

**ORIGINAL**

CERTIFIED/RETURN RECEIPT

July 15, 2004

04 JUL 21 PM 2:38  
REGISTRATION

FL Dept. of Environmental Protection  
Attn: Kim Dodson – CCR  
3319 Maguire Blvd., Suite 232  
Orlando, FL 32803-3767

040000-PV

**Re: Loch Harbour Utilities – PWS-ID#3420767**

Dear Ms. Dodson:

As required, please find enclosed the Certification of Delivery of CCR, Consumer Confidence Report and copy of letter dated June 21, 2004 mailed to each customer.

Should you have any questions, please feel free to contact our office.

Sincerely,



Robert Clayton Albright  
C. E. O.

Enclosures  
Cc: Patricia Brady, PSC

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- COM \_\_\_\_\_
- CTR \_\_\_\_\_
- ECR \_\_\_\_\_
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- OPC \_\_\_\_\_
- MMS \_\_\_\_\_
- RCA \_\_\_\_\_
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**Certification of Delivery of Consumer Confidence Report**  
Form based on DEP form 62-555.900(19)

GENERAL INSTRUCTIONS: This form shall be completed by all community water systems (CWSs) that have prepared a Consumer Confidence Report (CCR) in accordance with Rule 62-550.824, F.A.C., Consumer Confidence Reports. At the end of this form is a certification in which a system's authorized representative shall certify that the reported information is accurate and is in conformance with Rule 62-550.824, F.A.C. **COMPLETE THIS FORM AND SUBMIT IT BY AUGUST 10**, together with a copy of your system's CCR, and any newspaper notice(s) and posted notice(s) of your CCR, to the appropriate DEP district office or Approved County Health Department (ACHD). System's serving 100,000 or more persons posting their CCRs on publicly accessible Internet sites shall provide the information on the appropriate Internet link(s). All information provided on this form must be typed or printed in ink.

**I. General Water System Information. (To be completed by all community water systems.)**

System Name: Loch Harbor Utilities Contact: Clay Albright  
 PWS Identification Number (PWS-ID): 3420767 Contact Phone Number: (352) 620-8005  
 Mailing Address: P.O. Box 830220 City: Orlando  
 State: FL Zip: 32483 Population served (not the # of service connections): approx. 105

**II. CCR Distribution Method. (To be completed by all community water systems. Choose A or B as appropriate.)**

**A.** We mailed or otherwise directly delivered a copy of our CCR to each customer on (enter date(s) of mailing or delivery.) JUNE 21, 2004. (Systems that do not use the mailing waiver must mail or otherwise directly deliver a copy of their CCR to each customer.)

**B.** We were eligible to use a mailing waiver and used a mailing waiver. (Systems are eligible to use a mailing waiver only if they serve fewer than 10,000 persons, have not had any MCL or monitoring and reporting (M/R) violations, nor have been issued any formal Notices of Violations (NOVs), Consent Orders, Administrative Orders, or court ordered civil actions during the calendar year before the year the CCR is due to the customers.)

Answer a, b, and c. below:

- a. Date of newspaper: \_\_\_\_\_  
 b. Name of newspaper/newsletter that published our CCR: \_\_\_\_\_  
 c. A copy of our notice to customers, informing them that our CCR will not be mailed to them, is attached.  
 This notice was:  mailed with bill;  published in newspaper/newsletter; or  other (describe)  
 \_\_\_\_\_  
 \_\_\_\_\_

**III. Posting of CCR on the Internet. (To be completed by all CWSs serving 100,000 or more persons.)**

We posted our CCR on this publicly accessible Internet site: \_\_\_\_\_

**IV. Report on Your Effort to Distribute Your CCR to Your Water Consumers.**

**(To be completed by all CWSs. Check all items that apply – at least 2 items must be checked.)**

In addition to the methods selected in Part II,

- A.** We posted our CCR on this publicly accessible Internet site: \_\_\_\_\_  
 **B.** We published our CCR in the local newspaper(s). The name(s) and date(s) of the newspaper(s) are: \_\_\_\_\_  
 **C.** We advertised the availability of our CCR as a press release, radio announcement, or TV announcement. The type(s) and date(s) of the advertisement(s) are: \_\_\_\_\_  
 **D.** We delivered multiple copies of our CCR to single bill addresses serving several persons.  
 **E.** We delivered multiple copies of our CCR to the following community organizations: \_\_\_\_\_

**Certification of Delivery of Consumer Confidence Report**

F. Our CCR was posted in the following public locations: Club House

**Certification of Delivery of Consumer Confidence Report**

G. Our CCR was distributed by other methods (e.g. additional copies placed in entrance hall to facility). Describe. Additional copies available at office.

**V. Use of Non-English Language in CCR. (To be completed by all community water systems.)**

- Information in a non-English language was included in our CCR because 20% or more of our customers do not speak English but speak \_\_\_\_\_. The method we used to determine the proportion of non-English speaking customers is \_\_\_\_\_.
- This requirement does not apply to our system because we have no non-English speaking group among our customers equal to or exceeding 20% of our total number of customers.

**VI. Other Delivery Requirements. (To be completed by all community water systems.)**

- (A) Was a copy of your CCR sent to your county health department as required by rule?  Yes  No
- (B) Is your system regulated by the Public Service Commission (PSC)?  Yes  No  
If Yes was a copy of your CCR sent to the PSC, as required by rule?  Yes  No
- (C) If your system sells water to other systems, have you provided them with either a copy of your CCR or the required consumer confidence information?  Yes  No  Not Applicable

**VII. Certification of Delivery of CCR and Compliance with Regulations. (To be completed by all CWSs.)**

This statement certifies that the above named community public water system has distributed its CCR for the time period starting January 1, 2003 and ending December 31, 2003, to its consumers on (mm/dd/yy) JUNE 21, 2004 and provided appropriate notices of availability according to the requirements listed in this form, which are also found in Rule 62-550.824, F.A.C. This statement also certifies that the reported information is correct and consistent with the compliance monitoring data for the same period previously submitted to the Department, and that the report has been delivered to the agencies identified in Rules 62-550.824(3)(e)3., and 4., F.A.C.

SIGNATURE OF AUTHORIZED REPRESENTATIVE: Robert Clayton Albright

NAME (please print): Robert Clayton Albright

TITLE: C.E.O.

DATE: 7-15, 2004.

A copy of our CCR is attached.



Annual Drinking Water Quality Report for 2003

**Loch Harbor Utilities**

Florida Department of Environmental Protection Public Water System ID # 3420767

We're pleased to provide you with this year's Annual Water Quality Report. The report is designed to inform you about the quality water and services we deliver to you every day. Our constant goal is to provide you with a dependable supply of quality drinking water. We want you to understand the efforts we make to continually improve the water treatment process and protect our water resources. We are committed to ensuring the quality of your water. The source of our water is groundwater from wells located in the community. The well(s) draw from the Floridan aquifer, one of the world's most protected sources. Our water is chlorinated for disinfection purposes. We are pleased to report that our drinking water meets all federal and state requirements.

If you have any questions about this report or concerning your water utility please contact **Clay Albright of DRI, (352) 620-8005**, during normal business hours. We encourage our valued customers to be informed about their water utility.

Loch Harbor Utilities routinely monitors for constituents in your drinking water according to Federal and State laws, rules and regulations. Except where indicated otherwise, this report is based on the results of our monitoring for the period of January 1 to December 31, 2003. Data obtained before January 1, 2003, and presented in this report are from the most recent testing performed in accordance with the laws, rules and regulations.

**TEST RESULTS TABLE**

Contaminant and Unit of Measurement	Dates of Sampling (mo./yr.)	MCL Violation Yes / No	Level Detected	Range of Results	MCLG	MCL	Likely Source of Contamination
<b>Inorganic Contaminants</b>							
Fluoride (ppm)	Mar-03	No	0.13	N/A	4	4	Erosion of natural deposits; water additive which promotes strong teeth; discharge from fertilizer and aluminum factories
Nitrate (as nitrogen) (ppm)	Mar-03	No	4.25	N/A	10	10	Runoff from fertilizer use; leaching from septic tanks, sewage; erosion of natural deposits
Sodium (ppm)	Mar-03	No	10.7	N/A	N/A	160	Salt water intrusion; leaching from soil
Contaminant and Unit of Measurement	Dates of Sampling (year)	AL Violation Yes / No	90th Percentile Result	No. of Sampling Sites Exceeding the AL	MCLG	AL (Action Level)	
<b>Lead &amp; Copper (Tap Water)</b>							
Lead (tap water) (ppb)	2002	No	2.2	0	0	15	Corrosion of household plumbing systems; erosion of natural deposits
Copper (tap water) (ppm)	2002	No	0.39	0	1.3	1.3	Corrosion of household plumbing systems; erosion of natural deposits; leaching from wood preservatives

In the table presented above, you may find unfamiliar terms and abbreviations. To help you better understand these terms we have provided the following definitions (please note not all definitions may pertain to your report):

- **Action Level (AL)** – the concentration of a contaminant which, if exceeded, triggers treatment or other requirements that a water system must follow.
- **Maximum Contaminant Level Goal (MCLG)** - The level of a contaminant in drinking water below which there is no known or expected risk to health. MCLGs allow for a margin of safety.

- Maximum Contaminant Level (MCL) - The highest level of a contaminant that is allowed in drinking water. MCLs are set as close to the MCLGs as feasible using the best available treatment technology.
- ND - This abbreviation means not detected and indicates that the substance was not found by laboratory analysis.
- Parts per million (ppm) or milligrams per Liter (mg/L) - one part of analyte (by weight) to 1 million parts of water sample (by weight).
- Parts per billion (ppb) or micrograms per Liter (µg/L) - one part of analyte (by weight) to 1 billion parts of water sample (by weight).
- Picocurie per liter (pCi/L) - measure of the radioactivity in water.
- Treatment Technique (TT) - a required process intended to reduce the level of a contaminant in drinking water.

### ***What does this mean?***

As you can see our system had no violations. We're very proud that your drinking water meets all Federal and State requirements. The sources of drinking water (both tap water and bottled water) include rivers, lakes, streams, ponds, reservoirs, springs, and wells. As water travels over the surface of the land or through the ground, it dissolves naturally occurring minerals, and in some cases radioactive material, and can pick up substances resulting from the presence of animals or human activity.

Contaminants that may be present in source water include:

- A.) Microbial contaminants, such as viruses and bacteria, which may come from sewage treatment plants, septic systems, agricultural livestock operations, and wildlife.
- B.) Inorganic contaminants, such as salts and metals, which can be naturally occurring or result from urban runoff, industrial or domestic wastewater discharges, oil and gas production, mining or farming.
- C.) Pesticides and herbicides, which may come from a variety of sources such as agriculture, urban stormwater runoff, and residential uses.
- D.) Organic chemical contaminants, including synthetic and volatile organic chemicals, which are by-products of industrial processes and petroleum production, and can also come from gas stations, urban stormwater runoff, and septic systems.
- E.) Radioactive contaminants, which may be naturally occurring or be the result of oil and gas production and mining activities.

In order to ensure that tap water is safe to drink, EPA prescribes regulations which limit the amount of certain contaminants in water provided by public water systems. The FDA (Food & Drug Administration) regulations establish limits for contaminants in bottled water which must provide the same protection for public health.

Drinking water, including bottled water, may reasonably be expected to contain at least small amounts of some contaminants. The presence of contaminants does not necessarily indicate that the water poses a health risk. More information about contaminants and potential health effects can be obtained by calling the Environmental Protection Agency's Safe Drinking Water Hotline at 1-800-426-4791.

**Some people may be more vulnerable to contaminants in drinking water than the general population. Immuno-compromised persons such as persons with cancer undergoing chemotherapy, persons who have undergone organ transplants, people with HIV/AIDS or other immune system disorders, some elderly, and infants can be particularly at risk from infections. These people should seek advice from their health care providers about their drinking water. EPA/CDC (Center for Disease Control) guidelines on appropriate means to lessen the risk of infection by cryptosporidium and other microbiological contaminants are also available from the Safe Drinking Water Hotline (800-426-4791).**

We are committed to insuring the quality of your water. If you have any questions or concerns about the information provided, please feel free to call the numbers listed.



REAL ESTATE PLANNING  
AND CONSULTING GROUP

June 21, 2004

Dear Customer:

Loch Harbour Utilities has recently been sold and now is under the ownership of Development Resources, Inc.

All utility bills have typically been around the first of the month, however, due to the transition, your next billing for the month of June will be sent to you on July 6, 2004. We will make every effort for future billings to be mailed out as close to the first of each month as possible.

Should you have an emergency related to utilities, our standby repairman is Dan Yeagler from Progress Plumbing. He can be reached 24/7 at 288-3827 and also lives on site in Unit #32. In addition, we have enclosed the CCR report as required.

In closing, we look forward to working with each and every one of our customers and are doing everything we can to help provide for a smooth transition. Should you have any questions, please contact our Utility Department at 352-620-8005.

Kindest regards,

A handwritten signature in black ink, appearing to read "R. Clayton Albright".

Robert Clayton Albright  
C.E.O.

Enclosure

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