040482-77

# \*\* <u>FLORIDA PUBLIC SERVICE COMMISSION</u> \*\* <u>DIVISION OF COMPETITIVE MARKETS AND ENFORCEMENT</u> <u>CERTIFICATION</u>

# Application Form for Authority to Provide Interexchange Telecommunications Service Between Points Within the State of Florida

## **Instructions**

- This form is used as an application for an original certificate and for approval of assignment or transfer of an existing certificate. In the case of an assignment or transfer, the information provided shall be for the assignee or transferee (See Page 17).
- Print or Type all responses to each item requested in the application and appendices. If an item is not applicable, please explain why.
- Use a separate sheet for each answer which will not fit the allotted space.
- Once completed, submit the original and six (6) copies of this form along with a nonrefundable application fee of <u>\$250.00</u> to:

Florida Public Service Commission Division of the Commission Clerk and Administrative Services 2540 Shumard Oak Blvd. Tallahassee, Florida 32399-0850 (850) 413-6770

Note: No filing fee is required for an assignment or transfer of an existing certificate to another company.

♦ If you have questions about completing the form, contact:

Florida Public Service Commission Division of Competitive Markets and Enforcement Certification 2540 Shumard Oak Blvd. Tallahassee, Florida 32399-0850 (850) 413-6600

ISSUED: May 20<sup>th</sup> 2004 By: "Max" Francois -President/CEO 12399 West Dixie Highway, North Miami, Florida 33161 Ph: 305-981-1123 Fax: 305-891-7708 Email: max@fonefocus.com

Original Tariff forwarded to CUP

DOCUMENT NUMBER-DATE

FPSC-COMMISSION CLEEN

- 1. This is an application for  $\sqrt{}$  (check one):
  - (X) Original certificate (new company).
  - () Approval of transfer of existing certificate: <u>Example</u>, a non-certificated company purchases an existing company and desires to retain the original certificate of authority.
  - () Approval of assignment of existing certificate: <u>Example</u>, a certificated company purchases an existing company and desires to retain the certificate of authority of that company.
  - () Approval of transfer of control: <u>Example</u>, a company purchases 51% of a certificated company. The Commission must approve the new controlling entity.

# 2. Name of company:

'n

Focus International Telecom, LLC.

3. Name under which applicant will do business (fictitious name, etc.):

US Connect

4. Official mailing address (including street name & number, post office box, city, state, zip code):

12399 West Dixie Highway, North Miami, Florida 33161

5. Florida address (including street name & number, post office box, city, state, zip code):

12399 West Dixie Highway, North Miami, Florida 33161

- Select type of business your company will be conducting  $\sqrt{(\text{check all that apply})}$ : 6.
  - Facilities-based carrier company owns and operates or plans to **(X)** transmission and operate telecommunications switches own and facilities in Florida.
  - Operator Service Provider company provides or plans to provide **(X)** alternative operator services for IXCs; or toll operator services to call aggregator locations; or clearinghouse services to bill such calls.
  - Reseller company has or plans to have one or more switches but **(X)** primarily leases the transmission facilities of other carriers. Bills its own customer base for services used.
  - Switchless Rebiller company has no switch or transmission facilities **(X)** but may have a billing computer. Aggregates traffic to obtain bulk discounts from underlying carrier. Rebills end users at a rate above its discount but generally below the rate end users would pay for unaggregated traffic.
  - Multi-Location Discount Aggregator company contracts with **(X)** unaffiliated entities to obtain bulk/volume discounts under multi-location discount plans from certain underlying carriers, then offers resold service by enrolling unaffiliated customers.
  - Prepaid Debit Card Provider any person or entity that purchases 800 **(X)** access from an underlying carrier or unaffiliated entity for use with prepaid debit card service and/or encodes the cards with personal identification numbers.
- 7. Structure of organization;
  - ) Individual ( ) Foreign Corporation ( (
    - ) General Partnership
    - ) Other
- ) Corporation ( ( ) Foreign Partnership (X) Limited Partnership

## 8. <u>If individual</u>, provide:

Internet Website Address:

1

Name:	
Title:	
Address:	
City/State/Zip:	
Telephone No.:	Fax No.:
Internet E-Mail Address:	

9. If incorporated in Florida, provide proof of authority to operate in Florida:

- (a) The Florida Secretary of State Corporate Registration number:
- 10. **If foreign corporation**, provide proof of authority to operate in Florida:
  - (a) The Florida Secretary of State Corporate Registration number:
- 11. <u>If using fictitious name-d/b/a</u>, provide proof of compliance with fictitious name statute (Chapter 865.09, FS) to operate in Florida:
  - (a) The Florida Secretary of State fictitious name registration number:
- 12. If a limited liability partnership, provide proof of registration to operate in Florida:
  - (a) The Florida Secretary of State registration number:

"SEE ATTACHED DOCUMENT(S)"

13. **If a partnership**, provide name, title and address of all partners and a copy of the partnership agreement.

Name	e:_	
Title:		
Addr	ess:	
City/S	State/Zip:	
Telep	ohone No.:	Fax No.:
Inter	net E-Mail Address:_	· · · · · · · · · · · · · · · · · · ·
Inter	net Website Address:	
limite	ed partnership statute (C	<u>ship</u> , provide proof of compliance with the forei Chapter 620.169, FS), if applicable.
		applicable):
Provi	de the following (if app	blicable):
(a)	Will the name of yo (X) Yes () N	our company appear on the bill for your services?
(b)	If not, who will bill	for your services?
Namo	e:	
Addr	·ess:	
City	State/Zip:	
Cityn	L	

14.

15.

16.

- (c) How is this information provided?
  - (i) In Print via customer's billing address.
  - (ii) ...and Electronically via Email and/or
  - (iii) via Online Access)
- 17. Who will receive the bills for your service?

(X) Residential Customers	(X) Business Customers
(X) PATs providers	() PATs station end-users
(X) Hotels & motels	( ) Hotel & motel guests
(X) Universities	(X) Universities dormitory residents
(X) Other: (specify) Telecom Carriers	& other Value-Added Resellers etc.

18. Who will serve as liaison to the Commission with regard to the following?

(a) <u>The application</u>:

Name: Erskine R. Curry -d.b.a Media & Telecom Ventures

Title: Product Development & Telecom Management Consultant

Address: 1065 NE 125<sup>th</sup> Street Suite #102

City/State/Zip: North Miami, Florida 33161

Telephone No.: 305-205-3000 Fax No.: Internet E-Mail Address: ecbn@ecbiznet.org Internet Website Address: www.ecbiznet.org (b) Official point of contact for the ongoing operations of the company:

Name: Maxo Francois Title: President/CEO Address: 12399 West Dixie Highway City/State/Zip: North Miami, Florida 33161

Telephone No.: 305-981-1123 Internet E-Mail Address: max@fonefocus.com Internet Website Address: http://www.fonefocus.com

(c) <u>Complaints/Inquiries from customers:</u>

Name: Hodges Coney Title: VP/Operations Address: 428 NE 125<sup>th</sup> Street City/State/Zip: North Miami, Florida 33161

Telephone No.: 305-891-0565 Fax No.: 305-895-3040 Internet E-Mail Address: usfront@aol.com Internet Website Address: http://www.frontline.ecbiznet.org

- 19. List the states in which the applicant:
  - (a) has operated as an interexchange telecommunications company.

NONE

(b) has applications pending to be certificated as an interexchange telecommunications company.

NONE

(c) is certificated to operate as an interexchange telecommunications company.

NONE

(d) has been denied authority to operate as an interexchange telecommunications company and the circumstances involved.

NONE

(e) has had regulatory penalties imposed for violations of telecommunications

ISSUED: May 20th 2004

By: "Max" Francois -President/CEO

12399 West Dixie Highway, North Miami, Florida 33161

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statutes and the circumstances involved.

NONE

(f) has been involved in civil court proceedings with an interexchange carrier, local exchange company or other telecommunications entity, and the circumstances involved.

NONE

20. Indicate if any of the officers, directors, or any of the ten largest stockholders have previously been:

(a) adjudged bankrupt, mentally incompetent, or found guilty of any felony or of any crime, or whether such actions may result from pending proceedings. If so, <u>please</u> explain.

NONE / ...N/A

(b) an officer, director, partner or stockholder in any other Florida certificated telephone company. If yes, give name of company and relationship. If no longer associated with company, give reason why not.

NONE

21. The applicant will provide the following interexchange carrier services  $\sqrt{}$  (check all that apply):

a. <u>YES</u>	MTS with	distance sensitive	per minute rates
---------------	----------	--------------------	------------------

- X Method of access is FGA
- X Method of access is FGB
- X Method of access is FGD
- X Method of access is 800
- b. <u>YES</u> MTS with route specific rates per minute
  - X Method of access is FGA
  - X Method of access is FGB
  - X Method of access is FGD
  - X Method of access is 800

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c. <u>YES</u> N	ITS with statewide flat rates per minute (not distance sensitive)
X	Method of access is FGA
<u> </u>	Method of access is FGB
X	Method of access is FGD
X	Method of access is 800
d. <u>YES</u> MT	S for pay telephone service providers
	ock-of-time calling plan (Reach Out Florida, Ring America, etc.).
f. <u>YES</u> 8	00 service (toll free)
g. <u>YES</u> W	ATS type service (bulk or volume discount)
Х	Method of access is via dedicated facilities
<u> </u>	Method of access is via switched facilities
	ivate line services (Channel Services) For ex. 1.544 mbs., DS-3, etc.)
I. <u>YES</u> Tr	ravel service
	Method of access is 950
X	Method of access is 800
j. <u>X</u> 900	service
k. YES	Operator services
	Available to presubscribed customers Available to non presubscribed customers (for example, to patrons of hotels, students in universities, patients in hospitals). Available to inmates

.

## 1. Services included are:

XStation assistanceXPerson-to-person assistanceXDirectory assistanceXOperator verify and interruptXConference calling

- 22. We submit the proposed tariff under which the company plans to begin operation. Using the format required by Commission Rule 25-24.485
- 23. We submit the following:

A. Managerial capability; Given the many years of successful business experience of Mr. "Max" Francois *-President/CEO* ...including his technical and business support management and staff; -and whereas Mr. "Max" Francois is a respected businessman in the South Florida community it can be concluded that the company world provide sufficient managerial expertise and growth potential; while serving the public connivance and necessity.

B. Technical capability; The company plans to outsourced most of the major manufacture-level installation and more complex technical work to freelance and independent manufacture/contractors while maintaining an adequate in-house; (i) <u>Product</u> <u>Development & Telecom Management Department</u> (ii) <u>Telecom Review Board</u> and (iii) a <u>Technical & Product Support Help Desk</u> ...along a with full-time staff of experienced technicians to handle the day-to-day telecom operations.

C. Financial capability. The applicant initial plans to support this venture from private investments monies and other valuables and real estate rental opportunities received from Focus Financial Associate, Inc.(an owner), and from Frontline Call-Center Corporation This application DOES NOT contain the applicant's audited financial statements.. The applicant is a new company and therefore, does not have any audited financial statements..

If any, the unaudited financial statements has been signed by the applicant's chief executive officer and chief financial officer <u>affirming that the financial statements are true</u> <u>and correct</u> and should include:

- 1. A pro-forma balance sheet; Attached
- 2. Projected income statement; Attached and
- 3. Proposed statement of retained earnings Attached

Further, the following (which includes supporting documentation) are provided:

1. <u>A written explanation</u> The applicant has sufficient financial capability to provide the requested services in the geographic area proposed based on its current balance sheet and the availability of private investment money, loans and other monies borrow from members/partners who have agreed initially in principle, and verbally to support this start-up venture if funds are available.

2. <u>A written explanation</u> The applicant has sufficient financial capability to maintain the requested service based on its income projection and its ability to start and successfully market the products and services of Focus International Telcom, LLC.

3. <u>A written explanation</u> The applicant has sufficient financial capability to meet its existing leases or ownership obligations in that it has already entered into and conducted such (Non-Telecom) related leases/ownership in similarly related smallbusiness during the past several years of domestic business operations.

# APPLICANT ACKNOWLEDGMENT STATEMENT

- 1. **REGULATORY ASSESSMENT FEE:** I understand that all telephone companies must pay a regulatory assessment fee in the amount of <u>.15 of one percent</u> of its gross operating revenue derived from intrastate business. Regardless of the gross operating revenue of a company, a minimum annual assessment fee of \$50 is required.
- 2. **APPLICATION FEE:** I understand that a non-refundable application fee of \$250.00 must be submitted with the application.

# UTILITY OFFICIAL:

<u>Maxo Francois</u> Print Name

Signature

President/CEO\_\_\_\_\_ Title <u>20<sup>rd</sup> May, 2004</u> Date

<u>305-981-1123</u> Telephone No. <u>305-891-7708</u> Fax No.

Address:	12399 West Dixie Highway,	
	North Miami, Florida 33161	

# CUSTOMER DEPOSITS AND ADVANCE PAYMENTS

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A statement of how the Commission can be assured of the security of the customer's deposits and advance payments may be provided in one of the following ways (applicant, please  $\sqrt{}$  check one):

(X) The applicant will **not** collect deposits nor will it collect payments for service more than one month in advance.

( ) The applicant intends to collect deposits and/or advance payments for more than one month's service and will file and maintain a surety bond with the Commission in an amount equal to the current balance of deposits and advance payments in excess of one month.

(The bond must accompany the application.)

....

UTILITY OF	<u>FICIAL:</u>	
<u>Maxo Francoi</u> Print Name	<u>S</u>	Trancors April Signature
President/CEC	<u>)</u>	<u>20<sup>rd</sup> May, 2004</u> Date
<u>305-981-1123</u> Telephone No.		<u>305-891-7708</u> Fax No.
Address:	12399 West Dixie Highway	
	North Miami, Florida 33161	
		••••

ISSUED: May 20<sup>th</sup> 2004 By: "Max" Francois -President/CEO 12399 West Dixie Highway, North Miami, Florida 33161 Ph: 305-981-1123 Fax: 305-891-7708 Email: max@fonefacus.com

# AFFIDAVIT

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By my signature below, I, the undersigned officer, attest to the accuracy of the information contained in this application and attached documents and that the applicant has the technical expertise, managerial ability, and financial capability to provide interexchange telecommunications service in the State of Florida. I have read the foregoing and declare that, to the best of my knowledge and belief, the information is true and correct. I attest that I have the authority to sign on behalf of my company and agree to comply, now and in the future, with all applicable Commission rules and orders.

Further, I am aware that, pursuant to Chapter 837.06, Florida Statutes, "Whoever knowingly makes a false statement in writing with the intent to mislead a public servant in the performance of his official duty shall be guilty of a misdemeanor of the second degree, punishable as provided in s. 775.082 and s. 775.083."

UTILITY OF	FICIAL:	
<u>Maxo Francoi</u> Print Name	<u>S</u>	Francois Alto
President/CEC Title	<u>)</u>	<b>20<sup>rd</sup> May. 2004</b> Date
<u>305-981-1123</u> Telephone No.		<u>305-891-7708</u> Fax No.
Address:	<u>12399 West Dixie Highway.</u> North Miami, Florida 33161	

ISSUED: May 20<sup>th</sup> 2004 Bv: "Max" Francois -President/CEO 12399 West Dixie Highway, North Miami, Florida 33161 Ph: 305-981-1123 Fax: 305-891-7708 Email: max@fonefecus.com

## CURRENT FLORIDA INTRASTATE SERVICES

Applicant has ( ) or has not ( X ) previously provided intrastate telecommunications in Florida. If the answer is <u>has</u>, fully describe the following:

a) What services have been provided and when did these services begin?

N/A

b) If the services are not currently offered, when were they discontinued?

N/A

UTILITY OFFICIAL:

<u>Maxo Francois</u> Print Name

Signature

President/CEO\_\_\_\_\_\_ Title <u>20<sup>rd</sup> May, 2004</u> Date

<u>305-981-1123</u> Telephone No.

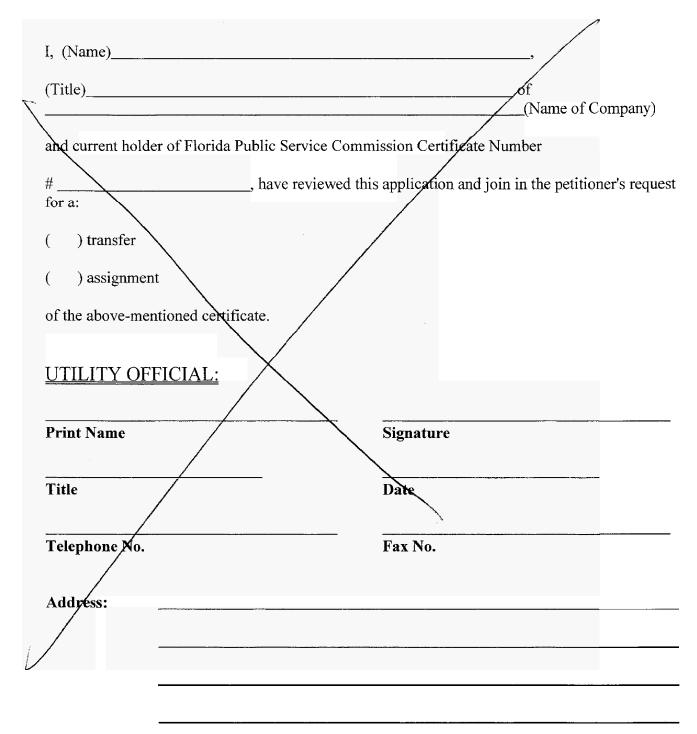
<u>305-891-7708</u> Fax No.

Address:

12399 West Dixie Highway,

North Miami. Florida 33161

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CERTIFICATE TRANSFER, OR ASSIGNMENT STATEMENT

· . .

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# Focus International Telecom, LLC.

#### TITLE SHEET

#### FLORIDA TELECOMMUNICATIONS TARIFF

This tariff contains the descriptions, regulations, and rates applicable to the furnishing of service and facilities for telecommunications services provided by FOCUS INTERNATIONAL TELECOM, LLC., with principal offices at 12399 West Dixie Highway North Miami, Florida 33161. This tariff applies for services furnished within the state of Florida. This tariff is on file with the Florida Public Service Commission, and copies may be inspected, during normal business hours, at the Company's principal place of business.

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By:



#### CHECK SHEET

The sheets listed below, which are inclusive of this tariff, are effective as of the date shown at the bottom of the respective sheet(s). Original and revised sheets as named below comprise all changes from the original tariff and are currently in effect as of the date of the bottom of this page.

SHEET	REVISION
1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17	Original Original Original Original Original Original Original Original Original Original Original Original Original Original Original Original Original Original
± 0	5

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By:

FOCUS INTERNATIONAL TELECOM, LLC.

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By:

Florida Tariff No. 1 Original Sheet 4

## SYMBOLS SHEET

- D Delete Or Discontinue
- I Change Resulting In An Increase to A Customer's Bill
- M Moved From Another Tariff Location
- N New
- R Change Resulting In A Reduction To A Customer's Bill
- ${\bf T}$  Change in Text Or Regulation But No Change In Rate Or Charge

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#### TARIFF FORMAT SHEETS

A. Sheet Numbering - Sheet numbers appear in the upper right corner of the page. Sheets are numbered sequentially. However, new sheets are occasionally added to the tariff. When a new sheet is added between sheets already in effect, a decimal is added. For example, a new sheet added between sheets 14 and 15 would be 14.1.

**B.** Sheet Revision Numbers - Revision numbers also appear in the upper right corner of each page. These numbers are used to determine the most current sheet version on file with the FPSC. For example, the 4th revised Sheet 14 cancels the 3rd revised Sheet 14. Because of various suspension periods, deferrals, etc, the FPSC follows in their tariff approval process, the most current sheet number on file with the Commission is not always the tariff page in effect. Consult the Check Sheet for the sheet currently in effect.

**C. Paragraph Numbering Sequence** - There are nine levels of paragraph coding. Each level of coding is subservient to its next higher level:

2. 2.1. 2.1.1. 2.1.1.A. 2.1.1.A.1. 2.1.1.A.1. (a). 2.1.1.A.1. (a).I. 2.1.1.A.1. (a).I. (i). 2.1.1.A.1. (a).I. (i). 2.1.1.A.1. (a).I. (i).

D. Check Sheets - When a tariff filing is made with the FPSC, an updated check sheet accompanies the tariff filing. The check sheet lists the sheets contained in the tariff, with a cross reference to the current revision number. When new pages are added, the check sheet is changed to reflect the revision. All revisions made in a given filing are designated by an asterisk (\*). There will be no other symbols used on this page if these are the only changes made to it (i.e., the format, etc. remains the same, just revised revision levels on some pages). The tariff user should refer to the latest check sheet to find out if a particular sheet is the most current on file with the FPSC.

ISSUED:	Mav	20	2004
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By:

#### SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS

Access Line - An arrangement which connects the customer's location to the Company's network switching center.

Authorization Code - A numerical code, one or more of which are available to a customer to enable him/her to access the carrier, and which are used by the carrier both to prevent unauthorized access to its facilities an to identify the customer for billing purposes.

Company or Carrier - FOCUS INTERNATIONAL TELECOM, LLC.

Telecom Review Board -A fiduciary member(s) appointed and empowered to managed the Company's telecommunication network development, network security and day-today technical and telecom operations

Customer - the person, firm, corporation or other entity which orders service and is responsible for payment of charges due and compliance with the Company's tariff regulations.

Day - From 8:00 AM up to but not including 5:00 PM local time Sunday through Friday.

Evening - From 5:00 PM up to but not including 11:00 PM local time Sunday through Friday.

Holidays - The Company's recognized holidays are New Year's Day, July 4th, Thanksgiving Day, Christmas Day.

Night/Weekend - From 11:00 PM up to but not including 8:00 AM Sunday through Friday, and 8:00 AM Saturday up to but not including 5:00 PM Sunday.

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By;

"Max" Francois, President/CEO 12399 West Dixie Highway North Miami, FL 33161

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#### SECTION 2 - RULES AND REGULATIONS

NOTE: Include in this section all of the rules and regulations you want to include - limitations, liabilities, restoration of service, interruption of service, maintenance, billing periods, refunds/credits, responsibilities of the customer, frequency restrictions, cancellations, non payment, etc.

#### 2.1 Undertaking of the Company

The Company's services and facilities are furnished for communications originating at specified points within the state of Florida under terms of this tariff.

The Company's installs operates, and maintains the communications services provided herein in accordance with the terms and conditions set forth under this tariff ...and as may from time-to-time be revised by the Company's *Telecom Review Board*; -subject to approval of the Florida Public Service Commission. It may act as the customer's agent for ordering access connection facilities provided by other carriers or entities when authorized by the customer, to allow connection of a customer's location to the Company's network. The customer shall be responsible for all charges due for such service arrangement.

The Company's services and facilities are provided on a monthly basis unless ordered on a longer term basis, and are available twenty-four hours per day, seven days per week.

#### 2.2 Limitations

- 2.2.1 Service is offered subject to the availability of facilities and provisions of this tariff.
- 2.2.2 The Company's reserves the right to discontinue furnishing service, or limit the use of service necessitated by conditions beyond its control: or when the customer is using service in violation of the law or the provisions of this tariff.

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#### 2.2 Limitations (Cont.)

- 2.2.3 All facilities provided under this tariff are directly controlled by the Company and the customer may not transfer or assign the use of service or facilities, except with the express written consent of the Company. Such transfer or assignment shall only apply where there is no interruption of the use or location of the service or facilities.
- 2.2.4 All regulations and conditions contained in this tariff shall apply to all such permitted assignees or transferees, as well as all conditions for service.

### 2.3 Liabilities of the Company

- 2.3.1 The Company's liability arising out of mistakes, interruptions, omissions, delays, errors, or defects in the transmission occurring in the course of furnishing service or facilities, and not caused by the negligence of its employees or its agents, in no event shall exceed an amount equivalent to the proportionate charge to the customer for the period during which the aforementioned faults in transmission occur, unless ordered by the Commission.
- 2.3.2 The Company shall be indemnified and held harmless by the customer against:
  - (A) Claims for libel, slander, or infringement of copyright arising out of the material, data, information, or other content transmitted over the Company's facilities.
  - (B) All other claims arising out of any act or omission of the customer in connection with any service or facility provided by the Company.

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"Max" Francois, President/CEO 12399 West Dixie Highway North Miami, FL 33161

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#### 2.4 Interruption of Service

- Credit allowance for the interruption of service which is not 2.4.1 due to the Company's testing or adjusting, negligence of the customer, or due tp the failure of channels or equipment provided by the customer, are subject to the general liability provisions set forth in Subsection 2.3.1. It shall be the customer's obligation to notify the Company immediately of any service interruption for which a credit allowance is Before giving such notice, the customer shall desired. ascertain that the trouble is not being caused by any action or omission by the customer within his control, or equipment, if any, furnished by the customer and connected to the Company's facilities. No refund or credit will be made for the time that the Company stands ready to repair the service and the subscriber does not provide access to the Company for such restoration work.
- 2.4.2 No credit shall be allowed for an interruption of a continuous duration of less than twenty-four hours after the subscriber notifies the Company.
- 2.4.3 The customer shall be credited for an interruption of more than twenty-four hours as follows:

Credit Formula:

Credit =  $A/720 \times C$ 

"A" - outage time in hours "B" - each month is considered to have 720 hours "C" - total monthly charge for affected facility

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By:

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#### 2.5 Disconnection of Service by Carrier

The company (carrier), upon 5 working days written notice to the customer, may discontinue service or cancel an application for service without incurring any liability for any of the following reasons:

- 2.5.1 Non-payment of any sum due to carrier for regulated service for more than thirty days beyond the date of rendition of the bill for such service.
- 2.5.2 A violation of any regulation governing the service under this tariff.
- 2.5.3 A violation of any law, rule, or regulation of any government authority having jurisdiction over such service.
- 2.5.4 Service may be disconnected without notice for tampering with company equipment, for interfering with the service to other customers, for fraud, or in the event of a hazardous condition.

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By:

"Max" Francois, President/CEO 12399 West Dixie Highway North Miami, FL 33161

M.F

#### 2.6 Deposits

The Company does not require a deposit from the customer.

#### 2.7 Advance Payments

For customers whom the Company feels an advance payment is necessary, the Company reserves the right to collect an amount not to exceed one (1) month's estimated charges as an advance payment for service. This will be applied against the next month's charges and if necessary a new advance payment will be collected for the next month.

#### 2.8 <u>Taxes</u>

All state and local taxes (i.e., gross receipts tax, sales tax, municipal utilities tax) are listed on customer bills as separate line items and are not included in the quoted rates.

#### 2.9 Billing of Calls

All charges due by the subscriber are payable at any agency duly authorized to receive such payments. Any objection to billed charges should be promptly reported to the Company. Adjustments to customers' bills shall be made to the extent that records are available and/or circumstances exist which reasonably indicate that such charges are not in accordance with approved rates or that an adjustment may otherwise be appropriate.

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EFFECTIVE:\_\_\_\_\_

By:

SECTION 3 - DESCRIPTION OF SERVICE

#### 3.1 Timing of Calls

#### 3.1.1 When Billing Charges Begin and End For Phone Calls

The customer's long distance usage charge is based on the actual usage of the Company's network. Usage begins when the called party picks up the receiver, (i.e. when 2 way communication, often referred to as "conversation time" is possible.). When the called party picks up is determined by hardware answer supervision in which the local telephone company sends a signal to the switch or the software utilizing audio tone detection. When software answer supervision is employed, up to 60 seconds of ringing is allowed before it is billed as usage of the network. A call is terminated when the calling or called party hangs up.

#### 3.1.2 Billing Increments

The minimum call duration for billing purposes is 1 minute for a connected call and calls beyond 1 minute are billed in 1 minute increments.

#### 3.1.3 Per Call Billing Charges

Billing will be rounded up to the nearest penny for each call.

#### 3.1.4 Uncompleted Calls

There shall be no charges for uncompleted calls.

ISSUED: May 20, 2004

EFFECTIVE:\_\_\_\_\_

By:

"Max" Francois, President/CEO 12399 West Dixie Highway North Miami, FL 33161

#### SECTION 3 - DESCRIPTION OF SERVICE continued

#### 3.2 **<u>Calculation of Distance</u>** (For IXCs with distance sensitive rates.)

Usage charges for all mileage sensitive products are based on the airline distance between rate centers associated with the originating and terminating points of the call.

The airline mileage between rate centers is determined by applying the formula below to the vertical and horizontal coordinates associated with the rate centers involved. The Company uses the rate centers that are produced by Bell Communications Research in the NPA-NXX V & H Coordinates Tape and Bell's NECA Tariff No. 4.

#### FORMULA:

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root of:	<u>(V1 - V2) + (H1 -</u>	<u>H2)</u>
	10	

#### 3.3 Minimum Call Completion Rate

A customer can expect a call completion rate (number of calls completed / number of calls attempted) of not less than 90% during peak use periods for all Feature Group D services ("1+" dialing).

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By:

"Max" Francois, President/CEO 12399 West Dixie Highway North Miami, FL 33161

#### SECTION 3 - DESCRIPTION OF SERVICE continued

#### 3.4 Service Offerings

#### 3.4.1 Focus LD lite Long Distance Service

Focus LD lite Long Distance Service is offered to residential and business customers. The service permits direct dialed outbound calling at a single per minute rate. Service is provided from presubscribed, dedicated or shared use access lines. Calls are billed in one minute increments. No monthly recurring charges or minimum monthly billing requirements apply.

#### 3.4.2 Focus NationsPlus Toll-Free (Inbound) Long Distance Service

Focus NationsPlus Toll-Free (Inbound) Long Distance Service is offered to residential and business customers. The service permits inbound 800/888 (toll-free) calling at a single per minute rate. Service is provided from presubscribed, dedicated or shared use access lines. Calls are billed in six second increments, with a six second minimum call duration. A \$25.00 minimum monthly billing requirement applies. Customers whose monthly usage is less than the minimum will be billed the minimum amount.

#### 3.4.3 Focus Calling Card Service

Focus Calling Card Service is a calling card service offered to residential and business customers who subscribe to the Focus LD Lite Long Distance Service calling plan. Customers using the Carrier's calling card service access the service by dialing a 1-800 number followed by an account identification number and the number being called. This service permits subscribers utilizing the Carrier's calling card to make calls at a single per minute rate. Calls are billed in one (1) minute increments after the initial minimum period of one (1) minute. There are no nonrecurring or monthly recurring charges. Additionally, at a volume discount rate nonsubscribers may purchase retail calling cards and access the service by dialing a local access number followed by a PIN Code and the number being called.

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SECTION 3 - DESCRIPTION OF SERVICE continued

#### 3.4.4 Focus Operator Services

The Company's operator services are provided to residential and business customers who <u>"presubscribe"</u> to this service for intrastate calling. Operator services include the completion of collect, station-to-station, person-to-person, third party billing and credit card calls with the assistance of a Carrier operator. Each completed operator assisted call consists of two charge elements (except as otherwise indicated herein): (i) a fixed operator charge, which will be dependent on the type of billing selected (e.g., calling card, collect or other) and/or the completion restriction selected (e.g., station-to-station or person-to-person); and (ii) a measured usage charge dependent upon the duration, distance and/or time of day of the call.

#### 3.4.4.A Focus Operator Dialed Surcharge

This surcharge applies to calls when the customer has the capability of dialing all the digits necessary to complete a call, but elects to dial only the appropriate operator code and requests the operator to dial the called station. The surcharge does not apply to:

- Calls where a customer cannot otherwise dial the call due to defective equipment or trouble on the Focus International Telecom, LLC. network; and
- 2) Calls in which a Company operator places a call for a calling party who is identified as being handicapped and unable to dial the call because of his/her handicap.

The Operator Dialed Surcharge applies in addition to any other applicable operator charges.

ISSUED: May 20, 2004

EFFECTIVE:\_\_\_\_\_

M-F

"Max" Francois, President/CEO 12399 West Dixie Highway North Miami, FL 33161

By:

FOCUS INTERNATIONAL TELECOM, LLC.

Florida Tariff No. 1 Original Sheet 16

#### SECTION 4 - RATES

#### 4.1 Focus LD lite Long Distance Service

Rate per minute - 3.9 cents Plan is billed in full minute increments.

#### 4.2 Focus NationsPlus Toll-Free (Inbound) Long Distance Service

Rate per minute - 5 cents. Plan is billed in six second increments with a six second minimum.

#### 4.3 Focus Calling Card Service

Rate per minute - 2.5 cents Plan is billed in full minute increments.

#### 4.4 Focus Operator Services (For presubscribed customers)

4.4.1 <u>Usage Rates</u>: The appropriate rate found under 4.1 or 4.3 shall apply.

#### 4.4.2 Operator Charges:

Collect St	ation-t	o-Stati	on	\$1.00
Collect Pe	rson-to	-Persor	l	\$3.25
Person-to-	Person			\$3.25
Station-to-	-Statio	n		\$1.00
Customer D.	ialed C	alling	Card	\$1.00
Operator D	ialed C	alling	Card	\$1.75
Operator D	ialed S	urcharg	je	\$0.75

ISSUED: May 20, 2004

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By:

#### SECTION 4 - RATES continued

# 4.5 **Determining Applicable Rate in Effect** (If IXC rates are time of day sensitive)

For the initial minute, the rate applicable at the start of chargeable time at the calling station applies. For additional minutes, the rate applicable is that rate which is in effect at the calling station when the additional minute(s) begin. That is, if chargeable time begins during the Day Period, the Day Rate applies to the initial minute and to any additional minutes that the call continues during the rate period. If the call continues into a different rate period, the appropriate rates from that period apply to any additional minute is split between two rate periods, the rate period applicable at the start of the minute applies to the entire minute.

#### 4.6 Payment of Calls

#### 4.6.1 Late Payment Charges

A late payment Charge of 1.5% per month will be assessed on all unpaid balances more than thirty days old.

#### 4.6.2 Return Check Charges

A return check charge of \$25.00 will be assessed for checks returned for insufficient funds if the face value does not exceed \$50.00, \$30.00 if the face value does exceed \$50.00 but does not exceed \$300.00, \$40.00 if the face value exceeds \$300.00 or 5% of the value of the check, which ever is greater.

#### 4.7 <u>Restoration of Service</u>

A reconnection fee of \$25.00 per occurrence is charged when service is re-established for customers who had been disconnected for non-payment.

ISSUED: May 20, 2004

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By:

#### SECTION 4 - RATES continued

#### 4.8 Special Promotions

Between February 1<sup>st</sup> and December 31<sup>st</sup> of each calender year to stimulate its network sales; the company will offer volume discounts up to 50% on its Focus Calling Card product(s) to wholesale distributors. Additionally, The company will, from time to time, offer special promotions to its customers waiving certain charges. These promotions will be approved by the FPSC with specific starting and ending dates, and be made part of this tariff.

#### 4.9 Special Rates For The Handicapped

#### 4.9.1. Telecommunications Relay Service

For intrastate toll calls received from the relay service, the Company will when billing relay calls discount relay service calls by 50 percent off of the otherwise applicable rate for a voice nonrelay call except that where either the calling or called party indicates that either party is both hearing and visually impaired, the call shall be discounted 60 percent off of the otherwise applicable rate for a voice nonrelay call. The above discounts apply only to time-sensitive elements of a charge for the call and shall not apply to per call charges such as a credit card surcharge.

ISSUED: May 20, 2004

EFFECTIVE:

By:



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records of this office. under the laws of the state of Florida, filed on May 20, 2004, as shown by the FOCUS INTERNATIONAL TELECOM, LLC, a limited liability company organized I certify the attached is a true and correct copy of the Articles of Organization of

The document number of this limited liability company is L04000038271.

Given under my hand and the Great Seal of the State of Florida at Tallahassee, the Capitol, this the Twentieth day of May, 2004

Secretary of State Glenda F. P  $\sim$ · Haad 8

CR2EO22 (2-03)



FLORIDA DEPARTMENT OF STATE Glenda E. Hood Secretary of State

May 20, 2004

ERSKINE R.L CURRY 1065 NE 125TH STREET STE. 102 MIAMI, FL 33161

The Articles of Organization for FOCUS INTERNATIONAL TELECOM, LLC were filed on May 20, 2004, and assigned document number L04000038271. Please refer to this number whenever corresponding with this office.

In accordance with section 608.406(2), F.S., the name of this limited liability company is filed with the Department of State for public notice only and is granted without regard to any other name recorded with the Division of Corporations.

The certification you requested is enclosed.

A limited liability annual report/uniform business report will be due this office between January 1 and May 1 of the year following the calendar year of the file date. A Federal Employer Identification (FEI) number may be required before this report can be filed. Please apply NOW with the Internal Revenue Service by calling 1-800-829-3676 and requesting form SS-4.

Please be aware if the limited liability company address changes, it is the responsibility of the limited liability to notify this office.

Should you have any questions regarding this matter, please telephone (850) 245-6051, the Registration Section.

Marsha Thomas Document Specialist Division of Corporations

Letter Number: 604A00035467

# ARTICLES OF ORGANIZATION FOR FLORIDA LIMITED LIABILITY COMPANY

ARTICLE I - Name: The name of the Limited Liability Company is:

FOCUS INTERNATIONAL TELECOM, LLC.

## ARTICLE II - Address:

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The mailing address and street address of the principal office of the Limited Liability Company is:

Principal Office Address:	Mailing Address:
FOCUS INTERNATIONAL TELECOM, LLC.	FOCUS INTERNATIONAL TELECOM, LLC
12399 WEST DIXIE HIGHWAY	12399 WEST DIXIE HIGHWAY
NORTH MIAMI, FL 33161	NORTH MIAMI, FL 33161

ARTICLE III - Registered Agent, Registered Office, & Registered Agent's Signature: The name and the Florida street address of the registered agent are:

ERSKINE R. CURRY		1+ MAY
N	r 20	
1065 NE 125TH STREET	PH	
Florida street address	(P.O. Box <u>NOT</u> acceptable)	<u>i</u> 2
NORTH MIAMI	FLORIDA 33161	34
City, St	ate, and Zip	

Ξs

Having been named as registered agent and to accept service of process for the above stated limited liability company at the place designated in this certificate, I hereby accept the appointment as registered agent and agree to act in this capacity. I further agree to comply with the provisions of all statutes relating to the proper and complete performance of my duties, and I am familiar with and accept the obligations of my position as registered agent as provided for in Chapter 608, Florida Statutes..

Registered Agent's Signature

Registered Agent's Signature

Page1 of 2 (CONTINUED)

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### ARTICLE IV- Manager(s) or Managing Member(s):

The name and address of each Manager or Managing Member is as follows:

Title:
Name and Address:

"MGR" = Managing Member
FOCUS FINANCIAL ASSOCIATE, INC.

MGR
FOCUS FINANCIAL ASSOCIATE, INC.

12399 WEST DIXIE HIGHWAY
NORTH MIAMI, FL 33161

MGRM
FROTLINE CALL-CENTER CORPORATION

428 NE 125TH STREET
NORTH MIAMI, FL 33161

NORTH MIAMI, FL 33161
Image: Composition of the strength of the strengt of the strength of the strength of the strengt

NOTE: An additional article must be added if an effective date is requested.

04 MAY 20 PH 12: 34

REQUIRED SIGNATURE:

auco 3

Signature of a member or an authorized representative of a member.

(In accordance with section 608.408(3), Florida Statutes, the execution of this document constitutes an affirmation under the penalties of perjury that the facts stated herein are, true.)

3 ANCO 15 printed name of signee

Filing Fees: \$100.00 Filing Fee for Articles of Organization \$ 25.00 Designation of Registered Agent \$ 30.00 Certified Copy (Optional)

\$ 5.00 Certificate of Status (Optional)

Page 2 of 2



FLORIDA DEPARTMENT OF STATE Glenda E. Hood Secretary of State

May 20, 2004

US CONNECT 12399 WEST DIXIE HIGHWAY NORTH MIAMI, FL 33161

# Subject: US CONNECT

## REGISTRATION NUMBER: G04141900011

This will acknowledge the filing of the above fictitious name registration which was registered on May 20, 2004. This registration gives no rights to ownership of the name.

Each fictitious name registration must be renewed every five years between January 1 and December 31 of the expiration year to maintain registration. Three months prior to the expiration date a statement of renewal will be mailed.

IT IS THE RESPONSIBILITY OF THE BUSINESS TO NOTIFY THIS OFFICE IN WRITING IF THEIR MAILING ADDRESS CHANGES. Whenever corresponding please provide assigned Registration Number.

Should you have any questions regarding this matter you may contact our office at (850) 245-6058.

Reinstatement Section Division of Corporations Letter No. 504A00035478