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May 10, 2004

BY OVERNIGHT DELIVERY

Blanca S. Bayó
Commission Clerk and Administrator Services
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, Florida 32399-0850

040000-PU

RECEIVED-FPSC
04 MAY 11 AM 10:27
COMMISSION
CLERK

Re: Notification of Winstar Communications, LLC For Authority to Discontinue Certain Services in Florida

Dear Ms. Bayó:

Winstar Communications, LLC ("Winstar"), through its undersigned counsel and pursuant to Fl. Admin. Code § 25-4.113, hereby notifies the Commission of the discontinuance of certain services in selected areas defined herein. Specifically, Winstar intends to discontinue the provision of certain local and interexchange services to customers in a number of Florida locations.

In connection with this Notification, Winstar submits the following information:

I. Description of Discontinuance

CMP _____ 1. Name, address, and brief description of carrier

COM _____
CTR _____
ECR _____
Winstar Communications, LLC
520 Broad Street
Newark, NJ 07102

GCL _____
OPC _____
MMS _____
Winstar was granted authority to provide local and interexchange telecommunications throughout Florida pursuant to the Commission's Order No. PSC-02-0321-PAA-TP issued in Docket No. 020054-TP on March 12, 2002. Winstar does not seek to surrender its certificates at this time.

RCA _____
SCR _____
Winstar's toll-free customer service telephone number for customer inquiries concerning this discontinuance is 1-800-778-3757.

SEC 1 _____

OTH _____

RECEIVED & FILED

DOCUMENT NUMBER-DATE

05476 MAY 11 04

FPSC-BUREAU OF RECORDS FPSC-COMMISSION CLERK

2. Date of planned service discontinuance

Winstar has set two different dates for discontinuance of service, depending on the date that affected customers were provided written notice.¹ The first anticipated date for the discontinuance of service in the markets described below in paragraph 3 is June 15, 2004, or as soon thereafter as the necessary state and federal regulatory authorizations have been obtained. This date applies to local exchange and/or interexchange customers who were sent written notice of the discontinuance on April 7, 2004. The second anticipated date for the discontinuance of service in the markets described below in paragraph 3 is June 30, 2004, or as soon thereafter as the necessary state and federal regulatory authorizations have been obtained. This date applies to local exchange and/or interexchange customers who were sent written notice of the discontinuance on April 30, 2004. The June 30, 2004 discontinuance may also affect some customers that receive business Internet services only.

3. Points of geographic areas of service and number of customers affected

Winstar intends to discontinue the provision of certain services provided to non-federal governmental customers primarily in the cities of Jacksonville, Miami, Fort Lauderdale, Orlando, Tallahassee, Tampa, and St. Petersburg and in Brevard, Broward, Clay, Collier, Columbia, Duval, Hernando, Hillsborough, Lake, Leon, Marion, Martin, Miami-Dade, Nassau, Okaloosa, Orange, Palm Beach, Pinellas, Polk, Sarasota, Seminole, St. Johns, St. Lucie, Sumter, and Volusia counties. The June 15, 2004 discontinuance will affect approximately 338 local exchange and/or interexchange customers in Florida. The June 30, 2004 discontinuance will affect approximately thirteen local exchange and/or interexchange customers in Florida.

4. Brief description of the type of service affected

Winstar intends to discontinue the provision of local and interexchange services to commercial customers in Florida. Winstar is also discontinuing interstate and international long distance, toll free and Internet services to commercial customers in Florida. Winstar's federal government customers, Winstar's fixed wireless services and offerings supporting mobile carrier infrastructures and other backhaul systems, and Winstar's spectrum lease offerings in Florida remain unaffected by this Notification.

¹ After Winstar sent written notice to the first group of customers, it identified additional customers whose service would be discontinued, including certain customers who recently requested or began receiving service. This first group of customers was the subject of a Section 63.71 Application for Authority to Discontinue Certain Services filed with the FCC on April 15, 2004. See *In re Section 63.71 Application of Winstar Communications, LLC for Authority to Discontinue Certain Services*, Section 63.71 Application, WBC Docket No. 04-154 (filed Apr. 15, 2004). Winstar is filing a separate Section 63.71 Application for the discontinuance of services to the second group of customers.

5. Brief description of the dates and methods of notice to all affected customers

Written notice to the first group of affected local and/or interexchange customers substantially in the form of the sample letter attached as Exhibit A, was mailed to customers on April 7, 2004. On April 30, the first group of affected customers was mailed a second written notice that was substantially in the same form as the original notice. Written notice to the second group of affected local exchange and/or interexchange customers, substantially in the form of the sample letter attached as Exhibit B, was mailed to customers on April 30, 2004. The customer notice letters were prepared in accordance with the requirements of Section 63.71(a) of the FCC's Rules.

6. Ongoing Efforts to Provide for Continuity of Service

Winstar has advised affected customers that Z-Tel Communications, Inc. ("Z-Tel"), a nationwide telecommunications provider, will work with affected customers to convert their Winstar service to a comparable Z-Tel service. Winstar has provided affected customers with Z-Tel's contact information. Winstar will also work with alternative carriers to effectuate a seamless transition of the affected customer to the alternative carrier's network. Winstar will release to its customer all pertinent end-user circuit information required to transfer service to another carrier.

7. Additional questions regarding this Notification may be addressed to:

Jean L. Kiddoo
Danielle C. Burt
Swidler Berlin Shereff Friedman, LLP
3000 K Street, Suite 300
Washington, D.C. 20007
Tel: (202) 295-8439
Fax: (202) 424-7645
Email: JLKiddoo@swidlaw.com
DCBurt@swidlaw.com

For purposes of this Notification, Winstar may be contacted at:

Joseph M. Sandri
Senior Vice President & Regulatory Counsel
Winstar Communications, LLC
1850 M Street, NW, Suite 300
Washington, DC 20036
Tel: (202) 367-7643
Fax: (202) 659-1931
Email: jsandri@winstar.com

II. Circumstances of Discontinuance

As part of Winstar's plan to refocus its business plan in order to maintain long term profitability, Winstar has determined to discontinue the provision of certain services in a number of locations nationwide, including locations in Florida. This includes the discontinuance of certain commercial facilities-based services that are currently provided through the use of Winstar's switch located in Florida. Winstar will also discontinue certain customers who receive commercial service through the resale of services provided by other facilities-based providers in Florida. This discontinuance Notification does not affect Winstar's federal government customers, Winstar's fixed wireless services and offerings supporting mobile carrier infrastructures and other backhaul systems, or Winstar's spectrum lease offerings in Florida.

III. Public Interest Considerations

Winstar's disconnection of service to certain customers, while regrettable, is necessary and appropriate, and will not adversely affect the public convenience and necessity. The public will not be unduly harmed by the discontinuance of the services described above because customers have been given notice that affords them an opportunity to transfer to a new carrier. As indicated herein, Winstar has undertaken a customer notification initiative that is aimed at providing affected customers with sufficient notice and opportunity to select another provider. Further, Winstar is making a concerted effort to ensure an orderly transition of service for all affected customers.

IV. Conclusion

An original and seven (7) copies of this Notification are enclosed. Please date-stamp and return the enclosed extra copy of this letter. Winstar respectfully requests that the Commission notify Winstar if it has any questions regarding the proposed discontinuance or believes that further action is required.

Respectfully submitted,



Jean L. Kiddoo

Danielle C. Burt

Swidler Berlin Shereff Friedman, LLP

3000 K Street, N.W., Suite 300

Washington, D.C. 20007-5116

Tel: (202) 295-8439

Fax: (202) 424-7645

Email: JLKiddoo@swidlaw.com

DCBurt@swidlaw.com

Counsel for Winstar Communications, LLC

Enclosures

Exhibit A

Sample April 7, 2004 Discontinuance Notice Letter



Winstar Communications, LLC
520 Broad Street
Newark, New Jersey 07102

NOTICE OF COMMUNICATION SERVICES DISCONTINUANCE
DO NOT DISREGARD THIS NOTICE

April 7, 2004

[CUSTOMER]
[ADDRESS]
FERNANDINA BCH, FL 32034

RE: Account #

Dear Winstar Customer:

We regret to inform you that Winstar plans to reconfigure and redesign the services it offers in your geographic area. As a result, we have determined that we can no longer provide your telecommunications services. We have also informed the Federal Communications Commission of this development. **Accordingly, Winstar intends to discontinue all LOCAL, DOMESTIC AND INTERNATIONAL LONG DISTANCE, TOLL FREE, PRIVATE LINE, and INTERNET SERVICES that you receive in your current service location. Subject to regulatory approval, the anticipated date for the discontinuance of your service is Tuesday, June 15, 2004.**

Select a new carrier as soon as possible to avoid any interruption of service. Please do not delay in arranging for a new service provider, as some carriers may require several weeks to install new services. To help avoid service disruption, please check carefully that all service types you currently have with Winstar (local, long distance, toll free, calling card and/or Internet) are moved to your new carrier. Once you have chosen your new provider, Winstar will work with the carrier you have selected to assist in the transition of your service. Z Tel Communications, Inc., a nationwide telecommunications provider, has advised us that it would welcome the opportunity to work with our customers to convert their Winstar service to a comparable Z-Tel service. You may contact Z-Tel directly to discuss the services they offer at **1-800-371-3818**.

The Federal Communications Commission ("FCC") permits customers to object to discontinuance of their service by a telecommunications provider. As provided in the FCC's rule 47 CFR 63.71:

The FCC will normally authorize this proposed discontinuance of service unless it is shown that customers would be unable to receive service or a reasonable substitute from another carrier or that the public convenience and necessity is otherwise adversely affected. If you wish to object, you should file your comments within 15 days after receipt of this notification. Address them to the Federal Communications Commission, Washington, D.C. 20554, referencing the Section 63.71 Application of Winstar Communication, LLC. Comments should include specific information about the impact of this proposed discontinuance upon you or your company, including any inability to acquire reasonable substitute service.

Winstar appreciates the opportunity we have had to serve you. We are committed to making your service transition as smooth as possible. Please review the attached list of Frequently Asked Questions. If you have any further questions regarding the discontinuance of our services, please contact us at **1-800-778-3757**.

Sincerely yours,
Winstar Customer Service

Attachment: Frequently Asked Questions

FREQUENTLY ASKED QUESTIONS – April 7, 2004

I received a Notice of Discontinuance of Service. What should I do now?

Please do not delay in arranging for a new service provider, as some carriers may require several weeks to install new services. You should contact other carriers that serve your area to discuss their rates and terms and make immediate arrangements to migrate your service to a new carrier. A list of carriers serving your area can usually be found in the front of your local telephone book. *As noted in the attached letter, Z-Tel Communications, Inc. has advised us that it would welcome an opportunity to work with our customers to convert their Winstar service to any comparable Z-Tel service. You may contact Z-Tel to discuss the services they offer at 1-800-371-3818.* To help avoid unplanned service disruption, please check carefully that all service types you currently have with Winstar (local phone, long distance, calling card, toll free, and/or Internet services) are moved to your new carrier. Once you have chosen your new provider, Winstar will make every effort to assist in a smooth service transition.

Who is Z-Tel?

Z-Tel is a nationwide wire line and broadband telecommunications company serving consumers and businesses. Unlike other providers, Z-Tel offers its customers enhanced calling features, such as voice-activated dialing and Web-accessible voicemail, which make communications smarter and more efficient. In addition to serving its own customers, Z-Tel is the backbone provider for Sprint's local service and formerly for MCI's The Neighborhood. Z-Tel has been serving customers since 1999 and is traded on the Nasdaq exchange under the symbol "ZTEL". Over half a million customers across the country rely on Z-Tel-powered services every day.

Can I still contact Winstar if I have issues related to my account?

Yes. Winstar's National Customer Satisfaction Center will be available to assist with your transition and any related questions you have. If you have a customer request or inquiry, you may either call us at 800-778-3757 or you may contact us at assistance@winstar.com. We are committed to providing personal assistance with every inquiry.

I have an installation scheduled with Winstar. What is the status?

Winstar will proceed with currently scheduled installations of local phone service, long distance, or high speed Internet services for your affected service location; however, we anticipate disconnecting these services, subject to regulatory approvals, on Tuesday, June 15, 2004. Please contact Winstar immediately at 800-778-3757 if you choose to cancel your pending order.

My business has local phone service from Winstar. What will happen to my phone number?

Your phone number may be transferred to your new local phone company upon completion of the migration process. Make sure that your new carrier is aware of your desire to keep your existing phone number(s).

What will happen to my bill?

You will need to pay all charges applicable to your account through the date your service is switched and calls are carried by your new provider. A final invoice will be sent to you showing applicable charges through that date, which will be due and payable per Winstar's payment policy. You will not be charged any early termination fees.

I have a long-term contract with Winstar. Will I be charged for leaving?

No. Winstar customers in the service locations affected by this discontinuance will not be invoiced for early termination fees related to the breaking of a contract term.

I am having technical trouble with my service. Who do I speak to?

Winstar will continue to respond to reports of technical problems. If you are having technical trouble, call us at (888) WINSTAR (888-946-7827).

I have a question that was not answered in these FAQs. How do I contact Winstar?

If you have a question that was not addressed in these FAQs you may either send us an email to assistance@winstar.com or you may contact us at 800-778-3757.

Where does Winstar still operate?

Winstar intends to maintain its commercial switched network in the New York and Washington, DC markets. It also maintains numerous fixed wireless, mobile network infrastructure, and government systems nationwide.

Exhibit B

Sample April 30, 2004 Discontinuance Notice Letter



Winstar Communications, LLC
520 Broad Street
Newark, New Jersey 07102

NOTICE OF COMMUNICATION SERVICES DISCONTINUANCE
DO NOT DISREGARD THIS NOTICE

April 30, 2004 Notification

[CUSTOMER]
[ADDRESS]
Miami, FL 33166

RE: Account #

Dear Winstar Customer:

We regret to inform you that Winstar plans to reconfigure and redesign the services it offers in your geographic area. As a result, we have determined that we can no longer provide your telecommunications services. We have also informed the Federal Communications Commission of this development. **Accordingly, Winstar intends to discontinue all LOCAL, DOMESTIC AND INTERNATIONAL LONG DISTANCE, TOLL FREE, PRIVATE LINE, and INTERNET SERVICES that you receive in your current service location. Subject to regulatory approval, the anticipated date for the discontinuance of your service is Wednesday, June 30, 2004.**

Select a new carrier as soon as possible to avoid any interruption of service. Please do not delay in arranging for a new service provider, as some carriers may require several weeks to install new services. To help avoid service disruption, please check carefully that all service types you currently have with Winstar (local, long distance, toll free, calling card and/or Internet) are moved to your new carrier. Once you have chosen your new provider, Winstar will work with the carrier you have selected to assist in the transition of your service. Z Tel Communications, Inc., a nationwide telecommunications provider, has advised us that it would welcome the opportunity to work with our customers to convert their Winstar service to a comparable Z-Tel service. You may contact Z-Tel directly to discuss the services they offer at **1-800-371-3818**.

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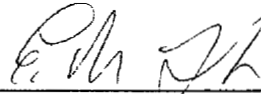
Where does Winstar still operate?

Winstar intends to maintain its commercial switched network in the New York and Washington, DC markets. It also maintains numerous fixed wireless, mobile network infrastructure, and government systems nationwide.

VERIFICATION

I, E. Brian Finkelstein, state that I am Chief Executive Officer of Winstar Communications, LLC, a Party in the foregoing Notification; that I am authorized to make this Verification on behalf of Winstar Communications, LLC; that the foregoing was prepared under my direction and supervision; and that the contents are true and correct to the best of my knowledge, information, and belief.

I declare under penalty of perjury that the foregoing is true and correct. Executed this 22 day of April, 2004.



Name: E. Brian Finkelstein
Title: Chief Executive Officer
Winstar Communications, LLC