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**\*\*FLORIDA PUBLIC SERVICE COMMISSION\*\***

JUN 14 AM 10:21

**DIVISION OF COMPETITIVE MARKETS AND ENFORCEMENT  
CERTIFICATION**

COMMISSION  
CLERK

**APPLICATION FORM FOR CERTIFICATE TO PROVIDE  
PAY TELEPHONE SERVICE  
WITHIN THE STATE OF FLORIDA**

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**Instructions**

- ◆ This form is used as an application for an original certificate to provide pay telephone service within the State of Florida.
- ◆ **Print or type** all responses to each item requested in the application. If an item is not applicable, please explain. Pages 8, 9 and 10 must be completed and signed.
- ◆ Use a separate sheet for each answer which will not fit within the allotted space.
- ◆ Once completed, submit the original and two (2) copies of this form and a non-refundable **application fee of \$100.00** to:

**Florida Public Service Commission  
Division of the Commission Clerk and Administrative Services  
2540 Shumard Oak Blvd.  
Tallahassee, Florida 32399-0850  
(850) 413-6770**

- ◆ If you have questions about completing the form, contact:

**Florida Public Service Commission  
Division of Competitive Markets and Enforcement  
Certification  
2540 Shumard Oak Blvd.  
Tallahassee, Florida 32399-0850  
(850) 413-6600**

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DOCUMENT NUMBER-DATE

06555 JUN 14 3

FPSC-COMMISSION CLERK

1. Name of company or name of individual (not fictitious name or d/b/a):  
ADAM D. BOWIE

2. Name under which applicant will do business (fictitious name, etc.):  
\_\_\_\_\_

3. Official mailing address:

Street: 10524 MARGANY CIRCLE <sup>KEY</sup>

P.O. Box: \_\_\_\_\_

City: MIAMI

State: FLORIDA Zip: 33196

4. Florida address:

Street: 10524 MARGANY KEY CIRCLE

P.O. Box: \_\_\_\_\_

City: MIAMI

State: FLORIDA Zip: 33196

5. Structure of organization:

- Individual
- Corporation
- General Partnership
- Limited Partnership
- Other: \_\_\_\_\_

6. If incorporated in Florida, provide proof of authority to operate in Florida:

Florida Secretary of State  
Corporate Registration Number: \_\_\_\_\_

7. If using fictitious name d/b/a (doing business as), provide proof of compliance with the fictitious name statute (Chapter 865.09, Florida Statutes) to operate in Florida:

Florida Fictitious Name  
Registration Number: \_\_\_\_\_

8. F.E.I. Number (if applicable): \_\_\_\_\_

9. If individual, provide:

Name: ADAM D. BOWIE

Title: PRESIDENT / OWNER

Address: 10530 MARGARY KEY CIRCLE

City/State/Zip: MIAMI FL 33196

Telephone No.: \_\_\_\_\_ Fax No.: \_\_\_\_\_

Internet E-Mail Address: bowiebosco@hotmail.com

Internet Website Address: \_\_\_\_\_

10. If partnership, provide name, title and address of all partners and a copy of the partnership agreement:

a. Name: \_\_\_\_\_

Title: \_\_\_\_\_

Address: \_\_\_\_\_

City/State/Zip: \_\_\_\_\_

Telephone No.: \_\_\_\_\_ Fax No.: \_\_\_\_\_

Internet E-Mail Address: \_\_\_\_\_

Internet Website Address: \_\_\_\_\_

10. Partnership (continued)

b. Name: \_\_\_\_\_  
Title: \_\_\_\_\_  
Address: \_\_\_\_\_  
City/State/Zip: \_\_\_\_\_  
Telephone No.: \_\_\_\_\_ Fax No.: \_\_\_\_\_  
Internet E-Mail Address: \_\_\_\_\_  
Internet Website Address: \_\_\_\_\_

11. Who will serve as liaison to the Commission with regard to the following?

a. The application:  
Name: Same \_\_\_\_\_  
Title: \_\_\_\_\_  
Address: \_\_\_\_\_  
City/State/Zip: \_\_\_\_\_  
Telephone No.: \_\_\_\_\_ Fax No.: \_\_\_\_\_  
Internet E-Mail Address: \_\_\_\_\_  
Internet Website Address: \_\_\_\_\_

b. Official Point of Contact for ongoing company operations including complaints and inquiries:  
Name: \_\_\_\_\_  
Title: \_\_\_\_\_  
Address: \_\_\_\_\_  
City/State/Zip: \_\_\_\_\_  
Telephone No.: \_\_\_\_\_ Fax No.: \_\_\_\_\_  
Internet E-Mail Address: \_\_\_\_\_  
Internet Website Address: \_\_\_\_\_

12. Indicate if applicant or any subsidiary, partner, officers, directors, or any stockholder has been previously adjudged bankrupt, mentally incompetent, or found guilty of any felony or of any crime, or whether such actions may result from pending proceedings.

If so, provide explanation:

NA

13. Has the applicant or any subsidiary, partner, officer, director, or any stockholder ever been granted or denied a pay telephone certificate in the State of Florida? (This includes active and canceled pay telephone certificates.) If yes, provide explanation and list the certificate holder and certificate number.

NA

14. Is the applicant or any subsidiary, partner, officer, director, or any stockholder a subsidiary, partner, or officer in any other Florida certificated pay telephone company? If yes, give name of company and relationship. If no longer associated with company, give reason why not.

NA

15. List other states in which the applicant:

a. Is currently providing pay telephone service.

NA  
-----  
-----

b. Has applications pending to be certified as a pay telephone provider.

NA  
-----  
-----

c. Has been denied authority to operate as a pay telephone provider. Explain circumstances.

NA  
-----  
-----  
-----

d. Has had regulatory penalties imposed for violations of telecommunications statutes, rules, or orders. Explain circumstances.

NA  
-----  
-----  
-----

16. Please check (✓) the services that will be provided:

- () LOCAL
- () LONG DISTANCE
- () COIN
- () CALLING CARD
- () CREDIT CARD
- ( ) OTHER (Describe) \_\_\_\_\_  
-----  
-----  
-----

17. Proposed number of pay telephone instruments the applicant plans to install/operate in the first year: 2

18. How does the applicant intend to service and maintain each payphone? Check (✓) all that apply.

- PERSONALLY
- FULL-TIME TECHNICIAN
- PART-TIME TECHNICIAN
- SERVICE/REPAIR/MAINTENANCE CONTRACT
- OTHER (Describe) \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

19. Will each of the installed pay telephones provide access to all locally available long distance carriers via 10XXX+0, 10XXXX+0, 101XXXX+0, 950, and toll free (e.g. 800, 877, and 888)? See Rule 25-24.515(10), Florida Administrative Code.

- Yes
- No Explain: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

20. Will each of the installed pay telephones conform to subsections 4.28.8.4 and 4.29 of the American National Standard (CABO/ANSI A117.1-1992), Accessible and Usable Buildings and Facilities, approved December 15, 1992 by the American National Standards Institute, Inc.? See Rule 25-24.515(18), Florida Administrative Code.

- Yes
- No Explain: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

**\*\*APPLICANT FEE STATEMENT\*\***

1. **REGULATORY ASSESSMENT FEE:** I understand that all telephone companies must pay a regulatory assessment fee in the amount of **0.15 of one percent** of the gross operating revenue derived from intrastate business. Regardless of the gross operating revenue of a company, a minimum annual assessment fee of \$50 is required.
2. **APPLICATION FEE:** I understand that a non-refundable application fee of **\$100.00** must be submitted with the application.

**UTILITY OFFICIAL:**

|   |                      |
|---|----------------------|
| <u>Adam D. Bowie</u>                      | <u>Adam D. Bowie</u> |
| Print Name                                | Signature            |
| <u>President / Owner</u>                  | <u>6/10/04</u>       |
| Title                                     | Date                 |
| <u>305 383 6442</u>                       | <u>305 408 9752</u>  |
| Telephone No.                             | Fax No.              |
| Address: <u>10521 Mahogany Key Circle</u> |                      |
| <u>Miami, FL 33196</u>                    |                      |
|   |                      |
|   |                      |
|   |                      |



**\*\*ACKNOWLEDGMENT\*\***

By my signature below, I, the undersigned owner/officer, have read the foregoing and declare that, to the best of my knowledge and belief, the information is true and correct. I attest that I have the authority to sign on behalf of my company and agree to comply, now and in the future, with all applicable Commission rules and orders.

I will comply with all current and future Commission requirements regarding pay telephone service. I understand that I am required to pay a regulatory assessment fee (minimum of \$50.00 per calendar year), file an annual pay telephone service report, pay applicable sales tax, and pay gross receipts tax. Furthermore, I agree to keep the Commission advised of any changes in the names and addresses listed in the application within 10 days of the change.

Further, I am aware that, pursuant to Chapter 837.06, Florida Statutes, "Whoever knowingly makes a false statement in writing with the intent to mislead a public servant in the performance of his official duty shall be guilty of a misdemeanor of the second degree, punishable as provided in s. 775.082 and s. 775.083."

**UTILITY OFFICIAL:**

Adam D. Bowie  
Print Name

Adam D. Bowie  
Signature

PRESIDENT/OWNER  
Title

6/10/04  
Date

305 383 6442  
Telephone No.

305 408 9752  
Fax No.

Address: 10521 MAGOGANY KEY CIRCLE  
MIAMI, FLORIDA 33196

**\*\*APPLICANT ACKNOWLEDGMENT\*\***

Applicant: ADAM D. BOWIE

*I acknowledge receipt and understanding of the Florida Public Service Commission's Rules and Requirements relating to my provision of Pay Telephone Service.*

ADAM D. BOWIE  
Print Name

Adam D. Bowie  
Signature

PRESIDENT/OWNER  
Title

6/10/04  
Date

Telephone No.

Fax No.

Address: 10520 MARTIN LUTHER KING JR. BLVD  
MIAMI, FLORIDA 33196

**THIS ACKNOWLEDGMENT FORM MUST BE COMPLETED AND RETURNED AS PART OF THE APPLICATION BEFORE THE CERTIFICATION PROCESS BEGINS. FAILURE TO DO SO WILL RESULT IN A DELAY OF THE CERTIFICATE BEING ISSUED.**

**PAY TELEPHONE SERVICE  
PHYSICALLY HANDICAPPED RULES  
ANSI STANDARDS**

**PROVIDED BY:**

**DIVISION OF COMPETITIVE SERVICES  
FLORIDA PUBLIC SERVICE COMMISSION  
2540 SHUMARD OAK BOULEVARD  
TALLAHASSEE, FLORIDA 32399-0850  
(850) 413-6600**

**FEBRUARY 1, 1999**

## ANSI STANDARDS

### 4.28.8.4 and 4.29

#### 4.28.8.4 Volume Controlled Telephones.

Where telephones are required to have volume controls, they shall be identified by a sign containing a depiction of a telephone handset with radiating sound waves, such as is shown in Fig. 4.28.8.4.



**Fig. 4.28.8.4**  
**Volume Controlled Telephone**

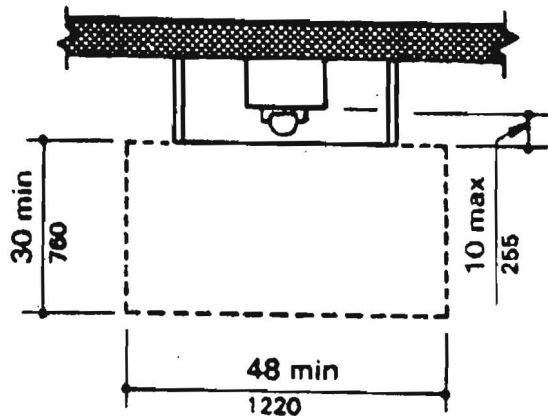
#### 4.29 Telephones

**4.29.1 General.** Accessible public telephones and related equipment shall comply with 4.29.

**4.29.2 Clear Floor Space or Ground Space.** Clear floor or ground space shall be provided at each accessible public telephone in accordance with 4.29.2.1 or 4.29.2.2. The required clear space shall comply with 4.2.4 (provided later in this document) and shall not be restricted by bases, enclosures, and fixed seats.

**4.29.2.1 Parallel Approach.** Where a parallel approach by a person in a wheelchair is provided, the clear floor space or ground space shall be 30 in deep by 48 in wide (760 mm by 1220 mm) minimum. The distance

from the edge of the telephone enclosure to the face of the telephone unit shall be 10 in (255 mm) maximum. See Fig. B4.29.2.1.



**Fig. B4.29.2.1**  
**Parallel Approach to Telephone**

**4.29.2.2 Forward Approach.** Where a forward approach by a person in a wheelchair is provided, the clear floor space or ground space shall be 48 in (1220 mm) deep minimum. Where the distance from the edge of the telephone enclosure to the face of the telephone unit is 24 in (610 mm) maximum, the clear space shall be 30 in (760 mm) wide minimum. Where the distance from the edge of the telephone enclosure to the face of the telephone unit is 24 in (610 mm) minimum, the clear space shall be 36 in (915 mm) wide minimum. The distance from the front edge of a counter within the enclosure to the face of the telephone unit shall be 20 in (510 mm) maximum. See Fig. B4.29.2.2 (next page).

**4.29.3 Mounting Height.** The highest operable parts that are essential to the use of the telephone shall be located within the reach ranges specified in 4.2.5 or 4.2.6 (provided later in this document).

**4.29.4 Protruding Objects.** Telephones, enclosures, and related equipment shall comply with 4.4 (provided later in this document).

**4.29.5 Hearing-aid Compatible and Volume Controlled Telephones.** Telephones shall be hearing-aid compatible. Volume control shall be capable of increasing the volume within the range of 12 db minimum and 18 db maximum above the nonamplified mode, except that the 18 db maximum shall not apply where an automatic reset is provided.

**4.29.6 Controls.** Accessible telephones shall have push button controls where service for such equipment is available.

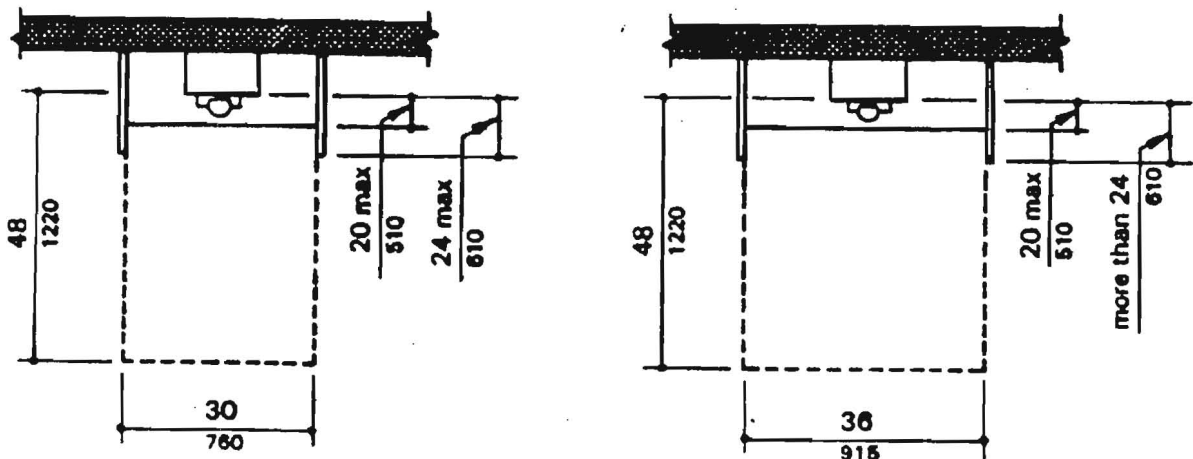
**4.29.7 Telephone Directories.** Telephone directories, if provided, shall be located in accordance with 4.2 (provided later in this document).

**4.29.8 Cord Length.** Accessible telephones shall be equipped with a handset cord length of 29 in (735 mm) minimum.

**4.29.9 Telecommunications Device for the Deaf (TDD)**

**4.29.9.1** Where used with a pay telephone, telecommunications devices for the deaf shall be permanently affixed within, or adjacent to, the telephone enclosure. If an acoustic coupler is used, the telephone cord shall be sufficiently long to allow connection of the TDD and the telephone receiver.

**4.29.9.2** Where pay telephones designed to accommodate a portable TDD are provided, they shall be equipped with a shelf and an electrical outlet within or adjacent to the telephone enclosure. The telephone handset shall be capable of being placed flush on the surface of the shelf. The shelf shall be capable of accommodating a TDD and shall have a 6 in (150 mm) high minimum vertical clearance above the area where the TDD is to be located.

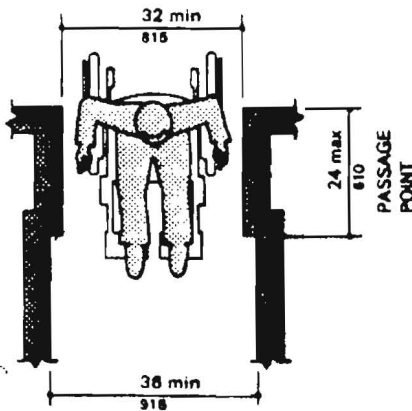


**Fig. B4.29.2.2  
Forward Approach to Telephones**

**ANSI STANDARDS REFERENCED  
IN 4.28.8.4 and 4.29**

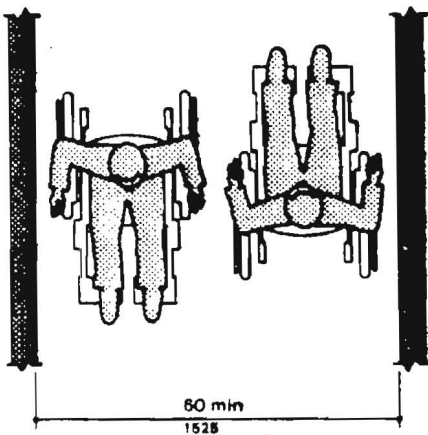
**4.2 Space Allowances and Reach Ranges**

**4.2.1 Wheelchair Passage Width.** The clear width of a passageway for a single wheelchair shall be 32 in (815 mm) minimum for a passageway length of 24 in maximum and 36 in (915 mm) minimum for a passageway longer than 24 in (610 mm). See Fig. B4.2.1.



**Fig. B4.2.1**  
Minimum Clear Width for Single Wheelchair

**4.2.2 Width for Wheelchair Passing.** The width for two wheelchairs to pass shall be 60 in (1525 mm) minimum. See Fig. B4.2.2.

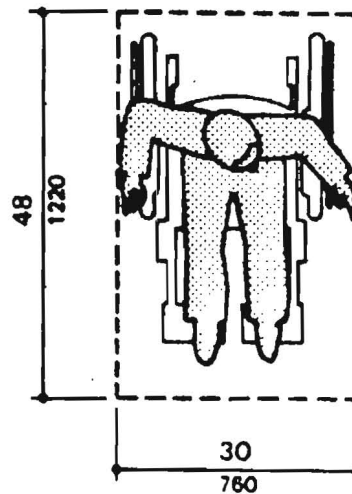


**Fig. B4.2.2**  
Minimum Clear Width for Two Wheelchairs

**4.2.3 Wheelchair Turning Space.** The space required for a wheelchair to make a 180-degree turn shall be a clear space of 60 in (1525 mm) diameter minimum or a T-shaped space within a 60 in (1525 mm) minimum square with arms 36 in (915 mm) wide minimum and 60 in (1525 mm) long minimum. See Fig. B4.2.3 (next page). Wheelchair turning space shall be permitted to include knee and toe clearance in accordance with 4.2.4.3.

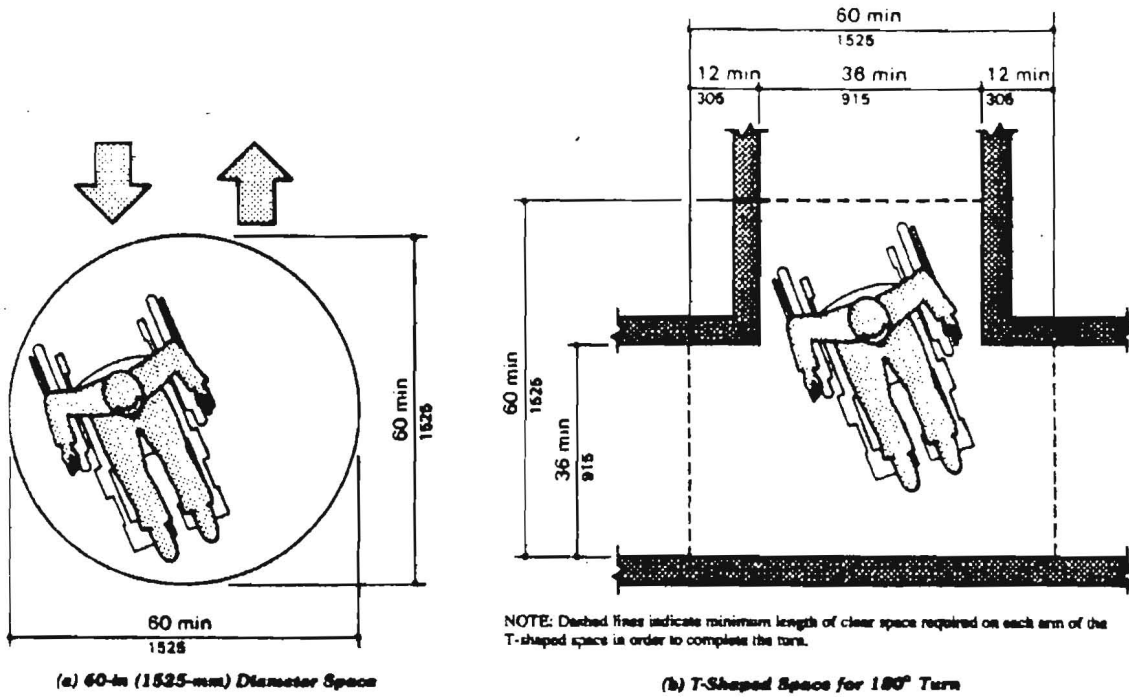
**4.2.4 Clear Floor or Ground Space for Wheelchairs**

**4.2.4.1 Size.** The clear floor or ground space required to accommodate a single, stationary wheelchair and occupant shall be 30 in by 48 in (760 mm by 1220 mm) minimum. See Fig. B4.2.4.1.

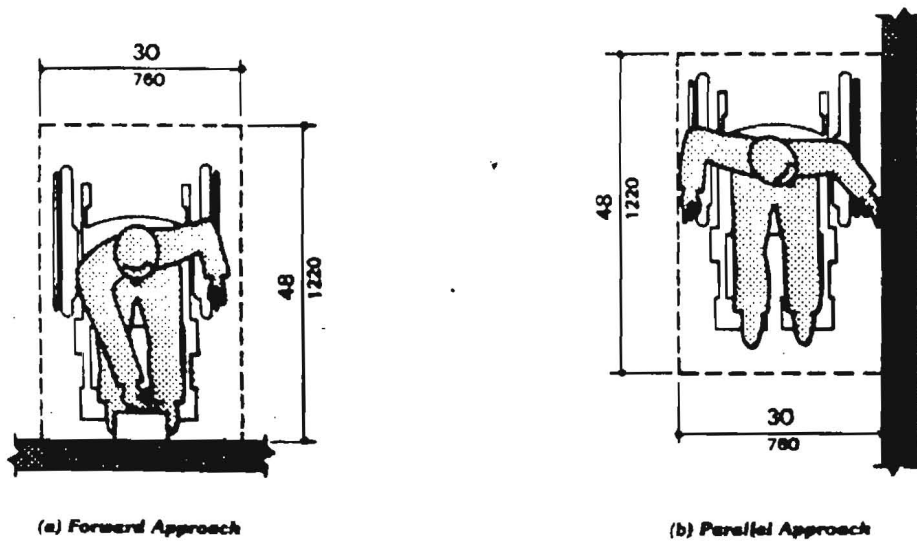


**Fig. B4.2.4.1**  
Clear Floor Space for Wheelchairs

**4.2.4.2 Approach.** The minimum clear floor or ground space for wheelchairs shall be positioned for either forward or parallel approach to an object. See Fig. B4.2.4.2 (next page).



**Fig. B4.2.3**  
**Wheelchair Turning Space**



**Fig. B4.2.4.2**  
**Wheelchair Approaches**

**4.2.4.3 Knee and Toe Clearances.** Knee clearance shall be 25 in (635 mm) in depth maximum, 30 in (760 mm) wide minimum, and 27 in (685 mm) high minimum. Toe clearance shall be 6 in (150 mm) deep maximum and 9 in (230 mm) high minimum.

**4.2.4.4 Relationship of Maneuvering Clearance to Wheelchair Spaces.** One full unobstructed side of the clear floor or ground space for a wheelchair shall adjoin or overlap an accessible route or adjoin another wheelchair clear floor space. If a clear floor space is located in an alcove or otherwise confined on all or part of three sides, additional maneuvering clearances shall be provided as follows:

- **forward approach.** The width of an alcove shall be 36 in (915 mm) minimum when the depth exceeds 10 in (255 mm). See Fig. B4.2.4.4.

- **parallel approach.** The length of an alcove shall be 60 in (1525 mm) minimum when the depth exceeds 10 in (255 mm). See Fig. B4.2.4.4.

**4.2.4.5 Surfaces of Wheelchair Spaces.** Clear floor or ground spaces for wheelchairs shall comply with 4.5 (provided later in this document).

**4.2.5 Forward Reach**

**4.2.5.1 Unobstructed.** If the clear floor space allows only forward approach to an object and is unobstructed, the high forward reach permitted shall be 48 in (1220 mm) maximum and the low forward reach shall be 15 in (380 mm) minimum above the floor. See Fig. B4.2.5.1 (next page).

**4.2.5.2 Obstructed.** If the high forward reach is over an obstruction, reach depth and heights shall comply with Table 4.2.5.2. See

Fig. B4.2.5.2 (next page).

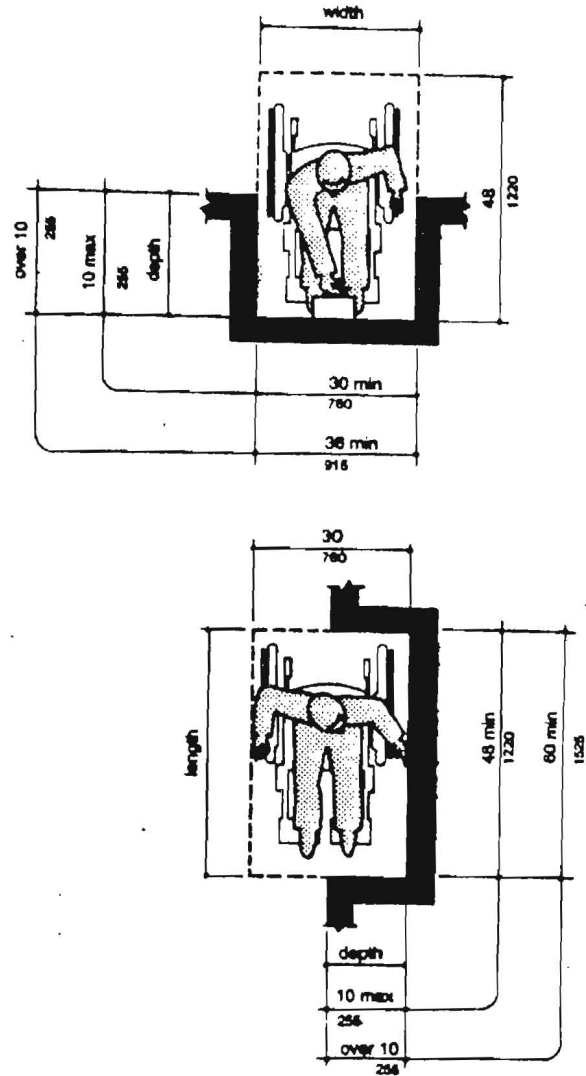


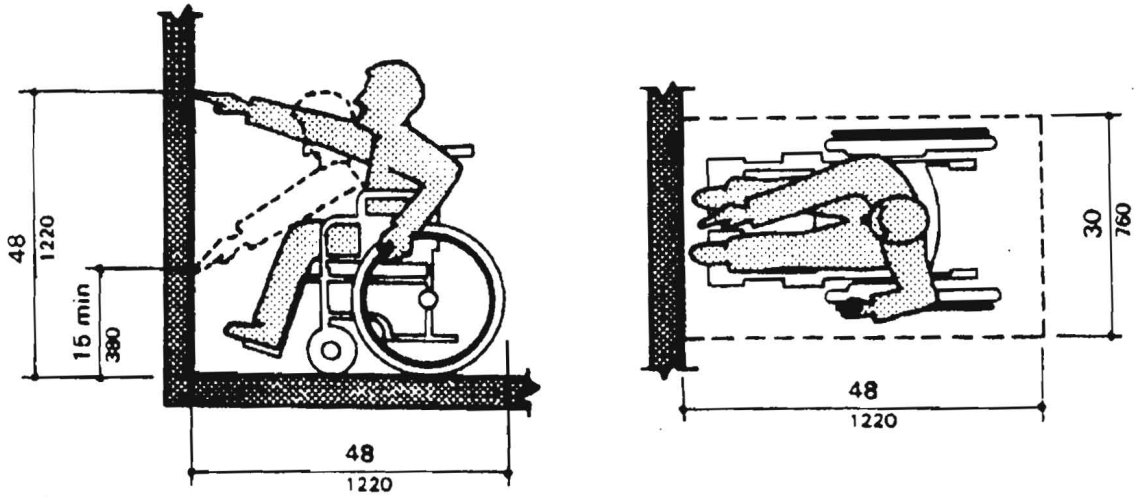
Fig. B4.2.4.4 Clear Floor Space in Alcoves

Table 4.2.5.2 - Reach Limits for Obstructed Forward Reach <sup>1)</sup>

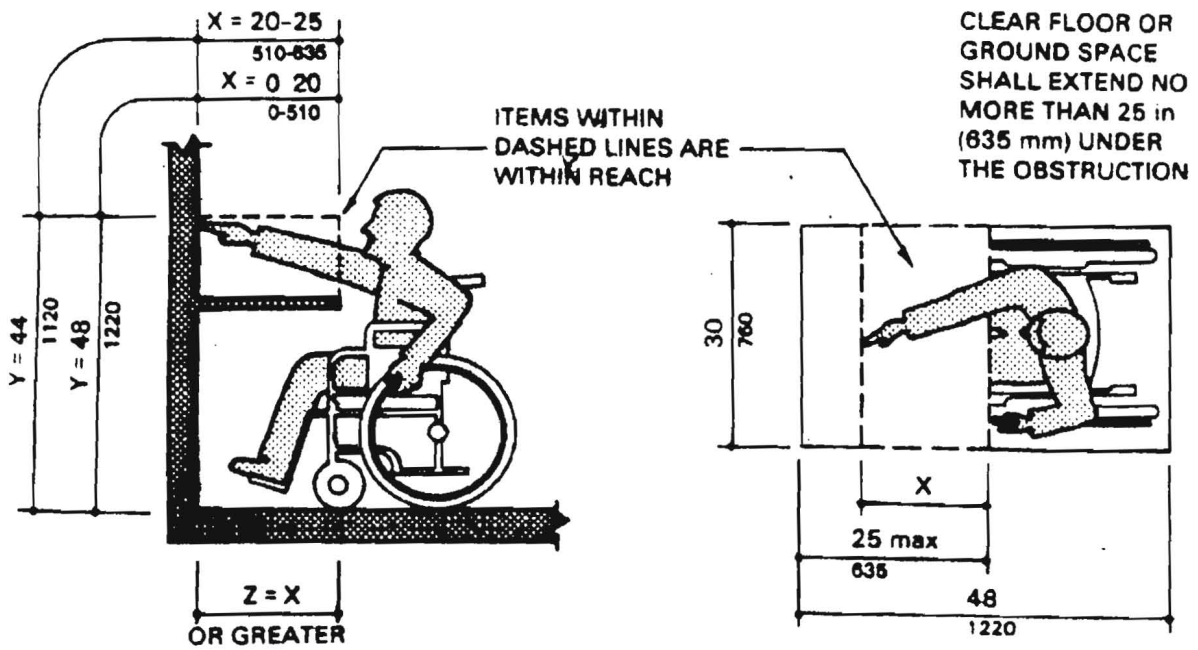
|              | in    | mm     | in    | mm      |
|--------------|-------|--------|-------|---------|
| Reach Depth  | 0-<20 | 0-<510 | 20-25 | 510-635 |
| Reach Height | 48    | 1220   | 44    | 1120    |

1) The clear floor space extending under an obstruction shall be equal to or greater than the reach depth for a maximum of 25 in (635 mm).





**Fig. B4.2.5.1**  
**Unobstructed Forward Reach Limit**

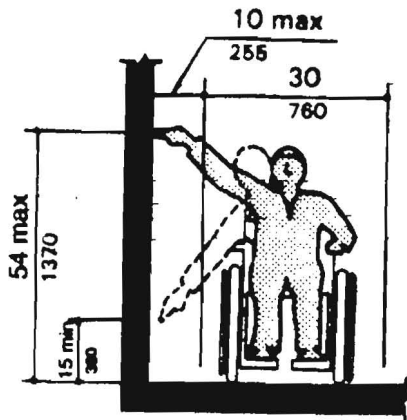


NOTE:  $x$  = Reach depth,  $y$  = Reach height,  $z$  = Clear knee space,  $z$  is the clear space below the obstruction, which shall be at least as deep as the reach distance,  $x$ .

**Fig. B4.2.5.2**  
**Forward Reach Over an Obstruction**

## 4.2.6 Side Reach

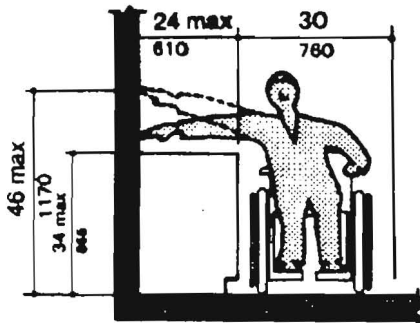
**4.2.6.1 Unobstructed.** If the clear floor space allows a parallel approach by a person in a wheelchair, the high side reach permitted shall be 54 in (1370 mm) maximum and the low side reach shall be 15 in (380 mm) minimum above the floor. See Fig. B4.2.6.1.



**Fig. B4.2.6.1**  
**Unobstructed Side Reach Limit**

**4.2.6.2 Obstructed.** If the side reach is over an obstruction, the high reach shall be 46 in (1170 mm) maximum providing:

- the height of the obstruction from the floor or ground is 34 in (865 mm) maximum, and
- the depth of the obstruction is 24 in (610 mm) maximum. See Fig. B4.2.6.2).



**Fig. B4.2.6.2**  
**Obstructed Side Reach Limit**

## 4.4 Protruding Objects

Protruding objects shall comply with 4.4.

**4.4.1** Objects with leading edges located more than 27 in and not more than 80 in (685 mm and 2030 mm) above the floor shall protrude from the wall 4 in (100 mm) maximum. See Fig. B4.4(a).

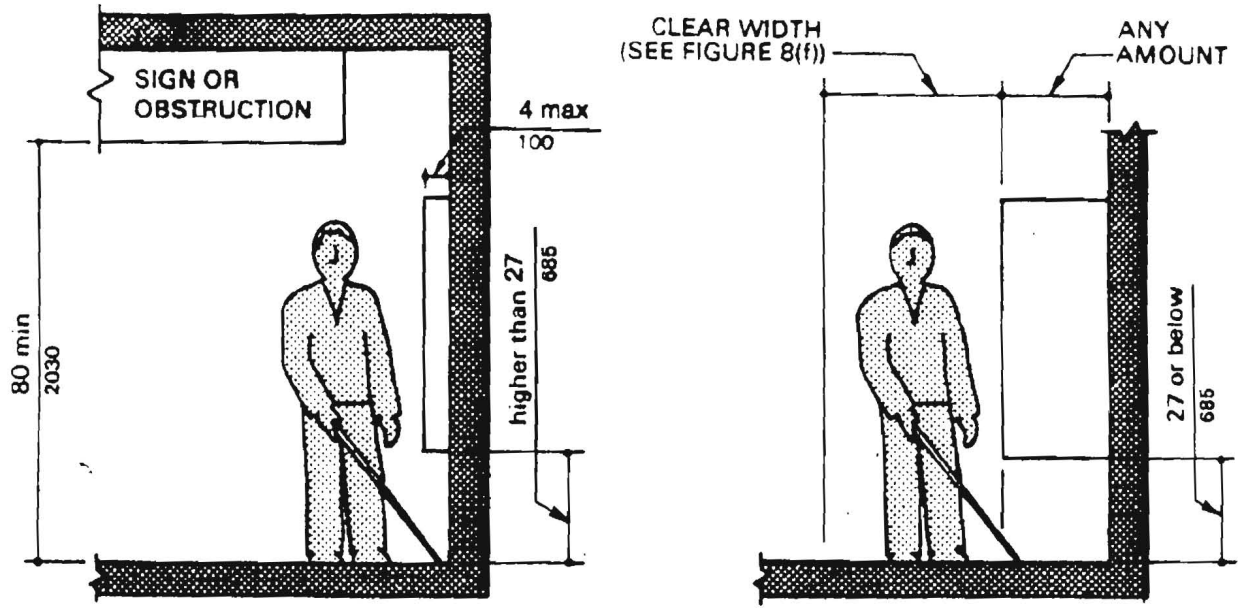
**4.4.2** The protrusion of objects with leading edges located 27 in (685 mm) or less above the floor shall not be limited. See Fig. B4.4(a).

**4.4.3** Free-standing objects mounted on posts or pylons shall be permitted to overhang 12 in (305 mm) maximum when located more than 27 in (685 mm) and not more than 80 in (2030 mm) above the ground or floor. See Fig. B4.4(b). Where a sign or other obstruction is mounted between the posts or pylons and the clear distance between the posts or pylons is greater than 12 in (305 mm), the lowest edge of such sign or obstruction shall be either 27 in (685 mm) maximum or 80 in (2030 mm) minimum above the adjacent ground or floor surface. See Fig. B4.4(c).

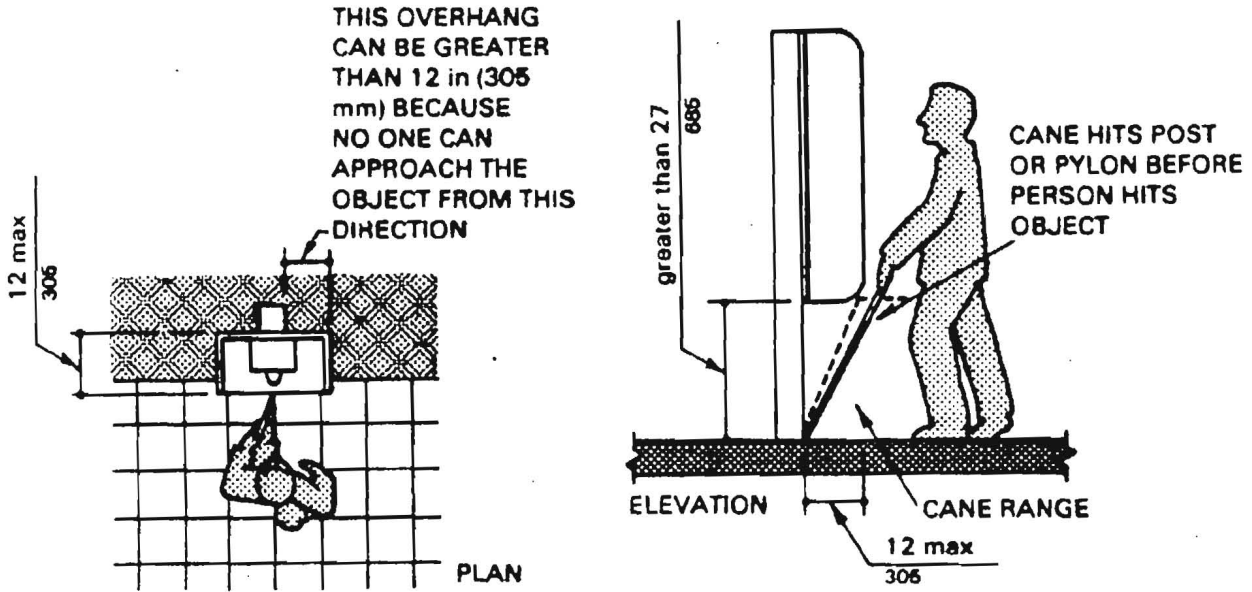
**4.4.4** Guardrails or other barriers shall be provided when vertical clearance of an area adjoining an accessible route is less than 80 in (2030 mm) high. Leading edge of such guardrail or barrier shall be located 27 in (685 mm) maximum above the floor. See Fig. B4.4(c) and (d).

**4.4.5** Protruding objects shall not reduce the clear width required for accessible routes. See Fig. B4.4(e).

**Note: Figures B4.4(a) through (e) appear on the next two pages.**

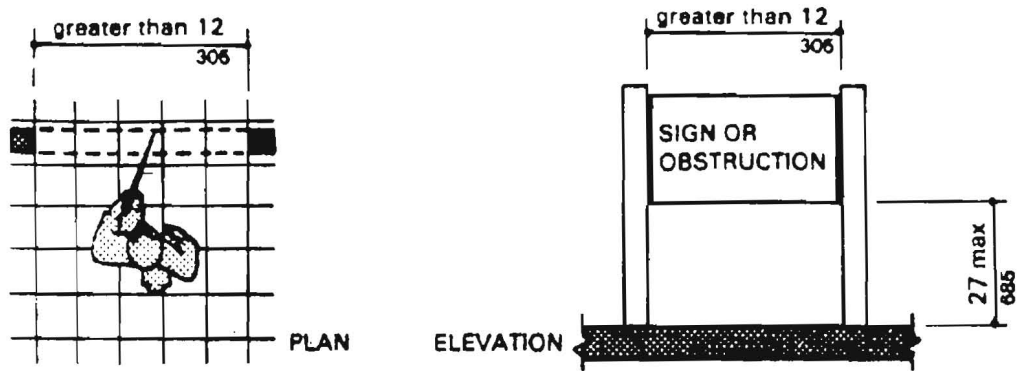


(a) Walking Parallel to a Wall

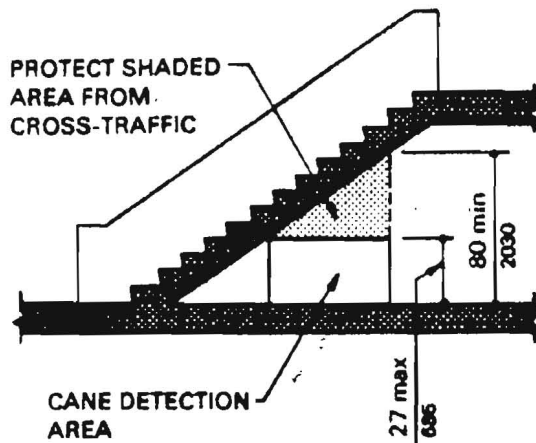


(b) Objects Mounted on Posts or Pylons

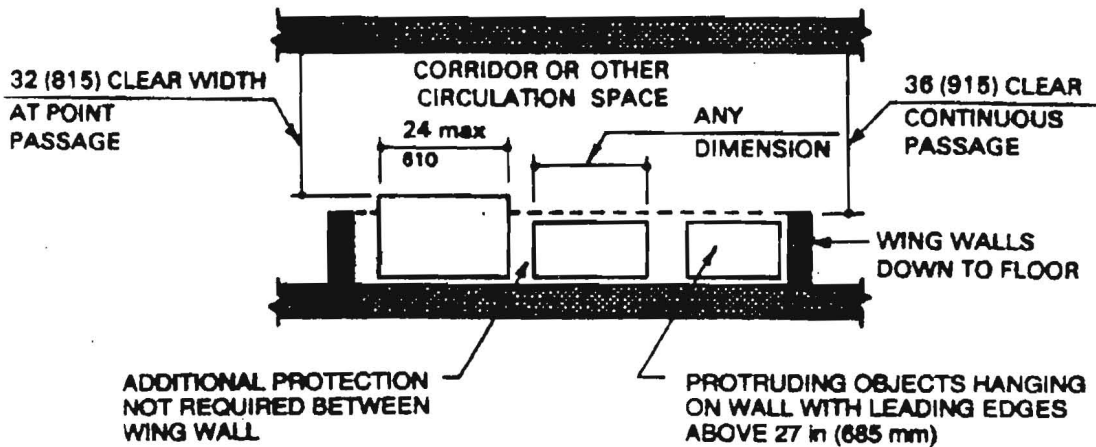
Fig. B4.4  
Protruding Objects



(c) Free-Standing Objects



(d) Overhead Hazards



(e) Example of Protection around Wall-Mounted Objects and Measurements of Clear Widths

Fig. B4.4  
Protruding Objects (continued)

## 4.5 Ground and Floor Surfaces

**4.5.1 General.** Ground and floor surfaces of accessible routes and in accessible rooms and spaces, shall be stable, firm, and slip resistant, and shall comply with 4.5.

### 4.5.2 Changes in Level.

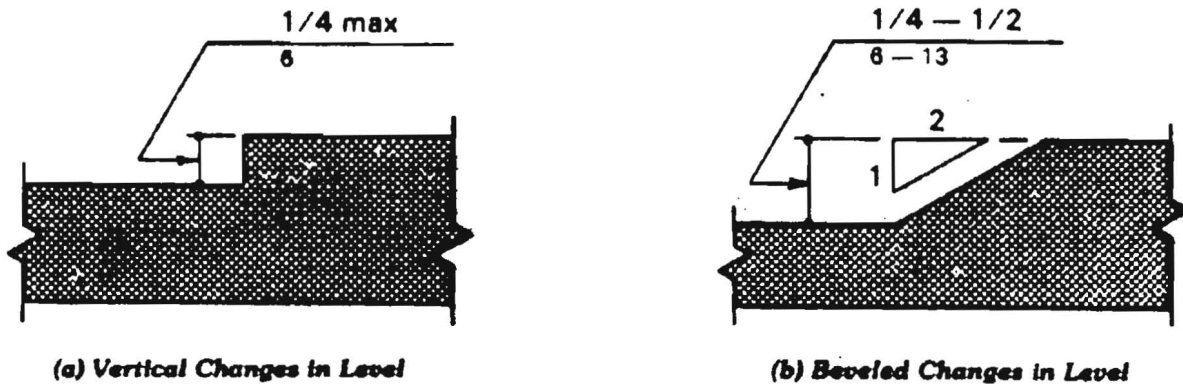
**4.5.2.1** Changes in level of  $\frac{1}{4}$  in (6 mm) high maximum shall be permitted to be vertical and without edge treatment. See Fig. B4.5(a).

**4.5.2.2** Changes in level between  $\frac{1}{4}$  in (6 mm) high minimum and  $\frac{1}{2}$  in (13 mm) high maximum shall be beveled with a slope not steeper than 1:2. See Fig. B4.5(b).

**4.5.2.3** Changes in level greater than  $\frac{1}{2}$  in (13 mm) shall be accomplished by a curb ramp, ramp or elevator that complies with 4.7, 4.8, or 4.10, respectively.

**4.5.3 Carpet.** Carpet or carpet tile used on a ground or floor surface shall be securely attached and shall have a firm cushion, pad, or backing or no cushion or pad. Carpet or carpet tile shall have a level loop, textured loop, level cut pile, or level cut/uncut pile texture. Pile height shall be  $\frac{1}{2}$  in (13 mm) maximum. Exposed edges of carpet shall be fastened to floor surfaces and shall have trim along the entire length of the exposed edge. Carpet edge trim shall comply with 4.5.2.

**4.5.4 Gratings.** Gratings located in accessible routes and spaces shall have openings no greater than  $\frac{1}{2}$  in (13 mm) wide in one direction. Gratings with elongated openings shall be placed so that the long dimension is perpendicular to the dominant direction of travel.

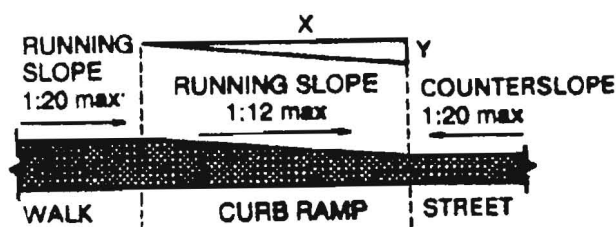


**Fig. B4.5**  
**Changes in Level**

## 4.7 Curb Ramps

**4.7.1 Location.** Curb ramps complying with 4.7 shall be provided wherever an accessible route crosses a curb.

**4.7.2 Slope.** Slopes of curb ramps shall comply with 4.8.2. The slope shall be measured as the vertical rise relative to the horizontal run. See Fig. B4.7.2. Counter slopes of adjoining gutters and road surfaces immediately adjacent to the curb ramp or accessible route shall not be steeper than 1:20. Transitions from ramps to walks, gutters or streets shall be flush.



**NOTE:**

- (1) Slope =  $y/x$ , where  $x$  is a level plane.
- (2) Counterslope shall not exceed 1:20.

**Fig. B4.7.2**  
**Measurement of Curb Ramp Slopes**

**4.7.3 Width.** Curb ramps shall be 36 in (915 mm) wide minimum, exclusive of flared sides.

**4.7.4 Surface.** Surfaces of curb ramps shall comply with 4.5.

**4.7.5 Sides of Curb Ramps.** Curb ramps located where pedestrians must walk across the ramp shall have flared sides. Slope of flares shall not be steeper than 1:10. See Fig. B4.7.5(a). Where the width of the walking surface at the top of the ramp and parallel to the run of the ramp is less than 48 in (1220 mm) wide, the flared sides shall have a slope not steeper than 1:12. Curb ramps with returned curbs shall be permitted where

pedestrians would not normally walk across the ramp. See Fig. B4.7.5(b).

**4.7.6 Built-Up Curb Ramps.** Built-up curb ramps shall be located so that they do not protrude into vehicular traffic lanes or into parking space access aisles. Flare shall not be steeper than 1:10. See Fig. B4.7.6.

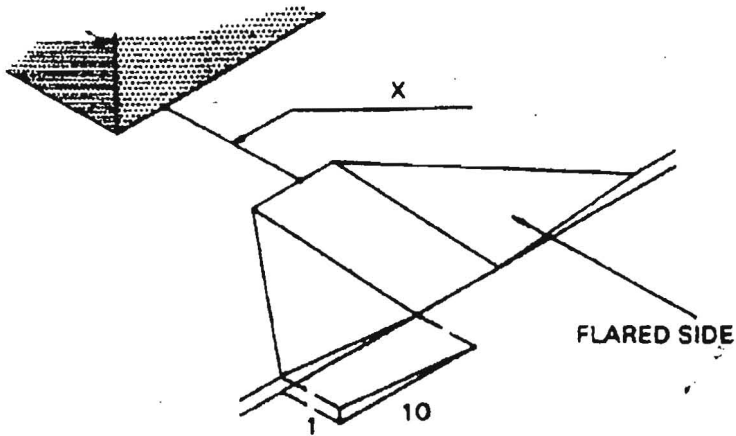
**4.7.7 Obstructions.** Curb ramps shall be located or protected to prevent their obstruction by parked vehicles.

**4.7.8 Handrails.** Handrails are not required on curb ramps.

**4.7.9 Location at Marked Crossings.** Curb ramps at marked crossing shall be wholly contained within the markings, excluding any flared sides. See Fig. B4.7.9.

**4.7.10 Diagonal Curb Ramps.** Diagonal (or corner-type) curb ramps with returned curbs or other well-defined edges shall have the edges parallel to the direction of pedestrian flow. Bottoms of diagonal curb ramps shall have 48 in (1220 mm) minimum clear space. See Fig. B4.7.9(c) and (d). Diagonal curb ramps provided at marked crossings shall provide the 48 in (1220 mm) minimum clear space within the markings. See Fig. B4.7.9(c) and (d). Diagonal curb ramps with flared sides shall have a segment of straight curb 24 in (610 mm) long minimum located on each side of the curb ramp and within the marked crossing. See Fig. B4.7.9(c).

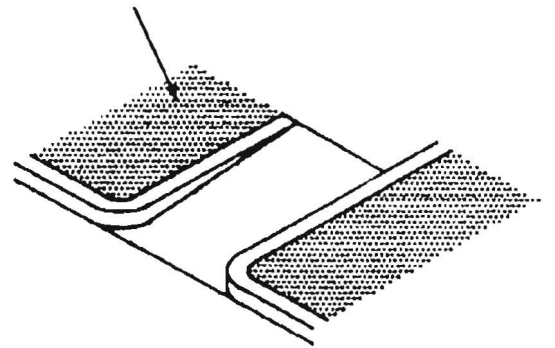
**4.7.11 Islands.** Raised islands in crossings shall be cut through level with the street or have curb ramps at both sides, and a level area 48 in (1220 mm) long minimum by 36 in (915 mm) wide minimum, in the part of the island intersected by the crossing. See B4.7.9(a) and (b).



NOTE: If  $x < 48$  in (1220 mm), then the slope of the flared sides shall not exceed 1:12.

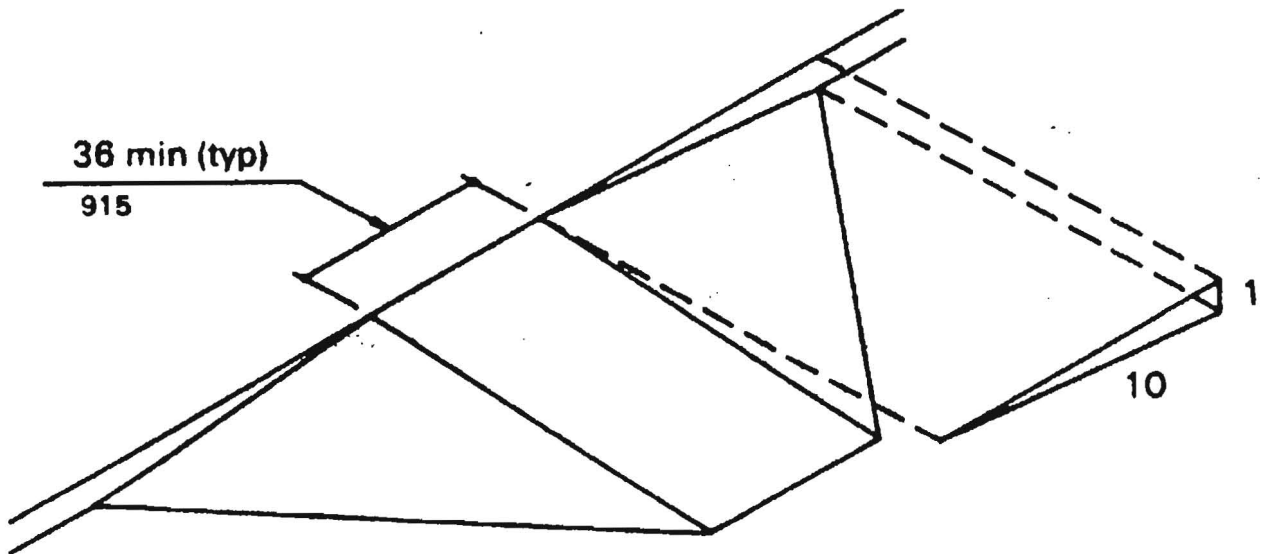
(a) Flared Sides

PLANTING OR OTHER  
NONWALKING SURFACE

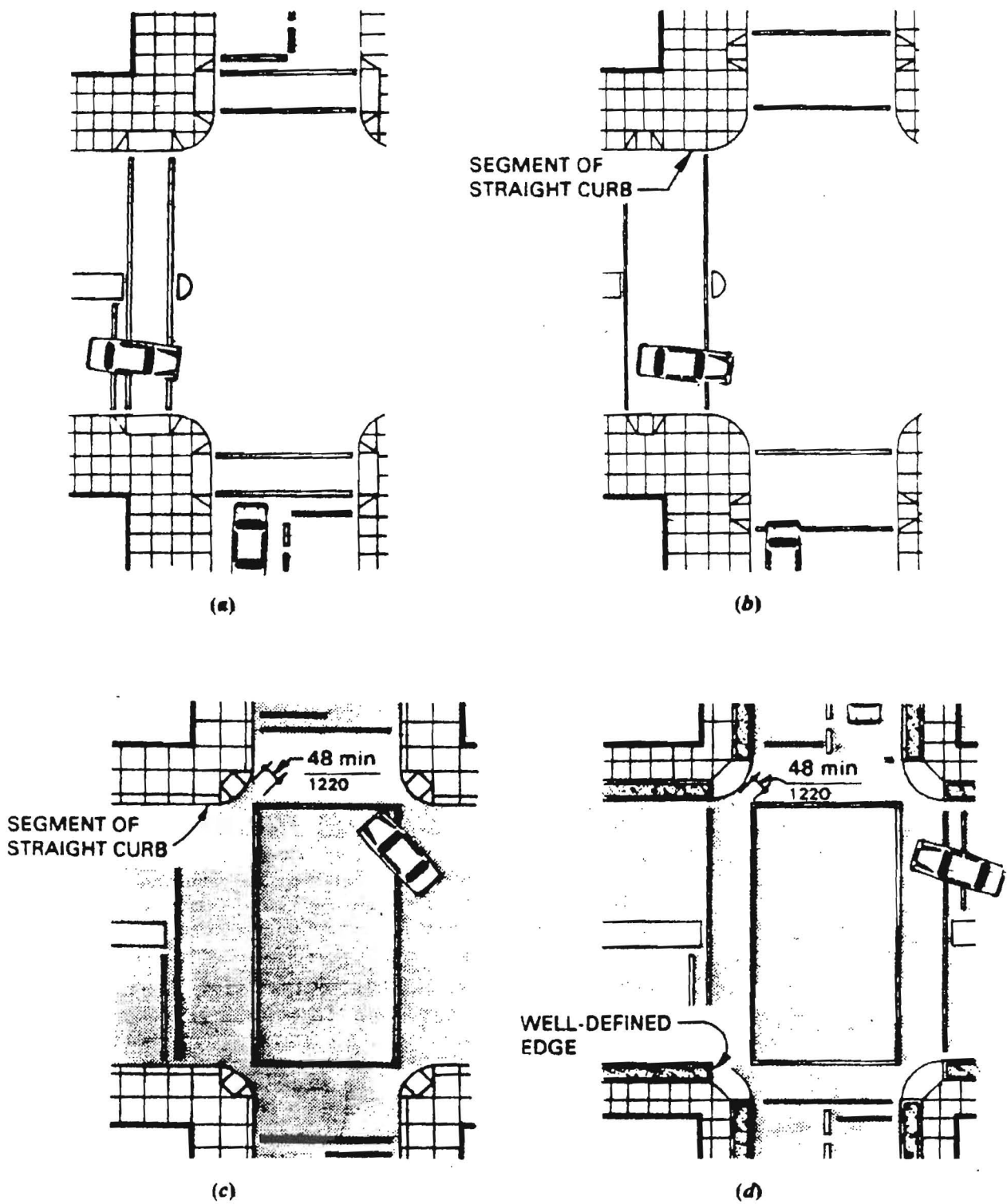


(b) Returned Curb

**Fig. B4.7.5**  
**Sides of Curb Ramps**



**Fig. B4.7.6**  
**Built-up Curb Ramp**



**Fig. B4.7.9**  
**Curb Ramps at Marked Crossings**

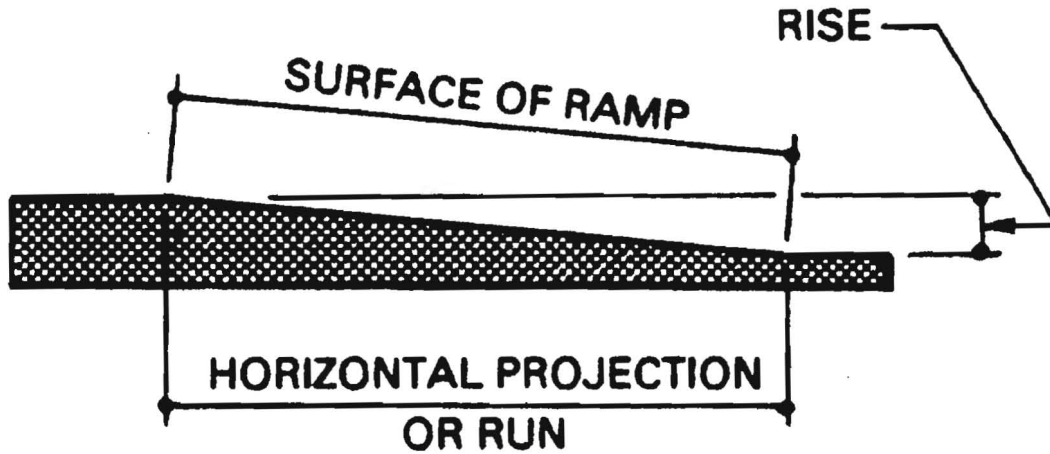


## 4.8 Ramps

**4.8.1 General.** A slope steeper than 1:20 shall be considered a ramp and shall comply with 4.8.

**4.8.2 Slope and Rise.** Ramps in new construction shall have a slope not steeper

than 1:12. The rise for any ramp run shall be 30 in (760 mm) maximum. See Fig. B4.8.2. Curb ramps and ramps constructed on existing sites or existing buildings or facilities shall be permitted to have slopes and rises as shown in Table 4.8.2 provided space limitations prohibit use of a 1:12 slope or less.



| Slope        | Maximum Rise |     | Maximum Horizontal Projection |    |
|--------------|--------------|-----|-------------------------------|----|
|              | in           | mm  | ft                            | m  |
| 1:12 to 1:15 | 30           | 760 | 30                            | 9  |
| 1:16 to 1:19 | 30           | 760 | 40                            | 12 |
| 1:20         | 30           | 760 | 50                            | 15 |

Fig. B.4.8.2 Components of a Single Ramp Run and Sample Ramp Dimensions

Table 4.8.2 - Allowable ramp dimensions for construction in existing sites, buildings and facilities

| Slope <sup>1)</sup>                         | Maximum Rise |        |
|---|--------------|--------|
| Steeper than 1:10 but not steeper than 1:8  | 3 in         | 75 mm  |
| Steeper than 1:12 but not steeper than 1:10 | 6 in         | 150 mm |

<sup>1)</sup>A slope steeper than 1:8 shall not be permitted.

RULES GOVERNING PAY TELEPHONE SERVICE

|             |   |
|-------------|---|
| 25-4.003    | Definitions   |
| 25-4.0161   | Regulatory Assessment Fees; Telecommunication Companies                               |
| 25-4.019    | Records and Reports in General  |
| 25-4.020(2) | Location and Preservation of Records  |
| 25-4.043    | Response to Commission Staff Inquiries  |
| 25-24.500   | Reserved  |
| 25-24.505   | Scope   |
| 25-24.510   | Certificate of Public Convenience and Necessity<br>Required                           |
| 25-24.511   | Application for Certificate   |
| 25-24.512   | Improper Use of a Certificate   |
| 25-24.513   | Application for Approval of Sale, Assignment or<br>Transfer of Certificate (Repealed) |
| 25-24.514   | Cancellation of a Certificate   |
| 25-24.515   | Pay Telephone Service   |
| 25-24.516   | Non-Local Exchange Company Pay Telephone Rate Caps                                    |
| 25-24.520   | Reporting Requirements  |

25-4.003 Definitions.

For the purpose of Chapter 25-4, the definitions to the following terms apply:

- (1) "Access Line" or "Subscriber Line." The circuit or channel between the demarcation point at the customer's premises and the serving end or class 5 central office.
- (2) "Alternative Local Exchange Telecommunications Company (ALEC)." Any company certificated by the commission to provide local exchange telecommunications services in Florida on or after July 1, 1995.
- (3) "Average Busy Season-Busy Hour Traffic." The average traffic volume for the busy season busy hours.
- (4) "Billing Party." Any telecommunications company that bills an end user consumer on its own behalf or on behalf of an originating party.
- (5) "Busy Hour." The continuous one-hour period of the day during which the greatest volume of traffic is handled in the office.
- (6) "Busy Season." The calendar month or period of the year (preferably 30 days but not to exceed 60 days) during which the greatest volume of traffic is handled in the office.
- (7) "Call." An attempted telephone message.
- (8) "Central Office." A location where there is an assembly of equipment that establishes the connections between subscriber access lines, trunks, switched access circuits, private line facilities, and special access facilities with the rest of the telephone network.
- (9) "Commission." The Florida Public Service Commission.
- (10) "Company," "Telecommunications Company," "Telephone Company," or "Utility." These terms may be used interchangeably herein and shall mean "telecommunications company" as defined in Section 364.02(12), Florida Statutes.
- (11) "Completed call." A call which has been switched through an established path so that two-way conversation or data transmission is possible.
- (12) "Disconnect" or "Disconnection." The dissociation or release of a circuit. In the case of a billable call, the end of the billable time for the call whether intentionally terminated or terminated due to a service

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interruption.

(13) "Drop or Service Wire." The connecting link that extends from the local distribution service terminal to the protector or telephone network interface device on the customer's premises.

(14) "Exchange." The entire telephone plant and facilities used in providing telephone service to subscribers located in an exchange area. An exchange may include more than one central office unit.

(15) "Exchange (Service) Area." The territory of a local exchange company (LEC) within which local telephone service is furnished at the exchange rates applicable within that area.

(16) "Extended Area Service." A type of telephone service whereby subscribers of a given exchange or area may complete calls to, and receive messages from, one or more other exchanges or areas without toll charges, or complete calls to one or more other exchanges or areas without toll message charges.

(17) "Extension Station." An additional station connected on the same circuit as the main station and subsidiary thereto.

(18) "Foreign Exchange Service." A classification of LEC exchange service furnished under tariff provisions whereby a subscriber may be provided telephone service from an exchange other than the one from which he would normally be served.

(19) "Information Service." Telephone calls made to 900 or 976 type services, but does not include Internet services.

(20) "Intercept Service." A service arrangement provided by the telecommunications company whereby calls placed to an unequipped non-working, disconnected, or discontinued telephone number are intercepted by operator, recorder, or audio response computer and the calling party informed that the called telephone number is not in service, has been disconnected, discontinued, or changed to another number, or that calls are received by another telephone. This service is also provided in certain central offices and switching centers to inform the calling party of conditions such as system blockages, inability of the system to complete a call as dialed, no such office code, and all circuits busy.

(21) "Interexchange Company (IXC)." Any telecommunications company, as defined in Section 364.02(12), Florida Statutes, which provides telecommunications service between local calling areas as those areas are described in the approved tariffs of individual LECs. IXC includes, but is not limited to, MLDAs as defined in subsection (37) of these definitions.

(22) "Inter-office Call." A telephone call originating in one central office but terminating in another central office, both of which are in the same designated exchange area.

(23) "Interstate Toll Message." Those toll messages which do not originate and terminate within the same state.

(24) "Intertoll Trunk." A line or circuit between two toll offices, two end offices, or between an end office and toll office, over which toll calls are passed.

(25) "Intra-office Call." A telephone call originating and terminating within the same central office.

(26) "Intra-state Toll Message." Those toll messages which originate and terminate within the same state.

(27) "Invalid Number." A number comprised of an unassigned area code number or a non-working central office code (NXX).

(28) "Large LEC." A LEC certificated by the Commission prior to July 1, 1995, that had in excess of 100,000 access lines in service on July 1, 1995.

(29) "Local Access and Transport Area (LATA)" or "Market Area." A geographical area, which is loosely based on standard metropolitan statistical

areas (SMSAs), within which a LEC may transport telecommunication signals.

(30) "Local Exchange Telecommunications Company (LEC)." Any telecommunications company, as defined in Section 364.02(6), Florida Statutes.

(31) "Local Provider (LP)." Any telecommunications company providing local telecommunications service, excluding pay telephone providers and call aggregators.

(32) "Local Service Area" or "Local Calling Area." The area within which telephone service is furnished subscribers under a specific schedule of rates and without toll charges. A LEC's local service area may include one or more exchange areas or portions of exchange areas.

(33) "Local Toll Provider (LTP)." Any telecommunications company providing intraLATA or intramarket area long distance telecommunications service.

(34) "Main Station." The principal telephone associated with each service to which a telephone number is assigned and which is connected to the central office equipment by an individual or party line circuit or channel.

(35) "Message." A completed telephone call.

(36) "Mileage Charge." A tariff charge for circuits and channels connecting other services that are auxiliary to local exchange service such as off premises extensions, foreign exchange and foreign central office services, private line services, and tie lines.

(37) "Multiple Location Discount Aggregator (MLDA)." An entity that offers discounted long distance telecommunications services from an underlying IXC to unaffiliated entities. An entity is a MLDA if one or more of the following criteria applies:

(a) It collects fees related to interexchange telecommunications services directly from subscribers,

(b) It bills for interexchange telecommunications services in its own name,

(c) It is responsible for an end user's unpaid interexchange telecommunications bill, or

(d) A customer's bill cannot be determined by applying the tariff of the underlying IXC to the customer's individual usage.

(38) "Normal Working Days." The normal working days for installation and construction shall be all days except Saturdays, Sundays, and holidays. The normal working days for repair service shall be all days except Sundays and holidays. Holidays shall be the days which are observed by each individual telephone utility.

(39) "Optional Calling Plan." An optional service furnished under tariff provisions which recognizes the need of some subscribers for extended area calling without imposing the cost on the entire body of subscribers.

(40) "Originating Party." Any person, firm, corporation, or other entity, including a telecommunications company or a billing clearinghouse, that provides any telecommunications service or information service to a customer or bills a customer through a billing party, except the term "originating party" does not include any entity specifically exempted from the definition of "telecommunications company" as provided in s. 364.02(12).

(41) "Out of Service." The inability, as reported by the customer, to complete either incoming or outgoing calls over the subscriber's line. "Out of Service" shall not include:

(a) Service difficulties such as slow dial tone, circuits busy, or other network or switching capacity shortages;

(b) Interruptions caused by a negligent or willful act of the subscriber; and

(c) Situations in which a company suspends or terminates service because of nonpayment of bills, unlawful or improper use of facilities or service, or any other reason set forth in approved tariffs or Commission

rules.

(42) "Outside Plant." The telephone equipment and facilities installed on, along, or under streets, alleys, highways, or on private rights-of-way between the central office and subscribers' locations or between central offices of the same or different exchanges.

(43) "Pay Telephone Service Company." Any telecommunications company that provides pay telephone service as defined in Section 364.3375, Florida Statutes.

(44) "PC-Freeze." (Preferred Carrier Freeze) A service offered that restricts the customer's carrier selection until further notice from the customer.

(45) "Provider." Any telecommunications company providing service, excluding pay telephone providers and call aggregators (i.e. local, local toll, and toll providers).

(46) "Service Objective." A quality of service which is desirable to be achieved under normal conditions.

(47) "Service Standard." A level of service which a telecommunications company, under normal conditions, is expected to meet in its certificated territory as representative of adequate services.

(48) "Small LEC." A LEC certificated by the Commission prior to July 1, 1995, which had fewer than 100,000 access lines in service on July 1, 1995.

(49) "Station." A telephone instrument consisting of a transmitter, receiver, and associated apparatus so connected as to permit sending or receiving telephone messages.

(50) "Subscriber" or "Customer." These terms may be used interchangeably herein and shall mean any person, firm, partnership, corporation, municipality, cooperative organization, or governmental agency supplied with communication service by a telecommunications company.

(51) "Subscriber Line." See "Access Line."

(52) "Switching Center." Location at which telephone traffic, either local or toll, is switched or connected from one circuit or line to another. A local switching center may be comprised of several central office units.

(53) "Toll Connecting Trunk." A trunk which connects a local central office with its toll operating office.

(54) "Toll Message." A completed telephone call between stations in different exchanges for which message toll charges are applicable.

(55) "Toll Provider (TP)." Any telecommunications company providing interLATA long distance telecommunications service.

(56) "Traffic Study." The process of recording usage measurements which can be translated into required quantities of equipment.

(57) "Trouble Report." Any oral or written report from a subscriber or user of telephone service to the telephone company indicating improper function or defective conditions with respect to the operation of telephone facilities over which the telephone company has control.

(58) "Trunk." A communication channel between central office units or entities, or private branch exchanges.

(59) "Valid Number." A number for a specific telephone terminal in an assigned area code and working central office which is equipped to ring and connect a calling party to such terminal number.

Specific Authority: 350.127(2), F.S.

Law Implemented: 364.01, 364.02, 364.32, 364.335, 364.337, 364.3375, 364.3376, 364.602, F.S.

History: Revised 12-01-68, Amended 03-31-76, formerly 25-4.03,

Amended 02-23-87, 03-04-92, 12-21-93, 03-10-96, 07-20-98, 12-28-98, 02/01/99, 07-05-00.

25-4.0161 Regulatory Assessment Fees; Telecommunications Companies.

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(1) As applicable and as provided in s. 350.113, F.S., and s. 364.336, F.S., each company shall remit a fee based upon its gross operating revenue as provided below. This fee shall be referred to as a regulatory assessment fee, and each company shall pay a regulatory assessment fee in the amount of 0.0015 of its gross operating revenues derived from intrastate business. For the purpose of determining this fee, each telecommunications company shall deduct from gross operating revenues any amount paid to another telecommunications company for the use of any telecommunications network to provide service to its customers. Regardless of the gross operating revenue of a company, a minimum annual regulatory assessment fee of \$50 shall be imposed.

(2) Telecommunications companies that owed gross regulatory assessment fees of \$10,000 or more for the preceding calendar year shall pay the fee and remit the appropriate form twice a year. The regulatory assessment fee and appropriate form shall be filed no later than July 30 for the preceding period of January 1 through June 30, and no later than January 30 of the following year for the period of July 1 through December 31. Telecommunication companies that owed gross regulatory assessment fees of less than \$10,000 for the preceding calendar year shall pay the fee and remit the appropriate form once a year. The regulatory assessment fee and appropriate form shall be filed no later than January 30 of the subsequent year for the current calendar year operations.

(3) If the due date falls on a Saturday, Sunday, or legal holiday, the due date is extended to the next business day. If the fees are sent by registered mail, the date of the registration is the United States Postal Service's postmark date. If the fees are sent by certified mail and the receipt is postmarked by a postal employee, the date on the receipt is the United States Postal Service's postmark date. The postmarked certified mail receipt is evidence that the fees were delivered. Regulatory assessment fees are considered paid on the date they are post marked by the United States Postal Service or received and logged in by the Commission's Division of Administration in Tallahassee. Fees are considered timely paid if properly addressed, with sufficient postage, and postmarked no later than the due date.

(4) Commission Form PSC/CMU 25 (11/99), entitled "Local Exchange Company Regulatory Assessment Fee Return,"; Form PSC/CMU 26 (11/99), entitled "Pay Telephone Service Provider Regulatory Assessment Fee Return"; Form PSC/CMU 34 (11/99), entitled "Shared Tenant Service Provider Regulatory Assessment Fee Return"; Form PSC/CMU 153 (11/99), entitled "Interexchange Company Regulatory Assessment Fee Return"; and Form PSC/CMU 1 (11/99), entitled "Alternative Access Vendor Regulatory Assessment Fee Return"; and Form PSC/CMU 7 (11/99), entitled "Alternative Local Exchange Company Regulatory Assessment Fee Return" are incorporated into this rule by reference and may be obtained from the Commission's Division of Administration.

(5) Each telecommunications company shall have up to and including the due date in which to submit the applicable form and:

- (a) Remit the total amount of its fee or
- (b) Remit an amount which the company estimates is its full fee.

(6) Where the company remits less than its full fee, the remainder of the full fee shall be due on or before the 30th day from the due date and shall, where the amount remitted was less than 90 percent of the total regulatory assessment fee, include interest as provided by subsection (8)(b) of this rule.

(7) A company may request from the Division of Administration a 30-day extension of its due date for payment of regulatory assessment fees or for filing its return form.

(a) The request for extension must be written and accompanied by a statement of good cause.

(b) The request for extension must be received by the Division of Administration at least two weeks before the due date.

(c) Where a telecommunications company receives an extension of its due date pursuant to this rule, the telecommunications company shall remit a charge in addition to the regulatory assessment fees, as set out in s.

350.113(5), F.S.

(d) The return forms may be obtained from the Commission's Division of Administration. The failure of a telecommunications company to receive a return form shall not excuse the company from its obligation to timely remit the regulatory assessment fees.

(8) The delinquency of any amount due to the Commission from the telecommunications company pursuant to the provisions of s. 350.113, F.S., and this rule, begins with the first calendar day after any date established as the due date either by operation of this rule or by an extension pursuant to this rule.

(a) A penalty, as set out in s. 350.113, F.S., shall apply to any such delinquent amounts.

(b) Interest at the rate of 12 percent per annum shall apply to any such delinquent amounts.

Specific Authority: 350.127(2), F.S.

Law Implemented: 350.113, 364.336, F.S.

History: New 5/18/83, formerly 25-4.161, Amended 10/16/86, 01/01/91, 12/29/91, 01/08/95, 12/26/95, 07/08/96, 11/11/99.

#### 25-4.019 Records and Reports in General.

(1) Each utility shall furnish to the Commission at such times and in such form as the Commission may require the results of any required tests and summaries of any required records. The utility shall also furnish the Commission with any information concerning the utility's facilities or operations which the Commission may reasonably request and require. All such data, unless otherwise specified, shall be consistent with and reconcilable with the utility's annual report to the Commission.

(2) Where a telephone company is operated with another enterprise, records must be separated in such manner that the results of the telephone operation may be determined at any time.

(3) Upon notification to the utility, members may, at reasonable times, make personal visits to the company offices or other places of business within or without the State and may inspect any accounts, books, records, and papers of the company which may be necessary in the discharge of Commission duties. Commission staff members will present Commission identification cards as the written authority to inspect records. During such visits the company shall provide the staff member(s) with adequate and comfortable working and filing space, consistent with the prevailing conditions and climate, and comparable with the accommodations provided the company's outside auditors.

Specific Authority: 350.127(2), F.S.

Law Implemented: 364.18, 364.183, 364.386, F.S.

History: Revised 12/1/68, Amended 5/4/81, formerly 25-4.19.

#### 25-4.020 Location and Preservation of Records.

(2) Any company that keeps its records outside the State shall reimburse the Commission for the reasonable travel expense incurred by each Commission representative during any review of the out-of-state records of the company or its affiliates. Reasonable travel expenses are those travel expenses that are equivalent to travel expenses paid by the Commission in the ordinary course of its business.

(a) The company shall remit reimbursement for out-of-state travel expenses within 30 days from the date the Commission mails the invoice.

(b) The reimbursement requirement in subsection (2) shall be waived:

1. For any company that makes its out-of-state records available at the company's office located in Florida or at another mutually agreed upon location in Florida within 10 working days from the Commission's initial request. If 10 working days is not reasonable because of the complexity and nature of the issues involved or the volume and type of material requested, the Commission may establish a different time frame for the company to bring records into the state. For individual data requests made during an audit, the response time frame established in Rule 25-4.0201, Florida Administrative

Code, shall control; or

2. For a company whose records are located within 50 miles of the Florida state line.

25-4.043 **Response to Commission Staff Inquiries.** The necessary replies to inquiries propounded by the Commission's staff concerning service or other complaints received by the Commission shall be furnished in writing within fifteen (15) days from the date of the Commission inquiry.

Specific Authority: 350.127(2), F.S.

Law Implemented: 364.183, F.S.

History: New 12/1/68, formerly 25-4.43.

25-24.500 Reserved.

25-24.505 **Scope.**

(1) This part applies to any person providing pay telephone service. As provided by Rules 25-4.002, 25-9.001, and 25-14.001, no provision of Chapters 25-4, 25-9, or 25-14 shall apply to pay telephone service companies, except the following: 25-4.003 (Definitions), 25-4.0161 (Regulatory Assessment Fees; Telecommunications Companies), 25-4.019 (Records and Reports In General), 25-4.020(2) (Location and Preservation of Records), and 25-4.043 (Response to Commission Staff Inquiries).

Specific Authority: 350.127(2), F.S.

Law Implemented: 350.113, 350.115, 350.117, 364.01, 364.016, 364.02, 364.17, 364.18, 364.183, 364.185, 364.32, 364.337, 364.3375, F.S.

History--New 1/5/87, Amended 11/13/95, 02/01/99.

25-24.510 **Certificate of Public Convenience and Necessity Required.**

No person shall provide pay telephone service without first obtaining a certificate of public convenience and necessity from the Commission. Services may not be provided, nor may deposits or payment for services be collected until the effective date of a certificate, if granted. However, acquisition of equipment and facilities, advertising and other promotional activities may begin prior to the effective date of the certificate at the company's risk that it may not be granted. In any customer contacts or advertisements prior to certification, the company must advise the customer that certification has not and may never be granted.

Specific Authority: 350.127(2), F. S.

Law Implemented: 364.32, 364.33, 364.335, 364.337, 364.345, F.S.

History: New 1/5/87, Amended 5/15/89.

25-24.511 **Application for Certificate.**

(1) Any person desiring to provide pay telephone services must have a pay telephone service certificate.

(2) An applicant shall submit an application on Form PSC/CMU 32 (02/99), entitled "Application Form for Certificate to Provide Pay Telephone Service Within the State of Florida," which is incorporated into this rule by reference and may be obtained from the Commission's Division of Telecommunications. A non-refundable application fee of \$100.00 must accompany the filing of all applications.

(3) An original and two copies of the application shall be filed with the Division of Records and Reporting.

(4) Any pay telephone service authority previously granted or granted hereafter is subject to the following:

(a) Authority granted is statewide.

(b) Authority is to provide both local and intrastate toll pay telephone service. A certificate to provide pay telephone service does not carry with it the authority to provide local exchange or interexchange service. A separate application must be made for such authority.

(5) Only one certificate per applicant will be granted. A new

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certificate will not be granted to any applicant who has previously had a certificate involuntarily cancelled.

Specific Authority: 350.127(2), F.S.

Law Implemented: 350.123, 364.32, 364.33, 364.335, 364.337, 364.3375, 364.345, F.S.

History--New 01/05/87, Amended 09/28/89, 04/07/91, 11/20/91, 12/21/92, 02/01/99.

#### 25-24.512 Improper Use of a Certificate.

No certificate of public convenience and necessity authorizing pay telephone service shall be sold, assigned or transferred.

Specific Authority: 350.127(2), F. S.

Law Implemented: 364.32, 364.33, 364.335, 364.337, 364.345, F.S.

History: New 1/5/87, Amended 5/15/89.

#### 25-24.513 Application for Approval of Sale, Assignment or Transfer of Certificate.

Specific Authority: 350.127(2), F. S.

Law Implemented: 364.32, 364.33, 364.335, 364.337, 364.345, F.S.

History: New 1/5/87, Repealed 5/15/89.

#### 25-24.514 Cancellation of a Certificate.

(1) The Commission may cancel a company's certificate for any of the following reasons:

(a) Violation of the terms and conditions under which the authority was originally granted.

(b) Violation of Commission rules or orders;

(c) Violation of Florida Statutes; or,

(d) Failure to provide service for a period of six (6) months.

(2) If a certificated company desires to cancel its certificate, it shall request cancellation from the Commission in writing and shall provide the following with its request:

(a) Statement of intent and date to pay Regulatory Assessment Fee.

(b) Statement of why the certificate is proposed to be cancelled.

(3) Cancellation of a certificate shall be ordered subject to the holder providing the information required by subsection (2).

Specific Authority: 350.127(2), F. S.

Law Implemented: 350.113, 350.127(1), 364.03, 364.285, 364.337, 364.345, F.S.

History: New 1/5/87.

#### 25-24.515 Pay Telephone Service.

(1) For the purposes of this section, the term "direct free" shall mean without requiring the use of a coin, paper money, credit card, or any other form of payment, even if the payment will be returned.

(2) Pay telephone stations shall be lighted during the hours of darkness when light from other sources is not adequate to read instructions and use the instrument.

(3) Each pay telephone station shall return any deposited amount if the call is not completed, except messages to a Feature Group A access number.

(4) Each pay telephone station shall permit direct free access to the universal telephone number "911", where operable.

(5) Each pay telephone station shall permit direct free access to dialtone.

(6) Each Pay telephone station shall permit direct free access to toll free numbers (e.g., 800, 877, and 888).

(7) Each pay telephone station shall complete calls to local and long distance directory assistance.

(8) Each pay telephone station shall complete calls to the responsible party for repairs or refunds by direct free access.

(9) Except as provided in paragraph 9(c), each pay telephone station shall be equipped with a legible sign, card, or plate of reasonable permanence

which shall identify the following:

(a) The telephone number and location address of the pay telephone station, name and certificate number of the certificate holder, the party responsible for repairs and refunds, address of responsible party, free phone number of responsible party, clear dialing instructions (including notice of the lack of availability of local or toll services), and the local coin rate.

(b) For those pay telephone stations that will terminate conversation after a minimum elapsed time, notice shall be included on the sign card as well as an audible announcement 30 seconds prior to termination of the phone call.

(c) Pay telephone providers have until June 30, 1999, or six months after the effective date of this rule, whichever is later, to comply with the requirements of placing the certificate number on the pay telephone station sign, card, or plate.

(10) Each pay telephone station which provides access to any interexchange company shall provide coin free access, except for Feature Group A access, to all locally available interexchange companies. The pay telephone station shall provide such access through the forms of access purchased by locally available long distance carriers such as 10XXX+0, 10XXXX+0, 101XXXX+0, 950, toll free (e.g., 800, 877, and 888) access.

(11) No sales solicitation shall be allowed during the interval between the last digit dialed by the end user and connection with the interexchange carrier.

(12) All 0- calls shall be routed to a telecommunications company that is authorized by the Commission to handle 0- calls. All other calls, including operator service calls, may be routed to the pay telephone provider's carrier of choice, unless the end user dials the appropriate access code for their carrier of choice, i.e., 950, 10XXX, 10XXXX, 101XXXX, and toll free access (e.g., 800, 877, and 888).

(13) (a) Each pay telephone station shall allow incoming calls to be received at all times, with the exception of those located at hospitals, schools, and locations specifically exempted by the Commission. There shall be no charge for receiving incoming calls.

(b) A pay telephone provider may petition the Commission for an exemption from the incoming call requirement for a period that shall not exceed two years from the effective date of the Order granting the exemption. Requests for exemption from the requirement that each pay telephone station allow incoming calls shall be accompanied by a completed Form PSC/CMU-2 (02/99), entitled "Request to Block Incoming Calls," which is incorporated into this rule by reference and may be obtained from the Commission's Division of Telecommunications. The form requires an attestation from the owner of the pay telephone, the owner of the pay telephone location, and the chief of the responsible law enforcement agency that the request is sought in order to deter criminal activity facilitated by incoming calls being received at the specified pay telephone. A separate form shall be filed for each telephone number for which an exemption is sought. Exemptions which were granted prior to the two-year limitation will expire two years from the effective date of the amendment establishing the two-year limitation. The provider of the pay telephone may request subsequent two-year exemptions by filing another Form PSC/CMU-2 (02/99). Where incoming calls are not received, central-office based intercept shall be provided at no charge to the end user and a written notice shall be prominently displayed on the instrument directly above or below the telephone number which states: "Incoming calls blocked at request of law enforcement."

(14) Each pay telephone station must be connected to an individual access line.

(15) (a) Each pay telephone service company shall permit outgoing calls to be placed from its pay telephone stations at all times.

(b) Each pay telephone service company shall make all reasonable efforts to minimize the extent and duration of interruptions of service. Service repair programs should have as their objective the restoration of

service on the same day that the interruption is reported to the company. (Sundays and holidays excepted.)

(16) (a) Where there is a single pay telephone station, a directory shall be maintained at each station. Where there are two or more pay telephone stations located in a group, a directory for the entire local calling area shall be maintained at every other station. However, where telephone pay stations are fully enclosed, a directory shall be maintained at each pay telephone station. For purposes of this rule, the term "directory" shall mean both a current white page directory for the local calling area and a reasonably current yellow page directory that is appropriate for the calling area of the pay telephone station. Companies must comply with this subsection by June 30, 1999, or six months after the effective date of this rule, whichever is longer.

(b) Pay telephone stations that provide local directory assistance at no charge are exempt from the provisions in (16) (a). A notice must appear on the placard if local directory assistance at no charge is being provided.

(17) Normal maintenance and coin collection activity shall include a review of the cleanliness of each pay telephone station.

(18) (a) Except as provided in paragraphs (18) (a) - (c) and (e) below, each pay telephone station shall conform to sections 4.28.8.4 and 4.29 of the American National Standards Accessible and Usable Buildings and Facilities, approved December 15, 1992, by the American National Standards Institute, Inc. (ANSI A117.1-1992), which is incorporated by reference into this rule.

(b) Where there are two or more pay telephone stations located in a group, there shall be a minimum of one telephone per group of ten which conforms to the ANSI standards listed in subsection (18) (a). The conforming station must be physically located in the group of pay telephone stations or must be installed within a clear line of sight within 15 feet of the group and the route to the conforming station must be free from wheelchair barriers.

(c) Except for locations on floors above or below entry level in buildings not serviced by a ramp or elevator, pay telephone stations shall be placed in areas accessible to the physically handicapped.

(d) Pay telephone stations located in buildings which are not wheelchair accessible must comply with all ANSI provisions cited in this subsection except that these stations are exempt from complying with ANSI sections 4.29.2 through 4.29.4, 4.29.7, and 4.29.8 until the building is modified to make it wheelchair accessible.

(e) Pay telephones shall not be installed where the required "clear floor or ground space" provided for in ANSI section 4.29.2 is reduced by a vehicle parked in a designated parking space.

(f) Each pay telephone provider shall modify its pay telephone station to comply with ANSI section 4.29.5 within six months from the effective date of these rules.

(19) Each pay telephone station shall permit end users to input unlimited digits for the duration of the call.

(20) Toll Fraud Liability.

(a) A company providing interexchange telecommunications services or local exchange telecommunications services shall not collect from a pay telephone provider for charges billed to a line for calls which originated from that line through the use of access codes such as 10XXX, 10XXXX, 101XXXX, 950, and toll free (e.g., 800, 877, 888) access codes, or when the call originating from that line otherwise reached an operator position, if the originating line is subscribed to outgoing call screening and the call was placed after the effective date of the outgoing call screening order.

(b) A company providing interexchange telecommunications services or local exchange telecommunications services shall not collect from a pay telephone provider for charges for collect or third number billed calls, if the line to which the call was billed was subscribed to incoming call screening and the call was placed after the effective date of the incoming call screening order.

(c) Any calls billed through the provider of local exchange

telecommunications services or directly by an interexchange company, or through a billing agent, which have been identified as not collectible as described in paragraphs (20)(a) and (20)(b) above, must be removed from any pay telephone provider's bill after the pay telephone provider gives notice of the fraudulent charges to the billing party. Pay telephone providers shall give such notice to the provider of local exchange telecommunications services and the interexchange company in writing no later than the due date of the bill.

(d) The provider of local exchange telecommunications services is responsible for charges described in paragraph (20)(c) that are associated with the failure of the provider of local exchange telecommunications services' screening services.

(e) The interexchange company is responsible for charges described in paragraph (20)(c) that are associated with the failure to properly validate calls via the appropriate provider of local exchange telecommunications services' data base.

(f) Definitions: For purposes of subsection (20) the term

1. "Effective Date" shall mean the date after the call screening order was placed and associated charges apply.

(g) Any charges accrued to a line when the subscriber has subscribed to the provider of local exchange telecommunications services to screen calls described in paragraphs (20)(a) and (20)(b) above shall not be the basis for discontinuance of local and intrastate service.

(21) Providers serving confinement facilities shall provide for completion of all inmate calls allowed by the confinement facility.

(22) Pay telephone stations located in confinement facilities shall be exempt from the requirements of subsections (2), (4), (6), (7), (8), (10), (12), (13), (15), (16), and (19) of this rule. Such pay telephone stations shall also be exempt from the requirements of subsection (9), except that outgoing local and long distance calls may not be terminated until after a minimum elapsed time of ten minutes. Audible and written disconnect notifications shall apply, and one access line shall not be connected to more than three pay telephone stations.

Specific Authority: 350.127(2), F.S.

Law Implemented: 364.03, 364.035, 364.063, 364.337, 364.3375, 364.345, F.S.

History--New 01/05/87, Amended 04/14/92, 12/21/92, 02/03/93, 10/10/94, 12/27/94, 09/05/95, 02/01/99.

#### 25-24.516 Pay Telephone Rate Caps.

(1) Rates charged any end user by a pay telephone provider, providing operator service within the pay telephone premises' equipment, shall not exceed the following:

(a) Local coin calls -- the rate posted at the pay telephone station.

(b) Extended area service (EAS) coin calls - a rate equivalent to the local coin call rate.

(c) Extended calling scope (ECS) calls - the rate equivalent to the local coin rate.

(d) 0+ toll non-person-to-person - a maximum rate of \$0.30 per minute, plus a \$1.75 charge.

(e) 0+ toll person-to-person - a maximum rate of \$.30 per minute, plus a \$3.25 charge.

(f) 0+ non-person-to-person local - a rate equivalent to the local coin rate, plus a \$1.75 charge.

(g) 0+ person-to-person local - a rate equivalent to the local coin rate, plus a \$3.25 charge.

(2) A pay telephone provider shall not obtain services from an interexchange carrier or an operator service provider unless such carrier or provider has obtained a certificate of public convenience and necessity from the Commission.

(3) A set use fee of \$.25 shall apply to all completed 0- local calls placed from pay telephones.

Prepared for Payphone Application Package

File Name: payphone.rul

Specific Authority: 350.127(2), F.S.  
Law Implemented: 364.03, 364.3375(4), (5), F.S.  
History--New 09/05/95, Amended 02/01/99.

**25-24.520 Reporting Requirements.**

(1) Each pay telephone service company shall file with the Commission's Division of Telecommunications updated information for the following items within ten days after a change occurs:

(a) The street address of the certificate holder including number, street name, city, state and zip code, and the mailing address if it differs from the street address.

(b) Name, title, and phone number of the individual responsible for contact with the Commission.

Specific Authority: 350.127(2), F.S.  
Law Implemented: 350.115, 350.117, 364.17, 364.18, 364.185, 364.3375, F.S.  
History--New 1/5/87, Amended 1/2/91, 12/29/91, 02/01/99.

# Pay Telephone Service Provider Regulatory Assessment Fee Return

## Florida Public Service Commission

(See Filing Instructions on Back of Form)

STATUS:

- Actual Return
- Estimated Return
- Amended Return

FIELD(1)

**FOR PSC USE ONLY**

Check# \_\_\_\_\_

\$ \_\_\_\_\_ 0603002  
003001

\$ \_\_\_\_\_ P  
0603002  
004011

\$ \_\_\_\_\_ I

Postmark Date \_\_\_\_\_

Initials of Preparer \_\_\_\_\_

PERIOD COVERED:

FIELD(3)

Please Complete Below If Official Mailing Address Has Changed

A.D. BOWIE (Name of Company)      10521 MAHOGANY KEY CIRCLE MIAMI, FL 33196 (Address)      (City/State)      (Zip)

| LINE NO. | ACCOUNT CLASSIFICATION   | AMOUNT    |
|----------|--|-----------|
| 1.       | Gross Operating Revenue (Florida)  | \$ _____  |
| 2.       | Gross Intrastate Revenue   | _____     |
| 3.       | LESS: Amounts Paid to Other Telecommunications Companies* (see "2. Fees" on back)    | ( _____ ) |
| 4.       | <b>TOTAL REVENUES for Regulatory Assessment Fee Calculation</b> (Line 2 less Line 3) | \$ _____  |
| 5.       | Regulatory Assessment Fee Due — (Multiply Line 4 by 0.0015)                          | _____     |
| 6.       | Penalty for Late Payment (see "3. Failure to File by Due Date" on back)              | _____     |
| 7.       | Interest for Late Payment (see "3. Failure to File by Due Date" on back)             | _____     |
| 8.       | <b>TOTAL AMOUNT DUE</b>  | \$ _____  |

AS PROVIDED IN SECTION 364.336 FLORIDA STATUTES, THE MINIMUM ANNUAL FEE IS \$50

THIS FORM MUST BE COMPLETED AND RETURNED REGARDLESS OF THE AMOUNT OF REVENUES REPORTED

9. Number of pay telephones in operation at close of period covered by this Return \_\_\_\_\_

\* These amounts must be intrastate only and must be verifiable.

I, the undersigned owner/officer of the above-named company, have read the foregoing and declare that to the best of my knowledge and belief the above information is a true and correct statement. I am aware that pursuant to Section 837.06, Florida Statutes, whoever knowingly makes a false statement in writing with the intent to mislead a public servant in the performance of his official duty shall be guilty of a misdemeanor of the second degree.

Adam D. Bowie  
(Signature of Company Official)  
ADAM D. BOWIE  
(Preparer of Form - Please Print Name)

PRESIDENT / OWNER  
(Title)  
6/10/04  
(Date)  
Telephone Number (305) 383-6442 (Fax Number (305) 400-9752)

F.E.I. No. \_\_\_\_\_

FLORIDA PUBLIC SERVICE COMMISSION  
Instructions For Filing Regulatory Assessment Fee Return  
(Pay Telephone Service Provider)

1. **WHEN TO FILE:** For companies which owed a total of \$10,000 or more of assessment fee for the preceding calendar year, this Regulatory Assessment Fee Return and payment must be filed or postmarked:

*On or before July 30* for the six-month period January 1 through June 30, *AND*  
*On or before January 30* for the six-month period July 1 through December 31.

For companies which owed a total of less than \$10,000 of assessment fee for the preceding calendar year, this Regulatory Assessment Fee Return and payment must be filed or postmarked:

*On or before January 30* for the prior twelve-month period January 1 through December 31.

However, if July 30 or January 30 falls on a Saturday, Sunday, or holiday, the Regulatory Assessment Fee may be filed or postmarked on the next business day, without penalty.

2. **FEES:** Each company shall pay 0.0015 of its gross operating revenues derived from intrastate business, as referenced in Rule 25-4.0161(1), F.A.C. Gross Operating Revenues are defined as the total revenues before expenses. Gross Intrastate Operating Revenues are defined as revenues from calls originating and terminating within Florida. Do not deduct any expenses, taxes, or uncollectibles from these amounts other than the amount on Line 3.

On Line 3, deduct any amount paid to another telecommunications company for the use of any telecommunications network (including installation charges) to provide service to its customers. ***Do not deduct any taxes, federal subscriber line charges, interstate long distance access charges, or amounts paid for nonregulated services such as voice mail, inside wire maintenance, or equipment purchases/rentals.*** **DEDUCTIONS MUST BE INTRASTATE ONLY AND MUST BE VERIFIABLE.**

3. **FAILURE TO FILE BY DUE DATE:** Failure to file a return by the established due date will result in a penalty being added to the amount of fee due, 5% for each 30 days or fraction thereof, not to exceed a total penalty of 25% (Line 6). In addition, interest shall be added in the amount of 1% for each 30 days or fraction thereof, not to exceed a total of 12% per year (Line 7). A Regulatory Assessment Fee Return must be completed, signed, and filed even if there are no revenues to report or if the minimum amount is due.

*When a company fails to timely file a Regulatory Assessment Fee Return, the Commission has the authority to order the company to pay a penalty and/or cancel the company's certificate. The company will have an opportunity to respond to any proposed Commission action.*

4. **EXTENSION:** A request for an extension of time up to 30 days may be made by filing the enclosed *Request for Extension to File Regulatory Assessment Fee Return* form (PSC/ADM-124), two weeks prior to the filing date. When an extension is granted, a charge shall be added to the amount due:

0.75% of the fee to be remitted for an extension of 15 days or less, *or*  
1.5% of the fee for an extension of 16 to 30 days.

In lieu of paying the charges outlined above, a company may file a return and remit payment based upon estimated gross operating revenues. If such return is filed by the normal due date, the company shall be granted a 30-day extension period in which to file and remit the actual fee due without paying the above charges, provided the estimated fee payment remitted is at least 90% of the actual fee due for the period. An automatic 30-day extension to file an actual return may be obtained by checking the "Estimated Return" space in the top left-hand corner on the reverse side.

5. **FEE ADJUSTMENTS:** You will be notified as to the amount and reason for any adjustment. Penalty and interest charges may be applicable to additional amounts owed the Commission by reason of the adjustment. The company may file a written request for a refund of any overpayments. The request should be directed to Fiscal Services at the below-referenced address.
6. **MAILING INSTRUCTIONS:** Please complete this form, make a copy for your records, and return the original in the enclosed preaddressed envelope. Use of this envelope should assure a more accurate and expeditious recording of your payment. **Make your check payable to the Florida Public Service Commission.** If you are unable to use the envelope, please address your remittance as follows:

Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, FL 32399-0850  
  
ATTENTION: Fiscal Services

7. **ADDITIONAL ASSISTANCE:** If you need additional assistance in preparing your Regulatory Assessment Fee Return or regarding telecommunications facilities, please contact the Division of Competitive Services at (850) 413-6600. This division may be contacted at the above-referenced address, directing correspondence to the attention of the division.

# FLORIDA SERVICE MATRIX

## SERVICES AUTHORIZED

| CERT or REGISTRATION TYPE | LOCAL SWITCHED | LOCAL PRIVATE LINE | INTERLATA PRIVATE LINE | INTRALATA PRIVATE LINE | INTRALATA SWITCHED TOLL | INTERLATA SWITCHED TOLL | EAS & ECS SWITCHED | EAS & ECS PRIVATE LINE | PAY TELEPHONE |
|---------------------------|----------------|--------------------|------------------------|------------------------|-------------------------|-------------------------|--------------------|------------------------|---------------|
| LEC                       | X              | X                  |                        | X                      | X                       |                         | X                  | X                      |               |
| CLEC                      | X              | X                  |                        | X                      | X                       |                         | X                  | X                      |               |
| STS                       | X              |                    |                        |                        |                         |                         | X                  |                        |               |
| AAV                       |                | X                  | X                      | X                      |                         |                         |                    | X                      |               |
| IXC                       |                |                    | X                      | X                      | X                       | X                       | X*                 | X                      |               |
| PATS                      | X              |                    |                        |                        | X                       | X                       | X                  |                        | X             |

NOTE: For your information, the above Matrix illustrates what registrations or certificates are needed if you intend to provide certain telecommunications services in Florida.

For example, to provide IntraLATA Private Line service, you would need to be either a CLEC, LEC, AAV, or IXC, depending on what additional telecommunications service you intend to provide.

\*EAS and ECS switched services are considered to be local services, but IXCs may also carry calls between exchanges (interexchanges.)