

LAW OFFICES
Messer, Caparello & Self
A Professional Association

ORIGINAL

Post Office Box 1876
Tallahassee, Florida 32302-1876
Internet: www.lawfla.com

July 2, 2004

RECEIVED 1930
JUL -2 PM 3:42
COMMISSION
CLERK

BY HAND DELIVERY

Ms. Blanca Bayó, Director
Commission Clerk and Administrative Services
Room 110, Easley Building
Florida Public Service Commission
2540 Shumard Oak Blvd.
Tallahassee, Florida 32399-0850

Re: Docket No. 040216-GU

Dear Ms. Bayó:

Enclosed for filing in the captioned docket are proofs of publication for the notice of customer meetings in this docket. These were published June 24, 2004 in the following newspapers:

- Daytona Beach News -Journal
- Palm Beach Post
- Orlando Sentinel
- Daytona Beach News - Journal - West Volusia

Please acknowledge receipt of these documents by stamping the extra copy of this letter "filed" and returning the same to me.

Thank you for your assistance with this filing.

Sincerely yours,


Norman H. Horton, Jr.

NHH/amb
Enclosures
cc: Ralph Jaeger, Esq.
Ms. Cheryl Martin

- AP _____
- DM _____
- FR _____
- JR _____
- CL _____
- PC _____
- MS _____
- GA _____
- CR _____
- EC
- TH _____

RECEIVED & FILED


FPSC-BUREAU OF RECORDS

DOCUMENT NUMBER-DATE
07298 JUL-28
FPSC-COMMISSION CLERK

The News-Journal

Published Daily and Sunday
Daytona Beach, Volusia County, Florida

**State of Florida,
County of Volusia:**

Before the undersigned authority personally appeared

Kathleen N. Coughlin

Who, on oath says that she is

Advertising Director

of The News-Journal, a daily and Sunday newspaper,
published at Daytona Beach in Volusia County, Florida;
that the attached copy of advertisement, being a

Florida Public Utilities Company
Notice of Customer Meetings

was published in said newspaper in the issues

June 24, 2004

Affiant further says that The News-Journal is a newspaper published at Daytona Beach, in said Volusia County, Florida, and that the said newspaper has heretofore been continuously published in said Volusia County, Florida, each day and Sunday and has been entered as second-class mail matter at the post office in Daytona Beach, in said Volusia County, Florida, for a period of one year next preceding the first publication of the attached copy of advertisement.

K. Coughlin

Sworn to and subscribed before me

this 1st day of July

A.D. 2004

Cheryl A. Longino



CHERYL A. LONGINO
Notary Public, State of Florida
My comm. expires Aug. 29, 2007
Comm. No. DD 232199

FLORIDA PUBLIC UTILITIES COMPANY

NOTICE OF CUSTOMER MEETINGS

On May 10, 2004, Florida Public Utilities Company filed a petition for general rate increase with the Florida Public Service Commission ("PSC") for an increase in natural gas rates. In this rate case, which has been assigned PSC Docket No. 040216-GU, the Company is seeking approval of new permanent rates that would generate additional base rate revenues of \$8,186,989 a year. The Company has also requested that the Commission approve interim rates that would generate additional revenues of \$1,490,980, on an annualized basis, during the time that this rate case is being processed by the PSC.

The PSC will hold customer meetings in West Palm Beach and Deltona to receive comments from customers on the Company's quality of service and on other matters pertaining to the Company's request for rate relief. One or more Commissioners of the Florida Public Service Commission may be present at the customer meetings. The customer meetings will be held at the following locations and times:

July 7, 2004, 6:00 p.m.

Florida Department of Environmental Protection
Southeast District Office
400 North Congress Avenue, Suite 200
West Palm Beach, Florida 33401

July 8, 2004, 6:00 p.m.

City of Deltona
City Commission Chambers,
City Hall
2345 Providence Blvd.
Deltona, Florida 32725

Customers are urged to be present at the beginning of this meeting, since customer meetings may be adjourned once all customers present have been allowed to speak.

Any person requiring some accommodation at the customer meeting because of a physical impairment should call the Commission's Division of Commission Clerk and Administrative Services at (850)413-6770 at least five calendar days before the customer meeting. Any person who is hearing or speech impaired should contact the Florida Public Service Commission by using the Florida Relay Service, which can be reached at 1-800-955-8771 (TDD).

Any customer comments regarding the Company's service or the Company's proposed rate increase should be addressed to:

Director, Division of the Commission Clerk and Administrative Services
Florida Public Service Commission
2540 Shumard Oak Blvd.
Tallahassee, Florida 32399-0850

Such comments should refer to Docket No. 040216-GU, which is the docket number assigned to this case by the PSC.

For your information, we are also providing the address and telephone number of the Florida Public Service Commission's Division of Consumer Affairs.

Division of Consumer Affairs
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, Florida 32399-0850
Telephone 1-800-342-3552 (Toll Free Number)

The Company also welcomes customer questions concerning its requested rate increase. You may contact your local business office at 450 South Highway 17-92, DeBary, Florida 32713, phone number 386-668-2600 in DeBary or 401 South Dixie Highway, West Palm Beach, Florida 33401-5886, phone number 561-832-0872 in West Palm Beach, and 701 Eleanor Avenue, New Smyrna Beach, Florida 32168, phone number 386-428-5721 in New Smyrna.



The Daytona Beach
**News-
Journal**

West Volusia Advertising
111 S. Alabama Ave., DeLand, Florida 32724
P.O. Box 1119, DeLand, Florida, 32721-1119
(386) 734-3661

Affidavit Of Publication

Newspaper: The Daytona Beach News-Journal

Advertiser: Florida Public Utilities

Publication Date: 10-24-04

Section Published: Main News -A pg. 5

Distribution: Full market

Signed by: 

FLORIDA PUBLIC UTILITIES COMPANY

NOTICE OF CUSTOMER MEETINGS

On May 10, 2004, Florida Public Utilities Company filed a petition for general rate increase with the Florida Public Service Commission ("PSC") for an increase in natural gas rates. In this rate case, which has been assigned PSC Docket No. 040216-GU, the Company is seeking approval of new permanent rates that would generate additional base rate revenues of \$8,186,989 a year. The Company has also requested that the Commission approve interim rates that would generate additional revenues of \$1,490,980, on an annualized basis, during the time that this rate case is being processed by the PSC.

The PSC will hold customer meetings in West Palm Beach and Deltona to receive comments from customers on the Company's quality of service and on other matters pertaining to the Company's request for rate relief. One or more Commissioners of the Florida Public Service Commission may be present at the customer meetings. The customer meetings will be held at the following locations and times:

July 7, 2004, 6:00 p.m.
Florida Department of Environmental Protection
Southeast District Office
400 North Congress Avenue, Suite 200
West Palm Beach, Florida 33401

July 8, 2004, 6:00 p.m.
City of Deltona
City Commission Chambers,
City Hall
2345 Providence Blvd.
Deltona, Florida 32725

Customers are urged to be present at the beginning of this meeting, since customer meetings may be adjourned once all customers present have been allowed to speak.

Any person requiring some accommodation at the customer meeting because of a physical impairment should call the Commission's Division of Commission Clerk and Administrative Services at (850)413-6770 at least five calendar days before the customer meeting. Any person who is hearing or speech impaired should contact the Florida Public Service Commission by using the Florida Relay Service, which can be reached at 1-800-955-8771 (TDD).

Any customer comments regarding the Company's service or the Company's proposed rate increase should be addressed to:

Director, Division of the Commission Clerk and Administrative Services
Florida Public Service Commission
2540 Shumard Oak Blvd.
Tallahassee, Florida 32399-0850

Such comments should refer to Docket No. 040216-GU, which is the docket number assigned to this case by the PSC.

For your information, we are also providing the address and telephone number of the Florida Public Service Commission's Division of Consumer Affairs.

Division of Consumer Affairs
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, Florida 32399-0850
Telephone 1-800-342-3552 (Toll Free Number)

The Company also welcomes customer questions concerning its requested rate increase. You may contact your local business office at 450 South Highway 17-92, DeBary, Florida 32713, phone number 386-668-2600 in DeBary or 401 South Dixie Highway, West Palm Beach, Florida 33401-5886, phone number 561-832-0872 in West Palm Beach, and 701 Eleanor Avenue, New Smyrna Beach, Florida 32168, phone number 386-428-5721 in New Smyrna.



Energy for Life.

www.fpuc.com

FPUC PUBLIC UTIL. 6/24/04

Orlando Sentinel

communications

633 North Orange Avenue • Orlando, Florida 32801

June 24, 2004

Laura Scotten
Florida Public Utilities
401 South Dixie Hwy
West Palm Beach, FL 33401-5886

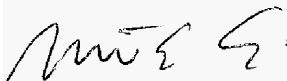
Dear Laura,

This letter is to confirm that Florida Public Utilities placed advertising on the following date:

Date	AD Size	Section	Cost
6/24/04	3col x 10.5"	Seminole	\$1,612.80 gross

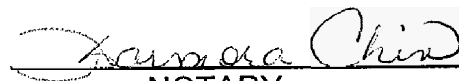
Tearsheet attached.

Sincerely,

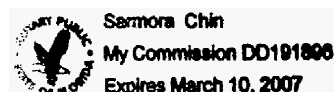


Mike Eri
Account Executive
Retail/General Advertising
(407) 420-5357

The foregoing instrument was acknowledged before me this 24th day of June, 2004, by Mike Eri, who is personally known to me.


NOTARY

STATE OF FLORIDA
COUNTY OF ORANGE



FLORIDA PUBLIC UTILITIES COMPANY NOTICE OF CUSTOMER MEETINGS

On May 10, 2004, Florida Public Utilities Company filed a petition for general rate increase with the Florida Public Service Commission ("PSC") for an increase in natural gas rates. In this rate case, which has been assigned PSC Docket No. 040216-GU, the Company is seeking approval of new permanent rates that would generate additional base rate revenues of \$8,186,989 a year. The Company has also requested that the Commission approve interim rates that would generate additional revenues of \$1,490,980, on an annualized basis, during the time that this rate case is being processed by the PSC.

The PSC will hold customer meetings in West Palm Beach and Deltona to receive comments from customers on the Company's quality of service and on other matters pertaining to the Company's request for rate relief. One or more Commissioners of the Florida Public Service Commission may be present at the customer meetings. The customer meetings will be held at the following locations and times:

July 7, 2004, 6:00 p.m.
Florida Department of Environmental Protection
Southeast District Office
400 North Congress Avenue, Suite 200
West Palm Beach, Florida 33401

July 8, 2004, 6:00 p.m.
City of Deltona
City Commission Chambers,
City Hall
2345 Providence Blvd.
Deltona, Florida 32725

Customers are urged to be present at the beginning of this meeting, since customer meetings may be adjourned once all customers present have been allowed to speak.

Any person requiring some accommodation at the customer meeting because of a physical impairment should call the Commission's Division of Commission Clerk and Administrative Services at (850)413-6770 at least five calendar days before the customer meeting. Any person who is hearing or speech impaired should contact the Florida Public Service Commission by using the Florida Relay Service, which can be reached at 1-800-955-8771 (TDD).

Any customer comments regarding the Company's service or the Company's proposed rate increase should be addressed to:

Director, Division of the Commission Clerk and Administrative Services
Florida Public Service Commission
2540 Shumard Oak Blvd.
Tallahassee, Florida 32399-0850

Such comments should refer to Docket No. 040216-GU, which is the docket number assigned to this case by the PSC.

For your information, we are also providing the address and telephone number of the Florida Public Service Commission's Division of Consumer Affairs.

Division of Consumer Affairs
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, Florida 32399-0850
Telephone 1-800-342-3552 (Toll Free Number)

The Company also welcomes customer questions concerning its requested rate increase. You may contact your local business office at 450 South Highway 17-92, DeBary, Florida 32713, phone number 386-668-2600 in DeBary or 401 South Dixie Highway, West Palm Beach, Florida 33401-5886, phone number 561-832-0872 in West Palm Beach, and 701 Eleanor Avenue, New Smyrna Beach, Florida 32168, phone number 386-428-5721 in New Smyrna.

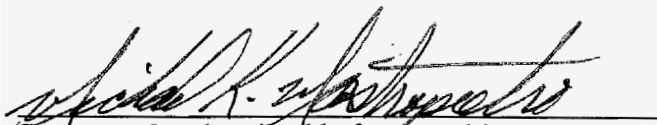


The Palm Beach Post

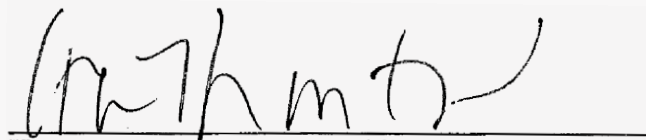
PROOF OF PUBLICATION
Published Daily & Sunday
West Palm Beach, Palm Beach County, Florida

Before the undersigned authority personally appeared **Mike Mastropietro**, who on oath says that he is the **National Account Executive**, of the above listed newspaper published at West Palm Beach in Palm Beach County, Florida; that the attached copy of advertising, being a **Notice** in the matter of **Florida Public Utilities Meeting Ad**; was published in said newspaper in the issue of **June 24, 2004**.

Affiant further says that the said, THE PALM BEACH POST is a newspaper published in West Palm Beach, in said Palm Beach County, Florida, and that said newspaper has heretofore been continuously published in said Palm Beach County, Florida, each day and has been entered as second class mail matter at the Post Office in West Palm Beach, in said Palm Beach County, Florida, for a period of one year next preceding the first publication of the attached copy of advertisement; and Affiant further says that he/she has neither paid nor promised any person, firm or corporation any discount, rebate, commission or refund for the purpose of securing this advertisement for publication in the said paper.



Sworn to & subscribed before me this
24th day of June A.D., 2004


Karen McLinton, Notary Public

Personally known XX or Produced Identification
Type of Identification Produced

FLORIDA PUBLIC UTILITIES COMPANY NOTICE OF CUSTOMER MEETINGS

On May 10, 2004, Florida Public Utilities Company filed a petition for general rate increase with the Florida Public Service Commission ("PSC") for an increase in natural gas rates. In this rate case, which has been assigned PSC Docket No. 040216-GU, the Company is seeking approval of new permanent rates that would generate additional base rate revenues of \$8,186,989 a year. The Company has also requested that the Commission approve interim rates that would generate additional revenues of \$1,490,980, on an annualized basis, during the time that this rate case is being processed by the PSC.

The PSC will hold customer meetings in West Palm Beach and Deltona to receive comments from customers on the Company's quality of service and on other matters pertaining to the Company's request for rate relief. One or more Commissioners of the Florida Public Service Commission may be present at the customer meetings. The customer meetings will be held at the following locations and times:

<p>July 7, 2004, 6:00 p.m. Florida Department of Environmental Protection Southeast District Office 400 North Congress Avenue, Suite 200 West Palm Beach, Florida 33401</p>	<p>July 8, 2004, 6:00 p.m. City of Deltona City Commission Chambers, City Hall 2345 Providence Blvd. Deltona, Florida 32725</p>
---	---

Customers are urged to be present at the beginning of this meeting, since customer meetings may be adjourned once all customers present have been allowed to speak.

Any person requiring some accommodation at the customer meeting because of a physical impairment should call the Commission's Division of Commission Clerk and Administrative Services at (850)413-6770 at least five calendar days before the customer meeting. Any person who is hearing or speech impaired should contact the Florida Public Service Commission by using the Florida Relay Service, which can be reached at 1-800-955-8771 (TDD).

Any customer comments regarding the Company's service or the Company's proposed rate increase should be addressed to:

Director, Division of the Commission Clerk and Administrative Services
Florida Public Service Commission
2540 Shumard Oak Blvd.
Tallahassee, Florida 32399-0850

Such comments should refer to Docket No. 040216-GU, which is the docket number assigned to this case by the PSC.

For your information, we are also providing the address and telephone number of the Florida Public Service Commission's Division of Consumer Affairs.

Division of Consumer Affairs
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, Florida 32399-0850
Telephone 1-800-342-3552 (Toll Free Number)

The Company also welcomes customer questions concerning its requested rate increase. You may contact your local business office at 450 South Highway 17-92, DeBary, Florida 32713, phone number 386-668-2600 in DeBary or 401 South Dixie Highway, West Palm Beach, Florida 33401-5886, phone number 561-832-0872 in West Palm Beach, and 701 Eleanor Avenue, New Smyrna Beach, Florida 32168, phone number 386-428-5721 in New Smyrna.



Energy for Life.