

JAMES E. "JIM" KING, JR.
President



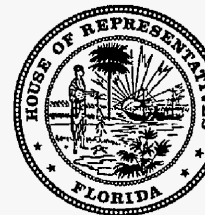
Harold McLean
Public Counsel

STATE OF FLORIDA
OFFICE OF PUBLIC COUNSEL

c/o THE FLORIDA LEGISLATURE
111 WEST MADISON ST.
ROOM 812
TALLAHASSEE, FLORIDA 32399-1400
850-488-9330

EMAIL: OPC_WEBSITE@LEG.STATE.FL.US
WWW.FLORIDAOPC.GOV

JOHNNIE BYRD
Speaker



August 25, 2004

Ms. Blanca S. Bayó, Director
Division of the Commission Clerk
and Administrative Services
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0870

RE: Docket No. 030102-WS

Dear Ms. Bayó:

Enclosed for filing in the above referenced docket are an original and fifteen copies of Exhibits 13 and 14 which were admitted into the record at the Service Hearing on August 11, 2004.

Please indicate receipt of filing by date-stamping the attached copy of this letter and returning it to this office. Thank you for your assistance in this matter.

Sincerely,

A handwritten signature in black ink, appearing to read "Harold McLean".

Harold McLean
Public Counsel

/HMCL

cc: parties of record

Enclosures

DOCUMENT NUMBER-DATE

09330 AUG 25 04

FPSC-COMMISSION CLERK

Ex 100. 12
August 2, 2004

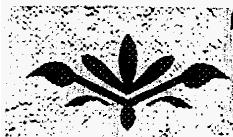
We request that the following information be made known to
the PSC —

On July this year, we sold our property in Camp Florida Resort. At the closing our attorney was advised that the POA would not permit the title to clear until we had paid a \$261.00 outstanding debt against our account. This charge was for the purchase of stock in L.P. Utilities owned by Cozier.

We explained to our attorney that the charge was not for maintenance fees, that the POA did not own the utility nor the stock for which we were being billed. He promptly removed this cost and cleared the title.

I have spoken with other sellers and find that they have been forced to pay for stock in a company which the POA does not own. This is still another example of the self-serving and underhanded actions taken by John Lovelette as a Director of L.P. Utilities owned by his employer, Cozier, to force this sale upon the residents of Camp Florida Resort.

Jeffrey & Ellen Cleveland
8/2/04



To Whom It May Concern

Ex. No. 14

7/20/54

(All accounts)

Calley works for the P.O.A. (John Lovellette directing her in her billing) doing their bookkeeping. I was made to buy stock for L.P. Utilities owned by Cozier, not owned by P.O.A. Calley refused to agree to the release of my property until I had paid \$261.78. I was no longer eligible, nor was I a member of the P.O.A. after the sale of my property. No paperwork did I receive to indicate ownership of stock.

Phyllis Lee