

ORIGINAL

State of Florida



Public Service Commission

CAPITAL CIRCLE OFFICE CENTER • 2540 SHUMARD OAK BOULEVARD
TALLAHASSEE, FLORIDA 32399-0850

-M-E-M-O-R-A-N-D-U-M-

REDACTED

DATE: August 5, 2004

TO: Division of the Commission Clerk and Administrative Services (Lockard)

FROM: Division of Regulatory Compliance and Consumer Assistance (Vandiver) *PNH*

RE: **Docket No. 000475-TP; Company Name: Thrifty Call, Inc. (TI352);**
Audit Purpose: Actual Percentage Interstate Usage Audit;
Audit Control No. 01-292-1-1

Pages 4 and 5 of the audit report and Volumes 2 and 3 regarding the above captioned company are being forwarded to your office, pursuant to rule 25-22.006, Florida Administrative Code. The remaining pages of the audit report and Volume 1 have been filed as unclassified in RCA files.

The audit exit conference was held on August 5, 2004.

An attached index lists all confidential material.

Attachments:	Confidential Document Index	08555-04
	Pages 4 & 5 of the Audit Report	08556-04
	Volume(s) 2 & 3	Volume 2 08557-04
		Volume 3 08558-04

cc: General Counsel
Robert Freeman

- CMP _____
- COM _____
- CTR _____
- ECR _____
- GCL _____
- OPC _____
- MMS _____
- RCA _____
- SCR _____
- SEC 1
- OTH _____

Received by

R. Lockard

8-5-04

Date

DOCUMENT NUMBER-DATE

09606 SEP-1 3

FPSC-COMMISSION CLERK

CONFIDENTIAL INDEX

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Page 5	III. Exhibit – Percent of Grand Total for July through December 1999

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48	Index of CDs	1
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DOCUMENT NUMBER-DATE

08535 AUG-5-8

FPSC-COMMISSION CLERK



FLORIDA PUBLIC SERVICE COMMISSION

DIVISION OF REGULATORY COMPLIANCE AND CONSUMER ASSISTANCE

BUREAU OF AUDITING

Tallahassee District Office


THRIFTY CALL, INC.


ACTUAL PERCENTAGE INTERSTATE USAGE AUDIT

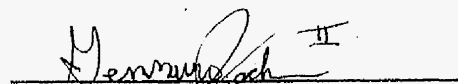
TWELVE MONTH PERIOD ENDED MARCH 31, 2000

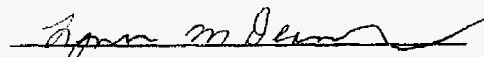
DOCKET NO. 000475-TP

AUDIT CONTROL NO. 01-292-1-1


Michael Buckley, Audit Staff


Scott Wagers, Computer Audit Analyst


Genarro Jackson II, Audit Staff


Lynn M. Deamer, Audit Supervisor

000475-TP

Disclosure No. 2

Subject: Percentage Interstate Usage

Statement of Fact: For the period July 1999 through December 1999, [REDACTED] of [REDACTED] calls had enough information to determine if the calls should be classified Interstate or Intrastate. There were [REDACTED] total minutes in the readable records. Interstate minutes were [REDACTED] and Intrastate minutes were [REDACTED]. This results in a Grand Total Percentage Interstate Usage (PIU) of [REDACTED]%. See Exhibit for calculations.

CONFIDENTIAL

DOCUMENT NUMBER-DATE
08536 AUG-5 2000
FPSC-COMMISSION CLERK

III. EXHIBIT

**Thrifty Call, Inc.
 Docket: 000475-TP
 ACN: 01-292-1-1
 Determination of actual PIU
 Percent of Grand Total for July through December 1999**

	July to December Total	Percent to Total July to December
Number of Calls with Insufficient Data to Determine Usage	██████████	██████%
Number of Calls with Sufficient Data to Determine Usage	██████████	██████%
Total	██████████	100.00%
Interstate Calls	██████████	██████%
Intrastate Calls	██████████	██████%
Total	██████████	100.00%
Interstate Call Duration	██████████	██████%
Intrastate Call Duration	██████████	██████%
Total	██████████	100.00%

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THRIFTY CALL, INC.

DOCKET NO. 000475-TP
AUDIT CONTROL NO. 01-292-1-1

PIU AUDIT
FOR YEAR ENDED MARCH 31, 2000

CONFIDENTIAL

VOLUME 2 OF 3
CONFIDENTIAL

CONFIDENTIAL

DOCUMENT NUMBER-DATE

08537 AUG-5-8

FPSC-COMMISSION CLERK

m13
6/28/04

Disclosure No. 2

Subject: Percentage Interstate Usage

Statement of Fact: For the period July 1999 through December 1999, [REDACTED] of [REDACTED] 44-3 calls had enough information to determine if the calls should be classified Interstate or Intrastate. There were [REDACTED] total minutes in the readable records. Interstate minutes were 44-3 [REDACTED] and Intrastate minutes were [REDACTED]. This results in a Grand Total Percentage Interstate Usage (PIU) of [REDACTED]%. See Exhibit for calculations.

CONFIDENTIAL

1-6

III. EXHIBIT

M B
6/28/04

Thrifty Call, Inc.
Docket: 000475-TP
ACN: 01-292-1-1
Determination of actual PIU
Percent of Grand Total for July through December 1999

	July to December Total	Percent to Total July to December
Number of Calls with Insufficient Data to Determine Usage	[REDACTED]	[REDACTED] %
Number of Calls with Sufficient Data to Determine Usage	[REDACTED]	[REDACTED] %
Total	[REDACTED]	100.00%
Interstate Calls	[REDACTED]	[REDACTED] %
Intrastate Calls	[REDACTED]	[REDACTED] %
Total	[REDACTED]	100.00%
Interstate Call Duration	[REDACTED]	[REDACTED] %
Intrastate Call Duration	[REDACTED]	[REDACTED] %
Total	[REDACTED]	100.00%

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Thrifty Call, Inc.
 Docket: 000475-TP
 CN: 01-292-1-1
 Termination of actual PIU
 Monthly Average for July through December 1999

A:SS1 Monthly Average.123

	July Monthly Total	No. of Days in July	July Average	August Monthly Total	No. of Days in August	August Average	September Monthly Total	No. of Days in September	September Average
Info record count	[REDACTED]	31	[REDACTED]	[REDACTED]	31	[REDACTED]	[REDACTED]	30	[REDACTED]
Info record count	[REDACTED]	31	[REDACTED]	[REDACTED]	31	[REDACTED]	[REDACTED]	30	[REDACTED]
Total	[REDACTED]	31	[REDACTED]	[REDACTED]	31	[REDACTED]	[REDACTED]	30	[REDACTED]
Inter record count	[REDACTED]	31	[REDACTED]	[REDACTED]	31	[REDACTED]	[REDACTED]	30	[REDACTED]
Intra record count	[REDACTED]	31	[REDACTED]	[REDACTED]	31	[REDACTED]	[REDACTED]	30	[REDACTED]
Total	[REDACTED]	31	[REDACTED]	[REDACTED]	31	[REDACTED]	[REDACTED]	30	[REDACTED]
Inter call duration	[REDACTED]	31	[REDACTED]	[REDACTED]	31	[REDACTED]	[REDACTED]	30	[REDACTED]
Intra call duration	[REDACTED]	31	[REDACTED]	[REDACTED]	31	[REDACTED]	[REDACTED]	30	[REDACTED]
Total	[REDACTED]	31	[REDACTED]	[REDACTED]	31	[REDACTED]	[REDACTED]	30	[REDACTED]

	October Monthly Total	No. of Days in October	October Average	November Monthly Total	No. of Days in November	November Average	December Monthly Total	No. of Days in December	December Average
Info record count	[REDACTED]	31	[REDACTED]	[REDACTED]	30	[REDACTED]	[REDACTED]	31	[REDACTED]
Info record count	[REDACTED]	31	[REDACTED]	[REDACTED]	30	[REDACTED]	[REDACTED]	31	[REDACTED]
Total	[REDACTED]	31	[REDACTED]	[REDACTED]	30	[REDACTED]	[REDACTED]	31	[REDACTED]
Inter record count	[REDACTED]	31	[REDACTED]	[REDACTED]	30	[REDACTED]	[REDACTED]	31	[REDACTED]
Intra record count	[REDACTED]	31	[REDACTED]	[REDACTED]	30	[REDACTED]	[REDACTED]	31	[REDACTED]
Total	[REDACTED]	31	[REDACTED]	[REDACTED]	30	[REDACTED]	[REDACTED]	31	[REDACTED]
Inter call duration	[REDACTED]	31	[REDACTED]	[REDACTED]	30	[REDACTED]	[REDACTED]	31	[REDACTED]
Intra call duration	[REDACTED]	31	[REDACTED]	[REDACTED]	30	[REDACTED]	[REDACTED]	31	[REDACTED]
Total	[REDACTED]	31	[REDACTED]	[REDACTED]	30	[REDACTED]	[REDACTED]	31	[REDACTED]

CONFIDENTIAL

To 44 Lead

Thrifty Call, Inc
 PIU Audit Period Ending March 3 0
 Docket No: 000475 Audit Control
 Description: Monthly Ave

2-1-1

M3
 2/9/04

Thrifty Call, Inc.
Docket: 000475-TP
CN: 01-292-1-1

A:SS2 Average minutes.123

Termination of actual PIU

Average Minutes per Call for July through December 1999

	<u>July</u> <u>Monthly Total</u>	<u>August</u> <u>Monthly Total</u>	<u>September</u> <u>Monthly Total</u>	<u>October</u> <u>Monthly Total</u>	<u>November</u> <u>Monthly Total</u>	<u>December</u> <u>Monthly Total</u>
Inter record count	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
Intra record count	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
Total	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
Inter call duration	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
Intra call duration	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
Total	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
Average Minutes For:						
Inter call	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
Intra call	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
Total	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]

To 44 Lead

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Thrifty Call, Inc
PIU Audit Period Ending March 31, 2000
Docket No: 000475 Audit Control No. 01-292-1-1
Description: Ave. Minutes

Prepared by Auditor

m3
2/19/04

Trifty Call, Inc.

A:SS3 Percent of Total.123

Docket: 000475-TP

DN: 01-292-1-1

Termination of actual PIU

Percent of Total analyses for July through December 1999

	July Monthly Total	Percent to Total in July	August Monthly Total	Percent to Total in August	September Monthly Total	Percent to Total in September
Info record count	[REDACTED]	[REDACTED]%	[REDACTED]	[REDACTED]%	[REDACTED]	[REDACTED]%
Info record count	[REDACTED]	[REDACTED]%	[REDACTED]	[REDACTED]%	[REDACTED]	[REDACTED]%
Total		100.00%		100.00%		100.00%
Inter record count	[REDACTED]	[REDACTED]%	[REDACTED]	[REDACTED]%	[REDACTED]	[REDACTED]%
Intra record count	[REDACTED]	[REDACTED]%	[REDACTED]	[REDACTED]%	[REDACTED]	[REDACTED]%
Total		100.00%		100.00%		100.00%
Inter call duration	[REDACTED]	[REDACTED]%	[REDACTED]	[REDACTED]%	[REDACTED]	[REDACTED]%
Intra call duration	[REDACTED]	[REDACTED]%	[REDACTED]	[REDACTED]%	[REDACTED]	[REDACTED]%
Total		100.00%		100.00%		100.00%
Info record count	[REDACTED]	[REDACTED]%	[REDACTED]	[REDACTED]%	[REDACTED]	[REDACTED]%
Info record count	[REDACTED]	[REDACTED]%	[REDACTED]	[REDACTED]%	[REDACTED]	[REDACTED]%
Total		100.00%		100.00%		100.00%
Inter record count	[REDACTED]	[REDACTED]%	[REDACTED]	[REDACTED]%	[REDACTED]	[REDACTED]%
Intra record count	[REDACTED]	[REDACTED]%	[REDACTED]	[REDACTED]%	[REDACTED]	[REDACTED]%
Total		100.00%		100.00%		100.00%
Inter call duration	[REDACTED]	[REDACTED]%	[REDACTED]	[REDACTED]%	[REDACTED]	[REDACTED]%
Intra call duration	[REDACTED]	[REDACTED]%	[REDACTED]	[REDACTED]%	[REDACTED]	[REDACTED]%
Total		100.00%		100.00%		100.00%

Thrifty Call, Inc
 PIU Audit: Period Ending March 31, 2000
 Docket No: 000475 Audit Control No: 01-292-1-1
 Description: Percent of Total by Month

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To 44 Lead

2/9/00 MB

Thrifty Call, Inc.
Docket: 000475-TP
ACN: 01-292-1-1

A:SS4 Percent of Grand Total.123

Determination of actual PIU
Percent of Grand Total for July through December 1999

	July to December Total	Percent to Total July to December
Noinfo record count	[REDACTED]	[REDACTED]%
Sinfo record count	[REDACTED]	[REDACTED]%
Total	[REDACTED]	100.00%
Inter record count	[REDACTED]	[REDACTED]%
Intra record count	[REDACTED]	[REDACTED]%
Total	[REDACTED]	100.00%
Inter call duration	[REDACTED]	[REDACTED]%
Intra call duration	[REDACTED]	[REDACTED]%
Total	[REDACTED]	100.00%

*Disclosure 2
to 44 level*

Thrifty Call, Inc
PIU Audit Period Ending March 31, 2000
Docket No: 000471 Audit Control No. 01-292-1-1
Description: Grand Total Per-en+ing e

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Prepared by Auditor

MB
2/9/04

Thrifty Call, Inc
 PJU Audit - Period Ending March 31, 2000
 Docket No: 000471 - Audit Control No. 01-292-1-1
 Description: Analysis

MB
 2/9/04

Call
 sis of call data from July 1 through December 31, 1999

Info	July 1 (182)	July 2 (183)	July 3 (184)	July 4 (185)	July 5 (186)	July 6 (187)	July 7 (188)	July 8 (189)
IF	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
FO	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
AL	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
agory	Count	Count	Count	Count	Count	Count	Count	Count
ER	Minutes	Minutes	Minutes	Minutes	Minutes	Minutes	Minutes	Minutes
RA	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
FAL	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
Info	Aug 1(213)	Aug 2(214)	Aug 3(215)	Aug 4(216)	Aug 5(217)	Aug 6(218)	Aug 7(219)	Aug 8(220)
INF	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
IFO	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
TAL	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
agory	Count	Count	Count	Count	Count	Count	Count	Count
TER	Minutes	Minutes	Minutes	Minutes	Minutes	Minutes	Minutes	Minutes
TRA	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
JTAL	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]

7044

CONFIDENTIAL

EDP
 Prepared by Auditor

Thrifty Call, Inc
 PIU Audit - Period Ending March 31, 2000
 Docket No: 000473 Audit Control No. 01-292-1-1
 Description: Analysis

m B
 2/9/04

Info	Category	Count	Minutes	Info	Category	Count	Minutes
July 9(190)	ER	[REDACTED]	[REDACTED]	Aug 9(221)	ER	[REDACTED]	[REDACTED]
July 10(191)	RA	[REDACTED]	[REDACTED]	Aug 10(222)	RA	[REDACTED]	[REDACTED]
July 11(192)	TAL	[REDACTED]	[REDACTED]	Aug 11(223)	TAL	[REDACTED]	[REDACTED]
July 12(193)	Info	[REDACTED]	[REDACTED]	Aug 12(224)	Info	[REDACTED]	[REDACTED]
July 13(194)	Category	[REDACTED]	[REDACTED]	Aug 13(225)	Category	[REDACTED]	[REDACTED]
July 14(195)	Count	[REDACTED]	[REDACTED]	Aug 14(226)	Count	[REDACTED]	[REDACTED]
July 15(196)	Minutes	[REDACTED]	[REDACTED]	Aug 15(227)	Minutes	[REDACTED]	[REDACTED]
July 16(197)	Count	[REDACTED]	[REDACTED]	Aug 16(228)	Count	[REDACTED]	[REDACTED]
July 16(197)	Minutes	[REDACTED]	[REDACTED]	Aug 16(228)	Minutes	[REDACTED]	[REDACTED]

To 44

CONFIDENTIAL

EDP
 Prepared by Auditor

Thrifty Call, Inc
 PIU Audit Period Ending March 31, 2000
 Docket No: 000471 Audit Control No. 01-292-1-1
 Description: Analysis

MB
 2/9/04

Category	July 17(198)	July 18(199)	July 19(200)	July 20(201)	July 21(202)	July 22(203)	July 23(204)	July 24(205)
Info	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
VF	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
FO	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
TAL	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
Category	Count	Minutes	Count	Minutes	Count	Minutes	Count	Minutes
ER	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
RA	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
TAL	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
Info	Aug 17(229)	Aug 18(230)	Aug 19(231)	Aug 20(232)	Aug 21(233)	Aug 22(234)	Aug 23(235)	Aug 24(236)
Info	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
INF	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
IFO	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
TAL	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
Category	Count	Minutes	Count	Minutes	Count	Minutes	Count	Minutes
ER	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
FRA	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
TAL	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]

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Call Info	July 25(206)	July 26(207)	July 27(208)	July 28(209)	July 29(210)	July 30(211)	July 31(212)	Monthly Total
NF	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	NOINF
FO	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	SINFO
TAL	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	TOTAL
Category	Count Minutes	Count Minutes	Count Minutes	Count Minutes	Count Minutes	Count Minutes	Count Minutes	Count Minutes Category
ER	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED] INTER
RA	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED] INTRA
TAL	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED] TOTAL
Call Info	Aug 25(237)	Aug 26(238)	Aug 27(239)	Aug 28(240)	Aug 29(241)	Aug 30(242)	Aug 31(243)	Monthly Total
INF	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	NOINF
IFO	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	SINFO
TAL	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	TOTAL
Category	Count Minutes	Count Minutes	Count Minutes	Count Minutes	Count Minutes	Count Minutes	Count Minutes	Count Minutes Category
ER	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED] INTER
RA	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED] INTRA
TAL	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED] TOTAL

7044

Prepared by Aua

CONFIDENTIAL

m B
2/19/04

Thrifty Call, Inc
PIU Audit Period Ending March 31, 2000
Docket No: 000471 Audit Control No. 01-292-1-1
Description: Abw445.5

Thrifty Call, Inc
 PIU Audit Period Ending March 31, 2000
 Docket No: 000471 Audit Control No. 01-292-1-1
 Description: Analysis

MB
 2/9/04

Info	Count	Minutes	Count	Minutes	Count	Minutes	Count	Minutes	Count	Minutes	Count	Minutes
Info												
IF												
O												
AL												
Info												
IF												
IFO												
TAL												
Info												
IF												
IFRA												
JTAL												

TO 44

CONFIDENTIAL

Category	Sep 25(268)		Sep 26(269)		Sep 27(270)		Sep 28(271)		Sep 29(272)		Sep 30(273)		Monthly Total				
	Count	Minutes	Count	Minutes	Count	Minutes	Count	Minutes	Count	Minutes	Count	Minutes	Call_Info	NOINF	SINFO	TOTAL	
Info	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	
IF	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	
Category	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	
ER	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	
RA	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	
TOTAL	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	
	Oct 25(298)		Oct 26(299)		Oct 27(300)		Oct 28(301)		Oct 29(302)		Oct 30(303)		Oct 31(304)		Monthly Total		
Info	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	
IF	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	
Category	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	
ER	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	
RA	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	
TOTAL	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	

Thrifty Call, Inc
 PIU Audit Period Ending March 31, 2000
 Docket No: 000471 Audit Control No. 01-292-1-1
 Description: AWH 4515

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Thrifty Call, Inc
 PIU Audit Period Ending March 31, 2000
 Docket No: 000471 Audit Control No. 01-292-1-1
 Description: *Analysis*

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Category	Nov 1(305)	Nov 2(306)	Nov 3(307)	Nov 4(308)	Nov 5(309)	Nov 6(310)	Nov 7(311)	Nov 8(312)	Dec 1(335)	Dec 2(336)	Dec 3(337)	Dec 4(338)	Dec 5(339)	Dec 6(340)	Dec 7(341)	Dec 8(342)	
Info	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
NER	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
TRA	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
JTAL	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]

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Thrifty Call, Inc
 PIU Audit Period Ending March 31, 2000
 Docket No: 000471 Audit Control No. 01-292-1-1
 Description: Analysis

Category	Nov 9(313)	Nov 10(314)	Nov 11(315)	Nov 12(316)	Nov 13(317)	Nov 14(318)	Nov 15(319)	Nov 16(320)	Dec 9(343)	Dec 10(344)	Dec 11(345)	Dec 12(346)	Dec 13(347)	Dec 14(348)	Dec 15(349)	Dec 16(350)
Info	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
F	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
D	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
AL	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
Category	Count	Count	Count	Count	Count	Count	Count	Count	Count	Count	Count	Count	Count	Count	Count	Count
IR	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
LA	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
AL	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
Info	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
NE	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
FO	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
TAL	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
Category	Count	Count	Count	Count	Count	Count	Count	Count	Count	Count	Count	Count	Count	Count	Count	Count
TER	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
IRA	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
TOTAL	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]

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	Nov 17(321)	Nov 18(322)	Nov 19(323)	Nov 20(324)	Nov 21(325)	Nov 22(326)	Nov 23(327)	Nov 24(328)
Info	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
Category	Count Minutes	Count Minutes	Count Minutes	Count Minutes	Count Minutes	Count Minutes	Count Minutes	Count Minutes
RA	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
TAL	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
	Dec 17(351)	Dec 18(352)	Dec 19(353)	Dec 20(354)	Dec 21(355)	Dec 22(356)	Dec 23(357)	Dec 24(358)
Info	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
Category	Count Minutes	Count Minutes	Count Minutes	Count Minutes	Count Minutes	Count Minutes	Count Minutes	Count Minutes
RA	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
TAL	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]

Thriftly Call, Inc
 PIU Audit: Period Ending March 31, 2000
 Docket No: 000471 Audit Control No: 01-292-1-1
 Description: 4/2011/95

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[REDACTED]

Info	Nov 25(329)	Nov 26(330)	Nov 27(331)	Nov 28(332)	Nov 29(333)	Nov 30(334)	Monthly Total
Info	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
NOINF	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
SINFO	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
TOTAL	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
Category	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
INTER	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
INTRA	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
TOTAL	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
Info	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
NOINF	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
SINFO	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
TOTAL	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
Category	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
INTER	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
INTRA	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
TOTAL	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]

[REDACTED]

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THRIFTY CALL, INC.

DOCKET NO. 000475-TP
AUDIT CONTROL NO. 01-292-1-1

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DOCUMENT NUMBER-DATE

08538 AUG-5 8

FPSC-COMMISSION CLERK

DOCKET 000475-TP

AUDIT CONTROL NO. 01-292-1-1

COMPUTER PROGRAM REQUIREMENTS

WORK PAPERS NOS. 48 THROUGH 48-13

EVERYTHING ON THESE WORK PAPERS IS PROPRIETARY