

# REDACTED FILING

## 2004 Competitive Local Exchange Carrier (CLEC) Data Request (Due by July 15, 2004)

unboxed

Legal Company Name: Knology of Florida, Inc.

D/B/A: \_\_\_\_\_

FPSC Company Code (e.g.,TX000):TX215

Contact Name & Title: Bruce Schoonover, Jr. / Director - Regulatory Affairs

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Stock Symbol (if company is publicly traded):KNOL

1. If you are providing local service in Florida please complete the attached Tables 1-3.
2. Please indicate which of the following services your company provides. Select all that apply.

<input checked="" type="checkbox"/> Local telephone service	<input type="checkbox"/> Paging service
<input type="checkbox"/> Private line/special access	<input type="checkbox"/> Prepaid service
<input type="checkbox"/> Wholesale loops	<input checked="" type="checkbox"/> VoIP
<input checked="" type="checkbox"/> Wholesale transport	<input checked="" type="checkbox"/> Cable television
<input checked="" type="checkbox"/> Interexchange service	<input type="checkbox"/> Satellite Television
<input type="checkbox"/> Cellular service	<input checked="" type="checkbox"/> Broadband Internet Access

3. If your company provides **pre-paid** local telephone service, is this is the only service you currently provide in Florida?

Knology does not provide pre-paid local telephone service in Florida.

4. Please complete the table on the following page showing the different bundles that you offer by marking the services you offer along with the price and take rate (the percentage of customers that subscribe to the corresponding package) for residential and business customers.

# REDACTED FILING

		Local	Long Distance	Broadband	Wireless	Video Service	Price	Take Rate
<b>Residential Packages</b>	Example	X	X			X	\$69.99	35%
	Package 1	X	X	X		X	████	████
	Package 2	X	X	X		X	████	████
	Package 3	X	X	X		X	████	████
	Package 4	X	X	X		X	████	████
	Package 5	X	X	X		X	████	████
	Package 6			X		X	████	████
	Package 7	X	X			X	████	████
	Package 8	X	X	X		X	████	████
	Package 9	X		X		X	████	████
	Package 10	X		X		X	████	████
	Package 11							
	Package 12							
	Package 13							
	Package 14							
Package 15								
<b>Business Packages</b>	Example	X	X	X			\$89.99	25%
	Package 1	X	X	X		X	████	████
	Package 2	X	X	X		X	████	████
	Package 3	X	X	X		X	████	████
	Package 4							
	Package 5							
	Package 6							
	Package 7							
	Package 8							
	Package 9							
	Package 10							
	Package 11							
	Package 12							
	Package 13							
	Package 14							
Package 15								

# REDACTED FILING

- (a.) Please indicate below what vertical services are available in the bundles you offer.

3-way calling	<u>  X  </u>
Caller ID w/ name	<u>  X  </u>
Call Hunt	<u>      </u>
Call Waiting	<u>  X  </u>
Voice Mail	<u>  X  </u>
Call Transfer	<u>      </u>
Caller ID Block	<u>      </u>
Repeat Dialing	<u>      </u>
Call Return	<u>  X  </u>
Call Waiting w/ Caller ID	<u>  X  </u>
Line Guard	<u>  X  </u>
Other (Specify)	<u>  X  </u>

Call Forwarding, Speed Calling, Anonymous Call Rejection, Selective Call Acceptance, Automatic Recall, Selective Call Forwarding, Selective Call Rejection, Call Forward – Remote Access, Distinctive Ringing, Call Forward – Busy Line, Call Forward – Don't Answer.

- (b.) How many of the above services are included in a bundle?  
As you can see in the table above, Knology offers a variety of bundle packages. Generally all of the features listed above are included in at least one of the Knology bundles.
- (c.) Are these bundles offered in all areas where you provide service? If not, why not and do you intend to offer them in the future?  
These bundles are offered in all areas in Florida that Knology currently has network.

5. Indicate below whether you are offering or providing VoIP service to end-user customers in Florida? For purposes of this question, VoIP service is defined as IP-based voice service provided over a digital connection. VoIP calls under this definition may or may not terminate on the PSTN.

       Not offering VoIP service in Florida.  
  X   Offering business VoIP services.  
       Offering residential VoIP services.

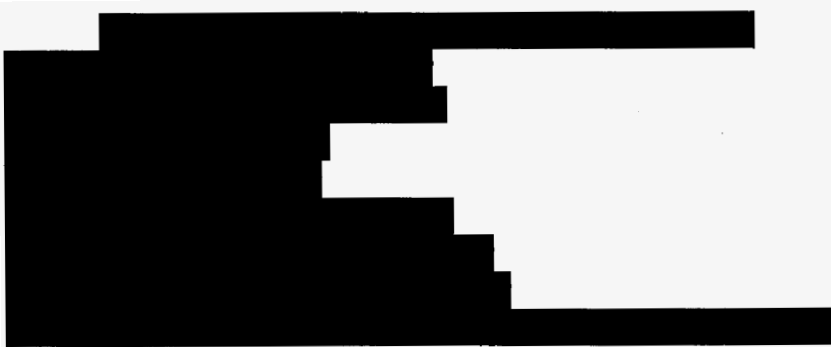
If you are offering or providing residential or business VoIP service in Florida:

- (a.) List the locations in Florida where you are offering VoIP service. If you roll out service by MSA, list the MSAs; if rolled out by exchange, list the exchanges, etc. Knology is currently offering its IP-based Matrix VoIP product in the Panama City, Florida exchange.
- (b.) Provide residential price(s) for VoIP service.

# REDACTED FILING

Knology is not currently offering an IP-based residential product.

- (c.) Provide small business price(s) for VoIP service.



- (d.) List all call features included with the service, e.g., call forwarding, caller ID, voice mail, etc.



- (e.) Check all that apply to your VoIP service:

- Offer wireless VoIP service.
- Offer wireline VoIP service.
- 911 (Location information not provided automatically to PSAP).
- E911 (Location information provided automatically to PSAP).
- CALEA (Communications Assistance for Law Enforcement Act).
- Telephone Relay Service.
- Power Backup (If so, identify time duration below, e.g., 4 hours, 8 hours).
- 8 Time duration of power backup (in hours).
- Directory Assistance.
- Operator Services.
- Equal Access to long distance providers.
- Local Number Portability.
- Local Calling.
- Long Distance Calling.
- International Calling.
- Contribute to Universal Service Fund.
- Require VoIP subscriber to also purchase Broadband service.
- Offered as primary line service.

# REDACTED FILING

Offered as secondary line service only.

- Interconnected with PSTN.
- Peer-to-Peer only (no interconnection with PSTN).
- Use of public Internet.
- Use of private IP network.
- Call uptime 99.999%.
- Use of numbers from the North American Numbering Plan Administrator.

6. If you are not offering or providing VoIP service to end-user customers in Florida, do you anticipate doing so? If yes, identify rollout month/year.

7. Broadband Internet Access.

(a.) With this data, we are interested in reporting on an aggregate statewide rather than a per company basis.

- Provide the total number of **residential** lines and wireless channels over which you or an affiliate are providing broadband service in Florida. [REDACTED]
- Provide the total number of **small business** lines and wireless channels over which you or an affiliate are providing broadband service in Florida [REDACTED]
- Provide the total number of **residential and small business** lines and wireless channels over which you or an affiliate are providing broadband service in Florida. [REDACTED]

(b.) What types of broadband connection(s) do you provide?

- xDSL
- cable modem
- satellite
- fixed wireless
- mobile wireless
- Wi-Fi
- Broadband over power line
- Other (Specify)

(c.) How do you provision broadband services? Check all that apply.

- Over own facilities
- Over UNE loops
- Over resold facilities (ILEC)
- Over resold facilities (non-ILEC)
- Over loops or channels obtained from unaffiliated entities (non- ILEC)
- Through line splitting agreements

(d.) Please fill out the following table providing the downstream and upstream data

# REDACTED FILING

transfer rates and the monthly price for each tier of broadband service you offer.

Broadband Service	Data Transfer Rate		\$ Price/month
	Downstream	Upstream	
Residential	[REDACTED]	[REDACTED]	[REDACTED]
	[REDACTED]	[REDACTED]	[REDACTED]
	[REDACTED]	[REDACTED]	[REDACTED]
Business	[REDACTED]	[REDACTED]	[REDACTED]
	[REDACTED]	[REDACTED]	[REDACTED]
	[REDACTED]	[REDACTED]	[REDACTED]
	[REDACTED]	[REDACTED]	[REDACTED]
	[REDACTED]	[REDACTED]	[REDACTED]
	[REDACTED]	[REDACTED]	[REDACTED]

8. Have you experienced any significant barriers in entering Florida's local exchange markets? Please list and describe any major obstacles or barriers encountered that you believe maybe impeding the growth of local competition in the state, along with any suggestions as to how to remove such obstacles.

*A barrier to entry is the historically low R-1 and B-1 rates set by Florida state statute.*

9. Please provide any additional general comments or information you believe will assist staff in evaluating and reporting on the development of local exchange competition in Florida.

*Knology is pleased with the recent Florida Telecommunications legislation and believes this will facilitate more competition in the local telephone market in Florida.*

10. As of December 31, 2003, how much money (in thousands of dollars) have you invested in your network serving Florida customers?

[REDACTED]

11. Are you currently operating under Chapter 7 or Chapter 11 protection?

*Knology of Florida is not currently operating under Chapter 7 or Chapter 11 protection.*

12. If your company filed a Form 477 with the Federal Communications Commission in March 2004, please enclose a copy of the completed form with your response to this data request. (NOTE: This form only applies to CLECs with a minimum of 10,000 access lines.)

*Enclosed*

13. Following the D.C. Circuit's decision, the FCC called for ILECs and CLECs to negotiate.

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(a.) Are you currently in negotiations with any ILECs?

Yes

(b) If so, with which carriers?

BellSouth, Verizon

(c) Are the negotiations national or Florida-only?

Knology's interconnection agreement with Verizon covers Florida only

Knology's interconnection agreement with BellSouth covers their 9 state region.

(d) Have you reached agreement with one or more carriers?

Yes

14. If so, please provide the name(s) of the carrier(s) and when you expect to file your agreement(s) with the Florida Commission. If you do not intend to file your agreement(s), explain why.

Both interconnection agreements are on file with the Florida Public Service Commission