

State of Florida



Public Service Commission

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TALLAHASSEE, FLORIDA 32399-0850

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JUN 8 3:28

COMMISSION
CLERK

DATE: June 7, 2004

030960-TI

TO: Blanca S. Bayó, Commission Clerk and Administrative Services Director

FROM: Beth W. Salak, Director, Division of Competitive Markets & Enforcement
Beth Keating, Attorney Supervisor, General Counsel

DM for
BWS

RE: Investigation and determination of appropriate method for refunding overcharges assessed on intrastate calls made using calling card services provided by AmeriVision Communications, Inc. d/b/a LifeLine Communications.

On December 22, 2003, the Commission issued Proposed Agency Action (PAA) Order No. PSC-03-1454-PAA-TI, made final and effective by Consummating Order No. PSC-04-0050-CO-TI, issued on January 20, 2004, in Docket No. 030960-TI, accepting AmeriVision Communications, Inc. d/b/a LifeLine Communications' offer of refund for apparent overcharges to end-users on intrastate calls made using calling card services.

The PAA Order required the company to issue refunds to the affected customers, with interest, and file a refund report with the Commission. In the event any monies were unrefundable, the company was required to remit the unrefundable amount to the Commission. The company refunded \$279.30 to its active customers, remitted \$168.80 to the Commission in unrefundable monies, and issued its final refund report on May 18, 2004, in compliance with the Commission's Orders. Therefore, this docket should be closed administratively.

ok to close

6/08/04 hr

cc: Melinda Watts
Jason Rojas

DOCUMENT NUMBER - DATE

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