

David M. Christian
Vice President - Regulatory Affairs



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July 23, 2004

Ms. Blanca S. Bayo, Director
Division of the Commission Clerk
and Administrative Services
Florida Public Service Commission
Capital Circle Office Center
2540 Shumard Oak Boulevard,
Tallahassee, Florida 32399-0850

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Dear Ms. Bayo,

Undocketed

Subject: **SUPPLEMENTAL VERIZON RESPONSE TO LOCAL
COMPETITION DATA REQUEST**

On July 15, 2004, Verizon Florida Inc. responded to your data request regarding the status of local competition in Florida. Yesterday Verizon Long Distance announced a national roll out of its residential voice-over-Internet-protocol (VoIP) service. Accordingly, this letter supplements Verizon's previous response to your data request.

Verizon's voice-over-Internet-protocol (VoIP) broadband phone service, VoiceWing, allows customers to choose a phone number from an extensive list of area codes in 139 markets in 33 states and the District of Columbia. VoiceWing subscribers can make calls over any broadband Internet connection and manage their calls from any computer with Internet access – regardless of where it is located or which company provides the service. The service includes unlimited local and long-distance calls within the United States and low international calling rates.

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VoiceWing is priced at \$39.95 per month. However, for Verizon Online DSL subscribers the price is \$34.95 per month. An introductory price of \$29.95 is available for the first six months. The introductory price for users of other broadband services is \$34.95.

VoiceWing includes a variety of advanced call-management features such as voice mail, caller ID, call waiting, click to dial, speed dial 10, enhanced call-forwarding, feature scheduling, personal address book, alternate telephone number, and call logs that itemize all calling activity.

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A business offering will be available in 2005.

Please call me if you have any questions or wish to discuss.

Sincerely,

A handwritten signature in black ink that reads "David Christian" followed by a stylized monogram or initials.

David Christian
Vice President – Regulatory Affairs