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REPLY TO ALTAMONTE SPRINGS

August 3, 2004

MARTIN S. FRIEDMAN, P.A.
VALERIE L. LORD
COMMISSION CLERK
AUG - 3 AM 10:38
RECEIVED-FPSC
HAND DELIVERED

Ms. Blanca Bayo, Commission Clerk
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, FL 32399

Re: Docket No. 030445-SU; Application by Utilities, Inc. Of Eagle Ridge for Rate Increase
in Lee County, Florida
Our File No.: 30057.43

Dear Ms. Bayo:

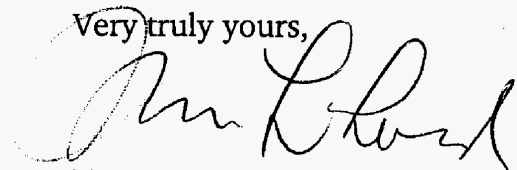
Enclosed please find for filing in the above-referenced docket the original and fifteen (15) copies of each of the following:

1. Notice of Filing Affidavit of Mailing Combined Initial Customer Notice and Notice of Customer Meeting.
2. Notice of Filing Affidavit of Mailing Notice of Interim Rate Increase.

Should you have any questions regarding the enclosed, please do not hesitate to give me a call.

CMP _____
COM _____
CTR _____
ECR _____
GCL _____
OPC _____ VLL/mp
MMS _____ Enclosures
RCA _____ cc: Ms. Tricia Merchant (w/enclosures)
SCR _____ Ms. Tiffany Joyce (w/enclosures)
SEC 1 _____ Mr. Steven M. Lubertozzi (w/enclosures)
OTH _____ Mr. Patrick C. Flynn (w/enclosures)

M:\1 ALTAMONTE\UTILITIES INC\EAGLE RIDGE\(.43) EAGLE RIDGE RATE CASE\PSC Clerk 11.ltr.wpd

Very truly yours,

VALERIE L. LORD
For the Firm

Notice of Int. R.C.
DOCUMENT NUMBER-DATE
08391 AUG-3 8
FPSC-COMMISSION CLERK
Notice of Int. R.C.
DOCUMENT NUMBER-DATE
08390 AUG-3 8
FPSC-COMMISSION CLERK

BEFORE THE FLORIDA PUBLIC SERVICE COMMISSION

In re: Application of
UTILITIES, INC. OF EAGLE RIDGE for
an increase in wastewater rates
In Lee, County, Florida

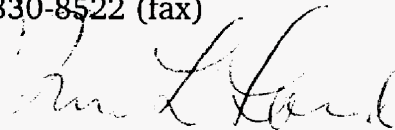
DOCKET NO. 030445-SU

NOTICE OF FILING

UTILITIES, INC. OF EAGLE RIDGE, by and through its undersigned attorneys, hereby gives notice of filing in the above-referenced docket the Affidavit of Mailing the Combined Initial Customer Notice and Notice of Customer Meeting to the customers of Utilities, Inc. of Eagle Ridge.

Respectfully submitted this 3rd day of
August, 2004, by:

ROSE, SUNDSTROM & BENTLEY, LLP
600 S. North Lake Boulevard, Suite 160
Altamonte Springs, Florida 32701
(407) 830- 6331
(407) 830-8522 (fax)



MARTIN S. FRIEDMAN
VALERIE L. LORD
For the Firm

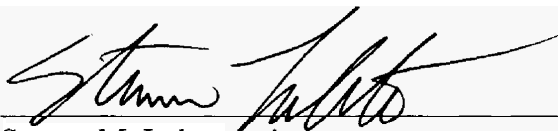
AFFIDAVIT OF MAILING

STATE OF ILLINOIS

COUNTY OF COOK


Before me, the undersigned authority, authorized to administer oaths and take acknowledgments, personally appeared Steven M. Lubertozzi, who, after being duly sworn on oath, did depose on oath and say that he is the Director, Regulatory Accounting, of Utilities, Inc., and that on June 22, 2004, he did cause to be sent by regular U.S. Mail, a copy of the Combined Initial Customer Notice and Notice of Customer Meeting to the Customers of Utilities, Inc. of Eagle Ridge attached hereto.

FURTHER AFFIANT SAYETH NAUGHT.

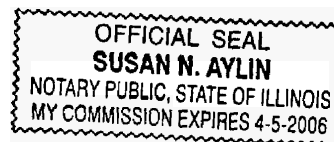


Steven M. Lubertozzi

Sworn to and subscribed before me this 29th day of July, 2004, by Steven M. Lubertozzi, who is personally known to me.



NOTARY PUBLIC - STATE OF ILLINOIS AT LARGE
My Commission Expires: 4-5-2006



BEFORE THE PUBLIC SERVICE COMMISSION

INITIAL CUSTOMER NOTICE
AND
NOTICE OF CUSTOMER MEETING

TO THE CUSTOMERS OF
UTILITIES, INC. OF EAGLE RIDGE
AND
ALL OTHER INTERESTED PERSONS

RE: DOCKET NO.: 030445-SU

APPLICATION FOR INCREASE IN RATES IN LEE COUNTY
BY UTILITIES, INC. OF EAGLE RIDGE

DATED: June 22, 2004

NOTICE is hereby given that the Staff of the Florida Public Service Commission will conduct a customer meeting to discuss Utilities, Inc. of Eagle Ridge's Application for a rate increase. The meeting will be held at the following time and place:

6:00 p.m., Thursday, July 15, 2004

Edison College
Building J, Corbin Auditorium Room 103
8099 College Parkway
Fort Myers, Florida 33919

Park in Lot No. 8

All persons who wish to comment are urged to be present at the beginning of the meeting, since the meeting may be adjourned early if no customers are present. One or more of the Commissioners of the Florida Public Service Commission may attend and participate in this meeting. The meeting will begin as scheduled and will continue until all of the customers have been heard.

In addition to the customer meeting to be held on July 15, 2004, at 6:00 p.m., Commission Staff will be available that afternoon from 3:00 p.m. to 5:00 p.m., to meet with representatives of customer groups, homeowners' associations, and developers who desire a more in-depth discussion of the issues. Appointments may be made for the meeting with Commission Staff by contacting Tiffany Joyce at (850) 413-6877 or Tricia Merchant at (850) 413-6918 before 3:00 p.m., on July 14, 2004. All representatives who wish to participate in individual meetings are urged to make an appointment, since the individual meetings may be canceled if no appointments are made.

Any person requiring some accommodation at the customer meeting because of a physical impairment should call the Division of Records and Reporting at (850) 413-6770 at least 48 hours prior to the meeting. Any person who is hearing or speech impaired should contact the Florida Public Service Commission by using the Florida Relay Service, which can be reached at 1-800-955-8771 (TDD).

PURPOSE

The purpose of the meeting(s) is to give customers and other interested persons an opportunity to offer comments to Commission Staff regarding the quality of service the utility provides and to ask questions, and comment on the rates included in this Notice as well as other issues. Commission Staff will be available to address and coordinate customers' comments and to assist members of the public. A representative from the utility may also be in attendance. At the beginning of the meeting, procedures will be established for the order of comments. Commission Staff will have sign-up sheets, and customers will be called in the order that they sign up to speak.

HOW TO CONTACT THE COMMISSION

Any person who wishes to comment or provide information to staff may do so at the meetings, either orally or in writing. Other written comments regarding the utility and the proposed rates, or requests to be placed on the mailing list for this case, may be directed to this address:

Director, Division of the Commission Clerk & Administrative Services
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

All correspondence should refer to "Docket No. 030445-SU", Utilities, Inc. of Eagle Ridge. Your letter will be placed in the correspondence file of this docket. You may also submit comments through the Florida Public Service Commission's toll-free facsimile line at 1-800-511-0809. The Florida Public Service Commission also has a web-site available at <http://www.floridapsc.com>.

If you wish to contact the Florida Public Service Commission regarding complaints about service, you may call the Commission's Division of Consumer Affairs at the following toll-free number 1-800-342-3552.

BACKGROUND

Utilities, Inc. of Eagle Ridge is a wastewater utility located in Lee County. As reported in its MFRs, the utility's revenues per books are \$698,437.00, with operating

expenses per books of \$638,776.00, resulting in net operating income of \$59,661.00, per books, before adjustments. The rate increase application has been filed by the utility because of inadequate earnings.

Copies of the MFRs filed by the utility can be reviewed at the Fort Myers-Lee County Public Library located at 2050 Central Avenue, Fort Myers, Florida 33901 during the following hours: *Monday through Thursday 9:00 a.m. to 9:00 p.m. and Friday and Saturday 9:00 a.m. to 6:00 p.m.* A "Rate Case Synopsis" is also available, along with the MFRs.

The test period for setting rates is the historical average twelve-month period ended December 31, 2002.

CURRENT AND PROPOSED RATES AND CHARGES

The current and proposed rates and charges follow. These rates are subject to change based on information gathered at the customer meeting, further Commission Staff review, and the final decision by the Commissioners.

Residential Service

<u>Class/Meter Size</u>	<u>Rates Prior to Filing</u>	<u>Utility's Proposed Interim Rates</u>	<u>Utility's Proposed Final Rates</u>
All Meter Sizes	\$14.18	\$16.19	\$16.66
Gallage Charge (per 1000 gallons - 10,000 gallon maximum)	\$3.49	\$3.98	\$4.10
Cross Creek - Flat Rate Per month per unit	\$13.69	\$15.63	\$16.09

General Service

<u>Class/Meter Size</u>	<u>Rates Prior to Filing</u>	<u>Utility's Proposed Interim Rates</u>	<u>Utility's Proposed Final Rates</u>
3/4"	\$21.27	\$24.28	\$25.00
1"	\$35.44	\$40.46	\$41.65
1 1/2 "	\$70.87	\$80.90	\$83.28
2"	\$113.39	\$129.44	\$133.25
3"	\$226.80	\$258.91	\$266.52
4"	\$354.39	\$404.56	\$416.46

6"	\$708.80	\$809.14	\$832.94
Gallage Charge (per 1000 gallons)	\$3.49	\$3.98	\$4.10

Reclaimed Water Service

<u>Present Rate</u>	<u>Utility's Proposed Interim Rate</u>	<u>Utility's Proposed Final Rate</u>
\$0.00	\$0.00	\$0.00

SERVICE AVAILABILITY CHARGES

The utility is not requesting any changes to its service availability charges or its miscellaneous service charges. Even though not requested to do so, the Commission may review and adjust service availability charges.

PROCEDURES AFTER CUSTOMER MEETINGS

In addition to the customer meeting notice described above, other important dates in the rate application are as follows:

<u>Schedule Item</u>	<u>Due Dates</u>
Staff Recommendation on Interim Rates	June 24, 2004
Agenda Conference on Interim Rates	July 6, 2004
Order on Interim Rates	July 26, 2004
Staff's Proposed Agency Action ("PAA") Recommendation	September 23, 2004
Agenda Conference on PAA Rates	October 5, 2004
PAA Order Issued	October 25, 2004
Protest Period Expires	November 18, 2004

This notice was prepared by the utility and approved by Commission Staff for distribution by the utility to its customers.