

ORIGINAL



August 6, 2004
Via Overnight Delivery

210 N. Park Ave.
Winter Park, FL
32789

P.O. Drawer 200
Winter Park, FL
32790-0200

Tel: 407-740-8575
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Ms. Blanca Bayo, Director
Division of the Commission Clerk &
Administrative Services
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0870

COMMISSION
CLERK

AUG - 9 AM 10: 12

RECEIVED-FPSC

RE: Notice of Transfer of Customer Base from TVC Telecom, Incorporated to STS Telecom, LLC

Dear Mr. Bayo:

STS Telecom, LLC ("STS") hereby notifies the Commission that it has entered into an agreement with TVC Telecom, Incorporated ("TVC"), pursuant to which STS will acquire certain long distance service subscribers from TVC, some of whom reside within the state of Florida. These customers currently receive interLATA and intraLATA long distance services from TVC; after the date of the transfer, these services will be provided to the affected customers by STS. The transfer of the customer base will take place effective September 10, 2004.

- CMP _____
- COM _____
- CTR _____
- ECR _____
- GCL _____
- OPC _____
- MMS _____
- RCA _____
- SCR _____
- SEC 1
- OTH _____

STS has provided notice of the transfer to the Federal Communications Commission ("FCC"), pursuant to 47 CFR §64.1120(e)(1), and has provided notice to the affected customers pursuant to the requirements of 47 CFR §64.1120(e)(3) of the FCC rules. A copy of the notification submitted to the FCC, including the required customer notice, is attached.

Pursuant to the FCC rules, by complying with the requirements set forth above, STS may acquire the affected customers without obtaining each subscriber's authorization and verification.

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FPSC-BUREAU OF RECORDS

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FPSC-COMMISSION CLERK

Ms. Blanca Bayo
August 6, 2004
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For our records, please date stamp the receipt copy of this letter and return it in the self addressed, stamped envelope provided. Should you have any questions regarding this letter, please direct them to the undersigned at (407) 740-8575.

Thank you for your assistance.

Sincerely,

A handwritten signature in black ink, appearing to read "Sharon Thomas". The signature is fluid and cursive, with the first name "Sharon" written in a larger, more prominent script than the last name "Thomas".

Sharon Thomas
Consultant to STS Telecom, LLC

cc: Keith Kramer – STS
Alan Gold - STS
File: STS Telecom – FL



Attachment A

Customer Notification

STATUTORY NOTICE OF ACCOUNT TRANSFERS
TO TVC TELECOM INCORPORATED'S SUBSCRIBERS

- (I) On September 10, 2004 STS Telecom LLC, a Florida limited liability company ("STS") will become the subscriber's new provider of long distance telecommunications service(s).
- (II) The rates, terms, and conditions of the service(s) to be provided by STS upon the subscriber's transfer to STS will be the same that the subscriber is currently receiving from TVC Telecom, Incorporated ("TVC"). In the event of any changes to these rates, terms, and conditions, STS will notify the subscriber in writing of any changes.
- (III) STS will be responsible for any carrier change charges associated with the transfer.
- (IV) The subscriber has a right to select a different preferred carrier for the long distance telecommunication service(s) at issue, if an alternative carrier is available.
- (V) All subscribers receiving this notice, even those who have arranged preferred carrier freezes through their local service providers on the service(s) involved in the transfer, will be transferred to the acquiring carrier (STS), unless the subscribers have selected a different carrier before the transfer date; existing preferred carrier freezes on the service(s) involved in the transfer will be lifted; and the subscribers must contact their local service provider to arrange a new freeze.
- (VI) STS will be responsible for handling complaints filed, or otherwise raised, prior to or during the transfer against both TVC and STS.
- (VII) The toll-free customer service telephone number of STS is 1-800-610-7600.

(mailed by US Mail service August 5, 2004)

STS Telecom LLC