

ORIGINAL

040579-TT

IXC REGISTRATION FORM

RECEIVED
2004 JUN 21 AM 8:38 PFCO
DISTRIBUTION CENTER
JUN 21 10:35
COMMISSION CLERK

Company Name Straighttel, Inc.

Florida Secretary of State Registration No. P03000038530

Fictitious Name(s) as filed at Fla. Sec. of State None

Company Mailing Name 5065 SW 131 Avenue, Miramar, Florida 33027

Mailing Address _____

Web Address None

E-mail Address mike@idealtel.com

Physical Address 5065 SW 131 Avenue, Miramar, Florida 33027

Company Liaison Michael Saliba

Title Vice President

Phone 305.816.0005

Fax _____

E-mail address mike@idealtel.com

Consumer Liaison to PSC Michael Saliba

Title Vice President

Address 5065 SW 131 Avenue, Miramar, Florida 33027

Phone 305.816.0005

Fax _____

E-mail address mike@idealtel.com

My company's tariff as required in Section 364.04, Florida Statutes, is enclosed with this form. I understand that my company must notify the Commission of any changes to the above information pursuant to Section 364.02, Florida Statutes. My company will owe Regulatory Assessment Fees for each year or partial year my registration is active pursuant to Section 364.336, Florida Statutes. My company will comply with Section 364.603, Florida Statutes, concerning carrier selection requirements, and Section 364.604, Florida Statutes, concerning billing practices.

Signature of Company Representative

Jean-Claude Saliba, President

Printed/Typed Name of Representative

06/10/04

Date

Original Tariff forwarded to CYP.

DOCUMENT NUMBER-DATE

06799 JUN 21 8

PFCO-COMMISSION CLERK

TITLE SHEET

8

FLORIDA TELECOMMUNICATIONS TARIFF

This tariff contains the descriptions, regulations, and rates applicable to the furnishing of service and facilities for telecommunications services provided by Global Voice Telecom, Inc., with principal offices at 5065 SW 131 Avenue, Miramar, Florida 33027. This tariff applies for services furnished within the state of Florida. This tariff is on file with the Florida Public Service Commission, and copies may be inspected, during normal business hours, at the Company's principal place of business.

ISSUED: January 1, 2004

EFFECTIVE: January 1, 2004

By:

Jean Claude Saliba
President
5065 SW 131st Avenue
Miramar, Fl 33027

CHECK SHEET

The sheets listed below, which are inclusive of this tariff, are effective as of the date shown at the bottom of the respective sheet(s). Original and revised sheets as named below comprise all changes from the original tariff and are currently in effect as of the date of the bottom of this page.

SHEET	REVISION
1	Original
2	Original
3	Original
4	Original
5	Original
6	Original
7	Original
8	Original
9	Original
10	Original
11	Original
12	Original
13	Original
14	Original
15	Original
16	Original
17	Original
18	Original
19	Original
20	Original

ISSUED: January 1, 2004

EFFECTIVE: January 1, 2004

By:

Jean Claude Saliba
President
5065 SW 131st Avenue
Miramar, FL 33027

TABLE OF CONTENTS

“	
Title Sheet	1
Check Sheet	2
Table of Contents	3
Symbols Sheet	4
Tariff Format Sheets	5
Section 1 - Technical Terms and Abbreviations	6
Section 2 - Rules and Regulations	7
Section 3 - Description of Service	12
Section 4 - Rates	20

ISSUED: January 1, 2004

EFFECTIVE: January 1, 2004

By:

Jean Claude Saliba
President
5065 SW 131st Avenue
Miramar, FL 33027

SYMBOLS SHEET

&

D - Delete Or Discontinue

I - Change Resulting In An Increase to A Customer's Bill

M - Moved From Another Tariff Location

N - New

R - Change Resulting In A Reduction To A Customer's Bill

T - Change in Text Or Regulation But No Change In Rate Or Charge

SSUED: January 1, 2004

EFFECTIVE: January 1, 2004

3y:

Jean Claude Saliba
President
5085 SW 13th Avenue
Miramar, FL 33027

TARIFF FORMAT SHEETS

A. Sheet Numbering - Sheet numbers appear in the upper right corner of the page. Sheets are numbered sequentially. However, new sheets are occasionally added to the tariff. When a new sheet is added between sheets already in effect, a decimal is added. For example, a new sheet added between sheets 14 and 15 would be 14.1.

B. Sheet Revision Numbers - Revision numbers also appear in the upper right corner of each page. These numbers are used to determine the most current sheet version on file with the FPSC. For example, the 4th revised Sheet 14 cancels the 3rd revised Sheet 14. Because of various suspension periods, deferrals, etc, the FPSC follows in their tariff approval process, the most current sheet number on file with the Commission is not always the tariff page in effect. Consult the Check Sheet for the sheet currently in effect.

C. Paragraph Numbering Sequence - There are nine levels of paragraph coding. Each level of coding is subservient to its next higher level:

- 2.
- 2.1.
- 2.1.1.
- 2.1.1.A.
- 2.1.1.A.1.
- 2.1.1.A.1.(a).
- 2.1.1.A.1.(a).i.
- 2.1.1.A.1.(a).i.(1).
- 2.1.1.A.1.(a).i.(1).

D. Check Sheets - When a tariff filing is made with the FPSC, an updated check sheet accompanies the tariff filing. The check sheet lists the sheets contained in the tariff, with a cross reference to the current revision number. When new pages are added, the check sheet is changed to reflect the revision. All revisions made in a given filing are designated by an asterisk (*). There will be no other symbols used on this page if these are the only changes made to it (i.e., the format, etc. remains the same, just revised revision levels on some pages). The tariff user should refer to the latest check sheet to find out if a particular sheet is the most current on file with the FPSC.

ISSUED: January 1, 2004

EFFECTIVE: January 1, 2004

By:

Jean Claude Saliba
President
5065 SW 131st Avenue
Miramar, FL 33027

SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS

Access Line - An arrangement which connects the customer's location to the Company's network switching center.

Authorization Code - A numerical code, one or more of which are available to a customer to enable him/her to access the carrier, and which are used by the carrier both to prevent unauthorized access to its facilities and to identify the customer for billing purposes.

Company or Carrier - Global Voice Telecom, Inc.

Customer - the person, firm, corporation or other entity which orders service and is responsible for payment of charges due and compliance with the Company's tariff regulations.

Day - From 8:00 AM up to but not including 5:00 PM local time Sunday through Friday.

Evening - From 5:00 PM up to but not including 11:00 PM local time Sunday through Friday.

Holidays - The Company's recognized holidays are New Year's Day, July 4th, Thanksgiving Day, Christmas Day.

Night/Weekend - From 11:00 PM up to but not including 8:00 AM Sunday through Friday, and 8:00 AM Saturday up to but not including 5:00 PM Sunday.

ISSUED: January 1, 2004

EFFECTIVE: January 1, 2004

By:

Jean Claude Saliba
President
5065 SW 131st Avenue
Miramar, FL 33027

SECTION 2 - RULES AND REGULATIONS

2.1 Undertaking of the Company

The Company's services and facilities are furnished for communications originating at specified points within the state of Florida under terms of this tariff.

The Company's installs, operates, and maintains the communications services provided herein in accordance with the terms and conditions set forth under this tariff. It may act as the customer's agent for ordering access connection facilities provided by other carriers or entities when authorized by the customer, to allow connection of a customer's location to the Company's network. The customer shall be responsible for all charges due for such service arrangement.

The Company's services and facilities are provided on a monthly basis unless ordered on a longer term basis, and are available twenty-four hours per day, seven days per week.

2.2 Limitations

2.2.1 Service is offered subject to the availability of facilities and provisions of this tariff.

2.2.2 The Company reserves the right to discontinue furnishing service, or limit the use of service necessitated by conditions beyond its control, or when the customer is using service in violation of the law or the provisions of this tariff.

ISSUED: January 1, 2004

EFFECTIVE: January 1, 2004

By:

Jean Claude Saliba
President
5065 SW 131st Avenue
Miramar, FL 33027

SECTION 2 - RULES AND REGULATIONS continued

2.2 Limitations (Cont.)

2.2.3 All facilities provided under this tariff are directly controlled by the Company and the customer may not transfer or assign the use of service or facilities, except with the express written consent of the Company. Such transfer or assignment shall only apply where there is no interruption of the use or location of the service or facilities.

2.2.4 All regulations and conditions contained in this tariff shall apply to all such permitted assignees or transferees, as well as all conditions for service.

2.3 Liabilities of the Company

2.3.1 The Company's liability arising out of mistakes, interruptions, omissions, delays, errors, or defects in the transmission occurring in the course of furnishing service or facilities, and not caused by the negligence of its employees or its agents, in no event shall exceed an amount equivalent to the proportionate charge to the customer for the period during which the aforementioned faults in transmission occur, unless ordered by the Commission.

2.3.2 The Company shall be indemnified and held harmless by the customer against:

(A) Claims for libel, slander, or infringement of copyright arising out of the material, data, information, or other content transmitted over the Company's facilities.

(B) All other claims arising out of any act or omission of the customer in connection with any service or facility provided by the Company.

SSUED: January 1, 2004

EFFECTIVE: January 1, 2004

By:

Jean Claude Saliba
President
5065 SW 131st Avenue
Miramar, FL 33027

SECTION 2 - RULES AND REGULATIONS *continued***2.4 Interruption of Service**

2.4.1 Credit allowance for the interruption of service which is not due to the Company's testing or adjusting, negligence of the customer, or due to the failure of channels or equipment provided by the customer, are subject to the general liability provisions set forth in Subsection 2.3.1. It shall be the customer's obligation to notify the Company immediately of any service interruption for which a credit allowance is desired. Before giving such notice, the customer shall ascertain that the trouble is not being caused by any action or omission by the customer within his control, or equipment, if any, furnished by the customer and connected to the Company's facilities. No refund or credit will be made for the time that the Company stands ready to repair the service and the subscriber does not provide access to the Company for such restoration work.

2.4.2 No credit shall be allowed for an interruption of a continuous duration of less than twenty-four hours after the subscriber notifies the Company.

2.4.3 The customer shall be credited for an interruption of more than twenty-four hours as follows:

Credit Formula:

$$\text{Credit} = A/720 \times C$$

"A" - outage time in hours

"B" - each month is considered to have 720 hours

"C" - total monthly charge for affected facility

ISSUED: January 1, 2004

EFFECTIVE: January 1, 2004

By:

Jean Claude Saliba
President
5065 SW 131st Avenue
Miramar, FL 33027

SECTION 2 - RULES AND REGULATIONS continued

⌘

2.5 Disconnection of Service by Carrier

The company (carrier), upon 5 working days written notice to the customer, may discontinue service or cancel an application for service without incurring any liability for any of the following reasons:

2.5.1 Non-payment of any sum due to carrier for regulated service for more than thirty days beyond the date of rendition of the bill for such service.

2.5.2 A violation of any regulation governing the service under this tariff.

2.5.3 A violation of any law, rule, or regulation of any government authority having jurisdiction over such service.

2.5.4 Service may be disconnected without notice for tampering with company equipment, for interfering with the service to other customers, for fraud, or in the event of a hazardous condition.

ISSUED: January 1, 2004

EFFECTIVE: January 1, 2004

By:

Jean Claude Saliba
President
5065 SW 131st Avenue
Miramar, FL 33027

SECTION 2 - RULES AND REGULATIONS continued

2

2.6 **Deposits**

The Company does not require a deposit from the customer.

2.7 **Advance Payments**

For customers whom the Company feels an advance payment is necessary, the Company reserves the right to collect an amount not to exceed one (1) month's estimated charges as an advance payment for service. This will be applied against the next month's charges and if necessary a new advance payment will be collected for the next month.

2.8 **Taxes**

All state and local taxes (i.e., gross receipts tax, sales tax, municipal utilities tax) are listed on customer bills as separate line items and are not included in the quoted rates.

2.9 **Billing of Calls**

All charges due by the subscriber are payable at any agency duly authorized to receive such payments. Any objection to billed charges should be promptly reported to the Company. Adjustments to customers' bills shall be made to the extent that records are available and/or circumstances exist which reasonably indicate that such charges are not in accordance with approved rates or that an adjustment may otherwise be appropriate.

ISSUED: January 1, 2004

EFFECTIVE: January 1, 2004

By:

Jean Claude Saliba
President
5065 SW 131st Avenue
Miramar, FL 33027

SECTION 3 - DESCRIPTION OF SERVICE**3.1 Timing of Calls****3.1.1 When Billing Charges Begin and End For Phone Calls**

The customer's long distance usage charge is based on the actual usage of the Company's network. Usage begins when the called party picks up the receiver, (i.e. when 2 way communication, often referred to as "conversation time" is possible.). When the called party picks up is determined by hardware answer supervision in which the local telephone company sends a signal to the switch or the software utilizing audio tone detection. When software answer supervision is employed, up to 60 seconds of ringing is allowed before it is billed as usage of the network. A call is terminated when the calling or called party hangs up.

3.1.2 Billing Increments

The minimum call duration for billing purposes is 1 minute for a connected call and calls beyond 1 minute are billed in 1 minute increments.

3.1.3 Per Call Billing Charges

Billing will be rounded up to the nearest penny for each call.

3.1.4 Uncompleted Calls

There shall be no charges for uncompleted calls.

ISSUED: January 1, 2004EFFECTIVE: January 1, 2004

By:

Jean Claude Saliba
President
5065 SW 131st Avenue
Miramar, FL 33027

SECTION 3 - DESCRIPTION OF SERVICE *continued***3.2 Calculation of Distance** (For IXCs with distance sensitive rates.)

Usage charges for all mileage sensitive products are based on the airline distance between rate centers associated with the originating and terminating points of the call.

The airline mileage between rate centers is determined by applying the formula below to the vertical and horizontal coordinates associated with the rate centers involved. The Company uses the rate centers that are produced by Bell Communications Research in the NPA-NXX V & H Coordinates Tape and Bell's NECA Tariff No. 4.

FORMULA:

$$\text{The square root of: } \frac{\sqrt{(V1 - V2)^2 + (H1 - H2)^2}}{10}$$

3.3 Minimum Call Completion Rate

A customer can expect a call completion rate (number of calls completed / number of calls attempted) of not less than 90% during peak use periods for all Feature Group D services ("1+" dialing).

 ISSUED: January 1, 2004
EFFECTIVE: January 1, 2004

By:

Jean Claude Saliba
President
5065 SW 131st Avenue
Miramar, FL 33027

SECTION 3 - DESCRIPTION OF SERVICE continued**3.4 Service Offerings****3.4.1 Global Voice Long Distance Service**

Global Voice Telecom Long Distance Service is offered to residential and business customers. The service permits direct dialed outbound calling at a single per minute rate. Service is provided from presubscribed, dedicated or shared use access lines. Calls are billed in one minute increments. No monthly recurring charges or minimum monthly billing requirements apply.

3.4.2 Global Voice Telecom 800/888 (Inbound) Long Distance Service

Global Voice Telecom 800/888 (Inbound) Long Distance Service is offered to residential and business customers. The service permits inbound 800/888 calling at a single per minute rate. Service is provided from presubscribed, dedicated or shared use access lines. Calls are billed in six second increments, with a six second minimum call duration. A \$10.00 minimum monthly billing requirement applies. Customers whose monthly usage is less than the minimum will be billed the minimum amount.

3.4.3 Global Voice Telecom Calling Card Service

Global Voice Telecom Calling Card Service is a calling card service offered to residential and business customers who subscribe to the Global Voice Telecom Long Distance Service calling plan. Customers using the Carrier's calling card service access the service by dialing a 1-800 number followed by an account identification number and the number being called. This service permits subscribers utilizing the Carrier's calling card to make calls at a single per minute rate. Calls are billed in one (1) minute increments after the initial minimum period of one (1) minute. There are no nonrecurring or monthly recurring charges.

ISSUED: January 1, 2004EFFECTIVE: January 1, 2004

By:

Jean Claude Saliba
President
5065 SW 131st Avenue
Miramar, FL 33027

SECTION 3 - DESCRIPTION OF SERVICE continued**3.4.4* Operator Services**

The Company's operator services are provided to residential and business customers who **"presubscribe"** to this service for intrastate calling. Operator services include the completion of collect, station-to-station, person-to-person, third party billing and credit card calls with the assistance of a Carrier operator. Each completed operator assisted call consists of two charge elements (except as otherwise indicated herein): (i) a fixed operator charge, which will be dependent on the type of billing selected (e.g., calling card, collect or other) and/or the completion restriction selected (e.g., station-to-station or person-to-person); and (ii) a measured usage charge dependent upon the duration, distance and/or time of day of the call.

3.4.4.A Operator Dialed Surcharge

This surcharge applies to calls when the customer has the capability of dialing all the digits necessary to complete a call, but elects to dial only the appropriate operator code and requests the operator to dial the called station. The surcharge does not apply to:

- 1) Calls where a customer cannot otherwise dial the call due to defective equipment or trouble on the Global Voice Telecom, Inc. network; and
- 2) Calls in which a Company operator places a call for a calling party who is identified as being handicapped and unable to dial the call because of his/her handicap.

The Operator Dialed Surcharge applies in addition to any other applicable operator charges.

ISSUED: January 1, 2004

EFFECTIVE: January 1, 2004

By:

Jean Claude Saliba
President
5065 SW 131st Avenue
Miramar, FL 33027

SECTION 3 - DESCRIPTION OF SERVICE**3.1 Timing of Calls****3.1.1 When Billing Charges Begin and End For Phone Calls**

The customer's long distance usage charge is based on the actual usage of the Company's network. Usage begins when the called party picks up the receiver, (i.e. when 2 way communication, often referred to as "conversation time" is possible.). When the called party picks up is determined by hardware answer supervision in which the local telephone company sends a signal to the switch or the software utilizing audio tone detection. When software answer supervision is employed, up to 60 seconds of ringing is allowed before it is billed as usage of the network. A call is terminated when the calling or called party hangs up.

3.1.2 Billing Increments

The minimum call duration for billing purposes is 1 minute for a connected call and calls beyond 1 minute are billed in 1 minute increments.

3.1.3 Per Call Billing Charges

Billing will be rounded up to the nearest penny for each call

3.1.4 Uncompleted Calls

There shall be no charges for uncompleted calls.

ISSUED: January 1, 2004EFFECTIVE: January 1, 2004

By:

Jean Claude Saliba
President
5065 SW 131st Avenue
Miramar, FL 33027

SECTION 3 - DESCRIPTION OF SERVICE continued**3.2 Calculation of Distance** (For IXCs with distance sensitive rates.)

Usage charges for all mileage sensitive products are based on the airline distance between rate centers associated with the originating and terminating points of the call.

The airline mileage between rate centers is determined by applying the formula below to the vertical and horizontal coordinates associated with the rate centers involved. The Company uses the rate centers that are produced by Bell Communications Research in the NPA-NXX V & H Coordinates Tape and Bell's NECA Tariff No. 4.

FORMULA:

$$\frac{\text{The square root of:}}{10} \sqrt{(V1 - V2)^2 + (H1 - H2)^2}$$

3.3 Minimum Call Completion Rate

A customer can expect a call completion rate (number of calls completed / number of calls attempted) of not less than 90% during peak use periods for all Feature Group D services ("1+" dialing).

 ISSUED: January 1, 2004
EFFECTIVE: January 1, 2004

By:

Jean Claude Saliba
President
5065 SW 131st Avenue
Miramar, FL 33027

SECTION 3 - DESCRIPTION OF SERVICE *continued***3.4 Service Offerings****3.4.1 Global Voice Telecom Calling Card Service**

The Company produces and arranges for distribution and sale of wholesale Prepaid Calling Cards. These Prepaid Calling Cards will be brand marked by the Company and exclusively utilize the Company's long distance network for both domestic and international calling.

- A. End Users may purchase the Company's Prepaid Calling Cards at a variety of retail outlets or through other distribution channels.
- B. Prepaid Calling Card Services will be available with card face values of five dollar (\$5.00), ten dollars (\$10.00), and twenty dollars (\$20.00) or any other one-dollar (\$1.00) U.S. increments.
- C. The Prepaid Calling Card usage procedure consist of:
 - 1. The End User will dial either a local number or a toll free number, as applicable to the End Users locality, whichever is printed on the card.
 - 2. Upon connection to the Company's switch, the End User is prompted by an automated voice response system to enter the Authorization Code specific for the End User's card.
 - 3. Following verification by the Company's switch, the End User is prompted to enter the called-to-number and/or terminating number.
 - 4. Company answer supervision equipment *verifies* called-to-number has gone "off hook" when the called-to-number is answered, and the Company's calling card billing platform begins metering the completed call for duration.
 - 5. Upon call completion, when the Company's answer supervision indicates to the billing platform the called-to-number has gone "on-hook" and/or "hangs up", the total consumed Telecom Units for the call is deducted from the remaining Telecom Unit balance on the End User's Prepaid Calling Card.

ISSUED: January 1, 2004EFFECTIVE: January 1, 2004

By:

Jean Claude Saliba
President
5065 SW 131st Avenue
Miramar, FL 33027

-
- D. All calls must be charged against a Prepaid Calling Card that has a sufficient telecom Unit balance.
1. **An End User's call will be interrupted by a mechanical automated voice announcement when the balance is about to be depleted.**
2. In order to continue the call, the End User can either call the toll free number on the back of the Prepaid Calling Card for service and "recharge" the balance on the card using a nationally recognized credit card, or the End User can throw the card away and purchase a new one.
3. The Company will terminate calls in progress if the balance of the Prepaid Calling Card's is insufficient to continue the call and the End User fails to enter the number of another valid, Company issued, Prepaid Calling Card.
- E. A Company issued Prepaid Calling Card will expire on the date indicated on the card, or if no date is specified, (12) twelve months from the date of first usage, or the date of last recharge, whichever is later. The Company will not refund unused balances.
- F. Prepaid Calling Card Credit Allowance:
1. A credit allowance is applicable for, but not limited to, calls that are interrupted due to poor transmission, one-way transmission, or involuntary disconnection of a call.
2. To receive a credit allowance the Pad User must notify the Company by using the designated toll-free number printed on the Prepaid Calling Card and report the trouble experienced (e.g., cut-off, noisy circuit, no response, etc.) and the approximate time that the call was placed.
3. When a call charged to a Prepaid Calling Card is interrupted due to cut-off, one-way transmission, or poor transmission conditions; the End User will receive a credit equivalent to the call duration.
- G. Credit for failure of service shall also be allowed for failure of power equipment, or systems, which are provided for and are the responsibility of the Company if such failures occur while a completed call is in progress.
- H. Credit allowances will not be given for interruptions that are due to the failure of power, equipment or systems not provided by the Company,

ISSUED: January 1, 2004EFFECTIVE: January 1, 2004

By:

Jean Claude Saliba
President
5065 SW 131st Avenue
Miramar, FL 33027

-
- I. Credit allowances will not exceed the issued card face value as shown in B. above
 - J. The Company will block all calls beginning with the NPA "900" and NXX "976" calls, therefore such calls cannot be completed.

Ⓢ

SECTION 4 - RATES

4.1 **Global Voice Telecom Calling Card Service**

Rate per minute - Please see attached Schedule 4.1 for a complete list of rates.
Plan is billed in full minute increments.
A connection fee is \$0.03 per minute is charged for the use of 1-800 number.

ISSUED: January 1, 2004

EFFECTIVE: January 1, 2004

By:

Jean Claude Saliba
President
5065 SW 131st Avenue
Miramar, FL 33027