE WITH SECTION 607.1503, FLORIDA STATUTES, THE FOLLOWING IS SUBMITTED TO REGISTER A FOREIGN CORPORATION TO TRANSACT BUSINESS IN THE STATE OF FLORIDA.

Awesome Communications Inc.

(Name of corporation, must include the word "INCORPORATED", "COMPANY", "CORPORATION" or words or abbreviations of like import in language as will clearly indicate that it is a corporation instead of a natural person or partnership if not so contained in the name at present.)

Georgia 3. 01-0589957
(State or country under the law of which it is incorporated) (FEI number, if applicable)

12/31/2001 5. perpetual
(Date of incorporation) (Duration. Year corp. will cease to exist or "perpetual")

UPON Qualification
(Date first transacted business in Florida. If corporation has not transacted business in Florida, insert "upon qualification.")
(SEE SECTIONS 607.1501, 607.1502 and 817.155, F.S.)

1202 D'ANTIGNAC ST, Augusta, GA, 30901
(Principal office address)

SAME
(Current mailing address)

TELECOMMUNICATIONS
(Purpose(s) of corporation authorized in home state or country to be carried out in state of Florida)

Name and street address of Florida registered agent: (P.O. Box or Mail Drop Box NOT acceptable)

Name: NRAI Services, Inc.

Office Address: 526 E. Park Avenue

Tallahassee, Florida 32301
(City) (Zip code)

Registered agent's acceptance:
I, having been named as registered agent and to accept service of process for the above stated corporation at the place signated in this application, I hereby accept the appointment as registered agent and agree to act in this capacity. I further agree to comply with the provisions of all statutes relative to the proper and complete performance of my duties, and I am familiar with and accept the obligations of my position as registered agent.

NRAI Services, Inc.

By [Signature]
(Registered agent's signature)

Attached is a certificate of existence duly authenticated, not more than 90 days prior to delivery of this application to Department of State, by the Secretary of State or other official having custody of corporate records in the jurisdiction under the law of which it is incorporated.

FILED OF STATE
SECRETARY OF CORPORATIONS
04 FEB -4 PM 3:13

Names and business addresses of officers and/or directors:

DIRECTORS

Chairman: _____
 Address: _____

 Vice Chairman: _____
 Address: _____

 Director: _____
 Address: _____

 Director: _____
 Address: _____

OFFICERS

President: MARVIN BARNWELL
 Address: 3519 MONTE CARLO DR
AUGUSTA, GA. 30906
 Vice President: _____
 Address: _____
 Secretary: _____
 Address: _____
 Treasurer: _____
 Address: _____

FILED
 SECRETARY OF STATE
 DIVISION OF CORPORATIONS
 04 FEB - 4 PM 3: 13

NOTE: If necessary, you may attach an addendum to the application listing additional officers and/or directors.

Marvin Barnwell
 (Signature of Chairman, Vice Chairman, or any officer listed in number 12 of the application)

MARVIN BARNWELL
 (Typed or printed name and capacity of person signing application)

[Handwritten mark]

Secretary of State
Corporations Division
315 West Tower
#2 Martin Luther King, Jr. Dr.
Atlanta, Georgia 30334-1530

CONTROL NUMBER : 0201671
DATE INC/AUTH/FILED: 12/31/2001
JURISDICTION : GEORGIA
PRINT DATE : 02/03/2004
FORM NUMBER : 211

AWESOME COMMUNICATIONS, INC
MARVIN BARNWELL
1202 D'ANTIGNAC ST
AUGUSTA, GA 30901

FILED STATE
SECRETARY OF CORPORATIONS
DIVISION OF CORPORATIONS
04 FEB -4 PM 3:13

CERTIFICATE OF EXISTENCE

I, Cathy Cox, the Secretary of State of the State of Georgia, do hereby certify under the seal of my office that as of the above print date

AWESOME COMMUNICATIONS INC.
A GEORGIA PROFIT CORPORATION

is in compliance with the applicable filing and annual registration provision of Title 14 of the Official Code of Georgia Annotated.

Said entity was formed in the jurisdiction stated above or was authorized to transact business in Georgia on the above date and has not filed articles of dissolution, certificate of cancellation or any other similar document with the Office of the Secretary of State.

This certificate relates only to the legal existence of the above-named entity as of the print date above. It does not certify whether or not a notice of intent to dissolve, an application for withdrawal, a statement of commencement of winding up or any other similar document has been filed or is pending with the Secretary of State.

This information is electronically transmitted, issued and certified in accordance with the Georgia Electronic Records and Signatures Act and Title 14 of the Official Code of Georgia Annotated and is prima-facie evidence that said entity is in existence or is authorized to transact business in this state.

20040203194825285



Cathy Cox
Secretary of State

EXHIBIT B

Background and Experience of the Management Team

EXECUTIVE SUMMARY

Marvin Barnwell, President

Worked in the military for 24 years as a Satellite Communications Technician. Duties included working with land-mobile Telecommunications equipment, microwave equipment, radar equipment and telephone switching equipment. Employed by Motorola as the European Service Manager for 14 years in the telecommunication branch for the Federal Government. Presently, certified as an Independent Public Payphone Provider and presently installing and maintaining payphones in the Augusta, Georgia area. Have worked as an independent agent for several CLEC'S offering local and long distance services and presently certified ac a CLEC in Ga, Sc and Louisiana.

Benjamin McElreath, Attorney At Law

A practicing attorney located in Augusta, Georgia. He has been in practice for over 25 years and will serve as legal counsel for Awesome Communications, Inc.

Brian Stentz, Consultant-Bachelor Degree Business Admin.

Brian has been in telecommunications since 1988. He began with AT & T Global Systems as an Account Executive. Since then he has designed and marketed telephone systems, wide area network, local dial tone, long distance services, prepaid services, data circuits, and data communications equipment. He has negotiated operating agreements with BellSouth, Southwestern Bell, Pacific Bell and Bell Atlantic. He has designed process flows for provisioning and billing of orders with most of the Regional Bell Operating Companies. Currently, President of Genesis Communications, an interconnect company covering the Gulf South States. He has served as Sales Manager, Sales Support Manager, National Sales Manager and Vice-President of Operations for multi-million dollar corporations. He has been the Corporate Officer of Record, representing a CLEC with the Public Service Commission in eleven states.

Eric Brown, Consultant

Eric has been in the Telecom industry for 42 years. Presently, he is President & CEO of A+ American Discount Telecom, LLC, CLEC-Isp DSL and Wireless Operation Consultant. Eric specializes in FCC regulations, CLEC certifications and CLEC operations management.

American Door To Door: Independent Agent

American Door To Door Marketing has been in business since 1995. They have represented several CLEC's and IXC'S in the United States including BTI, Access Integrated Network, Z-Line Communications, Talk America and provide prepaid and postpaid services throughout the southeast. They have been very successful as a marketing channel providing local, long distance, paging, wireless and internet as well as prepaid services throughout the United States.

EXHIBIT C

Financial Statements

AWESOME COMMUNICATIONS
STATEMENT OF ASSETS, LIABILITIES & EQUITY- Income Tax Basis
March 31, 2004

ASSETS

Current Assets		
Regular Checking Account	\$	38,145.65
Cash In Hibernia		295.74
Money Market Acct		5,051.28
Cash In Hibernia2		358.31
Cash In Firstate		15,546.26
Loan To Ronald Wynn		7,981.00
		<hr/>
Total Current Assets		67,378.24
Property and Equipment		
Furniture and Fixtures		2,850.48
Equipment		13,950.25
Computer/Software		6,625.66
Leasehold Improvements		1,034.47
Building		18,813.80
Building Improvements		1,603.45
Accum. Depreciation		(1,854.16)
		<hr/>
Total Property and Equipment		43,023.95
Other Assets		
Deposits		8,100.00
		<hr/>
Total Other Assets		8,100.00
		<hr/>
Total Assets	\$	<u>118,502.19</u>

LIABILITIES AND EQUITY

Current Liabilities		
Loan From Marvin Barnwell	\$	84,700.00
Federal W/H		5,172.00
FICA W/H		8,016.45
State W/H		1,336.88
		<hr/>
Total Current Liabilities		99,225.33
Long-Term Liabilities		
Note Payable-First Bank of GA		40,048.65
		<hr/>
Total Long-Term Liabilities		40,048.65
		<hr/>
Total Liabilities		139,273.98
Equity		
Common Stock		5,100.00
Retained Earnings		(87,571.82)
Net Income		61,700.03
		<hr/>
Total Equity		(20,771.79)
		<hr/>
Total Liabilities & Equity	\$	<u>118,502.19</u>

UNAUDITED. SEE ACCOMPANYING ACCOUNTANT'S REPORT.

AWESOME COMMUNICATIONS
STATEMENT OF REVENUE & EXPENSES- Income Tax Basis
For the Three Months Ending March 31, 2004

	Current Month		Year to Date	
Revenues				
Service Fees	\$ 126,963.86	100.00	\$ 347,238.24	100.01
Interest Income	2.14	0.00	6.29	0.00
Refunds	0.00	0.00	(39.95)	(0.01)
	<hr/>		<hr/>	
Total Revenues	126,966.00	100.00	347,204.58	100.00
	<hr/>		<hr/>	
Cost of Sales				
Cost of Goods Sold #1-Phone Sv	63,387.74	49.92	144,687.46	41.67
Cost of Goods Sold #2-Long Dis	4,311.61	3.40	8,714.51	2.51
Cost of Goods Sold#3-Cell Phon	1,519.57	1.20	1,519.57	0.44
	<hr/>		<hr/>	
Total Cost of Sales	69,218.92	54.52	154,921.54	44.62
	<hr/>		<hr/>	
Gross Profit	57,747.08	45.48	192,283.04	55.38
	<hr/>		<hr/>	
Expenses				
Advertising	1,918.65	1.51	5,429.62	1.56
Bank Charges	74.25	0.06	316.20	0.09
Commissions & Fees	26,022.86	20.50	53,257.83	15.34
Dues & Publications	0.00	0.00	135.00	0.04
Equipment & Furniture Rental	1,875.67	1.48	2,038.89	0.59
Insurance	70.08	0.06	1,487.24	0.43
Interest	227.07	0.18	685.40	0.20
Legal & Accounting	1,369.32	1.08	2,976.61	0.86
Tax & Licenses	2,544.92	2.00	2,758.62	0.79
Office Supplies	334.00	0.26	2,573.79	0.74
Payroll Tax	844.56	0.67	1,777.69	0.51
Postage	337.35	0.27	1,252.76	0.36
Rent or Lease	1,125.00	0.89	3,100.00	0.89
Repairs & Maintenance	201.66	0.16	4,125.20	1.19
Tech Support	2,310.98	1.82	6,988.55	2.01
Sales Tax	5,833.64	4.59	6,277.32	1.81
Supplies	590.18	0.46	1,085.41	0.31
Telephone	27.45	0.02	82.35	0.02
Travel	2,680.79	2.11	8,680.79	2.50
Wages	11,040.00	8.70	23,237.66	6.69
Utilities	1,101.61	0.87	2,227.36	0.64
Miscellaneous	0.00	0.00	88.72	0.03
	<hr/>		<hr/>	
Total Expenses	60,530.04	47.67	130,583.01	37.61
	<hr/>		<hr/>	
Net Income	\$ (2,782.96)	(2.19)	\$ 61,700.03	17.77
	<hr/> <hr/>		<hr/> <hr/>	

UNAUDITED. SEE ACCOMPANYING ACCOUNTANT'S REPORT.



Supporting Documentation for Financial Capability

- 1) The applicant has sufficient financial capability to provide the requested service in the geographical area proposed to be served.
 - A) Inside this package you will find Awesome Communications, Inc. Financial Statements that will support the above stated question.

- 2) The applicant has the sufficient financial capability to maintain the requested service and to meet its lease or ownership obligations.
 - B) Inside this package you will find a Letter from our Bank that will show our standing with this financial institution and the Balance in our account that will satisfy the above stated questions.

EXHIBIT D

Proposed Tariff

GENERAL TARIFF

CONTAINING

**DEFINITIONS AND RULES
AND
TARIFFS**

FOR

**PRIMARY SERVICES
SUPPLEMENTARY SERVICES
INTERCONNECTION SERVICES
AND DISCONTINUED SERVICES
THIS GENERAL TARIFF CONTAINS
THE RATES, TOLLS, CHARGES, DEFINITIONS AND RULES**

THE FURNISHING OF SERVICES BY

**AWESOME COMMUNICATIONS INC.
1202 D'ANTIGNAC
AUGUSTA, GA
706-432-3330**

THIS TARIFF IS GOVERNED AND INTERPRETED BY THE LAWS OF FLORIDA

General Tariff

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General Tariff

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General Tariff – Section I

DEFINITIONS

ACCOUNT RECEIVABLE - An individual charge associated with an eligible call purchased from an IXC according to the terms and conditions of the Company's Billing and Collection Services Agreement.

AFFILIATE - Any person that controls or is controlled by the Company or that is controlled by the same person that controls the Company, and includes a related person.

AUTOMATIC DIALING-ANNOUNCING DEVICE (ADAD) - Any automatic equipment incorporating the capability of storing or producing telephone numbers to be called, used alone or in conjunction with other equipment to convey a prerecorded or synthesized voice message to the telephone number called.

BCS ACCESS - The basic component of Business Communications Service which provides a point of access from which a customer can place and receive calls over the public switched telephone network and access basic and enhanced BCS features.

BUILDING - A structure with outside walls and a roof. An adjoining building with abutting walls with its own entrance and buildings separated by a public thoroughfare or connected by enclosed or underground passageways are considered as separate buildings.

CENTRAL OFFICE - An operating unit equipped with apparatus by means of which connection is established between Primary Services.

CIRCUIT - An analog voice-grade channel or a digital 64 kbps (DS-0) channel.

CIRCUIT GROUP - A group of equivalent circuits.

COMMISSION – Florida Public Service Commission

COMPANY – Awesome Communications, Inc.

COMPETITIVE LOCAL EXCHANGE CARRIER (CLEC) – As defined by the Telecommunications Act of 1996

COMPETITIVE PAY TELEPHONE SERVICE PROVIDER (CPTSP) - A Company or individual which provides competitive pay telephone service for use by the general public. For the purposes of this tariff, the Competitive Pay Telephone Service Provider is the Company's customer.

CONNECTION - The electrical and/or physical interfacing of customer-provided terminal equipment to equipment or facilities of the Company.

General Tariff – Section I

DEFINITIONS (cont.)

CONTIGUOUS EXCHANGE AREAS - Exchange areas of which the boundaries are common at any point, except where such common boundary consists of a natural barrier.

CONTINUOUS PROPERTY - The land, together with any buildings thereon, occupied by the customer, which does not extend across other property not occupied by the customer, or a public thoroughfare. However, land occupied by the customer which fronts on both sides of a public thoroughfare and opposite to one another would be considered to be continuous property.

CONTROL - Includes control in fact, whether or not through one or more persons.

CUSTOMER - A person or legal entity, including a reseller or sharing group, that purchases telecommunications services from the Company, and is liable to the Company for those services. (Also, for the purposes of this definition, see RESELLER.)

CUSTOMER'S PREMISES - The continuous property and the building or buildings located thereon, or the portion or portions of a building, occupied by the customer.

DAL or DIRECT ACCESS LINE - A network arrangement used to transmit traffic over a dedicated facility between a Carrier's or Other Service Provider's interexchange network and a subscriber's premises.

DEDICATED SERVICE - A telecommunications service which is dedicated to the private communications needs of a user, where one end of the facility used to provide the service is terminated at equipment dedicated to the user.

EQUIVALENT NETWORK ACCESS LINES - Two or more network access lines provided for a customer at one location and arranged so that an incoming call for the telephone number listed for the group of network access lines is routed to an idle network access line in the group.

EXCHANGE AREA - A geographical area established by the Company for the administration and furnishing of telephone service.

EXCHANGE CLUSTER - A grouping of exchanges which retain their exchange identity (i.e., V&H Co-ordinates and name) but which are treated as one for local rating and local calling areas.

FEATURE INTERWORKING - Refers to the ability to route calls based on selected combinations of the routing criteria specified in Item 800.

FLAT RATE - A tariff charge which includes access and usage.

General Tariff – Section I

DEFINITIONS (cont.)

GENERAL TARIFF - The document titled "General Tariff" containing the Commission approved Rates, Charges and Regulations governing the monopoly services furnished by the Company.

GRADE OF SERVICE - The term used to refer to specific types of Single Line Service. Only One-Party service is available

INTERCONNECTING CIRCUIT - A circuit that connects an IXC's facility to a facility of the Company to provide access to the Company's public switched telephone network (PSTN). An interconnecting circuit may connect:

- (1) an IXC's facility to a Company Central Office to which customer lines are directly connected (end office); or
- (2) an interexchange circuit to a Company Centrex switch; or
- (3) a local circuit from an IXC's switch to a Company Centrex switch; or
- (4) an IXC's facility to a Company Central Office to which end offices are directly connected in order to originate or terminate toll traffic (toll office).

INTER-EXCHANGE CARRIER (IXC) - A long distance service provider that provides the network connectivity to complete an interstate or inter LATA call.

INTER-EXCHANGE SERVICE or INTER-EXCHANGE FACILITY - A service or facility configured to operate between any two exchanges for which Message Toll Service charges would apply, including overseas and international services and facilities.

JOINT-USE BASIS - On a basis in which a circuit is not dedicated to a single user.

LINE-SIDE ACCESS - Any connecting arrangement provided by the Company to an IXC over which PSTN dial tone is delivered or access to the Company's 800 Service is provided to the IXC, by means of an interconnecting circuit, enabling the IXC to access or egress the Company's PSTN.

LOCAL CALL - A call terminating within the same Local Calling Area from which it was originated.

LOCAL CALLING AREA - The area within which a customer can place a call without incurring Long Distance Service charges. An Exchange Area's Local Calling Area includes the area within the Exchange Area's boundary and may include additional contiguous Exchange Areas.

LOCAL RATE CENTER - A point(s), designated by the Company, within an Exchange Area which is used in determining rate distances for services located entirely within the same Exchange Area.

General Tariff – Section I

DEFINITIONS (cont.)

LONG DISTANCE CALL - Telephone service between exchange areas where Extended Area Service is not provided.

MEASURED RATE - A tariff charge for usage. The usage charge may be determined by one or more of the following: frequency, duration, distance, time of day, day of the week and holidays.

NETWORK ACCESS LINE - The Company-provided circuit used to provide access to the Company's central office for the provision of Primary Service.

OPERATOR SERVICES - A service performed by Operating Company operators, at the request of an IXC operator or an IXC subscriber, for calls delivered to the operators from the IXC's network. Operator services include call interruption, long distance directory assistance, 800/888/877/866 directory assistance and completion of calls to non-dialable points C

OVERFLOW ROUTING - A service which is available when an IXC has Direction Connection to the Company's serving switch. With this service, any traffic which is blocked from using the Direction Connection is rerouted to the IXC's Access Tandem Connection.

OVERSEAS CIRCUIT - A circuit which connects a service or a facility of an international service provider to a country other than the United States, directly or via an Overseas Carrier, for the purpose of providing overseas services.

PERSON - A partnership, firm, body corporate or politic, government or department thereof and the legal representatives of such person.

PRIMARY SERVICE - Service provided and maintained by the Company which allows the customer basic access to and use of the public switched telephone network for the purpose of originating and receiving local and long distance calls subject to the appropriate rates and regulations set out in this General Tariff.

PRIMARY SERVICE LOCATION - That location where the customer's Primary Service is located. This is determined by the Company according to where the majority of service is located.

PUBLIC SWITCHED TELEPHONE NETWORK (PSTN) - Company equipment, including switching and transmission equipment, which is used for communications by the general public.

General Tariff – Section I

DEFINITIONS (cont.)

RELATED - A person is "related" to another if (1) either holds, either directly or indirectly, at least a 20% interest in, or any options to acquire at least a 20% interest in, any of the capital, assets, property, profits, earnings, revenues or royalties of the other, or (2) any third party holds, directly or indirectly, at least a 20% interest in, or any options to acquire at least a 20% interest in, any of the capital, assets, property, profits, earnings, revenues or royalties of each of the persons.

RELAY SERVICE - An English and French language service, available on a 24 hour per day, seven day per week basis, which enables a person using a Telecommunications Device for the Deaf (TDD) to send a message to, or receive a message from, other telephone users who do not employ a TDD to communicate, by relating the parties' messages through an operator.

RESALE - The subsequent sale or lease on a commercial basis, with or without adding value, of a telecommunications service leased from an IXC or from the Company.

RESELLER - A person engaged in resale.

For the purposes of this definition, and for greater certainty:

- a customer is deemed not to act as a reseller or as a sharing group if the telecommunications services that it purchases from the Company are used only by a company and one or more affiliates (as defined in this tariff item with the substitution of "customer" for "company"); a company and its franchises or authorized franchisees; or a co-operative organization and its associated member companies.
- a government is deemed not to act as a reseller or as a sharing group if the telecommunications services that it purchases are used only by departments, agencies, crown corporations or other entities:
 - declared by statute to be part of the government in question; or
 - with respect to the employees of which the government has the obligation as employer.

RESPONSIBLE ORGANIZATION (RESP ORG) - The entity identified by the 800/888/877/866 Subscriber or Agent that assumes the duty of managing and administering the 800/888/877/866 record (number) in the 800/888/877/866 Service Management System on behalf of the 800/888/877/866 Subscriber.

SERVICE CHARGES - A charge applied at the time of installation of the service and upon subsequent addition, moves and changes.

SERVING CENTER - A central office, or two or more central offices located in the same building.

General Tariff – Section I

DEFINITIONS (cont.)

SHARING - The use by two or more persons, in an arrangement not involving resale, of a telecommunications service leased from an IXC or the Company.

SHARING GROUP - A group of persons engaged in sharing. (See, for the purposes of this definition, RESELLER above.)

STANDARD SERVICE CHARGES (S.S.C.) – charges for services provided

STANDBY CIRCUIT - An interconnecting circuit with line or trunk-side access which has been activated but rendered incapable, by the Company, of carrying traffic.

SUBSCRIBER - A person for whom telecommunications equipment, facilities or service have been provided by an IXC.

SUPPLEMENTARY SERVICES - Services provided and maintained by the Company that serve to supplement or enhance a customer's Primary Service.

TOLL OFFICE - An operating and serving unit used to furnish Inter-Exchange Services.

TOLL RATE CENTER - A point, designated by the Company, within an Exchange Area which is used in determining rate distances for Inter-Exchange Services.

TRUNK-SIDE ACCESS - Any connecting arrangement provided by the Company to an IXC, by means of an interconnecting circuit between their respective switches, over which 1+, 0+, 00-, 10XXX, 1-8XX, 01+ and 011+ can be routed to the IXC's network and over which traffic from the IXC's network can be routed for termination in the local PSTN.

USER - A person or a member of a sharing group using a telecommunications service or facility for the person's or member's private communications needs.

Awesome Communications, Inc.
Florida
Original Issue Date April 1, 2004
Marvin Barnwell – President

Original Page 7

Effective Date April 1, 2004

General Tariff – Section I

Definitions

Reserved for Future Use

General Tariff – Section II

Terms of Service

When changes are made in any tariff page, a revised page will be issued canceling the tariff page affected; such changes will be identified through the use of the following symbols:

- (C) To signify changed regulation
- (D) To signify discontinued rate, regulation or text
- (I) To signify increase
- (M) To signify a move from one page to another with no change to text, regulation or Tariff.
- (N) To signify new rate, regulation or text
- (R) To signify reduction
- (S) To signify matter already appearing in another part of the tariff and repeated for clarification
- (T) To signify a change in text but no change in rate or regulation
- (V) To signify vintaged Tariff

The preceding symbols will apply except where additional symbols are identified at the bottom of an individual page or at the beginning or end of a section or paragraph.

2.1.0 Except as otherwise specified, these Terms of Service apply with regard to services for which the Florida Public Service Commission has approved a tariff.

2.1.1 This tariff is governed and interpreted by the laws of Florida

2.1.2 These Terms do not limit AWESOME COMMUNICATIONS' liability in cases of deliberate fault or gross negligence, anti-competitive conduct, or breach of contract where the breach results from the gross negligence of AWESOME COMMUNICATIONS.

2.1.3 Tariffed services offered by AWESOME COMMUNICATIONS are subject to terms and conditions contained in:

- (a) these Terms;
- (b) applicable provisions of AWESOME COMMUNICATIONS' tariffs; and
- (c) any written application, to the extent that it is not inconsistent with these Terms or the tariffs.

All of the above bind both AWESOME COMMUNICATIONS and its customers.

2.1.4 AWESOME COMMUNICATIONS will provide access to the telephone relay system.

2.2.0 EFFECTIVE DATE OF CHANGE

2.2.1 Subject to 2.2, changes to these Terms or the tariffs, as approved by the Commission, take effect on their effective date even though applicants or customers have not been notified of them or have paid or been billed at the old rate.

General Tariff – Section II

Terms of Service

2.2.2 The old non-recurring charges for the transaction in question apply where service which was to be provided by a certain agreed-upon date was, through no fault of the applicant or customer, not so provided and in the meantime a rate increase has gone into effect.

2.3.0 OBLIGATION TO PROVIDE SERVICE

2.3.1 AWESOME COMMUNICATIONS is not required to provide service to an area where:

- (a) AWESOME COMMUNICATIONS would have to incur unusual expenses which the applicant will not pay;
For example, for securing rights of way or for special construction;
the applicant owes amounts to AWESOME COMMUNICATIONS that are past due other than as a guarantor; or
- (b) The applicant does not provide a reasonable deposit or alternative required pursuant to these Terms.

2.3.2 Application for service or for additional service and/or equipment in connection with service already established may be made orally or shall be in writing; if AWESOME COMMUNICATIONS so requires in order to establish the identity of the applicant or customer in circumstances where AWESOME COMMUNICATIONS has reasonable grounds for believing that the applicant or customer intends to defraud AWESOME COMMUNICATIONS or to evade payment.

2.3.3 Where AWESOME COMMUNICATIONS does not provide service on application, it must provide the applicant with a written explanation upon request.

2.4.0 AWESOME COMMUNICATIONS FACILITIES

2.4.1 Awesome Communications will utilize the existing network that is provided by the ILEC. ADD will operate in a reseller mode

2.4.2 AWESOME COMMUNICATIONS shall normally provide the electrical energy necessary for the furnishing of service, except that the customer shall arrange and pay for a local supply of suitable commercial power, with outlets, when required for the operation of equipment required to furnish the service.

2.4.3 Upon termination of service, the customer must return AWESOME COMMUNICATIONS equipment.

General Tariff – Section II

Terms of Service

2.4.4 AWESOME COMMUNICATIONS must bear the expense of maintenance and repairs required due to normal wear and tear to its facilities, except that AWESOME COMMUNICATIONS may charge for the additional expense incurred when the applicant or customer requires maintenance and repair work to be performed outside of regular working hours. This section does not apply where otherwise stipulated in AWESOME COMMUNICATIONS' tariffs or by special agreement.

2.4.5 A customer who has deliberately, or by virtue of a lack of reasonable care, caused loss or damage to AWESOME COMMUNICATIONS' facilities, may be charged the cost of restoration or replacement. In all cases, customers are liable for damage caused to AWESOME COMMUNICATIONS facilities by customer-provided facilities.

2.5.0 AWESOME COMMUNICATIONS' RIGHT TO ENTER PREMISES

2.5.1 AWESOME COMMUNICATIONS' agents and employees may enter premises on which service is or is to be provided, during the company's normal working hours if the work is completed at the customer's request or in the event of an emergency or potential harm to the network, at any time subject to the provisions in 5.2 and 5.3, to install, inspect, repair and remove its facilities, to inspect and perform necessary maintenance in cases of network-affecting disruptions involving customer-provided facilities, and to collect proceeds from coin telephones.

2.5.2 Prior to entering premises, AWESOME COMMUNICATIONS must obtain permission from the applicant, customer or other responsible person.

2.5.3 Entry is not subject to 5.1 and 5.2 in cases of emergency or where entry is pursuant to a court order.

2.5.4 Upon request, AWESOME COMMUNICATIONS' agent or employee must show valid AWESOME COMMUNICATIONS identification prior to entering premises.

2.6.0 BASIC SERVICE

2.6.1 AWESOME COMMUNICATIONS provides single-party, touch tone service as its basic service platform. Service is subject to the availability of suitable facilities.

2.6.2 Customers who wish to change to a lower grade of service that is available may do so without charge.

General Tariff – Section II

Terms of Service

2.7.0 DEPOSITS AND ALTERNATIVES

- 2.7.1 Except as otherwise stipulated in its tariffs, AWESOME COMMUNICATIONS cannot require deposits from an applicant or customer at any time unless the applicant or customer:
- (a) has no credit history with Awesome Communications and will not provide satisfactory credit information.
 - (b) has an unsatisfactory credit rating with AWESOME COMMUNICATIONS due to payment practices in the previous two years regarding AWESOME COMMUNICATIONS services; or
 - (c) clearly presents an abnormal risk of loss.
- 2.7.2 AWESOME COMMUNICATIONS must inform the applicant or customer of the specific reason for requiring a deposit, and of the possibility of providing an alternative to a deposit, such as arranging for third party payment, a bank letter of credit or a written guarantee from a third person whose credit is established to the satisfaction of AWESOME COMMUNICATIONS.
- 2.7.3 An applicant or customer may provide an alternative to a deposit provided it is reasonable in the circumstances.
- 2.7.4 The total amount of all deposits and alternatives provided by or for an applicant or customer may not at any time exceed three months' charges for all services, including anticipated long distance charges. However, where an applicant or customer clearly presents an abnormal risk of loss, AWESOME COMMUNICATIONS may require a deposit or alternative not to exceed six months' charges for all services, including anticipated long distance charges.
- 2.7.5 Deposits earn interest in accordance with the applicable provisions of AWESOME COMMUNICATIONS' tariffs. Awesome Communications will pay interest of 5% per annum for customer deposits retained for more than six months. Deposits should not exceed 2 ½ times the average monthly bill.
- 2.7.6 Whenever AWESOME COMMUNICATIONS holds a deposit it must indicate the following on that customer's monthly account:
- (a) that a deposit is being held by AWESOME COMMUNICATIONS in connection with the customer's account; and
 - (b) a telephone number of a AWESOME COMMUNICATIONS representative to whom any inquiries regarding the deposit may be directed. At least once per year, AWESOME COMMUNICATIONS must also indicate on that customer's account the total amount of deposits held as well as the total interest accrued on the deposits.

General Tariff – Section II

Terms of Service

2.7.7 AWESOME COMMUNICATIONS must review the continued appropriateness of deposits and alternative arrangements at six month intervals. When service is terminated or the conditions which originally justified them are no longer present, AWESOME COMMUNICATIONS must promptly refund the deposit, with interest, or return the guarantee or other written undertaking, retaining only any amount then owed to it by the customer.

2.8.0 RESTRICTIONS ON USE OF SERVICE

2.8.1 Service may be used by the customer and all persons having the customer's permission to use it. In the case of business telephone service, joint use within the meaning of AWESOME COMMUNICATIONS' tariffs is permitted only upon approval by AWESOME COMMUNICATIONS in accordance with the applicable provisions of its tariffs.

2.8.2 Customers are prohibited from using AWESOME COMMUNICATIONS' services or permitting them to be used for a purpose or in a manner that is contrary to law or for the purpose of making annoying or offensive calls.

2.8.3 Customers are prohibited from using AWESOME COMMUNICATIONS' services or permitting them to be used so as to prevent a fair and proportionate use by others. For this purpose, AWESOME COMMUNICATIONS may limit use of its services as necessary.

2.8.4 AWESOME COMMUNICATIONS' facilities must not be re-arranged, disconnected, removed, repaired or otherwise interfered with the except in cases of emergency, where specified in AWESOME COMMUNICATIONS' tariffs or by special agreement. Terminal equipment provided by the customer may be connected with AWESOME COMMUNICATIONS' facilities, pursuant to the provisions of the General Tariff or by special agreement.

2.8.5 No payment may be exacted, directly or indirectly from any person or by any party other than AWESOME COMMUNICATIONS for the use of any of AWESOME COMMUNICATIONS' services, except where otherwise stipulated by special agreement, as in the case of hotel, motel and hospital customers, or in AWESOME COMMUNICATIONS' General Tariff.

2.9.0 CUSTOMER LIABILITY FOR CALLS

General Tariff – Section II

Terms of Service

2.9.1 The customer is liable to AWESOME COMMUNICATIONS for charges for all long distance calls originating at the customer's telephone regardless of who may originate such calls, and for all calls received at the customer's telephone, the charges for which are accepted by any person receiving such calls, regardless of who may accept such charges.

2.9.2 AWESOME COMMUNICATIONS may, if it so elects, collect all or part of the charges referred to in 9.1 from the person placing the call or from any person who may otherwise be responsible for the charges incurred.

2.10.0 DISPUTE PROCEDURE

2.10.1 Customers may dispute charges for calls which they do not believe originated from or were accepted at their telephones. The dispute procedure set out in the introductory pages of the telephone directory should be followed and customers must pay the undisputed portion of the bill.

2.11.0 CONFIDENTIALITY OF CUSTOMER RECORDS.

2.11.1 Unless a customer consents in writing or disclosure is pursuant to a legal power, all information kept by AWESOME COMMUNICATIONS regarding the customer, other than the customer's name, address and listed telephone number, are confidential and may not be disclosed by AWESOME COMMUNICATIONS to anyone other than:

- (a) the customer;
- (b) a person who, in the reasonable judgment of AWESOME COMMUNICATIONS, is seeking the information as an agent of the customer; a company involved in supplying the customer with telephone or telephone directory-related services, provided the information is required for that purpose and disclosure is made on a confidential basis with the information to be used only for that purpose;
- (c) an agent retained by AWESOME COMMUNICATIONS in the collection of the customer's account, provided the information is required for, and is to be used only for that purpose; or
- (d) another telephone company, provided the information is required for the efficient and cost-effective provision of telephone service and disclosure is made on a confidential basis with the information to be used only for that purpose.

2.11.2 AWESOME COMMUNICATIONS' liability for disclosure of information contrary to 2.11.1 is not limited by 2.11.3 Upon request, customers are permitted to inspect any AWESOME COMMUNICATIONS records regarding their service.

General Tariff – Section II

Terms of Service

2.12.0 Directories

- 2.12.1 Customers are entitled to receive, without charge, as 1 copies of the most recent telephone directory for their district, both white and yellow pages, and as 1 copies of subsequent updated directories as they are published, as are reasonably required, up to a maximum of one per telephone, whether provided by the customer or AWESOME COMMUNICATIONS.
- 2.12.2 AWESOME COMMUNICATIONS must provide, without charge, replacement directories required as a result of reasonable wear and tear.
- 2.12.3 The contents of AWESOME COMMUNICATIONS' directories may not be published or reproduced in any form without Awesome Communicatios' written consent.

2.13.0 DIRECTORY ERRORS AND OMISSIONS

- 2.13.1 In the case of errors or omissions in directory white and yellow pages standard listings, whether or not the error or omission is with regard to a telephone number, AWESOME COMMUNICATIONS' liability is limited to making a refund or canceling any charge associated with such listings for the period during which the error or omission occurred. No liability shall be attached to AWESOME COMMUNICATIONS by reason of continuation of the customer's listing in a directory after the customer's service has been terminated. However, where the error or omission is occasioned by AWESOME COMMUNICATIONS' negligence, AWESOME COMMUNICATIONS is also liable for the amount calculated.
- 2.13.2 In the case of errors in telephone numbers in directory white and yellow pages listings, unless central office facilities are unavailable, AWESOME COMMUNICATIONS must provide reference of call service, free of charge, until termination of the customer's service or distribution of updated directories for that district in which the number or listing is correct.

2.14 .0 AWESOME COMMUNICATIONS-INITIATED CHANGES IN TELEPHONE NUMBERS AND SERVICE ARRANGEMENTS

- 2.14.1 Customers shall have no property rights in the telephone numbers assigned to them, nor any right to continuation of service through any particular Central Office, and AWESOME COMMUNICATIONS may change either or both whenever the Company has reasonable grounds for doing so and has given reasonable advance written notice to the customer, stating the reason and anticipated date of change. In cases of emergency, oral notice with subsequent written confirmation is sufficient.

General Tariff – Section II

Terms of Service

2.14.2 AWESOME COMMUNICATIONS may, at any time, change the boundaries of an Exchange Area upon the Commission's approval.

2.14.3 Whenever AWESOME COMMUNICATIONS changes a customer's telephone number on its own initiative, it must, unless there are insufficient central office termination available, provide reference of call service without charge until termination of the customer's service or distribution of updated directories for that district showing the new number, whichever occurs first.

2.15 .0 REFUNDS IN CASES OF SERVICE PROBLEMS

2.15.1 AWESOME COMMUNICATIONS does not guarantee uninterrupted working of its services or equipment. The company shall not be liable to any customer, user or other person for damages resulting from omissions, interruptions, delays, errors or defects in transmission, or failures or defects in AWESOME COMMUNICATIONS' facilities. However, in any such case, AWESOME COMMUNICATIONS shall, on request, make a refund of charges proportionate to the length of time the problem existed. With regard to Long Distance Service and Private Line Service of short duration, the refund shall be computed at the time AWESOME COMMUNICATIONS is advised of the problem. No request is necessary where a problem in primary exchange service lasts twenty-four hours or more from the time AWESOME COMMUNICATIONS is advised of the problem. However, where the problem is occasioned by AWESOME COMMUNICATIONS' negligence, AWESOME COMMUNICATIONS is also liable for the amount calculated in accordance with the tariff.

2.16.0 LIMITATION OF AWESOME COMMUNICATIONS LIABILITY

2.16.1 Except with regard to physical injuries, death or damage to customer premises or other property occasioned by its negligence, AWESOME COMMUNICATIONS' liability for negligence, including negligence with regard to intercept, reference of call service and emergency service from coin telephones, and also for breach of contract where the breach results from the negligence of AWESOME COMMUNICATIONS, is limited to the greater of \$20.00 and three times the amounts refunded or canceled in accordance with the tariff as applicable.

General Tariff – Section II

Terms of Service

2.16.2 AWESOME COMMUNICATIONS is not liable for:

- (a) any act or omission of a telecommunications carrier whose facilities are used in establishing connections to points which AWESOME COMMUNICATIONS does not directly serve;
- (b) defamation or copyright infringement arising from material transmitted or received over AWESOME COMMUNICATIONS' facilities;
- (c) infringement of patents arising from combining or using customer-provided facilities with AWESOME COMMUNICATIONS' facilities; or
- (d) copyright or trademark infringement, passing off or acts of unfair competition arising from directory advertisements furnished by a customer or a customer's directory listing, provided such advertisements or the information contained in such listings were received in good faith in the ordinary course of business.

2.17.0 PAYMENT TIME LIMITS

2.17.1 Telephone service shall be billed in arrears and all amounts owing shall be due on the bill date shown on the bill, except where otherwise provided in the General Tariff. Failure to receive a bill showing the amount owing by the customer to AWESOME COMMUNICATIONS shall not relieve the customer from the responsibility of making prompt payment to AWESOME COMMUNICATIONS.

2.17.2 Subject to 2.17.3 and 2.17.4, charges cannot be considered past due until the time prescribed in Item 23., Late Payment Charge, has expired.

2.17.3 In exceptional circumstances, for example when a customer has incurred a Significant amount of long distance charges and presents an abnormal risk of loss to AWESOME COMMUNICATIONS, prior to the normal billing date AWESOME COMMUNICATIONS may request payment from the customer on an interim basis for the non-recurring charges that have accrued, providing the customer with details regarding the services and charges in question. In such cases the charges can be considered past due three days after they are incurred or three days after AWESOME COMMUNICATIONS demands payment, whichever occurs later.

2.17.4 No charge disputed by a customer can be considered past due unless AWESOME COMMUNICATIONS has reasonable grounds for believing that the purpose of the dispute is to evade or delay payment.

2.17.5 AWESOME COMMUNICATIONS may request immediate payment in extreme situations, provided that a notice has been issued pursuant to 2.17.3 and the abnormal risk of loss has substantially increased since that notice was given or AWESOME COMMUNICATIONS has reasonable grounds for believing that the customer intends to defraud AWESOME COMMUNICATIONS.

General Tariff – Section II

Terms of Service

2.18.0 LIABILITY FOR UNBILLED AND UNDERBILLED CHARGES

2.18.1 Unless there has been customer deception with regard to a charge, customers are not responsible for paying a previously unbilled or under billed charge except where:

- (a) in the case of a recurring charge or a charge for an international long distance message, it is correctly billed within a period of one year from the date it was incurred; or
- (b) in the case of a non-recurring charge other than for an international long distance message, it is correctly billed within a period of 90 days from the date it was incurred.

2.18.2 In the circumstances described in 2.18.1, unless there has been customer deception, AWESOME COMMUNICATIONS cannot charge the customer interest on the amount of the correction. If the customer is unable to promptly pay the full amount owing, AWESOME COMMUNICATIONS must attempt to negotiate a reasonable deferred payment agreement.

2.19.0 LIABILITY FOR CHARGES THAT SHOULD NOT HAVE BEEN BILLED AND THOSE THAT WERE OVERBILLED

2.19.1 In the case of a recurring charge that should not have been billed or that was over billed, a customer must be credited with the excess back to the date of the error or whatever is the furthest customer or company record which substantiates the date of the error, subject to applicable limitation periods provided by law. However, a customer who does not dispute a bill within one year of the date of a detailed statement which shows that charge correctly, loses the right to have the excess credited for the period prior to that statement.

2.19.2 Non-recurring charges that should not have been billed or that were over billed must be credited, provided that the customer disputes them within 90 days of the date of the bill.

2.19.3 A customer who is credited with any amount that should not have been billed or that was over billed must also be credited with interest on that amount at the rate payable for interest on deposits that applied during the period in question.

2.19.4 The Commission has the right to review any bill or billing procedure at any time.

2.19.5 AWESOME COMMUNICATIONS' will not intercept check numbers for collections and there will be no the intercept.

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2.20.0 MINIMUM CONTRACT PERIOD AND CANCELLATION BEFORE SERVICE COMMENCEMENT

2.20.1 AWESOME COMMUNICATIONS requires a minimum contract period which stipulates the minimum period of time for which AWESOME COMMUNICATIONS will furnish the service and equipment applied for, and for which AWESOME COMMUNICATIONS' charges must be paid, whether or not the service is used by the customer for the whole of such period. The standard length of the minimum contract period is one month, commencing on the date service is established, and applies to all services except where otherwise provided in the General Tariff. However, AWESOME COMMUNICATIONS may fix the minimum contract period longer than one month where the following conditions exist:

- (a) unusual expense is necessary for the provision of the service; or
- (b) special assemblies of equipment are installed.

2.20.2 A customer who cancels or delays a request for service before installation work has started cannot be charged by AWESOME COMMUNICATIONS. Installation work is considered to have started when the customer has advised AWESOME COMMUNICATIONS to proceed, and AWESOME COMMUNICATIONS has incurred any related expense. A customer who cancels or delays a request for service after installation work has started, but before service has started, will be charged the lesser of the full charge for the entire minimum contract period plus the installation charge and the estimated costs incurred in installation less estimated net salvage. The estimated installation costs include the cost of unsalvaged equipment and materials specifically provided or used plus the cost of installing, including engineering, supply expense, labor and supervision, and any other disbursements resulting from the installation and removal work.

2.20.0 CUSTOMER-INITIATED TERMINATION OF SERVICE.

2.20.1 Service may be terminated after the expiration of the minimum contract period upon reasonable advance notice to AWESOME COMMUNICATIONS. The customer shall pay all charges due for service which has been furnished.

2.20.2 Before expire of the minimum contract period, customers may terminate their service in which case they must pay the full charges for the entire minimum contract period or, in the following circumstances, charges due for service which has been furnished:

- (a) in the event of the death of the customer during the minimum contract period, the termination is effective from the date AWESOME COMMUNICATIONS is notified of the death;
- (b) where the customer's premises are destroyed, damaged or condemned by reason of fire or other causes beyond the customer's control, so that they must be abandoned, the termination is effective from the date AWESOME COMMUNICATIONS is notified;

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- (c) in the case of chargeable directory listings, and in the case of directory listings with regard to joint use of service, the charges due to the end of the effective period of such a directory shall be paid. However, when the customer subscribes to his or her own Primary Service, or in the event of the death of the listed party, the charges shall be paid only to the date the customer subscribes to his or her own Primary Service or the date AWESOME COMMUNICATIONS is notified of the death;
- (d) where a change to the boundaries of an Exchange Area or Local Calling Area affects the customer's service, the customer may terminate the service upon reasonable notice of termination to AWESOME COMMUNICATIONS and termination becomes effective from the date AWESOME COMMUNICATIONS is so notified;
- (e) in the case of a customer's service being taken over without lapse by a new customer at the same location or being superseded by another service of the same customer at the same or different location, termination becomes effective from the date of change and charges due for the balance of the entire minimum contract period shall be paid by the original customer for any of the original service and equipment which is discontinued at the time of the change, subject to the terms of AWESOME COMMUNICATIONS' General Tariff and, notwithstanding 1.3 (c), the terms of the contract for the service in question;
- (e) where the circumstances specified in 21.2(a) through (e) do not apply, the minimum contract period is greater than one month at the same location, and the customer has given AWESOME COMMUNICATIONS advance notice, the termination is effective when the customer pays the termination charge specified in the contract for the service in question or, where such charge is not specified, a termination charge of one-half of the charges remaining for the unexpired portion of the minimum contract period; and
- (f) in the case of chargeable directory listings, and in the case of directory listings with regard to joint use of service, where the listing has appeared in a directory and the customer's service is terminated or the listed party or joint user moves to another location, and the customer has given AWESOME COMMUNICATIONS advance notice, the termination is effective on the date of that service termination or move, subject to a minimum charge of one month, and as of such time as no reference of call service is provided from the old to the new number.

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2.20.0 AWESOME COMMUNICATIONS-INITIATED SUSPENSION OR TERMINATION OF SERVICE

2.21.1 AWESOME COMMUNICATIONS may suspend a customer's service or terminate a customer's service, whether or not AWESOME COMMUNICATIONS has previously suspended the service, only where the customer:

- (a) fails to pay an account of the customer that is past due, provided it exceeds \$50.00 or has been past due for more than two months;
- (b) fails to provide or maintain a reasonable deposit or alternative, as required in 1.7.4, when required to do so pursuant to these Terms;
- (c) fails to comply with the terms of a deferred payment agreement;
- (c) repeatedly fails to provide AWESOME COMMUNICATIONS with reasonable entry and access.
- (e) uses or permits others to use any of AWESOME COMMUNICATIONS' services or equipment so as to prevent fair and proportionate use by others.
- (f) uses or permits others to use any of AWESOME COMMUNICATIONS' services for a purpose or in a manner that is contrary to law or for the purpose of making annoying or offensive calls;
- (g) contravenes 2.8.4 or 2.8.5; or
- (h) fails to provide payment when requested by AWESOME COMMUNICATIONS pursuant to 2/17.5 or where required pursuant to Item 23., Late Payment Charge.

2.21.2 AWESOME COMMUNICATIONS may not suspend or terminate service in the following circumstances:

- (a) failure to pay non-tariffed charges;
- (c) failure to pay charges for a different class of service at different premises or for service in the name of another customer, including failure to pay the account of another customer as a guarantor;
- (d) where the customer is prepared to enter into and honor a reasonable preferred payment agreement; or
- (d) where there is a dispute regarding the basis of the proposed suspension or termination, provided payment is being made for undisputed outstanding amounts and AWESOME COMMUNICATIONS does not have reasonable grounds for believing that the purpose of that dispute is to evade or delay payment.

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- 2.21.3 Prior to suspension or termination, AWESOME COMMUNICATIONS must provide the customer with reasonable advance notice, stating:
- (a) the reason for the proposed suspension or termination and the amount owing (if any; Awesome will notify the customer in writing 5 days prior to termination.
 - (b) the scheduled suspension or termination date;
 - (g) that a reasonable deferred payment agreement can be entered into (where the reason for suspension or termination is failure to pay);
 - (d) the reconnection charge;
the telephone number of a AWESOME COMMUNICATIONS representative with whom any dispute may be discussed; and that disputes unresolved with this representative may be referred to a senior AWESOME COMMUNICATIONS manager. Where repeated efforts to contact the customer have failed, AWESOME COMMUNICATIONS must deliver such advance notice to the billing address. For the purpose of Item 22.3 of AWESOME COMMUNICATIONS' terms of service, reasonable notice for the termination or suspension of the service of a customer that is a competitor will generally be at least 15 days.
- 2.21.4 In addition to the notice required by 2.22.3, AWESOME COMMUNICATIONS must, at least twenty-four hours prior to suspension or termination, advise the customer or another responsible person that suspension or termination is imminent, except where:
- (a) repeated efforts to so advise have failed; immediate action must be taken to protect AWESOME COMMUNICATIONS from network harm resulting from customer-provided equipment; or
 - (b) the suspension or termination occurs by virtue of a failure to provide payment when requested by AWESOME COMMUNICATIONS pursuant to 17.5.
- 2.21.5 Except with customer consent or in exceptional circumstances, suspension or termination may occur only on business days between 8:00 a.m. and 4:00 p.m., unless the business day precedes a non-business day in which case disconnection may not occur after 12:00 noon.
- 2.21.6 Suspension or termination by AWESOME COMMUNICATIONS shall not affect the customer's obligation to pay any amount owed to AWESOME COMMUNICATIONS. For suspended services, unless suspension occurs during the minimum contract period, AWESOME COMMUNICATIONS shall make a daily pro rata allowance based on the monthly charge for the services suspended.
- 2.21.7 Subsequent to the suspension of the customer's service, Standard Service Charges will apply upon reconnection of such service.

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- 2.21.8 Subsequent to removal of AWESOME COMMUNICATIONS' equipment from the customer's premises due to termination, service will be re-established only upon the basis of a new application, whereupon the Standard Service Charges will apply.
- 2.21.9 AWESOME COMMUNICATIONS must restore service, without undue delay, where the grounds for suspension or termination no longer exist or a payment or deferred payment agreement has been negotiated.
- 2.21.10 Where it becomes apparent that suspension or termination occurred in error or was otherwise improper, AWESOME COMMUNICATIONS must restore service during business hours on the next working day, at the latest, unless exceptional circumstances do not permit this, and no reconnection charges shall be levied.

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Florida
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Marvin Barnwell - President

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2.22.1 RESERVED FOR FUTURE USE

2.22.2 POLE ATTACHMENTS

2.22.2.1 The Company may rent attachments on its poles by means of agreements between the Company and other telephone companies, power companies or individuals for the purpose of carrying their facilities.

2.22.2.2 Where attachments necessitate the installation of protective equipment or involve other measures to safeguard the Company's plant or employees, the expense of providing such protection is to be borne by the company or individual renting the attachments.

2.22.3.0 CONNECTION OF CUSTOMER-PROVIDED EQUIPMENT

2.22.3.1 In order for customer-provided equipment, apparatus or devices to be attached to or connected to or used with the Company's facilities, it must be certified under the Department of Communications (D.O.C.) Certification Procedure and bear a label indicating compliance with the appropriate technical standards. In addition, the connection must comply with the installation requirements as set out in the appropriate standards, upon approval by the Commission, the Company may impose further requirements, if necessary, to ensure compatibility with its network.

2.22.3.2 Customer-provided terminal equipment shall be restricted to operate within a single building, or a portion thereof, owned or leased by the customer, or between buildings or the portions thereof which are owned or leased by the customer, provided these buildings are on continuous property within the same Exchange Area.

2.22.3.3 Customer-provided multi-line terminal equipment shall not be permitted connection if such equipment is also connected to the services and facilities of another telecommunication provider, unless the interconnection of the other telecommunication provider's services and facilities to the Company's services and facilities is allowed by special agreement or tariff.

2.22.3.4 Connection or use of approved equipment shall be made only with approved connecting equipment.

2.22.3.5 The attachment or use of customer-provided equipment with the Company's facilities shall not impair, damage, interfere with or create a hazard to the functioning of the Company's service, equipment or circuits or create a hazard or danger to users of the Company's service, Company employees or the public.

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- 2.22.3.6 When customer-provided equipment or facilities are attached or connected to or used with the Company's facilities and causes the Company to incur any unusual expense or any loss or damage, the customer shall be liable for and shall pay to the Company any such unusual expense and shall reimburse the Company for any such loss or damage.
- 2.22.3.7 Approved terminal equipment provided by a customer may be connected to all Primary Services except Public Telephone Service and Semi-Public Telephone Service. Such equipment may not be connected between items of equipment or facilities provided by the Company except when such connection is essential to the proper functioning of the device and does not interfere with the Company's ability to ensure continued proper functioning of the Primary Service to which the connection is made. Primary service customers wishing to attach switching, concentrating, or multiplexing equipment, whether customer-provided or that which is owned, leased or provided by the Company, may do so at the appropriate multi-line access rates.
- 2.22.3.8 Communication systems, unless authorized by this General Tariff or by Special Agreement, may not be connected to the Company's equipment and facilities.
- 2.22.3.8 Public mobile radio units, provided by a customer, may be used in conjunction with the Company's facilities through the Company's public mobile radio telephone transmitting and receiving facilities, pursuant to the provisions in this Item and Item 800.
- 2.22.3.9 Customer-provided coin operated terminal equipment may not be connected to any of the Company's Primary Services.
- 2.22.3.11 The customer is responsible for the installation, operation and maintenance of equipment, apparatus or devices that the customer provides and which are attached or connected to or used with the Company's facilities.
- 2.22.4 The following regulations apply to the connection of Automatic Dialing-Announcing Devices (ADADs) to the Company's facilities:**
- (a) Automatic Dialing-Announcing Devices are defined as automatic equipment which incorporate the capability of storing or producing telephone numbers to be called, used alone or in conjunction with other equipment, to convey a prerecorded or synthesized voice message to the telephone number called. Solicitation is defined as the selling or promoting of a product or service, or the soliciting of money or money's worth, whether directly or indirectly and whether on behalf of the ADAD user or another party.

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2.22.4 The following regulations apply to the connection of Automatic Dialing-

- (a) Announcing Devices (ADADs) to the Company's facilities:
- (b) Unsolicited ADAD calls for the purpose of solicitation are prohibited. Prohibited ADAD calls include: calls made to solicit on behalf of a charity, the use of ADAD messages to request that a called party hold until an operator is available (when the purpose of the call is to solicit), activities such as radio station promotions, or calls referring the called party to a 900 Service number. Persons who resell Centrex service must make all reasonable efforts to ensure that the end user does not employ the service to transmit unsolicited ADAD calls other than those made for public service reasons.
- (c) Unsolicited ADAD calls for purposes other than solicitation are herein referred to as permitted unsolicited ADAD calls. Regulations for permitted unsolicited ADAD calls do not apply to ADAD calls made for public service reasons including calls made for emergency and administration purposes by police and fire departments, schools, hospitals or similar organizations. Unsolicited ADAD calls must not be placed to emergency lines or healthcare facilities.
- (d) Unless otherwise provided by law, permitted unsolicited ADAD calls may only be Placed between 9:30 a.m. and 8:00 p.m. Monday to Friday, between 10:30 a.m. and 5:00 p.m. on Saturday and between 12:00 noon and 5:00 p.m. on Sunday.
- (e) Permitted unsolicited ADAD calls shall begin with a clear message identifying the Person on behalf of whom the call is being made. This identification message is to include:
 - (1) a mailing address
 - (2) a telephone number at which the called party can reach, at no charge, a responsible individual representing the originator of the message. If the actual message exceeds 60 seconds, the identification message must be repeated at the end of the call
- (f) Permitted unsolicited ADAD calls must display the originating calling number or an alternate number at which the call originator may be reached, except where call display is unavailable for technical reasons. Where the person making the call is conducting a survey on behalf of a client, either the survey research organization or the client on whose behalf the call is made must be identified in accordance with the requirements of this section.
- (g) Sequential dialing for permitted unsolicited ADAD calls is prohibited.
- (h) Random dialing for permitted unsolicited ADAD calls, as well as calls to non-Published numbers are allowed.
- (i) Users of ADADs for permitted unsolicited ADAD calls must make all reasonable efforts to ensure that their equipment disconnects within 10 seconds of the called party hanging up.
- (j) The central-office line to which an ADAD is connected is charged for at the rate Specified in the appropriate network access tariff item.

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Conditions for Unsolicited Live Voice and Facsimile Calls for the Purpose of Solicitation.

- (a) Solicitation is defined in Item 22. Section 4(a). (b) The following conditions for unsolicited live voice and facsimile calls (including calls made on behalf of charitable institutions) for the purpose of solicitation do not apply to live voice and facsimile calls that do not solicit, including calls for emergency purposes, calls for account collection and market and survey research.
- (b) Persons placing unsolicited live voice or facsimile calls to solicit are to ensure that a customer's request not to be called again is respected and that the customer's name and telephone number are removed from calling lists within 7 days of the request for unsolicited facsimile calls and 30 days of the request for unsolicited live voice calls. A customer's "do not call" request is to remain active for three years.
- (h) Persons placing unsolicited live voice calls to solicit are to identify the person on behalf of whom the call is made and provide, upon request, the caller's telephone number and the name and address of a responsible party to whom the called party can write.
- (i) Persons placing unsolicited facsimile calls to solicit are to identify the person on behalf of whom the call is made as well as the caller's telephone number, facsimile number and the name and address of a responsible party to whom the called party can write. When the unsolicited live voice or fax call is placed by a professional calling organization on behalf of another organization, the professional calling organization must also provide the information set out in (m) and (n) above with respect to itself.
- (j) Unless otherwise provided by law, unsolicited facsimile calls may only be placed between 9:00 a.m. and 9:30 p.m. Monday to Friday and between 10:00 a.m. and 6:00 p.m. on Saturday and Sunday. The permitted calling hours identified are those of the called party.
- (k) Sequential dialing for unsolicited live voice and facsimile calls for the purpose Of solicitation is prohibited
- (l) Unsolicited live voice or facsimile calls to solicit must display the originating calling Number or an alternate number at which the call originator can be reached, except where number display is unavailable for technical reason.
- (m) Unsolicited live voice and facsimile calls must not be placed to any emergency line or healthcare facility.
- (n) Persons who resell Centrex service must make all reasonable efforts to ensure that the end user does not employ the Centrex call transfer feature to transmit unsolicited live voice or facsimile calls for the purpose of solicitation.

2.22.6 Telephone service to all lines used in connection with the placing of calls which contravene the conditions of this tariff may be suspended or terminated two business days after notice from the Company.

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2.22.7 For a channel provided between an Exchange Area or a Toll Rate Centre of the Company, and a Toll Rate Centre in the United States, the charge for the Company's portion is computed to the appropriate point of connection with the United States at the international boundary which results in the lowest combined monthly charge including the Canadian and the United States portions.

2.22.8 The Company may suspend or terminate without notice a customer's service when the customer has defaulted in making payment of any amount due on accounts with charges purchased from, or billed on behalf of, other long distance service providers.

2.22.8.1 Primary Service includes the ability to transmit the calling party's telephone number and/or name to any customer who subscribes to Call Display or Name Display.

2.22.8.2 Customers who do not wish to have their telephone number and name displayed may activate Call Display blocking on a per-call basis, at no charge. Per-line Call Display blocking is available upon request, at no charge to social service agencies including crisis lines, community health clinics, shelters for victims of domestic violence and public law enforcement agencies and to customers identifying themselves as victims or potential victims of violence who consider that their personal security may be placed at risk if their name and number are displayed. Per-line Call Display blocking is available to customers who do not meet the above criteria and is provided at the monthly rate se Call Display Blocking.

2.22.8.3 Customers have the option of changing the name displayed to "private name" at no charge.

2.22.9 CUSTOMER-INITIATED SUSPENSION OF SERVICE

2.22.9.1 A customer may temporarily suspend Primary and associated Supplementary Service whereby such services will be charged for at 50 percent of the regular monthly rates during the period of suspension, except where otherwise provided in the General Tariff. Suspension of service may only commence after the expiration of the initial contract period and must be a minimum period of one month and a maximum period of eleven months, except where otherwise provided in the General Tariff. Suspension of Service is available only to one-party customers. The minimum charge for service between periods of suspension is that of one month at regular rates. No service charge shall apply for the restoration of service. Suspension and restoral of service are made effective upon receipt of reasonable advance notice to the Company.

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2.22.9.2 During the period when service is suspended and where suitable facilities are available, the Company will advise those persons calling the customer's telephone of the suspension of service, and when the customer further requests, such calls be referred to another Primary Service as long as the customer subscribing to that other service agrees.

2.25.0 Call Billing

2.25.1 Billing for calls placed over the Company's network is based in part on the duration of the call as follows, unless otherwise specified in this tariff.

2.25.2 Call Timing begins when the called party answers the call (i.e. when two way communications are established). Answer detection is based on standard industry answer detection methods, including hardware and software answer detection.

2.25.3 Chargeable time for calls ends when one of the parties disconnects from the call.

2.25.4 For billing purposes, minimum call duration periods vary by the service and are specified by product or option in subsequent sections of this tariff.

2.25.5 For billing purposes, usage after the initial period varies by service and is specified by product or option in subsequent sections of this tariff.

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LATE PAYMENT CHARGE

2.23.1 GENERAL

- (a) AWESOME COMMUNICATIONS has the right and privilege to charge a Surcharge on all accounts above \$22.00 overdue in excess of thirty days from the billing date, calculated at a compound rate as determined from the table below:
- (b) When a customer pays any bill rendered by the Company with a cheque which is subsequently returned by a financial institution due to non-sufficient funds, that customer will be subject to a NSF cheque charge of \$10.00.
- (c) All charges incurred by the customer or for which the customer is responsible are Payable at the company's business offices or at agencies duly authorized to receive such payments.

2.24.1 RATES AND CHARGES

- (a) The surcharge shall be at a compound rate as determined below: When the Bank of America's Prime Rate is: Then the Surcharge Rate is:

2.50% to 5.50%	1.00% per month (12.68% per annum)
5.75% to 9.00%	1.25% per month (16.07% per annum)
9.25% to 12.50%	1.50% per month (19.56% per annum)
12.5% to 19.75%	2.00% per month (26.82% per annum)
20.00% to 23.75%	2.25% per month (30.60% per annum)
- (b). The application of the surcharge shall be subject to the following: (1) The surcharge rate shall be raised (from the surcharge rate previously in effect) 60 days after the date when the Bank of America prime rate has remained for a 30 day period at a band level above that on which the previous surcharge rate was based; conversely, the surcharge rate will be lowered (from the surcharge rate previously in effect) 60 days after the date when the Bank of America prime rate has remained for a 30 day period at a band below that on which the previous surcharge rate was based.

2.24.2 Late fees will not exceed five percent of the past due fees.

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Section III – General Tariff Rates & Charges

- 3.1.0** Basic local exchange service as offered in this Tariff, is comprised of exchange access lines defined as follows:
Exchange Access Line - The serving central office line equipment and all the Company plant facilities up to and including the Company-provided Standard Network Interface. These facilities are Company-provided and maintained and provide access to and from the telecommunications network for message toll service and for local calling appropriate to the tariffed use offering selected by the customer.
- 3.1.1** Exchange access lines are subject to the nonrecurring charges specified in this Tariff.
- 3.1.2** Rates for basic local exchange service are applied on the basis of statewide groupings according to the total number of exchange access lines, PBX trunks and network access registers in the local calling area excluding the Extended Calling Service exchanges.
- 3.1.3** Exchange Service Areas for each exchange are identified on maps filed as a supplement to this Tariff.
- 3.1.4** The rates for service and equipment not specifically shown in this section are presented in other sections of this Tariff.

3.2.0 Statewide Rate Groups

3.2.1 Rate Group Descriptions

The statewide rate schedules in this Tariff section are applicable to exchange access lines. The groupings are based on exchange access lines, PBX trunks and network access registers in the local calling areas specified in 3.3.1 excluding exchange access lines in the Extended Calling Service additional exchanges or in the expanded local calling area of any other service in this Tariff.

Group Total Exchange Access Lines and PBX Trunks-Upper Limits

1	2,000
2	7,000
3	22,000
4	55,000
5	120,000
6	195,000
7	280,000
8	375,000
9	450,000
10	550,000
11	700,000
12	Unlimited

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3.2.2 Maps of Exchange Service Areas

3.2.3 Appropriate maps of the Exchange Service Areas, under the administration of the office holding this Tariff, are filed following this sheet.

3.2.3 Regrouping Procedures

3.2.5 Whenever the number of exchange access lines, PBX trunks and network access registers in the local calling area of an exchange excluding the Extended Calling Service (ECS) additional exchanges increases or decreases to the extent that such exchange would fall into a different rate group, a revised tariff sheet shall be filed for authority to reclassify the exchange to its appropriate group. Such excess or deficit will be considered to have been established, for reclassification purposes, as follows:

- A. When the number of exchange access lines, PBX trunks and network access registers in the local calling area of the exchange excluding the ECS additional exchanges falls into a different rate group from that currently authorized; or
- B. When the local calling area of an exchange is revised as a result of a change of extended area service as approved by the Commission and the number of exchange access lines, PBX trunks and network access registers in the revised local calling area excluding the ECS additional exchanges falls into a different rate group than that in which the exchange is currently classified.
- C. The effective date of the proposed rate change shall be the effective date of the next directory for the affected exchange or sixty days after the date of filing the tariff whichever is later. The rate groups in which an exchange falls shall be determined by the peak number of access lines in the exchange's local calling area excluding the ECS additional exchanges since the effective date of the preceding directory.

3.3.0 Local Calling Areas

3.3.1 **Local Calling Area Exchanges**-The rates specified for Flat Rate Service, CareFree* service and/or Message Rate Service, entitle subscribers to access all exchange access lines bearing the central office designations of the subscriber's exchange and all exchange access lines bearing the central office designations of additional exchanges in the Extended Area Service (EAS) and Extended Calling Service (ECS) categories as shown following. For the services specified in this tariff, the local calling area of the exchange in the left hand column also includes the additional exchanges listed in the EAS and ECS categories. These exchanges may be accessed on a flat rate or usage rate basis. The rates specified for Extended Calling Area ® service (including Extended Calling Area ® service with the CareFree* option), ACI Business Plus* service and ACI Business Choice* Package service entitle subscribers to access all exchange access lines bearing the central office designation(s) of the subscriber's exchange and all exchange access lines bearing the central office designation(s) of additional exchanges in the Extended Area Service (EAS) and Extended Calling Service (ECS) categories as

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shown following and all exchange access lines bearing the central office designation(s) of all other exchanges located in the subscriber's Local Access and Transport Area (LATA) as shown following. For the services specified in this tariff, the local calling area of the exchange in the left hand column includes the additional exchanges listed in the EAS and ECS categories and all other exchanges in the subscriber's LATA. These exchanges may be accessed on a flat rate basis. For the services specified in this tariff, the local calling area of the exchange in the left hand column includes the additional exchanges listed in the EAS and ECS categories and all other exchanges in the subscriber's LATA. These exchanges may be accessed on a flat rate or usage rate basis.

Exchange LATA	Category	Additional Exchanges
Archer (5) [Gainesville]	EAS	Bronson, Gainesville, Micanopy, Newberry
Baldwin (9) [Jacksonville]	ECS	Cedar Key, Chiefland, Williston
Belle Glade (3) [Southeast]	EAS	Jacksonville, Maxville
	ECS	Callahan, MacClenny, Sanderson
	EAS	Pahokee
	ECS	Boca Raton, Boynton Beach, Delray Beach, Jupiter, West Palm Beach
Boca Raton (10) [Southeast]	EAS	Coral Springs, Deerfield Beach, Delray Beach, Pompano Beach
	ECS	Belle Glade, Boyton Beach, Fort Lauderdale, Hollywood, Jupiter, Miami, North Dade, Pahokee, West Palm Beach
Boynton Beach (10) [Southeast]	EAS	Delray Beach, West Palm Beach
	ECS	Belle Glade, Boca Raton, Coral Springs, Deerfield Beach, Fort Lauderdale, Hollywood, Jupiter, Pahokee, Pompano Beach
Bronson (5) [Gainesville]	EAS	Archer, Chiefland, Gainesville, Williston
Brooksville (5) [Gainesville]	ECS	Cedar Key, Newberry
Bunnell (3) [Daytona Beach]	EAS	Weekiwachee Springs
	ECS	Dade City, San Antonio, Trillacoochee
Cantonment (6) (Including Clear Springs, and Gateswood, Alabama) [Pensacola]	EAS	Flagler Beach, Palm Coast
	ECS	Daytona Beach, Pierson
	EAS	Century, Gulf Breeze, Molino, Pensacola, Walnut Hill
Cedar Key (1) [Gainesville]	ECS	Archer, Bronson, Chiefland, Gainesville

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Exchange LATA	Category	Additional Exchanges
Century (6) [Mobile, Alabama]	EAS	Brewton (Alabama), Cantonment (including Clear Springs, Alabama), Flomaton (Alabama), Molino Pensacola, Walnut Hill
Chiefland (3) [Gainesville]	EAS ECS	Bronson, Trenton Archer, Cedar Key, Cross City, Gainesville, Old Town
Chiplew (3) [Panama City]	EAS ECS	Graceville, Sunny Hills, Vernon Bonifay, Cottondale, Panama City, Youngstown-Fountain
Cocoa (7) [Orlando]	EAS	Cocoa Beach, Eau Gallie, Melbourne, Titusville
Cocoa Beach (7) [Orlando]	EAS	Cocoa, Eau Gallie, Melbourne, Titusville
Coral Springs (12) [Southeast]	EAS ECS	Boca Raton, Deerfield Deach, Fort Lauderdale, Pompano Beach Boynton Beach, Delray Beach, Hollywood, Homestead, Miami, North Dade, Perrine
Cross City (2) [Gainesville]	EAS ECS	Old Town Chiefland, Gainesville, Trenton
Daytona Beach (6) [Daytona Beach]	ECS	Bunnell, DeLand, DeLeon Springs, Flagler Beach, New Smyrna Beach, Oak Hill, Palm Coast, Pierson
DeBary (5) [Orlando]	EAS ECS	DeLand, Orange City, Sanford Orlando, Winter Park
Deerfield Beach (12) [Southeast]	EAS ECS	Boca Raton, Coral Springs, Delray Beach, Fort Lauderdale, Pompano Beach Boynton Beach, Hollywood, Homestead, Miami, North Dade, Perrine
DeLand (5) [Daytona Beach]	EAS ECS	DeBary, DeLeon Springs, Orange City, Pierson Daytona Beach, New Smyrna Beach, Oak Hill
DeLeon Springs (4) [Daytona Beach]	EAS ECS	DeLand, Orange City, Pierson Daytona Beach, New Smyrna Beach, Oak Hill
Delray Beach (8)	EAS	Boca Raton, Boynton Beach, Deerfield Beach

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Exchange LATA	Category	Additional Exchanges
[Southeast]	ECS	Belle Glade, Coral Springs, Fort Lauderdale, Hollywood, Jupiter, Pahokee, Pompano Beach, West Palm Beach
Dunnellon (6)	EAS	
[Gainesville]	ECS	Bellevue , Forest , Ocala , Oklawaha , Salt Springs , Silver Springs Shores , Yankeetown Beverly Hills
East Orange (11)	EAS	Apopka , Lake Buena Vista , Celebration , Monteerde , Orlando, Oviedo, Reedy Creek , Windermere , Winter Garden , Winter Park Eau Gallie EAS Cocoa, Cocoa Beach, Melbourne
[Orlando]	ECS	Titusville
Fernandina Beach (3)	EAS	Yulee
[Jacksonville]	ECS	Jacksonville
Flagler Beach (3)	EAS	Bunnell, Palm Coast
[Daytona Beach]	ECS	Daytona Beach, Pierson,
Ft. Lauderdale (12)	EAS	Coral Springs, Deerfield Beach, Hollywood, Pompano Beach
[Southeast]	ECS	Boca Raton, Boynton Beach, Delray Beach, Homestead, Miami, North Dade, Perrine
Ft. Pierce (5)	EAS	Port St. Lucie
[Southeast]	ECS	Jensen Beach, Vero Beach
Gainesville (6)	EAS	Alachua, Archer, Bronson, Brooker, Ft. White, Hawthorne, High Springs, Lake Butler, Melrose, Micanopy, Newberry, Trenton, Waldo
[Gainesville]	ECS	Cedar Key, Chiefland, Cross City, Keystone Heights, McIntosh, Old Town, Williston
Geneva (7)	EAS	Oviedo, Sanford, Winter Park
[Orlando]	ECS	Orlando
Graceville (3)	EAS	Chipley
[Panama City]	ECS	Alford, Bonifay, Cottondale, Grand Ridge Greenwood, Malone, Marianna, Reynolds Hill, Sneads, Westville
Green Cove Springs (2)	EAS	Maxville, Middleburg, Jacksonville, Julington, Orange Park
[Jacksonville]	ECS	Palatka, St. Augustine, St. Johns
Gulf Breeze (6)	EAS	Cantonment (including Clear Springs, Alabama), Holley-Navarre, Pace,
Exchange	Category	Additional Exchanges

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[Pensacola]	ECS	Milton
Havana (6)	EAS	Chattahoochee, Greensboro, Gretna, Quincy, Tallahassee
Hawthorne (5)	EAS	Gainesville, Melrose, Micanopy
[Gainesville]		
Hobe Sound (6)	EAS	Jensen Beach, Jupiter, Port St. Lucie, Stuart
[Southeast]	ECS	West Palm Beach
Holley-Navarre (6)	EAS	Fort Walton Beach, Gulf Breeze, Pensacola
[Pensacola]	ECS	Milton, Pace
Hollywood (12)	EAS	Fort Lauderdale, North Dade
[Southeast]	ECS	Boca Raton, Boynton Beach, Coral Springs, Deerfield Beach, Delray Beach, Homestead, Miami, Perrine, Pompano Beach
Homestead (12)	EAS	Miami, Perrine
[Southeast]	ECS	Coral Springs, Deerfield Beach, Fort Lauderdale, Hollywood, Keys, North Dade, Pampano Beach
Keystone Heights (3)	EAS	Melrose, Starke, that portion of Florahome located in Clay County
[Gainesville]	ECS	Gainesville, Waldo
Lake City (4)	EAS	Branford , Fort White , Wellborn , White Springs
[Jacksonville]	ECS	Florida Sheriffs Boys Ranch , High Springs , Lake Butler, Live Oak , Luraville , MacClenny , Sanderson
Lynn Haven (5)	EAS	Panama City, Panama City Beach, Youngstown-Fountain
[Panama City]	ECS	Sunny Hills, The Beaches , Tyndall AFB , Vernon
Maxville (9)	EAS	Baldwin, Jacksonville, Middleburg, Orange Park
[Jacksonville]	ECS	Macclenny , Sanderson
Melbourne (7)	EAS	Cocoa, Cocoa Beach, Eau Gallie, Sebastian
[Orlando]	ECS	Titusville
Miami (12)	EAS	Homestead, North Dade, Perrine
[Southeast]	ECS	Boca Raton, Coral Springs, Deerfield Beach, Fort Lauderdale, Hollywood, Keys, Pompano Beach
Micanopy (5)	EAS	Archer, Gainesville, Hawthorne
[Gainesville]	ECS	McIntosh
Middleburg (9)	EAS	Jacksonville, Maxville, Orange Park
Exchange	Category	Additional Exchanges

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Milton (6)	EAS	Jay, Munson, Pace, Pensacola
[Pensacola]	ECS	Gulf Breeze, Holley-Navarre
Munson (6)	EAS	Jay, Milton, Pace, Pensacola
Newberry (5)	EAS	Alachua , Archer, Gainesville, High Springs Trenton
[Gainesville]	ECS	Bronson
New Smyrna Beach(4)	EAS	Oak Hill
[Daytona Beach]	ECS	Daytona Beach, DeLand, DeLeon Springs, Pierson
North Dade (12)	EAS	Hollywood,Miami,Perrine
[Southeast]	ECS	Boca Raton, Coral Springs, Deerfield Beach, Fort Lauderdale, Homestead, Pompano Beach
Oak Hill (4)	EAS	New Smyrna Beach
[Daytona Beach]	ECS	Daytona Beach, DeLand, DeLeon Springs, Pierson
Old Town (2)	EAS	Cross City
[Gainesville]	ECS	Chiefland, Gainesville, Trenton
Orange Park (2)	EAS	Green Cove Springs, Jacksonville, Julington, Maxville, Middleburg, St. Johns Palatka
[Jacksonville]	ECS	Apopka , Celebration , Clermont , East Orange, Groveland, Lake Buena Vista , Monteverde, Oviedo, Reedy Creek , Windermere , Winter Garden , Winter Park
Orlando (11)	EAS	DeBary, Geneva, Kissimmee, Sanford, St. Cloud, West Kissimmee
[Orlando]	ECS	East Orange, Geneva, Orlando, Sanford, Winter Park
Oviedo (11)	EAS	Gulf Breeze, Jay, Milton, Munson, Pensacola
Pace (6)	EAS	Holley-Navarre
[Pensacola]	ECS	Belle Glade
Pahokee (3)	EAS	Boca Raton, Boynton Beach, Delray Beach, Jupiter, West Palm Beach
[Southeast]	ECS	Florahome , Hastings , Interlachen , Pomona Park, Welaka
Palatka (4)	EAS	Crescent City 3 , Green Cove Springs, Jacksonville, Julington, Orange Park, St. Augustine, St. Johns
[Jacksonville]	ECS	Bunnell, Flagler Beach
Palm Coast (3)	EAS	Daytona Beach
[Daytona Beach]	ECS	
Exchange	Category	Additional Exchanges

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Panama City (5)	EAS	Lynn Haven, Panama City Beach, Tyndall AFB , Wewahitchka, Youngstown-Fountain
[Panama City]	ECS	Chipley, Port St. Joe , Sunny Hills, The Beaches , Vernon
Panama City Beach(5)	EAS	Lynn Haven, Panama City
[Panama City]	ECS	Sunny Hills, The Beaches , Tyndall AFB , Youngstown- Fountain
Pensacola (6)	EAS	Cantonment (including Clear Springs, Alabama), Century , Gulf Breeze, Holley-Navarre, Jay, Milton, Molino , Munson, Pace, Walnut Hill
Perrine (12)	EAS	Homestead, Miami, North Dade
[Southeast]	ECS	Coral Springs, Deerfield Beach, Fort Lauderdale, Hollywood, Keys, Pompano Beach
Pierson (4)	EAS	Crescent City , DeLand, DeLeon Springs
[Daytona Beach]	ECS	Bunnell, Daytona Beach, Flagler Beach, New Smyrna Beach, Oak Hill
Pomona Park (4)	EAS	Crescent City , Palatka, Welaka
Pompano Beach (12)	EAS	Boca Raton, Coral Springs, Deerfield Beach, Fort Lauderdale
[Southeast]	ECS	Boynton Beach, Delray Beach, Hollywood, Homestead, Miami, North Dade, Perrine
Ponte Vedra Beach(9)	EAS	Jacksonville, Jacksonville Beach, St. Johns
[Jacksonville]	ECS	Julington, St. Augustine
Port St. Lucie (6)	EAS	Fort Pierce, Hobe Sound, Jensen Beach, Stuart
[Southeast]	ECS	Jupiter, West Palm Beach
St. Augustine (4)	EAS	Hastings , St. Johns
[Jacksonville]	ECS	Green Cove Springs, Jacksonville, Jacksonville Beach, Julington, Palatka, Ponte Vedra Beach
St. Johns (3)	EAS	Hastings , Jacksonville, Jacksonville Beach, Julington, Orange Park, Ponte Vedra Beach, St. Augustine
[Jacksonville]	ECS	Green Cove Springs, Palatka
Sanford (8)	EAS	DeBary, Geneva, Oviedo, Winter Park
[Orlando]	ECS	Orange City, Orlando
Sebastian (6)	EAS	Melbourne, Vero Beach
Stuart (6)	EAS	Hobe Sound, Indiantown , Jensen Beach, Port St. Lucie
[Southeast]	ECS	Jupiter, West Palm Beach
Exchange	Category	Additional Exchanges

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LATA

Sunny Hills (3) [Panama City]	EAS ECS	Chipley, Vernon Lynn Haven, Panama City, Panama City Beach, Youngstown-Fountain
Titusville (5) [Orlando]	EAS ECS	Cocoa, Cocoa Beach Eau Gallie, Melbourne
Trenton (3) [Gainesville]	EAS ECS	Chiefland, Gainesville, Newberry Cross City , Old Town
Vernon (3) [Panama City]	EAS ECS	Chipley, Sunny Hills Bonifay, Lynn Haven, Panama City, Westville
Vero Beach (5) [Southeast]	EAS ECS	Sebastian Fort Pierce
Weekiwachee Springs	EAS	Brooksville
Welaka (4)	EAS	Crescent City , Palatka, Pomona Park
West Palm Beach (9) [Southeast]	EAS ECS	Boynton Beach, Jupiter Belle Glade, Boca Raton, Delray Beach, Hobe Sound, Jensen Beach, Pahokee, Port St. Lucie, Stuart
Yankeetown (4)	EAS	Crystal River , Dunnellon
Youngstown-Fountain [Panama City]	EAS ECS	Lynn Haven, Panama City Chipley, Panama City Beach, Sunny Hills, The Beaches , Tyndall AFB
Yulee (8)	EAS	Fernandina Beach, Jacksonville

Daytona Beach LATA

Bunnell	De Land	Oak Hill
Daytona Beach	Flagler Beach	Palm Coast
De Leon Springs	New Smyrna Beach	Pierson

Gainesville LATA

Archer	Eustis	Ocala
Astor	Forest	Oklawah
Belleview	Gainesville	Orange Springs
Beverly Hills	Groveland	Salt Springs
Bronson	Hawthorne	San Antonio
Brooker	Homosassa Springs	Silver Springs Shores
Brooksville	Howey-in-the-Hills	Tavares
Bushnell	Invernessw	Trenton
Cedar Key	Keystone Heights	Tillacoochee
Chiefland	Lady Lake	Umatilla
Citra	Leesburg	Waldo

Gainesville LATA

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Clermont	McIntosh	Weekiwachee Springs
Cross City	Melrose	Williston
Crystal River	Micanopy	Wildwood
Dade City	Mount Dora	Yankeetown
Dunelton	Newberry	

Jacksonville LATA

Alachua	Jacksonville	Orange Park
Baldwin	Jacksonville Beach	Palatka
Branford	Jasper	Pomona Park
Callahan	Jennings	Point Verdra Beach
Crescent City	Julington	Raiford
Dowling Park	Kingsley Lake	Sanderson
Fernandina Beach	Lake Butler	St. Augustine
Florahome	Lake City	St. Johns
Fla. Sheriff's Boys Ranch	Lawety	Starke
Fort White	Live Oak	Welaka
Green Cove Springs	Luraville	Wellborn
Hastings	Macclenny	White Springs
High Springs	Maxville	Yulee
Hilliard	Mayo	
Interlachen	Middleburg	

Mobile, Alabama LATA

Atmore, AL	Finchburg, AL	McCullough, AL
Bay Minette, AL	Flomaton, AL	McIntosh, AL
Bayou La Batre, AL	Foley, AL	Millry, AL
Beatrice, AL	Fort Morgan, AL	Mobile, AL
Belle Fontaine, AL	Fowl River, AL	Monroeville, AL
Bon Secour, AL	Frankville, AL	Mount Vernon, AL
Brewton, AL	Frisco City, AL	Orange Beach, AL
Castleberry, AL	Fruitdale, AL	Peterman, AL
Century, FL	Gilberttown, AL	Pine Apple, AL
Chatom, AL	Gosport, AL	Repton, AL
Citronelle, AL	Grand Bay, AL	Robertsdale, AL
Coffeeville, AL	Grove Hill, AL	Seminole, AL
Dauphin Island, AL	Gulf Shores, AL	Silas, AL
Davisville, FL	Huxford, AL	Summerdale, AL
Deer Park, AL	Irvington-St. Elmo, AL	Tanner-Williams, MS
Elberta, AL	Jackson, AL	Uriah, AL
Evergreen, AL	Lillian, AL	Walnut Hill, GL
Excel, AL	Loxely, AL	
Fairhope, AL	Magnolia Springs, AL	

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Orlando LATA

Apopka	Kenasville	Reedy Creek
Celebration	Kissimmee	Sanford
Cocoa	Lake Buena Vista	St. Cloud
Cocoa Beach	Melbourne	Titusville
De Bary	Montverde	West Kissimmee
East Orange	Orange City	Windermere
Eau Gallie	Orlando	Winter Garden
Geneva	Oviedo	Winter Park

Panama City LATA

Alford	Graceville	Port St. Joe
Alligator Point	Grand Ridge	Quincy
Altha	Greensboro	Reynolds Hill
Apalachicola	Grenwood	Sneads
Blountstown	Gretna	Sunny Hills
Bonifay	Havanna	The Beaches
Bristol	Hoford	Tyndall Air Force Base
Carrabelle	Lynn Haven	Vernon
Chattahoochee	Malone	Westville
Chipley	Marianna	Wewahitchka
Cottdale	Panama City	Youngstown-Fountain
East Point	Panama City Beach	

Pensacola LATA

Baker, FL	Gledale, FL	Paxton, FL
Cantonment, FL	Gulf Breeze, FL	Pensacola, FL
Clear Springs, AL	Holley Navarre, FL	Ponce De Leon, FL
Crestview, FL	Jay, FL	Santa Rosa Beach, FL
De Funiak Springs, FL	Laurehill, FL	Seagrove, FL
Destin, FL	Milton, FL	Shalimar, FL
Floral, AL	Molino, FL	Valparaiso, FL
Fort Walton Beach, FL	Munson, FL	Wing, AL
Freeport, FL	Pace, FL	

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Southeast LATA

Belle Glade	Hollywood	Perrine
Boca Raton	Homestead	Pompano Beach
Boynton Beach	Indiantown	Port St. Lucie
Coral Springs	Jensen Beach	Sebastian Stuart
Deerfield Beach	Jupiter	Stuart each
Delray Beach	Keys	Vero Beach
Fort Lauderdale	Miami	West Palm Beach
Fort Pierce	North Dade	
Hobe Sound	Pahokee	

3.4.0 Flat Rate Service

3.4.1 Monthly exchange rates shown in the following are applicable in each exchange for classes of basic local exchange service offered.

3.4.2 The rates specified herein entitle subscribers to an unlimited number of messages to all exchange access lines bearing the designation of central offices within the serving exchange and extended area service additional exchanges or portions of exchanges as shown in this Tariff.

3.4.3 Residence and Business Exchange Access Line Rates

A. Flat Rate Service

1. Residence Service

(1) Rate Groups 1 - 6

Group	1	2	3	4	5	6	USOC
(1) Individual service	\$7.57	\$7.98	\$8.39	\$8.71	\$9.12	\$9.49	1FR++

(b) Rate Groups 7 - 12

Group	7	8	9	10	11	12	USOC
(1) Individual service	\$9.85	\$10.16	\$10.42	\$10.68	\$10.83	\$11.04	1FR++

2. Business Service

(1) Rate Groups 1-6

Group	1	2	3	4	5	6	USOC
(1) Per line of service	\$20.55	\$21.58	\$22.72	\$23.76	\$24.75	\$25.84	1FB
(2) Multi-line Access	\$25.95	\$26.95	\$28.95	\$29.95	\$30.95	\$32.95	MFB

(b) Rate Groups 7 - 12

Group	7	8	9	10	11	12	USOC
(1) Per line of service	\$26.72	\$27.61	\$28.43	\$29.05	\$29.68	\$30.20	1FB
(2) Multi-line Access	\$33.95	\$34.95	\$36.95	\$36.95	\$36.95	\$36.95	MFB

3.3.4 PBX Trunks - PBX trunks are offered for residence and business service as specified following:

A. Residence - Rate Groups 1-6

Group	1	2	3	4	5	6	USOC
(1) Two way	\$13.56	\$14.26	\$14.94	\$15.44	\$16.14	\$16.73	TFR

B. Residence - Rate Groups 7-12

Group	7	8	9	10	11	12	USOC
(1) Two way	\$17.32	\$17.84	\$18.27	\$18.70	\$18.94	\$19.29	TFR

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3. Business, Rate Groups 1-6

Group	1	2	3	4	5	6	USOC
(1) Combination	\$33.66	\$35.36	\$37.23	\$38.93	\$40.55	\$42.33	TFC
(2) Out dial	\$33.66	\$35.36	\$37.23	\$38.93	\$40.55	\$42.33	TFU
(3) Inward only	\$33.66	\$35.36	\$37.23	\$38.93	\$40.55	\$42.33	TFN
(4) DID	\$33.66	\$35.36	\$37.23	\$38.93	\$40.55	\$42.33	TDD1X
(5) DID Combo	\$67.32	\$70.72	\$74.46	\$77.86	\$81.10	\$84.66	TDDCX
Group	7	8	9	10	11	12	USOC
(1) Combination	\$43.78	\$45.22	\$46.58	\$47.60	\$48.62	\$49.47	TFC
(2) Out dial	\$43.78	\$45.22	\$46.58	\$47.60	\$48.62	\$49.47	TFU
(3) Inward only	\$43.78	\$45.22	\$46.58	\$47.60	\$48.62	\$49.47	TFN
(4) DID	\$43.78	\$45.22	\$46.58	\$47.60	\$48.62	\$49.47	TDD1X
(5) DID Combo	\$87.56	\$90.44	\$93.16	\$95.20	\$97.24	\$98.94	TDDCX

3.3.5 Calling Features

Calling Features	USOC	Residential Monthly Rate	Business Monthly Rate
1 Call Forward Busy Line	GCE	\$1.00	\$4.75
2 Call Forward Don't Answer	GCJ	\$1.00	\$4.75
3 Call Forward Don't Answer Ring Control	GCJRC	\$1.00	\$4.75
4 Call Forward Variable	ESM	\$5.00	\$10.00
5 Call Waiting	ESX	\$6.50	\$11.00
6 Speed Calling 8	ESL	\$4.00	\$5.00
7 Speed Calling 30	ESF	\$6.00	\$7.00
8 Three Way Calling	ESC	\$5.00	\$7.00
9 Message Waiting Indicator – Audible	MWW	\$0.75	\$1.00
10 Message Waiting Indicator - Visual	MWWAV	\$0.75	\$1.00
11 Call Return	NSS	\$5.00	\$6.50
12 Call Block	NSY	\$4.00	\$7.00
13 Call Tracing	NST	\$4.00	\$7.00
14 Repeat Dialing	NSQ	\$3.00	\$6.00
15 Call Selector	NSK	\$4.00	\$7.00
16 Preferred Call Forwarding	NCE	\$6.00	\$9.00
17 RingMaster I	DRS	\$5.00	\$10.00
18 RingMaster II	DRS1X	\$7.00	\$12.00
19 Remote Access Call Forwarding	GCZ	\$6.00	\$10.00
20 Three Way Calling with Transfer	ESCWT	\$5.00	\$7.00
21 Caller ID Number Delivery	NSD	\$7.00	\$11.00
22 Enhanced Caller ID with Call Management,			

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23	with Anonymous Call Rejection (ACR)	N1ACR	\$7.95	\$14.00
24	Enhanced Caller ID with Call Management,			
25	with ACR and Call Forwarding Don't Answer	NCACR	\$8.95	\$17.00
26	Enhanced Caller ID with ACR	NXECR		
27	Caller ID Name and Number Delivery with ACR	NXMCR	\$10.00	\$19.00
28	Caller ID Name and Number Delivery – Multiline	NMMN	\$12.00	\$20.00
29	Hunt Group	SMV	\$5.75	\$10.00
31	Star 98 Access		\$1.00	\$4.75

- 3.3.6 Under the conditions specified following, a subscriber, having two-way flat rate individual line business service in an exchange offering auxiliary line service, may contract for one or more auxiliary lines connected to the Central Office by individual circuits at the rate specified following for auxiliary lines.
- 3.3.7 The auxiliary line must terminate on the same premises as that in which the two-way service is located.
- 3.3.8 The auxiliary line is to be used for one way (inward to the subscriber) service only.
- 3.3.9 Auxiliary line service may or may not be arranged for hunting, rotary or similar service which allows completion of an incoming call from a line that is called but is in use, by means of an arrangement of central office equipment on a full time basis.
- 3.3.0 Auxiliary line service is furnished at a rate for each line equal to the rate applicable for business individual line flat rate service for that exchange. Where the lines are arranged for rotary, hunting or similar service, the rotary charge will apply

A. Rates

(1) Rate Groups 1-6

Group	1	2	3	4	5	6	USOC
(1) Per Aux. line	\$20.55	\$21.58	\$22.72	\$23.76	\$24.75	\$25.84	7FB
(b) Multi-line Access	\$25.95	\$26.95	\$28.95	\$29.95	\$30.95	\$32.95	7MB

(2) Rate Groups 7-12

Group	7	8	9	10	11	12	USOC
(1) Per Aux. line	\$26.72	\$27.61	\$28.43	\$29.05	\$29.68	\$30.20	7FB
(b) Multi-line Access	\$33.95	\$34.95	\$36.95	\$36.95	\$36.95	\$36.95	7MB

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3.5.0 CareFree® Service

- 3.5.1 CareFree® service provides the features specified following in conjunction with a flat rate access line. The access line includes Touch-Tone capability.
- 3.5.2 The rate specified herein entitles a residence subscriber to access all exchange access lines in the subscriber's local calling area as defined in this Tariff.
- 3.5.3 The rate specified herein also entitles a residence subscriber to unlimited use of the services/features specified in the following sections of this Tariff:
- A. Custom Calling Services - all services except Talking Call Waiting
 - B. TouchStar® Services excluding Calling Number Delivery Blocking-Permanent
 - C. Customized Code Restriction
 - D. RingMaster® Service
 - E. Message Waiting Indication

A subscriber may select an unlimited number of compatible services or features from the sections listed above. All rules, regulations and limitations specified in the sections listed (except as indicated above) apply to the respective services/features requested as part of this service. Service charges specified in Section A4. of this Tariff do not apply for transactions involving only additions, deletions or changes to the services/features requested as part of this service.

Note 1: The Multi-line Exchange Access Line rate applies per line to subscribers with more than one exchange access line.

- 3.5.4 Residence customers may subscribe to the Two-Line Plan or the Three-Line Plan for CareFree® service. Both plans offer hunting as specified in this tariff at no additional charge in addition to the features previously listed. All services/features specified as available with CareFree® service are available with each line of a multi-line package. All lines in each multi-line package must be billed to the same account and located at the same premises.
- 3.3.5 Some service charges specified in this Tariff do not apply for a conversion of existing service to/from CareFree® service.

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3.3.5 Existing customers of CareFree® service can not take advantage of special promotions for CareFree® service or Extended Calling Area® service with the CareFree® option or any of the services/features specified in 3. preceding unless specifically allowed by the terms of the special promotion.

3.3.6 The following monthly rates apply for CareFree® service. A portion of each line rate equal to the rate for residence flat rate individual line service specified in this tariff is classified as Basic Service. The remainder of each line rate is classified as Non-Basic Residential Optional Service.

1. Residential Individual line service

	Suspend Rate	Monthly Rate	USOC
(1) Per line (USOCs VR3 and VSB must both be used to provide this service.)	\$5.50	\$30.00	NA
(b) Per 2-Line Plan Credit for two individual lines qualifying as Two-Line Plan package	\$11.00	\$39.95	CCML2
		-\$20.05	CRD2C
(3) Per 3-Line Plan	\$16.50	\$59.95	CCML3

3.4.0 Extended Calling Area® Service

3.3.1 Extended Calling Area® service provides residence subscribers a flat rate access line with unlimited calling to all access lines within the serving exchange, the additional exchanges in the associated Extended Area Service (EAS) and Extended Calling Service (ECS) categories as specified in this Tariff, and all other exchanges in the subscriber's LATA. The LATA for each exchange is indicated in this tariff and the exchanges in each LATA are listed in this tariff. The access line includes Touch-Tone capability.

3.5.0 Hunting Service

3.5.1 Hunting service is an arrangement via central office equipment which allows completion of an incoming call to any of the lines (i.e. individual lines, PBX Trunks or NARS) in a group from a line (in the group) that is called but is in use. A hunting charge as specified below applies to each of the lines in the group that are equipped for hunting service. Hunting service is not required with the "call forwarding" feature of Custom Calling Service unless the line is part of a hunting service line arrangement. Specifically, the hunting charges in this tariff will apply to individual lines (residence and business); auxiliary lines; Incoming or Combination PBX Trunks and Incoming or Combination NARS in a hunting arrangement.

3.5.2 Residence service lines at private residence locations shall be limited to five (5) lines in hunting. If more than five lines are required in hunting at a private residence, business service rates shall apply for all lines in hunting.

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3.5.3 Hunting Service Associated With Flat Rate Lines, PBX Trunks and NARS

A. Residence, Rate Groups 1-6

Group	1	2	3	4	5	6	USOC
(1) Per line or PBX Trunk made hunting	\$5.75	\$5.75	\$5.75	\$5.75	\$5.75	\$5.75	HTG

B. Residence, Rate Groups 7-12

Group	7	8	9	10	11	12	USOC
(1) Per line or PBX Trunk made hunting	\$5.75	\$5.75	\$5.75	\$5.75	\$5.75	\$5.75	HTG

C. Business, Rate Groups 1-6

Group	1	2	3	4	5	6	USOC
(1) Per line, PBX Trunk or NAR Made hunting	\$10.00	\$10.00	\$10.00	\$10.00	\$10.00	\$10.00	HTG

D. Business, Rate Groups 7-12

Group	7	8	9	10	11	12	USOC
(1) Per line, PBX Trunk or NAR Made hunting	\$10.00	\$10.00	\$10.00	\$10.00	\$10.00	\$10.00	HTG

3.5.4 Hunting Service Associated With Message Rate Lines

A. Residence, Rate Groups 1-6

Group	1	2	3	4	5	6	USOC
(1) Per line made hunting	\$3.50	\$3.50	\$3.50	\$3.50	\$3.50	\$3.50	HTGMG

B. Residence, Rate Groups 7-12

Group	7	8	9	10	11	12	USOC
(1) Per line made hunting	\$3.50	\$3.50	\$3.50	\$3.50	\$3.50	\$3.50	HTGMG

C. Business, Rate Groups 1-6

Group	1	2	3	4	5	6	USOC
(1) Per line, PBX Trunk or NAR made hunting	\$7.40	\$7.73	\$8.08	\$8.41	\$8.71	\$9.05	HTGMS

D. Business, Rate Groups 7-12

Group	7	8	9	10	11	12	USOC
(1) Per line, PBX Trunk or NAR made hunting	\$9.33	\$9.60	\$9.86	\$10.00	\$10.00	\$10.00	HTGMS

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- 3.7.0 Extended Calling Service (ECS) provides usage based pricing for customer dialed or operator assisted calls to selected exchanges within the customer's LATA.
- 3.7.1 ECS is provided by the Company between exchanges specified in the preceding. Provision of ECS is subject to the availability of facilities and billing capabilities.
- 3.7.2 ECS applies to all business and residence individual lines; PBX Trunk lines; CENTREX[®] service/other NARS; Foreign Exchange Service, Remote Call Forwarding lines and Payphone Service Provider lines within the exchanges where it is available.
- 3.7.3 Access lines for Payphone Service Providers will be provided and billed as specified later in this tariff.
- 3.7.4 Usage Charges
- A. Station-to-Station rates for calls to the Extended Calling Service exchanges.
- | | | | |
|--------------------------------------|---|--|--------------------------|
| (1) Residential - per message charge | Price
\$.25 | | USOC
NA |
| | Initial
Minute or
Fraction
Thereof | Additional
Minute or
Fraction
Thereof | USOC |
| (2) Business - per minute charge | \$.10 | \$.06 | NA |
- 3.7.5 For Operator assisted local calls, in addition to the Station-to-Station usage rates, the appropriate Operator Surcharges in this tariff are also applicable.
- 3.7.6 The rates and regulations for the classes of service following are specified in this Tariff with the exceptions indicated.
- 3.7.7 Normal hunting charges (without EAS differentials) apply for exchanges whose access line rates include an EAS differential.
- 3.7.8 Universal Service Order Codes (USOCs) specified throughout this Tariff apply for exchange access lines indicated following.

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3.8.0 Rate Schedules With EAS Differential (Cont'd)

A. Monthly Rates

(1) Flat Rate Service 1

	Rate Code				USOC
	X1	X2	X3	X4	
(1) Residence individual line	\$8.83	\$11.41	\$11.86	\$10.83	1FR
(b) (Sum of Rate Group rate (3) and EAS Differential)	-	\$9.12	\$9.49	-	
(d) Residence outgoing only line	\$8.83	\$11.41	\$11.86	\$10.83	OFR
(e) Residence PBX trunk	\$15.31	\$20.09	\$20.83	\$18.86	NA
(f) Business individual line	\$23.86	\$30.93	\$32.31	\$29.68	1FB
(g) (Sum of Rate Group rate (h) and EAS Differential)	-	\$24.76	\$25.85	-	
(i) Business multi-line 4	\$29.95	\$36.95	\$36.95	\$36.95	MFB
(j) Business individual outgoing only line 2	\$23.86	\$30.93	\$32.31	\$29.68	OFB
(k) Business multi-line outgoing only line 2, 4	\$29.95	\$36.95	\$36.95	\$36.95	YMB
(l) Auxiliary individual line service 5	\$23.86	\$30.93	\$32.31	\$29.68	7FB
(m) Auxiliary multi-line service 4, 5	\$29.95	\$36.95	\$36.95	\$36.95	7MB
(n) Business PBX trunk 3	\$38.66	\$50.69	\$52.91	\$48.62	NA
(o) (Sum of Rate Group rate p) and EAS Differential)	-	\$40.55	\$42.33	-	
q) Network access register package 6	\$13.48	\$17.68	\$18.46	\$16.96	NA
(r) Trunk side access single voice grade facility 7	\$38.66	\$50.69	\$52.91	\$48.62	B1E
(s) Trunk side access network access register 7,8	\$13.48	\$17.68	\$18.46	\$16.96	NA
(t) DID Combination NAR 9	\$26.96	\$36.36	\$36.92	\$33.92	NA

3.8.1 Optional Extended Local Calling Between Daytona Beach and New Smyrna Beach

A. Optional Extended Local Calling (OELC) provides for optional 2-way flat rate service for customer dialed station-to-station calls between telephones served from the Daytona Beach exchange and those served from the New Smyrna Beach exchange. OELC customers will not be billed Local Calling Plus or Extended Calling Service rates.

B. A customer who subscribes to OELC may dial 7-digit calls to New Smyrna Beach on a flat rate basis and 7-digit calls to his number from New Smyrna Beach will be at no charge to the calling party.

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- C. Credit card calls and calls that require the assistance of an operator for completion are not eligible under the OELC plan. Such calls will be charged for at the appropriate long distance rate except that an operator will reestablish an eligible call that is interrupted due to facilities or poor transmission.
- D. OELC is available on all individual line residence, individual line business, residence and business trunks exchange service except those specifically excluded in 1.e. following. All lines with originating service capability in the account terminating in the same system or the same premises must subscribe to the option.
- E. OELC is not available with either Message Rate Service or Access Line Service for PSPs.
- F. OELC is not subject to suspension.
- G. The minimum service period is one month.
- H. OELC will be made effective or disconnected on the service date requested with fractional billing applied if applicable.
- I. OELC is furnished subject to all applicable regulations in Section A2. of this Tariff except as stated in 1.a. through 1.h. preceding.

3.8.2 Directory Listings

- A. Subscribers to OELC are entitled to one listing in the New Smyrna Beach directory at no charge.
- B. The listing will contain sufficient wording to advise New Smyrna Beach callers that the Daytona Beach OELC subscriber can be called toll free.
- D. Subscribers to OELC who are listed in the New Smyrna Beach exchange directory will have their telephone number changed with no referral of calls if the OELC service is discontinued for other than a complete disconnect of exchange service. Once disconnected, the number will not be reassigned to the same subscriber unless OELC is reinstated. Calls will be referred if the subscriber transfers and continues the service.

- 3.8.3 Monthly rates listed following are subject to change if either exchange is reclassified based on a change in the number of access lines. Nonrecurring service charges are applicable to this service offering as described in this Tariff.

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3.8.4 The following rates apply for Daytona Beach subscribers of OELC to New Smyrna Beach. These rates are in addition to the applicable local exchange service flat rates with which OELC is associated.

A. Two-Way Service

	Monthly Rate	USOC
(1) Residence individual line, each	\$9.02	OS1FA
(2) Business individual line, each	\$17.96	OS1FB
(3) Residence PBX Trunk, each	\$16.54	OS1FC
(4) Business PBX Trunk, each	\$39.51	OS1FD
(5) Network Access Registers (NAR)	\$18.18	OS1FF

3.9.0 Optional Extended Local Calling Between New Smyrna Beach and Daytona Beach

3.9.1 Optional Extended Local Calling (OELC) provides for optional 2-way flat rate service for customer dialed station-to-station calls between telephones served from the New Smyrna Beach exchange and those served from the Daytona Beach exchange. OELC customers will not be billed Local Calling Plus or Extended Local Calling rates.

3.9.2 A customer who subscribes to OELC may dial 7-digit calls to Daytona Beach on a flat rate basis and 7-digit calls to his number from Daytona Beach will be at no charge to the calling party.

3.9.3 Credit card calls and calls that require the assistance of an operator for completion are not eligible under the OELC plan. Such calls will be charged for at the appropriate long distance rate except that an operator will reestablish an eligible call that is interrupted due to facilities or poor transmission.

3.9.4 OELC is available on all individual line residence, individual line business, residence and business trunks exchange service except those specifically excluded in 1.e. following. All lines with originating service capability in the account terminating in the same system or the same premises must subscribe to the option.

3.9.5 The minimum service period is one month.

3.9.6 OELC will be made effective or disconnected on the service date requested with fractional billing applied if applicable.

3.10.0 Subscribers to OELC are entitled to one listing in the Daytona Beach directory at no charge.

3.10.1 The listing will contain sufficient wording to advise Daytona Beach callers that the New Smyrna Beach OELC subscriber can be called toll free.

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- 3.10.2 Subscribers to OELC who are listed in the Daytona Beach exchange directory will have their telephone number changed with no referral of calls if the OELC service is discontinued for other than a complete disconnect of exchange service. Once disconnected, the number will not be reassigned to the same subscriber unless OELC is reinstated. Calls will be referred if the subscriber transfers and continues the service.
- 3.11.0 Monthly rates listed following are subject to change if either exchange is reclassified based on a change in the number of access lines.
- 3.11.1 Nonrecurring service charges are applicable to this service offering as described in this tariff.
- 3.11.2 The following rates apply for New Smyrna Beach subscribers of OELC to Daytona Beach. These rates are in addition to the applicable local exchange service flat rates with which OELC is associated.

A. Two-Way Service

	Monthly Rate	USOC
(1) Residence individual line, each	\$9.92	OS1FG
(2) Business individual line, each	\$19.91	OS1FH
(3) Residence PBX Trunk, each	\$18.19	OS1FJ
(4) Business PBX Trunk, each	\$43.80	OS1FK
5) Network Access Register (NAR)	\$20.15	OS1FL

3.14.0 Optional Calling Service from Brooksville to Inverness

- 3.14.1 This calling plan allows Brooksville subscribers the option of placing toll calls to Inverness with a discount of 30% applied to the direct dial rate appropriate for the period in which the call was made. When a customer subscribes to this service, the rate remains in effect for a minimum of one billing cycle period for that customer. Thereafter, it will remain in effect until discontinued by the customer with such ending period coinciding with the customer's billing cycle. The service is not available on Public Access Telephone or FX services.

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3.14.2 Service charges as applicable will apply on a per account basis for changes to and from the service. Minimum monthly rates as indicated following will apply.

A. Minimum Rate Per Month (1) Per Account	Monthly Rate	USOC
(a) Residence	\$4.68	OC187
(b) Business	\$7.80	OC188

3.15.0 Optional Calling Service from Dunnellon to Inverness

3.15.1 This calling plan allows Dunnellon subscribers the option of placing toll calls to Inverness with a discount of 30% applied to the direct dial rate appropriate for the period in which the call was made. When a customer subscribes to this service, the rate remains in effect for a minimum of one billing cycle period for that customer. Thereafter, it will remain in effect until discontinued by the customer with such ending period coinciding with the customer's billing cycle. It is not available on semipublic, Public Access Telephone or FX services.

3.15.2 Service charges as applicable in this Tariff will apply on a per account basis for changes to and from the service. Minimum monthly rates as indicated following will apply.

A. Minimum Rate Per Month (1) Per Account	Monthly Rate	USOC
(a) Residence	\$4.68	OC192
(b) Business	7.80	OC193

3.16.0 Optional Calling Service from Yankeetown to Inverness

3.16.1 This calling plan allows Yankeetown subscribers the option of placing toll calls to Inverness with a discount of 30% applied to the direct dial rate appropriate for the period in which the call was made. When a customer subscribes to this service, the rate remains in effect for a minimum of one billing cycle period for that customer. Thereafter, it will remain in effect until discontinued by the customer with such ending period coinciding with the customer's billing cycle. It is not available on semipublic, Public Access Telephone or FX services.

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3.16.2 Service charges as applicable in this Tariff will apply on a per account basis for changes to and from the service. Minimum monthly rates as indicated following will apply.

A. Minimum Rate Per Month

(1) Per Account

	Monthly Rate	USOC
(1) Residence	\$6.24	OC197
(b) Business	\$10.40	OC198

3.16.3 Rates and charges for subscribers in the Lake Ashby (Volusia County) service area of the New Smyrna Beach exchange will be as described for Rate Group 8 customers. Such rates will remain in effect until such time as the New Smyrna Beach exchange regroups to Rate Group 8.

3.16.4 The St. Johns exchange is split into two rate groups. St. Augustine subscribers moving into the St. Johns exchange as a result of an area transfer have been given a choice of remaining in their existing Rate Group (4) which has the same calling scope as St. Augustine or moving into Rate Group 11 which has the calling scope of the St. Johns exchange.

3.17.0 Local Calling Plus Exchanges

Archer	Gainesville	Lynn Haven	Vernon
Baldwin	Graceville	Maxville	
Brooksville	Jacksonville	Orlando	
Chipley	Kestone Heights	Palatka	
Dunnellon	Lake City	Sanform	

3.17.1 Local Calling Plus (LCP) provides message based pricing for customer dialed or operator assisted calls to exchanges outside a customer's extended area service local calling area but within the same LATA.

3.17.2 LCP is provided by the Company between exchanges specified earlier. Provision of LCP is subject to the availability of facilities and billing capabilities.

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- 3.17.3 Station-to-station calls from Archer, Baldwin, Brooksville, Chipley, Dunnellon, Gainesville, Graceville, Jacksonville, Keystone Heights, Lake City, Lynn Haven, Maxville, Orlando, Palatka, or Vernon to their associated LCP exchanges will be placed on a 7-digit dialing basis and charged on a per message basis as described in this tariff.
- 3.17.3. Station-to-station calls from Sanford, to its associated LCP exchange(s) will be placed on a 1 + 10 digit dialing basis and charged on a per message basis as described in this tariff.
- 3.17.4 LCP will apply to all business and residence individual lines; PBX Trunk lines; DS-1 service/other NARS; Foreign Exchange Service.

3.17.5 Rates

A. Message Charge

(1) Station-to-Station rates for calls to the Local Calling Plus exchanges

	Price	USOC
(a) Per message (calls from Chipley, Graceville and Vernon)	\$.20	NA
(b) Per message (calls from Archer, Baldwin, Brooksville, Dunnellon, Gainesville, Jacksonville, Keystone Heights, Lake City, Lynn Haven, Maxville, Orlando, Palatka and Sanford)	\$.25	NA

(2) For Operator assisted local calls, in addition to the station-to-station per message rate, the appropriate Operator Surcharges in this tariff are also applicable.

- 3.18.0 The Company furnishes a Directory Assistance Service for the purpose of aiding subscribers in obtaining telephone numbers.

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3.18.1 Directory Assistance - request of a telephone number - (maximum of two requests per call.)

A. Within the Company's local calling area for the originating line (1) Per Call	Rate \$.45	USOC NA
B. Outside the Company's local and LATA/NPA serving areas for the originating line (2) Per Call	\$1.25	NA
C. Directory Assistance for Public Service Providers (1) All calls to Directory Assistance (a) Per Call	\$.35	NA

3.18.2 Subscribers who have applied for and received Company certification as being unable to use a telephone directory due to a visual or physical disability which can be confirmed by a physician, appropriate group, or agency are exempt from charges for Directory Assistance calls when requesting telephone numbers of lines located within the Company's local calling area for the originating line. Written confirmation must be provided to the Company for this exemption to apply. Application procedures may be obtained by calling the local business office. This exemption is applicable exclusively to calls made by the individual from their line, or in the case of a business employing disabled person(s), from the line assigned to that individual(s). Usage will be monitored by the Company and is subject to review and investigation. Certification will be verified periodically. Confirmed, inappropriate use of the exemption could result in its removal.

3.19.0 Operator Assistance Charges

3.19.1 All types of local exchange service have local calling areas as specified in this Tariff which are the areas that can be called on a flat rate basis (no charge for individual calls), on a local coin call rate basis, on a Message rate basis (calls charged for as Message units), or on a measured service basis (charges based on a combination of one or more rating elements where Measured Service local exception tariffs are in effect).

3.19.2 Local dial call: The call must be dialed and completed without the assistance of a Company operator and must be billed to the originating telephone when a charge is applicable.

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3.19.3 The following service charges for operator assisted local calls apply in addition to the local dial rate applicable.

A. Billing Surcharges for calls originating from other than payphone provider lines

	Nonrecurring Charge	USOC
(1) Station-to-Station customer dialed		
(a) calling card (credit card) calls, each	\$.80	NA
(b) Station-to-station operator assisted sent-paid, collect, third number and non-customer-dialed credit card calls, each	\$1.75	NA
(c) Person-to-person operator assisted calls, each	\$3.25	NA
(2) Billing Surcharges for calls originating from payphone provider lines		
(a) Station-to-Station customer dialed calling card (credit card) calls, each	\$1.50	NA
(b) Station-to-station operator assisted sent-paid, collect, third number and non-customer-dialed credit card calls, each	\$1.75	NA
(c) Person-to-person operator assisted calls, each	\$3.25	NA
(3) Operator Dialed Surcharge 2		
(a) Station-to-station operator assisted or person-to-person operator assisted calls (excluding those billed to calling cards) where the operator dials the terminating number, each	\$.60	NA
(4) Zero Minus Charge 3		
(a) Provision of Area Code, Place Name (in what Area Code is a city or exchange), Ring Back (caller wants call back to test whether equipment connected to his line "rings" when outside caller dials his number), Operator Dialing of 800, 888, 877, 866 and 855 numbers on the caller's behalf; (one request per call)	\$.95	NA

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- 3.19.4 In addition to applicable service charge(s), each local non-sent paid call originating from a payphone provider line and utilizing the Company's operator handling services will be rated at **\$.35**.
- 3.19.5 The following Operator Assisted Local Calls are exempted from the service charge:
- A. Calls to designated Company numbers for official telephone business.
 - B. Emergency calls to recognizable authorized civil agencies.
 - C. Those cases where a Company operator provides assistance to:
 - (1) Reestablish a call which has been interrupted after the called number has been reached.
 - (2) Reach the called telephone number where facility problems prevent customer dial completion.
 - (3) Place a non-coin, sent-paid call for a calling party who identifies himself as being handicapped and unable to dial the call because of his handicap.

3.20.0 Operator Assisted Premium Plan

- 3.20.1 Premium is defined as a commission applicable to surcharge revenue associated with local operator assisted call requests sent to the Company by the customer. Such premiums may be payable to subscribing customers based on the Company's surcharge revenue generated by said calls. These calls must:
- A. originate from a telephone line associated with the customer's account,
 - B. originate and terminate in the same Basic Local Calling Area,
 - C. be carried and completed by the Company via Company facilities and
 - D. be billed by the Company.
- In the event the company billing records used to determine the premiums are destroyed or lost, the Company shall not be liable for payments of premiums on such lost data.
- 3.21.0 Verification and Emergency Interrupt Service is furnished where and to the extent that facilities permit. The customer shall indemnify and save the Company harmless against all claims that may arise from either party to the interrupted call or any person.
- 3.21.1 Verification
- A. The Company furnishes Verification Service for the purpose of aiding subscribers with legitimate call completion problems. Upon request the operator will verify and provide the line status condition of a local subscriber line.
 - B. A subscriber originated request for verification of a local number other than an emergency agency number is a chargeable verification request if a Company operator determines that the line is in use. No charge applies if the line is out of order.

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- 3.21.2 The Company furnishes Emergency Interrupt Service when a subscriber who has originated a verification request to a line which has been found in a busy talking state informs the operator that an urgent or emergency situation exists and requests that the operator have the busy line cleared.
- 3.21.3 A subscriber originated request for Emergency Interrupt to a local number other than an emergency agency number is a chargeable Emergency Interrupt request.
- 3.21.4 No charge will apply if the requesting customer identifies that the call is to or from an official public emergency agency. An official public emergency agency is defined as a government agency which is operated by the Federal, state or local government, and has the capability and legal authority to provide prompt and direct aid to the public in emergency situations. Such agencies include the local police, state police, fire department, licensed hospitals, etc.
- 3.21.5 Charges may not be billed on a collect basis or on a third number basis to the number being verified or interrupted.
- 3.21.6 If the number verified is not in use, or as a result of interrupt the line is cleared, and, at the calling party's request, the operator completes the call, the charges for Operator Assisted Local Calls as defined in this Tariff apply in addition to the applicable verification and emergency interrupt charges.

A. Verification Request

	Nonrecurring Charge	USOC
(1) Each request	\$2.50	NA

B. Emergency Interrupt Request

(1) Each request	\$5.00	NA
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3.22.0 Dedicated Access Services Capable of Using the Local Exchange Network

- 3.22.1 When a Dedicated Access Line, intraLATA interexchange private line or Private Bypass Facility is connected to a device capable of and for the intention of, completing calls into the local exchange network, there will be an additional Measured or Message charge associated with the flat rate Exchange Service Rate for that device (e.g. the PBX trunk in the case of a PBX). Those customers who intend to use their dedicated access, intraLATA interexchange private line or private bypass services for the completion of calls into the local exchange network and have local exchange service other than flat rate will be required to convert to flat rate.
- 3.22.2 The Measured charge will apply where facilities and equipment are available in the exchange central office. In all other exchange central offices, the Message charge will apply. As facilities and equipment become available in central offices, Measured charges will apply.

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3.22.3 These usage charges are in addition to all other applicable local service rates and charges.

A. Measured Charge	Price	USOC
(1) Per minute of local usage	\$.03	NA
B. Message charge		
(1) Per local message	\$.12	NA

3.23.0 Reserved for Future Use

3.24.0 Network Access Register Package

3.24.1 The Network Access Register (NAR) Package provides for exchange and long distance message network calling to and from main stations and attendant positions of a centrex service, Digital Centrex service, DS-1 service, ACI Centrex service or a system requiring trunk or line applications in conjunction with T-1 channel service. service

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B. T-1 ® channel service Per NAR 2

Group	1	2	3	4	5	6	USOC
(1) Combination	\$11.74	\$12.34	\$12.98	\$13.58	\$14.14	\$14.77	NQM
(2) One-way incoming	\$11.74	\$12.34	\$12.98	\$13.58	\$14.14	\$14.77	NQP
(3) One-way outgoing	\$11.74	\$12.34	\$12.98	\$13.58	\$14.14	\$14.77	NQT
(4) DID Combination	\$23.48	\$24.68	\$25.96	\$27.16	\$28.28	\$29.54	ND3

C. Centrex Service Rate Groups 7 - 12

Group	7	8	9	10	11	12	USOC
(1) Combination	\$22.00	\$22.70	\$23.40	\$23.90	\$24.40	\$24.85	EQA
(2) One-way incoming	\$22.00	\$22.70	\$23.40	\$23.90	\$24.40	\$24.85	EQB
(3) One-way outgoing	\$22.00	\$22.70	\$23.40	\$23.90	\$24.40	\$24.85	EQC

D. T-1 ® channel service Per NAR

(1) Combination	\$15.28	\$15.78	\$16.25	\$16.60	\$16.96	\$17.26	NQM
(2) One-way incoming	\$15.28	\$15.78	\$16.25	\$16.60	\$16.96	\$17.26	NQP
(3) One-way outgoing	\$15.28	\$15.78	\$16.25	\$16.60	\$16.96	\$17.26	NQT
(4) DID Combination	\$30.56	\$31.56	\$32.50	\$33.20	\$33.92	\$34.52	ND3

3.24.6 Message Rate Network Access Register (NAR) Package

A. Centrex Service Rate Groups 1 - 6

Group	1	2	3	4	5	6	USOC
(1) Combination, initial	\$9.75	\$9.75	\$9.75	\$10.10	\$10.45	\$10.85	EQE
(2) Combination, additional	\$9.75	\$9.75	\$9.75	\$10.10	\$10.45	\$10.85	EQG
(3) One-way outgoing, initial	\$9.75	\$9.75	\$9.75	\$10.10	\$10.45	\$10.85	EQF
(d) One-way outgoing, additional	\$9.75	\$9.75	\$9.75	\$10.10	\$10.45	\$10.85	EQK

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Group	1	2	3	4	5	6	USOC
B. T-1 channel service Groups 1-6							
(1) Combination, initial	\$7.12	\$7.12	\$7.12	\$7.37	\$7.62	\$7.90	NNM
(2) Combination, additional	\$7.12	\$7.12	\$7.12	\$7.37	\$7.62	\$7.90	NNM
C. Centrex Service Rate Groups 7-12							
Group	7	8	9	10	11	12	USOC
(1) Combination, initial	\$11.15	\$11.45	\$11.70	\$11.95	\$12.15	\$12.35	EQE
(2) Combination, additional	\$11.15	\$11.45	\$11.70	\$11.95	\$12.15	\$12.35	EQG
(3) One-way outgoing, initial	\$11.15	\$11.45	\$11.70	\$11.95	\$12.15	\$12.35	EQF
(4) One-way outgoing, additional	\$11.15	\$11.45	\$11.70	\$11.95	\$12.15	\$12.35	EQK
D. T-1 channel service Groups 7-12							
(1) Combination, initial	\$8.12	\$8.34	\$8.55	\$8.70	\$8.85	\$8.99	NNM
(2) Combination, additional	\$8.12	\$8.34	\$8.55	\$8.70	\$8.85	\$8.99	NNM
(3) One-way outgoing, initial	\$8.12	\$8.34	\$8.55	\$8.70	\$8.85	\$8.99	NNT
(4) One-way outgoing, additional	\$8.12	\$8.34	\$8.55	\$8.70	\$8.85	\$8.99	NNT
3.24.7 Centrex service applications.							
A. Rate Groups 1-6							
Group	1	2	3	4	5	6	USOC
(1) Both-way, Message Rate	\$6.78	\$6.78	\$6.78	\$7.02	\$7.26	\$7.52	M9QCS
(2) One-way Inward, Message Rate	\$6.78	\$6.78	\$6.78	\$7.02	\$7.26	\$7.52	M9Q1S
(3) One-way Outward, Message Rate	\$6.78	\$6.78	\$6.78	\$7.02	\$7.26	\$7.52	M9QOS

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B. Rate Groups 7 - 12

Group	7	8	9	10	11	12	USOC
(1) Combination, initial	\$8.12	\$8.34	\$8.55	\$8.70	\$8.85	\$8.99	NNM
(2) Combination, additional	\$8.12	\$8.34	\$8.55	\$8.70	\$8.85	\$8.99	NNM
(3) One-way outgoing, initial	\$8.12	\$8.34	\$8.55	\$8.70	\$8.85	\$8.99	NNT
(4) One-way outgoing, additional	\$8.12	\$8.34	\$8.55	\$8.70	\$8.85	\$8.99	NNT

3.25.0 Expanded Local WatsSaver service is an optional service designed to provide economical service for business customers who generate a high volume of local usage to locations included in the Extended Calling Service area defined this Tariff that are not included in the local calling area defined.

3.25.1 For a fixed monthly charge, customers receive a block of usage to exchanges in the Extended Calling Service area and a guaranteed rate per minute for applicable usage exceeding the original block of usage each month

3.25.2 Individual message detail is included as part of this service.

3.25.2 Automated or operator assisted station-to-station, person-to-person, calling card, collect or bill to third party calls between qualifying Expanded Local WatsSaver service exchanges which are billed to the customer's account will be billed based on Expanded Local WatsSaver service rates. However, applicable operator assistance surcharges will also apply.

3.26.0 Expanded Local WatsSaver service is available to individual line, PBX, Centrex, service and Remote Call Forwarding (RCF) service. The service is not available to intra-LATA only Outward WATS and combined Outward WATS, Mobile Telephone Service, Public and Semi-public Telephone Service, and Dormitory Communications Service.

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- 3.26.1 The service is offered on an account basis only. An account includes all individual lines, PBX trunks, or Centrex service network access registers in an account. At the customer's option, multiple accounts of a customer may be billed on the same bill, including accounts that represent separate locations, to comprise one Expanded Local WatsSaver service account. However, for the multiple accounts to be eligible for this service as a single account, all services in the multiple accounts must be billed on the same bill. Because this service is account based, partial billed to numbers (BTNs) are not eligible for the service, i.e., the consolidation of local usage from multiple BTNs without the consolidation of all other service elements associated with those BTNs is not allowed.
- 3.27.0 Local Usage Detail (LUD) is an option for customers who desire a printed listing of per call billing details in addition to the usual summary billing of all dialed, sent-paid, billed expanded local usage.
- 3.27.1 The provision of LUD will coincide with the billing period(s) for the access lines to receive detailed billing; i.e., the reporting of expanded call details will start at the beginning of a billing period and stop at the end of a billing period. For existing customers, LUD should be ordered at least five days prior to the billing date to ensure the timely start or stop of detailed reporting. However, if LUD is requested on an order which establishes service, detailed reporting will start coincident with establishment of the service.
- 3.27.2 LUD will be provided on a per account basis. For PBX, Centrex service, Digital Centrex service, and T-1 Services
- 3.27.3 Charges for LUD are in addition to applicable local usage charges specified in this Tariff.
- 3.27.4 LUD is available for the following services:
- Local Calling Plus (LCP)
 - Extended Calling Service (ECS)
 - ACI Business Plus * service Option 2
 - Back-Up * Line excluding ACI Business Plus * service Option 1
 - Back-Up * Line for ACI Business Plus * service Option 2
- 3.27.5 LUD is not available to Residence Extended Calling Area service or Extended Calling Area service with the CareFree option subscribers.

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3.27.6 The following charge applies for LUD.

A. Per monthly printed listing of call details

	Charge	USOC
(1) Per call listed	\$.00	NA

3.27.7 When an order is issued solely to initiate LUD, a Secondary Service Order charge will not apply. Otherwise, normal service order charges apply. When an order is issued solely to initiate LUD, no service charges apply for ACI Business Plus service only.

3.28.0 Local Directory Assistance Call Completion (DACC) is an optional service provided to users of Local Directory Assistance (DA) Service. When dialing (411), Local DA customers may choose to have the telephone number they are requesting dialed by the DA Operator System.

3.28.1 The service is available to Business and Residence customers except as limited in the following.

3.28.2 Individual message detail is not included as a part of this service.

3.28.3 The service is available only where billing and terminal capability exists.

3.28.4 Customers may request blocking of DACC Calls originating from their telephone lines by contacting the local Company Business Office.

3.28.5 The service is not subject to concessions.

3.28.6 The service is furnished subject to all applicable regulations in this Tariff.

3.28.7 The service is not available for the following classes of service call categories:

- A. UniServ DA number requests
- B. Non-Bell Exchange Carrier customers
- C. IntraLATA and InterLATA long distance calls
- D. Any Special Line Class Codes
- E. 976 DA number requests
- F. Mobile Telephone Users
- G. Alternately Billed Calls; e.g., Collect, Calling Card, or Billed to Third Number
- H. Any PBX type customer who requires real-time notification of charges, i.e., HOBIC
- I. Calls from tandems where the end user cannot be identified
- J. Calls from Payphone Service Provider coin or coinless stations

3.28.8 For charging purposes, a DACC completed call is as defined in Section II of this Tariff.

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3.28.9 Service Charges

A. Directory Assistance Call Completion Charge

	Rate	USOC
(1) Charge Per Completed Call	\$.30	NA

3.28.10 Directory Assistance/Directory Assistance Call Completion (DA/DACC) provides the subscribing customer a telephone company Local Exchange Subscriber telephone number and Local Call Completion to the number provided, if requested, given a listed name and address.

3.28.11 DA/DACC is for use by Mobile Service Providers (MSPs) only, except as limited in the following.

3.28.12 DA/DACC is provisioned via a dedicated, application specific interconnect trunk connecting the MSP's Mobile Telephone Serving Office (MTSO) and the Company location where DA/DACC is provided.

3.28.13 DA/DACC is available only where billing and terminal capability exists.

3.28.14 Access to detail records is included as a part of this service.

3.29.0 The subscribing DA/DACC Mobile Service Provider (MSP) must make arrangements with the Company for provision of dedicated, application specific interconnect trunk connecting the MSP's Mobile Telephone Serving Office (MTSO) and the Company location where DA/DACC is provided.

3.29.1 The service is furnished subject to all applicable regulations in this Tariff.

3.29.2 The service is not available for the following classes of service call categories:

- A. Non-Bell Exchange Company telephone numbers
- B. IntraLATA and InterLATA long distance calls
- C. 976 DA number requests
- D. Residence and Business Customers
- E. Alternately Billed Calls; e.g., Collect, Calling Card, or Billed to Third Number

3.29.3 Charges specified in the following will apply each time the subscriber receives a requested telephone company Local Exchange Subscriber telephone number.

3.29.4 DA/DACC Service Charge

	Rate	USOC
A. Per Local Exchange Subscriber telephone number provided	\$.45	NA

General Tariff – Section III Rates & Charges

3.30.0 Trunk Side Access Facility

- 3.30.1 A trunk side connected facility allows only for termination of incoming calls to the subscriber.
- 3.30.2 The trunk side access facilities identified herein are for the provisioning of Uniform Access Number/Automatic Number Identification (ANI) service as specified in this Tariff.
- 3.30.3 All facilities specified herein require termination at a Traffic Operator Position System (TOPS) Tandem Office. Foreign Central Office or Foreign Exchange channel mileage is required between the customer's Serving Wire Center and the TOPS Tandem Office.
- 3.30.4 Hunting charges for flat rate service PBX trunks, as specified in this tariff, will apply to trunk side access facilities in a hunting or hunting arrangement.
- 3.30.5 Individual line and PBX trunk business customers, T-1 channel service customers may subscribe to this service at their option where facilities permit.
- 3.30.6 No local measured or message rate service charges or long distance message telecommunications service charges will be collected from end users for calls to a Uniform Access Number customer.
- 3.30.7 Normal service charges, as specified in this Tariff will apply.
- 3.30.8 Existing optional calling arrangements or experimental plans are not applicable with this service.
- 3.30.9 The following rates and charges are for trunk-side connected local exchange access facilities for use with Uniform Access Number/Automatic Number Identification Service and are applicable to individual business lines, PBX trunks, or T-1 channel service

A. Facilities Connected at a TOPS Tandem Office

(1) Single Voice Grade Facility, Rate Groups 1-6

Group	1	2	3	4	5	6	USOC
(a) Per Facility	\$33.66	\$35.36	\$37.23	\$38.93	\$40.55	\$42.33	B1E

(2) Single Voice Grade Facility, Rate Groups 7-12

Group	7	8	9	10	11	12	USOC
(b) Per Facility	\$43.78	\$45.22	\$46.58	\$47.60	\$48.62	\$49.47	B1E

(3) T-1 channel service, Rate Groups 1-6

Group	1	2	3	4	5	6	USOC
(a) Per NAR	\$11.74	\$12.34	\$12.98	\$13.58	\$14.14	\$14.77	6QN

(4) T-1 channel service, Rate Groups 7-12

Group	7	8	9	10	11	12	USOC
(a) Per NAR	\$15.28	\$15.78	\$16.25	\$16.60	\$16.96	\$17.26	6QN

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- 3.31.0 Network Access Service provides for exchange network calling for systems arranged for T-1 ISDN service.
- 3.31.1 The conditions and rates specified in other sections of this Tariff for services which may be associated with this service are in addition to those specified, except as modified herein.
- 3.31.2 This service is only offered where facilities permit and is subject to availability as determined by the Company.
- 3.31.3 These rates provide a usage based pricing plan for access and use of the local circuit switched network consisting of a fixed monthly charge and usage charges for outgoing local calls.
- 3.31.4 The rates specified herein apply except where otherwise specified as a local exception..
- 3.31.5 Hunting charges provided herein for this service are in lieu of any other hunting charges. These charges are applicable on business lines, PBX trunks and NARs arranged for hunting service.
- 3.31.6 Local calls that are not direct dialed sent paid, i.e., operator assisted, mechanized calling card, etc., will be billed individually at the same usage rates specified herein, in addition to any appropriate local calling card service or operator assisted local call surcharges. Such calls are itemized on the subscriber's billing statement and are billed outside any applicable calling allowance or usage billing reductions for direct dialed sent paid local calls.
- 3.31.7 When Network Access Service is provided, all other local exchange service on the same premises will be provided at the rates specified herein for the appropriate type service.

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3.31.8 The following rates are applicable

A. Monthly rates Rate Groups 1-6

(1) T-1 ISDN 1 Service NAR

Group	1	2	3	4	5	6	USOC
(a) per comb.	\$6.95	\$6.95	\$6.95	\$6.95	\$7.53	\$7.53	EQ32X
(b) per outdial	\$6.95	\$6.95	\$6.95	\$6.95	\$7.53	\$7.53	EQ30X
(c) per inward	\$6.95	\$6.95	\$6.95	\$6.95	\$7.53	\$7.53	EQ31X

(2) Centrex ISDN Service NAR

(a) per comb.	\$9.55	\$9.55	\$9.55	\$9.55	\$10.30	\$10.30	MQBCX
(b) per outdial	\$9.55	\$9.55	\$9.55	\$9.55	\$10.30	\$10.30	MQBOX
(c) per inward	\$9.55	\$9.55	\$9.55	\$9.55	\$10.30	\$10.30	MQB1X

B. Monthly rates Rate Groups 7-12

(1) T-1 ISDN 1 Service NAR

Group	7	8	9	10	11	12	USOC
(a) per comb.	\$7.53	\$7.53	\$8.42	\$8.42	\$8.42	\$8.42	EQ32X
(b) per outdial	\$7.53	\$7.53	\$8.42	\$8.42	\$8.42	\$8.42	EQ30X
(c) per inward	\$7.53	\$7.53	\$8.42	\$8.42	\$8.42	\$8.42	EQ31X

(2) Centrex ISDN Service NAR

(a) per comb.	\$10.30	\$10.30	\$11.55	\$11.55	\$11.55	\$11.55	MQBCX
(b) per outdial	\$10.30	\$10.30	\$11.55	\$11.55	\$11.55	\$11.55	MQBOX
(c) per inward	\$10.30	\$10.30	\$11.55	\$11.55	\$11.55	\$11.55	MQB1X

3.31.9 Monthly access line rates - applicable to individual business lines, PBX trunks, or T-1 Channel service NARs when other service on the premises is provided via T-1 ISDN 1 service NARs, or Centrex ISDN service NARs.

A. Monthly rates Rate Groups 1-6

(1) Business Line

Group	1	2	3	4	5	6	USOC
(a) per two-way access line	\$16.55	\$16.55	\$16.55	\$16.55	\$18.25	\$18.25	NAL2B
(b) per out only line	\$16.55	\$16.55	\$16.55	\$16.55	\$18.25	\$18.25	NALOB

(2) PBX trunk

(a) per comb.	\$28.15	\$28.15	\$28.15	\$28.15	\$31.00	\$31.00	TQBCX
(b) per outdial	\$28.15	\$28.15	\$28.15	\$28.15	\$31.00	\$31.00	TQBOX
(c) per inward	\$28.15	\$28.15	\$28.15	\$28.15	\$31.00	\$31.00	TQB1X
(d) per DID	\$28.15	\$28.15	\$28.15	\$28.15	\$31.00	\$31.00	TQB1D

(3) T-1 Channel Service NAR

(a) per comb.	\$6.95	\$6.95	\$6.95	\$6.95	\$7.53	\$7.53	EQ32X
(b) per outdial	\$6.95	\$6.95	\$6.95	\$6.95	\$7.53	\$7.53	EQ30X
(c) per inward	\$6.95	\$6.95	\$6.95	\$6.95	\$7.53	\$7.53	EQ31X

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3.31.9 Monthly access line rates - applicable to individual business lines, PBX trunks, or T-1 Channel service NARs when other service on the premises is provided via T-1 ISDN 1 service NARs, or Centrex ISDN service NARs.

B. Monthly rates Rate Groups 7-12

(1) Business Line

Group	7	8	9	10	11	12	USOC
(a) per two-way access line	\$18.25	\$18.25	\$21.00	\$21.00	\$21.00	\$21.00	NAL2B
(b) per outgoing only line	\$18.25	\$18.25	\$21.00	\$21.00	\$21.00	\$21.00	NALOB
(2) PBX trunk							
(a) per comb.	\$31.00	\$31.00	\$35.70	\$35.70	\$35.70	\$35.70	TQBCX
(b) per outdial	\$31.00	\$31.00	\$35.70	\$35.70	\$35.70	\$35.70	TQBOX
(c) per inward	\$31.00	\$31.00	\$35.70	\$35.70	\$35.70	\$35.70	TQB1X
(d) per DID	\$31.00	\$31.00	\$35.70	\$35.70	\$35.70	\$35.70	TQB1D
(3) T-1 Channel Service NAR							
(a) per comb.	\$7.53	\$7.53	\$8.42	\$8.42	\$8.42	\$8.42	EQ32X
(b) per outdial	\$7.53	\$7.53	\$8.42	\$8.42	\$8.42	\$8.42	EQ30X
(c) per inward	\$7.53	\$7.53	\$8.42	\$8.42	\$8.42	\$8.42	EQ31X

3.32.0 Arrangements for Hunting Service

A. per business line, PBX trunk or NAR made hunting

(1) Group 1-6

Group	1	2	3	4	5	6	USOC
	\$5.80	\$5.80	\$5.80	\$5.80	\$6.40	\$6.40	HTGNS

(2) Group 7-12

Group	7	8	9	10	11	12	USOC
	\$6.40	\$6.40	\$7.35	\$7.35	\$7.35	\$7.35	HTGNS

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3.3 2.1 The following Minimum Usage Charge is applicable per combination, outdial or inward only T-1 service NAR, CENTREX ® ISDN service NAR, PBX trunk, T-1 Channel service NAR, or two-way access or outgoing only Business Line. This charge is in addition to the appropriate fixed monthly rate and provides a monthly usage allowance per NAR, trunk or line equal to the Minimum Usage Charge.

	Monthly Rate	USOC
A. Minimum Usage Charge	\$12.00	MUAMC
B. Usage Schedule	Rate Per Minute Of Use	USOC
(1) Calls within the Local Calling Area	\$.02	NA

3.32.2 Summarized total usage charges will be reduced by 50 percent prior to the application of the usage allowance.

3.32.3 Total local billed usage charges above the allowance will not exceed \$18.00 per NAR, trunk or line.

3.33.0 Back-Up Line is an optional service which provides individual line business subscribers with an additional line for inward and outward calling.

3.33.1 This service is only available to individual line business subscribers where facilities permit. Back-Up Line service cannot be used as the primary business line and must be located on the same premises as the associated business individual line.

3.33.2 Each Back-Up Line can receive calls forwarded from one busy primary line or hunt group at no charge. This overflow capability will be provided on the forwarding line. If a customer subscribes to more than one Back-Up Line, these Back-Up Lines may be provisioned in an overflow group at no charge. Overflow capability may not be provided from a Back-Up Line or group of Back-Up Lines to other lines on the same premises.

3.33.3 Overflow capability from additional primary lines or hunt groups to Back-Up Line service will be provided on the forwarding line.

A. Overflow to Back-Up Line from each additional primary line or hunt group will be provided at the rate specified for Hunting Service.

	Monthly Rate	USOC
(1) Per additional Back-Up Line made hunting	\$-	BULRX

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3.33.4 Directory listings are not furnished with Back-Up Lines. However, a directory listing may be purchased, if desired, at the rates specified.

3.33.5 Usage charges are applied for all incoming and outgoing calls associated with Back-Up Line service, as described in the following, with the following exceptions. No usage charges apply to calls completed to the Company Business Office, Repair Service, or Emergency 911 Service. Charges for calls to Directory Assistance will be billed at the rates shown in this tariff, as appropriate, and usage charges for calls to 976 Service will be billed at the rates shown in this tariff; in lieu of the charges shown following. Message, Measured Service primary lines will be billed their appropriate usage charges for all calls which overflow to a Back-Up Line. These usage charges are in addition to the Back-Up Line incoming usage charge described in the following.

3.33.6 The access line rate per Back-Up * Line for flat rate primary line customers is one-half the monthly rate for Multi-Line Exchange Access Line services. The access line rate per Back-Up * Line for ACI Business Plus service customers is as shown in the following.

A. Back-Up * Line (50 percent of Multi-Line Exchange Access Line)		USOC
	Monthly Rate	
(1) Per line	\$-	SBLFX
B. ACI Business Plus service Back-Up Line		
(1) Per Back-Up Line with ACI Business Plus service - Option 1 primary line	\$32.05	SBL01
(2) Per Back-Up Line with ACI Business Plus service - Option 2 primary line	\$17.05	SBL02

3.33.7 The following usage charges apply to all inward calls which terminate on Back-Up * Line service. Time of day discounts do not apply.

A. Inward Calls		USOC
	Rate Per Minute Of Use	
(1) Usage Charge	\$.05	NA

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3.33.8 The following usage charges apply to outward calls which originate from Back-Up Line service. The local calling area of a Back-Up Line coincides with the local calling area of the customer's primary service. For ACI Business Plus service, the flat rate local calling area equates to the serving exchange and extended area service additional exchanges or portions of exchanges as shown in A3.3.1.

3.33.9 Calls made within the flat or message rate local calling area specified in A3.3, or a measured service local exception specified in A3.8, will be rated as follows:
A. Calls within a flat or message rate local calling area, or within a measured service local exception:

	Rate Per Minute Of Use	USOC
(1) Usage charge	\$.05	NA

3.33.10 Calls terminated within Extended Calling Service (ECS) or Local Calling Plus (LCP) exchanges will be billed at the appropriate ECS or LCP rates specified .

3.33.11 Calls made by customers subscribing to an optional local calling plan will be billed according to the rates in the associated optional local calling plan tariff.

3.33.12 For calls made outside the local calling area (flat rate local calling area for ACI Business Plus service customers), usage shall be billed as follows:

- A. Calls terminating in exchanges outside the customer's local calling area will be billed at rates as specified in this Tariff.
- B. For ACI Business Plus service customers, calls terminating in exchanges outside the flat rate local calling area will be billed the appropriate Option primary line usage rate charges as specified.

3.33.13 Usage charges, if appropriate, also apply to the calling party for calls which terminate on Back-Up Line service.

3.33.14 A monthly Calling Activity Summary is provided as part of the regular monthly bill. This report includes a monthly count of incoming and outgoing calls, minutes of use, and associated charges.

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- 3.34.0 ACI Business Plus service is offered as a business individual line service where facilities and equipment are available.
- 3.34.1 ACI Business Plus service allows the business customer to choose between two LATA-wide calling options:
- A. Option 1 - Flat rated plan which allows for unlimited calling within the LATA (subject to a total usage allowance of 120 hours/7,200 minutes).
 - B. Option 2 - Combination rated plan which provides for unlimited usage within the serving exchange and extended area service additional exchanges as shown in A3.3.1, for a flat monthly charge, and a single rate for each minute of use for all other calling within the LATA.
 - C. The option chosen by the ACI Business Plus service subscribers will apply to each of their lines.
 - E. Customers may subscribe to either the standalone ACI Business Plus service offering or to the ACI Business Choice Package, which includes a ACI Business Plus service line option or to the ACI CareFree ® for Business package which includes a ACI Business Plus service line. If ACI Business Plus service is subscribed to, the rates of A3.43.2 are applicable. If ACI Business Choice Package or ACI ® CareFree ® for Business package is subscribed to. All of the rules, regulations and limitations specified for each offering will apply to the respective services and features.
- 3.34.2 Usage rating is dependent upon the underlying service of the originating call location. When ACI Business Plus service usage charges as described in the preceding are applicable, they will also apply to 1+, 0+ and 0- calls made within the LATA. However, for 0+ and 0- calls, usage does not contribute toward the Option 1 usage threshold and each minute of use is rated. The appropriate operator services surcharges will also be charged in accordance with the rules and regulations of this Tariff.
- 3.34.3 ACI Business Plus service Option 2 customers only may subscribe to Local Usage Detail for billable usage. There is no charge for the Local Usage Detail.
- 3.34.4 Usage is determined for each call based on minutes or fraction thereof, with a minimum call duration of one minute. This value is then multiplied by the rate per minute for the rate option selected by the customer. The resultant amount is truncated to whole cents for each call. The amount of usage billed to the customer is subject to A and B following.
- A. For Option 1, only usage above the first 120 hours (7,200 minutes) of usage allowance is billed to the customer.
 - B. For Option 2, only usage outside the serving exchange and extended area service additional exchanges are subject to the billing.

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3.34.5. Hunting service associated with Business Plus service, whether subscribed to on a standalone basis or as part of Business Choice Package service, shall be billed in accordance with the following.

3.35.0 Exchange Access Line Rates

A. Individual Line Service

(1) ACI Business Plus service - Option 1

	Monthly Rate	Rate per Minute of Use	USOC
(a) Each line	\$64.10	-	BD1
(b) Each Minute of use above 120 hours (7,200 minutes)	-	\$.05	NA

(2) ACI Business Plus service - Option 2

(a) Each line	\$35.10	-	BD2
(b) Each Minute of use outside the serving exchange and extended area service additional exchanges	-	\$.08	NA

3.35.1 The service order charges specified in this Tariff are applicable for the installations of new lines at the subscriber's premises. These charges are not applicable for existing customers who wish to convert an existing line to a ACI Business Plus service plan.

3.35.2 Service charges do not apply for transactions which only involve additions, deletions or changes to the service or features requested as part of ACI Business Plus service with ACI Business Choice Package service.

3.36.0 Hunting Service Rates

A. With ACI Business Plus service lines

	Monthly Rates	USOC
(1) Per line	\$5.00	HTG

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- 3.37.0 CareFree for Business packages are offered where facilities and equipment are available.
- 3.37.1 CareFree for Business packages are offered to business subscribers and consist of four components - a line, calling features, listings and hunting service.
- 3.37.2 The line component of these packages is business flat rate service or ACI Business Plus service Option 1 or Option 2. All of the rules, regulations and limitations specified for business flat rate service, or for ACI Business Plus service apply for these lines when provided as part of a CareFree for Business package. Usage rating for ACI Business Plus service as described applies for such lines when provided as part of a CareFree for Business package.
- 3.37.3 The calling features associated with this plan are listed below. For each line, the CareFree for Business packages also provide the subscriber an unlimited number of compatible calling features from the following list. All of the rules, regulations and limitations specified in this Tariff apply to the respective services and features provided as part of this service. The calling features chosen may vary from line to line in multiple line packages.

Calling Features	USOC
1. Call Forward Busy Line	GCE
2. Call Forward Don't Answer	GCJ
3. Call Forward Don't Answer Ring Control	GCJRC
4. Call Forward Variable	ESM
5. Call Waiting	ESX
6. Speed Calling 8	ESL
7. Speed Calling 30	ESF
8. Three Way Calling	ESC
9. Message Waiting Indicator – Audible	MWW
10. Message Waiting Indicator - Visual	MWWAV
11. Call Return	NSS
12. Call Block	NSY
13. Call Tracing	NST
14. Repeat Dialing	NSQ
15. Call Selector	NSK
16. Preferred Call Forwarding	NCE
17. RingMaster I	DRS
18. RingMaster II	DRS1X
19. Remote Access Call Forwarding	GCZ
20. Three Way Calling with Transfer	ESCWT
21. Caller ID Number Delivery	NSD
22. Enhanced Caller ID with Call Management, with Anonymous Call Rejection (ACR)	N1ACR
23. Enhanced Caller ID with Call Management, with ACR and Call Forwarding Don't Answer	NCACR

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Calling Features	USOC
24. Enhanced Caller ID with ACR	NXECR
25. Caller ID Name and Number Delivery with ACR	NXMCR
26. Caller ID Name and Number Delivery – Multiline Hunt Group	NXMMN
27. Surrogate Client Number	SMV
28. Star 98 Access	S98AF

3.37.4 A foreign listing and an additional listing are each available *as part* of these packages. All of the rules, regulations and limitations specified in this Tariff apply to the respective listings provided as part of this service.

3.37.5 Hunting service is also available as part of CareFree for Business packages containing three or more lines. The maximum allowed number of lines in hunting is one less than the number of lines in the package (e.g. for a 7-line package, a maximum of six lines in hunting is allowed). All of the rules, regulations and limitations specified in this Tariff apply for hunting service provided as part of this service.

3.38.0 Package Service

(1) Flat Rate Option which includes a flat rate business line

	Monthly Rate	USOC
(a) Each 1-line package	\$ 52.00	COMP1
(b) Each 2-line package	\$ 98.00	COMP2
(c) Each 3-line package	\$148.00	COMPH
(d) Each 4-line package	\$185.00	COMPF
(e) Each 5-line package	\$228.00	COMF5
(f) Each 6-line package	\$254.00	COMF6
(g) Each 7-line package	\$289.00	COMF7
(h) Each 8-line package	\$324.00	COMF8
(j) Each 9-line package	\$359.00	COMF9
(2) Option 1 which includes ACI Business Service Plus		
(1) Each 1-line package	\$ 87.00	COM11
(2) Each 2-line package	\$163.00	COM12
(3) Each 3-line package	\$243.00	COM1H
(d) Each 4-line package	\$313.00	COM14
(e) Each 5-line package	\$381.00	COM15
(f) Each 6-line package	\$452.00	COM16
(g) Each 7-line package	\$522.00	COM17
(h) Each 8-line package	\$591.00	COM18
(i) Each 9-line package	\$662.00	COM19

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	Monthly Rate	USOC
(3) Option 2 which includes ACI Business Plus Option 2		
(a) Each 1-line package	\$57.00	COM21
(b) Each 2-line package	\$103.00	COM22
(c) Each 3-line package	\$153.00	COM2H
(d) Each 4-line package	\$190.00	COM24
(e) Each 5-line package	\$224.00	COM25
(f) Each 6-line package	\$259.00	COM26
(g) Each 7-line package	\$294.00	COM27
(h) Each 8-line package	\$329.00	COM28

3.38.1 Service charges specified in this Tariff are applicable for the installation of new lines at the subscriber's premises. These charges are not applicable for existing customers who wish to move from an existing line to a CareFree for Business package.

3.38.2 Service charges do not apply for transactions which only involve additions, deletions or changes to the services or features provided as part of a CareFree for Business package.

3.39.0 The CareFree for Business package Term Plan is available for any business customer who subscribes to a CareFree for Business package.

3.39.1 A termination liability will be assessed to subscribers who terminate the service prior to the expiration of the term commitment, the amount to be assessed will be equal to five dollars multiplied by the number of months remaining on the term.

3.39.2 The CareFree for Business package Term Plan credits are as follows:

Discount or Reward Term	
5%	24 Months
8%	36 Months

3.40.0 Schedule of Charges for Connecting or Changing Service

3.40.1 Line/Trunk Connection Charge

	Residential	Business
A. First Line	\$45.00	\$60.00
B. Each Additional Line	\$15.00	\$15.00

3.40.2 Line/Trunk Change Charge

A. First Line	\$25.00	\$40.00
B. Each Additional Line	\$12.00	\$12.00

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3.40.3 Secondary Service Charge

	Residential	Business
A. Per Customer Request	\$15.00	\$20.00

3.40.4 Premise Work Charge

A. First 15 minute increment or Fraction there of	\$25.00	\$30.00
B. Each Additional 15 minute or Fraction thereof	\$10.00	\$10.00

3.80.0 Prepaid Packages

3.80.1 Awesome Communications will offer three (3) packages for the prepaid customer.

- A) The Basic Package will consist of touch tone dial tone only. The customer will be restricted from placing direct billed long distance calls are any calls that will result in a toll charge. The Customer will have access to 911 emergency services.
- B) The Enhanced Package will consist of touch tone dial tone, plus Call Waiting, Three way calling, and Call Forwarding. The customer will be restricted from placing direct billed long distance calls are any calls that will result in a toll charge. The Customer will have access to 911 emergency services.
- C) The Premium Package will consist of the CareFree Package, which enables the Customer to have up to 10 features activated for one monthly price.

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3.80.2 Monthly Rates for PrePaid Services

- A) Basic Package \$39.95
- B) Enhanced Package \$49.95
- C) Perineum Package \$59.95

D) Additional Features for Prepaid Customers 1. Individual Features

	Monthly Rate	USOC USOC
(a) Call Forwarding Variable	\$5.00	ESM
(b) Three-Way Calling	\$5.00	ESC
(c) Call Waiting	\$6.50	ESX
(d) Speed Calling (8-Code)	\$4.00	ESL
(e) Speed Calling (30-Code)	\$5.50	ESF
(f) Call Forwarding Busy Line	\$3.00	GCE
(g) Call Forwarding Don't Answer	\$3.00	GCJ
(h) Remote Access - Call Forwarding Variable	\$6.25	GCZ
(i) Customer Control of Call Forwarding Busy Line	\$5.00	GJP
(j) Customer Control of Call Forwarding Don't Answer	\$5.00	GJC
(k) Call Forwarding Busy Line Multipath or Customer Control of Call Forwarding Busy Line Multipath	\$5.00	CFSBX
(l) Call Forwarding Don't Answer Multipath or Customer Control of Call Forwarding Don't Answer Multipath	\$5.00	CFSDX
(m) Call Forwarding Variable Multipath or Remote Access - Call Forwarding Variable Multipath	\$5.00	CFSVX
(n) Call Waiting Deluxe with Call Forwarding Don't Answer	\$6.50	ESXD9
(o) Call Waiting Deluxe With Conferencing	\$6.50	ESXDC
(p) Call Forwarding Don't Answer - Ring Control	\$1.00	GCJRC
(q) Three-Way Calling with Transfer	\$4.95	ESCWT
(r) Caller ID	\$8.95	

3.80.3 Customers will be subjected to a non recurring activation charge of \$19.95 per account. The Company reserves the right to waive this charge when applicable.

3.80.4 Any changes or additions to services will result in a one time non recurring charge of \$25.00 per occurrence.

3.90.0 Non Recurring Charges

3.91.0 Installation Charges

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- 3.91.1 Residential Line installation charges are \$50 for the first line and \$25 for every line installed after the first line on a per order basis.
- 3.91.2 Business Line installation charges are \$85 for the first line and \$45 for every line installed after the first line on a per order basis.
- 3.91.3 Prepaid customers will be charged \$19.95 per line installed
- 3.91.4 Customers will be charged \$25 to make any changes to their existing services.