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COMMISSION
CLERK

**** FLORIDA PUBLIC SERVICE COMMISSION ****

DIVISION OF COMPETITIVE MARKETS AND ENFORCEMENT
CERTIFICATION

APPLICATION FORM
for
AUTHORITY TO PROVIDE
ALTERNATIVE LOCAL EXCHANGE SERVICE
WITHIN THE STATE OF FLORIDA

Instructions

- ◆ This form is used as an application for an original certificate and for approval of the assignment or transfer of an existing certificate. In the case of an assignment or transfer, the information provided shall be for the assignee or transferee (See Page 12).
- ◆ Print or type all responses to each item requested in the application and appendices. If an item is not applicable, please explain why.
- ◆ Use a separate sheet for each answer which will not fit the allotted space.
- ◆ Once completed, submit the original and six (6) copies of this form along with a non-refundable application fee of **\$250.00** to:

Florida Public Service Commission
Division of the Commission Clerk and Administrative Services
2540 Shumard Oak Blvd.
Tallahassee, Florida 32399-0850
(850) 413-6770

- ◆ If you have questions about completing the form, contact:

Florida Public Service Commission
Division of Competitive Markets and Enforcement
Certification
2540 Shumard Oak Blvd.
Tallahassee, Florida 32399-0850
(850) 413-6600

Check received with filing and forwarded to Fiscal for deposit. Fiscal to forward deposit information to Records.

Initials of person who forwarded check:

Original Price list forwarded to CYP.

07 JUN 24 AM 10:07

FORM PSC/CMU 8 (11/95)
Required by Commission Rule Nos. 25-24.805,
25-24.810, and 25-24.815

DISTRIBUTION CENTER

DOCUMENT NUMBER-DATE

06955 JUN 24

FPSC-COMMISSION CLERK

APPLICATION

1. This is an application for (check one):

- Original certificate** (new company).
- Approval of transfer of existing certificate:** Example, a non-certificated company purchases an existing company and desires to retain the original certificate of authority.
- Approval of assignment of existing certificate:** Example, a certificated company purchases an existing company and desires to retain the certificate of authority of that company.
- Approval of transfer of control:** Example, a company purchases 51% of a certificated company. The Commission must approve the new controlling entity.

2. Name of company: Optical Telecommunications Inc.

**3. Name under which the applicant will do business (fictitious name, etc.):
Optical Telecommunications Inc.**

4. Official mailing address (including street name & number, post office box, city, state, zip code):

5000 SW 75th Avenue
Suite 103
Miami, Fl 33155

5. Florida address (including street name & number, post office box, city, state, zip code):

5000 SW 75th Avenue
Suite 103
Miami, Fl 33155

6. Structure of organization:

- | | |
|--|---|
| <input type="checkbox"/> Individual | <input checked="" type="checkbox"/> Corporation |
| <input type="checkbox"/> Foreign Corporation | <input type="checkbox"/> Foreign Partnership |
| <input type="checkbox"/> General Partnership | <input type="checkbox"/> Limited Partnership |
| <input type="checkbox"/> Other | |

7. If individual, provide:

Name:

Title:

Address:

City/State/Zip:

Telephone No.: _____ Fax No.:

Internet E-Mail Address:

Internet Website Address:

8. If incorporated in Florida, provide proof of authority to operate in Florida:

(a) **The Florida Secretary of State corporate registration number:**

56-2465023

9. If foreign corporation, provide proof of authority to operate in Florida:

(a) The Florida Secretary of State corporate registration number:

10. If using fictitious name-d/b/a, provide proof of compliance with fictitious name statute (Chapter 865.09, FS) to operate in Florida:

(a) The Florida Secretary of State fictitious name registration number:

11. If a limited liability partnership, provide proof of registration to operate in Florida:

(a) The Florida Secretary of State registration number:

12. If a partnership, provide name, title and address of all partners and a copy of the partnership agreement.

Name:

Title:

Address:

City/State/Zip:

Telephone No.: _____ Fax No.:

Internet E-Mail Address:

Internet Website Address:

13. If a foreign limited partnership, provide proof of compliance with the foreign limited partnership statute (Chapter 620.169, FS), if applicable.

(a) The Florida registration number:

14. Provide F.E.I. Number(if applicable):

15. Indicate if any of the officers, directors, or any of the ten largest stockholders have previously been:

(a) adjudged bankrupt, mentally incompetent, or found guilty of any felony or of any crime, or whether such actions may result from pending proceedings. Provide explanation.

 NO

(b) an officer, director, partner or stockholder in any other Florida certificated telephone company. If yes, give name of company and relationship. If no longer associated with company, give reason why not.

Mario M. Bustamante, CEO of Optical Telecommunications Inc, is chairman of the board of DSL Internet Corporation but not active on day to day activities. Mr. Bustamante expects to step down at the end of his present term on March 1, 2005. There is no relationship between DSL Internet Corporation and Optical Telecommunications Inc.

16. Who will serve as liaison to the Commission with regard to the following?

(a) The application:

Name: Mario M. Bustamante
Title: Chief Executive Officer

Address: 5000 SW 75th Avenue Suite 103

City/State/Zip: Miami, FL 33155

Telephone No.: 786-787-7777 Fax No.: 786-888-7778

Internet E-Mail Address: mario@hcontrol.com

Internet Website Address: www.hcontrol.com

(b) Official point of contact for the ongoing operations of the company:

Name: Mario M. Bustamante

Title: Chief Executive Officer

Address: 5000 SW 75th Avenue

City/State/Zip: Miami, FL 33155

Telephone No.: 786-787-7777 Fax No.: 786-888-7778

Internet E-Mail Address: mario@hcontrol.com

Internet Website Address: www.hcontrol.com

(c) Complaints/Inquiries from customers:

Name: Mario M. Bustamante

Title: Chief Executive Officer

Address: 5000 SW 75th Avenue Suite 103

City/State/Zip: Miami, FL 33155

Telephone No.: 786-787-7777 Fax No.: 786-888-7778

Internet E-Mail Address: mario@hcontrol.com

Internet Website Address: www.hcontrol.com

17. List the states in which the applicant:

(a) has operated as an alternative local exchange company.

None.

- (b) has applications pending to be certificated as an alternative local exchange company.

None

- (c) is certificated to operate as an alternative local exchange company.

None

- (d) has been denied authority to operate as an alternative local exchange company and the circumstances involved.

None

- (e) has had regulatory penalties imposed for violations of telecommunications statutes and the circumstances involved.

None

- (f) has been involved in civil court proceedings with an interexchange carrier, local exchange company or other telecommunications entity, and the circumstances involved.

None

18. Submit the following:

A. Managerial capability: give resumes of employees/officers of the company that would indicate sufficient managerial experiences of each.

Mario M. Bustamante, chief executive officer was the founder and chief executive of DSL Internet Corporation, a successful CLEC operating its own network in Southeast and Central Florida. The management team will be assembled from experienced

telecommunications professionals prior to the date the company begins operations.

B. Technical capability: give resumes of employees/officers of the company that would indicate sufficient technical experiences or indicate what company has been contracted to conduct technical maintenance.

Installations and technical maintenance will be performed by BellSouth certified vendors. We presently expect to work with Trinity Telecom / EMIT Quality Services 1580 Sawgrass Corporate Parkway, Suite 130, Sunrise Florida 33323. Contact person is John Rinella and his telephone number is 954-315-4704. While working at DSL Internet Corp, Mr. Bustamante and Mr. Rinella worked closely on many projects that required access to BellSouth facilities as well as installation of equipment that required certified vendors.

C. Financial capability.

The application **should contain** the applicant's audited financial statements for the most recent 3 years. If the applicant does not have audited financial statements, it shall so be stated.

The unaudited financial statements should be signed by the applicant's chief executive officer and chief financial officer **affirming that the financial statements are true and correct** and should include:

1. the balance sheet:
2. income statement: and
3. statement of retained earnings.

NOTE: *This documentation may include, but is not limited to, financial statements, a projected profit and loss statement, credit references, credit bureau reports, and descriptions of business relationships with financial institutions.*

Further, the following (which includes supporting documentation) should be provided:

1. **written explanation** that the applicant has sufficient financial capability to provide the requested service in the geographic area proposed to be served.
2. **written explanation** that the applicant has sufficient financial capability to maintain the requested service.
3. **written explanation** that the applicant has sufficient financial capability to meet its lease or ownership obligations.

Financial Capability

Optical Telecommunications Inc. (OTI) is a new company and therefore no financial statements are available. OTI's business plan consists of building networks in new communities and delivering telecommunication services only through those networks. Obtaining this certification is a prerequisite to the commencement of operations.

OTI obtains financing on a community by community basis. No networks will be built or services provided unless sufficient financing is in place to insure OTI's ability to provide services, maintain its network and meet its lease and ownership obligations.

The enclosed three years of projected Profit and Loss Statements are based on the communities for which OTI has obtained financing contingent on having the Commission's certification to provide alternative local exchange service. The projections are based on the developer's expectation of the rate at which residents move into their new homes. OTI expects to complete its first full year of operations on December 31, 2005.

Optical Telecommunications Inc. Projected Profit and Loss Statement

Year Ending:	2005	2006	2007
Sales:			
Bulk Services	\$ 377,385	\$ 828,075	\$ 1,393,881
Optional Services	\$ 499,615	\$ 1,024,624	\$ 1,683,730
Total Sales	\$ 877,000	\$ 1,852,699	\$ 3,077,611
Direct Costs			
Bulk Services	\$ 191,820	\$ 420,900	\$ 708,492
Optional Services	\$ 178,268	\$ 391,163	\$ 658,436
Total Direct Costs	\$ 370,088	\$ 812,063	\$ 1,366,928
Gross Margin	\$ 506,913	\$ 1,040,636	\$ 1,710,684
General, Sales and Administrative Costs			
Overhead	\$ 65,725	\$ 143,750	\$ 241,360
Employee Related Expenses	\$ 269,325	\$ 741,675	\$ 1,280,100
Total GS&A Costs	\$ 335,050	\$ 885,425	\$ 1,521,460
Net Profit Before Taxes	\$ 171,863	\$ 155,211	\$ 189,224



Banking Reference:

Metro Bank
1390 South Dixie Highway
Coral Gables, Florida 33143

Contact Mr. Barry Post
Vice President (305-662-1390)

Over the past six years, MetroBank has provided banking services for Mr. Bustamante's various companies as well as his personal accounts. All accounts have been handled correctly and substantial cash balances have been and will continue to be maintained.

THIS PAGE MUST BE COMPLETED AND SIGNED

APPLICANT ACKNOWLEDGMENT STATEMENT

- 1. REGULATORY ASSESSMENT FEE:** I understand that all telephone companies must pay a regulatory assessment fee in the amount of .15 of one percent of gross operating revenue derived from intrastate business. Regardless of the gross operating revenue of a company, a minimum annual assessment fee of \$50 is required.
- 2. APPLICATION FEE:** I understand that a non-refundable application fee of \$250.00 must be submitted with the application.

UTILITY OFFICIAL:

Mario M. Bustamante



Print Name

Signature

Chief Executive Officer

June 18th, 2004

Title

Date

786-787-7777

786-787-7777

Telephone No.

Fax No.

Address:

5000 SW 75th Avenue

Suite 103

Miami, FL 33155

THIS PAGE MUST BE COMPLETED AND SIGNED

AFFIDAVIT

By my signature below, I, the undersigned officer, attest to the accuracy of the information contained in this application and attached documents and that the applicant has the technical expertise, managerial ability, and financial capability to provide alternative local exchange company service in the State of Florida. I have read the foregoing and declare that, to the best of my knowledge and belief, the information is true and correct. I attest that I have the authority to sign on behalf of my company and agree to comply, now and in the future, with all applicable Commission rules and orders.

Further, I am aware that, pursuant to Chapter 837.06, Florida Statutes, "Whoever knowingly makes a false statement in writing with the intent to mislead a public servant in the performance of his official duty shall be guilty of a misdemeanor of the second degree, punishable as provided in s. 775.082 and s. 775.083."

UTILITY OFFICIAL:

Mario M. Bustamante
Print Name



Signature

Chief Executive Officer

June 18, 2004

Title

Date

786-787-7777

786-888-7778

Telephone No.

Fax No.

Address:

5000 SW 75th Avenue
Suite 103
Miami, Florida 33155

INTRASTATE NETWORK (if available)

This information is not available at this time.

Chapter 25-24.825 (5), Florida Administrative Code, requires the company to make available to staff the alternative local exchange service areas only upon request.

1. **POP:** Addresses where located, and indicate if owned or leased.

1) _____ 2)

3) _____ 4)

2. **SWITCHES:** Address where located, by type of switch, and indicate if owned or leased.

1) _____ 2)

3) _____ 4)

3. **TRANSMISSION FACILITIES:** POP-to-POP facilities by type of facilities (microwave, fiber, copper, satellite, etc.) and indicate if owned or leased.

POP-to-POP

OWNERSHIP

1) _____

2) _____

3) _____

4) _____

CERTIFICATE SALE, TRANSFER, OR ASSIGNMENT STATEMENT

This section is not applicable.

I, (Name)
(Title) _____ of (Name of Company)

and current holder of Florida Public Service Commission Certificate Number #
_____, have reviewed this application and join in the petitioner's request for a:

- () sale
- () transfer
- () assignment

of the above-mentioned certificate.

UTILITY OFFICIAL:

Print Name _____

Signature

Title _____

Date

Telephone No. _____

Fax No.

Address:

Optical Telecommunications Inc.

FLORIDA TELECOMMUNICATIONS PRICE LIST

This price list contains the descriptions, regulations, and rates applicable to the furnishing of service and facilities for alternative local exchange telecommunications services provided by Optical Telecommunications, Inc., with principal offices at 5000 SW 75th Avenue Suite 103, Miami, Florida 33155. This price list applies for services furnished within the state of Florida. This price list is on file with the Florida Public Service Commission, and copies may be inspected, during normal business hours, at the Company's principal place of business.

June 18th, 2004

ISSUED: June 18th, 2004

EFFECTIVE: June 18, 2004

By:

Mario M. Bustamante, CEO
5000 SW 75th Avenue Suite 103
Miami, FL 33155

CHECK SHEET

The sheets listed below, which are inclusive of this price list, are effective as of the date shown at the bottom of the respective sheet(s). Original and revised sheets as named below comprise all changes from the original price list and are currently in effect as of the date at the bottom of this page.

SHEET	REVISION
1	Original
2	Original
3	Original
4	Original
5	Original
6	Original
7	Original
8	Original
9	Original
10	Original
11	Original
12	Original
13	Original
14	Original
15	Original
16	Original
17	Original
18	Original

ISSUED: June 18th, 2004

EFFECTIVE: June 18, 2004

By:

Mario M. Bustamante, CEO
5000 SW 75th Avenue Suite 103
Miami, FL 33155

Reserved for future use

ISSUED: June 18th, 2004

EFFECTIVE: June 18, 2004

By:

Mario M. Bustamante, CEO
5000 SW 75th Avenue Suite 103
Miami, FL 33155

TABLE OF CONTENTS

Title Sheet	1
Check Sheet	2
Table of Contents	4
Symbols Sheet	5
Section 1 - Technical Terms and Abbreviations	6
Section 2 - Rules and Regulations	7
Section 3 - Basic Service Description and Rates	14
Section 4 – Miscellaneous Services	17

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Miami, FL 33155

SYMBOLS SHEET

The following are the symbols used for the purposes indicated below:

D - Delete Or Discontinue

I - Change Resulting In An Increase to A Customer's Bill

M - Moved From Another Price List Location

N - New

R - Change Resulting In A Reduction To A Customer's Bill

T - Change in Text Or Regulation But No Change In Rate Or Charge

A. Check Sheets - When a price list filing is made with the FPSC, an updated check sheet accompanies the price list filing.

B. Sheet Numbering and Revision levels - Sheet numbers appear in the upper right corner of the page. Sheets are numbered sequentially. However, new sheets are occasionally added to the price list. When a new sheet is added between sheets already in effect, a decimal is added. For example, a new sheet added between existing sheets 14 and 15 would be 14.1. Revision levels also appear in the upper right corner of each page. These levels are used to determine the most current sheet version on file with the FPSC. For example, the 4th revised sheet 14 cancels the 3rd revised sheet 14.

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EFFECTIVE: June 18, 2004

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SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS

Access Line - An arrangement which connects the customer's location to the Company's network switching center.

Authorization Code - A numerical code, one or more of which are available to a customer to enable him/her to access the carrier, and which are used by the carrier both to prevent unauthorized access to its facilities and to identify the customer for billing purposes.

Company or Carrier – Optical Telecommunications, Inc.

Central Office - A location where there is an assembly of equipment that establishes the connections between subscriber access lines, trunks, switched access circuits, private line facilities, and special access facilities with the rest of the telephone network.

Customer - The person, firm, corporation or other entity which orders service and is responsible for payment of charges due and compliance with the Company's tariff regulations.

Exchange - The entire telephone plant and facilities used in providing telephone service to subscribers located in an exchange area.

Intra-LATA Toll Messages - Those toll messages which originate and terminate within the same LATA.

Message - a completed telephone call.

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EFFECTIVE: June 18, 2004

By:

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SECTION 2 - RULES REGULATIONS AND SERVICE CRITERIA

2.1 Undertaking of the Company.

The Company's services and facilities are furnished for communications originating at specified points within the state of Florida under terms of this price list.

The Company's installs, operates, and maintains the communications services provided here in accordance with the terms and conditions set forth under this price list. It may act as the customer's agent for ordering access connection facilities provided by other carriers or entities when authorized by the customer, to allow connection of a customer's location to the Company's network. The customer shall be responsible for all charges due for such service arrangement.

The Company's services and facilities are provided on a monthly basis unless ordered on a longer term basis, and are available twenty-four hours per day, seven days per week.

2.2 Limitations.

Service is offered subject to the availability of facilities and provisions of this price list. The Company reserves the right to discontinue furnishing service, or limit the use of service necessitated by conditions beyond its control: or when the customer is using service in violation of the law or the provisions of this price list.

All facilities provided under this price list are directly controlled by the Company and the customer may not transfer or assign the use of service or facilities, except with the express written consent of the Company. Such transfer or assignment shall only apply where there is no interruption of the use or location of the service or facilities.

Prior written permission from the Company is required before any assignment or transfer. All regulations and conditions contained in this price list shall apply to all such permitted assignees or transferees, as well as all conditions for service.

ISSUED: June 18th, 2004

EFFECTIVE: June 18, 2004

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Mario M. Bustamante, CEO
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2.3 Liabilities of the Company.

The Company's liability for damages arising out of mistakes, interruptions, omissions, delays, errors, or defects in the transmission occurring in the course of furnishing service or facilities, and not caused by the negligence of its employees or its agents, in no event shall exceed an amount equivalent to the proportionate charge to the customer for the period during which the aforementioned faults in transmission occur.

The Company shall be indemnified and held harmless by the customer against claims for libel, slander, for infringement of copyright arising out of the material, data, information, or other content transmitted over the Company's facilities.

2.4 Interruption of Service.

Credit allowance for the interruption of service which is not due to The Company's testing or adjusting, negligence of the customer, or to the failure of channels or equipment provided by the customer, are subject to the general liability provisions set forth in 2.3 herein. It shall be the customer's obligation to notify the Company immediately of any service interruption for which a credit allowance is desired. Before giving such notice, the customer shall ascertain that the trouble is not being caused by any action or omission by the customer within his control, if any, furnished by the customer and connected to the Company's facilities. No refund or credit will be made for the time that the Company stands ready to repair the service and the subscriber does not provide access to the Company for such restoration work

No credit shall be allowed for an interruption of a continuous duration of less than twenty-four hours after the subscriber notifies the Company. The customer shall be credited for an interruption of more than twenty-four hours as follows:

Credit Formula:

Credit = A/B x C

"A" - outage time in days

"B" - total days in month

"C" - total monthly charge for affected facility

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EFFECTIVE: June 18, 2004

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2.5 Disconnection of Service by Carrier.

The Company, upon five (5) working days written notice to the customer, may discontinue service or cancel an application for service without incurring any liability for any of the following reasons:

- 1) Non-payment of any sum due to carrier for regulated service for more than thirty days beyond the date of rendition of the bill for such service.
- 2) A violation of any regulation governing the service under this price list.
- 3) A violation of any law, rule, or regulation of any government authority having jurisdiction over such service.
- 4) The company has given the customer notice and has allowed a reasonable time to comply with any rule, or remedy, and deficiency as stated in Rule 25-4.113, F.A.C., Refusal or Discontinuance of Service by Company.

2.6 Deposits

The Company does not require a deposit from the customer.

2.7 Advance Payments

For customers whom the Company feels an advance payment is necessary, the Company reserves the right to collect an amount not to exceed one (1) month's estimated charges as an advance payment for service. This will be applied against the next month's charges and if necessary a new advance payment will be collected for the next month.

2.8 Taxes

All state and local taxes (i.e., gross receipts tax, sales tax, and municipal utilities tax) are listed as separate line items and are not included in the quoted rates.

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2.9 Billing of Calls

All charges due by the subscriber are payable at any agency duly authorized to receive such payments. Any objection to billed charges should be promptly reported to the Company. Adjustments to customers' bills shall be made to the extent that records are available and/or circumstances exist which reasonably indicate that such charges are not in accordance with approved rates or that an adjustment may otherwise be appropriate.

2.10 Equipment

The Company's facilities and service may be used with or terminated in Customer-provided terminal equipment or Customer-provided communications systems, such as a PBX, key systems or Pay Telephone. Such terminal equipment shall be furnished and maintained at the expense of the Customer, except as otherwise provided. The Customer is responsible for all costs at his or her premises, including personnel, wiring, electrical power, and the like, incurred in the use of the Company's service. The Customer is responsible to ensuring that customer-provided equipment connected to Company equipment and facilities is compatible with such equipment and facilities.

The Company shall use reasonable efforts to maintain facilities and equipment that it furnishes to the Customer. The Customer may not, nor may the Customer permit others, to disconnect, rearrange, remove, attempt to re pair or otherwise interfere with any of the facilities or equipment installed by the Company, except up on the written consent of the Company.

Equipment the Company provides or installs at the Customer premises for use in connection with services the Company offers shall no t be used for any purpose other than that for which the Company provided it.

The Customer shall be responsible for payment of service charges, as set forth herein, for visits by the Company's agents or employees to the premises o f the Customer when the service difficulty or trouble report results from the use of equipment or facilities provided by any party other than the Company, including but not limited to the Customer.

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The Company shall not be responsible for the installation, operation or maintenance of any customer provided equipment. Where such equipment is connected to the facilities furnished pursuant to this price list, the responsibility of the Company shall be limited to the furnishing of facilities offered under this price list and to the maintenance and operation of such facilities. Subject to this responsibility, the Company shall not be responsible for the transmission of signals by customer-provided equipment or for the quality of, or defects in, such transmission; or the reception of signals by customer-provided equipment.

Upon reasonable notification to the Customer and at a reasonable time, the Company may make such tests and inspections as may be necessary to determine that the customer is complying with the requirements set forth in the section for the installation, operation and maintenance of customer- provided facilities, equipment and wiring in the connection of such facilities and equipment to Company-provided facilities and equipment.

Title to all facilities provided by the Company under this price list shall remain in the Company's name or in the name of the carrier supplying the services and facilities being resold.

2.11 Installation

Service is installed upon mutual agreement between the Customer and the Company. The service agreement does not alter rates specified in this price list.

2.12 Service Implementation

Absent a promotional offering, service implementation charges will apply to new service orders or to orders to change existing service. Implementation charges for business services are listed in Section 3.

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2.13 Reconnection Charge

A reconnection fee may be charged when service is re-established for customers who have been disconnected for non-payment, and is payable at the time that the restoration of suspended service and facilities is arranged.

2.14 Operator Service Rules

The Company will enforce the operator service rules specified by the Commission and by the FCC and offers access to operator services.

2.15 Access to Telephone Relay Services

Where required by the Commission, the Company will participate in telephone relay services for handicapped and/or hearing impaired end users, and will comply with all regulations and requirements. The Company shall impose any monthly surcharge or any other related charge upon its local exchange telecommunications subscribers as may be required by state law. For calls received from the relay service, the company will, when billing relay calls, discount relay service calls by 50 per cent off the otherwise applicable rate for a voice non-relay call except that where either the calling or called party indicates that either party is both hearing and visually impaired, the call shall be discounted 60% of the otherwise applicable rate for a voice non-relay call.

2.16 Calculation of Distance

Usage charges for all mileage sensitive products are based on the airline distance between rate centers associated with the originating and terminating points of the call. The airline mileage between rate centers is determined by applying the formula below to the vertical and horizontal coordinates associated with the rate centers involved. The company uses the rate centers and associated vertical and horizontal coordinates that are produced by Bell Communication Research in their NPA-NXX V&H Coordinate Table and AT&T Tariff.

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Miami, FL 33155

2.17 Cancellation of Service by Customer

Customers can cancel basic local exchange service by providing written or oral notification to the Company. For cancellation of Private Branch Exchange (PX) service, the customer must provide five (5) working days written notice of cancellation to the Company.

2.18 Minimum Call Completion Rate

Customers can expect a call completion rate (number of calls completed divided by the number of calls attempted) of 90% during peak use periods for all FG D services (1+ dialing).

2.19 Access to 911 Emergency Services

The Company will provide, at no cost to the customer, 911 emergency services access at levels equal to the service provided by the ILEC. Access to 911 will be maintained during temporary disconnection of a residential subscriber for non-payment of the local bill.

ISSUED: June 18th, 2004

EFFECTIVE: June 18, 2004

By:

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SECTION 3 - BASIC SERVICE DESCRIPTION AND RATES

3.1 Service Description

Company offers basic service to residential and commercial users as well as full featured local and long distance services. Access to 911, operator services and relay services, and flat rate for unlimited local calling are also offered.

Company will also offer non regulated services such as Internet access, voice services over Internet protocol and video services.

3.2 When Billing Charges Begin and End For Phone Calls

The customer's usage charge is based on the actual usage of the Company's network. Usage begins when the called party picks up the receiver, (i.e. when 2 way communication, often referred to as "conversation time" is possible.). When the called party picks up is determined by hardware answer supervision in which the local telephone company sends a signal to the switch or the software utilizing audio tone detection. When software answer supervision is employed, up to 60 seconds of ringing is allowed before it is billed as usage of the network. A call is terminated when the calling or called party hangs up.

3.3 Payment for Services and Penalties

Interest charges of 1.5% per month will be assessed on all unpaid balances more than thirty days old.

A returned check charge of \$25.00 will be assessed for returned checks.

A reconnection fee equal to the line change charge or separately listed service restoration charge as established in Section 3 of this tariff applies when service is re-established for customers who have had service temporarily suspended for non-payment.

ISSUED: June 18th, 2004

EFFECTIVE: June 18, 2004

By:

Mario M. Bustamante, CEO
5000 SW 75th Avenue Suite 103
Miami, FL 33155

3.4 Local Service Areas

The Company will provide Local Exchange Service in the entire State of Florida. Local calling service areas will coincide with those of the ILEC, unless otherwise specified. Installation, monthly recurring and per minute usage charges will apply to the Company's local exchange services. An addition per-call operator service charge will apply for operator-assisted calling.

3.5 Special Rates for the Handicapped

A. Directory Assistance - There shall be no charge for up to fifty (50) calls per billing cycle from lines or trunks service individuals with disabilities. The Company shall charge the prevailing tariff rates for every directory assistance call in excess of 50 within a billing cycle.

B. Hearing and Speech Impaired Persons - Intrastate toll message rates for TDD users shall be evening rates for daytime calls and night rates for evening and night calls.

C. Telecommunications Relay Service - For intrastate toll calls received from the relay service, the Company will, when billing relay calls, discount relay service calls by fifty percent (50%) off of the otherwise applicable rate for a voice on relay call, except that where either the calling or called party indicates that either party is both hearing and visually impaired, the call shall be discounted sixty percent (60%) off of the otherwise applicable rate for a voice non relay call. The above discounts apply only to time-sensitive elements of a charge for the call and shall not apply to per call charges such as a credit card surcharge.

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3.6 Rates

Basic Telephone Service includes unlimited local calling and no calling features. Primary Choice includes unlimited local calling with calling features like call forwarding, call waiting, three way calling, and most common Class 5 features.

Service Description - Residential	Connection	Monthly
Basic Telephone Service	50.00	11.25
Basic with unlimited intra LATA calls	50.00	19.95
Primary Choice	50.00	19.95
Primary Choice with free Intra LATA	50.00	29.95
Primary Choice Plus	50.00	29.95
Primary Choice Plus with free Intra LATA	50.00	39.95

Service Description - Business	Connection	Monthly
Basic Telephone Service	50.00	21.25
Basic with unlimited intra LATA	50.00	29.95
Primary Choice	50.00	29.95
Primary Choice with free Intra LATA	50.00	39.95
Primary Choice Plus	50.00	39.95
Primary Choice Plus with free Intra LATA	50.00	49.95

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SECTION 4 - MISCELLANEOUS SERVICES AND RATES

Local Operator Services	Per Call
Customer dialed calling card	\$0.80
Collect 3 rd Number	\$1.75
Person to Person Calls	\$3.25
Operator Dialed Surcharge	\$0.60
Verification Per Request	\$2.50
Interruption Per Request	\$5.00
Directory Assistance	\$0.36
Directory Assistance Call Completion	\$0.30

Intralata Operator Services	Per Call
Customer dialed calling card	\$1.75
Collect 3 rd Number Automated	\$1.25
Collect 3 rd Number Operator Dialed	\$1.75
Person to Person Calls	\$3.25
Person to Person Rate Per Minute	\$0.30
Directory Assistance	\$1.49
Directory Assistance Call Completion:	
Direct Dialed Calls	\$0.50
Customer Dialed Calling Card	\$0.85

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Premise Work	
Residential 1 st 15 Minutes	\$25.00
Residential Each Additional 15 Minutes	\$9.00
Business 1 st 15 Minutes	\$28.00
Business Each Additional 15 Minutes	\$9.00
Trouble Location	\$45.00

Calling Features	Fee	Monthly
Call Waiting	\$5.00	\$5.00
Call Forwarding	\$5.00	\$5.00
Three Way Calling	\$5.00	\$5.00
Auto Busy Redial	\$5.00	\$5.00
Last Call Return	\$5.00	\$5.00
Caller ID	\$5.00	\$8.00
Anonymous Call Rejection	\$5.00	\$5.00
Non Published Number	\$5.00	\$5.00
Speed Dialing	\$5.00	\$5.00
Voice Mail	\$20.00	\$10.00

Intralata Toll Rates	Per Minute
Business - 1+ Outbound	\$0.085
Business - Toll Free Inbound	\$0.090
	Per Call
Residential Intralata	\$0.25

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