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COMMISSION CLERK

Director, Division of Records and Reporting Florida Public Service Commission 2540 Shumard Oak Boulevard Tallahassee, Florida 32399-0850

5/24/04

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Petition in objection for Lazy S application for a utility in existence and rate change

Re: Lazy S Water Utility Service Area / (The Colinas Group Inc.) Application for original certificate for a utility in existence and changing rates

I	In objection for Lazy S/The Colinas Group Inc. above mentioned application. It needs to be further known that the Lazy S/The Colinas Group Inc. water system is not operating to code		
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CMPa	s it was discussed in a meeting over a year and a half ago with The Colinas Gro	oup Inc. and the	
	ervice area homeowners.		
CTR			
ECR	There are severe water leaks which is causing Lazy S/The Colinas Group Inc. to loose profit, but		
GCLr	rather than fixing the problem as they promised over a year and a half ago, they just raised their		
MMS	srates so that each property owner living in their service area pays an absurd amount for water.		
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No one operates off a meter because some of them do not work, and instead of fixing them as promised, the Lazy S/The Colinas Group Inc. simply ignores all meters and charges everyone the same rate. So a home with a family of five or more, pays the same high price as a single person that lives alone and uses much less water.

Prior to the meeting a year and a half ago, the meters were read and billed accordingly. But when The Colinas Group Inc. got involved they said they had to make up a deficit and raise rates TEMPORARILY to \$35.50 per month for one year and collect a refundable deposit of \$35.50 per home for one year to do repairs and then meters would be read and rates would be lowered and the deposits would be paid back to the homeowners. NO REFUNDS WERE GIVEN!!!

The current rate is \$35.50 which is three times higher than some homeowners were paying at the time, and was only passed because the Lazy S/Colinas Group Inc. promised to have the piping corrected and meters in place within one year. Now instead of doing the needed work so they could bill their customers for what was really used. They are wasting an undocumented number of gallons of precious water each month due to ignored needed repairs.

The increased rates that were already paid in the past year and a half only lined the owners wallets and the funds were not used for what was promised to the homeowners living in their service areas.

PLEASE PAY HEED to this request and investigate with the appropriate officials.

These families are on low and fixed incomes and can't afford to be railroaded by this company any longer. We beg for assistance to make Lazy skeep their word and start operating legitimately. I think of times when water restrictions are set due to water shortages, and the Lazy S Utilities is dumping large volumes of water away due to the leaking. This should not be overlooked. The pipes and meters should be fixed and the customers should be paying for their use at a reasonable rate and not a penny more since they have over paid for the past year and a half to help Lazy S / Columns with repairs that were never done. It would seem that Lazy S / owes each property owner a refund for not fulfilling the work as promised.

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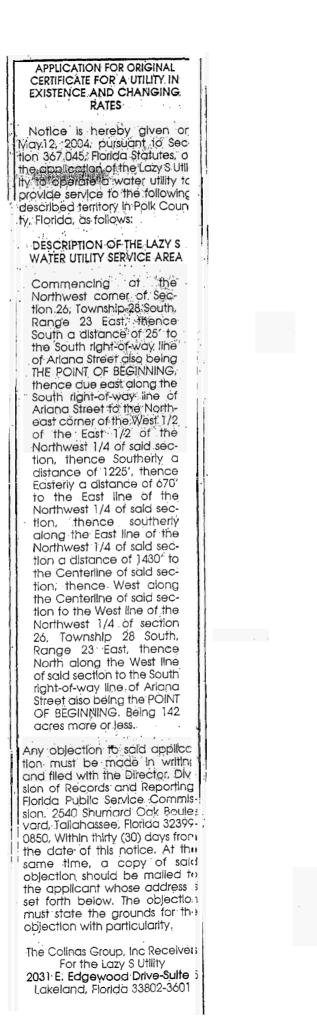
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