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CAPITAL CIRCLE OFFICE CENTER • 2540 SHUMARD OAK BOULEVARD TALLAHASSEE, FLORIDA 32399-0850

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DATE:	July 12, 2004
TO:	Division of Commission Clerk and Administrative Services
FROM:	Sam Merta, Professional Accountant Specialist, Division of Economic Regulation $> M$
RE:	Florida Public Utilities Company, Docket No. 040216-GU

Attached are four petitions from members of the Sanford Housing Authority and the comments of Melinda Clark. Please include these items in the above docket file.

Cc: Division of Economic Regulation (Rendell)

CMP _____ COM _____ CTR _____ ECR _____ GCL _____ GCL _____ OPC _____ MMS _____ RCA _____ SCR ____ SEC ____ OTH Lim

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FPSC-COMMISSION CLERK

of Melinda Clark 7/7/04

I am here this evening because of a sense of outrage and advocacy for all those who couldn't make it due to the fact that they are working ever harder at trying to stay above water in this ever increasing world of higher rates on everything from Natural gas, telephone and electricity to toilet paper and a gallon of milk.

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When is enough? I feel this a very fair question since each and every time a corporation or a manufacturer feels that they are incurring increased insurance costs, pension costs, property and liability costs, compliance costs, inflation and other pressures the end result is the person who is least able to afford it is the one who ends up bearing the brunt. Do you not consider CUTTING costs??? Does it ever occur to you that maybe there is plenty of fat that could be trimmed if only it became more necessary for YOU to look at what you can do to do better, to provide better services at a cost that does not each and every time reach into our pockets for more??? Where do you think we get this extra money to give to you for "adequate and efficient service" especially so you might receive a fair rate of return?? What tree do we pick it from that grows so profusely in our yards that we can continually afford to pad the pockets of shareholders while children and seniors and just the plain old person tries valiantly to hang on and buy necessities much less afford any rate of return???

Of course we desire gas to heat or cool our homes....of course we want to pay for it.....but the fact is that we know that there is plenty of waste and god forbid there is any fraud associated with these so called "costs" and its high time the regulatory agencies, in this case the Florida PUBLIC SERVICE Commission looks to where costs may be cut rather than increased. If public service means anything at all anymore then let it mean that the welfare of the general public is being protected by a tax supported agency to oversee what the citizen's fair share is for consumable commodity.

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Resident Council Members Of Edward Higgins Terrace/ Cowan Moughton Community - Sanford, Florida 89 Castle Brewer Court Sanford. Florida 32771

Docket No. 040216-GU Florida Public Utilities 450 South Highway 17-92 DeBary, fl 32713

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We the resident of the Sanford Housing Authority disagree with the increase on our gas bills, The Sanford Housing is a non-profit community agency, our people are low-income families in the Goldsbroro neighborhood of Sanford since 1941, and have approximately 393 low-in-come families. About 189 families have children in there households. Over 600 children from ages 0-17. The majority of these families live on a fixed income, and are disable, no jobs, and other problems with no income at all, just public assistance. We are asking for no increase on our gas bill. Threw our Council and other supports, we are trying to provide programs to enhance and strengthen families to have better living environments

With these signatures and what ever it take for us to do we will be willing, Some are unable, sickness, no cars, and unable to attend this meeting on July 8, 2004-6:00p.m.

There fore we would like to present this petition agreement of complaint (not increasing gas bill) to: Florida Public Utilities, Director, Division of the Commission Clerk and Administrative Serv., Division of Regulatory Compliance and Consumer Assistance Tallahassee, Florida Please contact us.

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Resident Council Members Of Redding Garden Community - Sanford, Florida 89 Castle Brewer Court Sanford. Florida 32771

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Tige of the g Willie Whitz # 57 Willie Whitz # 57 Chant Stord # 55 Bernice Brooks # 50 James Williams # 28 K-26 - 12/22 Expt 36 JosePhine Bank #6 Joyce L. green # 14 Lawrence williams Darrell Payne #31 Mang Robinson It 37 attice Jackson #40 alderty MEncell # 41 eugene Willie Mooke A58 White # #29 Rosalfn Gibbs - II 22 heddie Jones sah murnay # 80 atrice Jones # 89 -llen white #\$90 bys willson # 91

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glabys thomton #95 Dose Bellinc miller # eloise D willson #99 clara Brown #100 ruby mckenzie#79 # 24 Droz william#86 Dora arthur #92 Resident Council Members (H.O.W. Program) Of Castle Brewer Court, Redding Garden, Williams Clark, Eward Higgins, Cowoan Mooughton and Lake Monroe Terrace.

89 Castle Brewer Court

Sanford. Florida 32771

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