

ORIGINAL 040180-TI

CCG CONSULTING INC

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July 22, 2004

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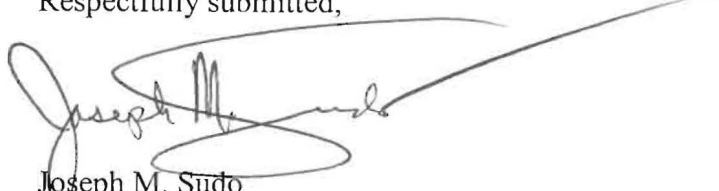
Florida Public Service Commission  
Division of Records and Reporting  
2540 Shumard Oak Blvd.  
Tallahassee, FL 32399-0850

Re: Application of Enhanced Billing Services, Inc. for Registration as an Interexchange Carrier

On behalf of Enhanced Billing Services, Inc., enclosed for filing are an original and three (3) copies of an interexchange carrier application and accompanying tariff. Enhanced Billing Services, Inc. is seeking authority to provide billing aggregator services throughout the State of Florida.

Please date stamp the extra copy of this letter and return it in the envelope provided. Questions and correspondence regarding this filing may be directed to Joseph M. Sudo, CCG Consulting at 6811 Kenilworth Ave, Suite 300, Riverdale, Maryland 20737 or at telephone number 301-209-0270.

Respectfully submitted,



Joseph M. Sudo  
Consultant on behalf of Enhanced Billing Services, Inc.

ORIGINAL

Encls.

RECEIVED & FILED  
*in*  
FPSC-BUREAU OF RECORDS

*Original Tariffs forwarded to CUP.*

Cc: Yaret Garcia, Enhanced Billing Services

DOCUMENT NUMBER-DATE  
08031 JUL 23 03  
FPSC-COMMISSION CLERK

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040780-77  
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7-26-04

IXC REGISTRATION FORM

Company Name Enhanced Billing Services, Inc.

Florida Secretary of State Registration No. P03000149084

Fictitious Name(s) as filed at Fla. Sec. of State Not Applicable

Company Mailing Name Enhanced Billing Services, Inc.

Mailing Address 215 Fifth Street, Suite 306

West Palm Beach, Florida 33401 - 4026

Web Address \_\_\_\_\_

E-mail Address webmaster@ebsbilling.net

Physical Address 215 Fifth Street, Suite 306

West Palm Beach, Florida 33401

Company Liaison Yaret Garcia

Title President

Phone 561-355-1071

Fax 561-366-9734 ✓

E-mail address ygarcia@ebsbilling.net

Consumer Liaison to PSC Jessy Mendoza

Title Customer Service Manager

Address 215 Fifth Street, Suite 306

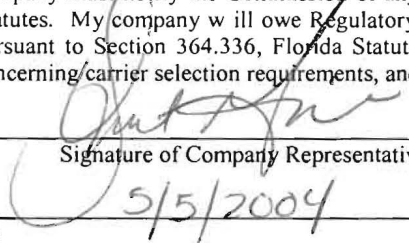
West Palm Beach, Florida 33401

Phone 561-355-2391

Fax 888-853-8886

E-mail address jmendoza@ebsbilling.net

My company's tariff as required in Section 364.04, Florida Statutes, is enclosed with this form. I understand that my company must notify the Commission of any changes to the above information pursuant to Section 364.02, Florida Statutes. My company will owe Regulatory Assessment Fees for each year or partial year my registration is active pursuant to Section 364.336, Florida Statutes. My company will comply with Section 364.603, Florida Statutes, concerning carrier selection requirements, and Section 364.604, Florida Statutes, concerning billing practices.

  
\_\_\_\_\_  
Signature of Company Representative

Yaret Garcia  
Printed/Typed Name of Representative

5/5/2004  
Date

Effective: 07/15/2003

DOCUMENT NUMBER - DATE  
08031 JUL 23 3  
FPSC-COMMISSION CLERK

**TITLE SHEET**  
**FLORIDA TELECOMMUNICATIONS TARIFF**

This tariff contains the descriptions, regulations, and rates applicable to the furnishing of service and facilities for telecommunications services provided by Enhanced Billing Services, Inc., with principal offices at 215 Fifth Street, Suite 306, West Palm Beach, FL 33401. This tariff applies for services furnished within the state of Florida. This tariff is on file with the Florida Public Service Commission, and copies may be inspected, during normal business hours, at the Company's principal place of business.

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ISSUED: July 23, 2004

EFFECTIVE:

By:

Yaret Garcia, President  
215 Fifth Street, Suite 306  
West Palm Beach, FL 33401

**CHECK SHEET**

The sheets listed below, which are inclusive of this tariff, are effective as of the date shown at the bottom of the respective sheet(s). Original and revised sheets as named below comprise all changes from the original tariff and are currently in effect as of the date of the bottom of this page.

SHEET	REVISION
1	Original
2	Original
3	Original
4	Original
5	Original
6	Original
7	Original
8	Original
9	Original
10	Original
11	Original

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**SYMBOLS SHEET**

**D** - Delete Or Discontinue

**I** - Change Resulting In An Increase to A Customer's Bill

**M** - Moved From Another Tariff Location

**N** - New

**R** - Change Resulting In A Reduction To A Customer's Bill

**T** - Change in Text Or Regulation But No Change In Rate Or Charge

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### TARIFF FORMAT SHEETS

**A. Sheet Numbering** - Sheet numbers appear in the upper right corner of the page. Sheets are numbered sequentially. However, new sheets are occasionally added to the tariff. When a new sheet is added between sheets already in effect, a decimal is added. For example, a new sheet added between sheets 14 and 15 would be 14.1.

**B. Sheet Revision Numbers** - Revision numbers also appear in the upper right corner of each page. These numbers are used to determine the most current sheet version on file with the FPSC. For example, the 4th revised Sheet 14 cancels the 3rd revised Sheet 14. Because of various suspension periods, deferrals, etc, the FPSC follows in their tariff approval process, the most current sheet number on file with the Commission is not always the tariff page in effect. Consult the Check Sheet for the sheet currently in effect.

**C. Paragraph Numbering Sequence** - There are nine levels of paragraph coding. Each level of coding is subservient to its next higher level:

- 2.
- 2.1.
- 2.1.1.
- 2.1.1.A.
- 2.1.1.A.1.
- 2.1.1.A.1.(a).
- 2.1.1.A.1.(a).I.
- 2.1.1.A.1.(a).I.(i).
- 2.1.1.A.1.(a).I.(i). (1).

**D. Check Sheets** - When a tariff filing is made with the FPSC, an updated check sheet accompanies the tariff filing. The check sheet lists the sheets contained in the tariff, with a cross reference to the current revision number. When new pages are added, the check sheet is changed to reflect the revision. All revisions made in a given filing are designated by an asterisk (\*). There will be no other symbols used on this page if these are the only changes made to it (i.e., the format, etc. remains the same, just revised revision levels on some pages). The tariff user should refer to the latest check sheet to find out if a particular sheet is the most current on file with the FPSC.

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**SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS**

**Company or Carrier** - Enhanced Billing Services, Inc.

**Customer** - the person, firm, corporation or other entity which orders service and is responsible for payment of charges due and compliance with the Company's tariff regulations.

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## SECTION 2 - RULES AND REGULATIONS

### 2.1 Undertaking of the Company

The Company's services consist exclusively of billing on behalf of operator assistance providers and enhanced service providers. The Company does not bill the Customer directly, rather the Company bills the Customer through local exchange carriers.

### 2.2 Limitations

2.2.1 All regulations and conditions contained in this tariff shall apply to all such permitted assignees or transferees, as well as all conditions for the billing of services.

### 2.3 Liabilities of the Company

2.3.1 The Company's liability arising out of mistakes, interruptions, omissions, delays, errors, or defects in the transmission occurring in the course of billing, and not caused by the negligence of its employees or its agents, in no event shall exceed an amount equivalent to the proportionate charge to the customer for the period during which the aforementioned faults in billing occur, unless ordered by the Commission.

2.3.2 The Company shall be indemnified and held harmless by the customer against:

- (A) Claims for libel, slander, or infringement of copyright arising out of the material, data, information, or other content contained in the Customer's bill.
- (B) All other claims arising out of any act or omission of the Customer in connection with any billing service provided by the Company.

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**SECTION 2 - RULES AND REGULATIONS**

2.4 **Taxes**

All state and local taxes (i.e., gross receipts tax, sales tax, municipal utilities tax) are listed on customer bills as separate line items and are not included in this tariff.

2.5 **Billing of Calls**

All charges due by the subscriber are payable at any agency duly authorized to receive such payments. Any objection to billed charges should be promptly reported to the Company. Adjustments to customers' bills shall be made to the extent that records are available and/or circumstances exist which reasonably indicate that such charges are not in accordance with approved rates or that an adjustment may otherwise be appropriate.

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**SECTION 3 - DESCRIPTION OF SERVICE**

**3.1 Billing**

**3.1.1 When Billing Charges Begin and End For Phone Calls**

The customer's usage charge is based on the actual usage of the service provider's network. Usage begins when the called party picks up the receiver, (i.e. when 2 way communication, often referred to as "conversation time" is possible.). When the called party picks up is determined by hardware answer supervision in which the local telephone company sends a signal to the switch or the software utilizing audio tone detection. When software answer supervision is employed, up to 60 seconds of ringing is allowed before it is billed as usage of the network. A call is terminated when the calling or called party hangs up.

**3.1.2 Billing Increments**

The minimum call duration for billing purposes is 1 minute for a connected call and calls beyond 1 minute are billed in 1 minute increments.

**3.1.3 Per Call Billing Charges**

Billing will be rounded up to the nearest penny for each call.

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**SECTION 3 - DESCRIPTION OF SERVICE****3.2 Operator Services**

The service provider's operator services are provided to residential and business customers who "**presubscribe**" to this service for intrastate calling. Operator services include the completion of collect, station-to-station, person-to-person, third party billing and credit card calls with the assistance of a Carrier operator. Each completed operator assisted call consists of two charge elements (except as otherwise indicated herein): (i) a fixed operator charge, which will be dependent on the type of billing selected (e.g., calling card, collect or other) and/or the completion restriction selected (e.g., station-to-station or person-to-person); and (ii) a measured usage charge dependent upon the duration, distance and/or time of day of the call.

**3.2.1 Operator Dialed Surcharge**

This surcharge applies to calls when the customer has the capability of dialing all the digits necessary to complete a call, but elects to dial only the appropriate operator code and requests the operator to dial the called station. The surcharge does not apply to:

- 1) Calls where a customer cannot otherwise dial the call due to defective equipment or trouble on the Bogus Communication, Inc. network; and
- 2) Calls in which a Company operator places a call for a calling party who is identified as being handicapped and unable to dial the call because of his/her handicap.

The Operator Dialed Surcharge applies in addition to any other applicable operator charges.

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**SECTION 4 – RATES**

4.1 **Services**

Because the Company is a billing clearinghouse and not a telecommunications service provider, there are no service rates included in this tariff.

4.2 **Participating Telecommunications Service Providers**

The Company bills on behalf of the following telecommunications service providers:

*Reserved for Future Use*

4.3 **Payment of Calls**

4.3.1 **Late Payment Charges**

A late payment Charge of 1.5% per month will be assessed on all unpaid balances more than thirty days old.

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