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Public Service Commission

July 13, 2004

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COMMISSION
CLERK

F. Marshall Deterding, Esq.
Rose, Sundstrom, and Bentley, LLP
2548 Blairstone Pines Drive
Tallahassee, Florida 32301

STAFF DATA REQUESTS

RE: Docket No. 020896-WS – Petition by customers of Aloha Utilities, Inc. for deletion of portion of territory in Seven Springs area in Pasco County

Docket No. 010503-WU – Application for increase in water rates for Seven Springs System in Pasco County by Aloha Utilities, Inc.

Dear Mr. Deterding:

As you know, on June 29, 2004, the Commission voted to require Aloha Utilities, Inc. (Aloha or utility) to submit comments within 60 days regarding the feasibility of collecting and testing monthly water samples in the distribution system at the point of delivery to the customer. This letter provides more detail in addressing these water samples, keeping in mind that the ultimate goal is to diminish the incidence of black water in the customers' homes.

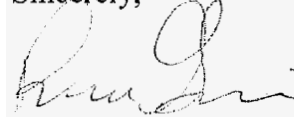
- CMP _____ 1. Please describe the step-by-step procedures for collecting a water sample. For example: shut water off, drain, cut pipe in half to install spigot, turn water on, collect sample from spigot, etc.
- COM _____
- CTR _____ 2. Indicate the approximate man-hours to collect a water sample as to be described in item 1.
- ECR _____
- GCL _____ 3. Please describe the step-by-step procedure for testing a water sample. Indicate chemical compounds and whether the pH is to be tested for and testing equipment used. Also, indicate whether tests are on-site or in a lab.
- OPC _____
- MMS _____
- RCA _____ 4. Indicate the approximate man-hours to collect a water sample and to perform the above tests and separately show the travel time and the number of technicians involved.
- SCR _____
- SEC 1 _____ 5. Please provide the estimated cost per sample to collect the sample (as in 1 above) and test the sample (as in 3 and 4 above).
- OTH _____

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6. Please indicate the number of samples to be taken and tested, their location relative to the ends of the distribution line; number of times per month, quarter, or year each location is to be sampled; any rotation of sample collection and testing.
7. At a minimum, please provide the total annual cost for the total number of samples based on the cost per sample response to item 5 above and the number of samples response in item 6, above.
8. Please elaborate on the tests showing that hydrogen sulfide is to date less than 0.1 mg/L at the customers' meter (Mr. Deterding's letter of June 24, 2004, attachment, page 2, paragraph 2).
9. Please state whether the testing locations will be before or after any storage and/or filtration.
10. Please state whether there is or will be testing and any treatment of Pasco County/Tampa Bay Water bulk purchases at points of delivery to Aloha. How many such delivery points are there?

In order to comply with the Commission's directive, please file your comments in the above-referenced docket files by August 30, 2004. If you have any questions about these data requests, please feel free to contact Tom Walden or me.

Sincerely,



Rosanne Gervasi
Senior Attorney

cc: Division of the Commission Clerk and Administrative Services
Mr. Steve Burgess, Esq.
V. Abraham Kurien, M.D.
John H. Gaul, Ph.D
Mr. Edward O. Wood
Mr. Harry Hawcroft
Mr. Jack Shreve, Esq.
Senator Mike Fasano
Ms. Margaret Lytle, Esq.